

City Manager's Report

April 21, 2023

Council and Colleagues, greetings. These reports will be included in the City Council packet for Council Work Sessions. The reports are intended to be informational, covering miscellaneous events and topics involving the city organization. This Report will include, as attachments, the most recent update from Community Development, the April Housing Section Newsletter, the Feb/March Update from Water Services, and the most recent update from Economic Vitality.

In no particular order ...

Fire Department

- Some of the more significant calls they have been responding to are a gunshot victim, a house fire on Cherry Avenue, multiple slide offs and fall injuries, garage fire in Baderville, a chimney fire on Forest Hills Drive and a hazmat spill.
- The update FFD mission vision and values have been rolled out to the department.



- In the last CM Report, reference was made to Zoll monitor training by the Flagstaff Fire crews. And I posed the question – exactly what is *Zoll monitor training*? Well, here is the answer ... straight from the experts at FFD:

At the beginning of the year, the Flagstaff Fire received twelve updated Zoll X-Series Advanced cardiac monitors. Cardiac monitors are a critical piece of equipment for our emergency medical providers. Cardiac monitors allow us to obtain vital diagnostic information regarding our patient's health, such as blood pressure, pulse, oxygen saturation, and electro-cardiogram analysis, to determine the best treatment plan for our patient's medical care. Cardiac monitors are also capable of providing electro-therapy in critical events such as cardiac arrest and have assisted in saving multiple lives in our community.

We continued our partnership with Zoll medical because of the cardiac monitor's durability and capability, the company's outstanding customer service, and the interoperability it provides us with our regional partners that use the same cardiac monitors. The new features on the advanced series monitor improves our capability to provide more precise respiratory care and care for patients experiencing a possible traumatic brain injury.

Along with our regional partners, Flagstaff Fire was involved in the development of the traumatic brain injury features on the new monitor by conducting some beta testing a few years ago. The new monitors were put into service in February and have already made an impact on our community. We are grateful that the city invested in our ability to improve customer service capabilities and continue to meet and exceed our mission.



Human Resources & Risk Management

- The Human Resources & Risk Management team have been partnering with Lancaster Leadership to deliver supervisor performance training for the upcoming implementation of pay-for-performance.

Police Department

- The Second High Country Police Academy commenced on April 3rd and there are ten new officers participating! Great news.

- Some of the significant calls of late have included an armed robbery, a SWAT response and negation involving a barricaded suspect in the County, and a pedestrian versus vehicle crash.
- Congratulations to Officer Danny Warden on his life safety award! He responded to a call for a possible drug overdose and was informed the female ingested Fentanyl. He administered Narcan and remained with her until medical personnel arrived. His quick actions helped save this woman's life.

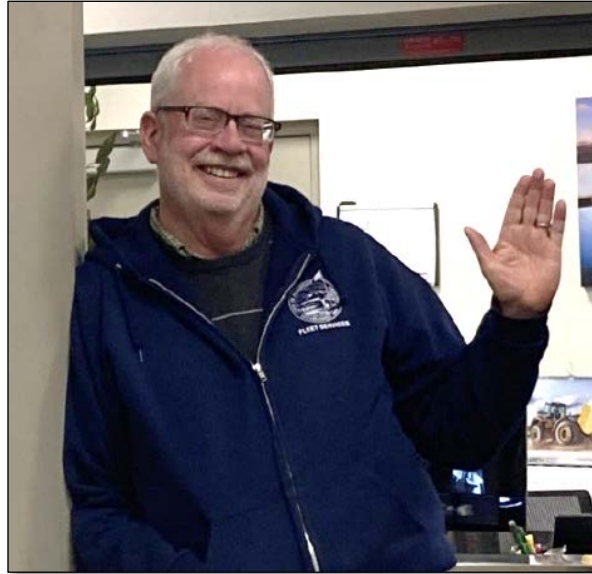


Public Works

- Street sweepers have been operating 24/7 with some new operators in training as well. There are a lot of cinders out but progress is being made.
- Many thanks to the technicians, parts, and administration team members in Fleet Services whose dedication and hard work helped equipment persevere through the recurring snowstorms!
- Facilities maintenance is working on gutter and roofing bids for multiple City facilities.
- The landfill project management team is working on a phased approach to excavation and development of Cell D.
- Public Works visited with the Greater Flagstaff Chamber of Commerce Board of Directors meeting to provide a community update.
- In addition to all of the great work that the Facilities Team has been doing at the many city buildings, they were also able to retrieve two escaped dogs that had found their way into some dangerous traffic near Forest Avenue. The captured fugitives are shown in the photo ... safe, secure, and repentant. Thanks for the extra effort, team!



- Public Works celebrated the retirement for Greg Conlin – congratulations to Greg! Thank you for your wonderful service to this community. You will indeed be missed.



Capital Improvements

- This just in -- the State Transportation Board just awarded the city \$3M to offset our \$12.8M Downtown Mile grant match. Great news!

Meetings, Etc.

- We attended the Alliance meeting on Friday, April 14th. Discussion topics included Flood Mitigation, Legislative Priorities, and FUSD Enrollment.
- The Budget Team and Leadership Team have been busy preparing for the upcoming Council Budget Retreats, April 27th and 28th at the Aquaplex. Hard start at 8:30am on both days. Katie Wittekind with Lancaster Leadership will be facilitating.
- The CJCC Executive Committee met on Wednesday, April 19th. Much of the discussion was recapping the listening tours and discussing the next retreat to continue the strategic planning for the group.
- We will be returning to Council with the newly drafted procedures and protocol for police vice operations. Expect this policy presentation to occur over the next several weeks. The policy draft is currently being reviewed by FIAT and CEASE. Stay tuned.
- The Senior Executives and Elected Officials had a brief training on Friday, April 21st, regarding the function and response processes of the Incident Management Team and Emergency Operations Center (IMT/EOC). It was a joint presentation involving County and City personnel.

Communication and Civic Engagement

- The following newsletter from NAU may be of interest. As you scroll down, you will see a very nice write-up and award recognition of our own City Clerk, Stacy Saltzburg. Way to rock it, Stacy! We are all very proud of you and your amazing accomplishments.

**Master of Public Administration
Alumni Newsletter**
Spring 2023



Director's Update

As we round out the 2022-2023 academic year, we want to honor our graduating students in addition to our inaugural public service award recipients. This year, we graduated twelve Master of Public Administration students, one of the largest cohorts to date. Many of our graduates will continue their commitment to public service working for the State of Arizona, nonprofits, the federal government, or county or city level government. Additionally, this year marks the first year we spotlighted our remarkable alumni and graduating students at our department's annual Celebrating Students Event.

We thank the alumni who nominated their peers for our inaugural public service award, recognizing the important work that you do to continue our strong public service ethic.



To continue the support for our students for the 2023-2024 academic year, we will offer our alumni mentorship program. The goal of this program is to meet with a student 1-2 times per semester and provide career advice. If you are interested in serving, please let me know (sara.rinfret@nau.edu).



— Sara Rinfret, PhD, MPA Director

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Public Service Award Recipients

The 2022-2023 inaugural Public Service Award recipients include current students and alumni. The honorees were recognized during the Celebrating Students event during the department's graduation ceremony event.



"It is an honor to be a recipient of NAU's Public Service Award. I've worked for the City of Mesa for 16 years, providing a variety of services within various city departments. Earning a degree in Public Administration has provided me, and will continue to provide me, with opportunities to reach my career goal in leadership within the organization. Receiving this award is an indicator that commitment, determination, hard work, and continuous support from the people that surround you, leads to positive and successful outcomes."
— Priscilla Gutierrez

**Public Service Award –
Priscilla Gutierrez, Class of '23**



"I graduated with my MPA in April of 2021. I had been working in local government for over ten years when I decided to seek out higher education to prepare myself for future opportunities. Since graduation, I have been able to secure a senior leadership position within my organization as the City Clerk and Director of the Communication and Civic Engagement Division. I am passionate about public service, particularly at the local level, and to receive the Public Service MPA Alumni Award is an honor that further fuels my dedication to the city that I both live in and serve."
— Stacy Saltzburg

**Alumni Public Service Award –
Stacy Saltzburg, Class of '21**

Note: Kendra Cutright was awarded the MPA Public Service Award.

That's a Wrap! Thank you.