WORK SESSION AGENDA

CITY COUNCIL WORK SESSION TUESDAY APRIL 9, 2019 COUNCIL CHAMBERS 211 WEST ASPEN AVENUE 6:00 P.M.

1. Call to Order

NOTICE OF OPTION TO RECESS INTO EXECUTIVE SESSION

Pursuant to A.R.S. §38-431.02, notice is hereby given to the members of the City Council and to the general public that, at this work session, the City Council may vote to go into executive session, which will not be open to the public, for legal advice and discussion with the City's attorneys for legal advice on any item listed on the following agenda, pursuant to A.R.S. §38-431.03(A)(3).

2. Pledge of Allegiance and Mission Statement

MISSION STATEMENT

The mission of the City of Flagstaff is to protect and enhance the quality of life for all.

3. ROLL CALL

NOTE: One or more Councilmembers may be in attendance telephonically or by other technological means.

MAYOR EVANS
VICE MAYOR SHIMONI
COUNCILMEMBER ASLAN
COUNCILMEMBER MCCARTHY

COUNCILMEMBER ODEGAARD COUNCILMEMBER SALAS COUNCILMEMBER WHELAN

4. Public Participation

Public Participation enables the public to address the council about items that are not on the prepared agenda. Public Participation appears on the agenda twice, at the beginning and at the end of the work session. You may speak at one or the other, but not both. Anyone wishing to comment at the meeting is asked to fill out a speaker card and submit it to the recording clerk. When the item comes up on the agenda, your name will be called. You may address the Council up to three times throughout the meeting, including comments made during Public Participation. Please limit your remarks to three minutes per item to allow everyone to have an opportunity to speak. At the discretion of the Chair, ten or more persons present at the meeting and wishing to speak may appoint a representative who may have no more than fifteen minutes to speak.

5. Review of Draft Agenda for the April 16, 2019 City Council Meeting

Citizens wishing to speak on agenda items not specifically called out by the City Council may submit a speaker card for their items of interest to the recording clerk.

6.	Route 66 Commemoration Project
7.	<u>Discussion/Direction:</u> Proposed Amendments to the City of Flagstaff's Procurement Code Manual, Article 25, "Change Orders", Sections 25.1 "Change Order Process", 25.2 "Change Order Conditions", and 25.3 "Change Order Membership."
8.	Presentation regarding the 2019 Community Development Block Grant/ Annual Action Plan recommendations.
9.	Emergency Management Roles and Responsibilities for Elected Officials
10.	Board and Commission interactions with City Council.
11.	<u>Discussion:</u> Establish/Create the Affordable Housing Commission Discussed in Prop 422.
12.	<u>Discussion:</u> Natural habitats on City property be labeled & set aside when mowing occurs.
13.	Current Issues Before Arizona Legislature and Federal Issues.
14.	Public Participation
15.	Informational Items To/From Mayor, Council, and City Manager; future agenda item requests
16.	Adjournment
	CERTIFICATE OF POSTING OF NOTICE
The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Flagstaff City Hall on, at a.m./p.m. in accordance with the statement filed by the City Council with the City Clerk.	
Dated this	day of, 2018.
Stacy Saltz	zburg, MMC, City Clerk

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Mark Di Lucido, Comm Design & Redevel Proj Adm

Date: 02/26/2019

Meeting Date: 04/09/2019



TITLE:

Route 66 Commemoration Project

DESIRED OUTCOME:

Hear presentation and ask questions.

EXECUTIVE SUMMARY:

The Community Investment staff, with assistance from the Convention and Visitor's Bureau, are continuing coordination and design development of the Route 66 Commemoration project. Since the Route 66 and Lunar Legacy projects both include a 'Walk This Talk' program, this presentation will also include PowerPoint slides about Walk This Talk-Lunar Legacy. An abbreviated overview of the Route 66 project was presented to Council on September 11, 2018.

In addition to the inherent benefit of helping preserve and interpret our history, commemorating and celebrating the history of Route 66 is also economically important. Many cities and towns across the country have recognized the tourism opportunities of the Route and capitalized on them in various ways. To capitalize on Flagstaff's portion of the Route, Community Investment is focusing on a uniquely Flagstaff design approach—one inspired by our visual geology, the world's largest ponderosa pine forest, Flagstaff's proximity to numerous national parks and monuments, and a gateway to the Colorado Plateau.

Beginning on the east side of town near the I-40 Walnut Canyon exit and running to Flagstaff Ranch Road on the west, the approximately 15 miles of Route 66 within Flagstaff is envisioned to have several types of commemorative monuments. The project's nine separate sites will feature six sign monuments, two groupings of interpretive signs, and one pedestrian audio tour. Each site will act as a 'punctuation mark' along the Route to help commemorate the importance of what has come to be known as "The Mother Road."

The sign monuments will be constructed from locally quarried stone in the 'National Park Service Rustic' style and announce the beginning and end points of the Route within city limits. A similarly designed monument will be at the junction of 66 and Highway 89, and one is being considered on Flagstaff Mall's frontage along 66. Many of these Rustic style signs existed in and around Flagstaff during Route 66's heyday to direct motorists to Flagstaff as well as nearby national parks and monuments, so historical precedent exists to adapt this design for commemorating the Route.

To take advantage of Flagstaff's Route 66 through downtown's pedestrian-oriented streets, a Route 66 audio tour is also being developed. Known as Walk this Talk-Route 66,- this project will be installed on the original alignment of the Route in downtown—a very walkable district in the city's Southside

neighborhood whose connection to the Route's lore is not well known. Pedestrian-scale signs at locations along the Route will prompt tourists to call a toll-free phone number to hear pre-recorded oral histories of site-specific occurrences and the general history of Southside and its connection to the Route.

Walk-66 will start at the Visitor's Center where the first stop on the audio tour provides an overview of the tour and its path through Southside. The program is purposely low-tech—a 1-800 number to call instead of QR codes to scan—so that non-smart phones can be used, and specialized knowledge is not required to access the recordings.

Future developments to the Walk-66 program include recording the narratives in other languages and website developments with expanded text coverage and images to more fully tell Flagstaff's history.

Two of the project's venues, Walk this Talk-Route 66, and McAllister Ranch, have their production work substantially completed and should be installed and operational by summer 2019. The remaining venues are currently being designed and anticipated to be completed by the fiscal year 2021.

INFORMATION:

Goal ED.6. Tourism will continue to provide a year-round revenue source for the community, while expanding specialized tourist resources and activities.

Policy ED.6.1 Support and promote the diversification and specialization of the tourism sector, with heritage, eco-, and adventure tourism.

Policy ED.6.2. Encourage cultural tourism with the advancement of heritage sites and special events.

Goal ED.7. Continue to promote and enhance Flagstaff's unique sense of place as an economic development driver.

Policy ED.7.3. Leverage the region's assets of history, culture, and natural environment, as well as educational and scientific facilities, as an economic development tool.

Attachments: PowerPoint





Route 66 Interpretive Trail

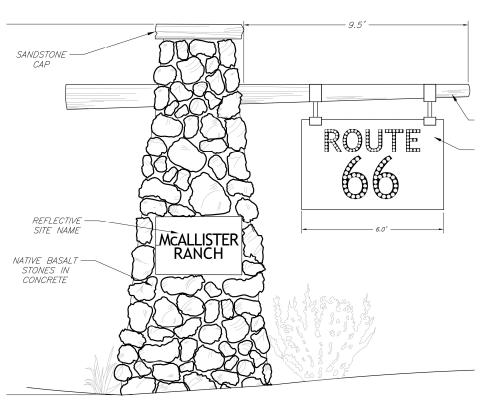






Route 66 – McAllister Ranch







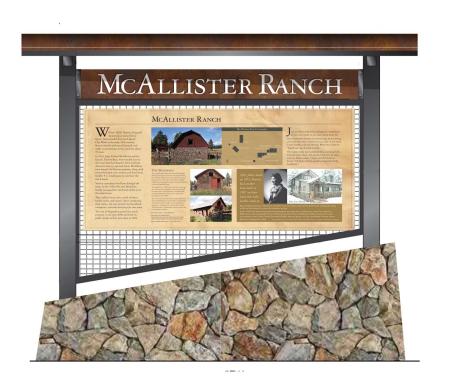
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Route 66 – McAllister Ranch



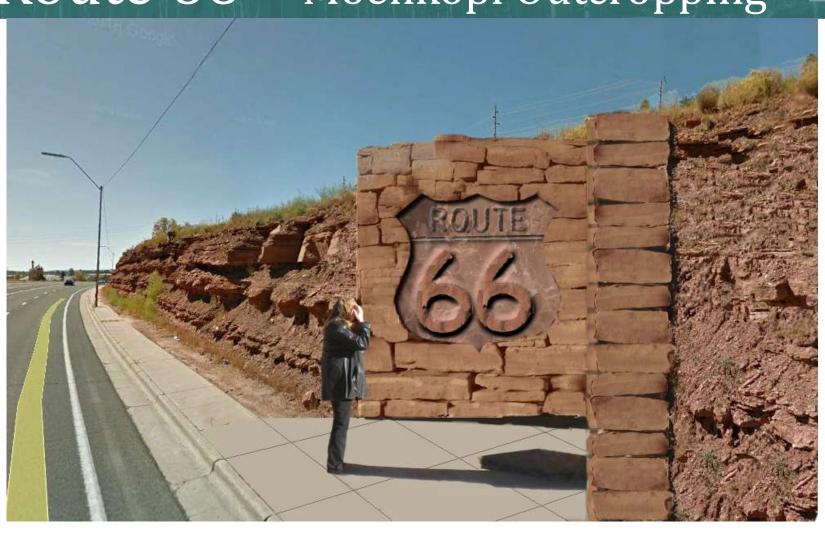






Route 66 – Moenkopi Outcropping







Route 66 – Intersection at Milton







Route 66 – Route 66 Wayside





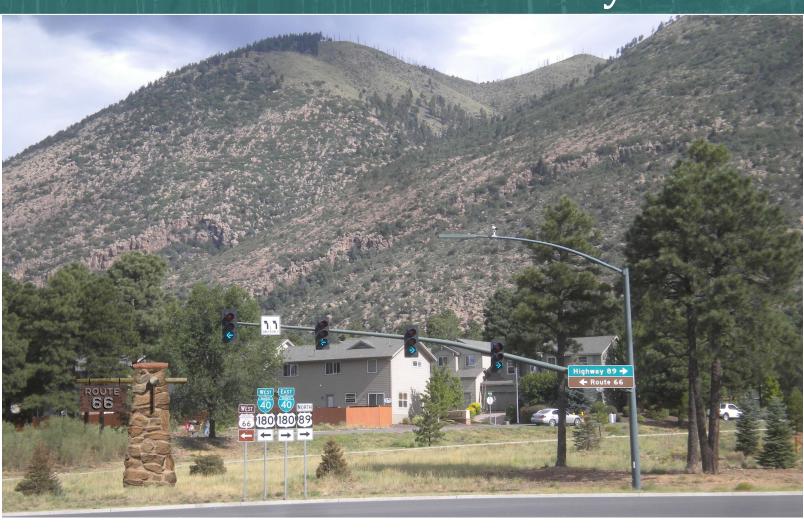
Direct Britishing. of Interstate 40 across Arize began the bypass era of Route 66 for many Arizona cities and towns. From east to west, Holbrook was bypassed in 1980. Jose City in 1981, Winslow 1981, Flagstaff 1967, Williams 1985, Ash Fork 1981, Seligman 1978. Kingman 1981, Oatman 1952, and Yucca 1966.

**Route 66 Trivia (many part of many p



Route 66 – Intersection Hwy 89

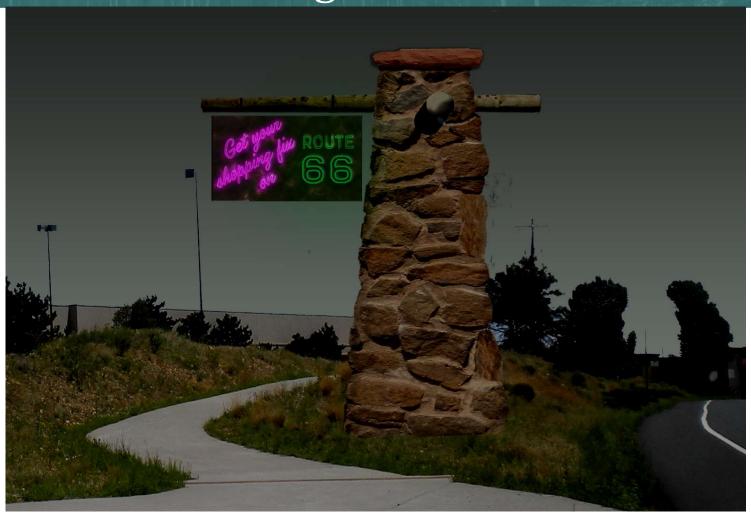






Route 66 – Flagstaff Mall

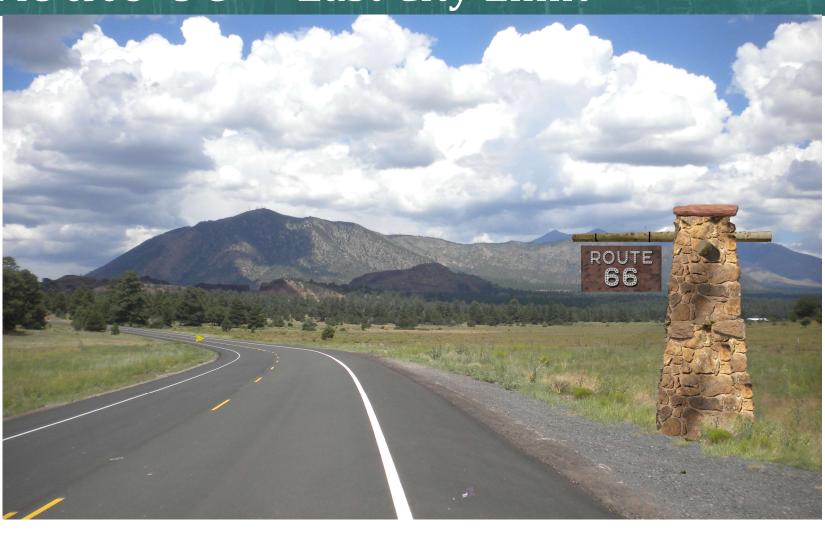






Route 66 – East City Limit

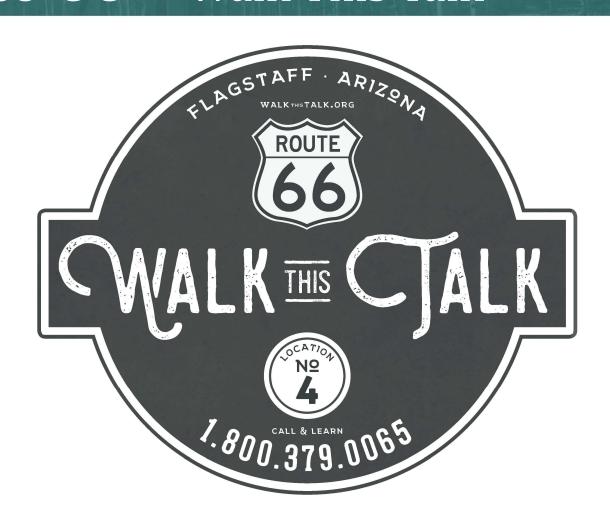






Route 66 – Walk This Talk

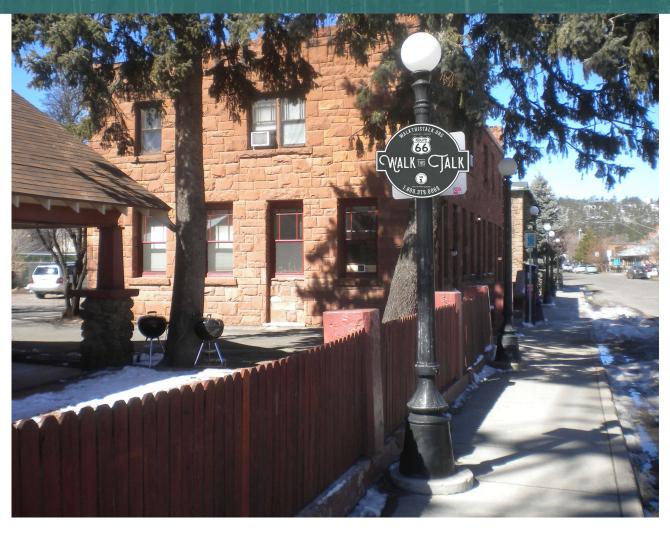






Route 66 – Walk This Talk





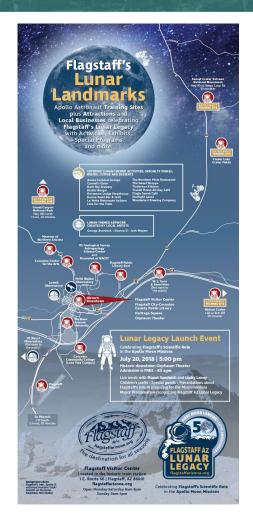


Lunar Legacy – Walk This Talk





Celebrating Flagstaff's Scientific Role in the Apollo Moon Missions





Lunar Legacy – Walk This Talk







Lunar Legacy – Walk This Talk





Searching All Mail

Good morning, from NASA!

I have been looking at the great exhibits and activities you are planning for the Flagstaff, AZ Lunar Legacy and wondering – can we consider adding your link to NASA's Apollo anniversary resource and event webpages? We are trying to compile a comprehensive list of resources for public use for the upcoming anniversaries. Your link would be a great addition to our collection – and hopefully some excellent advertising for you, as well!

Thanks for your consideration!



Rebecca Doroshenk Strategy and Integration Office of Communications NASA Headquarters (202) 358-0038



Route 66 Interpretive Trail



Questions?

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Rick Compau, Purchasing Director

Co-Submitter: Patrick Brown, Purchasing Manager

Date: 12/19/2018

Meeting Date: 04/09/2019



TITLE

<u>Discussion/Direction:</u> Proposed Amendments to the City of Flagstaff's Procurement Code Manual, Article 25, "Change Orders", Sections 25.1 "Change Order Process", 25.2 "Change Order Conditions", and 25.3 "Change Order Membership."

STAFF RECOMMENDED ACTION:

Council Direction.

EXECUTIVE SUMMARY:

Staff will be presenting Resolution 2019-03 at the April 16, 2019 Council meeting for consideration of adoption by Council. This resolution is staff's recommended changes to the Procurement Code Manual as it related to Change Orders in Article 25. This meeting will provide the Council with an overview of the staff recommended changes as well as some example projects which effectively used the tools provided under Change Orders in the Procurement Code Manual.

INFORMATION:

On February 6, 2018, a Future Agenda Item Request (F.A.I.R.) was introduced to discuss the current and past practices outlined in Article 25, "Change Orders" for the assignment of Contract Allowances, Owner and Contractor Contingencies, and Change Order Percentages and received two votes to continue.

At the July 3, 2018, Council Meeting, staff presented a two-year history on city projects over \$250,000 which used the change order options as outlined in the Procurement Code Manual. Upon further Council discussion, the item received four votes from the Council to continue the discussion.

Between July and September, staff met internally to discuss Article 25 of the manual and looked to develop ways to amend the manual in order to strengthen the use in the organization. The team consisted of staff from Community Development, Public Works, Water Services and Management Services Divisions. Staff developed recommended changes to the manual that addressed the percentages, justifications, and types of change order options available for certain types of procurements. Staff met with the Councilmember that presented the F.A.I.R. item in order to explain the changes that staff is recommending. Staff received direction from the City Manager's Office to bring the changes back to Council in a resolution for further discussion and possible adoption.

On October 16, 2018, staff presented a resolution with the staff's recommended changes to Article 25 of the manual. Council discussed staff's recommendation and provided staff direction to make some additional minor changes to help bring clarity to the language. Council made a motion to postpone the reading of the resolution so that staff could incorporate the recommended changes.

At the April 9, 2019 work session staff will present staff and Council proposed amendments to Article 25 of the manual and provide some examples of city projects that have effectively used the contract allowances, administrative change orders, owner's contingencies, and contractor's contingencies.

For the April 16, 2019, Council meeting, staff will bring a recommended action to read and adopt a resolution amending the Procurement Code Manual based on staff proposed amendments and revisions suggested by Council.

Attachments: Power Point Presentation

Corresponding Resolution of Amendment Revisions

Contract Allowance ACO Justification Form

Contingency Justification Form







Overview

- > Resolution Amendments:
 - Result of FAIR: Review Contract Allowances, Contingencies and Administrative Change Orders (aka, Change Order Authority)
 - Briefly discuss the definitions of Contract Allowance,
 Contingencies and Administrative Change Orders
 - Project specific examples demonstrating how they've been effective
 - Staff recommended changes to Section 25.1 "Change Order Process", and 25.2 "Change Order Conditions"





Background Information for New Council Members

- ➤ Construction Related Projects and the Use of Change Orders and Applicable "Safety Net" Terminology:
 - Contract Allowance:
 - Applicable to a Design/Bid/Build project delivery method
 - Owner and Contractor Contingency:
 - Applicable to a Construction Manager at Risk (CMAR) and Design/Build (DB) project delivery method
 - Administrative Change Orders (aka, Change Order Authority):
 - Applicable when Contract Allowance or Owner and Contractor Contingency has been exhausted





Project Specific Example - traditional design/bid/build:

- Brannen Neighborhood Improvements Phase I
 - 1,285 feet of waterline & new services, 1,170 feet of sewerline
 & services, new manholes and street reconstruction
 - Consultant's Estimate = \$2,025,265
 - City established Contract Allowance (CA) = \$89,605 (4.42%)
 - Total estimated contract amount prior to bid = \$2,114,870
 - 10 bids ranged from \$1,914,238 \$2,223,690 (includes CA)
 - Sellers & Sons bid = \$1,824,633.50 + \$89,605 = \$1,914,238
 - 200 calendar day contract period
 - Administrative Change Order (ACO) = \$182,463 (10% w/o CA)









Project Specific Example - traditional design/bid/build:

- Brannen Neighborhood Improvements Phase I
 - 16 Field Orders issued against the Contract Allowance
 - Additional water & sewer services
 - Additional manhole work (including drop connections & epoxy coatings)
 - Concrete encasement of sewerlines (ADEQ requirement)
 - Waterline & fire hydrant adjustments
 - Additional sewerline (8" and 12")
 - Dealing with ground water
 - Additional concrete removal and replacement
 - Additional asphalt paving
 - Field Order #12 reallocated \$35,000 from bid items (rock, subgrade & franchise utilities) to Contract Allowance (revised total = \$124,605)





Project Specific Example - traditional design/bid/build:

- Brannen Neighborhood Improvements Phase I
 - Total Contract Allowance utilized = \$118,868.89 (6.27% of final contract expenditure) and 6 calendar days added to the contract
 - \$5,736.11 remaining in the Contact Allowance
 - 1 Change Order processed out of the Administrative Change Order allocation in the amount of \$47,729.12 (2.52% of final expenditure) and 14 calendar days added to the contract
 - \$134,733.88 remaining in the Administrative Change Order Allocation
 - The project was successfully delivered at \$66,814 under the awarded contract amount





Project Specific Example - Construction Manager at Risk (CMAR)

- ➤ 2015 Street Maintenance projects (Phase 2) Chip Seal:
 - The project consisted of street improvements (chip seal 123 streets and perform roadway reconstruction) - \$2,904,883.71
 - One Field Order was issued: Rehabilitation of FUTS trail (Ponderosa Trails)
 - \$166,531.00 (contract \$200,000.00 in contractor contingency)
 - Saved time and construction costs with economy of scale and deployed resources
 - Two Change Orders were issued: Improvements of Arroyo Park
 - Federal Grant funded project \$145,200.00 (authorized change order approval -\$290,488.37)
 - Saved time and construction costs with economy of scale and deployed resources





Project Specific Example - Construction Manager at Risk (CMAR)

- > Rehabilitation of FUTS trail (Ponderosa Trails):
 - Place 0.25 Tons of crack seal to the existing Ponderosa Trails FUTS (1,180 Ft).
 - Pulverize and recompact 3,300 LF to an existing Pulliam Road asphalt FUTS.
 - o Install 42 LF of a 12" Corrugated Metal Pipe (CMP) for drainage.
 - Placed 309 Tons of ¾" Asphaltic Concrete (1 ½") to the Pulliam Road FUTS (3,300 Ft.).
 - Placed 411 Tons of Modified Asphaltic Concrete overlay (1 ½") to the Pulliam Road and Ponderosa Trails FUTS (4,400 Ft).



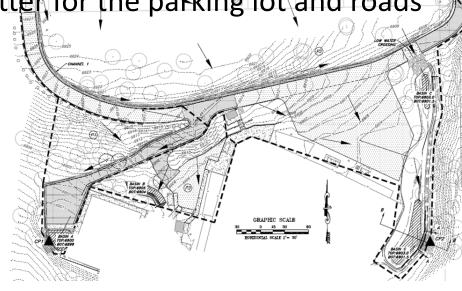


Project Specific Example - Construction Manager at Risk (CMAR)

- > Improvements of Arroyo Park:
 - Place 1,830 SY of 3" AC on 6" A.B.C. on the roads leading to the field and playground/ramada area.
 - o Placed 926 SY of 4" of crushed processed asphalt millings on the parking lot areas.
 - o Placed 900 SY of concrete flatwork for sidewalks and water crossings.

Placed 1,500 LF of concrete vertical type A curb and gutter for the parking lot and roads

leading to the playground/ramada area.







Proposed Amendments: Section 25.1 "Change Order Process", Letter (A)

- Field Orders
 - Current:
 - Project Manager- \$10,000 and 10 calendar days
 - Section Head- \$25,000 and 30 calendar days
 - Division Head- Full contract allowance amount and 60 calendar days

- Field Orders
 - Proposed:
 - Project Manager- Change by an amount up to \$10,000 and up to and through 10 calendar days
 - Section Head- Change by an amount up to \$25,000 and up to and through 30 calendar days
 - Division Head- Change up to the Full contract allowance amount and up to and through 60 calendar days





Proposed Amendments: Section 25.1 "Change Order Process", Letter (B)

- Task Orders
 - Current:
 - Project Manager- \$10,000 and 10 calendar days
 - Section Head- \$25,000 and 60 calendar days
 - Division Head- Contract allowance, up to \$100,000 and 120 calendar days

- Task Orders
 - Proposed:
 - Project Manager- Change by an amount up to \$10,000 and up to and through 10 calendar days
 - Section Head- Change by an amount up to \$25,000 and up to and through 60 calendar days
 - Division Head- Change by an amount up to \$100,000 and up to and through 120 calendar days





Proposed Amendments: Section 25.1 "Change Order Process", Letter (E)

- Change Orders
 - Current:
 - Shall not exceed 25% for professional services contracts
 - Shall not exceed 15% of construction contracts
 - Shall not exceed 25% of all other contracts
 - Or \$50K, whichever is greater without Council approval

- Change Orders
 - Proposed:
 - Any single Change Order of \$50K or more for any contract previously approved by Council shall be sent with a recommendation from the change order committee to Council for final approval





Proposed Amendments: Section 25.2 "Change Order Conditions", Letter (A)

- Contract Allowance
 - Current:
 - Will be added to all design and construction contracts based on Engineer's estimate
 - Over \$1 million (5%)
 - \$999,999- \$250K (7.5%)
 - \$249,999 or below (10%)

- Contract Allowance
 - Proposed:
 - Can only be added to design/bid/build contracts
 - May be added based on Engineer's estimate OR respondent's bid, whichever is lowest
 - Over \$1 million up to (5%)
 - \$250K- \$1 million up to (7.5%)
 - Below \$250K up to (10%)
 - Justification Required





Proposed Amendments: Section 25.2 "Change Order Conditions", Letter (B)

- Administrative Change Orders (ACO)
 - Current:
 - A 10% ACO may be included in all design and construction contracts

- Administrative Change
 Orders
 - Proposed:
 - The ACO percentage can be up to 10% applicable only to design/bid/build contracts





Proposed Amendments: Section 25.2 "Change Order Conditions"

- Section 25.2 (New language)
- Letter (C), "Owner's and Contractor's Contingencies"
 - Shall only be allowed for Construction Manager at Risk and Design/Build contracts
- Letter (D), "Justification Documentation"
 - For any contract allowance, change order authority or contingency that is recommended for construction projects
 - Completed by Project Manager and approved by section or division head





Proposed Amendments: Section 25.2 "Change Order Conditions"

- Section 25.2 (New language) Cont'd
- Letter (E), "Summary of Change Order Thresholds"

TYPE OF CONSTRUCTION PROJECT DELIVERY METHOD	CONTRACT ALLOWANCE	CHANGE ORDER AUTHORITY (*)	OWNER CONTINGENCY	CONTRACTOR CONTINGENCY
DESIGN/BID/BUILD: FORMAL SOLICITATIONS	PERCENTAGE BASED ON CONTRACT AMOUNT, WITH JUSTIFICATION	UP TO 10%, WITH JUSTIFICATION	NOT ALLOWED	NOT ALLOWED
CMAR: REQUEST FOR STATEMENTS OF QUALIFICATIONS	NOT ALLOWED	NOT ALLOWED	NEGOTIATED	NEGOTIATED
DESIGN/BUILD: REQUEST FOR STATEMENTS OF QUALIFICATIONS	NOT ALLOWED	NOT ALLOWED	NEGOTIATED	NEGOTIATED





QUESTIONS?

RESOLUTION NO. 2019-03

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF FLAGSTAFF, ARIZONA AMENDING THE PROCUREMENT CODE MANUAL, ARTICLE 25, CHANGE ORDERS, SECTION 25.1 CHANGE ORDER PROCESS, SECTION 25.2 CHANGE ORDER CONDITIONS, AND SECTION 25.3 CHANGE ORDER MEMBERSHIP, AND ESTABLISHING AN EFFECTIVE DATE.

RECITALS:

WHEREAS, the City of Flagstaff has adopted a process for the procurement of goods and services set forth in the Procurement Code Manual; and

WHEREAS, the Flagstaff City Council desires to amend the *Procurement Code Manual* by adding additional language and revising existing language related to Article 25, *Change Orders*, Section 25.1, *Change Order Process*, Section 25.2, *Change Order Conditions*, and Section 25.3, *Change Order Membership*.

ENACTMENTS:

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF FLAGSTAFF AS FOLLOWS:

That the *Procurement Code Manual*, Article 25, *Change Orders*, Section 25.1, *Change Order Process*, Section 25.2, *Change Order Conditions*, and Section 25.3, *Change Order Membership*, are hereby amended as follows:

Section 25.1 Change Order Process

A eChange eOrder shall be in written form for any and all changes in the contract's time, conditions or compensation. This written change shall be submitted to the Change Order Committee.

A. <u>Exception 1</u> – A Field Order, which is a written and limited change order that is issued under the Contract Allowance provision OR OWNER (CITY) AND CONTRACTOR CONTINGENCIES, does not require Change Order Committee action.

Staff shall have the following field order authorities:

Project Manager – CHANGE BY AN AMOUNT UP TO \$10,000 and UP TO AND THROUGH 10 calendar days.

Section Head – CHANGE BY AN AMOUNT UP TO \$25,000 and UP TO AND THROUGH 30 calendar days.

Division Head – CHANGE BY AN AMOUNT UP TO THE full contact—CONTRACT allowance amount and UP TO AND THROUGH 60 calendar days.

Field Orders that exceed \$100,000 or 60 calendar days require the Change Order Committee to approve the field order. The Change Order Committee can approve extensions with a "no time limit" cap, if it is a no cost change.

B. <u>Exception 2</u> – A Task Order, which is a written and limited order for a scope of work and is issued under the "On-Call" Consultant Contract, does not require Change Order Committee action.

Staff shall have the following Task Order authorities:

Project Manager – CHANGE BY AN AMOUNT UP TO \$10,000 and UP TO AND THROUGH 10 calendar days.

Section Head – CHANGE BY AN AMOUNT UP TO \$25,000 and UP TO AND THROUGH 60 calendar days.

Division Head - Contact allowance, CHANGE BY AN AMOUNT up to \$100,000 and UP TO AND THROUGH 120 calendar days.

Task Orders that exceed \$100,000 or 120 calendar days require the Change Order Committee to approve the task order. The Change Order Committee can approve extensions with a "no time limit" cap, if it is a no cost change.

- CD. Change Orders that increase the total expenditure commitment from the informal to formal procurement limit are subject to approval through the formal contract award process as required in Section 26.1 "Notice Of Intent To Award" "AWARD OF CONTRACT".
- DE. ANY SINGLE No eChange eOrder(s) OF \$50,000 OR MORE FOR ANY CONTRACT PREVIOUSLY APPROVED BY COUNCIL SHALL BE SENT WITH A RECOMMENDATION FROM THE CHANGE ORDER COMMITTEE TO COUNCIL FOR FINAL APPROVAL shall exceed 25% of the original contract amount of a professional services contract, 15% of the original contract amount of a construction project, 25% of the original contract amount for all other types of contracts OR \$50,000; whichever is greater without Council approval.
- EC. A Contractor may proceed with approved work only upon receipt of a fully executed Change Order and direction of the Purchasing Agent or Project Manager. Due to extenuating circumstances, confirming Change Orders are allowed upon PROJECT MANAGER'S AND Director'S and Project Manager approval.
- F. The City's Project Manager shall be responsible for routing of the Change Order form and obtaining Contractor approval. One (1) original of the completed and approved Change Order(s) shall be included in the contract file maintained by the Purchasing Agent. Copies shall be sent to Purchasing immediately after all applicable reviews and approval.
- G. FOR CONTRACT DOCUMENTATION PURPOSES, A copy of any Change Order shall be sent to the Purchasing Office for inclusion in the procurement file. When applicable, aA memo citing the original Purchase Order number shall be attached to the Change Order to authorize increase/decrease to the encumbrance ON THE PURCHASE ORDER by the amount needed to make the new contractual commitment.

Section 25.2 Change Order Conditions THRESHOLDS

A. <u>Contract Allowance</u> - Contract allowances (CA) SHALL ONLY BE INCLUDED FOR DESIGN/BID/BUILD CONSTRUCTION PROJECT DELIVERY METHODS THAT UTILIZE A FORMAL SOLICITATION, INVOLVING DESIGN AND CONSTRUCTION CONTRACTS FOR RECOMMENDATION OF AWARD BY CITY COUNCIL. CA of UP TO 5%, 7.5% or

10%, SHALL BE BASED ON THE CONTRACT AMOUNTS REFERENCED BELOW, AND will—MAY be added to all DESIGN/BID/BUILD design and construction contracts. The allowance—is based on the engineer's estimate OR THE RESPONDENT'S BID, WHICHEVER IS LOWEST.—and will be included in design contracts for recommendation of award by City Council. The allowance will also be included in the bid for construction contracts for recommendation of award by City Council.

Contract amount*
eOver \$1,000,000 in value
fFrom \$999,999.99 to \$250,000 TO \$1,000,000
BELOW from \$250,000249,999.99 or lower

Contract Allowance
allowance of UP TO 5%
allowance of UP TO 7.5%
allowance of UP TO 10%

B. Administrative Change ORDERS - ADMINISTRATIVE CHANGE ORDERS (ACO) MAY BE INCLUDED FOR DESIGN/BID/BUILD CONSTRUCTION PROJECT DELIVERY METHODS THAT UTILIZE A FORMAL SOLICITATION, INVOLVING DESIGN AND CONSTRUCTION CONTRACTS FOR RECOMMENDATION OF AWARD BY CITY COUNCIL. CONSTRUCTION MANAGER AT RISK AND DESIGN/BUILD CONSTRUCTION PROJECT DELIVERY METHOD CONTRACTS SHALL NOT INCLUDE AN ACO. THE USE OF ACO IS APPLICABLE WHEN A COUNCIL-APPROVED CA DOLLAR AMOUNT HAS BEEN FULLY EXPENDED AND ADDITIONAL FUNDS ARE NECESSARY TO COVER UNANTICIPATED CHANGE ORDERS.A tenpercent (10%) Administrative Change Order (ACO) amount may be included in all design and construction contracts to be considered by the City Council. WHEN ACOS ARE DEEMED APPROPRIATE, The ACO amount is PERCENTAGE CAN BE UP TO 10% of the total contract less the Contract Allowance amount. The ACO shall not exceed \$500,000.

Administrative Authorization

Contract	Allowance	Administrative CO.	Total	Total
<u>Amount</u>				Percentage
\$12,000,000	\$600,000	\$500,000	\$1,100,000	9.2%
5,000,000	-250,000	500,000	- 750,000	15.0%
1,000,000	- 50,000	100,000	- 150,000	15.0%
500,000	37,500	50,000	87,500	17.5%
100,000	10,000	10,000	20,000	-20.0%
,	,	,	,	

<u>Task order</u> — These are authorized scopes of engineering/design work issued to consultants who have approved on-call contracts with the City.

- C. OWNER'S AND CONTRACTOR'S CONTINGENCIES THE USE OF AN OWNER'S (CITY) AND CONTRACTOR'S CONTINGENCY SHALL ONLY BE ALLOWED FOR CONSTRUCTION MANAGER AT RISK AND DESIGN/BUILD CONTRACTS. THESE CONTINGENCIES ARE NEGOTIATED DURING THIS PROCUREMENT PROCESS.
- D. <u>JUSTIFICATION DOCUMENTATION</u> IF A CONTRACT ALLOWANCE, ADMINISTRATIVE CHANGE ORDERS, OR OWNER (CITY) AND CONTRACTOR CONTINGENCY IS RECOMMENDED FOR A CONSTRUCTION PROJECT, THE PROJECT MANAGER SHALL COMPLETE A "CA/ACO/CONTINGENCY JUSTIFICATION FORM" FOR REVIEW AND APPROVAL BY THE SECTION OR

DIVISION HEAD. THE FORM SHALL INCLUDE DETAILS TO WHY THE RECOMMENDATION IS BEING MADE INCLUDING ESTIMATED COST FOR EACH REQUEST. THIS FORM SHALL BE ATTACHED TO THE STAFF SUMMARY FOR COUNCIL REVIEW.

E. <u>SUMMARY OF CHANGE ORDER THRESHOLDS</u> – THE FOLLOWING MATRIX ILLUSTRATES THE USE OF CONTRACT ALLOWANCE, ADMINISTRATIVE CHANGE ORDERS, AND OWNER (CITY) AND CONTRACTOR CONTINGENCY AND WHICH OF THE CONSTRUCTION PROJECT DELIVERY METHODS EACH OF THESE ARE APPLICABLE TO:

TYPE OF CONSTRUCTION PROJECT DELIVERY METHOD	CONTRACT ALLOWANCE	CHANGE ORDER AUTHORITY (*)	OWNER CONTINGENCY	CONTRACTOR
DESIGN/BID/BUILD: FORMAL SOLICITATIONS	PERCENTAGE BASED ON CONTRACT AMOUNT, WITH JUSTIFICATION	UP TO 10%, WITH JUSTIFICATION	NOT ALLOWED	NOT ALLOWED
CMAR: REQUEST FOR STATEMENTS OF QUALIFICATIONS	NOT ALLOWED	NOT ALLOWED	NEGOTIATED	NEGOTIATED
DESIGN/BUILD: REQUEST FOR STATEMENTS OF QUALIFICATIONS	NOT ALLOWED	NOT ALLOWED	NEGOTIATED	NEGOTIATED

^{*}NOT TO EXCEED \$500,000

Section 25.3 Change Order COMMITTEE Membership

The Change Order Committee Members will consist of the following:

- 1. Public Works Director or designee
- 2. Utilities WATER SERVICES Director or designee
- 3. City Attorney or designee
- 4. City Engineer or designee
- 5. Purchasing Director or Purchasing Agent DESIGNEE

THREE COMMITTEE MEMBERS MUST BE PRESENT FOR THE MEETING TO OCCUR. SIGNATURES OF ABSENT COMMITTEE MEMBERS MAY BE OBTAINED AT A LATER TIME.

A. The City Manager shall designate a Chair who shall preside over all the meetings, establish agendas, and distribute meeting minutes. THE CHANGE ORDER COMMITTEE MEETINGS ARE OPEN TO THE PUBLIC, BUT ARE NOT FORMAL PUBLIC MEETINGS FOR OPEN MEETING LAW PURPOSES.

- B. The Change Order Committee WILL meets as necessary on Thursdays (as necessary) at 7:15 a.m. (during summer work hours) and 8:15 a.m. (during winter work hours)AT A TIME AGREED UPON BY THE MEMBERS in the Council Conference Room, OR OTHER LOCATION IDENTIFIED IN THE AGENDA.
- C. An electronic copy of all change orders SHOULD be submitted to the Committee Chairperson by noon on Monday to be scheduled for the following Thursday's meeting. HOWEVER, URGENT REQUESTS MAY BE BROUGHT BEFORE THE CHANGE ORDER COMMITTEE AS WALK-ON ITEMS.
- D. Three original change orders, signed by the Project Manager and Department Head shall be given to the Committee Chairperson after the change order has been approved. The Committee Chairperson will obtain all other necessary signatures including the contractor or consultant and distribute copies to the Project Manager.

SECTION 3. Effective Date.

This resolution, and the amended Procurement Code Manual established herein, shall become effective 30 days after its adoption.

PASSED AND ADOPTED by the City Council of the City of Flagstaff this 4th day of December, 2018.

	MAYOR	
ATTEST:		
CITY CLERK	-	
APPROVED AS TO FORM:		
CITY ATTORNEY	-	



CITY OF FLAGSTAFF CONTRACT SUPPLEMENTARY JUSTIFICATION

[] CONTRACT ALLOWANCE
[] ADMINISTRATIVE CHANGE ORDER

PROJECT NO	PROJECT NAME:	
FILE NO.	Project Manager:	
CONTRACTOR/CONSULTANT:		
PROJECT DESCRIPTION:		
JUSTIFICATION FOR USE AND AMOUNT:		
Contract Allowance Justification and Amount:		
Administrative Change Order Justification and	I Amount:	
COST/BUDGET/FUNDING SOURCE ANALYSIS	D:	
Contract Allowance Justification and Amount:		
Administrative Change Order Justification and	I Amount:	
APPROVAL: Signature		Date:
	Approval Recommended	
Program Manager	Approval Recommended	
Section Head	Approval Recommended	
Division Head	Approval Recommended	

Definitions

Contract Allowance

Contract allowances of up to 5%, 7.5% or 10% may be added to all design and construction contracts. The allowance is based on the engineer's estimate OR the lowest responsible bid (whichever is lowest), and will be included in design contracts for recommendation of award by City Council. The allowance will also be included in the construction contracts for award by the City Council.

Contract Amount

Over \$1,000,000 \$250,000 - \$1,000,000 Below \$250,000

Contract Allowance

allowance of up to 5% allowance of up to 7.5% allowance of up to 10%

Administrative Change Order

Up to a ten percent (10%) Administrative Change Order (ACO) amount may be included in all design and construction contracts to be considered by the City Council. The ACO amount is up to 10% of the total contract less the Contract Allowance amount. The ACO shall not exceed \$500,000.



CITY OF FLAGSTAFF CONTRACT SUPPLEMENTARY JUSTIFICATION Design-Build OR CMAR Contracts

PROJECT NO.		PROJECT NAME:_		
FILE NO.				
CONTRACTOR/CON	ISULTANT:			
PROJECT DESCRIP	TION:			
JUSTIFICATION FO	R USE AND AMOUNT:			
Contractor's Contin	gency Justification and	Amount:		
Owner's Contingen	cy Justification and Amo	ount:		
COST/BUDGET/FUN	IDING SOURCE ANALYS	SIS:		
Contractor's Contin	gency:			
Owner's Contingen	су:			
APPROVAL:	Signature			Date:
Project Manager			Approval Recommended	
Program Manager_			Approval Recommended	
Section Head			Approval Recommended	
Division Head			Annroval Recommended	

Definitions

Owner's Contingency (Design/Build or Construction Manager at Risk)

"Owner's Contingency" means a fund to cover cost growth during the Project used at the discretion of the City usually for costs that result from City's directed changes or Differing Site Conditions, or as the City may otherwise elect. The amount of the Owner's Contingency will be set solely by the City and will be in addition to the Project costs included in the Design-Builder's GMP packages.

The Owner's Contingency is funds to be used at the sole discretion of the City to cover any increases in Project costs that result from City directed changes, Differing Site Conditions, or as the City may otherwise elect. Owner's Contingency will be added to the GMP amount provided by the Design-Builder, the sum of which will be the full Contract Price for construction. Markups for Construction Fee and taxes will be applied by the Design-Builder at the time that Owner's Contingency is used

Contractor's Contingency (Design/Build or Construction Manager at Risk)

"Design-Builder's/CMAR Contingency" means a fund to cover cost growth during the Project used at the discretion of the Design-Builder/CMAR, usually for costs that result from Project circumstances. The amount of the Design-Builder's/CMAR Contingency will be negotiated as a separate line item in each GMP package.

Use and management of the Design-Builder's/CMAR Contingency:

Design-Builder's/CMAR Contingency is an amount the Design-Builder/CMAR may use under the following conditions: (1) at its discretion for increases in the Cost of the Work, or (2) with written approval of the City for increases in General Condition Costs. Design-Builder/CMAR Contingency is assumed to be a direct Project cost so will receive all markups at the time of GMP submission.

When the Design-Builder/CMAR utilizes Design-Builder's/CMAR Contingency funds, the Design-Builder/CMAR shall make the appropriate changes to the Schedule of Values with the next regular progress Payment Request. The Design-Builder/CMAR shall deduct the amount of Design-Builder's/CMAR Contingency funds used from the Design-Builder's/CMAR Contingency line item and add the same amount to the line item on the Schedule of Values where the funds were used. If the Design-Builder's/CMAR Contingency funds are used for a new line item that was not given with the original Schedule of Values, that will be so indicated.

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Leah Bloom, Housing and Grants Administrator

Date: 04/02/2019 **Meeting Date:** 04/09/2019



TITLE:

Presentation regarding the 2019 Community Development Block Grant/ Annual Action Plan recommendations.

DESIRED OUTCOME:

The desired outcome of the April 9th presentation is to inform Flagstaff City Council of the 2019 CDBG proposals that were received and to provide each proposal's scoring results for Council to establish a final CDBG funding decision on April 16th.

The attached staff summary (for April 16) is for the approval of the City of Flagstaff's 2019 Annual Action Plan which is a required submission to the U.S. Department of Housing and Urban Development (HUD) as part of the Community Development Block Grant (CDBG) process.

EXECUTIVE SUMMARY:

Please review April 16 Staff Summary in Attachments.

INFORMATION:

Please review April 16 Staff Summary in Attachments.

Attachments: April 16th Staff Summary

April 9th PowerPoint Presentation

2019 Ranked Proposals

2019 Draft Annual Action Plan

Res 2019-14

CITY OF FLAGSTAFF STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Leah Bloom, Housing and Grants

Administrator

Date: 03/26/2019

Meeting

04/16/2019

Date:



TITLE:

<u>Consideration and Adoption of Resolution No. 2019-14:</u> A resolution approving the City of Flagstaff 2019/2020 Annual Action Plan and authorizing its submission to the U.S. Department of Housing and Urban Development (HUD).

STAFF RECOMMENDED ACTION:

- 1) Read Resolution No.2019-14 by title only
- 2) City Clerk reads Resolution No. 2019-14 by title only (if approved above)
- 3) Adopt Resolution No. 2019-14

Executive Summary:

This staff summary is for the approval of the City of Flagstaff's 2019/2020 Annual Action Plan that is a required submission to the U.S. Department of Housing and Urban Development (HUD) as part of the Community Development Block Grant (CDBG). This document identifies how the anticipated 2019 CDBG allocation will address Flagstaff's community needs identified in the 2016-2020 Consolidated Plan and how funding will be distributed within Flagstaff city limits.

The plan is due to HUD once the City of Flagstaff Housing Section receives notice of its 2019 allocation. As of the date of this report, the Housing Section has not been notified of Flagstaff's 2019 allocation. However, HUD has provided guidance that the City should anticipate the 2019 allocation to be similar to last year's (2018) federal allocation.

Financial Impact:

Approval of the Resolution 2019-14 is critical to the City of Flagstaff receiving its annual CDBG entitlement allocation. The 2019 CDBG estimated allocation is \$621,718. In addition, the City of Flagstaff is able to include program income to increase funding available for projects. Those additional funds equal \$80,227.48. Therefore, an estimated grand total of \$701,945.48 is available for the 2019/2020 program year, through the

Annual Action Plan process.

The proposed allocation takes into consideration the City's financial impacts by including the estimated indirect rate of 10%.

Policy Impact:

The City of Flagstaff Council's CDBG Priorities:

- Provide affordable housing (rental and ownership)
- Address homelessness
- Improve neighborhood revitalization
- Promote workforce job training
- Support education/ early childhood development

Connection to Council Goal, Regional Plan and/or Team Flagstaff Strategic Plan: REGIONAL PLAN:

Goal NH.1. Foster and maintain healthy and diverse urban, suburban, and rural neighborhoods in the Flagstaff region.

Policy NH.1.1. Preserve and enhance existing neighborhoods.

Goal NH.4. All housing is safe and sanitary.

- Policy NH.4.1. Expand the availability of affordable housing throughout the region by preserving existing housing, including housing for very low-income persons.
- Policy NH.4.3.Address accessibility issues and other housing barriers to persons with disabilities or special needs.
- Policy NH.4.4. Encourage green practices in housing construction and rehabilitation that support durable, healthy, and energy efficient homes.
- Policy NH.4.5. Renovate the existing housing stock to conserve energy and reduce utility and maintenance costs for owners and occupants.
- Policy NH.4.7. Enforce compliance with fair housing laws.

Goal NH.5. Eliminate homelessness.

- Policy NH.5.1. Provide adequate resources for families with children experiencing homelessness.
- Policy NH.5.2. Provide adequate resources for individuals experiencing homelessness.
- Policy NH.5.3. Support and expand programs that prevent homelessness.
- Policy NH.5.4. Make transitional housing resources available to populations experiencing homelessness.

Has There Been Previous Council Decision on This:

Staff received Council direction on local priorities during January 29, 2019 which are identified in Policy Impact above and Background/ History below.

Options and Alternatives:

- 1. Approve Resolution No. 2019-14 and authorize the submission of the Annual Action Plan to HUD after the City of Flagstaff receives its 2019 allocation.
- 2. Modify Resolution No. 2019-14 and authorize the submission to HUD.
- 3. Not approve Resolution No. 2019-14 and risk losing the 2019 CDBG allocation.

Background/History:

In order to receive CDBG funding, the City must complete and submit to HUD the required 2019-2020 Annual Action Plan 60 days after Flagstaff's allocations are announced, or on August 16, 2019 (whichever comes first). This plan describes how CDBG funds will be used in the coming year.

Every two years, staff requests funding guidance from Council on CDBG Priorities and the overall CDBG process for the coming two years. In January 2019 Council received an overview of the CDBG program and established five priorities:

- 1. Provide affordable housing (rental and ownership)
- 2. Serve those experiencing homelessness
- 3. Improve neighborhood revitalization
- 4. Promote workforce job training
- 5. Support education/ early childhood development

In the 2019 CDBG process, three external agency proposals were received. There was one internal City of Flagstaff request.

Housing staff are responsible for determining whether a proposed activity is eligible and conduct a risk assessment of the project and applying agency. Federal funds require administrative knowledge, capacity to ensure compliance and timely expenditure of funds. A ranking committee comprised of three community representatives and three City staff met to review the external proposals and rank them by consensus. Rankings primarily serve as a risk and benefit assessment and are the guiding input for staff recommendations forwarded to City Council.

Below is a list of the proposals in order of ranking. The proposals are divided between Housing and Public Service categories as HUD has two separate funding limits and different criteria. Internal City of Flagstaff proposals are presented to meet City Council priorities or other unmet needs in the community and are not ranked (NR) competitively with the other proposals, since the City would administer these projects directly. A comprehensive Proposal Book that includes each of the below proposals was distributed to Council on April 3, 2019 and a hard copy was available in the Council office.

Housing Activities	Proposal/Projects	Request	Ranking
Housing Solutions of Northern Arizona	Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor	\$300,000.00	142
Flagstaff Family Food Center	Food Center & Kitchen Rehabilitation	\$175,000.00	108
City of Flagstaff	Owner Occupied Housing Rehabilitation Program	\$250,000.00	Internal Not Ranked

Public Service Activity	Proposal/Project	Request	Ranking
Flagstaff Shelter Services	Employment Navigation Services for Individuals Experiencing Homelessness	\$100,000.00	131

Key Considerations:

In order to receive CDBG funding, the City must complete an Annual Action Plan that describes how CDBG funds will be used in the coming year and how the activities will accomplish goals outlined in the 2016-2020 Consolidated Plan.

The creation of the Consolidated Plan is an extensive process involving public and stakeholder input (gathered through surveys, public meetings and a 45 day public comment period), community needs assessments and a housing market analysis. The data outlined in the Consolidated Plan helps determine the relative priority of activities and the populations that will be served in the coming years. HUD allows two priority designations – high and low. Assignment of priority does not reflect a lack of need for any particular population or activity; it merely identifies those conditions that are most likely to be addressed with limited CDBG funding.

- High (H) priority activities are likely to be funded with CDBG resources during the next five years.
- Low (L) priority activities may be funded as opportunities arise.

The table attached summarizes planned CDBG activities, the priority level and 5-year numeric goal for each. Activities that will be targeted to special populations are indicated. The table is designed to meet HUD requirements.

Expanded Financial Considerations:

Per HUD's guidance, the City of Flagstaff has estimated the 2019 allocation will be the same as last year's federal allocation.

For the 2019 Annual Action Plan, the Housing Section received fewer proposals with larger asks. Therefore, the ranking committee, along with staff are recommending that the City of Flagstaff partially fund each project.

Once the HUD allocation is awarded to the City of Flagstaff and with Council's approval, the Housing Section plans to treat the allocation implementation as follows:

2019/2020 Estimated Allocation Funds

Total Estimated 2019 Entitlement Award	\$621,718.00
Program Income (PI) and reallocated funds	\$80,227.48
Total Estimated Available	\$701,945.48
Administration (20%)	
Grant Compliance and Administration	\$72,539.49
Estimated City Indirect Rate of 10%	\$63,813.00
Total Administration	\$136,352.49

2019 CDBG Funding Recommendations

Housing/Econ. Development Activities	Recommended Funding
Housing Solutions of Northern Arizona – Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor	\$260,000.00
Flagstaff Family Food Center – Food Center & Kitchen Rehabilitation	\$25,000.000
City of Flagstaff - Owner Occupied Housing Rehabilitation	\$220,592.99
Total Housing/Econ. Development Activities	\$505,592.99
Public Service Activities (15% Cap)	Recommended Funding
Flagstaff Shelter Service - Employment Navigation Services for Individuals Experiencing Homelessness	\$60,000.00
Total Public Service Activities	\$60,000.00
Administration	\$136,352.49
Total City of Flagstaff Fund Request	\$701,945.48

- If funding increases, the surplus dollars would fully fund the request of Housing Solutions of Northern Arizona, then fund the City of Flagstaff's Owner Occupied Housing Rehabilitation Program and then fund Flagstaff Shelter Services. (not to exceeding HUD's 15% public service cap.).
- If the City of Flagstaff's entitlement decreases, each awarded project would decrease by an equal percentage.

Community Benefits and Considerations:

In program year 2018, CDBG leveraged \$787,133.60 in expenditures with \$3,912,323 in other, private or public funds and served 5,600 low to moderate income individuals and 64 Flagstaff households. In 2018 66% of CDBG funding was spent in target neighborhoods.

Community Involvement:

Public process requirements for the Annual Action Plan offer extensive community involvement and collaboration ranging from public meetings and public comment periods to a ranking focused committee.

First Public Meeting – January 29, 2019

- Display advertisement (January 6 & 13, 2019 AZ Daily Sun)
- Established 2019 City Council CDBG Priorities during Council Meeting

First Public Meeting – January 11, 2018

- Display advertisement (January 6 & 13, 2019 AZ Daily Sun)
- Meeting to discuss the CDBG proposal process and the Annual Action Plan

Second Public Meeting – March 8, 2018

- Display advertisement (February 10 & 17, 2019 AZ Daily Sun)
- Meeting to review the submitted proposals and allowed public comment in preparation for making funding recommendations to City Council

With efforts to attract a diverse group of social service agencies, emails were distributed to all members of Coconino County's Continuum of Care (300 members). Additionally, agencies that had previously requested information and/or had been involved in the CDBG proposal process in prior years received personal invitations. The proposal format was provided at the first public meeting and placed on the City website with a deadline of February 22, 2019. Three external agency proposals were received along with one City of Flagstaff request.

Expanded Options and Alternatives:

- 1. Approve Resolution No. 2019-14 and authorize the submission of the Annual Action Plan to HUD.
- 2. Modify any or all of the Resolution No. 2019-14.

3. Not approve Resolution No. 2019-14

Attachments: 2019 Draft Annual Action Plan

Proposals Res. 2019-14







TEAM FLAGSTAFF
WE MAKE THE
CITY BETTER

Federal grant program administered by the Department of Housing and Urban Development (HUD).

National and Primary Objective

- The development of viable urban communities through the provision of the following, principally for low and moderate income persons:
 - · Decent housing
 - A suitable living environment
 - Economic opportunity



3

3



How can the City spend the money?

The easy answer:

• As the City Council determines based on:



- Needs identified in the Consolidated Plan
- The National Objective
- One or more of the Primary Objectives

4





- CDBG leveraged \$787,133.60 in expenditures with \$3,912,323 in other, private or public funds
- Served over 5,600 low to moderate income individuals and 64 Flagstaff households.
- 66% of funding spent in target neighborhoods

Individuals

- Neighborhood Revitalization
 - Infrastructure Improvement
- Guadalupe & Arroyo Park Improvement
- Operations for Front Door

Households

- Eviction Prevention
- Owner Occupied Housing Rehabilitation
- Sharon Manor Rehabilitation

5



Council Direction & Staff Responsibilities

Council CDBG Priorities Established January 2019

- Provide Housing (rental & ownership)
- Serve those experiencing Homelessness
- Neighborhood Revitalization
- Workforce Job Training
- Education/ Early Childhood Development

City Staff Responsibilities

- Conduct proposal process
- · Determine activity eligibility
- Assess activity viability
- Conduct agency risk assessment
- Provide recommendations to the City Council

Public Participation Process



- Public Meetings
 - January 29
 - January 31
 - February 28
- Open Proposal Process
 - January 31 February 25 (extended during snow storm)
- Draft Annual Action Plan for Public Comment
 - March 1 April 1
- Proposal Ranking Committee with Citizens & Staff
 - March 14



7

7

Conducting Risk Assessment per proposal

TEAM FLAGSTAFF WE MAKE THE CITY BETTER

The City of Flagstaff is the Responsible entity to the HUD

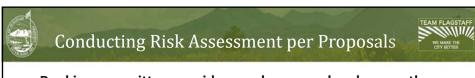
Meeting community needs identified in the Consolidated Plan and to ensure compliance with federal regulation

Past Performance and Success Measures

- Require significant additional data to be collected
- Agencies collaboration efforts and systems design tools
- Organizational Experience / Federal grant experience
- Review staff resumes

Financial Capacity and Timeliness of Expenditure

- · Rate of Expenditure
- Review financial audit
- · Budget analysis
- Sufficient leverage
- · Grant request is realistic



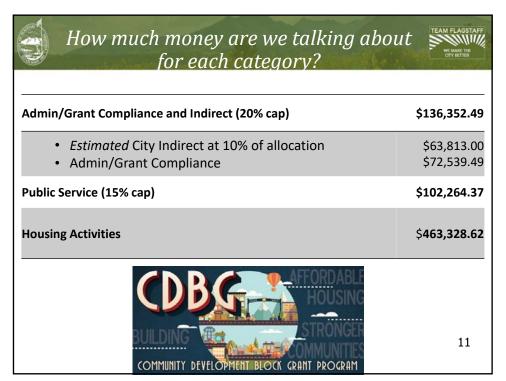
Ranking committee considers each proposal and scores them based on items such as:

- National and Primary Objectives
- Council's CDBG Priorities
- · Number of people served
- Target Neighborhood Location
- · Community Need
- Collaboration Efforts
- Budget
 - Leverage & Cost Effectiveness



9





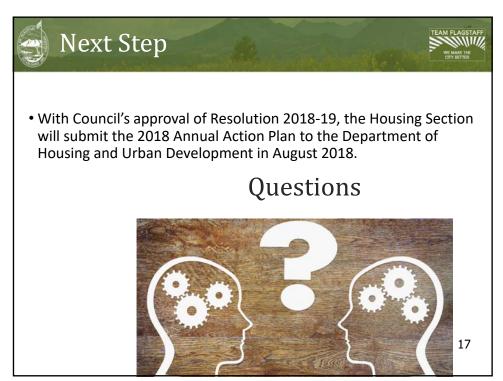
Public Service Proposals (15% cap of current PI & Allocation)				TEAM FLAGSTAFF
	Allocation \$102,2	264.37		
Agency	Proposal/Project	Request	Serving	Ranking
Flagstaff Shelter Services	Employment Navigation Services for Individuals Experiencing			
	Homelessness	\$100,000.00	500	131
				12

ŀ	lousing Fundin	ıg \$463,3	28	TEAM FLAGSTAFI WE MAKE THE CITY BETTER
Agency	Proposal/Project	Request	Served	Ranking
Flagstaff Family Food Center	Food Center & Kitchen Rehabilitation	\$175,000	3,000	108
Housing Solutions of Northern Arizona	Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor	\$300,000	15 Households	142
City of Flagstaff	Owner Occupied Housing Rehabilitation (OOHR)	\$250,000	8 Households	Not Ranked
	Total	\$725,000		
				13



Funding Recommendation Public Service Proposals									
(15% cap of current PI & Allocation) \$102,264.37									
Agency	Proposal/Project	Request	Recommendation	Ranking	Serving				
Flagstaff Shelter Services	Employment Navigation Services for Individuals Experiencing Homelessness	\$100,000.00	\$60,000.00	131	TBD				
	Total: Remainder:		\$60,000.00 \$42,264.37						
					15				

Funding Recommendation Housing \$505,593 Public Service \$42,264.37 together with Housing \$463,328.62								
<u>Agency</u>	Proposal/Project	Request	Recommendation	<u>Served</u>	Ranking			
Housing Solutions of Northern Arizona	Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor	\$300,000	\$260,000	15 Households	142			
Flagstaff Family Food Center	Food Center & Kitchen Rehabilitation	\$175,000	\$25,000	3,000	108			
City of Flagstaff	Owner Occupied Housing Rehabilitation (OOHR)	\$250,000	\$220.593	8 Households	Not Ranked			
	Total	\$725,000	\$505,593					
					16			



CITY OF FLAGSTAFF

Community Development Block Grant Proposals and Ranking Forms 2019





April 2019 City of Flagstaff, Housing Section 211 W. Aspen Avenue, Flagstaff, Arizona (928) 213-2752 (phone)





City of Flagstaff Community Development Block Grant Entitlement Funds Allocation Proposal Booklet with Ranking Forms

Housing Activities	Proposal/Project	<u>Request</u>	<u>Ranking</u>
Housing Solutions of Northern Arizona	Transitional Housing - Sharon Manor Expansion	\$300,000	142
Flagstaff Family Food Center	Food Center & Kitchen Rehabilitation	\$175,000	108
City of Flagstaff	Owner Occupied Housing Rehabilitation Program	\$250,000	Internal
Public Service Activities	Proposal/Project	Request	Ranking
Flagstaff Shelter Services	Employment Navigation Services	\$100,000	131

The Housing Section is always interested in public input concerning the use of CDBG funds. Please feel free to contact us at any time with questions, concerns, or comments.

Leah Bloom
Housing and Grants Manager
(928) 213-2752
lbloom@flagstaffaz.gov
211 W. Aspen Ave.
Flagstaff, AZ 86001

CDBG Entitlement Funds Allocation 2019 Budget Year

Overview

Through a clearly defined public participation process outlined in the Citizen Participation Plan of the 2016-2020 Consolidated Plan, the City of Flagstaff seeks public input each year for the use of its CDBG Entitlement Grant funds.

The following documents are provided to City Council as supplemental information for the April 9, 2019 Council Meeting for consideration of the 2019 grant allocations and approval of the 2019 Annual Action Plan. To gain public input on the use of funds, the City conducted a formal proposal submission process, a written comment process and public comment sessions during public meetings (see Public Process below). Input received during this process will be incorporated in the 2019 Annual Action Plan.

The proposals included in this booklet are eligible proposals received through the formal proposal process, as well as one internal request. Proposal eligibility was determined by City staff according to the Federal Register requirements of 24 C.F.R. Part 570 and OMB Circular 200.

The City uses subrecipients to carry out most of the activities undertaken with CDBG funds. Subrecipients can be private, non-profit agencies as well as other public agencies.

Activities undertaken with CDBG funds must meet the following objectives:

- Primary Objective Development of viable urban communities by providing decent housing, or a suitable living environment, or expanding economic opportunities principally for persons of low- and moderate-income; and
- 2) **National Objective** Benefit low- and moderate-income persons, or aid in the elimination of slum and blight, or address urgent need; and
- 3) Flagstaff City Council Priorities –Housing (Rental and Ownership), Homelessness, Neighborhood Revitalization, Workforce Job Training, and Education/ Early Childhood Development.

Public Process

Public process requirements for the Annual Action Plan include:

First Public Meeting – January 29 and 31, 2019

- Display advertisement (January 6 and 13, 2019 AZ Daily Sun)
- Council meeting to establish 2019 City Council CDBG Priorities
- Meeting to discuss the CDBG proposal process and the Annual Action Plan

Second Public Meeting - February 28, 2019

- Display advertisement (February 10 and 17, 2019 AZ Daily Sun)
- Meeting to review the submitted proposals and allowed public comment in preparation for making funding recommendations to City Council

With efforts to attract a diverse group of social service agencies, emails were distributed to all members of Coconino County's Continuum of Care (300 members). Additionally, agencies that had previously requested information and/or had been involved in the CDBG proposal process in prior years received personal invitations. The proposal format was provided at the first public meeting and placed on the City website with a deadline of February 22, 2019. Three external agency proposals were received along with one internal, City of Flagstaff request.

The proposal ranking committee met on March 14, 2019 at City Hall to review and rank the external proposals. The committee was comprised of three community representatives and three City staff.

This committee is an example of public participation at the collaborative level, meeting Council's goal of public involvement. Rankings are created to serve primarily as a risk and benefit assessment and are a crucial part of the staff recommendations forwarded to City Council. Based on U.S. Department of Housing (HUD) criteria, public service proposals are only ranked against other public service proposals, housing proposals against housing proposals, etc. CDBG guidelines allow a maximum of 15% of annual funding to be allocated for Public Services and a maximum of 20% for administration.

Although HUD has not yet released the 2019 CDBG allocation amounts, the City is estimating an allocation of \$621,718 per HUD's guidance.

Included in this packet for each external proposal are:

- ranking forms and comments.
- executive summary
- narrative questions
- schedule and budget
- Project location maps

For additional information or questions please contact Leah Bloom, Housing and Grants Administrator at (928) 213-2752 or lbloom@flagstaffaz.gov.



Housing Solutions of Northern Arizona, Inc.

City of Flagstaff 2019 CDBG Grant Application

Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor



DUNS #: 799570114 SAM #: 46QB1

Primary Contact:
Devonna McLaughlin, Chief Executive Officer
Direct: (928) 440-6194

devonnam@housingnaz.org

Total Points: 142

Appendix ECDBG Project Ranking Form 2019/2020

<u>City staff will use this form to evaluate potential projects.</u> Assessments are based on CDBG eligibility criteria and the needs of the citizens of Flagstaff as identified in the Consolidated Plan. Consideration is given to past performance of the submitting organization. A summary of this evaluation is presented to City Council for their review and consideration in making final funding decisions. Maximum potential scores are listed in parenthesis next to the ranking form questions.

Agency Name: Housing Solutions of Northern Arizona

Amount of Funds Requested: \$300,000

Name of Project: Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor

Public Service

Housing/Rehabilitation

Economic Development

Additional Considerations:

\$22,989 Ratio of dollars per person benefitted by proposed project

Percent of leverage toward proposed project (must have letters of award for any leverage funds – these funds must also match and be outlined in the budget)

Yes Past successful CDBG contract administration (yes or no)

1- 3. (For Puthe following				bmiss	sions	Only) How	well	does	the a	answe	er define one of
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11a. Are you using leveraged funding? Keep in mind the leveraged dollars MUST tie to the project activity. Be specific, citing additional leverage¹ funding sources, agreements,

staffing partnerships, etc

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- 4. Has the applicant exhibited competence in preparing this proposal? (10 points)
 - a. Thorough and complete answers, well-written, correct grammar, easy to follow format, etc.

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

Executive Summary

Agency requesting funding:	Housing Solutions of Northern Arizona, Inc. (HSNA)	
Agency DUNS Number:	799570114	
Agency CAGE Number:	46QB1	
Are you a participating mem	nber in the Coconino County Continuum of Care? Yes	
Amount of funds requested:	\$300,000.00	
Project Name:	Transitional Housing for Victims of Violence- Expanding Sharon Manor	
Please indicate the following as Name: Devonna McLaughlin Title: Executive Director Mailing Address: PO Box 301	rgency representative/primary contact person for this project: Fax Number: (928) 774-6937 E-mail: devonnam@housingnaz.org Phone Number: (928) 214-7456	
expand its Sharon Manor Tra a second story to the Sharon apartments, common kitcher Manor program, increasing the resources to escape abuse, be Our community has a docum benefit victims of domestic very who live on property, but an	co 5 sentences): HSNA is seeking City of Flagstaff CDBG funds to institional Housing facility, adding 5 units of transitional housing, a Manor House — a building that currently contains 8 studio in and living space. The additional units would expand the Sharon the number of homeless victims of domestic violence who have build self-sufficiency and identify decent, safe, permanent housing nented, ongoing need for additional transitional housing units to violence. Not only will this project benefit the first 5 households estimated 100 households will be assisted over the next 30 years of stay of 18 months per household).	Б.
Total estimated # of persons	s to be assisted: 5 Households = 13.05 persons estimated served.	
Council CDBG priority (mark a Neighborhood Revitalizat Housing – Rental and Ow Homelessness Workforce Job Training Education/Early Childhoo	neighborhood? nership Southside Sunnyside La Plaza Vieja	
Special population (if any) to Abused Children Elderly Persons Severely Disabled Persons Victims of Domestic Viole	Persons with HIV/AIDS Migrant Farm Workers Persons experiencing homelessness	
Name of authorized represer	ntative: <u>Devonna McLaughlin</u> Title: <u>Executive Director</u>	
Signature: Mc	Date: February 21, 2010	

- 1. Mark the public service activity that best bits your proposed service.
 - Employment services (e.g. job training)
 - Crime prevention and public safety
 - Child care
 - Health services
 - Substance abuse services (e.g. counseling & treatment)
 - Fair housing counseling
 - Education programs
 - Energy conservation
 - Services for senior citizens
 - Services for homeless persons
 - Welfare services (excluding income payments)
 - Recreational services
 - Other

Not applicable, as we are not applying for a Public Service.

- 2. Clearly define how the proposed service is one of the following:
 - A new service.
 - A quantifiable increase in the level of an existing service.

Not applicable, as we are not applying for Public Service.

3. Discuss similar services that are offered in Flagstaff and how the proposed service is different than what is already offered to the community. (e.g. what gap will the service fill?)

Not applicable, as we are not applying for Public Service.

- 4. Economic Development activities create jobs or support businesses in low income neighborhoods or for low income people. Please check one of these eligible activities if applying under the Economic Development category.
 - Special economic development
 - Economic development undertaken by a Community Based Development Organization (CBDO)
 - Technical assistance to businesses
 - Microenterprise development
 - Commercial rehabilitation
 - Public facilities and improvements
 - Job training

Not applicable, as we are not applying for Economic Development.

5. Describe the proposed scope of the project, including:

- An estimated number of persons who will receive assistance from the proposed activity (an average of 2.61 people per household).
- The current status of this project (i.e. planning stage, resubmission from last year, feasibility study completed, etc.)
- Attach construction or concept plans with a scope of work if applying for construction or rehabilitation funding (required if applicable).
- Attach price estimate or quote if applying for construction or rehabilitation funding (required if applicable).

HSNA has owned and operated Sharon Manor, a transitional housing facility serving homeless victims of domestic violence, since 1999 (20 years). Sharon Manor consists of two parcels of property which were donated to HSNA by the City of Flagstaff. HSNA leveraged the donated land to secure HOME funding from the Arizona Dept. of Housing, which enabled us to construct an 8-unit communal living facility on the 1.05-acre parcel of land closest to the street. We then secured additional HOME funding and Low Income Housing Tax Credits from the Arizona Dept. of Housing to build a 16-unit apartment complex on the adjacent parcel of land. The apartments were completed in 2001. All 24 units of housing have been used since their original construction to provide transitional housing to homeless victims of domestic violence. 100% of residents at Sharon Manor are low-income, earning no more than 60% of the area median income, based on household size.

In 2017, HSNA met its ongoing compliance requirements for the original HOME funding that the Arizona Dept. of Housing provided to construct the 8-unit communal living facility. At that time, the lien on the property was forgiven; HSNA now owns the "house" (communal living facility) outright with no liens against the property and no ongoing program compliance requirements. Despite the elimination of restrictions, HSNA has continued to operate the "house" as transitional housing, benefitting low-income, homeless victims of domestic violence. It is our intention, and commitment to the community, to continue Sharon Manor to serve this target population.

Sharon Manor is the ONLY transitional housing program in northern Arizona, serving victims of domestic violence.

Because HSNA owns the Sharon Manor "house" property free and clear of liens and restrictions, we are able to leverage the property to increase the number of transitional housing units on site. It is our proposal to utilize City of Flagstaff CDBG funding to construct a second story on the "house," creating 5 additional transitional housing units.

We propose constructing four 2-bedroom units and one 1-bedroom unit; this is the maximum number of units we can construct on the existing building, utilizing the

existing foundation/footings. The new units will increase the number of households served at Sharon Manor by 21% - increasing from 24 units to 29 units of transitional housing. Based on City averages for household size, the proposed project would serve 13.05 individuals (5 households x 2.61 people = 13.05). However, this calculation only accounts for the initial households served in the new transitional housing units. We are proposing for the project to be affordable for 30 years and are willing to record a restriction on the property, or record a lien against the property to secure the CDBG funding, to guarantee low-income benefit for that time period.

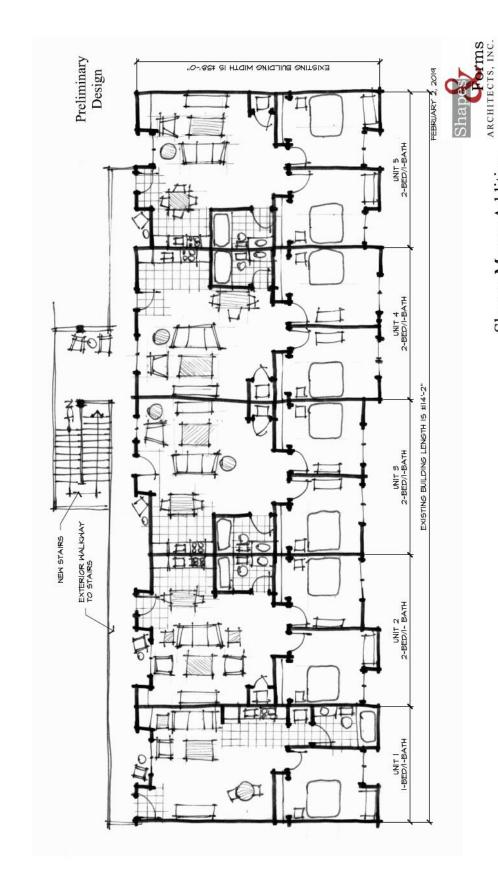
We estimate that 100 households (261 individuals) will be served over that 30-year timeline, as the average length of stay in transitional housing is 18 months per household.

This is a new submission by HSNA for CDBG funding from the City of Flagstaff. We are currently in the planning stages for this project. To date, we have accomplished the following to move the project forward for completion in a timely fashion:

- Approval by Board of Directors to determine feasibility of Sharon Manor addition, seek CDBG funding for the project and move forward with preliminary design and pre-development work.
- Consulted with a local, respected architect (Steve Dorsett of Shapes and Forms Architecture) who has created a proposed floor plan for the second story addition.
- In consultation with Steve Dorsett and Robert Hubbard, engineer, we have determined the existing footings and foundation for the Sharon Manor building will support a second story addition, meeting current building code requirements. This enables us to construct the second story without doing additional footing/foundation work to the building.
- Completed a pre-application meeting with the City of Flagstaff Community Development staff. At this meeting, it was determined that the proposed project is feasible. There is sufficient water supply with the existing 1" water line to the building. The fire department is supportive of the second-story addition, as long as the second story (like the first) is sprinklered. Storm Water staff have indicated they are supportive of the addition as long as it doesn't encroach into the drainage area behind the building (it won't). Engineering staff have indicated we will need to re-pour the existing driveway to meet engineering standards. The zoning of the property is high-density residential. We will be increasing density on the property and will be okay with the proposed new density. Staff has indicated we can use the affordable housing parking reductions and shared parking with the adjacent property (Sharon Manor apartments) and will not need to add additional parking spaces for the proposed additional units. This eliminates any need for additional site work on the property. Essentially, the proposed addition is feasible. When we move forward, we will need to file for

- concept and site plan approval. This can be accomplished after City Council determines funding in April and before the Notice to Proceed is issued by the Housing Department in fall/winter 2019.
- Site control is already completed. HSNA currently owns the property. There are no liens on the property and no restrictions on the use of the property.
- We have secured a construction bid, based off preliminary architectural plans, from AHC Construction. That bid is included with this application.
- We have completed a development budget for the project, including construction costs, pre-development expenses and soft costs.
- We have completed a pro-forma for the rehabilitated project, which reflects sufficient cash flow to support a mortgage on the property and cover monthly operating expenses. Proposed monthly rents are based on the 50% AMI rents for our area published by the Arizona Dept. of Housing for use in HOME-funded projects. Rents will include utilities, which will be paid by HSNA. Although we are not required to use these rents amounts, the lower HOME rents represent affordable housing costs for projects utilizing federal funds.
- We have secured a letter of interest from National Bank of Arizona to provide construction/gap financing for the project. The construction financing will convert to a secured mortgage on the project, which will be paid off over time through the rental income charged on the new and existing units in the "house."
- We have approached existing funders (Arizona Community Foundation and United Way of N. Arizona) for our Sharon Manor program to let them know about our plans to add units to the "house," ensuring they are informed of the long-term plans for expansion. Their response to the proposed project has been positive.
- We have started a Tenant Impact Plan to address the housing needs of existing tenants in the "house." When rehab on the building begins, we will not be able to have tenants living in the "house." Because there is lag time between Council award and the Notice to Proceed, we will have sufficient time to work with existing tenants to secure permanent housing the goal of transitional housing! If tenants are unable to secure permanent housing during the timeframe provided, we will house them in an apartment at Sharon Manor or in one of our HSNA permanent rental units.

A rough floor plan for the proposed second story is included on the following page. We will complete the City's development approval process (concept plan and site plan approval) over the next six months. We know that the CDBG Notice to Proceed for this grant application won't be issued until the winter of 2019/20. Given that timeline, we will be ready to pull building permits when we have our Notice to Proceed. Estimated construction timeline is 5 months from the start of construction. The project should be completed by August 2020 with lease-up by October 2020.



Schematic Floor Plan 1/8" =1'-0"

Sharon Manor Addition 2303 North Izabel Street Flagstaff, Arizona

1823 West Heavenly Court Flagstaff, Arizona 86001 (928) 213-9626 (928) 255-5537 FAX www.shapes-forms.com

Structural Engineering Report Re: Existing Foundation:



1623 N First Street, Ste 201 Flagstaff, Arizona 86004

Office: (928) 526-6174

February 15, 2019

Shapes & Forms Architects, Inc. 1823 West Heavenly Court Flagstaff, Arizona 86001

Re: Izabel Transitional Housing Complex 2303 North Izabel Street Flagstaff, Arizona 86004

Dear Mr. Dorsett,

Objective:

Hubbard Merrell Engineering was hired to perform a preliminary analysis to determine the feasibility of constructing an additional floor level at the Izabel Transitional Housing Complex in Flagstaff, AZ. This document serves as our professional opinion based on our analysis of information provided by the client.

Evaluation:

A gravity analysis was performed based on loading provided in the original structural drawings and new loading to current codes. Preliminary analysis of the interior floor beam, interior footings, and exterior footings was performed to determine if the structural elements had capacity to one carry additional floor and wall loading without the need of significant renovations. A lateral analysis was not completed at this time.

Conclusion:

After preliminary analysis, it was determined that the interior floor beams, interior footings, and exterior footings can carry the additional floor and wall load without the need of any renovations to meet code requirements. The headers and shear walls at the first floor have yet to be evaluated and may therefore require additional renovations after a preliminary analysis. Considering the interior floor beams, interior footings, and exterior footings do not appear to require any modifications it is our professional opinion that the remodel/addition appears to be structurally feasible with some reasonable, yet-to-be-determined, structural reinforcements. The comments, conclusions, and recommendations in this report are based on the preliminary analysis of structural information provided by the client and do not include any final calculations or determinations.

This letter is for preliminary purposes only, and is not for design submittal or construction. If you have any questions or concerns, please do not hesitate to contact me at (928) 526-6174 x17 or by email at Erika@hubbardmerrell.com.

Sincerely

Erika A. Davis Structural Designer, EIT Reviewed by:

Robert A. Hubbard Principal, PE, SE HSNA will follow existing procurement guidelines to identify the project architect and general contractor. Although we have our own general construction company, AHC Construction, we will put the project out to bid to identify a general contractor for the project. AHC Construction, a licensed residential and small commercial general contractor, may submit a bid to perform general construction duties for the project.

We've included the cost estimate for the project, completed by Greg Pishkur, general contractor for AHC Construction, LLC. The cost estimate provided is based on recently built residential projects in Sunnyside (West St. Cottages – Fall 2017 and Second St. affordable housing – Spring 2016). We've also included a bid for architectural and engineering services from Steve Dorsett, architect. If awarded CDBG funds, we will go out to bid to identify an architect/engineering team for the addition. Cost estimates can be found in Tab 8 with the proposed budget.

Funding from CDBG will offset construction costs and will be leveraged with construction financing that will convert to a permanent mortgage. We have communicated with National Bank of Arizona, who has expressed an interest in financing the remaining construction costs, estimated at \$325,000. We are proposing to charge rent for the 5 new transitional housing units, based on the 50% AMI rental guidelines provided by the Arizona Dept. of Housing. These proposed rents will include utilities, which will be paid by Housing Solutions.

Proposed Operating Proforma (Monthly):

\$2,800.00
\$656.00
\$3,148.00
\$6,604.00
-\$396.24
\$6,207.76
\$2,328.40
\$0.00
\$817.00
\$519.42
\$975.00
\$650.00
\$5,289.82
\$917.94

Net monthly income as identified in the proforma above will meet lender debt coverage ratio requirements. It can also be used to off-set case management and children's program costs. Net income can be used to lower proposed rents and/or pay for unexpected maintenance expenses on the property throughout the life of the loan. che

HSNA has extensive experience utilizing CDBG, other federal funding sources and private grants/financing to develop affordable rental units in our Flagstaff community. Most recently, we demolished a dilapidated structure in Sunnyside and constructed a triplex on the property. Units are now rented to low-income households. The project is serving two formerly homeless households. We also utilized CDBG and HOME funds to rehab an existing home on East St. and construct a triplex on the property. As required by HOME funding, that project is serving low-income households earning no more than 60% of the area median income.

HSNA is a Community Housing Development Organization (CHDO), certified by the Arizona Dept. of Housing. A CHDO has a primary mission focus to create housing units to benefit low- and moderate-income households. Our Board of Directors is representative of the communities we serve. 1/3 of our board consists of low-income individuals or individuals who live in targeted, low-income neighborhoods. Currently, three board members are past clients who have received down-payment/closing cost assistance. A fourth board member is a former Sharon Manor client.

Sharon Manor Transitional Housing Services

After successful construction, the rental units will be part of our Sharon Manor Transitional Housing program. Sharon Manor combines safe, decent, affordable housing with client-centered support services, helping homeless victims of domestic violence to transition from violence and homelessness to safety and permanent housing. The Sharon Manor program is based on a victim-centered, trauma-informed care model that provides client-directed one-on-one case management, group training and an ongoing children's program. The comprehensive wrap-around services offered to homeless victims help ensure they can build resources for self-sufficiency and transition from homelessness to permanent housing. Success at Sharon Manor is determined by a client's ability to meet personally-identified goals, as well as their capacity to (1) increase household safety; (2) remain free from violent/abusive relationships; (3) identify and secure safe, decent and affordable permanent housing; (4) increase household income through improved employment and/or education/vocational training; (5) increase access to and use of community resources; and (6) report behavioral and/or academic improvement of children.

Clients living at Sharon Manor are living and working in Flagstaff. As single, predominately female heads of household, they earn an average annual income of

\$10,500 at program enrollment, which is below the federal poverty level. More than 20% of clients have disabilities and/or special needs.

In calendar year 2018, Sharon Manor served a total of 36 households – 42 adults (over the age of 18) with 41 children. During the year, we provided 549 individual case management sessions and 79 group trainings. Our clients celebrated the following successes:

- 100% of households (36) created a safety plan for their household.
- 58% of households (21) created and utilized monthly budgets and expense tracking as a first step toward reducing expenses and/or improving financial stability.
- 48% of adults at Sharon Manor (20) improved their health.
- 50% of households had improved financial stability and/or increased household savings during the year.
- 11 households secured permanent housing when the left Sharon Manor.

Case management services for Sharon Manor residents and past residents, are made possible through grant funding support from the Arizona Department of Economic Security, the Arizona Department of Public Safety (Victims of Crime Act funding), United Way of N. Arizona, the Arizona Community Foundation and others. We also receive donations from individuals, as our agency is a qualified charitable organization for the Arizona Charitable Tax Credit.

The expansion of Sharon Manor to add additional housing units on one site is key because it will locate those additional transitional housing units near services. We already provide on-site case management, group trainings, tutoring assistance and a children's program. The Sharon Manor location is near the following key resources:

- 1. Public transportation there is Mountain Line bus stop one block from Sharon Manor.
- 2. Banking Arizona Central Credit Union is located one block from Sharon Manor.
- 3. Grocery Safeway is located 0.38 miles away from Sharon Manor.
- 4. Recreation Center the City's Rec Center is next door to Sharon Manor.
- 5. Schools Coconino High School is located 0.19 miles from Sharon Manor and Killip Elementary School is 0.36 miles from Sharon Manor.
- 6. The Flagstaff Family Food Center is 0.57 miles from Sharon Manor.
- 7. North Country Healthcare is 0.61 miles from Sharon Manor.
- 6. Identify how this proposed project achieves the CDBG Primary and National Objectives by addressing how the project will develop viable urban communities and benefit low- to moderate-income persons or neighborhoods. Note: Your project does not need to align to all objectives. Be realistic. Focus your response on providing

decent housing, providing a suitable living environment and/or expanding economic opportunities principally for low-moderate income persons or neighborhoods.

The proposed project achieves two of the CDBG Primary objectives: (1) to develop viable urban communities by providing decent housing and (2) to deliver suitable living environments. The project will provide decent housing to five households initially (and many more households over the affordability period of 30 years). The units will also provide a suitable living environment for the tenants who live there. The units will provide transitional housing resources to low-income, formerly homeless households with a history of domestic violence. The units will be of new construction and energy efficient. 100% of HSNA past construction projects in the past 8 years have received recognition through the Coconino County Sustainable Building Program. We would apply to the Coconino County Sustainable Building Program to qualify these units, as well.

7. Identify how the proposal meets one or more of the City Council's CDBG Priorities: Note: All Council Priorities need not be addressed with your project.

The HSNA Sharon Manor Addition Project meets the following identified City Council CDBG priorities:

- a) Homelessness HSNA has a 20-year history of working in partnership with community agencies, housing providers and social service organizations to meet the needs of homeless households in our community. We provide transitional housing to homeless victims of domestic violence through our Sharon Manor program. The expansion of Sharon Manor through this project will enable us to serve 5 additional homeless households, increasing the capacity of the Sharon Manor program by 21%. The need for homeless services in our community is significant and ongoing. Our local homeless shelters and domestic violence shelters are consistently full. These agencies refer homeless victims of domestic violence to Sharon Manor so victims can access more long-term housing and case management services. When clients move to Sharon Manor additional shelter beds are opened for homeless and DV households. We also work closely with the Front Door Coordinated Entry program, accepting referrals from the Front Door and attending weekly case conferencing. Our CEO serves on the Continuum of Care Executive Committee and the Front Door subcommittee. 100% of the new Sharon Manor units will serve homeless victims of domestic violence. 100% of households served will be low-income with incomes not exceeding 60% of the area median income, based on household size.
- b) Housing rental/ownership This project will provide 5 new units of dedicated affordable transitional rental housing, available to low-income, homeless domestic violence households in our community. 100% of the units will be affordable to households under 60% AMI. While at Sharon Manor, residents have the support services they need to identify and secure permanent, affordable housing. The investment in transitional housing helps clients to build self-sufficiency so they can escape permanently from violence and homelessness. Households exiting Sharon

Manor transitional housing are able to work with rapid rehousing programs and access our VOCA-funded relocation assistance. Both of these financial assistance programs help fund security deposits, first month's rent and the cost of utilities – the biggest hurdles for families looking to secure permanent housing.

8. If applicable, indicate whether the project takes place in one of the four target neighborhoods.

The project will take place in the Sunnyside Neighborhood, one of the four target neighborhoods.

- Identify how the proposed project is consistent with the needs, priorities, goals and objectives identified in the City of Flagstaff Program 2016/2020 Consolidated Plan. (Include activity, special population, priority level and 5-year goal).
 - This project is consistent with the needs, priorities, goals and objectives of the
 City of Flagstaff Program 2016/2020 Consolidated Plan. As identified in the plan's
 executive summary, "survey respondents identified the following priority needs:
 ... emergency shelter and transitional housing for families," (Page 1). The Sharon
 Manor expansion will add transitional housing units to serve families in our
 community.
 - The plan's executive summary also states that "housing cost burden is the most significant housing program in Flagstaff. 2011 CHAS data when compared with 2011 household income and tenure suggests: Insufficient rental units affordable to households with income less than 30% AMI," (Page 2). The addition of 5 affordable transitional rental units will help increase the number of rental units affordable to very low-income households. While not all of the new transitional rental units will serve households under 30% AMI, they will serve a targeted, vulnerable population with incomes below 60% AMI. This population has a significant need for decent, affordable rental units.
 - The plan's executive summary states: "Needed public facilities located in LMI neighborhoods and/or serving LMI residents and people with special needs include emergency shelters and transitional housing, and facilities providing services to youth, seniors and people with special needs," (Page 3). The expansion of Sharon Manor will increase transitional housing resources for homeless victims of domestic violence in a targeted LMI neighborhood Sunnyside. This is in keeping with this identified goal.
 - On Page 4 of the plan's executive summary, a high priority level goal is to increase the number of emergency beds/transitional shelter beds for families.
 The goal is to increase the number by 20 beds. The proposed expansion of Sharon Manor will increase the number of transitional housing units for families

by 5 units, serving an estimated 13 individuals at any one time. This project would make significant progress in achieving the stated Consolidated Plan goal to increase transitional housing units/resources for families.

10. Provide recent statistics, data or other information to define the community need for the proposed project. Please be detailed regarding local needs within Flagstaff City Limits.

The community need for transitional housing for homeless households is significant. HUD has indicated that transitional housing is an effective strategy to help target populations, such as domestic violence survivors, escape homelessness and transition to permanent, safe housing. The following statistics help demonstrate the need for additional transitional housing units to be built.

Nationally...

- o 1 in 4 women will experience domestic violence in her lifetime.
- o 1 in 7 men will experience domestic violence in his lifetime.
- Domestic Violence is a leading cause of homelessness for women and children in the United States.
- Up to 60% of domestic violence perpetrators who abuse their intimate partner also abuse their children.
- The strongest risk factor for transmitting violent behavior is when children witness violence. Boys who witness violence are twice as likely to abuse their intimate partner and children as an adult.

In Arizona ...

- More than 800,000 and 400,000 men will experience domestic violence in their lifetime.
- There is an average 75 domestic violence-related fatalities annually.
- The rate of intimate partner homicides is 45% higher than the national average.
- o The state ranks 8th in the nation for domestic violence female homicides.
- Somebody is physically abused every 20 minutes.
- One or more children witness domestic violence in their home every 44 minutes.
- In 2016, of those experiencing homelessness in the Balance of State Continuum of Care (Flagstaff is a part of this group), 32% of individuals attributed their homelessness to domestic violence, which required them to interact with multiple services and systems of care to attain and maintain safe, affordable housing.

Locally ...

 198 households who access Front Door Coordinated Entry services for homeless households identified they are (1) homeless and (2) have a history of domestic violence. (# of households screened by Front Door between 1/1/2018 and 2/15/2019.)

- Sharon Manor currently has a waiting list of 39 households. That waiting list represents a total of 108 individuals: 37 women, 2 men & 69 children.
- In 2018, Sharon Manor received applications for housing/assistance from 96 households.

10a. How will you identify success? Describe how your successes will be monitored beyond CDBG requirements?

Success will be determined by our ability to construct the proposed transitional housing units on time and on budget. We would also determine success based on our ability to lease the units in a timely fashion and benefit homeless domestic violence victims with the project. We also measure success through the success/outcomes of our clients. The additional transitional housing units will benefit households that will have support to increase income, improve physical and mental health, improve education and identify decent, safe and affordable permanent housing. These outcomes are tracked quarterly by case management staff at Sharon Manor.

11. Briefly describe the scope of the community collaboration surrounding the proposed project.

a) Be specific, citing additional leverage funding sources, agreements, staffing, partnerships, etc.

When Sharon Manor transitional housing units were initially constructed in 1999, the program was designed to be collaborative. In its 20-year history, collaboration has been a key accomplishment. This was done strategically. Victims of domestic violence have varied needs. They need access to a multitude of resources. It would be impossible to provide all services/resources to all domestic violence victim tenants at all times. In addition, the goal of transitional housing is to help victims leave the property/program. It is designed to be short-term in nature. When we connect victims to existing community resources, we avoid duplication of services and we ensure victims have access to critical community resources when they leave the property/program. This safety net helps victims to be self-sufficient and remain housed. The following is a list of community partners who already provide services to victims at Sharon Manor. This list is not comprehensive. These resources will be made available to the new tenants who will live at Sharon Manor in the additional transitional housing units.

Partner Agency	Service(s) Provided
North Country Healthcare	Health services, chronic health services,
	dental & mental health resources
Big Brothers/Big Sisters	Mentoring relationships for children at
	Sharon Manor
Coconino County Community Services	Eviction prevention, utility & move-in
	assistance

Dept. of Economic Security	Child care vouchers; temporary
	assistance for needy families
Northland Family Help Center	24-hr crisis line, lay legal advocacy, group
	trainings
The Guidance Center	Mental health and substance abuse
	resources for Sharon Manor families
Flagstaff Unified School Dist.	McKinney Vento services for homeless
	families; resources for children within
	district to ensure improved learning
Flagstaff Family Food Center	Free daily hot meals, food boxes for
	Sharon Manor Families, food for
	Children's Program
Catholic Charities	Permanent housing resources for Sharon
	Manor families, including permanent
	supportive housing and rapid rehousing
Front Door Coordinate Entry	Referrals for homeless households to
	Sharon Manor
Museum of N. Arizona	Free passes for children at Sharon Manor
Coconino County Health Dept.	Educational presentations re: health,
	dental & substance abuse

Ongoing partnerships will ensure the project's success and that the expansion successfully meets community needs. We continue to work collaboratively with the Continuum of Care, its members and the Front Door Coordinated Entry program to serve homeless households in our community.

b) If formal partnerships exist, please include documentation of all leveraged resources and identify leverage in budget.

In addition to the partners identified above who provide direct services to clients living at Sharon Manor, we have specific formal funding partnerships with the agencies/groups listed below. These partnerships are specific to the costs of construction/development for the Sharon Manor expansion and are reflected in our project budget:

■ Land – As previously stated, the proposed project will be an expansion of existing transitional housing resources. HSNA owns the 1.05 acre property free and clear of liens and/or restrictions. We have met original financing compliance requirements to serve low-income domestic violence victims. Now, we are able to leverage the value of the land for this project. Because we are proposing for an addition, we already have site control. Estimated value of the land is \$250,000, as documented by price opinion from Realtor Dave Lembke. Email from Dave is included in Tab 9.

- Financing We are requesting \$300,000 in CDBG funding, but this is not 100% of the money needed for construction and development costs. We are proposing to off-set the remaining \$325,000 needed for this project through a construction loan that will convert to long-term mortgage financing. Our proforma indicates the proposed \$325,000 in financing can be paid off over a 20-year mortgage with proposed rents. In Tab 9, we have included a letter from National Bank that indicates their interest in working with us to finance the project. National Bank was our lender for construction and long-term financing on the 16-unit Sharon Manor Apartment complex. The letter from National Bank indicates the Bank's interest in working with us. It is impossible to get a firm loan commitment at this time, given the uncertainty of CDBG leverage and the timeline before ground breaking (based on the timeline for the Notice to Proceed and pre-development City of Flagstaff approval).
- Arizona Dept of Public Safety HSNA is currently in year 2 of a 3-year grant funding cycle from the Arizona Dept. of Public Safety. ADPS administers federal VOCA funding (Victims of Crime Act). These funds support case management and our children's program. We have included the two award letters from ADPS in Tab 9 of this application.

c) Attach letters of community collaboration/support for the specific project. Please see letters of community support attached:

- Northland Family Help Center NFHC provides emergency shelter, lay legal advocacy and counseling support to victims of domestic violence. NFHC refers clients to Sharon Manor to access transitional housing resources, which are longer-term in nature. When residents move into Sharon Manor it opens shelter beds at NFHC to assist households in crisis. Because of our ongoing referral partnership, NFHC provided a letter of support for this project.
- Catholic Charities will provide referrals through Front Door and the Continuum of Care to ensure homeless domestic violence survivors are referred for transitional housing services at Sharon Manor. Catholic Charities also provides permanent housing resources for residents exiting Sharon Manor. We have successfully worked in partnership with Catholic Charities to collaboratively serve clients in need of housing for the past 10+ years. They have provided a letter of support for this project.
- The Guidance Center The Guidance Center provides behavioral health resources and substance abuse/recovery resources to residents at Sharon Manor. Many of our residents have diagnosed mental health conditions. They seek group and one-on-one counseling from the Guidance Center. This referral relationship has been in place since Sharon Manor was constructed in 1999. The Guidance Center has provided a letter of support for this project.
- Arizona Community Foundation of Flagstaff ACFF and its affiliates have been funding partners for the Sharon Manor program for 15+ years. We apply for

- operational support annually to provide case management, children's group and program oversight. ACFF has provided a letter of support for this project.
- Continuum of Care & Front Door HSNA is an ongoing, active participant in the County's Continuum of Care and Coordinated Entry efforts. HSNA staff serves on the COC's executive committee and the Front Door sub-committee. Because of this ongoing partnership and because the transitional housing units created through CDBG funding will serve homeless households, we have enclosed a letter of support from the Continuum of Care and another letter of support from the Front Door Coordinated Entry program.
- Hope Cottage/Sunshine Rescue Mission Sharon Manor accepts referrals for transitional housing from Hope Cottage & Sunshine Rescue Mission. They are also members of the Continuum of Care and Front Door. Because of our long-term positive relationship, Hope Cottage/Sunshine rescue mission has provided a letter of support for this project.
- 12. Is your agency participating in coordinated entry, also known as Flagstaff's Front Door? If so, please provide the agency's MOU or a letter from the Continuum of Care. Yes. HSNA is an active partner in the Front Door coordinated entry system and the overall Continuum of Care. Please see the attached letter from Ross Altenbaugh, Front Door committee chair in Tab 10.

13. Briefly describe:

a) The organization's history administering this or similar projects:

HSNA has a long history of successfully administering CDBG projects in partnership with the City of Flagstaff. In the past, HSNA has successfully utilized CDBG funding for new construction as well as rehabilitation projects to increase homeownership and rental opportunities for low-income households. We have also successfully used CDBG funds to provide down payment & closing cost assistance programs, helping low-income first-time homebuyers open the door to homeownership. Since 1999, HSNA has partnered with the City to administer more than \$3 million in financial assistance (CDBG and general funds), leveraging more than \$46 million in private mortgages.

Most recently, HSNA has utilized CDBG and HOME funding to construct six new units of affordable rental housing and rehab an existing structure, which is also rented to a low-income household. These units were constructed utilizing two CDBG grant awards and one HOME grant. The units were constructed at 2606 N. East St. and 2113 N. Second St. Both sites are in targeted low-income neighborhoods. We completed the construction/rehab in compliance with CDBG and HOME guidelines and have continued to rent the units to eligible households with no findings.

b) The organization's realistic capacity for undertaking this project:

HSNA has the capacity for undertaking and completing this grant within the timeframe provided because existing staff have the expertise and experience to administer the grant. Our CEO has extensive experience with development and construction projects, having completed several with HSNA utilizing federal funds. Our existing Sharon Manor staff has extensive experience working with federal and state regulations to meet the housing and case management needs of victims of domestic violence. They work routinely with referral agencies to ensure the Sharon Manor transitional housing units are filled with eligible households and that our current and past tenants have the resources they need to build self-sufficiency, remain free from violence and improve household income.

As a Community Housing Development Organization (CHDO), it is our mission to build and rehab affordable housing units. Our existing staff has spent the past 15 years doing just that. We have the expertise and capacity in-house to develop and construct these units. We have the expertise to work with community partners, the City of Flagstaff Community Development Dept, contractors, engineers and architects.

We have a history of utilizing federal funds in a compliant and thoughtful way and are familiar with the administrative requirements of construction projects that utilize federal grants, including Davis Bacon, MBE/WBE requirements.

c) Experience administering federal and state grants and complying with federal statutes. Please provide dates and award amounts:

In addition to having extensive experience successfully administering and completing CDBG projects in partnership with the City of Flagstaff, Housing Solutions of Northern Arizona also has experience with other federal and state grants. We have successfully utilized HOME funding through the State of Arizona to construct homes in Sunnyside and West Village Estates that helped increase the supply of safe, decent and affordable homes available to low-income working families. Our West Village Estates project was recognized by the State of Arizona with an Innovative Partnership Housing Hero Award. In May 2014, we completed construction on three new-construction and one rehab rental unit in Sunnyside utilizing HOME funds. This project resulted in four affordable housing units in Flagstaff. In 2015, we utilized CDBG funding, leveraged with private-sector grant funds and a construction loan to redevelop a dilapidated structure in Sunnyside, building a triplex on the property that provides safe, decent and affordable housing to low-income households.

We also have received Supportive Housing Program funds from the federal government passed through the State of Arizona to help with the operational and support services costs at Sharon Manor. These SHP dollars have been re-allocated within our Balance of State Continuum of Care to rapid rehousing dollars, in keeping

with HUD's funding priorities. Approximately 18 months ago, we received multi-year awards for transitional housing for domestic violence victims and victim services from the Arizona Department of Public Safety and the Arizona Department for Economic Security. We have administered these funds effectively through our Sharon Manor program with no findings.

In addition to these funds, HSNAZ receives HUD funds through the Rural Community Assistance Corporation for housing education and counseling services. Because we receive funding from HUD, we are obligated to follow HUD standards for homebuyer education and counseling, as well as file management and client tracking. We are audited by HUD and/or RCAC regularly so we can ensure that our procedures and processes are compliant with regulations. We have also been a subrecipient for National Foreclosure Mitigation Counseling funding through the Arizona Dept. of Housing and a subrecipient of the Arizona Attorney General's Office for their National Mortgage Settlement funds, providing housing counseling to households facing foreclosure. These federal and state funds require significant program compliance and regular audits.

Housing Solutions of Northern Arizona has worked closely with the City of Flagstaff to successfully administer CDBG grants since the City became a CDBG entitlement community. The staff is familiar with the administrative and reporting responsibilities associated with CDBG grants. As an organization, we have received the following CDBG grant awards from the City of Flagstaff.

Date of Funding	Award Amount	Project
07/2003	\$58,141.00	New Home Construction (31C-03)
03/2006	\$100,000.00	Acquisition/Rehab (91C-05)
07/2006	\$30,000.00	Individual Development Accounts (101C-06)
07/2007	\$107,000.00	Acquisition/Rehab (90C-06)
10/2007	\$142,000.00	Housing Subsidy Grants (101C-07)
10/2007	\$24,031.00	Minor Rehab – Sharon Manor (121C-07)
11/2008	\$150,000.00	Acquisition/Rehab (91C-08)
01/2010	\$160,000.00	Housing Subsidy Grants (101C-09)
06/2010	\$150,000.00	Acquisition/Rehab (91C-10)
06/2010	\$200,000.00	Down Payment Assistance (101C-10)
06/2011	\$100,000.00	Down Payment Assistance (101C-11)
06/2012	\$120,000.00	Down Payment Assistance (101C-12)
06/2012	\$60,000.00	Acquisition/Rehab (91C-12)
05/2013	\$138,404.79	Down Payment Assistance (101C-13)
05/2013	\$70,336.86	Job Creation (201C-13)
05/2014	\$150,000.00	Down Payment Assistance (101C-14)
05/2015	\$205,000.00	Affordable Rental Development (21C-15)
05/2016	\$120,000.00	Down Payment Assistance (101C-16)

1/2018	\$139,083.00	Sharon Manor rehab (121C-17)
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d) Was the agency ever asked to return awarded funds for cause?

During the past 14 years, we have never been asked to return awarded CDBG funds for cause. In 2012, we returned CDBG funding for the AFI/IDA program when we were unable to spend the funds on eligible households; however, this was not a reflection on the organization's competency. The program was challenged because of the income guidelines of a partner funder, as well as the economic downturn.

e) Has your agency ever requested a budget amendment or contract extension? If yes, why?

We have needed budget amendments/extensions for our CDBG-funded down payment assistance program, BFAP. The BFAP program is an excellent program, but it is impacted by the local housing market. Because funds are limited to households under 80% AMI, when the market increases and there is a lack of inventory of market-rate home available to low-income households, these households struggle to utilize our assistance to purchase a first home. Because of these market conditions, the spend-down on our BFAP program has been slower than anticipated. We are finishing up our Sharon Manor rehab at this time. We have asked for a small extension as we worked to save funds on flooring and have utilized those savings (with City approval) on additional rehab items such as new ADA accessible and low-flow toilets, new stoves and dishwashers. We anticipate this project will be completed shortly.

14. Divide the execution and administration of the project into areas of responsibility by providing the following:

- a) Names, titles and resumes of all staff involved with carrying out these areas of responsibility.
- Devonna McLaughlin, CEO (in-house staff) Devonna is the proposed project manager and would be responsible for overall program design and implementation. She is also responsible for ensuring the project is completed in accordance with grant funder guidelines and will provide reports as required.
- Greg Pishkur, General Contractor (in-house staff for AHC Construction) Greg is responsible for providing in-house construction expertise. AHC Construction will bid to be the general contractor on this expansion project, but the project will be competitively bid, in accordance with City Procurement Standards. AHC Construction, under Greg's leadership, has expertise in working on CDBG-funded projects. Greg also has significant expertise in working with architects, engineers, City Development Services, subcontractors and contract laborers.
- Colton Whiting, Business Manager (in-house staff) Colton is the business manager for HSNA/Sharon Manor and AHC Construction. In this role he will be responsible for paying contractors/subcontractors and ensuring all financial policies and procedures will be followed.

- Julie Montoya, Sharon Manor Program Manager (in-house staff for Sharon Manor) As Program Manager, Julie is responsible for ensuring Sharon Manor transitional housing units are leased to program eligible households. She also works to oversee the Sharon Manor program, working with tenants and staff to ensure tenants build resources and can transition to safe, permanent housing. Julie also works to comply with all funder guidelines. Under her leadership, the Sharon Manor program continues to meet the critical needs of victims in a comprehensive manner compliant with all guidelines and regulations.
- CeCe Mitchell, Sharon Manor Case Manager (in-house staff for Sharon Manor) As Case Manager, CeCe works with Sharon Manor residents and past residents to help them meet self-identified needs for independence. She helps victims create and implement a plan for self-sufficiency. She provides resources to community services and tracks client success.
- b) Job descriptions for any new positions created for the proposed project. We have attached job descriptions for all staff members working on the project. At this time, we are not proposing to hire new or additional staff members to implement this project.
- c) Identify the project manager (this person is responsible for the project and must be directly employed by the applying agency).

The project manager is Devonna McLaughlin, CEO of Housing Solutions. Devonna is employed by HSNA, the applying agency and is in-house staff.

- **d)** Distinguish between in-house agency staff and contracted assistance. This designation has been done as part of Question 14a.
- e) Include a listing of all staff positions and proposed CDBG funded positions in the Organization Chart.

Please see Organization Chart in Tab 11. However, the only CDBG funded position through this grant would be Greg Pishkur, general contractor, and contract laborers. CDBG funds would be used for construction and construction-related expenses.

- 15. Tab 7 of the check list requests a Schedule of Completion for this proposed project. In Appendix D, provide the following:
 - A narrative summary describing the expenditure of CDBG funds.
 Please see information in Tab 7.
 - b) Explain the rate of expenditure and the predicted progress of the proposed schedule.

Please see information in Tab 7.

c) An estimated completion of the project.

The project construction should be completed by August 2020 and fully occupied with eligible households by October 2020, at the latest.

- 16. Tab 8 of the checklist requests a budget for this proposed project. In Appendix E, please provide a narrative summary describing exactly what CDBG Funds will pay for.
 - a) Include any contract bids or quotes for construction projects. In Tab 8, please find the proposed budget for our Sharon Manor addition. We have also provided a budget narrative and included estimates for construction services and architect/engineering expenses.

Tab 7 – Schedule of Completion

Project So	chedule													
City of Fla	ngstaff													
Project De	escription: Transitional Housing for DV	Victims/S	haron N	lanor I	Expans	sion								
Implemen	ting Agency: Housing Solutions NAZ, Ir	IC.												
Project No	o.:													
Date: 2/21	/2019													
Househol	ds Served: 5 households (13.05 people)												
tem No.	Item Description					YEAR	1st mon	h begin	s with n	otice to	proceed	t		
		Prior to Notice to Proceed	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th
1	Pre-Development: Complete Environmental Review requirements, architecture, engineering, concept & site plan approval (no CDBG expense); secure pre-develop loan/ financing; complete procurement process to identify general contractor													
2	Move existing tenants into permanent housing; relocate offices for case manager & children's program manager													
3	Secure building permits													
4	Construction of second story units													
4	Identify tenants/DV victims; lease-up													
5	Lease to eligible households													
6	Report progress to City staff													
7	Close out report and monitoring													

Narrative:

The proposed schedule of completion is realistic and based on HSNA's past experience in constructing affordable housing in Flagstaff. We understand City Council will make CDBG award determinations in April/May 2019. Based on past experience, we expect the Notice to Proceed to be issued in December, 2019 or January 2020. That gives us sufficient time to complete architectural and engineering so we can submit for concept and site plan approval. We will be ready to pull building permits when the Notice to Proceed is issued. HSNA loan funds will be used to pay for pre-development expenses. We will utilize CDBG and HSNA loan funds to complete construction. Construction will be completed within 5 months. This is a realistic timeframe for completion given the scope of the project. Because the proposal is within the existing building footprint, we do not have to complete any site work. We don't have to add parking or worry about stormwater. The elimination of these two items makes the construction timeline more than reasonable.

a) A narrative summary describing the expenditure of CDBG funds.

CDBG funding will be used for direct construction expenses. We will utilize CDBG funding first, before using loan funding for construction. This will reduce our interest-carry costs associated with the loan. We understand CDBG is paid on a reimbursement basis and have sufficient financial resources to pay for construction-related expenses and seek reimbursement from the City of Flagstaff.

b) Explain the rate of expenditure and the predicted progress of the proposed schedule.

CDBG funding should be spent within the first 2-3 months of construction. We will spend CDBG funds on construction prior to spending loan funds. This will help reduce interest-carry expenses associated with the construction loan. The project, itself, should be completed within 5 months. We have scheduled an additional 3 months after construction completion for lease-up, working with referral partners. We believe lease-up will occur more quickly, but gave extra time, just in case. The project should be completed well within 12 months of the Notice to Proceed.

City of Flagstaff	f Johnmont Block Grant (CDBG) Decorate					
Project Description: Transitio	⇒اد	- T				
Implementing Agency: Housin	ancy: Housing Solutions of N. Arizona, Inc.					
Project No.:						
Date: 2/21/19		_				
Households Served: 5 house	d: 5 households (13.05 persons)	SOURCE 1	SOURCE 2	SOURCE 3	SOURCE 4	
Item and				Private		PROJECT
Activity	Item / Activity Description	cDBG	Public - incentive \$	Financing/ Resources	HSNA Equity/ Grants	TOTALS
17 0 F 1 6 T 1 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Soft Costs		の できる かん あいり			\$8,400.00
V	Loan Fees & interest during construction			\$7,000.00		
8	Appraisal			\$800.00		
0	Insurance			\$600.00		
2	Direct Construction Costs		新学生的新生活的	大学の 大学の 大学の 大学の 大学	のははいるはんない	\$569,026,00
¥	Direct Construction Costs (incl. sales tax & contingency)	\$300,000.00		\$269,026.00	(
3 2 2	Pre-Development		はなるをなってもない	はあるという	を はいませんで おんと	\$47,705.00
A	Architect & Engineering			\$44,700.00		
В	City Development Review Fees (concept & site plan)			\$3,005.00		
4	Leveraged Funds		ないというとは	のは、一般のである。	STATE OF THE PARTY	\$415,513.00
A	Rental Income - First Year			\$45,648.00		
æ	Land Value				\$250,000.00	
O	Victim Services & Case Management				\$119,865.00	
10年の日本の日の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	Totals	\$300,000,00	00.08	\$370.779.00	3	\$369.865.00 \$1.040.647.00

Narrative:

The proposed budget is reasonable and conservative. We have done our due diligence prior to application submittal to ensure the project is feasible. We have enlisted the services of an architect and engineer to determine the number of units that can be built on the site, and that the existing footings are sufficient for a second story. This fact reduces construction costs. We have met with the City of Flagstaff Development Services dept. for a pre-application meeting and understand the project is viable.

The proposed budget is realistic, based on the necessary scope of the project, construction and predevelopment costs. We have included bids for construction, architect and engineering services. The cost of concept and site plan approval is based on the City fee schedule for these services. Loan costs and interest fees are based on past loans accessed by HSNA for construction/mortgage financing.

We have also included documentation of leverage. Specifically, we have included the following for leverage for this project:

- 1. Construction/Mortgage Financing HSNA has a history of working with lenders/banks to secure construction financing that will convert to a long-term mortgage. The construction financing will fill construction funding gaps, so that we don't need to access CDBG funding for the total development budget. Construction financing is also leverage for our CDBG grant. National Bank of Arizona has a long history of working with HSNA to meet banking and lending needs. National Bank of Arizona provided the original mortgage financing on the Sharon Manor Apartments at construction. We have included a letter from National Bank demonstrating their willingness to work with us on this project. Specifically, we would seek \$325,000 in construction financing from National Bank of Arizona to complete this project. The loan would be paid back based on the proposed pro-forma provided in this application.
- 2. Land HSNA owns the land outright. The land is approximately 1.05 acres and is zoned high density residential. We have met program compliance requirements for the HOME funds we received to build the existing structure. We are then able to leverage the value of the land toward this project and demonstrate site control. Based on the attached email from Flagstaff Realtor Dave Lembke, we estimate the value of the land at \$250,000. This reflected in the enclosed budget.
- 3. Victim Services & Case Management The proposed project would be an expansion of transitional housing services for victims of domestic violence. Transitional housing is defined by its length (not to exceed 24 months) and the wrap-around services that tenants are provided. Through our victim-centered trauma-informed model, residents at Sharon Manor have access to one-on-one professional case management services, group trainings, tutoring and an ongoing children's program. These services are funded, in part, through our Victims of Crime Act grant (VOCA), administered by the Arizona Dept. of Public Safety. This is a multi-year grant. We have included the value of one year of this grant as leverage for the project as all residents in the additional 5 transitional housing units will benefit from these victim services, offered on-site. Documentation of this leverage is included in Tab 9.
- 4. Rental Income We are proposing to charge rent on the transitional housing units constructed, as well as rent on the existing 8 studio apartments. Rent is based on low HOME rental limits published annually by the Arizona Dept. of Housing. Rents include all utilities. We have included, as leverage, the projected rental income for one year. Actual rental income will far exceed the amount projected, as it will be collected for the life of the improvements.



Devonna McLaughlin, CEO Housing Solutions of Northern Arizona, Inc. PO Box 30134 Flagstaff, AZ 86003

February 18, 2019

Dear Devonna,

Thank you for the opportunity to have worked with Housing Solutions of Northern Arizona to build your affordable housing triplex on East Street. We have enjoyed working with you and your staff on this project.

Thank you also for forwarding the architect's rough concept plan for the proposed addition of transitional housing units at your Sharon Manor site. We understand the proposal would be to add a second story to the "house" at Sharon Manor. We have examined these renderings and have provided the estimate below the building costs of the second-story addition.

AHC Construction estimates the total build cost of the second-story addition to be \$569,026.00, based on the architect's renderings. Assumptions re: construction requirements:

- 1. Existing floor beams, interior footings and exterior footings can carry the additional floor and wall load without the need of any renovations to meet code requirements.
- 2. Existing parking on the site and adjacent site is sufficient to meet City parking requirements for the additional housing units.
- 3. No additional site work will be required to meet storm water requirements.
- 4. Existing water and sewer service to the property is sufficient to serve additional second-story units without a water line upgrade.
- 5. Existing HVAC for first floor is located in existing attic. Second story addition will impact existing HVAC and will require HVAC for first floor to be moved.

A specific construction cost estimate break-down is provided below:

Budget Line Item	<u>Amount</u>
Appliances	\$10,000
Cabinets & Countertops	\$10,000
Concrete	\$8,000
Demolition	\$8,000
Doors, Windows, Glass	\$9,500
Drywall	\$25,000
Electrical	\$20,000
Fire Suppression	\$5,000
Finish Carpentry	\$15,000
Flooring	\$26,500
HVAC (including new heat for 1st	
story)	\$50,000
Insulation	\$6,500

Painting	\$25,000
Plumbing	\$20,000
Roofing	\$13,000
Rough Lumber	\$75,000
Rough Carpentry	\$65,000
Gutters	\$3,500
Toilet Accessories, Mirrors, Etc.	\$1,000
Window Coverings	\$1,800
Shower Surrounds	\$7,000
Stairs	\$10,000
Supervision & Field Labor	\$40,000
Building Permits	\$5,000
General Requirement	\$7,800
Overhead & Profit @ 10%	\$46,760
Contingency @ 5%	\$23,380
Sales Tax	\$31,286
TOTAL	\$569,026

Should you select AHC Construction to build this project, a revised estimate and bid will be provided after reviewing the architect's plans for permitting. Should you have any questions regarding our bid please do not hesitate to contact me on my cell at 928.380.9040.

Again, thank you for the opportunity to bid on this project. We look forward to hearing from you.

Sincerely,

Greg Pishkur

AHC Construction, LLC

Licensed Residential and Commercial Contractor

ROC 188417 / 282702

Sharon Manor Renovation/Addition

Architectural Design Costs - February 19, 2019

Project is a second story addition to the existing building at 2303 North Izabel Street.

	Phase	Cost per phase
Α	Concept Site Plan for City of Flagstaff	\$1,500
A.1	Site Plan Submittal for City of Flagstaff	\$1,200
В	Schematic Design Phase*	\$4, 000
C	Construction Documents Phase	
	Architectural	\$12,000
	Structural Engineering	\$14,000
	Mechanical/Plumbing Engineering	\$6,000
	Electrical Engineering	\$6,000
	TOTAL Cost for Construction Documents	\$38,000
Total	Total cost for project**	\$44,700.00

^{*}The Schematic Design will need to be completed prior to the Site Plan Submittal to the City.

Owner will supply as-built drawings of the existing building.

Cost is for services through completion of Construction Documents including city revisions required during the permit review process.

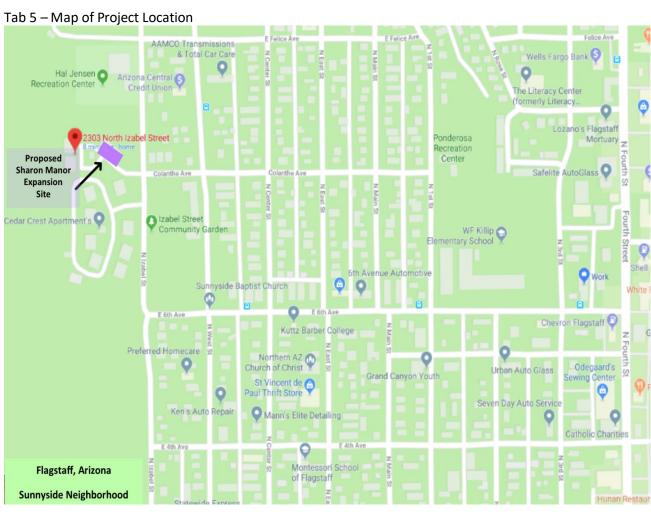
Construction Administration services will be provided on an as-needed basis and the time will be billed at the hourly rates of the Architect.

Cost does not include reimbursable expenses, such as printing costs, shipping costs, etc..



1823 West Heavenly Court Flagstaff, Arizona 86001 (928) 213-9626 (928) 255-5537 FAX www.shapes-forms.com

^{**}Civil Engineering is not included in cost estimate.







CITY OF FLAGSTAFF

Community Development Block Grant Grant Application 2019

Flagstaff Family Food Center: Food Bank and Kitchen Food Center and Kitchen Rehabilitation

DUNS: 866904733 **SAM CAGE CODE**: 7QSV3

Kristine Pavlik
Fundraising and Volunteer Specialist
kristine@hotfood.org
(928)864-6104

Total Points: 108

Appendix ECDBG Project Ranking Form 2019/2020

<u>City staff will use this form to evaluate potential projects.</u> Assessments are based on CDBG eligibility criteria and the needs of the citizens of Flagstaff as identified in the Consolidated Plan. Consideration is given to past performance of the submitting organization. A summary of this evaluation is presented to City Council for their review and consideration in making final funding decisions. Maximum potential scores are listed in parenthesis next to the ranking form questions.

Agency Name: Flagstaff Family Food Center: Food Bank and Kitchen
Amount of Funds Requested: <u>\$175,000</u>
Name of Project: Food Center and Kitchen Rehabilitation
☐ Public Service
☐ Housing/Rehabilitation
☐ Economic Development
Additional Considerations:
\$58 Ratio of dollars per person benefitted by proposed project (3,000 low to moderate income individuals in the target neighborhood of Sunnyside)
Percent of leverage toward proposed project (must have letters of award fo any leverage funds – these funds must also match and be outlined in the budget)
No Past successful CDBG contract administration (yes or no)

1-3. (For Pothe following				bmis	sions	Only) Hov	v well	does	the a	nsw	er define one of
b)		antifia hat ex	able ir xtent	ncreas	the ar							project will fulfill
(Not at a	II) O	1	2	3	4	5	6	7	8	9	10	(Very Much)
■ Not a	pplicat	ole.										
4. (For Eco	nomic	Deve	elopm	nent S	Submi	issioı	ns On	ly) (1	point	:)		
a)	Did the for?	ne ag	ency	check	whic	h eco	nomic	deve	lopme	ent ac	tivity	it was applying
				No (0	poin	ts)	Yes	s (1 pc	oint)			
Not a	pplicat	ole.										
5. How well				er exp	lain t	he pr	opos	ed sco	ope o	f the	proje	ect? Does the
 a) Estimated number of persons to be served b) Current status of the project c) Are construction/concept plans attached with a scope of work for construction/rehabilitation projects (this is required if applicable) d) Is a price estimate/quote attached for construction/rehabilitation projects (this is required if applicable) 												
(Not at a	II) O	1	2	3	4	5		7	0	0	40	(Marris Marrala)
	•		_	•	•	J	6	1	0	9	10	(very wuch)

- changes. The ranking committee has no concerns about their level of service and their sustainability in responding to the community's need.
- The organization identified serving neighborhood children; this was valuable information regarding serving a target neighborhood.
- Details about the process and plan of action were necessary to indicate how the organization plans to service individuals during construction.
- The estimated numbers provided are inconsistent throughout the application. For example, on certain pages, it indicates 500 will be served each day, but on others, the number 525 is utilized. Additionally, the organization assists 7,000 unique individuals, but that isn't consistent with the 3,000 individual target neighborhood

- totals. This application must be based on census numbers when serving target neighborhoods.
- More details were necessary to determine why there is a need for this project.
- The two quotes provided vary significantly and are not specific. Factors that could affect the quotes provided include Davis Bacon wage rates, the age of the roof, information about the type and condition of the floor, and consistency in the number of restrooms. The staff restroom was mentioned in one place, but not mentioned in the construction process. Other key information missing includes the age of the building and information about who owns the building and/or the land.
- No scope of work is needed for removing in-place equipment, but there does need to be a scope of work for the interior construction that will affect services provided.

6. How well does the answer explain how the project will achieve the CDBG Primary and National objectives? How well does the response explain how the project will: (10 points)

- a) Provide decent housing; or
- b) Provide a suitable living environment; or
- c) Expand economic development opportunities

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

- Rankers appreciate that the organization provides volunteer opportunities, it's open from 8am-5pm, and anyone can have a warm meal. This application aligns with CDBG grant requirements because of its target neighborhood location.
- While there doesn't seem to be an explanation as to how the organization will accomplish a, b, and c, rankers agree the organization should provide a correlation between accomplishing a, b and c.
- The organization provides services to anyone in the Sunnyside neighborhood, which is a target neighborhood (stated in the grant). This target neighborhood serves 3,000 individuals below 51% AMI (which was not stated in the grant application).

7. How well does the answer explain whether the proposal meets one or more of the Council's CDBG Priorities (10 points)

Council's Priorities:

- a) Neighborhood Revitalization
- b) Housing Rental and Ownership
- c) Homelessness
- d) Workforce Job Training
- e) Education/ Early Childhood Development

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

8. Does the proposed project take place in one of the target neighborhoods? Target Neighborhoods: (5 points)

((Not at all) 0	1	2	3	4	5	6	7	8	9	10 (Very Muc
1	identified was	a survion's s	ey ucces	ses ir	n impr	oving	local	statist	ics co		ne only data so ave been expla
				•							ctive following: (10
а) b)	Additional leve Agreements, a Are current le	staffin					ion/su	ıpport	attac	hed?	
a) b) c) 11a. to the	Agreements, so Are current le Are you using project activity ag partnerships	staffing tters of g lever y. Be sp , etc	raged	munity fund c, citin	y colla ing? g add	iborat Keep itiona	in mi Il lever	nd the	e leve fundi	raged	I dollars MUST urces, agreeme
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a) b) c) 11a. to the	Agreements, so Are current less Are you using project activity ag partnerships (None) 0	staffing tters of g lever . Be sp , etc 1 walk-ir	raged pecific 2	fund c, citin 3 er rep	ing? g add 4 pairs v	Keepitiona 5 was a	in mi I lever	nd the rage1 7 / utiliz	e leve fundi 8	rageding so	urces, agreeme
a) b) c) 11a. to the staffin	Agreements, and Are current less Are you using project activity ag partnerships (None) 0 If \$7,000 for leverage. Leverage.	g lever Be sp , etc 1 walk-ir erage	raged pecific 2 n cool needs on-city	fund c, citin 3 er rep c to ta c, non-fe	ing? g add 4 pairs v ke pla	Keep itiona 5 was a ace in (unless	o in mill lever 6 already the sa	nd the rage1 7 / utilizame p	e leve fundi 8 red, throgra	rageding solution 9 nis call mis call	urces, agreeme 10 (Extensivannot be applie

(5)

6

10 (Very Much)

9. How well does the answer document that the proposed project will meet the needs identified in the in the Program Year 2016/2020 Consolidated Plan? Are page

5

10. How well does the answer justify the local need for the proposed project within Flagstaff city limits? Are recent data and/or supportive statistics attached? (10

a) Southsideb) Sunnysidec) La Plaza Viejad) Pine Knoll

(Not at all) 0

numbers included? (10 points)

1

points for both questions 10 and 10a)

2

3

- There was no letter provided from the private foundation listed for the \$10,000 leverage.
- The ranking committee identified the large amount of in-kind food the organization provided to Flagstaff Shelter Services (FSS). A letter of support from FSS would strengthen the proposal.

12. Is	the agency	participatin	g in coor	dinated e	entry (Front	Door)? Is	s a Memora	ındum
of Und	derstanding	(MOU) or a	letter fro	om the Co	ntinuum of	Care inc	luded?	

0



13. How well does the question describe: (10 points)

- a) The organization's history administering this or similar projects?
- b) The organization's realistic capacity for undertaking this project?
- c) The organization's experience administering federal and state grants and complying with federal statutes?
- d) Has the agency ever been asked to return awarded funds?
- e) Has the agency ever requested a budget amendment or contract extension? If yes, was reasoning provided?

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

- The organization does not display substantial experience in administering federal or state grants, which increases the risk of successfully administering CDBG. It would have been to the organization's benefit to explain their successful history administering \$200,000 in capital improvements or in-kind donations.
- There was no clear indication the project lead has experience in complying with federal grant management. Identifying staff's qualifications would decrease the risk assessment in this application.

14. Did the answer divide the organization's execution and administration of the project by the following: (10 points)

- a) Name, titles, and resumes of the staff involved?
- b) Job descriptions for any new positions?
- c) Is project manager identified?
- d) Is a distinction made between in-house staff and contracted assistance?
- e) Does Tab 6 include all staff positions and CDBG proposed positions?

(None) 0 1 2 3 4 5 6 7 8 9 10 (Extensive)

- Tab 6 is blank and the resumes are out of place in the packet, which is confusing for the reviewers.
- The application includes the office manager's resume, but it doesn't represent their position with FFFC.

narra	oes Tab 8 inc tive summary ndix D? (10 p	y des	cribir	•			_		•	•	•	•		
a)	For construc	tion c	ontrac	cts, w	ere b	ids an	nd/or c	quote	s prov	ided?				
	(None) 0	1	2	3	4	5	6	7	8	9	10	(Exte	ensive))
	The bids are bids (i.e. rem with roof). There was no administrative that have no With a project process. "Another privabout who the	noval o lette e cos t been of of the	of flooder or dists. The raise his scool	oring, lollar le org led are ope, tion"	numb amou janiza e unso the or was r	per of assistion's ecureorganiz	restronsigned plan in ation in ation in ation.	ooms, d to fu for fu ls). will ha	differoundrais ndrais ave to	ent apsing in ing watcome	proad idepe as und uct a f	ches to the chear formation with the chear the	o deali tly for (dollars	ing s
	administrativ Scope of wo								re spe	cific.				
	eral Criteria How realisti	c is t	-	-	t in te	erms (of pro	babi	lity of	succ	ess v	vithin	the	
	(Not at a	II) O	1	2	3	4	5	6	7	8	9	10	(Very	')
:	The organization of the application of the ranking nothing about	ion co comn	ould be	etter (displa t rece	y the	need	and ı	metho	d of a	chievi	ng th	e overa	all
						6								

• If the resumes don't reflect experience and skills needed to do the job, the

b) The rate of expenditure and the predicted progress of the proposed schedule

5

6

7

(8)

9

10 (Extensive)

15. Does Tab 7 (Schedule of Completion) include the following: (10 points)a) A narrative summary describing the expenditure of CDBG Funds

organization should provide examples for like experience.

c) An estimated completion of project.

1

2

3

(None) 0

- Organizational/staff capacity for successful administration does not demonstrate confidence or experience, and therefore, the probability of success is difficult to determine.
- No information was provided as to how the organization plans to address the construction while still providing services.
- 2. How realistic is the 12-month Schedule of Completion? Was the correct format used in creating the schedule? (5 points)

(Not at all) 0 1 2 3 4 (5)(Very)

- 3. How realistic is the project budget? Was the correct format used? Does the budget include: (15 points)
 - a. All funding sources to be used for the project, separating CDBG funds from non CDBG funds? (1 points)
 - b. Leverage numbers on budget match to leverage letters (3 points)
 - c. Is a realistic dollar amount assigned to any in-kind contributions? (1 points)
 - d. Overall Budget Evaluation: (10 points)
 Is the project cost effective? What percentage of the project budget is leveraged funding? What percentage of the budget is for administration? Is the budget logical? Etc.

0 1 2 3 4 5 6 7 8 (9) 10 11 12 13 14 15

- 4. Has the applicant exhibited competence in preparing this proposal? (10 points)
 - a. Thorough and complete answers, well-written, correct grammar, easy to follow format, etc.

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

- This organization is well respected and well regarded. The rankers are grateful for the work they've done in the community.
- To be competitive in the CDBG grant process, the organization must have commitment to detail, demonstrating competence and need on paper, and making a case for relevance to Flagstaff and federal regulations.
- While the application was well-written, some tabs were inaccurate/misaligned, and resumes require uniformity in formatting.
- To avoid assumptions based on vague information, the application would have been stronger if there was an explanation of how the organization serves the homeless; such as by supporting organizations that help the homeless or have direct contact with those supporting the homeless.

Executive Summary

Agency reque	sting funding:	Flag	staff Family Food Cen	ter: Food Bank and	d Kitchen			
Agency DUNS	Number: 86690	04733						
Agency CAGE	(SAM.org) Numb	er:	7QSV3					
Are you a part	icipating member	in the	e Coconino County C	Continuum of Car	e? Yes			
Amount of fun	ds requested:	\$17	5,000					
Project name:	Food Center a	and Ki	tchen Rehabilitation					
Please indicate this project:	e the following ag	jency	representative who	will be the primar	y contact person for			
. ,	Kristine Pavilk, Fundraising and Volunteer Specialist Mailing Address: PO Box P, Flagstaff, AZ 86002 Phone: (928) 864-6104 Email: kristine@hotfood.org							
Brief project d	escription (4 to 5	sente	ences):					
need with hung nutritious and li need either on- FFFC will utilize 2 nd St. in the Su replacement of	er relief services a fe-sustaining hot m site or through FFF e CDBG funding to unnyside neighborh flooring throughou	nd chineals and chineals are chineals and chineals and chineals are chineals and chineals and chineals are chineals and chineals are chineals are chineals and chineals are ch	ildren's literacy program and lunches are preparvice and delivery to so bilitate the community on Flagstaff, Arizona. The building, replacement of	mming. In the FFF red annually and pocial service agence dining room and kithe scope of work in the roof, walk-in	provided to individuals in sies throughout Flagstaff. tchen located at 1903 N.			
	d number of pers Il receive hunger re		o be assisted: ervices every day of th	e year. 240,000 m	eals will be provided.			
Council CDBG ■Neighborhood ■Homelessnes		that	apply):					
Will the activit ■Sunnyside	y take place in a t	arget	neighborhood?					
■Abused Child ■Elderly Person ■Severely Disa	ns abled Persons	assi:	■Persons with HIV/A ■Migrant Farm Work ■Persons experienci	ers				
Name of author	orized representat	ive: _	Monica Foos	Title:	Executive Director			
Signature:				Date:				

Narrative Questions

- 5. Describe the proposed scope of the project, including: (10 Points)
- An estimated number of persons who will receive assistance from the proposed activity (an average of 2.61 people per household).
- The current status of this project (i.e. planning stage, resubmission from last year, feasibility study completed etc.)
- Attach construction or concept plans with a scope of work if applying for construction or rehabilitation funding (required if applicable).
- Attach price estimate or quote if applying for construction or rehabilitation funding (required if applicable).

The Flagstaff Family Food Center: Food Bank and Kitchen (FFFC) serves hope to community members in need with hunger relief services and children's literacy programming. The Flagstaff Family Food Center will utilize CDBG funding to rehabilitate the community dining room and kitchen located at 1903 N. 2nd St. in the Sunnyside neighborhood in Flagstaff, Arizona. In the FFFC Kitchen, 237,000 nutritious and life-sustaining hot meals and sack lunches are prepared annually. Hot meals are prepared on-site and served to an average of 150 people every day of the year and approximately 145 persons receive sack lunches daily. In addition to our on-site hunger relief services, FFFC also prepares and delivers breakfast and dinner to Flagstaff Shelter Services for 120 individuals experiencing homelessness, 365 days a year. Between 80 and 100 sack lunches and snack bags are delivered to local social service agencies throughout the Flagstaff community for any individual in need of hunger relief. On average, an estimated 500 persons will be served by the hunger relief services provided at the Flagstaff Family Food Center in Sunnyside every single day of the year. It is estimated that over 7,000 unique individuals are assisted by programs operated at the FFFC Kitchen yearly.

In addition to hunger relief services provided at the Food Center and Kitchen, FFFC also offers Children's Literacy Programs to underserved neighbor youth and any child who visits the food center for a hot meal. Every day literacy volunteers are available to work with children on homework, reading skills, literacy games and social skills. These volunteers are available during the daily dinner service and children may utilize these services before and after their meal. While some youth visit the FFFC with their parents or guardians, many neighborhood children attend unaccompanied. In addition to daily operation, FFFC's Children's Literacy Programs include a 4-week summer reading enrichment camp and seasonal holiday themed Literacy Celebration days.

The scope of work for the Food Center and Kitchen Rehabilitation project includes removal and replacement of existing flooring throughout the building, replacement of the roof, walk-in cooler repairs, restroom renovations, plumbing/drainage repairs, and the purchase and installation of new stacked ovens, warming units, restroom baby changing stations and an exterior water bottle refill station. The Food Center and Kitchen Rehabilitation project is in the preliminary planning stage with some urgently needed repairs to the walk-in cooler having already been completed with funding from the Association of Arizona Food Banks. Two professional construction estimates for the proposed rehabilitation and renovations as well as two quotes for the necessary kitchen equipment and exterior water bottle refill station purchases can be found below. The total cost of the Flagstaff Family Food Center: Food Bank and Kitchen's Food

Center and Kitchen Rehabilitation project is estimated to be \$207,000.

6. Identify how this proposed project achieves the CDBG Primary and National Objectives by addressing how the project will develop viable urban communities and benefit low-moderate income persons or neighborhoods. *Note: Your project does not need to align to all objectives. Be realistic.* Focus your response on: (10 Points)

- Providing decent housing
- Providing a suitable living environment
- Expanding economic opportunities principally for low-moderate income persons or neighborhoods.

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation project achieves the CDBG Primary and National Objective of providing a suitable living environment and expanding economic opportunities principally for low-moderate income persons or neighborhoods. The FFFC Community Dining Room and Kitchen is in the target neighborhood of Sunnyside (Census Tract 3, Block Group 2, 3, & 4). The FFFC community dining room, reading room and kitchen and services provided therein are available to all Sunnyside residents, of which more than 51% are low-moderate income households. Maintaining the FFFC building located at 1903 N 2nd St and improving this public facility is crucial to developing a viable urban community and will benefit not only the Sunnyside neighborhood residents but the entire community. The Flagstaff Family Food Center is not simply a kitchen but a community center, a safe space for children, families and individuals in need to come and join in the tradition of eating a warm meal around a table filled with friends, family and community. Access to nutritious food is paramount in creating a suitable living environment and FFFC provides healthy, life-sustaining meals to over 500 individuals every day of the year. Additionally, FFFC provides meals to social service agencies serving individuals and families experiencing homelessness and agencies located throughout Flagstaff.

7. Identify how the proposal meets one or more of the City Council's CDBG Priorities: Note: *All Council Priorities need not be addressed with your project.* (10 Points)

- a) Homelessness
- b) Housing Rental/Ownership
- c) Neighborhood Revitalization
- d) Workforce Job Training
- e) Education/ Early Childhood Development

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation project proposal meets Flagstaff City Council's CDBG priorities of services for individuals and families experiencing homelessness and neighborhood revitalization. The FFFC Kitchen prepares and serves hot meals on-site to individuals experiencing homelessness every day of the year. In a survey of FFFC clients conducted in the summer of 2018, 65% of clients reported they did not have a permanent place to live. Additionally, FFFC provides Flagstaff Shelter Services with over 85,000 meals annually for their clients and this number will grow as FSS expands it's shelter capacity in the coming years. The FFFC community dining room, reading room and kitchen and services provided therein are available to all Sunnyside residents, of which more than 51% are low-moderate income households. Maintaining the FFFC building located at 1903 N 2nd St and improving this public facility will benefit the residents of and revitalize the Sunnyside neighborhood. With these improvements FFFC will continue to provide hunger relief and literacy services to youth, seniors, persons with special needs and those experiencing homelessness for years to come.

- 8. If applicable, indicate whether the project takes place in one of the four target neighborhoods (5 Points)
- a) Southside
- b) Sunnyside
- c) Plaza Vieja
- d) Pine Knoll

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation project takes place in the target neighborhood of Sunnyside.

9. Identify how the proposed project is consistent with the needs, priorities, goals, and objectives identified in the City of Flagstaff Program Year 2016/2020 Consolidated Plan. (Include activity, special population, priority level and 5-year goal). (10 Points) The plan is available at www.flagstaff.az.gov/housing

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation project is consistent with the needs, priorities, goals and objectives identified in the City of Flagstaff Program Year 2016/2020 Consolidated plan. On page 4 of the Executive Summary Facility Improvements is identified as a high priority level activity with a 5-year goal of assisting 500 people, specifically those facilities located in a target neighborhood and serving youth, seniors, persons with special needs and individuals and families experiencing homelessness. Additionally, the activity of ADA accessibility improvements is listed as a low priority with a 5-year goal of assisting 500 people. This FFFC project aligns with this goal as restroom renovations, flooring and new tables will make the Food Center ADA compliant and more accessible to persons with disabilities or special needs.

10. Provide recent statistics, data or other information to define the community need for the proposed project. Please be detailed regarding local needs within Flagstaff city limits? (10 Points)

In Arizona, more than 1.23 million people - suffer from food insecurity, or the inability to provide enough food to feed the household. Lack of consistent access to adequate food is a problem for 1 in every 6 Arizonans and 1 in every 4 children in Coconino County. 36.1% of households with children in the greater Flagstaff area experience food hardship every year which is defined as not having enough money to buy needed food during the previous twelve months. 27,220 people in Coconino County are considered food insecure which is 19.9% of the population. Of these 27,220 about 69% qualify for programs like WIC and SNAP but nearly 30% are above the threshold for these social safety net programs.

In Flagstaff, 69.1% of individuals living below the poverty level worked at least part time. These individuals are considered the working poor and they live from paycheck to paycheck without savings. When faced with a car repair, an increase in rent, or a medical emergency, these individuals and families fall behind in payments and cannot free themselves from crushing debt and are forced to choose between buying groceries and paying household bills.

Children are particularly vulnerable to the economic challenges facing Flagstaff families today. Children who grow up struggling with food insecurity and lack access to healthy food are at a greater risk of suffering life-long health related hardships and educational setbacks. Research

shows an association between food insecurity and delayed development in young children; risk of chronic illnesses like asthma and anemia; and behavioral problems like hyperactivity, anxiety and aggression in school-age children. The adults that food insecure children grow to become struggle to maintain consistent employment and are more likely to encounter health issues such as type 2 diabetes and obesity.

Food insecurity is a problem in every community around the country, but especially in high cost of living communities like Flagstaff, families struggle to make ends meet and too often must prioritize others bills above food. More than ever seniors, children, and the working poor need help attaining consistent access to nutritious food.

In a survey of FFFC clients, conducted in the summer of 2018 just 8% of individuals reported making over \$24,000 per year while 79% reported making less than \$12,000 annually. More than 75% clients surveyed stated they relied on the hunger relief services provided by FFFC to meet their nutritional needs every week.

10a. How will you identify success? Describe how your successes will be monitored beyond CDBG requirements

The Flagstaff Family Food Center: Food Bank and Kitchen will determine this project a success by tracking numbers of individuals assisted by the current programs as well as by the ability to expand programming. CDBG funding for facility improvements will allow FFFC to focus needed funds on expanding program reach and service both within Sunnyside to other social-service agencies. FFFC continued to see increased demand and need or hunger relief services. FFFC defines success as not only the ability to meet this demand and need for services but also on the ability to create new programs that serve community members in need and create pathways out of poverty.

- 11. Briefly describe the scope of the community collaboration surrounding the proposed project. (10 Points)
- a) Be specific, citing additional leverage funding sources, agreements, staffing partnerships, etc
- b) If formal partnerships₂ exist, please include documentation of all leveraged resources and identify leverage in budget.
- c) Attach letters of community collaboration/support for the specific project.

Community support for the Food Center and Kitchen Rehabilitation project is broad. Local social service agencies like Catholic Charities, Coconino Community Services and the Veterans Resource Center interact with individuals who rely on assistance from the Flagstaff Family Food Center daily. In addition to informal support from local social service agencies FFFC collaborates with Flagstaff Shelter Services to provide over 85,000 meals to FSS clients experiencing homelessness. Sack lunches are delivered on week days to NACA, the Flagstaff Public Library, the Front Door and Salvation Army for individuals accessing services provided by these agencies and in need of hunger relief. FFFC has formal partnerships with St Mary's Food Bank Alliance and Flagstaff Shelter Services. St Mary's Food Bank Alliance provides over \$3,000,000 of in-kind food support for use in all the FFFC programs.

11a. Are you using leveraged funding? Keep in mind the leveraged dollars MUST tie to the project activity. Be specific, citing additional leverage₃ funding sources, agreements, staffing partnerships, etc (included in question 11 – 10 points)

The Flagstaff Family Food Center is leveraging funding from the Association of Arizona Food Banks and a private foundation to complete the non-capital portions of the rehabilitation project. AAFB provided \$7,000 to repair the walk-in cooler and the private foundation will provide up to \$10,000 to replace 12 tables for the community dining room. Additionally, FFFC has identified fundraising dollars that will be used for administrative costs associated with the project.

12. Is your agency participating in coordinated entry, also known as Flagstaff's Front Door? If so, please provide the agencies MOU or a letter from the continuum of care. (10 points)

The Flagstaff Family Food Center supports Flagstaff's Front Door and participates in the Continuum of Care. Letters from both are attached.

- 13. Briefly describe: (10 Points)
- a) The organization's history administering this or similar projects.
- b) The organization's realistic capacity for undertaking this project.
- c) Experience administering federal and state grants and complying with federal statutes. Please provide funding dates and award amounts.
- d) Was the agency ever asked to return awarded funds for cause?
- e) Has your agency ever requested a budget amendment or contract extension? If yes, why?

The Flagstaff Family Food Center has utilized over \$200,000 in capital grant funding and in-kind donations of work for rehabilitation projects at both the kitchen and warehouse locations. The Flagstaff Family Food Center is prepared to organize and manage a project of this scope and has the capacity to handle the project from start to finish. FFFC staff is capable of all necessary functions for administering this grant. While FFFC has not administered a federal or state grant yet the project lead has extensive experience with federal and state grant management. FFFC has never been asked to return awarded funds nor requested a budget amendment or contract extension on any previous or current grants.

- 14. Divide the execution and administration of the project into areas of responsibility by providing the following: (10 Points)
- a) Names, titles, and resumes of all staff involved with carrying out these areas of responsibility
- b) Job descriptions for any new positions created for the proposed project N/A
- c) Identify the project manager (this person is responsible for the project and must be directly employed by the applying agency)

Fundraising and Volunteer Specialist Kristine Pavlik will be the project manager for the Flagstaff Family Food Center: Food Bank and Kitchen Food Center and Kitchen Rehabilitation project. Kristine has extensive experience with project and federal grant management. Her resume is attached below. Kristine will work with Facilities and Program Manager, Tim Joyce (resume attached below) to hire a general contractor who will provide construction and project manager for the entirety of the project. Vanessa Nicolai, Administrative Assistant will provide accounts payable services and assist with the grant billing process as well identifying bank financing if necessary. No new positions will be created by this project.

- d) Distinguish between in-house agency staff and contracted assistance
- e) Include a listing of all staff positions and proposed CDBG funded positions in the Organization Chart, found in Tab 11- organization chart.

The staff positions associated with the project include: Kristine Pavlik, Fundraising and Volunteer Specialist – In-house agency staff Tim Joyce, Facilities and Programs Manager – In-house agency staff Vanessa Nicolai, Administrative Assistant – In-house agency staff

To be determined General Contracting Company – Contracted assistance

Only the contracted assistance will be funded by CDBG funds.

- 15. Tab 7 of the check list requests a Schedule of Completion for this proposed project. In Appendix D, provide the following: (10 Points)
- a) A narrative summary describing the expenditure of CDBG Funds
- b) Explain the rate of expenditure and the predicted progress of the proposed schedule
- c) An estimated completion of project. Note: The City of Flagstaff has timeliness expenditure requirements with HUD, therefore all contracts need to be spent in a timely manner.

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation Project will complete within 9 months of receipt of the CDBG Award Notice to Proceed. The first 3 months will be spent hiring a general contractor to oversee the project and beginning the design/plan drawing process as well as obtaining all necessary permits. Shortly after and weather permitting construction will begin. For the last 28 years the Flagstaff Family Food Center has served an evening meal with only 1 single night closure in that time period. Community members in need count on the meals and lunches provided by FFFC and construction will need to be completed swiftly to avoid any disruption in FFFC hunger relief services. Should the Notice to Proceed be released in September 2019, the Food Center and Kitchen Rehabilitation Project would be completed in its entirety by July 2020.

16.Tab 8 of the check list requests a budget for this proposed project. In Appendix E, please provide a narrative summary describing exactly what CDBG funds will pay for. (10 Points) a) Include any contract bids or quotes for construction projects.

The Flagstaff Family Food Center: Food Bank and Kitchen will utilize CDBG Grant Funds to pay for rehabilitation, repair, renovation, equipment and installation for the Food Center and Kitchen Rehabilitation Project. The Flagstaff Family Food Center has identified funding from the Association of Arizona Food Banks and another private foundation for the walk-in cooler repair costs as well as for the purchase of new tables for the community dining room. FFFC will utilize dollars fundraised independently to fund all administrative costs. CDBG Grant Funds will be used to pay for the hire of a General Contracting company to complete the scope of work outlined in the attached project estimates provided by AHC Constriction and Kinney Construction Services as well as the equipment estimates attached in the Narrative Attachment section.

Schedule of Completion

Project Schedule	1													
City of Flagstaff														
	Food Center and Kitchen													
Project Description:	Rehabilitation													
Implementing Agency:	Flagstaff Family Food Center													
Project Number:														
	500 daily - 6,000 annually -													
Persons Served:	240,000 meals													
Date Submitted:	2/25/2019													
Action Items:	Item/Project Description	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th	13th
					_	_	_							\vdash
	Contract with General Contractor													
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	Roofing Work	-		_	<u> </u>	-	-							
-	Bathroom Renovations	-		_	-		-							\vdash
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	Kitchen plumbling and equipment						_							\vdash
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	I I Journal of I J													
9	Flooring Replacement													
6	Exterior Water Station installation													
7	Monitoring and Close Out									٠	٠	٠	٠	٠

Schedule of Completion Narrative

The Flagstaff Family Food Center: Food Bank and Kitchen's Food Center and Kitchen Rehabilitation Project will complete within 9 months of receipt of the CDBG Award Notice to Proceed. The first 3 months will be spent hiring a general contractor to oversee the project and beginning the design/plan drawing process as well as obtaining all necessary permits. Shortly after and weather permitting construction will begin. For the last 28 years the Flagstaff Family Food Center has served an evening meal with only 1 single night closure in that time period. Community members in need count on the meals and lunches provided by FFFC and construction will need to be completed swiftly to avoid any disruption in FFFC hunger relief services. Should the Notice to Proceed be released in September 2019, the Food Center and Kitchen Rehabilitation Project would be completed in its entirety by July 2020.

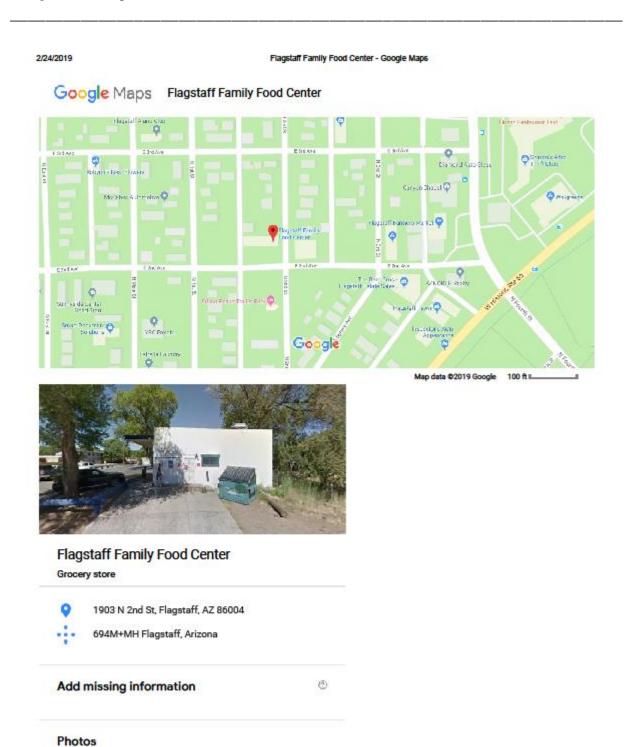
Budget

	City of Flagstaff Community Development Block Grant (CDBG) Program						
	Project Description: Food Center and Kitchen Rehabilition						
	Kitchen						
	Project No.:						
	Date: 2/25/2019						
	Persons Served: 500 daily - 6,000 annually - 240,000 meals served			c 2		n!	
	Harry (Author) - December -	Source 1 CDBG		Source 2	Source 3	Projec	t Totals
tem/Activity	Item/Activity Description Construction	CDBG		Other Grant Funding	Fundraising	\$	172,000.00
1	A Plans/Permits and Pre-Work				3,000		172,000.00
	B Flooring		40,000		3,000	'	
	C Restroom Renonvations		12,000				
	D Dining Room Expansion		7,000				
	E Plumbing repair and equipment installations		8,000				
	F Roof replacement/repair		95,000				
	G Walk In Cooler Repair		,	7,000			
2	Equipment Purchases			.,		\$	23,000.00
	A Warmers		4,000			,	,
	B Ovens		7,000				
	C Water Bottle Refill Station		2,000				
	D Tables (ADA Compliant)			10,000			
3	Adminstrative					\$	12,000.00
	A Manager Oversight				4,000)	
	B Accounts Payable				3,000)	
	B Insurance, Accounting				5,000)	
		1	175,000	17,000	15,000)	
						\$	207,000.00

Budget Narrative

The Flagstaff Family Food Center: Food Bank and Kitchen will utilize CDBG Grant Funds to pay for rehabilitation, repair, renovation, equipment and installation for the Food Center and Kitchen Rehabilitation Project. The Flagstaff Family Food Center has identified funding from the Association of Arizona Food Banks and another private foundation for the walk-in cooler repair costs as well as for the purchase of new tables for the community dining room. FFFC will utilize dollars fundraised independently to fund all administrative costs. CDBG Grant Funds will be used to pay for the hire of a General Contracting company to complete the scope of work outlined in the attached project estimates provided by AHC Constriction and Kinney Construction Services as well as the equipment estimates attached in the Narrative Attachment section.

Map of Project Location



https://www.google.com/maps/place/Flagstaff+Family+Food+Center/@35.2067005,-111.6154666,18z/data=!4m5!3m4!1s0x872d8ed8facbabb5:0x50e... 1/2



Executive Summary (Not to exceed one page)

Agency requesting funding: City of Flagstaff – Housing Section

Amount of funds requested: \$250,000

Project name: Owner Occupied Housing Rehabilitation (OOHR) Program

Please indicate the following agency representative that will be the primary contact person for this project:

Name Rick EmryTitle Housing Rehabilitation Specialist

Fax number (928) 779-7684E-mail remry@flagstaffaz.gov

Mailing address 211 West Aspen

- Phone number (928) 213-2747

Brief project description (2-3 sentences):

To preserve existing affordable housing stock and benefit low income home owners of Flagstaff, the City will conduct owner occupied housing rehabilitation. The objectives of the program include: 1) elimination of health and safety hazards in the home; 2) facilitation of ADA accessibility and aging in place; 3) financial stabilization of low income households though the reduction of home repair and utility costs; 4) increased building performance through weatherization and performance enhancing measures; 5) revitalization of low income neighborhoods; 6) preservation of the entry level housing stock.

This program often serves seniors and disabled people and is one of the few programs that can keep people living in safe, decent, affordable housing as their abilities and income change.

Currently, there are 6 households on a waiting list for this program.

Total estimated number of persons to be assisted: (Average household size is 2.61 people per household) Minimum of 16 people (6 households)

Council CDBG priority (ma	ark all that apply):
⊠ Neighborhood Revita	lization
☐ Housing	
Homelessness	
	rial Inebriate Populations
•	·
Will the activity take place	in a target neighborhood?
Southside	
☐ Sunnyside	Priority is given to homes in target neighborhoods.
☐ La Plaza Vieja	
Pine Knoll	

Special population (if any) to be as	sisted:
Abused Children	☐ Persons with HIV/AIDS
	☐ Migrant Farm Workers
Severely Disabled Persons	☐ Homeless Persons
☐ Victims of Domestic Violence	☐ Illiterate Adults





Proposal Cover Page

Name of Proposed Activity: Employment Navigation Services for Individuals

Experiencing Homelessness Project

Agency Name: Flagstaff Shelter Services

Agency DUNS Number: 833108801 **Agency CAGE Number:** 666CB

Primary Contact: Ross Altenbaugh, 928.225.2533 ext. 303 ross@flagshelter.org



Total Points: 131

Appendix ECDBG Project Ranking Form 2019/2020

<u>City staff will use this form to evaluate potential projects.</u> Assessments are based on CDBG eligibility criteria and the needs of the citizens of Flagstaff as identified in the Consolidated Plan. Consideration is given to past performance of the submitting organization. A summary of this evaluation is presented to City Council for their review and consideration in making final funding decisions. Maximum potential scores are listed in parenthesis next to the ranking form questions.

Agency Nar	me: Flagstaff Shelter Services
Amount of F	Funds Requested: \$100,000
Name of Pr <u>Homelessr</u>	oject: Employment Navigation Services for Individuals Experiencing
⊠ Public S	ervice
☐ Housing	/Rehabilitation
☐ Econom	ic Development
Additional	Considerations:
\$200	Ratio of dollars per person benefitted by proposed project
1,649%	Percent of leverage toward proposed project (must have letters of award for any leverage funds – these funds must also match and be outlined in the budget)
Yes	Past successful CDBG contract administration (yes or no)

b)	A q To	uantifi what e	rvice? able ir extent aps in	ncreas does t	the ar				_			roject will fulfill
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a)	Did for?		gency	check	whic	h eco	nomic	deve	elopm	ent ac	tivity	it was applying
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C)	EX	oana e	conon	nic ae	veiopi	ment (oppor	tunitie	es			
(Not at al	I) O	1	2	3	4	5	6	7	8	9	10	(Very Much)

1- 3. (For Public Service Submissions Only) How well does the answer define one of the following: (10 points)

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	(None) 0	1	2	3	4	5	6	7	8	9		10 (Extensive)

¹ Leveraged funds are specific non-city, non-federal (unless specifically allowed) funds committed toward this project. Federal leverage dollars are allowed with CDBG funding.

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16. Does Tab 8 include a comprehensive budget for this proposed project? Is a narrative summary describing exactly what CDBG funds will pay for found in

6

7

(9)

10 (Extensive)

a) For construction contracts, were bids and/or quotes provided?

3

2

Appendix D? (10 points)

(None) 0

General Criteria:

d. Overall Budget Evaluation: (10 points)
Is the project cost effective? What percentage of the project budget is leveraged funding? What percentage of the budget is for administration? Is the budget logical? Etc.

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15

- Please reference questions 1 and 2 for explanation.
- 4. Has the applicant exhibited competence in preparing this proposal? (10 points)
 - a. Thorough and complete answers, well-written, correct grammar, easy to follow format, etc.

(Not at all) 0 1 2 3 4 5 6 7 8 9 10 (Very Much)

Executive Summary

Agency requesting funding: Flagstaff Shelter Services

Agency DUNS Number: 833108801

Agency CAGE (SAM.org) Number: 666CB

Are you a participating member in the Coconino County Continuum of Care? Yes

Amount of funds requested: \$100,000

Project name: Employment Navigation Services for Individuals Experiencing Homelessness

Please indicate who will be the primary contact person for this project:

- **Name:** Ross Altenbaugh - **Fax:** (928) 255-5525

- Title: Executive Director - E-mail: ross@flagshelter.org

Mailing address: PO Box 1808, Flagstaff, Arizona 86002 - Phone: (928) 225-2533 x303

Brief project description (4 to 5 sentences): Through this project, Flagstaff Shelter Services (FSS) will fill an otherwise unmet community need for comprehensive workforce development services tailored specifically for individuals experiencing homeless. By providing employment case management and successfully addressing common barriers to job placement and retention, these services will intentionally expand economic opportunities for low-income households. FSS will utilize CDBG dollars to purchase discounted monthly bus passes for project participants and to support the salaries of two new staff members, an Employment Navigator and an Employment Program Supervisor. Following the peer-to-peer model, the Employment Navigator will be a formerly homeless individual who will be tasked with providing employment services to individuals experiencing homelessness, networking with local businesses, and brokering jobs for project participants. The Employment Program Supervisor will be responsible for hiring and training the Employment Navigator, as well as building strong community and employer partnerships.

Total estimated number of persons to be assisted: (Average household size is 2.61 people per household)

500 unduplicated individuals to be assisted annually

Council CDBG priority (mark all that apply):

Neighborhood Revitalization Housing – Rental and Ownership

X - Homelessness

X - Workforce Job Training
Education/Early Childhood Development

Will the activity take place in a target neighborhood? No

Special population (if any) to be assisted:

Abused Children

X - Elderly Persons

X -Severely Disabled Persons

X - Victims of Domestic Violence

X - Persons with HIV/AIDS Migrant Farm Workers

X - Persons experiencing homelessness

X - Illiterate Adults

Name of authorized representative Ross Alterbaugh Title: Executive Director

Signature: Date: 2

Answer questions 1 - 3 for Public Service submissions only (10 points)

- **1.** Mark the public service activity that best fits your proposed service.
- o Employment services (e.g., job training)
- o Crime prevention and public safety
- o Child care
- o Health services
- o Substance abuse services (e.g., counseling and treatment)
- o Fair housing counseling
- o Education programs
- o Energy conservation
- o Services for senior citizens
- **X** Services for homeless persons
- o Welfare services (excluding income payments)
- o Recreational services
- o Other
- **2.** Clearly define how the proposed service is one of the following:
 - 1. A new service.
 - 2. A quantifiable increase in the level of an existing service.

The mission of Flagstaff Shelter Services (FSS) is to provide individuals experiencing homelessness with crisis stabilization <u>and</u> the tools they need to achieve housing stability; regardless of faith, mental health, or sobriety. As the largest emergency shelter in Northern Arizona, FSS serves individuals along all points of the continuum. When a person's experience in homelessness begins, they enter through one of our community's "front doors", either at FSS or Catholic Charities. If in need of emergency shelter, the individual is welcome to stay at FSS, where shelter coordinators will ensure he/she has a safe, warm bed and access to medical care, laundry, healthy meals, hygiene supplies, and case management.

Many of these shelter clients, as well as other neighbors experiencing homelessness, are referred from Front Door to the FSS rapid rehousing program. This is where increasing income is critical. Therefore, in direct alignment with the mission of FSS, we are proposing adding workforce development services to our repertoire by implementing the *Employment Navigation Services for Individuals Experiencing Homelessness* project.

Employment services represent the missing piece of the homeless services puzzle. Therefore, the proposed project is a new but complimentary component to the existing system. Through this project, FSS will hire a skilled Employment Program Supervisor who in turn will hire, train, and mentor an Employment Navigator. Operating under the Intentional Peer Support model (IPS), the Employment Navigator position will intentionally be filled by someone with experience in homelessness and whose household income is 80% or less of the Area Median Income. The evidence-based IPS model was chosen for this project because individuals who have common life experiences with those they are serving "have a unique capacity to help each other based on

a shared affiliation and a deep understanding" of particular experiences (*Peer Support and Social Inclusion*, SAMHSA, 2015).

Both the Employment Program Supervisor and Employment Navigator will be tasked with providing employment case management, teaching basic employment skills, brokering jobs for project participants, and removing barriers to job placement and retention. Four of the common barriers include the following:

- Transportation
- Childcare
- Stable housing
- Continued education/certification

Through this project, participants will also receive assistance purchasing the items they need to be successful in the workplace, such as steel toe boots, appropriate workplace attire, and licenses/certifications. Expanding economic opportunities for individuals and families experiencing homelessness by offering employment services is an effective way of helping households transition from homelessness to permanent housing.

In addition to funding for the two salaried positions noted above, 17% of CDBG funds awarded will help address project participants' transportation challenges, which can often be a barrier to employment placement and retention. This will be accomplished through the purchase of discounted, 30-day bus passes from NAIPTA for participant use, which will be distributed by the two Front Door Specialists (at Flagstaff Shelter Services and Catholic Charities). While the project intends to serve 500 unduplicated individuals, 1,000 bus passes will be purchased as we realized many people may need two months worth (or more) of transportation assistance. In 2018, AAA estimated the yearly burden of car ownership being \$8,849 per person. This figure - which includes the cost of fuel, maintenance, repairs, insurance, license/registration/taxes, depreciation and loan interest- indicates public transportation is the more cost-effective option for job seekers and newly employed individuals.

Beyond the CDBG funding period, the *Employment Navigation Services for Individuals Experiencing Homelessness* project will be sustained by generous individual donors and grant funding from foundation, corporate and government sources. By expanding its programming to offer workforce development services, FSS is opening itself up to countless new grant opportunities. Employment services that promote economic self-sufficiency are a common funding priority for large foundations, banks, credit unions, and other corporate partners. FSS has already discussed the proposed project with potential funders and has been invited to submit proposals in support of the project.

3. Discuss similar services that are offered in Flagstaff and how the proposed service is different than what is already offered to the community, (e.g. what gap will the service fill?)

By operating the largest emergency shelter in the region, running a successful rapid re-housing program, and serving as one of two Front Doors for the coordinated entry project, the staff at Flagstaff Shelter Services (FSS) see the gaps in the local social service delivery system every day and are prepared to help fill them. Workforce development is one of these major gaps. While

there are other local agencies that offer workforce development services in Flagstaff, there is a glaring community need for low-barrier employment services for persons experiencing homelessness that includes case management.

The Employment Navigation Services for Individuals Experiencing Homelessness project will fill this gap, providing comprehensive workforce development services specifically tailored for individuals experiencing homelessness and the unique challenges they face. In addition to directly providing services, project staff will partner with and refer participants to other employment services providers as appropriate. FSS is not interested in duplicating existing community services, and local employment services providers agree this project will fill a gap in services that improve outcomes specifically among individuals experiencing homelessness. (See Tab 10 for letters of community support from Goodwill, The Literacy Center, and Quality Connections).

Answer question 4 for Economic Development submission only. (1 point)

4. Economic Development activities create jobs or support businesses in low income neighborhoods or for low income people.

N/A

Answer the following questions for ALL submissions:

Please ensure that each question is accompanied with a thorough answer. Repetition is acceptable and proper placement to the answer could affect ranking points.

- **5.** Describe the proposed scope of the project, including: (10 Points)
- An estimated number of <u>persons</u> who will receive assistance from the proposed activity (an average of 2.61 people per household).
- The current status of this project (i.e. planning stage, resubmission from last year, feasibility study completed etc.)

To respond to an identified community need for tailored, comprehensive employment services for individuals struggling with housing instability, Flagstaff Shelter Services (FSS) has designed and plans to implement the *Employment Navigation Services for Individuals Experiencing Homelessness* project. The project, which has been approved by the FSS Board of Directors and is currently in the planning stage, is expected to benefit 500 unhoused individuals. Most of these individuals will enter the system through Front Door Coordinated Entry and rely on emergency shelter.

To implement the proposed employment services, Flagstaff Shelter Services will hire a skilled Employment Program Supervisor. This position will be tasked with hiring, training, and mentoring an Employment Navigator. Together, these two staff members will serve 500 people annually, providing employment case management, teaching basic employment skills, brokering jobs for project participants, and removing barriers to job placement and retention. Additionally, to avoid duplication of existing community services, they will refer project participants to partner agencies as appropriate. FSS is committed to bringing the right collaborators to the table to

ensure project success, and this includes other employment services providers, local employers, and a network of reputable landlords.

- **6.** Identify how this proposed project achieves the CDBG Primary and National Objectives by addressing how the project will develop viable urban communities and benefit low-moderate income persons or neighborhoods. *Note: Your project does not need to align to all objectives. Be realistic.* Focus your response on: (10 Points)
- Providing decent housing
- Providing a suitable living environment
- Expanding economic opportunities principally for low-moderate income persons or neighborhoods.

The Employment Navigation Services for Individuals Experiencing Homelessness project is in direct alignment with the CDBG National Objective pertinent to Flagstaff of serving individuals that are defined by the Department of Housing and Urban Development (HUD) as low to moderate income (LMI) persons as it will benefit 500 extremely LMI persons. The project falls under the Limited Clientele Category (subcategory 2) since all individuals to be served will meet the federal definition of homeless as determined by HUD.

The Employment Navigation Services for Individuals Experiencing Homelessness project will provide case management-based workforce development services that remove barriers to economic advancement in order to meet the basic needs of some of the most vulnerable people groups in our community (individuals experiencing homelessness, many of whom are survivors of domestic violence, elderly persons, severely disabled persons, individuals living with HIV/AIDS, and illiterate adults). The proposed project will support two of the three CDBG Primary Objectives:

- **Providing decent housing:** The ultimate goal of every new project FSS undertakes, including the one being proposed, is to help extremely LMI persons secure permanent, decent, and affordable housing. In 2018, FSS permanently housed 355 people. This number is expected to grow even larger once tailored employment services are offered at FSS and economic advancement is accessible. As such, FSS will leverage its Housing Case Management staff to bring necessary housing stabilization that decreases barriers to employment retention.
- Expanding economic opportunities for low-moderate income (LMI) persons: The Employment Navigation Services for Individuals Experiencing Homelessness project expects to reach 500 extremely LMI individuals annually. As a result of the employment case management provided, the relationships built with local employers, and the removal of barriers to job placement, at least 300 people are expected to secure employment through this project each year. This means 60% of project participants will see a significant increase in stable income, which is a critical component of maintaining long-term housing stability. This is in direct alignment with the CDBG Primary Objective to expand economic opportunities to LMI households.

- 7. Identify how the proposal meets one or more of the City Council's CDBG Priorities: Note: *All Council Priorities need not be addressed with your project.* (10 Points)
 - a) Homelessness
 - b) Housing Rental/ Ownership
 - c) Neighborhood Revitalization
 - d) Workforce Job Training
 - e) Education/ Early Childhood Development

The proposed *Employment Navigation Services for Individuals Experiencing Homelessness* project meets three of the five City Council CDBG Priorities:

- **Homelessness:** All individuals served by Flagstaff Shelter Services (FSS) qualify under the Department of Housing and Urban Development definition of homeless. By expanding economic opportunities for this vulnerable population through comprehensive employment navigation services, the proposed project will contribute to decreased rates of homelessness in Flagstaff.
- Housing Rental/ Ownership: Through this project, long-term housing will be addressed as it is a common barrier to employment placement and retention. Project staff will work closely with Flagstaff Shelter Services' (FSS) Housing Case Managers and a network of reputable, local landlords to help individuals and families receiving employment services secure affordable, permanent housing that they will soon have the income to maintain. Since FSS began employing Housing Case Managers and partnering with local landlords in 2015, over 600 individuals have been permanently housed, and 90% of them remain successfully housed to this day. By increasing households' income levels, the proposed project is sure to significantly increase the number of individuals and families who successfully transition from homelessness to permanent housing.
- Workforce Job Training: Serving 500 individuals annually, the proposed project will prepare individuals experiencing homelessness for success in the workplace and will remove barriers to employment placement and retention. Project staff will offer career advisement, resume building assistance, interview practice, assistance enrolling in certification programs, transportation to/from job interviews, and wrap-around supportive services. Individuals with minimal work experience will be connected to apprenticeships, on-the-job training, and job shadowing opportunities. Additionally, because soft skills are important indicators of job performance and retention, project participants will learn appropriate workplace communication, the importance of a strong work ethic and positive attitude, time management skills, how to accept and learn from criticism, and problem-solving skills. All of these services will prepare individuals well for employment success, thus promoting housing stability and economic self-sufficiency. Lastly, the Employment Navigator position will be filled by somebody with lived experience in homelessness who is living at or below 80% AMI. Following the train-the-trainer model, this person will be trained and mentored by the Employment Program Supervisor, thus increasing the skills and income of the Employment Navigator.

8. If applicable, indicate whether the project takes place in one of the four target neighborhoods (5 *Points*)

N/A

9. Identify how the proposed project is consistent with the needs, priorities, goals, and objectives identified in the City of Flagstaff Program Year 2016/2020 Consolidated Plan. (Include activity, special population, priority level and 5 year goal). (10 Points)

The Employment Navigation Services for Individuals Experiencing Homelessness project will benefit extremely low-to-moderate income households with activities consistent with the CDBG category: Human Services and Economic Opportunities, including services for people experiencing homelessness. Additionally, the project directly meets goals outlined in the City of Flagstaff's 5-Year Consolidated Plan as it addresses the following:

Priority Need: Public Services & Economic Opportunities

Activity: Service and facility operating support

Special population: Yes (Individuals experiencing homelessness)

Priority level: High 5 year goal: 2,000 people

Priority Need: Public Services & Economic Opportunities **Activity:** Employment & Job Training Support Services

Special population: No **Priority level:** Low **5 year goal:** 5 people

Priority Need: Addressing Homelessness

Activity: Service and facility operating support, including outreach **Special population:** Yes (Individuals experiencing homelessness)

Priority level: High 5 year goal: 5,000 people

With 83% of the requested CDBG funds supporting the salaries of two new and crucial staff positions (an Employment Program Supervisor and an Employment Navigator), these CDBG funds will provide service operating support for the proposed project. In direct alignment with the City's two high-priority goals listed above, this project will benefit individuals and families experiencing homelessness in Flagstaff. It will expand economic opportunities by providing at least 500 individuals experiencing homelessness with tailored employment support services.

Project participants will also receive housing placement services from a Flagstaff Shelter Services (FSS) Housing Case Manager to quickly and successfully connect them to decent, affordable, permanent housing. FFS operates under the Housing-First model, the nationally-recognized approach for quickly connecting people to stable housing. This model focuses on moving people to long-term housing first and then providing the wraparound, supportive services they need to maintain that housing. This shortens individuals' stays in temporary shelters and

ensures households have the resources they need to maintain their housing and prevent a return to homelessness.

10. Provide recent statistics, data or other information to define the community need for the proposed project. Please be detailed regarding local needs within Flagstaff City Limits. (10 **Points**)

Homelessness is a significant challenge in Flagstaff that is both caused by and results in unemployment. A lack of employment income is often a contributing factor to people becoming homeless. At the same time, it can be extremely challenging to (1) obtain employment without a permanent address and (2) maintain employment without stable housing. The list of barriers to employment placement and retention for individuals experiencing homelessness is lengthy, with four common ones being transportation, childcare, stable housing, and continued education/certification. The *Employment Navigation Services for Individuals Experiencing Homelessness* project will intentionally and strategically address these and other barriers and will prepare participants for success in the workplace. After being hired, participants will receive follow-up services from project staff to address challenges and promote employment retention.

Like all Flagstaff Shelter Services (FSS) services, the ultimate goal of the project is to help individuals and families experiencing homelessness secure safe, long-term housing that they have the resources to maintain. Under Housing-First are two models: rapid rehousing (RRH) and permanent supportive housing (PSH). With only 207 PSH units in in Coconino County and an extremely long wait list (185 households currently waiting for a unit), PSH options are extremely limited in our community. PSH is also a more expensive option than rapid rehousing. For these reasons, RRH is the more appropriate solution for ending individuals' stays in homelessness in our community. Yet on the night of the 2018 Coconino Point-in-Time Count, 75% of sheltered households were in the most costly options- emergency shelter and PSH. That is because approximately one-third of individuals experiencing homelessness in Coconino County currently score into PSH when initially assessed. But because PSH units are so limited in our community, these individuals end up in lengthy stays in emergency shelter.

This can be resolved by helping individuals become eligible for less costly and more accessible housing options, like RRH. One of the simplest ways of doing this is by helping people secure employment and be successful in the workplace. This is precisely what the proposed project will do. It will make participants eligible for rapid rehousing by helping them increase their income. By expanding economic opportunities for individuals and families experiencing homelessness, this project will reduce individuals' barriers to the housing inventory available in Flagstaff.

Flagstaff's homeless services providers and employment services providers agree that employment services are the missing piece in the community's homeless services delivery system. These partners of Flagstaff Shelter Services- Goodwill, Quality Connections, and The Literacy Center- firmly believe case management-based employment services tailored to address the unique challenges faced by individuals experiencing homelessness is a necessary addition to the existing system. See Tab 10 for community support letters from Goodwill, Quality Connections, and The Literacy Center.

Data from the most recently published Point-in-Time Count supports the notion that, while employment services are already being offered to the general public by other local agencies, there remains a community need for workforce development services targeted specifically for individuals experiencing homelessness. In the 2018 Coconino Point-in-Time Count, there were 86 unsheltered households interviewed. Of these, 74 (86.04%) were in Flagstaff, and 33 (38.37%) reported that unemployment or loss of a job were contributing factors to their homelessness. In the 2018 Balance of State Point-in-Time Count (of which Flagstaff is a part), less than 16% of unsheltered individuals surveyed reported being employed (Arizona Department of Housing's 2018 Arizona Balance of State Continuum of Care Sheltered & Unsheltered Point in Time Report).

10a. How will you identify success? Describe how your successes will be monitored beyond CDBG requirements

Indicators of success for the proposed *Employment Navigation Services for Individuals Experiencing Homelessness* project:

- An Employment Program Supervisor has been hired.
- Employment Program Supervisor has hired and trained an Employment Navigator (person with lived experience in homelessness who is living at or below 80% AMI).
- The Employment Program Supervisor and Employment Navigator have built relationships with 50 employer partners.
- At least 500 unduplicated individuals have received employment navigation services from FSS staff.
- A total of 200 unduplicated individuals have been referred to partner agencies, such as Quality Connections, Goodwill, or The Literacy Center.
- One thousand 30-day bus passes have been distributed to project participants.
- At least 300 individuals have seen an increase in income due to securing full- or part-time employment.
- At least 50% of employed participants have maintained their jobs for at least six months.
- At least 300 individuals have transitioned from homelessness to housing stability.

The Employment Program Supervisor and Employment Navigator will be tasked with tracking the majority of the above indicators of success. The two Front Door Specialists, however, will track bus pass distribution, and Flagstaff Shelter Services' Housing Case Managers will work in concert with employment staff to track transitions from homelessness to stable housing. Housing and income changes will be logged in the web-based Homeless Management Information System (HMIS), which any homeless services provider can access. Case notes kept up-to-date by employment staff will be used to track individual participants' progress and the overall program impact. Information collected and analyzed will include services accessed by participants, basic skills progress, obtainment of high school diploma (or GED) and occupational skill certificates, employment status, hourly rate increases, and amount of financial or in-kind support received through the project (for work boots, appropriate work clothes, etc). The Employment Navigator will collect data monthly and report on it to the Employment Program Supervisor, who will be tasked with sharing project successes and challenges with Flagstaff Shelter Services' Executive Director and partner agencies.

- **11.** Briefly describe the scope of the community collaboration surrounding the proposed project. (10 Points)
- a) Be specific, citing additional leverage¹ funding sources, agreements, staffing partnerships, etc
- b) If formal partnerships² exist, please include documentation of all leveraged resources and identify leverage in budget.
- c) Attach letters of community collaboration/support for the specific project.

The success of the proposed project will be in large part due to strong collaborations with local employers, landlords, and other service providers. These partnerships will equip Flagstaff Shelter Services (FSS) to successfully help individuals experiencing homelessness obtain and maintain employment that enables them to achieve long-term housing stability.

- a) A listing of community collaborations providing leverage are as follows:
 - Flagstaff Family Food Center (FFFC) will provide daily meals to individuals receiving employment services through FSS. Offering a leverage total of \$323,025, this agreement will ensure individuals experiencing homelessness have access to nutritious food as they prepare to enter the workforce.
 - Flagstaff Shelter Service (FSS) will leverage a total of \$1,222,646 for this project. This includes building assets (\$982,646), program support services (\$10,000), direct client support (\$5,000), 33% of the Director of Programs' salary (\$20,000) for project oversight, and 75% of three Housing Case Management staff salaries (\$90,000) to bring necessary housing stabilization that decreases barriers to employment placement and retention. It also includes leveraged funds from Arizona Department of Housing (\$115,000) See Tab 16 for Funding Agreement.
 - Front Door Coordinated Entry will provide \$80,000 worth of in-kind staffing support to the proposed project to ensure individuals participating in Front Door are referred to employment navigation services when appropriate and offered a 30-day bus pass to assist with transportation to access these services.
 - Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) understands that transportation is one for the four critical barriers to gainful employment and will help address this by providing discounted 30-day bus passes for individuals receiving employment services through the proposed project. By providing 1,000 bus passes (valued at \$37,000) for only \$17,000, this will save FSS \$20,000. Additionally, NAIPTA donated two vans (valued at \$1,500 each) to FSS to further the day-to-day transportation needs of the shelter and to be used by the Employment Navigator. This brings NAIPTA's total leverage value for this project to \$23,000.
- b) See Tab 9 for leverage/in-kind letters.
- c) Other community supporters for this project include but are not limited to:
 - Goodwill of Central & Northern Arizona sees the proposed project as complementary to the employment services offered at their Career Center and is looking forward to partnering with FSS to improve employment outcomes of individuals experiencing homelessness.

- Quality Connections views the proposed project as an effective way to move the needle for individuals experiencing homelessness and is thrilled to work in concert with FSS on the proposed project.
- The Literacy Center will continue to support the work of FSS by providing volunteers equipped with laptops to help shelter residents create resumes and fill out online job and housing applications.
- Catholic Charities offers their full support for the proposed project and agrees it addresses the missing piece of the homeless services puzzle.
- Coconino County Community Services is in full support of the proposed project and will promote project success by offering participants financial empowerment workshops, one-on-one financial coaching and utility assistance as appropriate.
- U.S. Representative Tom O'Halleran has visited FSS and fully supports the vital services the organization provides to communities in his district.
- Walmart supports the proposed project and will therefore set up a purchase order process with FSS to ensure that newly employed individuals experiencing homelessness have access to the workplace attire and footwear they need.
- Haven Montessori Children's Home will offer support to the proposed project by offering childcare scholarship opportunities to families served by FSS as they enter the workforce. Haven will also make the FSS Employment Navigator aware of job opportunities within the school and will make job offers to suitable applicants referred by FSS employment staff.
- Safeway, Sprouts, Camping World of Flagstaff, International Minute Press, Kit Carson RV Park, Deep Roots Landscaping, La Santisima, Eat n' Run Café, Beaver Street Brewery, Mike & Ronda's The Place, Jitter's Lunchbox, Pizzicleta, Speedi's Car Wash & Fuel, and Creative Spirits are the project's other employer partners. Each will work closely with the FSS employment staff to identify, hire, and train suitable job applicants. To address employment retention, these employers will also collaborate with FSS employment staff to ensure newly hired project participants have their comprehensive needs met (such as childcare, transportation, housing, and continuing education/professional development).
- Greenlaw Garden Apartments, Gingerbread Cookie LLC, Highland Village Apartments, Wavertree Apartments and Millpond Village Apartments will help households transition from homelessness to housing stability by welcoming rental applications from individuals receiving employment services from FSS.
- Coconino County Adult Probation sees great value in having the employment services that will be provided through the proposed project available to its clients who are experiencing homelessness and is therefore pleased to offer its support.
- NAIPTA has partnered with FSS since 2015 and is in full support of the proposed project.

See Tab 10 for community support letters.

FSS is committed to working in a system of coordinated assessment. This system includes recognizing what resources already exist and leaning on those partners in order to be strong stewards of community resources. For instance, FSS will refer individuals who are more appropriately served by another agency (ie: Goodwill, Quality Connections, and The Literacy

Center) instead of trying to recreate services that already exist in our community. FSS is an active member of the local Continuum of Care (CoC) in Northern Arizona, working in partnership with other homeless services providers to develop and implement a strategy to prevent and end homelessness in Northern Arizona. Additionally, the Executive Director of FSS is an Executive Committee Member of the local Continuum of Care, Chair of the Systems Design Collaboration Steering Committee (Front Door), and sits as a member of the Balance of State Continuum of Care run by the Arizona Department of Housing. Membership in these collaborations promotes sharing best practices, setting local priority for resources, and coordinating services so as not to duplicate effort and waste valuable resources.

11a. Are you using leveraged funding? Keep in mind the leveraged dollars MUST tie to the project activity. Be specific, citing additional leverage³ funding sources, agreements, staffing partnerships, etc.

The following funds will be leveraged to ensure the success of the proposed project:

- Flagstaff Shelter Services (FSS) will leverage a total of \$1,222,646 for this project. This includes building assets (\$982,646), program support services (\$10,000), direct client support (\$5,000), 33% of the Director of Programs' salary (\$20,000) for project oversight, and 75% of three Housing Case Management staff salaries (\$90,000) to bring necessary housing stabilization that decreases barriers to employment placement and retention. Lastly, these leveraged dollars include unrestricted funding (\$115,000) from Arizona Department of Housing see Tab 16 for Funding Agreement.
- Flagstaff Family Food Center (FFFC) will provide daily meals to individuals receiving employment services through FSS. Offering a leverage total of \$323,025, this agreement will ensure individuals experiencing homelessness have access to nutritious food as they prepare to enter the workforce.
- Front Door Coordinated Entry will provide \$80,000 worth of in-kind staffing support to the proposed project to ensure individuals participating in Front Door are referred to employment navigation services when appropriate and offered a 30-day bus pass to assist with transportation to access these services.
- NAIPTA understands that transportation is one for the four critical barriers to gainful employment and will help address this by providing discounted 30-day bus passes for individuals receiving employment services through the proposed project. By providing 1,000 bus passes (valued at \$37,000) for only \$17,000, this will save FSS \$20,000. Additionally, NAIPTA donated two vans (valued at \$1,500 each) to FSS to further the day-to-day transportation needs of the shelter and to be used by the Employment Navigator. This brings NAIPTA's total leverage value for this project to \$23,000.

See Tab 9 for leverage/in-kind letters.

12. Is your agency participating in coordinated entry, also known as Flagstaff's Front Door? If so, please provide the agencies MOU or a letter from the continuum of care. **(10 points)**

Yes. Flagstaff Shelter Services is one of the two entry points for Flagstaff's coordinated entry program, Front Door, and we currently hold an executed Memorandum of Understanding with Front Door. See Tab 16 for a letter of MOU confirmation from the Front Door Chair.

13. Briefly describe: (10 Points)

- a) The organization's history administering this or similar projects.
- b) The organization's realistic capacity for undertaking this project.
- c) Experience administering federal and state grants and complying with federal statutes. Please provide funding dates and award amounts.
- d) Was the agency ever asked to return awarded funds for cause?
- e) Has your agency ever requested a budget amendment or contract extension? If yes, why?
- a) Flagstaff Shelter Services (FSS) has a long history of responding to identified community needs by successfully developing and administering projects that directly address those needs. Since 2006, FSS has provided life-saving emergency shelter to Northern Arizona's most vulnerable residents experiencing homelessness, many of whom are turned away by every other agency (primarily because of criminal background, mental health status, or sobriety issues). For the first eight years, this was a seasonal operation designed to shield individuals from Flagstaff's extreme winter temperatures and inclement weather. Then in 2014, when the community identified the need for a year-round shelter, executive leadership and the Board of Directors made the commitment to keep FSS open 365 nights a year. Then when 86 beds a night was not enough on cold winter nights, services were expanded through the opening of a seasonal overflow shelter. This overflow program is successful thanks to robust partnerships with local faith congregations and has contributed greatly to a reduction in exposure deaths in Northern Arizona's subzero winter temperatures.

The services of FSS expanded again in 2015 when a community need for services that promote long-term housing stability was identified. To address this, FSS began offering a range of supportive housing services aimed at quickly and successfully connecting individuals experiencing homelessness to safe, affordable, permanent housing. By providing these services, FSS has shortened stays in homelessness, prevented returns to homelessness, and helped nearly 600 individuals transition to permanent housing (90% of whom remain housed remain successfully housed today).

Then in January 2017, in collaboration with Catholic Charities, FSS began Front Door, Flagstaff's coordinated entry process. This ensures individuals and families experiencing homelessness in Northern Arizona are referred to the most appropriate program, thus ending their experience in homelessness faster and more effectively.

In the coming months, FSS will break ground on an exciting expansion of its emergency shelter. This ambitious project, predominantly funded by 2018 CDBG funding, will add 77 more beds to our existing shelter, ensuring every adult experiencing homelessness in Flagstaff on a given night has a safe place to sleep and access to life-changing resources.

b) Needless to say, FSS has experienced significant growth over the past five years. Yet we believe the timing is exactly right to round out our dynamic services by adding the missing piece of the homeless services puzzle: employment services. FSS is prepared once again to address an unmet community need through the proposed *Employment Navigation Services for Individuals*

Experiencing Homelessness project. Due to the organization's success with past programmatic expansions, strong community partnerships, and experience successfully administering federal and state funds, FSS certainly has the capacity to begin offering tailored employment navigation services to individuals experiencing homelessness. A robust employer partner network has already been built, and the project has the support of other local employment services providers such as Goodwill, Quality Connections and The Literacy Center. See Community Support Letters in Tab 10.

- c) FSS successfully administered the following CDBG grants, spending all funds without issue and complying with all statutes:
 - 2018 \$332,768 (in process)
 - 2018 \$60,000 (in process)
 - 2017 \$57,794
 - 2016 \$89,800
 - 2015 \$50,000
 - 2014 \$38,911

FSS also successfully administered the following Arizona Department of Housing Trust Fund monies without issue:

- 2018 \$100,000
- 2017 \$100,000
- 2016 \$105,000
- 2015 \$100,000
- 2014 \$98,000

Lastly, FSS successfully administered the following Arizona Department of Economic Security funds without issue:

- 2018 \$160,000
- 2017 \$160,000
- 2016 \$160,000
- d) FSS has not had to return awarded funds at any point.
- e) FSS has never requested a budget amendment or needed a contract extension.
- **14.** Divide the execution and administration of the project into areas of responsibility by providing the following: **(10 Points)**
 - a) Names, titles, and resumes of all staff involved with carrying out these areas of responsibility
 - b) Job descriptions for any new positions created for the proposed project
 - c) Identify the project manager (this person is responsible for the project and must be directly employed by the applying agency)
 - d) Distinguish between in-house agency staff and contracted assistance
 - e) Include a listing of all staff positions and proposed CDBG funded positions in the Organization Chart, found in Tab 11- organization chart.

a) Flagstaff Shelter Services' (FSS) in-house Director of Programs (to be hired, but not through this grant) will provide leadership, oversight, and administration to the proposed project.

With CDBG funding, FSS will hire a skilled, full-time, in-house Employment Program Supervisor who will serve as Project Manager. This new position will be responsible for the following:

- Hiring, training, and mentoring an Employment Navigator
- Ensuring smooth implementation of tailored employment services in order to best meet the needs of individuals experiencing homelessness
- Mentoring Employment Navigator
- Providing employment case management, including job readiness and basic employment skills training
- Addressing barriers (such as housing, transportation, childcare, and continuing education/certification/professional development) to job placement and retention
- Brokering jobs for project participants with local employer partners
- Further developing partnerships with employers, community partners, and other service providers
- Assisting in the development of funding proposals to support project sustainability
- Providing monthly project evaluation metrics to Director of Programs

Also as a result of CDBG funding, FSS will hire a full-time, in-house Employment Navigator. Using the peer support model, this new position will be filled by someone with experience of homelessness and whose household income is 80% Area Median Income. The Employment Navigator will be responsible for the following:

- Providing employment case management, including job readiness and basic employment skills training
- Addressing barriers to job placement and retention
- Brokering jobs for project participants with local employer partners
- Further developing partnerships with employers, community partners, and other service providers
- b) See Tab 6 for the Employment Program Supervisor and Employment Navigator job descriptions.
- c) The Employment Program Supervisor, who has yet to be hired, will serve as Project Manager of the proposed project.
- d) FSS will continue to contract accounting services through a local CPA (Johanna Klomann) and grant services through a local fund development firm (Kominote Community Consulting).
- e) For a listing of all staff positions, including proposed CDBG funded positions, see the Organization Chart found in Tab 11.
- **15.** Tab 7 of the check list requests a Schedule of Completion for this proposed project. In Appendix D, provide the following: (10 Points)
 - a) A narrative summary describing the expenditure of CDBG Funds

- b) Explain the rate of expenditure and the predicted progress of the proposed schedule
- c) An estimated completion of project. *Note: The City of Flagstaff has timeliness* expenditure requirements with HUD, therefore all contracts need to be spent in a timely manner.
- a) See budget and budget narrative in Tab 8 for CDBG funds expenditure.
- b) Upon notice of proposal ranking and the Department of Housing and Urban Development announcements, Flagstaff Shelter Services will hire the Employment Program Supervisor. Then once funding is released from the City of Flagstaff, FSS will be ready to fully implement the proposed project, beginning with hiring and training the Employment Navigator. See Tab 7 for Schedule of Completion.
- c) FSS will spend down all funds and close out by the 12th month after the notice to proceed. See Schedule of Completion in Tab 7.
- **16.** Tab 8 of the check list requests a budget for this proposed project. In Appendix E, please provide a narrative summary describing exactly what CDBG Funds will pay for. (*10 Points*)

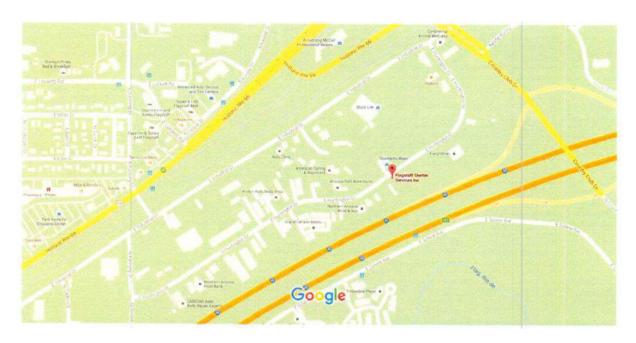
See Tab 8 for project budget and budget narrative.

Project Schedule	
City of Flagstaff	
	Employment Navigation Services for
Project Description:	Individuals Experiencing Homelessness
Implementing Agency:	Flagstaff Shelter Services
Project Number:	
Persons Served:	009
Date Submitted:	2/14/2019

Action Items:	Item Desription	YE	YEAR: 2019 1st Month Begins with the Notice to Proceed	1st Mor	ith Begin	s with	the No	tice to I	Proceed	
		1st 2nd 3rd 4th 5th 6th 7th 8th 9th 10th 11th 12th 13th	4th 5th	6th	7th 8th	9th	10th	11th	12th	13th
1	Bus Pass Purchase									
2	Bus Pass Distribution									
	Employment Navigator and Employment									
3	Program Supervisor Spend Down									
4	Contract Monitoring and Close Out									

Budget - Tab 8

Project Description:	Employment Navigation Services					
Implementing Agency:	Flagstaff Shelter Services					
Project Number:						
Persons Served:	200					
Date:	2/11/2019	Source 1	Source 2	Source 3	Source 4	
Item and			Other Grant	Leverage	In-Kind	Project
Activity	Item/Activity Desription	CDBG	FUNDING	FINANCING		TOTALS
1	Program Related Expenses					
	Program Support Services (Utilities,					
d	Computers, Supplies, IT)			\$10,000.00		\$10,000.00
В	Front Door Specialists (2)			\$80,000.00		\$80,000.00
C	Housing Case Managers (3)			\$90,000.00		\$90,000.00
O	Employment Program Supervisor	\$46,000.00				\$46,000.00
3	Employment Navigator	\$37,000.00				\$37,000.00
F	30-Day Bus Passes	\$17,000.00		\$20,000.00		\$37,000.00
9	NAIPTA Vans (2)				\$3,000.00	\$3,000.00
Н	Food - Flagstaff Family Food Center				\$323,025.00	\$323,025.00
_	Direct Client Support			\$5,000.00		\$5,000.00
2	Administration					
А	Director of Programs Oversight			\$20,000.00		\$20,000.00
3	Facility Value					
А	Building			\$982,646.00		\$982,646.00
4	Grant Leverage Resources					
A	Arizona Department of Housing		\$115,000.00			\$115,000.00
CDBG Totals						
Totals		\$100,000.00	\$115,000.00	\$1,207,646.00	\$326,025.00	\$1,748,671.00



4185 E. Huntington Drive



City of Flagstaff

FY 2019 HUD Annual Action Plan



Submitted to the US Department of Housing and Urban Development May 15, 2019

Executive Summary





AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The Annual Action Plan (Action Plan) is submitted to the U.S. Department of Housing and Urban Development (HUD) and serves as the formal application for the use of Community Development Block Grant (CDBG) entitlement funds received by the City of Flagstaff.

2. Summarize the objectives and outcomes identified in the Plan

The Action Plan defines the one-year activities in relationship to the five-year goals and objectives of the Consolidated Plan covering Fiscal Years 2016-2020, submitted to HUD on May 15, 2016. The Action Plan provides a brief description of the programs and projects of the City of Flagstaff in Fiscal Year 2019-2020, as well as funding announcements for the CDBG program. The City established four priorities based on the analysis of market and community conditions, and input from Flagstaff residents and service providers:

1. Revitalization, Public Facilities & Infrastructure, Public Services & Economic Opportunities Addressing Homelessness Decent Affordable Housing

The Community Development Block Grant program is provided through the US Department of Housing and Urban Development (HUD) Office of Community Planning and Development. Due to its size and composition, the City of Flagstaff is classified as an 'entitlement community'. This means that Flagstaff does not apply for the CDBG program but is awarded CDBG funds at a level based on a HUD formula involving population and demographics. To receive CDBG funds, every five years the City must complete a Consolidated Plan and an Annual Action Plan, based on the Consolidated Plan that details the uses of funds. Congress' primary objective for CDBG is to improve communities, principally for low and moderate-income persons by:

- 1. Providing Decent Housing,
- 2. Providing a Suitable Living Environment, and
- 3. Expanding Economic Opportunities.

3. Evaluation of past performance

Flagstaff is proud of the accomplishments achieved. In the past two years, CDBG has served 2,480 individuals and 47 households. During the coming year the City will continue to utilize viable resources and successfully administer CDBG sub-recipient contracts to improve the quality of life in the community.

The city strives to utilize CDBG funds in target neighborhoods; however, the actual distribution of funds to target areas depends on the number and type of proposals received. Last fiscal year, 66% of CDBG funding was expended in the target neighborhoods. This fiscal year, the city will expend 100% of CDBG funding citywide.

4. Summary of Citizen Participation Process and consultation process

The consultation and public participation process for the development of this year's Annual Action Plan consisted of five public meetings and one-on-one technical assistance with interested agencies. The draft Annual Action Plan was made available for public comment from March 1, 2019 to April 1, 2019. The funding allocations in this plan were brought to the City Council during a public meeting held on April 9, 2019 and were approved by City Council on April 16, 2019.

Flagstaff City Council's CDBG priorities for 2019 are homelessness, housing (rental and ownership), workforce job training, education (early childhood development) and neighborhood revitalization. The first public meeting, held on January 31, 2019, began the Annual Action Plan process. It introduced the public to the planning stages and solicited public participation for the CDBG Request for Proposal process. On February 28, 2019, a public meeting was held to discuss and receive comment on the proposals submitted.

On April 9, 2019, staff presented the ranked proposals to City Council and received final decision on the selected proposals at the City Council Meeting.

Notice of public meetings was published at least two weeks prior to each meeting in the Arizona Daily Sun, a newspaper of general circulation and to members of the local Continuum of Care. The Continuum of Care has developed an extensive mailing and email list that includes over 300 people who represent organizations that serve homeless and at-risk households, mainstream service and housing agencies, community development organizations, civic leaders, etc. This list is used to regularly inform these agencies of planning efforts, funding opportunities, changes in policy and practice or any other information that agencies may find useful.

Emails and notices provided information about the topic of the forum or meeting, location, and how comments could be submitted if the person(s) was unable to attend. The forums and meetings were held in handicapped accessible locations. Accommodations for those with hearing and special language needs were made on an as needed basis when at least twenty-four-hour notice was provided to the City.

5. Summary of public comments

During the one-month public comment period, the below comments were received

- TBD
- 6. Summary of comments or views not accepted and the reasons for not accepting them

All public comments were accepted.

7. Summary

Not Applicable

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Agency Role	Name	Department/Agency
CDBG Administrator	FLAGSTAFF	City of Flagstaff Housing Section

Table 1 – Responsible Agencies

Narrative

The City's Housing Section is the HUD "lead agency" for the Consolidated Plan and Annual Action Plan. The Housing Section is part of the City's Community Development Division. In addition to Housing, the Community Development Division includes the Engineering, Planning and Development Services sections.

The Housing Section works to address the shortage of affordable housing with several programs and tools. In addition to administration of the CDBG program, the Housing Section performs four primary functions.

- Research and Planning: Key to this focus area is the identification and maintenance of data pertinent to housing in Flagstaff and nationally, the creation and implementation of plans, the location and review of best practices and additional tools being used in other communities, and project specific planning.
- <u>Policy</u>: The development and subsequent implementation of policy initiatives are critical to the success of the City of Flagstaff's overall housing and economic development goals. In general, policy development and implementation are designed to enhance City program effectiveness, identify gaps or underserved groups, and enhance the private sector's ability to provide market-based solutions.
- <u>Housing Programs and Development</u>: This focus area encompasses programmatic areas, as well as the implementation of previous planning efforts, resulting in the creation of housing opportunities.

The City of Flagstaff Housing Authority (FHA) manages 265 public housing units, 333 Housing Choice Vouchers, 106 Veterans Affairs Supportive Housing (VASH) vouchers, 80 apartment-style residences for a non-profit corporation and 12 Singe Room Occupancy (SRO) vouchers for Seriously Mentally III (SMI).

Consolidated Plan Public Contact Information

City of Flagstaff, Housing Section

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Flagstaff, Arizona 86001

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(928) 213-2752

AP-10 Consultation – 91.100, 91.200(b), 91.215(l)

1. Introduction

In developing the 2019 Annual Action Plan, the City consulted with agencies providing services related to housing, social services, elderly persons, disabled persons, persons with HIV/AIDS, children experiencing neglect, and individuals and families impacted by homelessness. Agencies participating in the Annual Action Plan public meeting were.

- 1. Coconino County Community Services
- 2. Flagstaff Shelter Services
- 3. The Guidance Center
- 4. Housing Solutions of Northern Arizona
- 5. Catholic Charities of Northern Arizona
- 6. City of Flagstaff
- 7. Southwest Fair Housing Council

Activities that serve a special population, including homeless populations, and projects located in target neighborhoods received additional points in the ranking process. The City also gives points to activities that evidence community collaborations including leverage, staffing partnerships, other formal agreements, and letters of support.

The City Housing Section works with coordinated entry, various agencies, committees along with City and County departments to coordinate resource delivery to eligible households. The City supports developers, when appropriate, that are seeking funding for Low Income Housing Tax Credits and provides support to other projects that will serve Flagstaff's low and moderate-income households.

The City Housing Section works with Coconino County and various City and County departments to coordinate resource delivery to eligible households. The City supports developers, when appropriate, that are seeking funding for Low Income Housing Tax Credits and provides support to other projects that will serve Flagstaff's low and moderate-income households.

Continuum of Care and Efforts to Address Homeless Persons Needs

The City participates with the Coconino County Continuum of Care (managed by the Arizona Department of Housing), including working groups, sub-committees and advisory groups around specific homeless and at risk-populations. These meetings bring together shelter providers, prevention providers, housing providers and agencies that deliver prevention, rapid re-housing, emergency and transitional shelter services and permanent supportive housing opportunities. City of Flagstaff staff participate on the Executive Committee.

The City has lead the Point-In-Time (PIT) steering committee for the last three years and worked with Northern Arizona University to assist in developing the survey instrument for the Balance of State Continuum of Care. In addition, City Staff leads the Flagstaff Project Homeless Connect steering committee and the System Design Steering committee.

City staff has been instrumental in the creation of Front Door Coordinated Entry. The System Design Steering committee has created a single point of entry for coordinated assessment in the Flagstaff area, known as Front Door. Since January 2017, accessing housing and services has been dramatically simplified for those in crisis. When members of the community identify themselves to be in a housing crisis, they can access community services by entering the Front Door Program.

Consultation with the Continuum(s) of Care and Allocation ESG Funds

The City of Flagstaff is not an ESG grantee.

2. Agencies, Groups, Organizations and Other Participants

Table 2 – Agencies, groups, organizations who participated

1	e 2 – Agencies, groups, organizations who partice Agency/Group/Organization	COCONINO COUNTY
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-homeless Services-Health Other government - County
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Coconino County Community Services Department (CCCSD) is the largest provider of emergency services in the community, specifically eviction/foreclosure prevention and move in assistance; it is the number one referral agency in both the County and the City of Flagstaff. CCCSD is the recognized Community Action Agency for the County and covers a service area of 18,000 square miles. CCCSD has successfully administered an eviction and foreclosure prevention program for the last thirty-five (35) years. The agency was consulted through public meetings, the public comment period and one on one technical assistance.
2	Agency/Group/Organization	Flagstaff Shelter Services, Inc.
<	Agency/Group/Organization Type	Housing Services - Housing Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Flagstaff Shelter Services offers homeless individuals shelter and supportive services and is focused on chronically homeless individuals, many of whom have serious psychiatric or substance abuse issues. Flagstaff Shelter Services provides all individuals experiencing homelessness with coordinated entry know as Flagstaff's Front Door. The agency was consulted through public meetings, the public comment period and one on one technical assistance.		
3	Agency/Group/Organization	The Guidance Center		
	Agency/Group/Organization Type	Services-Children Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Health Services - Victims		
	What section of the Plan was addressed by Consultation?	Mental Health		
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The Guidance Center (TGC) is a not-for-profit Community Mental Health Center with locations serving Flagstaff. TGC provides a full range of services, which include everything from general mental health counseling for everyday stressors, to our inpatient psychiatric hospital for acute psychiatric emergencies. TGC is committed to creating healthy individuals, families and communities. The agency was consulted through public meetings, the public comment period and one on one technical assistance.		
4	Agency/Group/Organization	Housing Solutions of Northern Arizona		
	Agency/Group/Organization Type	Housing Services - Housing Services-Victims of Domestic Violence		
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis Community Based Development Organization		

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Housing Solutions of Northern Arizona (HSNA) is a nonprofit housing organization, founded as the Affordable Housing Coalition in 1990 through the grassroots efforts of local citizens concerned about the lack of affordable housing in the Flagstaff community. HSNA expanded from an advocacy organization to one that focuses on programs designed to help residents identify and maintain safe, decent, and affordable housing. The agency's mission is "building opportunities for sustainable, affordable housing in northern Arizona." The agency was consulted through public meetings, the public comment period and one on one technical assistance.
5	Agency/Group/Organization	Catholic Charities of Northern Arizona
	Agency/Group/Organization Type	Services - Housing Services-Children Services-homeless Services - Victims
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Catholic Charities of Northern Arizona continued to monitor the needs of northern Arizona communities and responded by providing life-changing services that protect and nurture children, help strengthen families and assist individuals in crisis. Catholic Charities delivers services in foster care, adoption and pregnancy counseling, North Star youth development and Westside Head Start early education. Over the years in response to community needs, our Catholic Charities has grown to serve veterans and their families, sex-trafficked survivors, victims of domestic abuse, refugees and those experiencing homelessness.
	Agency/Group/Organization	CITY OF FLAGSTAFF

	Agency/Group/Organization Type	Housing PHA Services - Housing Service-Fair Housing Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Market Analysis
5 6.	Agency/Group/Organization	The City will continue to utilize CDBG funds in target neighborhoods and owner-occupied housing rehabilitation. These programs serve low to moderate income residents of target neighborhoods, elderly persons and persons with disabilities. The programs improve infrastructure; eliminate health and safety hazards; facilitate ADA accessibility and aging in place; stabilize low income households through reduction of home repair and utility costs; increase building performance; revitalize low income neighborhoods; and preserves entry-level housing stock.
	Agency/Group/Organization Type	Southwest Fair Housing Council
	What section of the Plan was addressed by Consultation?	Far Houing
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Southwest Fair Housing Council (SWFHC) was established in 1986. We are a non-profit, tax-exempt fair housing organization based in Tucson, Arizona that provides services throughout Arizona. SWFHC advocates for and facilitates the enforcement of the Federal and State Fair Housing Acts in addition to the Non-discriminatory Ordinances of different Arizonan municipalities.

Identify any Agency Types not consulted and provide rationale for not consulting

All agencies participated in one on one technical assistance.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead	How do the goals of your Strategic Plan overlap with the goals of
	Organization	each plan?
		The Balance of State Continuum of Care (BOSCOC) is a
		collaborative and inclusive community-based process for planning
		and managing homeless assistance resources and services
	Arizono	effectively and efficiently to end homelessness in thirteen (13)
Continuum of	Arizona Department of	counties of Arizona. Goals in Coconino County's BOSCOC Strategic
Care		Plan include action items such as improving the implementation of
	Housing	Coordinated Entry; to continue conducting the County's annual
		Point in Time Count; to work collaboratively with stakeholders,
		funders and housing providers to create community housing
		needs assessment, etc.

Table 3 – Other local / regional / federal planning efforts

Narrative

The City participates with the Coconino County Continuum of Care (managed by the Arizona Department of Housing), including working groups, sub-committees and advisory groups around specific homeless and at risk-populations. These meetings bring together shelter providers, prevention providers, housing providers and agencies that deliver prevention, rapid re-housing, emergency and transitional shelter services, as well as permanent supportive housing opportunities. Flagstaff City staff participate on the Executive Committee. City staff also lead the Point-in-Time steering committee, the Homeless Connect steering committee and sit on the systems design steering committee.

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City of Flagstaff makes funding allocations based on community priorities and input. Priorities are determined by City Council and through input provided by the public, both in the planning and application processes.

Investments are allocated based on City Council's determination. Proposals for eligible activities are solicited through a formal Request for Proposals (RFP) process, which is open to qualified external

organizations and City sponsored projects. Submitted proposals are evaluated and ranked, and a summary of the evaluation is presented to City Council for its review and consideration in making final funding decisions. A review committee consisting of City staff and external members determines a score for each proposal and makes recommendations to City Council based on the following priorities:

- 1. City Council annual CDBG priorities, 5-year Consolidated Plan and eligible CDBG funding
- 2. The need for funds and the demand for the project are demonstrated;
- 3. Geographic areas designated as target neighborhoods due to a disproportionate concentration of low income and minority populations;
- 4. Projects that meet the previous criteria and address the Primary, National and Consolidated Plan Objectives of the CDBG program; and
- 5. Projects that demonstrate the capacity to provide timely, compliant, and sustainable benefits to the community.

Activities that will serve a special population, including homeless populations, and projects located in target neighborhoods receive additional points in the ranking process. The City also gives points to activities that evidence community collaborations including leverage, staffing partnerships, other formal agreements, and letters of support.

The consultation and public participation process for the development of this year's Annual Action Plan consisted of three public meetings, a request for proposal process, and an invitation for written comment. Forums and meetings were conducted to solicit information on housing and community development needs and to elicit public comment on planned activities. The draft Annual Action Plan was made available for public comment from March 1, 2019 to April 1, 2019.

Citizen Participation Outreach

Sort Or der	Mode of Ou treach	Target of Ou treach	Summary of response/atte ndance	Summary of comments receive d	Summary of comm ents not accepted and reaso ns	URL (If applica ble)
1	Internet Outreach	Non- targeted/bro ad community Continuum of Care	Emails were sent to over 300 member of Coconino County's Continuum of Care informing agencies of important dates for the 2019 Community Development Block Grant Schedule, public comment period and deadlines.	No comments received		

2	Public Meeting	Persons with disabilities Non-targeted/bro ad community	On January 31, 2019 Housing staff held a public hearing to start the CDBG grant cycle and public participation process. The overview of the City's CDBG program assisted the public in understanding the possible funding available, eligible activities under the grant, City Council CDBG priorities, and the format of this year's CDBG process. Nine representative s from agencies attended.	Coconino County Community Services (CCCS) used CDBG funds for eviction prevention because we do not have enough rental funds to meet the housing needs in the community. it's difficult to come up with a new service when it comes to providing rental assistance because we already provide case management and financial empowerment to families who are requesting services. CCCS have heard from the community as well as staff that the federal requirements for these funds in terms of paperwork etc.), creates more of a barrier to households who end up not returning because of the documentation that is required for		
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Sort Or der	Mode of Ou treach	Target of Ou treach	Summary of response/atte ndance	Summary of comments receive d	Summary of comm ents not accepted and reaso ns	URL (If applica ble)
				this grant, which is unfortunate.		
3	Public Meeting	Persons with disabilities Non-targeted/bro ad community	A public meeting was held by City staff on Thursday, February 28, 2019 to review received proposals and to receive comments on the use of the City of Flagstaff's 2019 CDBG funds.	TBD		
4	Newspaper Ad	Persons with disabilities Non-targeted/bro ad community	Arizona Daily Sun ad February 10 & 17, 2019 - Invited the public to City Council Meeting to discuss the use of CDBG funding on April 9, 2019.	No comments received		

Sort Or der	Mode of Ou treach	Target of Ou treach	Summary of response/atte ndance	Summary of comments receive d	Summary of comm ents not accepted and reaso ns	URL (If applica ble)
5	Public Meeting	Persons with disabilities Non-targeted/bro ad community	On Tuesday, April 9 & 16, 2019, two public meeting were held by City Staff where City Council discussed and approved the submittal of the 2019 Annual Action Plan to HUD and use of the 2019 CDBG funds.	No comments received		

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c) (1,2)

Introduction

The amount of CDBG funding received by the City varies from year-to-year based on the federal budget. The City expects to receive between \$510,000 and \$650,000 each year during the next five years. The Annual Action Plan describes City allocations for the CDBG program during the coming year — PY2019-2020. These allocations fund activities to address goals for the primary Consolidated Plan areas: Affordable Housing, Homelessness, Community Development, Special Needs and Citizen Participation.

Additional federal funds to address goals were made available for public housing and programs addressing the needs of people experiencing homelessness. State government, local general funds and private resources are occasionally secured by the City or by local agencies for a variety of uses.

Anticipated Resources

Program	Source	Uses of Funds	Expecte	ed Amount	Available Yea	Expected	Narrative	
	of		Annual	Program	Prior Year	Total:	Amount	Description
	Funds		Allocation:	Income:	Resources:	\$	Available	
			\$	\$	\$		Remainder of ConPlan	
							\$	
CDBG	public	Acquisition					,	The City of
	-	Admin and						Flagstaff's
	federal	Planning						2019 CDBG
		Economic						allocation
		Development				\		totals \$TBD.
		Housing						Please note
		Public						that the
		Improvements						expected
		Public						amount
		Services						available (in
								the AP-15) is
								fifty cents
								more than
								allocated in
								AP-35 Projects.
								IDIS (AP-35)
								will not allow a
								TBD cents
								remainder in
								the expected
								resources for
								the city's
								project titled
	N		TBD	TBD	0	TBD	TBD	Administration.

Table 5 - Expected Resources – Priority Table

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort	Goal Name	Start	End	Category	Geographic	Needs Addressed	Funding	Goal Outcome Indicator
Order		Year	Year	,	Area		J	
1	Housing	2016	2021	Non-Housing	Citywide	Public Services and	CDBG:	Public service activities other than
	Stabilization			Community		Economic	\$38,540	Low/Moderate Income Housing
	Services			Development		Opportunities		Benefit: 91 Persons Assisted
								Homelessness Prevention: 91
								Persons Assisted
2	Owner-occupied	2016	2021	Affordable	Citywide	Decent Affordable	CDBG:	Homeowner Housing Rehabilitated:
	Housing			Housing	V	Housing	\$100,000	8 Household Housing Unit
	Rehabilitation							
3	Emergency	2016	2021	Homeless	Citywide	Revitalization,	CDBG:	Public Facility or Infrastructure
	Shelter					Public Facilities &	\$332,768	Activities other than Low/Moderate
						Infrastructure		Income Housing Benefit: 2400
						Addressing		Persons Assisted
						Homelessness		Homeless Person Overnight Shelter:
								2400 Persons Assisted
								Overnight/Emergency
								Shelter/Transitional Housing Beds
								added: 77 Beds

Sort	Goal Name	Start	End	Category	Geographic	Needs Addressed	Funding	Goal Outcome Indicator
Order		Year	Year		Area			
4	Operating	2016	2021	Homeless	Citywide	Public Services and	CDBG:	Public service activities other than
	Support					Economic	\$60,000	Low/Moderate Income Housing
						Opportunities		Benefit: 2400 Persons Assisted
						Addressing		Homeless Person Overnight Shelter:
						Homelessness		2400 Persons Assisted

Table 6 – Goals Summary

Goal Descriptions

1	Goal Name	TBD	
	Goal	TBD	
	Description		

Projects

AP-35 Projects – 91.220(d)

Introduction

In the 2019 CDBG process, TBD external agency proposals were received. There were TBD internal City of Flagstaff requests. When program income is included, the 2019 CDBG allocation is \$TBD. With this, TBD proposals requesting a total of \$TBD in CDBG funding were received by the February 21, 2019 deadline. Recommendations were discussed and approved by the City Council at a public hearing with City Council on April 9, 2018. The following table identifies approved projects for 2019-2020 program year with a budget of \$TBD.

Please note that the expected amount available (in the AP-15) is fifty cents more than allocated in AP-35 Projects. IDIS (AP-35) will not allow a TBD cents remainder in the expected resources for the city's project titled Administration.

Projects

#	Project Name
1	Administration
2	TBD
3	TBD
4	TBD
5	TBD

Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

For FY 2019-2020, the City issued a request for proposals for CDBG activities. Proposals are evaluated based on CDBG eligibility and funding criteria that include the ratio of dollars per person that will benefit, percent of leverage funding, past successful CDBG contract administration, location of the project in a target area, and evidence of community collaborations. At least 70% of CDBG funds must serve low and moderate-income people and not more than 15% may be used for public services. Up to 20% may be used to cover administrative costs, including indirect costs. The largest obstacle to addressing underserved needs is insufficient funding, particularly for public services projects.

AP-38 Project Summary

Project Summary Information

Project Name	Administration

1	Target Area	Citywide	
	Goals Supported		
	Needs Addressed		
Funds required to This year's adminis		CDBG: \$TBD	
		Funds required to pay for the administration of the CDBG program. Funds required to pay for the administration of the CDBG program. This year's administration amount is a little less than 20% of the allocation and includes an approved indirect cost allocation rate of 10% of the grant award.	
		6/30/2020	
		NA	
		NA	
	Planned Activities	Funds required to pay for the administration of the CDBG program. This year's administration amount is a little less than 20% of the allocation and includes an approved indirect cost allocation rate of 10% of the grant award.	
2	Project Name	TBD	
	Target Area	TBD	
	Goals Supported	TBD	
	Needs Addressed	TBD	
	Funding	TBD	

AP-50 Geographic Distribution – 91.220(f)

The City has designated four target areas. These target areas encompass many of the areas of low-income and minority concentration and include:

- Sunnyside Census Tract 3, Block Group 2, 3, & 4.
- Southside Census Tract 8, Block Group 1.
- Pine Knoll Census Tract 8, Block Group 2.
- La Plaza Vieja Census Tract 11.02, Block Group 3

Geographic Distribution

Target Area	Percentage of Funds
Sunnyside	TBD
La Plaza Vieja	TBD
Southside	TBD
Pine Knoll	TBD
Citywide	100

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Proposals are evaluated based on CDBG eligibility and funding criteria that include the ratio of dollars per person that will benefit, percent of leverage funding, past successful CDBG contract administration, location of the project in a target area, and evidence of community collaborations among other factors.

Discussion

The City strives to utilize CDBG funds in target areas; however, the actual distribution of funds to target areas depends on the number and type of proposals that are received. This fiscal year, one hundred percent will be expended Citywide and zero percent of CDBG funds will be expended in the Target Areas.

Affordable Housing

AP-55 Affordable Housing - 91.220(g)

Introduction

One Annual Action Plan requirement is to provide information on the number of households that will benefit from affordable housing and the types of housing these households will be supported through. The following HUD tables define the City's goals for the number of households that will be provided housing by housing activity.

One Year Goals for the Number of Households to be Supported	
Homeless	0
Non-Homeless	0
Special-Needs	0
Total	TBD

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through		
Rental Assistance	0	
The Production of New Units	0	
Rehab of Existing Units	0	
Acquisition of Existing Units	0	
Total	TBD	

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

Over the coming year, an estimated TBD households will receive housing stabilization services with rental assistance through Coconino County's Housing Stabilization Program.

AP-60 Public Housing – 91.220(h)

Introduction

The City of Flagstaff Housing Authority provides 265 public housing units, 12 mod-rehab units, 358 housing choice vouchers and 66 Veterans Affairs Supportive Housing Vouchersf. The public housing units are in good repair as the Housing Authority follows a system of ensuring that all major systems are well maintained. The Housing Authority develops a 5-year Plan to identify the capital needs of public housing developments and the methods by which living conditions will be improved for public housing residents.

Actions planned during the next year to address the needs to public housing

All major systems within the developments are in good repair due to an established life cycling system. Identified capital needs include replacing water lines, siding, roofs, water heaters and countertops.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

The Housing Authority has multiple goals and objectives created to increase resident involvement including: ongoing surveys and formal annual resident input and participation to ensure the public housing environment is appealing and up-to-date; providing maintenance and repair training prior to occupancy; using the Siler Homes Activity Center as a base for various resident services including resource referral and goal setting for residents seeking economic self-sufficiency; establishing community partnerships to provide programming relevant to residents; continuing resident orientation; partnering with the Boys and Girls club to provide free on-site programs; and resident meetings, barbeques and newsletters to help residents with education, employment, job training and youth services.

If the PHA is designated as troubled, describe the way financial assistance will be provided or other assistance

Flagstaff's Housing Authority is a high preforming PHA.

Discussion

The City of Flagstaff Housing Authority provides 265 public housing units, 12 mod-rehab units, 358 housing choice vouchers and 66 Veterans Affairs Supportive Housing Vouchers. The public housing units are in good repair as the Housing Authority follows a system of ensuring that all major systems are in good repair. The Housing Authority develops a 5-year Plan to identify the capital needs of public housing developments and the methods by which living conditions will be improved for public housing residents.

AP-65 Homeless and Other Special Needs Activities – 91.220(i) Introduction

The City is not a direct recipient of Emergency Solutions Grant funds from HUD yet invests a significant amount of financial and staff resources in addressing the needs of people experiencing homelessness and people with special needs. This section describes the City's one-year goals and actions for reducing and ending homelessness.

Jurisdictions One-Year Goals and Actions for Reducing and Ending Homelessness.

Continuum of Care members may apply for CDBG funds to assist street outreach, but with limited public service dollars, local agencies choose to apply for support in prevention and diversion programs. There are currently three nonprofit organizations that conduct outreach services, two of which only serve veterans. Funded programs are highly encouraged to participate in coordinated entry and the C of C's individual assessment plan (VI-SPDAT).

Addressing the emergency shelter and transitional housing needs of homeless persons

The City and Coconino County's Continuum of Care members recognize the critical nature of Housing First and permanent supportive housing. In the 2019 Point in Time Count 697 men, women and children were experiencing homelessness in Coconino County. Approximately 1,250 people remain on income restricted complex waitlists which is a 58% increase from 2017. The high cost of housing and a 20% employment rate among individuals experiencing homelessness means that these individuals and families may require a longer stay in shelter or transitional housing.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City will continue to support agencies that provide emergency and transitional housing to the extent allowed under the CDBG program. During the coming year, one agency will receive funds to support emergency shelter and housing services. The City and C of C members recognize the critical nature of Housing First and permanent supportive housing, yet the large number of homeless individuals and families, the high cost of housing and a 20% employment rate among homeless individuals means that homeless individuals and families may require a longer stay in transitional housing. The City will also continue its active participation in the Coconino County Continuum of Care.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

During the coming year the City will support Coconino County Community Services for their housing stabilization, a prevention program from homelessness. Operational dollars will be granted to Flagstaff Shelter Services for a program expansion that will ensure that every person experiencing homelessness in Flagstaff on any given night will have access to safe shelter and housing placement services. Collectively, the Continuum of Care and community leadership are committed to bringing a higher level of coordination of services to those experiencing homelessness in our community. The collaborative project serves as a "front door" to those experiencing homelessness. Front Door is a diversion program and provides a single point of entry into the shelter and housing system to streamline services, reduce shelter stay and length of time that individuals and families are homeless, increase program utilization and eliminate the need for households in crisis to "service hop."

The City will continue to support agencies that provide emergency and transitional housing to the extent allowed under the CDBG program. The City will also continue its active participation in the Coconino County Continuum of Care.

The City of Flagstaff Housing Authority has focused on placement of homeless veterans through the VASH rental voucher program. Other agencies have a strong record of success in placing and keeping homeless individuals housed through rapid re-housing programs.

Discussion

The City is an active participant in the local Continuum of Care and staff members participate in multiple committees and lead the annual point-in-time count (conducted for the Arizona Rural Continuum of Care.) The City will continue to implement VASH Vouchers for Veterans experiencing homelessness.

AP-75 Barriers to affordable housing - 91.220(j)

Introduction:

Affordable housing barriers are regulatory or financial systems that make it harder for developers to create affordable housing. Barriers to affordable housing development can occur at many levels – local, state and federal government, as well as related industries, such as the real estate, insurance and finance industries.

HUD defines a regulatory barrier as "a public regulatory requirement, payment, or process that significantly impedes the development or availability of affordable housing without providing a commensurate health and/or safety benefit." To identify potential local public barriers to affordable housing development, the City completed HUD's Regulatory Barriers checklist.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Over the past decade, the City has taken extensive steps to remove barriers and promote affordable housing development, including the development of an Incentive Policy for Affordable Housing (IPAH), adopted in October 2009 and later integrated into the City zoning code. The IPAH is designed to foster the production of affordable housing units and is intended to reduce the deficit of all types of housing for households earning up to 150% of the Area Median Income (AMI).

Discussion:

The IPAH incentivizes developments that commit to permanently affordable housing units. When a developer takes advantage of the incentives offered under the IPAH, the affordable units are legally committed to the intended population through occupancy, resale and rent restrictions.

AP-85 Other Actions – 91.220(k)

Introduction:

In addition to establishing goals related to the use of CDBG funds, the City established HUD-required strategies to improve the delivery system, address lead-based paint hazards, reduce the incidence of poverty, and address barriers to affordable housing development. The City has also developed HUD-required program monitoring, and Minority- and Women Owned Business Enterprise Policies.

Actions planned to address obstacles to meeting underserved needs

The development and subsequent implementation of policy initiatives are critical to the success of the City of Flagstaff's overall housing and economic development goals. In general, policy development and implementation are designed to enhance City program effectiveness, identify gaps or underserved groups, and enhance the private sector's ability to provide market-based solutions. At present, the greatest obstacle to meeting underserved needs is insufficient funding. The City addresses this obstacle by prioritizing CDBG projects that provide leverage funding to meet the needs of a larger number of people.

Actions planned to foster and maintain affordable housing

The City's Incentive Policy for Affordable Housing (IPAH) will continue to be implemented. The IPAH is designed to foster the production of affordable housing units and is intended to reduce the deficit of all types of housing for households earning up to 150% of the Area Median Income (AMI). The IPAH standards may be applied to rental housing, homeownership housing, and shelter, as well as to expiring affordable housing developments. The IPAH incentivizes developments that commit to permanently affordable housing units.

Actions planned to reduce lead-based paint hazards

Distribute lead poisoning and lead hazard information to participants in federally-funded programs and to any interested resident. The City plans to rehabilitate 6 homes during the coming year and will provide lead-based paint hazard information to an estimated 8 applicants for owner occupied housing rehabilitation assistance.

The City follows a multi-pronged approach to reduce lead hazards, integrating the following actions into housing policies and procedures:

 Rehabilitation Projects. The City follows strict HUD guidelines for testing and abatement of leadbased paint and other hazardous substances and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, is tested for lead-based paint. Notices and requirements regarding testing and

- removal of lead-based paint are provided to program participants, contractors and project sponsors. The City has licensed contractors who are available to perform limited abatement and/or removal procedures if lead-based paint is present. Full abatement services are contracted with licensed contractors located outside of the City.
- 2. Section 8 Housing Choice Vouchers. The PHA inspects prospective dwellings constructed prior to 1978 that will have a child under the age of six residing therein, for compliance with EPA and HUD Lead Based Paint rules and regulations. The inspection includes visual inspections for chipped, peeling, chalking and deteriorated interior and exterior paint. Clearance testing may be performed after remediation by the property owner, to assure a lead-safe environment.
- 3. <u>Public Education</u>. Lead hazard information is distributed to participants in homeownership and rental programs.

Actions planned to reduce the number of poverty-level families

The City will reduce the number of poverty level households by providing CDBG public services resources to local agencies that provide social supports, and eviction and foreclosure prevention. The City will also continue to rehabilitate housing units owner-occupied by households living at or below the poverty level to support these households in retaining quality, safe housing. Households living below the poverty level will also be made aware of the various local services available that provide an economic safety net and opportunities for increased earnings.

Actions planned to develop institutional structure

The City of Flagstaff has well-developed and experienced institutional infrastructure for the delivery of housing and community development programs. The Housing Section works closely with nonprofit organizations to ensure that CDBG funds reach the needlest Flagstaff residents and neighborhoods. Organizations must annually apply for CDBG funds for eligible activities. The City also works closely with and is a member of the Coconino County Continuum of Care.

Actions planned to enhance coordination between public and private housing and social service agencies

The City has developed an extensive mailing and email list that includes over 300 people who represent organizations that serve homeless and at-risk households, mainstream service and housing agencies, community development organizations, civic leaders, etc. This list is used to regularly inform these agencies of planning efforts, funding opportunities, changes in policy and practice or any other information that agencies may find useful.

The Flagstaff Community has implemented a Coordinated Entry System for those experiencing homelessness, known as the Front Door.

The Front Door Specialist conducts an assessment using The Vulnerability Index – Service Prioritization and Decision Assistance Tool (VI-SPDAT). The Front Door collaboration has united the Flagstaff community and the local Continuum of Care to fast track those in crisis to the best program to end that crisis.

On a weekly basis, a cadre of service providers meet for the Case Conferencing Team Meeting. Each case manager is representing his or her own agency that has signed the Service Provider MOU. The purpose of this meeting is to have a real-time discussion of each person or family on the community waitlist and to utilize scores from the VI-SPDAT to ensure fast and appropriate referrals to end homelessness for those on the list.

The Front Door is a cost-effective strategy; that prioritizes a community conversation about how the systems function together, where the gaps in services exist, and how to answer the need. No longer will those in crisis be forced to go from shelter to shelter to access services.

Discussion:

Program Specific Requirements

AP-90 Program Specific Requirements - 91.220(I) (1,2,4)

Introduction:

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the	
next program year and that has not yet been reprogrammed	TBD
2. The amount of proceeds from section 108 loan guarantees that will be used during the year	
to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has	
not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	TBD

Other CDBG Requirements

1. The amount of urgent need activities

0

2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.

100.00%

Citizen Participation Comments - TBD

Attachments - TBD

Grantee SF-424's and Certification(s) - TBD



RESOLUTION NO. 2019-14

A RESOLUTION OF THE FLAGSTAFF CITY COUNCIL APPROVING THE CITY OF FLAGSTAFF 2019/2020 ANNUAL ACTION PLAN AND AUTHORIZING ITS SUBMISSION TO THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

RECITALS:

WHEREAS, the Flagstaff City Council is committed to the welfare of its low and moderate income residents; and

WHEREAS, the Flagstaff City Council is committed to meeting the national objectives of the United States Department of Housing and Urban Development ("HUD") to: (1) benefit low and moderate income persons, (2) address slum and blight conditions, and (3) meet an urgent community need; and

WHEREAS, the City of Flagstaff has been designated as a Community Development Block Grant ("CDBG") Entitlement Community by HUD; and

WHEREAS, preparation of the Annual Action Plan is a federal requirement in order for local entitlement jurisdictions to continue to receive CDBG and other HUD grant funding; and

WHEREAS, the City of Flagstaff has prepared a 2019/2020 Annual Action Plan in order to meet the federal requirement; and

WHEREAS, the Flagstaff City Council has reviewed and approved the 2019/2020 Annual Action Plan.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF FLAGSTAFF AS FOLLOWS:

SECTION 1. That the submission of 2019/2020 Annual Action Plan be hereby authorized to reflect the following use of the 2019/2020 CDBG funds, and the reallocation of CDBG funds from previous program years:

2019/2020 Estimated Funds for Allocation

Total Estimated 2018/2019 Entitlement Award	\$621,718.00
Program Income (PI)	\$80,227.48

Total Estimated Available \$701,945.48

2019/2020 CDBG ENTITLEMENT FUNDS ALLOCATION

Total Estimated Available		\$701,945.48
Grant Compliance and Administration	\$72,539.49	.
Estimated City Indirect Rate of 10%	\$63,813.00	\$136,352.49
Housing/Econ. Development Activities Housing Solutions of Northern Arizona -	- Transitional Housing	
for Victims of Domestic Violence	Ğ	\$260,000.00
Flagstaff Family Food Center- Food Cer	nter & Kitchen Rehabilitation	\$25,000.00
City of Flagstaff – Owner Occupied Hou	sing Rehabilitation	\$220,592.99
Public Service Activities Flagstaff Shelter Services – Employmer	nt Navigation Services for	
Individuals Experiencing Homelessness	•	\$60,000.00
Total City of Flagstaff Fund Request		\$701,945.48

SECTION 2. Should the City of Flagstaff receive a larger than estimated CDBG allocation, the surplus dollars would first fully fund the request of Housing Solutions of Northern Arizona's Transitional Housing for Victims of Domestic Violence – Expanding Sharon Manor Project, then fully fund the City of Flagstaff's Owner Occupied Housing Rehabilitation, and then fully fund the Public Service activity to Flagstaff Shelter Services' Employment Navigation Services for Individuals Experiencing Homelessness Project (not to exceeding HUD's 15% public service cap).

If the City of Flagstaff's entitlement decreases, each awarded project would decrease by an equal percentage.

SECTION 3. That the Housing Section be authorized to submit this resolution and Annual Action Plan to HUD.

SECTION 4. That the City Manager be authorized to execute agreements for the allocations with the parties and in the amounts authorized by Council in this Resolution and that the Mayor and/or the City Manager be authorized to execute all associated certifications and grant acceptances.

SECTION 5. That this resolution shall take effect 30 days after its adoption.

PASSED AND ADOPTED by the City Council this 16th day of April 2019.

ATTEST:	MAYOR
CITY CLERK	
APPROVED AS TO FORM:	
CITY ATTORNEY	

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Jerry Bills, Deputy Fire Chief

Co-Submitter: Mark Gaillard, Fire Chief

Date: 04/01/2019

Meeting Date: 04/09/2019



TITLE:

Emergency Management Roles and Responsibilities for Elected Officials

DESIRED OUTCOME:

To provide a basic level of understanding to the Council member of the role during an emergency in the City.

EXECUTIVE SUMMARY:

The presentation provides information to the council member on the responsibilities the City has when in a Emergency Situations. With Wildfire season on the door step, staff intent is to provide this information to the council in order to educate them on their role in an emergency. After the presentation council members have an awareness of where to assemble and what to expect during an emergency event.

INFORMATION:

This project supports the following Strategic Plan Priority:

Strategic priority #1: Provide exceptional service

- Serve as ambassadors for the Flagstaff community
- Serve the public through quality internal and external customer service.
- Foster clear and consistent communication.
- Provide employees tools, training and support.

Attachments: Fire Council Presentation



Emergency Management Training A Council Training Session









Emergency Management

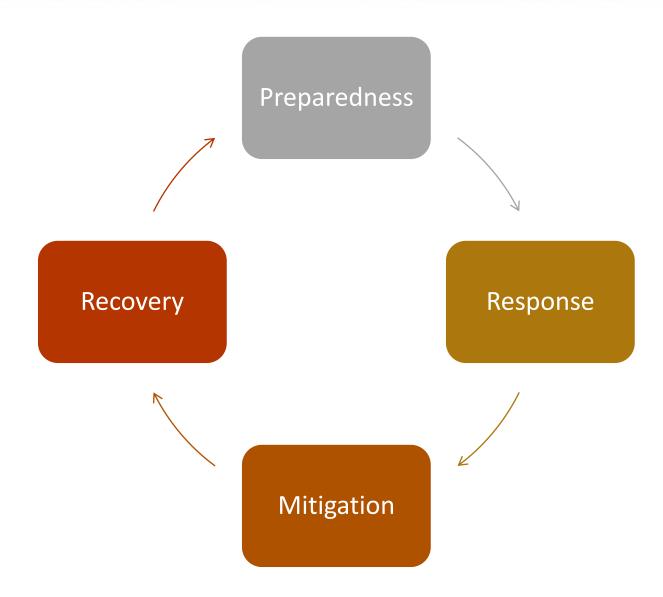


Emergency Management is the managerial function charged with creating the framework within which the City of Flagstaff will reduce vulnerability to hazards and cope with disasters.



Emergency Management





City Services Contributing to the Phases of **Emergency Management**



• EOP Preparedness

- Hazard Mitigation Plan
- COOP Plan
- EOC Operations SOPs
- PFAC Exercise
- Training
- Wildfire Preparedness Plan
- COF Climate Action and Adaptation Plan



esponse

- Fire
- Police
- Dispatch
- Public Works
- Water Services
- Storm Water
- Communications
- Community Development



Mitigation

- Flagstaff Watershed Protection Project
 - Rio de Flag
 - Development Standards
 - Code Enforcement
 - Sustainability



Public Assistance Recovery

- Individual Assistance
- Red Cross
- BAER





Arizona Revised Statutes

• Title 26-308

Flagstaff City Code

• Chapter 1-22



Role of Flagstaff Elected Officials



Policy Group

These officials provide the following to the Incident Commander:

- Policy
- Mission
- Strategic direction
- Authority



Role of Flagstaff Elected Officials



Mayor

- Declare an Emergency
- During Emergencies by Proclamation
 - Impose Curfews
 - Close Businesses
 - Close Public Buildings, Streets, Places
 - Call for Law Enforcement Assistance
 - Close Governmental Functions
 - Provide Mutual Aid

City Council

- Make, Amend, Rescind orders, rules, regulations (Suspend Rules)
- During War: Suspend Procurement/Contract regulations
- Take Emergency Measures



Managing Public Information



The Public Information Officer

 Represents and advises the Incident Command.

 Manages on-scene media and public inquiries.

The Joint Information Center (JIC)

Critical emergency information.

- Crisis communications.
- Public affairs functions.



Roles of Flagstaff Elected Officials



Information Release

• Executives/Senior Officials must coordinate and integrate messages with on-scene Public Information Officers and other agencies.

 A Joint Information System (established procedures and protocols) is used to help ensure coordination of messages.





The Staff Conference Room

- You will be Skyped in to the EOC
- Access to the Briefings.
- Council Chambers is available for Press conferences
- We can maintain Security
- More Comfortable and close to your offices



Emergency operations center (EOC)



To provide a designated Coordination center for the jurisdictions Executive and senior departmental leadership in a major emergency or disaster, so critical intervention assures effective use and integration of all local resources, centrally coordinates public information, and supports departments in obtaining supplemental assistance to save lives, protect people and property, stabilize immediate dangers, and limit adversity.

The EOC will also organize and assists the recovery efforts that seeks to restore all sectors of the community and environment, that endured significant damage and/or loss, to a pre-disaster state of normalcy."





Functions

- •Situational Assessment Collection of all jurisdiction situation reports, maps, status boards to provide a common operation picture
- Incident Priority Determination establishing priorities among incident for scarce and limited resources
- •Provide Management policies and Interagency Activities- Provide policy level decisions relevant to incident management activities, strategies and priorities.





Functions

Coordination with State and Federal Operations Centers.

 Manage the consequences of the Incident such as evacuation, sheltering, business continuity, disaster recovery

Coordination of Public Information





Decision Points to open

- Incident Scope/Type
- Incident Impact
- Duration of Emergency
- Single Jurisdiction/Multi-Jurisdiction
- Resource Availability





Levels of EOC Activation



Pre - Activation



Partial Activation

Incident Driven



Full Activation



Emergency Management Briefing Questions?







CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Stacy Saltzburg, City Clerk

Date: 04/02/2019 **Meeting Date:** 04/09/2019



TITLE

Board and Commission interactions with City Council.

STAFF RECOMMENDED ACTION:

Council Direction.

EXECUTIVE SUMMARY:

Boards and Commissions provide an opportunity for residents to participate in the decision-making process of the City Council. The primary role of boards and commissions is to advise and make recommendations to the City Council on matters within their established purpose. The interaction between the City Council and boards and commissions is important and necessary to share information and recommendations.

Staff would like to formalize a process by which boards and commissions communicate with Council. The process would include how the Council would like to receive information and recommendations from commissions.

INFORMATION:

At the last board and commission discussion Council asked staff to look at what other communities do and bring that information back for discussion. A request was sent to all the Clerks in the state asking how their commissions communicate and interact with their Councils. Fifteen cities and towns responded. Six agencies had a Council representative sit on each commission and they would provide a liaison report at Council meetings. There were nine communities that only had a staff liaison assigned to the commission. Most of the respondents indicated that they communicated to Council mostly through written reports or a staff liaison update on a scheduled basis (some annually, some quarterly).

To provide some history on past practices, the Council used to assign a councilmember representative to each commission as a non-voting member. Their role was to observe, provide information to and from the commissions and City Council as well as report information back to the City Council as needed. A number of years ago the Council decided to end this practice because at the time, they felt that the councilmembers were getting too involved in the decision-making process of the commissions rather than being the informational connection between the commission and Council.

With regards to recommendations from the commissions, with the exception of two communities who responded, recommendations are submitted by the staff liaison to a department head or the city manager for inclusion on an upcoming agenda. The staff liaison would typically present the recommendation to Council.

Staff is requesting direction from Council on how they want to would like to receive general information and updates from commissions. Possible considerations:

- Written reports on a regularly scheduled basis
- Scheduled presentations to Council
- Communication through a Council representative
- Other

Staff is also seeking direction on how Council would like to receive recommendations from commissions. Possible considerations:

- Written communication
- Written communication and presentation to Council at a Work Session
- Other

Regardless of how the recommendation is presented to Council, staff is recommending that the staff liaison submit commission recommendations through their Division Director and City Manager.

Council direction will be formalized and documented in the Board and Commission Member Manual as well as the Staff Liaison Manual which will both come to you for final consideration and possible approval.

Attachments:

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Stacy Saltzburg, City Clerk

Date: 04/05/2019 **Meeting Date:** 04/09/2019



TITLE

Discussion: Establish/Create the Affordable Housing Commission Discussed in Prop 422.

STAFF RECOMMENDED ACTION:

Discussion/Direction

EXECUTIVE SUMMARY:

Mayor Evans provided the Future Agenda Item Request on March 19, 2019, which was supported by the required number of Councilmembers.

INFORMATION:

Attachments:

CITY OF FLAGSTAFF

STAFF SUMMARY REPORT

To: The Honorable Mayor and Council

From: Stacy Saltzburg, City Clerk

Date: 04/05/2019 **Meeting Date:** 04/09/2019



TITLE

Discussion: Natural habitats on City property be labeled & set aside when mowing occurs.

STAFF RECOMMENDED ACTION:

Discussion/Direction

EXECUTIVE SUMMARY:

Councilmember Whelan provided the Future Agenda Item Request on November 20, 2018, which was supported by the required number of Councilmembers.

INFORMATION:

Attachments: