



To:
Cc:
Bcc:
Subject: Fw: THANK YOU TO PAUL BERTRAM
From: Mike Reals <mreals@fppwd.com> - Thursday 10/30/2014 03:16 PM

From: jumprunner@comcast.net <jumprunner@comcast.net>

Sent: Thursday, October 30, 2014 12:19 PM

To: Mike Reals

Cc: pbertram@city-ftpierce.com

Subject: THANK YOU TO PAUL BERTRAM

As a homeowner in Fort Pierce, I take great pride in the appearance of my property. My wife and I extend a Big Thank You to Paul Bertram, to whom we turned to in time of need. Although neighboring city landscapes along my street are regularly mowed, mine is not. I telephoned Paul Bertram and expressed my upset. He listened to my concerns and acted promptly to resolve them. Within the same hour, a city worker was outside my home mowing the city landscape. I have to say that I was not only pleasantly surprised but quite shocked with the rapid response time given to my concerns. Mr. Bertram acted on our concerns with a sense of urgency and rendered exceptional public service to us. He deserves recognition for his good work in providing quality management and professional services to his community. He is an asset to the citizens of Fort Pierce and to the Public Works Department.

Thank You Paul Bertram !

Signed, Happy Homeowners,

Mr. & Mrs. Jim Foley

312 N. 23rd Street

Fort Pierce, Fl., 34950

jumprunner@comcast.net