



COUNTY OF ERIE

MARK C. POLONCARZ

COUNTY EXECUTIVE

July 17, 2026

Erie County Legislature
92 Franklin Street 4th Floor
Buffalo, NY 14202

Re: Erie County Emergency Medical Services Advisory Board

Dear Honorable Members:

Pursuant to the power vested in me by Article 14, Section 1403 of the Erie County Charter, I hereby appoint the following individuals to the Erie County Emergency Medical Services Advisory Board with terms expiring on July 31, 2028:

Matthew DeRose
111 Kettering Dr
Tonawanda, NY 14223
Re-appointment

Joseph Trzepacz
3704 Walden Ave Apt C
Lancaster, NY 14086
Re-appointment

Daniel McCartan
70 Queens Dr
West Seneca, NY 14224
Re-appointment

Rev. John Gaglione
235 Washington St
Albion, NY 14411
Re-appointment

Ryan Hejmanowski
42 Colette Ave
Buffalo, NY 14227
Re-appointment

William Major
8335 Vernon Circle
Williamsville, NY 14221
New Appointment

Nicholas Pikul
45 Milford St
Hamburg, NY 14075
New Appointment

Ken Peterson
35 Babbette Dr
Depew, NY 14043
New Appointment

Kimberly Atwater
8782 Woodview Dr
Colden, NY 14033
New Appointment

Tom Barsi
30 Camelot Dr
West Seneca, NY 14224
New Appointment

Ronald Smith
8660 Fairview Terrace
Colden, NY 14033
New Appointment

Bernard Jerozal
131 Autumnwood Dr
Cheektowaga, NY 14227
New Appointment

Eric Knavel
1 Mount Airy Dr
Orchard Park, NY 14127
New Appointment

Johanna Innes
36 Charleston Ave
Buffalo, NY 14217
New Appointment

Jonathan Innocent
2228 Fox Chase Rd
Lake View, NY 14085
New Appointment

Dennis Robinson
8440 Stanfield Rd
Colden, NY 14033
New Appointment

Should you have any questions about this or any other matter, please feel free to contact my office at 716-858-8500.

Sincerely yours,

Mark C. Poloncarz, Esq.
Erie County Executive

MCP/am

JONATHAN INNOCENT

P: 716-725-2591
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E-Mail: innocentjw@gmail.com
E-Mail: jonathan.w.innocent@cbp.dhs.gov

OBJECTIVE

First Line manager with wide-ranging experience in emergency management, Customs and Border Protection (CBP) operations and attention to details seeking a position as a board member on the Erie County EMS Advisory Board furthering the agency mission through innovative ideas as a law enforcement and EMS professional.

SKILLS

Language: Fluent in French, Creole & English
Nationally Registered Emergency Medical Technician (NREMT)
New York State Emergency Medical Technician (NYS-EMT)

EXPERIENCE

(A) Chief Supervisory Customs and Border Protection Officer (CCBPO) 4/2022- 8/2022
US Customs & Border Protection, 726 Exchange St, Buffalo NY 14210

- As a Chief Supervisory CBP Officer, I was responsible for the daily oversight of CBP Mission Support Team which comprised of CBP Technicians, Mission Support Specialists, Program Analysts as well as having operational oversight at the various bridges throughout the Port of Buffalo.

Supervisory Customs and Border Protection Officer (SCBPO) 1/2018- Present
US Customs & Border Protection, 726 Exchange St, Buffalo NY 14210

- As a Supervisory CBP Officer, I work in various inspection environments where I provide guidance to CBP Officers on applying the skills that they have learned in screening travelers destined to the United States to prevent the entry of inadmissible aliens.
- Assist with the facilities' maintenance of the Peace Bridge Port of Entry.
- Coordinate with contractors and various stakeholders such as the Peace Bridge Authority (PBA) in the routine maintenance of the spaces that we as an agency occupy.
- Mitigate hazards and ensure building systems work properly, and the facilities are clean, safe and practical for employees.
- Maintain communication with information technology personnel to assure that the facility is technologically equipped and in proper working order.
- Established the training program for the Emergency Medical Technicians (EMT) as well as the CPR, AED, First Aid, Narcan and IFAK programs within the port to include the certification and recertification programs. To date, I have overseen the training of more than 400 officers within the Port.
- As the EMT program coordinator, I am responsible for ensuring that officers are ready and equipped to respond quickly and efficiently to emergency needs.
- Wrote multiple issue papers relating to the urgent need of additional CBP Emergency Medical Technicians within the Port of Buffalo to meet operational needs. These issue papers have led to approval from both the Port of Buffalo and the Buffalo Field Office to supplement our cadre of EMTs by 15 officers who will need to be trained and equipped to respond as needed.
- Organized meetings with stakeholders to pursue partnership agreements leveraging CBP programs with the local training of EMTs. These partnerships streamline the training, provide for more practical experience, and have the potential to save thousands of dollars for every EMT.
- Responsible for coordinating with the Buffalo Field Office and Office of Field Operation Emergency

- Medical Services (OFO EMS) to acquire emergency medical supplies for the Port of Buffalo.
- Serve as lead trainer for the Port of Buffalo's CPR, AED, First Aid, and Narcan programs.
- Spearheaded the solicitation of new CPR, AED, First Aid and Narcan trainers within the port.
- Led efforts for identifying alternate training venues to facilitate and maintain proper social distancing guidelines because of the COVID-19 pandemic while fostering a cadre of officers that are trained to respond to first aid emergencies.

Customs and Border Protection Officer (CBPO)

4/2009- 1/2018

US Customs & Border Protection, 726 Exchange St, Buffalo NY 14210

- I have had the opportunity to apply the skills that I have learned in screening travelers through brief, but calculated interviews, who are coming to the United States. I have developed and honed my interviewing techniques to align with our agency's primary mission of preventing the entrance of persons/merchandise related to terrorism or weapons of terror, while continuously looking for individuals attempting to misrepresent themselves (imposters/fraud docs) or affect the illegal entry of a third person doing the same, individuals attempting to smuggle contraband and/or other prohibited merchandise.

EDUCATION

Bachelor of Science in Criminal Justice Date of Graduation: May 12, 2007

State University of New York, College at Buffalo

AWARDS

Commissioner's Unit Citation Award – 10/2022

Director, Field Operations Antiterrorism Award – FY 2022

Director, Field Operations Law Enforcement Officer – FY 2022

Director, Field Operations CBP Ambassador – FY 2020

COMMUNITY

Lake Shore Volunteer Fire Company

6/2007-8/2017

- Served as incident commander for various types of events and medical/fire emergencies.
- Liaison with other fire and EMS agencies to collaboratively accomplish goals.

Dennis Robinson

REGISTERED NURSE

EDUCATION

Trocaire college
SUNYAB

OBJECTIVE

Registered Nursing programs

REFERENCES

Available upon request

FUNCTIONAL SKILLS

Cardiology/Emergency Medicine
Communication
Problem-solving

EXPERIENCE

June 1985-2003 Emergency Dept. E.C.M.C.

January 2003-Present Interventional Cardiology and Emergency
Heart care

JULY 2015-Present Cardiology Dept

COMMUNICATION

Implemented new procedures and technologies that improved
efficiency and streamlined operations. Shortening patient wait
times

LEADERSHIP

Successfully led a team to provide safe and efficient patient
care.

ORGANIZATION

Erie County E.M.S. ADVISORY Board 2022-Presents
E.C.M.C. LIFELINE FOUNDATION BOARD 2013-2015
West Falls Fire Co. Executive. Board 1998-2024
Town of Colden Town Board 2022-present

William K. Major

8335 Vernon Circle,
Williamsville, NY 14221
(716) 570-6154 cell
CFD45@msn.com

Work Experience

- NIAGARA FRONTIER TRANSPORTATION AUTHORITY 01/08 – Present
NFTA Fire Chief 06/17 – Present
- Oversee the Buffalo Niagara International Airport Fire Department. Department size forty-one (41) personnel. Thirty-six (36) firefighters, four (4) Assistant Chiefs and one Chief. Day-to-day operations and long-term operations. C Index Airport.
 - Liaison at the Niagara Falls International Airport between the Niagara Falls Airbase Fire Department.
- NYS Building and Code Enforcement Officer* 03/19 – Present
Acting Chief of the Department 04/17 – 6/17 & 06/13 – 10/13
Captain, Assistant Fire Chief of the 4th Platoon 11/09 – 6/17
Firefighter 01/08 – 11/09
- MERCY FLIGHT INC, BUFFALO NEW YORK 06/07 – Present
Instructor 05/18 – Present
- **AHA BLS, ACLS, Pals.**
 - International Trauma Life Support.
- Flight Paramedic* 06/07 – 1/21 & 03/88 – 10/89
- Provided advanced life support to sick and injured.
- Office of Pre-Hospital Care
Wyoming – Erie Regional EMS Council Coordinator 07/09 – 10/11
- Liaison between New York State Department of Health, Wyoming - Erie Regional EMS Council and the Fire/EMS companies in Wyoming and Erie Counties.
 - Served as member of Regional Pre-Hospital Committee, and Regional Quality Improvement Committee.
- CITY OF BATAVIA FIRE DEPARTMENT 7/06 – 01/08
Firefighter/Paramedic
- Member of career fire department.
 - Provide advanced life support to the sick and injured.
- Paramedic* 07/05 – 07/06 & 04/98 – 12/99
- Provide advanced life support to the sick and injured.
 - Member of Electronic Patient Care Record (PCR) Workforce.
- TWIN CITY AMBULANCE CORPORATION 04/05 – 09/07
Paramedic
- Provide advanced life support to the sick and injured.
 - Field Training Officer.

<i>Safety and Risk Assessment Officer/Paramedic</i> • Investigating Accidents involving Company Vehicles. • Chair Safety Committee. • HIPPA Compliance Officer. • Negotiated wheelchair and bus contract. • Provided advanced life support to sick and injured. • Field Training Officer.	08/04 – 03/05
<i>General Manager/Paramedic</i> • Coordinate multiple expansion projects. • Negotiated ambulance union contract. • Coordinate the day-to-day operations of 200 employees, all aspects of the operation including but not limited to: Billing, maintenance, ambulances, wheelchair division, dispatchers, and customers. • Strategic planning for short and long terms goals for the company. • Provided advanced life support to sick and injured.	09/96 – 08/04
WESTERN REGIONAL EMERGENCY MEDICAL SYSTEM INC, BUFFALO NEW YORK <i>Wyoming –Erie Regional EMS Council Coordinator</i> • Liaison between New York State Department of Health, Wyoming- Erie Regional EMS Council and the Fire/EMS companies in Wyoming and Erie Counties. • Served as member of Regional Pre-Hospital Committee, and Regional Quality Improvement Committee.	03/95 – 09/96
TOWNS AMBULANCE / RURAL METRO AMBULANCE, CHEEKTOWAGA, NEW YORK <i>Paramedic/Field Supervisor</i> • Supervised Ambulance and Wheelchair field crews. • Provided advanced life support to sick and injured.	04/93 – 08/96
LASALLE AMBULANCE, BUFFALO, NEW YORK <i>Communication Specialist & Director of Communication Center, Paramedic</i> • Oversaw four-person communication center. • Scheduled dispatch and ambulance personnel. • Provided advanced life support to sick and injured.	01/91 – 03/93
<i>Wheelchair/ Basic Life Support/Paramedic/Base Hospital Supervisor</i> • Supervised various hospital-based ambulances. • Provided advanced life support to sick and injured.	03/86 – 10/89
Education NEW YORK STATE FIRE ACADEMEY • Recruit firefighter Class	11/06
WESTERN NEW YORK EMERGENCY MEDICAL SERVICES TRAINING INSTITUTE • Certified as New York State Paramedic	05/87

- Associate degree – Agricultural & Animal Science

Certifications

New York State Paramedic	06/87 – Present
Multiple Fire Certifications on request (Pro Board FF1, FF2, Instructor 1, FF Officer 1, ARFF)	
AHA CPR, ACLS, PALS Instructor <i>International Trauma Life Support Instructor</i>	10/14 – Present
New York State Code Enforcement Officer	03/19 – Present

Additional Professional Activities

National Academies ACRP 04034 Committee member	11/22 – Present
ARFF FESHE Professional Development Committee	7/14 – Present
National Fire Protection Association <i>ARFF Technical Committee Member</i>	8/12 – Present
Northeast ARFF Training Consortium <i>Vice Chair</i>	10/11 – 10/15
AMERICAN AMBULANCE ASSOCIATION, WASHINGTON DC <i>Ethics Committee Member</i>	2000 – 2001

**Professional
Awards**

New York State Advanced Life Support Provider of the Year	2009
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Nicholas B. Pikul
Hamburg, NY
(716) 713-0020 • NPikul18@gmail.com

PROFESSIONAL SUMMARY

Emergency management and public safety professional with 15+ years of experience in 911 dispatch, EMS leadership, and municipal emergency planning. Proven ability to coordinate multi-agency response operations, train personnel, and lead large-scale public safety initiatives, including the development and launch of a town-wide EMS system. Strong background in incident command, compliance, and operational leadership.

PROFESSIONAL EXPERIENCE

Town of Hamburg Public Safety Dispatch — Hamburg, NY
Public Safety Dispatcher / Communications Training Officer
November 2013 – Present

- Manage high-volume 911 and non-emergency calls, assessing and prioritizing incidents to ensure rapid and appropriate response
 - Dispatch police, fire, and EMS units across Hamburg and contracted municipalities
 - Serve as Communications Training Officer, training and mentoring new dispatchers in procedures, systems, and best practices
 - Monitor detainee safety and coordinate with law enforcement personnel regarding holding cell operations
-

Town of Hamburg Emergency Management — Hamburg, NY
Deputy Emergency Manager
February 2021 – Present

- Assist in planning, coordination, and execution of emergency preparedness, response, and recovery operations
 - Support development and implementation of municipal emergency management plans
 - Coordinate resources and interagency communication during planned events and emergency incidents
-

Town of Hamburg EMS — Hamburg, NY
Chairman, Board of Directors
October 2024 – Present

- Led the development and implementation of a town-wide EMS system from initial concept (2021) to operational launch (June 2025)
 - Oversaw organizational formation, strategic planning, and deployment of ambulance services
 - Coordinated with municipal leadership, emergency services, and community stakeholders to ensure successful program rollout
-

Erie County Fair — Hamburg, NY
Emergency Management Team Member
August 2018 – Present

- Develop and implement emergency action plans for one of the largest public events in Western New York
 - Collaborate with law enforcement, fire services, EMS, and event staff to ensure public safety
 - Prepare and execute daily Incident Action Plans (IAPs)
-

Erie County Emergency Services Communications — Buffalo, NY
MERS Coordinator / Dispatcher
August 2010 – November 2013

- Processed 911 emergency calls and coordinated dispatch of emergency service units throughout Erie County
 - Dispatched ambulances for the City of Buffalo and surrounding areas
 - Entered and managed incident data within Computer-Aided Dispatch (CAD) systems
-

Hamburg Volunteer Fire Department — Hamburg, NY
Advanced Emergency Medical Technician / EMS Chief
July 2005 – Present

- 21+ years of service with 13 years as EMS Chief, providing leadership, oversight, and operational direction
- Developed and implemented EMS protocols, standard operating guidelines (SOGs), and quality assurance programs
- Ensured compliance with New York State Department of Health regulations for ambulance operations
- Managed training, performance, and readiness of EMS personnel
- Serve as Chairman of the Town of Hamburg Fire Chiefs Association EMS Council and EMS Board

Rite Aid Corporation — Blasdell, NY
Assistant Store Manager
September 2003 – July 2012

- Assisted in managing daily retail operations, staff supervision, and customer service
- Delegated tasks and prioritized workloads to ensure operational efficiency
- Maintained accountability for cash handling and store financial assets

EDUCATION

Erie Community College — Orchard Park, NY
Associate Degree, Emergency Management — 2020

Hamburg High School — Hamburg, NY
New York State Regents Diploma — 2005

CERTIFICATIONS & TRAINING

- New York State Certified Advanced Emergency Medical Technician
- APCO Certified Communications Training Officer
- National Academy of Emergency Dispatch Certifications:
 - Emergency Medical Dispatch (EMD)
 - Emergency Fire Dispatch (EFD)
 - Emergency Dispatch Quality Improvement (QI)
- Incident Command System (ICS): 100, 200, 300, 400, 700, 800
- Additional training in New York State firematic, EMS, and incident management

RECOGNITIONS

- National Employee of the Year (2006), Rite Aid Corporation
- Annual Top EMS/Fire Responder, Hamburg Volunteer Fire Department
- Firefighter of the Year (2017), Hamburg Volunteer Fire Department

REFERENCES

Professional references available upon request



35 BABBETTE DRIVE, DEPEW, US, 14043 • SP30921@GMAIL.COM •
(716) 481-7763

KENNETH PETERSON

Deputy Fire Commissioner

PROFESSIONAL SUMMARY

Deputy Fire Commissioner of EMS with 15+ years of progressive emergency medical services leadership, specializing in disaster response, policy development, and system-wide coordination. Drives improvements in protocol consistency, interagency disaster preparedness, and training programs that raise certification pass rates and on-scene effectiveness. Leverages data-driven process improvements and technology integration to enhance response times and patient outcomes while building partnerships that strengthen community resilience and readiness.

EMPLOYMENT HISTORY

DEPUTY FIRE COMMISSIONER

Jan 2026 – Present

Buffalo Fire Department

City of Buffalo, NY

- Provide executive oversight of the Department's Emergency Medical Services (EMS) operations, ensuring safe, effective delivery of pre-hospital care to the community.
- Lead the development, implementation, and enforcement of EMS policies and procedures in compliance with state and local regulations.
- Oversee continuing education and certification compliance, ensuring personnel maintain required credentials for EMS practice.
- Direct the Department's Health and Safety programs, ensuring compliance with applicable NFPA standards. Manage and review contracts for critical operational and employee support services, including:
- Annual employee physical examinations - Ambulance service agreements
- Employee Assistance Program (EAP)
- Learning Management System (Vector Solutions)
- Drug and alcohol testing programs
- Provide command-level oversight of additional operational units, including Alarm Office and Communications.
- Oversee Hazardous Materials Response functions within assigned command responsibilities.

ALS SYSTEMS COORDINATOR

Jul 2015–Dec 2025

Erie County Department of Health Division of EMS

Erie County, NY

- Developed and implemented ALS policies and procedures improving response consistency across county EMS units.
- Coordinated multi-agency disaster planning and exercises produce measurable improvements in emergency readiness.
- Delivered NYS DOH EMT and AEMT curriculum training resulting in higher certification pass rates.
- Enhanced EMS response times by streamlining coordination between agencies, resulting in improved patient outcomes during emergencies.
- Fostered partnerships with local hospitals and community organizations to strengthen disaster preparedness efforts, ensuring more effective resource allocation.
- Evaluated training needs and implemented targeted educational programs for EMTs, leading to marked improvements in emergency response skills.
- Provided mentorship to new EMT recruits, cultivating a culture of teamwork and commitment to high-quality patient care.
- Spearheaded the integration of advanced technology in EMS operations, facilitating real-time data sharing and enhancing situational awareness during emergencies.
- Coordinated multi-agency disaster planning exercises, fostering collaboration and producing noticeable gains in emergency readiness throughout the county.

EDUCATION

DOCTOR OF PHILOSOPHY (PH.D.)

Feb 2017 - Present

Walden University

Public Policy and Administration- Homeland Security Policy and Coordination. Courses include Ethics and Social Justice. Strategic Planning, Finance and Budget for Public Sector.

COMM. 15E-11

Page 11 of 27

MASTER OF ARTS

Dec 2016

American Military University

Homeland Security. Courses include Homeland Security and Defense, Security Risk Management, Intelligence and Homeland Security, Interagency Disaster Management, Risk Communications, Counterterrorism.

BACHELOR OF SCIENCE

Jun 2012

SUNY Empire State College

Emergency Management. In-depth studies related to Emergency Management in Law Enforcement, Fire, and Emergency Medical Services.

PARAMEDIC CERTIFICATE

Jan 2005 - Sep 2006

Finger Lakes Community College

Geneva NY

Successful Completion of a Paramedic Certificate and New York State Paramedic Certification.

SKILLS

Emergency Management (*Experienced*), Policy Development (*Experienced*), EMS Coordination (*Experienced*), Disaster Response (*Experienced*), Patient Care (*Experienced*).

ADDITIONAL INFORMATION

AWARDS AND ACKNOWLEDGEMENTS

Order of the Sword & Shield Academic and Professional Honor Society

Dedicated exclusively to homeland security, intelligence, emergency management, and all protective security disciplines. Awarded in December 2016.

FEMA*Professional Development Curriculum*

Successful completion of the FEMA Professional Development Curriculum. Introduction to Exercises, Fundamentals of Emergency Management, Emergency Planning, Leadership and Influence, Decision Making and Problem Solving, Effective Communication and Developing and managing volunteers.

COURSES

ICS 100, 200, 300, 400 FEMA**ADVANCED CARDIAC LIFE SUPPORT***American Heart Association***PEDIATRIC ADVANCED LIFE SUPPORT***American Heart Association***BLS PROVIDER***American Heart Association***PRE-HOSPITAL TRAUMA LIFE SUPPORT***National Association of EMT's***SPECIAL OPERATIONS PROGRAM MANAGEMENT***National Fire Academy*

Kimberly Atwater

8782 Woodview Drive | Colden, NY 14033 | 716.954.3455 | Kimatwater83@yahoo.com

WORK EXPERIENCE

Maintenance Coordinator | Lactalis American Group

Buffalo, NY

2022 -Present

- Develop work plans for preventive and corrective maintenance activities to reduce down time.
- Coordinate with maintenance staff, production and external vendors to complete tasks.
- Monitor labor, material costs and usage, while following budget guidelines.
- Manage inventory of spare parts and supplies.
- Ensure accurate records for facility assets.

Dispatch Manager | LKQ Corp

Cheektowaga, NY

2021 -2022

- Set routes with drivers, dispatched trucks and all orders to be processed.
- Ensure parts and services are delivered in a timely manner.
- Communicated with sales, warehouse, and delivery staff on delivery and routing issues.
- Ensured that all returns to vendors are done correctly following company policy.
- Scheduled the movement of all inbound and outbound goods and services with shipping, receiving, and other departments.

Fee For Service | Erie County Health Department

Cheektowaga, NY

2019 -2021

- Ensured accurate COVID-19 test results were submitted and provided to the patient.
- Verified patient appointments and demographics.
- Ensured correct patient vaccination information was recorded in the appropriate health system.
- Prepared and managed vaccine and supplies to be distributed to agencies and PODs.
- Managed various spreadsheets to track incoming and outgoing COVID-19 vaccine.
- Performed inventory of necessary drug and ancillary supplies to ensure appropriate supplies for clinics and outside entities.

Clerk | Expressions Florals

Hamburg, NY

2018 -2019

- Actively assisted customers with everyday needs, orders and requests while always providing excellent customer service.

**Senior Branch Manager | Safety-Kleen
Lackawanna, NY**

2010 - 2018

- Responsible for the training of new employees for various positions.
- Managed accounts payable while also ensuring payroll guidelines were met.
- Provided problem solving strategies for customer inquiries and grievances.
- Ensured proper documentation of sales, hazardous waste, and manifest documentation.
- Prepared manual forms and manifests for distribution to customers, sales representatives and government agencies.
- Responsible for proper archival of waste logs, service scheduling and filed reports.

**Post Master Relief | United States Postal Services
Chaffee, NY**

2008 - 2010

- Accountable for mail distribution, window service and retail sales.
- Ensured financial information and sales documentation was balanced daily.

**Senior Collector | Bank of America
West Seneca, NY**

2002 - 2007

- Utilized desktop automation for demographic changes.
- Worked with team leaders and unit managers on settlements for cardholders.
- Verified inbound/outbound cardholder customers.

SOFTWARE SKILLS

- Proficient in Microsoft 365
- Familiar with software applications such as SAP, Peoplesoft, Maximo and Kronos

CERTIFICATIONS

American Heart Association

Certificate: BLS Provider

Valid through - 2028

NYS Department of Health, Bureau of Emergency Medical Services

Certificate: EMT - Basic

Valid through - 2029

COMMUNITY INVOLVEMENT

**Hillcrest Volunteer Fire Company | Orchard Park, NY
Volunteer Firefighter/Treasurer/EMT-B**

2016 -Present

- Active in leadership positions within such as Treasurer & Lieutenant.
- Respond to 911 emergency calls assisting the public with various fire and medical emergencies.

Erie County EMS Advisory Board | Cheektowaga, NY

2016 -Present

- Provide guidance, input and support to The Erie County Department of Homeland Security & Emergency services and its respective divisions.

Thomas S Barsi

CONTACT

30 Camelot Drive
West Seneca, NY 14224

E-mail: tom.barsi@icloud.com

Phone: (716) 697-1132

WORK EXPERIENCE

Orchard Park Fire District EMS

May 2011 — Present

Education Manager

Oversee all aspects of the Education Department. American Heart Association Training Center Coordinator / Training Center Faculty. Supervise Daily Operations. Paramedic

Erie Community College

January 2005 — Present

Associate Professor

Paramedic Program Lab Instructor. Teach students the skills and theory of Emergency Medical interventions.

Rural / Metro Medical Services

July 1992 — May 2011

Paramedic Field Supervisor

Supervise field employees in their daily operations, customer complaint resolution and real time scheduling.

QUALIFICATIONS

New York State Paramedic
American Heart Association BLS Instructor
American Heart Association ACLS Instructor
American Heart Association PALS Instructor
International Trauma Life Support Instructor
Prehospital Trauma Life Support Instructor

EDUCATION

EMERGENCY MANAGEMENT

August 2007 — May 2009

Erie Community College

The Emergency Management Program prepares students with the knowledge and strategic managerial skills necessary to ensure a secure and resilient nation to prevent, protect against, mitigate, respond to, recover from the effects of any potential technical, natural disaster, and acts of terrorism including cyber security events.

EMERGENCY MEDICAL TECHNOLOGY/PARAMEDIC

August 1993 — May 1994

Erie Community College

This program's primary objective is to prepare students to become certified as paramedics and effective components in the delivery of pre-hospital advanced life support.

AUTOBODY REPAIR

August 1988 — May 1990

STATE UNIVERSITY OF NEW YORK, ALFRED STATE COLLEGE

Associate in Occupational Studies

REFERENCES

References available upon request.

8660 Fairview Terrace
Colden, NY 14033
Cell 716-628-8889
smithr@coldenfire.org

RONALD L. SMITH

OBJECTIVE I would like to help Erie County and its EMS affiliates become progressive in how they view, and incorporate all levels of first responders who provide medical assistance to the public. We need to make it easier and safer for responders to share skill sets among different levels of EMS.

PROFESSIONAL ACHIEVEMENS

RETIRED BUFFALO GENERAL SICU CCRN

25 years as CCRN

Presided on board for merging CHOB, BGH, Millard
Gates into one bargaining unit

RETIRED SCHOOL NURSE

5 years as periderm

EMT BASIC # 070181

EMTI prior to level change

EMS CHIEF COLDEN FIRE COMPANY

2006 - 2009

PRESENT AFFILIATED BOARDS & MEMBERSHIPS

COLDEN FIRE DISTRICT COMMISSIONER

2015 – present

COLDEN FIRE COMPANY EXECUTIVE BOARD

Treasurer 30 years

Colden Fire Company Member 45 years

Bernard A. Jerozal IV

Cheektowaga, NY 14227 | (716) 432-5860 | BJerozal@LancasterAmbulance.org

Professional Summary

Dynamic Paramedic with extensive experience in multiple states, excelling in critical decision-making and emergency management. Proven ability to triage injuries and administer advanced life support, ensuring optimal patient outcomes. Recognized for developing efficient inventory systems and fostering strong communication with medical teams to enhance care delivery.

Skills

- Communication Equipment Operation
- Critical Decision-Making Skills
- Medical Procedure Prioritization
- Emergency Medical Team Coordination
- Critical Care Paramedic (CCP-C)
- Emergency Vehicle Driving
- Detail Oriented
- Incident Command
- Emergency Management
- Logistics Management
- Establish Policies
- Emergency Preparedness

Experience

Chief of Operations | 10/2025 - Current

Lancaster Volunteer Ambulance Corp - Lancaster, New York

- Delivered ACLS, BLS, PALS, and high-quality Paramedicine to the citizens of Lancaster and Alden.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Adapted treatment plans quickly and effectively based on changing patient conditions and reactions.
- Maintained patient care, treatment and medication documentation for accurate, up-to-date clinical records.
- Assessed patient condition through physical and verbal exams and by collecting information from others on the scene.
- Set the Deployment schedule
- Organize Truck procurement and replacement plan.
- Go to and organize meeting with vendors, and outside agencies
- Contract with outside agencies for mutual aid and other services.
- Maintain, negotiate, and coordinate contracts with Vendors, agencies, and municipalities

PARAMEDIC | 11/2023 – 09/2025

Erie County EMS

- Delivered advanced cardiac life support (ACLS), basic life support (BLS), and pediatric advanced life support (PALS) under pressure.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Adapted treatment plans quickly and effectively based on changing patient conditions and reactions.
- Maintained patient care, treatment and medication documentation for accurate, up-to-date clinical records.
- Assessed the patient's condition through physical and verbal exams, and by collecting information from others at the scene.
- Assisted in developing an inventory system through ESO for more efficient and effective ordering.

- Developed Truck inspections through ESO checklist application for more efficient and effective inventory management.

PARAMEDIC CREW CHIEF/ PARAMEDIC | 04/2022 - 10/2023

Mercy Flight EMS

- Triage injuries by communicating with patients, bystanders and family members and identified appropriate medical facility for transport.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Restocked ambulance with proper equipment such as vents, ET tubes, medication and IV pump tubing to maintain optimum inventory.
- Identified appropriate medications based on potential interactions with other medicines, accurately calculating correct dosages according to drugs on hand and patient's weight.
- Administered continuous 12-lead electrocardiogram monitoring to record heart rhythms in patients with acute coronary syndrome.
- Administered fluid replacement via IV, and IO to replace fluid volumes and correct electrolyte imbalances.
- In charge of \$16.5 million supply chain between 12 stations across 5 counties.
- In charge of Vendor contracts and communication.
- Crew Chief for Genesee County EMS operations.
- Oversaw Genesee County EMS operations during the December Blizzard.
- Hold RSI, Vent, and Critical Care Paramedic Certs.

PARAMEDIC | 02/2021 - 04/2022

Unified Fire Authority

- Triage injuries by communicating with patients, bystanders and family members and identified the appropriate medical facility for transport.
- Restocked ambulance with proper equipment such as vents, ET tubes, medication and IV pump tubing to maintain optimum inventory.
- Identified appropriate medications based on potential interactions with other medicines, accurately calculating correct dosages according to drugs on hand and patient's weight.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Administered continuous 12-lead electrocardiogram monitoring to record heart rhythms in patients with acute coronary syndrome.
- Performed intubations to secure airway in patients under respiratory and cardiac arrest.

PARAMEDIC | 09/2019 - 04/2022

Mountain West Ambulance

- Triage injuries by communicating with patients, bystanders and family members and identified the appropriate medical facility for transport.
- Restocked ambulance with proper equipment such as vents, ET tubes, medication and IV pump tubing to maintain optimum inventory.
- Identified appropriate medications based on potential interactions with other medicines, accurately calculating correct dosages according to drugs on hand and patient's weight.
- Developed and maintained rapport with coworkers and local hospital staff to facilitate efficient patient care.
- Administered continuous 12-lead electrocardiogram monitoring to record heart rhythms in patients with acute coronary syndrome.
- Performed intubations to secure airway in patients under respiratory and cardiac arrest.
- Administered fluid replacement via IV, IO and IM to replace fluid volumes and correct electrolyte imbalances.

PARAMEDIC | 07/2018 - 07/2019

Mercy Flight EMS

- Triage injuries by communicating with patients, bystanders and family members and identified the appropriate medical facility for transport.

- Restocked ambulance with proper equipment such as vents, ET tubes, medication and IV pump tubing to maintain optimum inventory.
- Identified appropriate medications based on potential interactions with other medicines, accurately calculating correct dosages according to drugs on hand and patient's weight.
- Administered continuous 12-lead electrocardiogram monitoring to record heart rhythms in patients with acute coronary syndrome.
- Performed intubations to secure airway in patients under respiratory and cardiac arrest.
- Administered fluid replacement via IV, IO and IM to replace fluid volumes and correct electrolyte imbalances.
- Conducted equipment and vehicle checks to maintain continuous and safe operation.

FIREFIGHTER PARAMEDIC | 09/2012 - 07/2019, 4/2022 - current

South Line Fire District

- Responded to emergency medical calls to perform lifesaving procedures and other emergency medical services.
- Answer Fire, EMS, and Rescue calls
- Help the citizens of South Line Fire District #10
- Provide leadership to newer members and other firefighters
- Continue to learn about new equipment
- Provide high-quality ALS to the Citizens of the fire district
- Removed individuals from dangerous situations and offered emergency assistance for minor and critical concerns.

AEMT | 09/2013 - 07/2018

American Medical Response And Rural Metro Ambulance

- Maintained levelheadedness and efficiency in high-pressure situations, effectively prioritizing tasks to save lives and provide medical care.
- Conducted equipment and vehicle checks to maintain continuous and safe operation.
- Evaluated patient vital signs and status to determine care needs using pulse oximeters and electronic vital sign machines.
- Restocked ambulance with proper equipment such as vents, ET tubes, medication and IV pump tubing to maintain optimum inventory.
- Administered emergency medication to patients, quickly responding to changes in conditions and medication reactions.

Education

Erie Community College - Hamburg, NY | Paramedic

08/2018

IBSC – Critical Care Paramedic

09/2022

Depew High School - Depew, NY | Advanced Regents Degree

06/2012

Certifications

- NYS Paramedic
- Critical Care Paramedic (CCP-C)
- National Registry Paramedic
- ACLS
- PALS
- PHTLS
- EVOC
- CPR

Eric Knavel

Orchard Park, NY • (716) 243-9891 • ericknavel1@verizon.net

PROFESSIONAL SUMMARY

Experienced EMS leader and paramedic with over a decade of progressive responsibility in emergency medical services, public safety, and leadership roles. Proven ability to manage operations, lead teams in high-pressure environments, and implement process improvements to enhance patient care and operational efficiency.

CORE COMPETENCIES

- EMS Operations Leadership
- Emergency Response & Critical Care
- Personnel Training & Development
- Incident Command & Coordination
- Public Safety Communications
- Quality Improvement & Protocol Development

PROFESSIONAL EXPERIENCE

Director of EMS Operations | Orchard Park Fire District EMS Inc., Orchard Park, NY | 02/2020 – Present

- Provide strategic leadership and oversight of EMS operations, ensuring high-quality patient care and compliance with state and local regulations.
- Develop and implement policies, protocols, and operational procedures to improve service delivery and response efficiency.
- Manage staffing, scheduling, budgeting, and resource allocation for EMS personnel and equipment.
- Lead recruitment, training, and performance evaluations for EMS staff, fostering a culture of continuous improvement.
- Coordinate with fire, police, and regional agencies during large-scale incidents and mutual aid responses.
- Oversee quality assurance/quality improvement (QA/QI) initiatives and clinical performance metrics.

Emergency Response Team Medic | Orchard Park Police Department, Orchard Park, NY | 05/2016 – Present

- Provide medical support and rapid assessment for tactical law enforcement operations.
- Train and evaluate operators in emergency medical response and casualty care.
- Deploy with ERT during high-risk incidents.

Public Safety Dispatcher | Orchard Park Police Department, Orchard Park, NY | 04/2015 – Present

- Coordinate emergency response by dispatching appropriate police, fire, and EMS resources.
- Complete and manage incident documentation and reporting.
- Assist in training and evaluation of dispatch personnel.

Paramedic Supervisor | Orchard Park Fire District EMS Inc., Orchard Park, NY | 04/2014 – 02/2020

- Supervised EMS personnel, scheduling, and daily operations.
- Managed inventory, equipment readiness, and supply levels.
- Provided advanced life support care and patient assessment.
- Implemented operational improvements and training initiatives.

Paramedic | Orchard Park Fire District EMS Inc., Orchard Park, NY | 08/2011 – 04/2014

- Delivered advanced life support care and emergency medical treatment.
- Ensured safe transport of patients to medical facilities.
- Mentored and trained EMTs in field operations.

Advanced Emergency Medical Technician | Orchard Park Fire District EMS Inc., Orchard Park, NY | 10/2009 – 08/2011

- Provided patient care and emergency response services.
- Supported paramedics in delivering life-saving interventions.

Grocery Manager | Tops Markets LLC, Williamsville, NY | 04/2000 – 11/2011

- Managed department operations, staff, and inventory.
- Coordinated with vendors and ensured product availability.
- Maintained high standards of customer service.

EDUCATION

Erie Community College, South Campus – Associate Degree in Liberal Arts
Erie Community College, South Campus – Paramedic Certification

AFFILIATIONS

- Fund Drive Committee Chair – Windom Volunteer Fire Company (2006 – 2016)

REFERENCES

Available upon request

Johanna Innes, MD, NRP, FACEP, FAEMS
Clinical Assistant Professor & EMS Fellowship Director
Department of Emergency Medicine
Jacobs School of Medicine and Biomedical Science
77 Goodell St, Suite 340
Buffalo NY 14203
jcinnes@buffalo.edu
(803)917-9870

EDUCATION:

07/2008-05/2012	MD, University of South Carolina School of Medicine Columbia, SC
01/2001-05/2001	Paramedic, Midlands EMS West Columbia, SC
01/1996-05/2000	BS, Carleton University Ottawa, ON

POSTGRADUATE TRAINING:

07/2015-06/2016	Fellow, Emergency Medical Services University at Buffalo Buffalo, NY
07/2012-06/2015	Resident, Emergency Medicine Palmetto Health Richland Columbia, SC

LICENCES AND CERTIFICATIONS:

2017	Board Certified, ABEM: Emergency Medical Services
2016	Board Certified, American Board of Emergency Medicine
2015-Present	New York Medical License
2012-2015	South Carolina Medical License

CERTIFICATIONS AND TRAININGS:

- Hyperbaric Medicine Training Program (a 40-hour hyperbaric consultant training program approved by the Undersea and Hyperbaric Medical Society and the National Board of Diving and Hyperbaric Medical Technology)
- FCCS (Fundamental Critical Care Support)
- ATLS (Advanced Trauma Life Support)
- ACLS (Advanced Cardiac Life Support)
- PALS (Pediatric Advanced Life Support)
- University of Georgia at Athens - Automobile Extrication Course
- WMD HazMat Technician (COBRA/air monitoring specialist)
- FEMA Emergency Management Institute IS-100, 200, 300, 400, 700, 800 (Incident Command, ICS for Single Resources, Intermediate ICS for Expanding Incidents, Advanced ICS, National Incident Management System, National Response Plan)
- Royal College of Physicians Educator Program
- United Way of Buffalo & Erie County Board Leadership Training
- NAEMSP EMS Faculty Development Course 2021
- ALiEM Faculty Incubator 2021-22
- NAEMSP/NAEMSE EMS Educator's Collaborative 2022
- ATACC (Anesthesia Trauma and Critical Care) Field Operations 11/2022
- NAEMSP Anti-Racism Faculty Development Workshop 2023
- NAEMSP Yearlong Quality Assurance Course 2024

WORK EXPERIENCE:

- | | |
|---------------|--|
| 1/2024-1/2028 | American Board of Emergency Medicine EMS Subboard <ul style="list-style-type: none">- Item writing for certification exam- Article selection and item writing for MyEMSCert modules- Core content of EMS updates and creation- Oversee standard setting for all assessments |
| 1/2024-1/2026 | National Association of EMS Physicians NY Chapter
Chapter President |
| 1/2024-1/2026 | American Board of Emergency Medicine Certifying Examiner <ul style="list-style-type: none">- Oral board examiner (prior to 2026): Administration and scoring of oral board cases.- Certifying exam: Administration and scoring of clinical care, communication and procedure cases.- Standard setting for certifying exam. |

1/2023-current	Trauma Compendium Spinal Protection Project National Association of EMS Physicians American College of Surgeons Committee on Trauma - Develop and publish a position statement on management of spinal trauma patients
1/2023-current	Prodigy EMS Lecturer - CDC Trauma Triage Guideline Update 2021
9/2022-current	National Association of EMS Physicians – New York Chapter Foundations of Medical Control Course faculty
10/2022	ABEM EMS Subboard: MyEMSCert Examination Standard Setting
07/2020-current	Program Director, EMS Fellowship Jacobs School of Medicine and Biomedical Sciences University Emergency Medical Services Buffalo, NY
03/2019-3/2020	Director of Medical Specialty Outreach, Buffalo MATTERS Buffalo, NY - Work with OB/GYN and primary care practices to integrate medication-assisted treatment of opiate use disorder into their practice. - Develop monthly educational webinars on medication-assisted treatment and opiate use disorder directed at community providers.
07/2019-07/2020	Associate Program Director, EMS Fellowship Jacobs School of Medicine and Biomedical Sciences University Emergency Medical Services Buffalo, NY
2018-current	Core Faculty, Emergency Medicine Residency Jacobs School of Medicine and Biomedical Sciences University Emergency Medical Services Buffalo, NY - Clinical Competency Committee (2017-current) - Program Evaluation Committee (2017-current)
2018-current	Core Faculty, EMS Fellowship

Jacobs School of Medicine and Biomedical Sciences
University Emergency Medical Services
Buffalo, NY

- Clinical Competency Committee (2018-current)
- Program Evaluation Committee (2018-current)
- UB GME Program Quality Review Subcommittee (2026-current)
 - o Reviews/audits to ensure all ACGME programs meet compliance and quality standards.
 - o Monitor the resolution of citations, work hour issues, and underperformance via targeted action plans.

07/2015-current

Clinical Assistant Professor of Emergency Medicine
Jacobs School of Medicine and Biomedical Sciences
University Emergency Medical Services
Buffalo, NY

- Attending coverage at Level One trauma center (ECMC).
- EMS resident track leader (2017-2020).
- Resident teaching.
- Medical student teaching.
- Medical director, Eden Emergency & Rescue Squad, Eden, NY. (2016-current)
- Medical director, Erie County Specialized Medical Assistance Response Team (SMART) (2015-2021).
- Associate medical director, AMR WNY. (2016-current)
- Medical director, Six Flags Darien Lake, Darien, NY. (2017-current)
- Medical director, Boston EMS, Boston, NY. (2023-current)

07/2015-06/2016

Attending, Emergency Medicine
FDR Medical Services
Millard Fillmore Suburban Hospital
Amherst, NY

- Moonlighting during fellowship.
- 265-bed community hospital/stroke center.
- Resident teaching.

07/2015-current

Attending, Emergency Medicine
Buffalo Bills
New Era Stadium
Orchard Park, NY

- Stadium ED coverage during NFL games and special events.

	- Assistant team airway physician. - Field Emergency Response Physician.
10/2016-5/2017	Attending, Emergency Medicine Buffalo Sabres KeyBank Center Buffalo, NY - Emergency medical coverage for NHL players during games.
07/2014-06/2015	Attending, Emergency Medicine Sisters of Charity Providence Hospital Columbia, SC - PGY-3 moonlighting. - 300-bed community hospital/STEMI center with approximately 20% admission rate. - Responsible for running codes on the floor & ICU outside of regular business hours.
07/2012-06/2015	Resident, Emergency Medicine Palmetto Health Richland Columbia, SC - EMS In-Service training – Lecturing to EMTs, paramedics, and fire-fighters. - University of South Carolina Sports Medicine provider – Physician coverage of local high school football games, pre-participation physical exams. - Senior Research Project – Complete revision of Richland County EMS protocols. Conversion of protocols to an electronic format, adding additional standing orders, and bringing protocols up-to-date with changes in ACLS, PALS, and CPR. - EM program applicant reception coordinator. - Resident Council member. - Careset review committee – Review and revision of ED FirstNet ca- resets. - STEMI committee member. - South Carolina College of Emergency Physicians (SCCEP) resident representative. - South Carolina Medical Association (SCMA) resident representative.
01/2001-06/2015	Senior paramedic Richland County Emergency Medical Services

Columbia, SC

- Advanced medical and trauma care of acutely ill patients in a pre-hospital setting.
- Training new employees and paramedic students.
- Serve as incident commander on multiple patient scenes and rescue calls.
- Assist the shift captain and serve as assistant shift captain as needed.
- Provide medical coverage at a variety of events including concerts, sporting events (NCAA football, baseball, soccer), festivals.
- Operation of special response vehicles (ATV, rescue boat).

01/2002-06/2015

Trainer
Midlands EMS
West Columbia, SC

- Training EMT and paramedic students.
- Evaluation of students for National Registry of EMTs certification.

SERVICE:

1/2025

Proposal reviewer: University at Buffalo Community Health Equity Research Institute

- Review of early career researcher pilot studies

07/2024

Selection Committee: Fellowship in Social Justice, Equity Administration and Leadership

Jacobs School of Medicine and Biomedical Sciences

- Judging submissions for yearlong fellowship funding

12/2019-current

WNY PRISM community volunteer

- Partnership for Regional Invasive Species Management - Rails to Trails Community Science Program
- Yearly GIS mapping and removal of invasive plant species along the Tonawanda bike trail.

01/2015

Emergency physician
Project Medishare for Haiti
Port-au-Prince, Haiti

- Volunteer ED physician in Haiti's only critical care/trauma hospital.
- Overnight single coverage of ED, medical/surgical unit and ICU.