

PREPARED FOR: **The City of Fort Pierce, FL**

VoicePermits™ IVR Hardware Upgrade

Selectron-Provided Server & Windows Operating System **\$4,500**
 Selectron will provide updated information on the latest supported OS version, hard drive, and RAM specifications during project kickoff.

Decommissioning Old VoicePermits IVR

In accordance with the Software License Agreement, the City agrees to decommission the existing **VoicePermits™** IVR and all components after cutover to the new **VoicePermits™** IVR. Selectron's Project Manager will work with the City on software deletion, and will need signoff for confirmation.

Hardware & Licensing for Four (4) Production Voice Ports *(Analog Integration)* **\$1,000**

Professional Services for Standard Server Setup & Configuration **\$5,500**
 Server Set up, Software Installation, Configuration and Testing Included
 Labor to Procure, Assemble, Configure and Test Server Components and Software Included
 Remote Installation Support and Configuration Included
 System Documentation Included

VoicePermits™ IVR Software Upgrade

Update VoicePermits™ Software to Latest Point Release **No Charge**

Update Existing 4-Port CT ADE License Software & Key to Latest Version **No Charge**
 This upgrade is only free of charge if the existing 4-port CT ADE license key is sent back to Selectron after cutover to the new/upgraded **VoicePermits™** IVR (with new key). Otherwise, standard costs for a new license key will apply.

VoicePermits IVR Managed Services ^{1, 2, 3, 4, 5}

Selectron will install Fort Pierce's 4-Port **VoicePermits** application in Selectron's data center on a new Selectron-provided server dedicated to Fort Pierce's call traffic. An active Support and Maintenance Agreement is required.

Managed Services Setup Fee **\$7,500**

One-Time Managed Services Setup Fee Discount **-\$7,500**

Annual Managed Service and Usage Fee **\$11,800**

- Includes up to 12,000 IVR calls per year.
- Includes support for up to 4 simultaneous calls.

- Above 12,000 calls is billed at \$0.50 per call.
- Includes management of the telephony and network environments within the Selectron-provided data center.

¹Quote is based on a 3-year term.

²The maximum call length is 5 minutes.

³Selectron Technologies and/or its licensors own and shall retain all right, title and interest, including, without limitation, all Intellectual Property Rights, in and to the Licensed Software and the Service and any portions thereof, including, without limitation, any copy or Derivative Work of the Licensed Software or Service (or any portion thereof) and any Updates and upgrades thereto.

⁴To qualify for the pricing in this quote, an active Support & Maintenance Agreement is required and all applicable fees must be current. Renewal of the Support and Maintenance Agreement for January 1, 2015 to December 31, 2015 has been paid in full.

Total Investment	\$22,800
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Required Items Not Included In This Quote

- Phone Lines & Network Services Required to Support the Installation
- Required Host Interface (Please Contact Host Vendor for Pricing)
- Host Interface Components Must Be Installed and Functioning Prior to Installation

SELECTRON PRODUCT AND SERVICE PRICING & PAYMENT INFORMATION

Pricing does not include additional application integration charges that may be required as part of this solution. This includes Application Vendor API, user, or implementation fees, additional licensing fees, or other surcharges directly or indirectly charged by or remitted to the Application Vendor.

PAYMENT TERMS

Receipt of a Purchase Order by the Customer will constitute acceptance of the terms and conditions utilized in the Professional Services Agreement executed with the initial purchase of your interactive system.

IVR SERVER UPGRADE

Customer will be invoiced 45% of Total Investment amount upon receipt of a Purchase Order and 55% of Total Investment amount when the products purchased are delivered and made available to customer for testing.

ANNUAL MANAGED SERVICE & USAGE

Customer will be invoiced 100% 30 calendar days after client testing is made available or when the system is made operational to the public, whichever occurs first. This will also serve as the annual renewal date for calculating usage and renewal.

Selectron Technologies expects payment to occur within 30 days of receipt of invoice unless otherwise agreed to in the contract or purchase order terms and conditions.

PREMIERPRO ON-GOING SUPPORT

An active Support and Maintenance Agreement and all applicable fees are required as qualification for the discounted pricing offered in this quote. Based upon evaluation of the items contained in this quote, Support and Maintenance fees will be adjusted accordingly upon the next renewal of the active Support and Maintenance Agreement.

TAXES

Sales Tax or any other applicable taxes are **NOT** included in any of this proposal's pricing information. If taxes become applicable, these taxes will then need to be added to the proposed pricing.

VENDOR INFORMATION

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