

Passport Contract

ParkFlag Enforcement Software





Passport Contract

Passport Labs Inc.

- Passport Labs Inc. Purchased Nupark in 2018
- Passport has a National Cooperative Purchasing Agreement Contract
- The cost remains the same as with Nupark
 - Year 4 \$35,558.20
 - Year 5 \$34,186.11
 - Year 6 \$35,895.42
- Passport Labs Inc will provide upgraded software, enforcement hardware, better overall customer service.



Passport Contract

Services Provided

- ParkFlag Back Office
 - Citation Data
 - Permit Data
 - Appeals/Adjudication Data
- Public Permitting System
 - Permit Purchases
 - Vehicle Registration
- Enforcement Software
 - Citation Issuance

Hardware Provided

- Handheld Citation Devices
- Printers

Customer Service is Key

Moving Forward with
Passport Labs Inc.

- Better enforcement software
 - Reliability
 - Easier user by staff
- Better enforcement hardware
 - Reliability
 - Easier use by staff
- A better permitting system
 - Easier use by customers

