



Journey of Excellence

Council Budget Retreat

January 16, 2019



Excellence

- “Excellence is defined as a state of being outstanding or superior in what you do.”
- “Excellence is not a skill, its an attitude.”
- “We are what we repeatedly do. Excellence then, is not an act, but a habit.” (Aristotle)
- “Perfection is not achievable, but if we continually chase it we eventually catch excellence.”



A Peek Inside

- How would you define “Excellence” in your own personal world?



City of Flagstaff

- So, why should it be any different for this organization?
- Local Government can/should be excellent in the services it provides to its community!

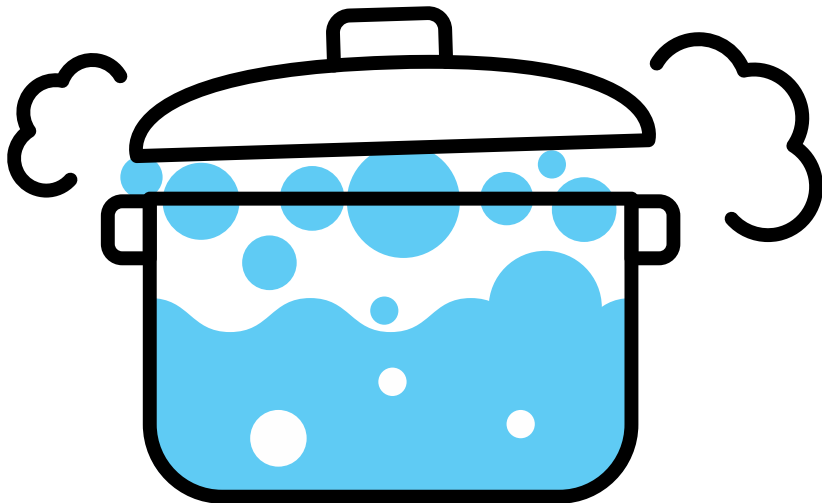




To Embark



“At 211 degrees, water is hot. At 212 degrees, it boils. And with boiling water, comes steam. And with steam, you can power a locomotive. One extra degree can make all the difference.”



Pockets of Excellence

Team Flagstaff consists of highly committed, professional staff – respected leaders in their fields of expertise.



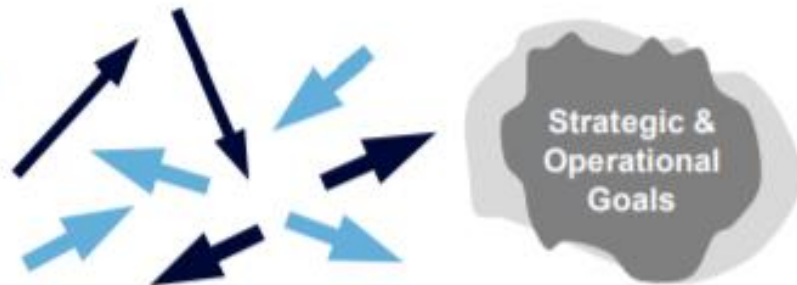
Commission on Fire Accreditation International



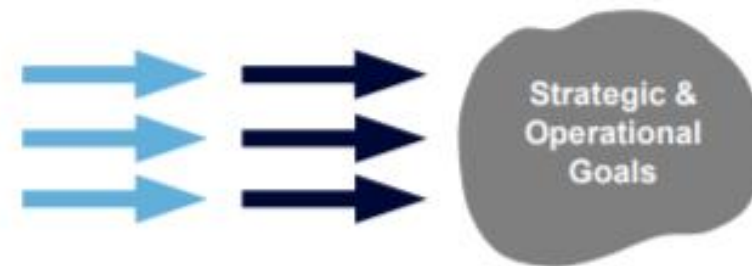
Distinguished Budget Presentation Award



I.
Reacting to Problems
(0-25%)



III.
Aligned Approaches
(50-65%)



II.
Early Systematic Approaches
(30-45%)



IV.
Integrated Approaches
(70-100%)



World Class Services

Local Government Excellence

With excellence comes
performance at a higher
elevation!

- Components of government excellence:
 - A organizational culture that is energized by the pursuit of excellence
 - A data-driven decision-making model
 - Establish key outcomes
 - A budgeting process that ties resources to desired outcomes
 - A comprehensive strategic plan
 - Strong public engagement strategies
 - Government transparency



The Journey



Conceptual Government Excellence



CY 2019

- Implement a new budget process
- Perform research & development



The Journey

- Do you think it is time to begin this journey?

