

High Country Humane

Presentation to the Flagstaff City Council
March 10, 2020



Why We Are Here

- Our collective commitment to bring our City/County shelter services up to industry standards and implement best practices
- To share the successes of this first year
- To ask your assistance in addressing a fiscal imbalance in providing the services for which we were contracted



Successes

What Is Working Well



Community Contributions

- \$300,000 in donations
- \$60,000 in in-kind equipment donations
- \$40,000 in grants
- 294 volunteers donated over 13,230 hours with an in-kind value of more than \$300,000*

**Based on IndependentSector.org April 2019 values \$25.43*



Additional Community Partnerships

- One AZ Credit Union
- Findlay Toyota
- Nestle Purina
- Coconino Community College (Veterinarian Tech Program)
- Arizona Humane Society
- Local Veterinarians
- Northern Arizona University
- Petsmart
- Lumberyard Brewing Company



Community Services

- Providing low-cost bi-monthly vaccine & microchip clinics
- Increased services to local rescue organizations including spay/neuter
- Opened low-cost spay/neuter clinic
- Collaborating with Coconino Community College to establish a Veterinary Technician program



Health & Safety

- Full-time, on-site Veterinary Clinic with a dedicated quarantine area and protocol, reducing the spread of infectious disease into our communities
- Low-Cost Vaccine and Spay/Neuter Clinic is allowing financially challenged community members to get much needed preventive treatment for their animals
- Community Cat program is managing the population and health of feral cats by providing spay/neuter and rabies vaccines in alliance with national standards



Veterinarian Support

Quotes from local Veterinarians:

“I am so thrilled that High Country Humane is providing care for low-income families...I have not had to treat newly adopted puppies for diseases such as parvovirus and distemper from HCH, because they have been well screened by a skilled veterinarian prior to adoption.”

“Having a dedicated shelter veterinarian elevates the care of the animals received and helps with disease control.”



What We Have Learned

- Best practices for implementing industry standards in shelter operations
- A better method of assessing and estimating of the number of sick but treatable animals
- New strategies for raising sustainable funding



Year End Actuals

Actual operating budget last year was \$1,262,000

- Total contribution of City and County \$536,000
- Total leveraged dollars from High Country Humane \$603,000
- Loss of \$120,000 covered by agency reserves



Contributing Factors

- Number of sick animals with treatable conditions was much higher than anticipated
- Cost of outsourced clinical veterinarian care increased significantly in the first 4 months
- Started in-house veterinarian clinic 8 months early
- Unexpected facility repairs were required in order to be compliant with health & safety regulations



What We Are Asking

- For Fiscal-Year 2019-2020 an additional \$48,332
 - \$26,583 from the City and
 - \$21,749 from the County
- For Fiscal Years 2020-2021 and 2021-2022, increase the contract amount by **\$145,000 per year:**
 - \$79,200 from the City and
 - \$65,800 from the County



Our Commitment to Fiscal Responsibility

Defining the line between public and private use of dollars

- High Country Humane will continue to be good stewards of County and City dollars, as well as individual and business donations
- High County Humane will ensure funds are spent on services that meet industry standards for animal welfare and community health and safety as per the contract
- An independent third-party audit report is in process and will be shared with City and County and community members



Our Commitment to You

High Country Humane will continue to

- prudently manage County and City contract dollars
- strengthen our public private partnership through increased opportunities for communication
- seek additional grant funding opportunities
- fundraise for private individual & business donations
- work with the City and County to explore additional opportunities for increasing awareness and financial support



We are here for the long term

- We are committed to the long term sustainability of the vision and the promise, and in bringing long term benefits that increase the quality of life for our pet owning families for many years to come.

Our Values

- **Compassion**
We will seek to preserve dignity and demonstrate compassion, empathy, and kindness for all animals and people.
- **Commitment**
We are deeply committed to excellence, to the highest standards of animal care, and to advocacy for those without a voice.
- **Integrity**
We are transparent in our actions, we are great stewards of the resources entrusted to us, and will act with honor and integrity.
- **Community**
We believe in the collaboration of diverse communities to better serve our animals and the people who care for them, and we value all staff, volunteers, and donors who make our mission achievable.

