



Snow Hero-Resident Request Form

The Snow Hero Program is the City of Flagstaff's (the "City") sidewalk snow and ice removal program for older residents and residents with disabilities who do not have the means to remove snow and ice from their sidewalks, curbs, and crosswalk ramps abutting upon or adjacent to the building, lot or parcel they own or occupy (the "Service").

The Snow Hero Program will work to pair individuals ("Snow Hero") who are willing to assist neighbors with snow removal from a neighbor who requires assistance with sidewalk snow/ice clearing.

Residents who would like to be paired with a Snow Hero must meet one of the following criteria:

- Age 62 or older and/or have a physical disability.
- Live within the City of Flagstaff.

If you need help filling out this form, please call **928-213-2144**. Please fill out this form **only once**.

The undersigned APPLICANT hereby acknowledges and agrees as follows:

Snow Hero Applicant Rules and Requirements

1. APPLICANT certifies that they are 62 years of age or older and/or have a physical disability that prevents APPLICANT from removing snow and ice from their sidewalks, curbs, and crosswalk ramps abutting upon or adjacent to the building, lot, or parcel they own or occupy.
2. APPLICANT does not have available resources to assist with snow and ice removal.
3. APPLICANT lives within the City limits.
4. APPLICANT certifies that they are the owner of the Property or are responsible for the snow and ice removal on the Property.
5. APPLICANT is aware that Snow Hero Program Service recipients are provided the Service when a Snow Hero is available, and therefore, APPLICANT is not guaranteed to be provided with the Service.
6. APPLICANT understands that the only service provided will be snow and ice removal from sidewalks, curbs, or crosswalk ramps abutting upon or adjacent to the building, lot, or parcel they own or occupy.
7. APPLICANT understands that the Snow Hero providing the Service has volunteered to assist APPLICANT with snow removal. The Snow Hero is not a City employee, and the City cannot guarantee that the Snow Hero will perform the Service in a timely or satisfactory manner.
8. APPLICANT also understands that the Service is not provided for side yards, that the Service provided is contingent upon accessibility of property (which may be affected by gates, fences, pets, etc.), and that the Service may be affected by the presence of debris or other impediments that would cause hindrance in snow and ice removal (pet feces, etc.).
9. APPLICANT agrees to treat any and all Snow Heroes with dignity and respect or risk expulsion from the Snow Hero Program at the complete discretion of the City.

Applicant Information

First Name _____

Last Name _____

Phone Number _____

Email _____

Please confirm that you agree to these rules and requirements.

Applicant Signature

_____ Date

Service Information

Does the applicant have any disabilities?

Yes

No

What is the applicant's age? _____

Did you fill this form out on someone else's behalf?

Yes

No

If yes, complete the lines below.

Name

Relationship to Applicant

Email

Phone Number

We will contact you when a Snow Hero has been assigned to you.

The pairing of Snow Heroes to recipients depends on how many volunteers sign up in your area. You can call 928-213-2144 to find out if you've signed up successfully or been paired with a Snow Hero.