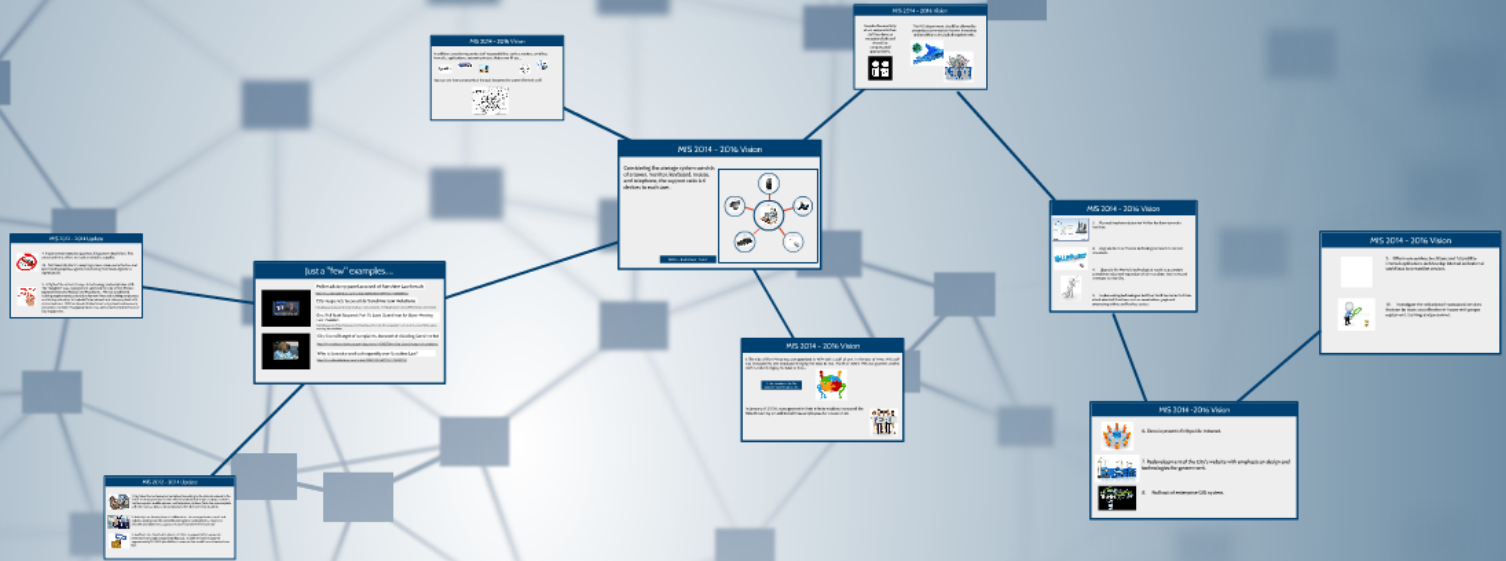


Strategic Plan Update & Vision for 2014-2016

Management Information Systems



MIS 2012 - 2014 Update



1. Upgraded the technological equipment according to the plan developed in the initial strategic planning sessions which included all desktops, laptops, switches, routers, copiers, mobile phones, and telephone systems (four sites are complete with the final two sites to be completed within the next three months).



2. Actively transitioning from a traditional on-site managed voice, email, and antivirus environment to a cloud hosted service model which is more cost effective and allows us to operate more efficiently with limited staff.



3. GovDeals was launched in January 2013 as an opportunity to generate revenues from surplus equipment disposal. To date we have recaptured approximately \$14,000 plus dollars in revenue that would have otherwise been lost.

MIS 2012 - 2014 Update



4. Implemented enterprise paperless filing system (OptiView). This saves both time, effort, and cost as related to supplies.

4b. Facilitated City Clerk in acquiring a more viable, cost effective, and user friendly paperless agenda transitioning from NovusAgenda to AgendaQuick.



5. In light of the current changes in technology and compliance with The "Sunshine" Law, management approved the City of Fort Pierce's updated Electronic Policies and Procedures. MIS has established training requirements, orientation for new hires and existing employees continuing education to help staff stay abreast and stay compliant with current policies. MIS has also instituted asset assignment and recovery procedures to deter misappropriation, loss and unauthorized removal of City equipment.

Just a "few" examples.....



Police advisory panel accused of Sunshine Law breach

<http://www.heraldtribune.com/article/20140404/ARTICLE/140409810>

City responds to possible Sunshine Law violations

http://www.themountainmail.com/free_content/article_833564da-ba77-11e3-8709-001a4bcf6878.html

Gov. Rick Scott Suspends Port St. Lucie Councilman for Open-Meeting Law Violation

<http://www.sunshinestatenews.com/blog/gov-rick-scott-has-suspended-port-st-lucie-councilman-open-meeting-law-violation>



City Council target of complaints, Accused of violating Sunshine Act

<http://www.tribune-democrat.com/latestnews/x1535575612/City-Council-target-of-complaints>

Why is Sarasota sued so frequently over Sunshine Law?

<http://www.heraldtribune.com/article/20131025/ARTICLE/131029746>

MIS 2014 - 2016 Vision

1. The City of Fort Pierce was computerized in 1979 with a staff of one. In the year of 1990, MIS staff was increased by one employee bringing the total to two. March of 2003, MIS was granted another staff member bringing the total to three.

In the meantime, the City acquired two enterprise sites.



In January of 2006, management in their infinite wisdom, increased the MIS division by an additional three employees for a total of six.



MIS 2014 - 2016 Vision

Considering the average system consists of a tower, monitor, keyboard, mouse, and telephone, the support ratio is 6 devices to each user.



Ratio - 6 devices : 1 user

MIS 2014 - 2016 Vision

In addition, considering senior staff responsibilities such as routers, switches, firewalls, applications, network printers, Voice over IP, etc...



You can see how astronomical the task becomes for current limited staff.

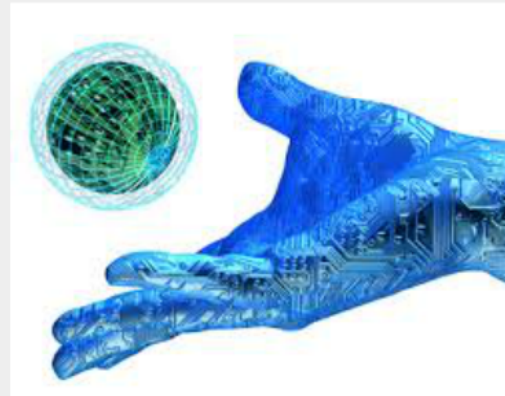


MIS 2014 - 2016 Vision

Despite the enormity of our responsibilities, staff has done an exceptional job and should be compensated appropriately.



The MIS department should be allowed to properly accommodate the ever increasing and evolving technological requirements.



MIS 2014 - 2016 Vision



2. Planned implementation for WiMax for downtown city facilities.



3. Upgrade Sunrise Theater technological needs to current standards.



4. Upgrade the Marina's technological needs to accurately compliment planned expansion which translates into increased revenues for the City.

5. Implementing technologies for River Walk Center to facilitate client oriented functions such as reservations, payment processing online, and keyless access.

MIS 2014 - 2016 Vision



9. Offer more services to citizens and fully utilize internal applications and develop internal and external workflows to streamline services.



10. Investigate the reduction of contracted services that can be more cost effective in-house with proper equipment, training, and personnel.