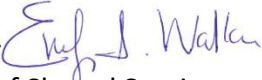





Director of Shared Services
"Committed to Quality"

MEMORANDUM

TO: Fort Pierce City Commission

FROM: Evelyn I Walker 
FPUA Director of Shared Services

THROUGH: William G. Thiess, P.E. 
FPUA Director of Utilities

DATE: July 24, 2014

SUBJECT: New Utility Invoice Design

At the request of Commissioner Reggie Sessions, FPUA Customer Service Manager Bill Abramowicz will present the new utility invoice design to the City Commission at their regular scheduled meeting Monday, August 4, 2014. FPUA has been designing a new utility invoice with our utility billing software vendor, Cogsdale and this new design offers more information to our customers. FPUA Staff promoted the new design in May and began utilizing the new invoice in June. The new utility invoice design will be presented and advantages of the new layout to benefit our customers will be demonstrated.

If you have any questions or are in need of additional information, please feel free to contact me.

cc: City Manager
City Clerk