

Mission Statement

The mission of the City of Fort Pierce is to provide community leadership, quality public service and a safe environment for all citizens, by an empowered team of employees motivated by pride in themselves and in their work.

We accomplish this mission by providing quality service to all who enter, request services and information at City Hall. Please take a moment to complete this card so that we can serve you better.



Check one:

Telephone Contact

Personal Visit

City Quality Report Card

If you would like to commend an employee for their exceptional service, please complete the following information and mail:

Employee Name: Kim WEST ALLISON MARTIN

Department: _____ Date: 6/18/14

Your Name: DANIEL HUFF Phone: 786-273-0536

Describe in as much detail as possible the quality service you received:

THE BEST EXPERIENCE I'VE HAD WITH A CITY AS A GENERAL CONTRACTOR EVER. THE LADIES WERE ABUNDANTLY GRATEFUL, HELPFUL, AND POLITE. COULDN'T ASK FOR MORE. I'M NEW HERE AND VERY EXCITED ABOUT DOING BUSINESS WITH YOUR CITY.

Quality Report Card	Rating 1-10 (10=exceptional 1=poor)
1. Employees - pleasant attitude, neat appearance	10
2. Service - efficient, timely, exceeded expectations	10
3. Establishment - clean, well-maintained	10
4. Empowerment - decisions made without hassle	10

From the Desk of

**Marc Meyers, CBO, CFM
Building Official
City of Fort Pierce
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DATE: July 2, 2014
TO: Robert Bradshaw, City Manager
RE: Commendation Letter for Permit Specialist, **Kim West**, from Mr. Daniel Huff

The vast majority of correspondence, whether written or verbal, that the Building Department receives is of a negative nature. Because of the types of issues that Building Department personnel deal with, people are usually complaining, so it is quite refreshing to receive letters and e-mails like the one attached.

Please provide Ms. West with the recognition she deserves, by having notification of this letter of commendation read at the next available Commission Meeting.

This memo and the attached letter of commendation will be inserted into Ms. West's Building Department personnel file and I encourage the Human Resources Department to do likewise.

Thank You,


Marc Meyers, CBO, CFM
Building Official

Attachment

cc: Gena Spivey, Human Resources Manager
Kim West, Permit Specialist
Building Department Information Board