

Carlos Diaz

[REDACTED]
Fort Pierce, FL 34982

January 3, 2016

Re: Police Case # 15-12-00408

Diane Hobley-Burney
Chief of Police
Fort Pierce Police Department
920 S. US Highway 1
Fort Pierce, FL 34950

Dear Chief Hobley-Burney,

We moved to Fort Pierce just seven months ago and had never been the victim of a crime at our home. A few weeks ago my boat was burglarized while at my dock and six fishing rods were taken. It was not so much losing and having to replace over \$1000 worth of equipment, but it was the feeling of being victimized so soon after moving into a new neighborhood that deeply disturbed me.

I am not writing you to complain about the crime in our city or about your police department; instead, I am writing you to let you know how pleased I have been with the work of two of your officers and to commend them for a job well done.

When I called your department to report the crime I had little to no expectation other than being another statistic added to the UCR and hopefully increasing your funding. At best, I hoped the road patrol officers would take the time to drive down our street and look at the boats to check for suspicious people on or around the private docks.

Officer H. Aguila responded promptly to our home and took very detailed information to memorialize on the police report and increase the odds of my property being recovered. Officer Aguila also gave us tips on how to decrease the possibility of being victimized. Officer Aguila's performance was exemplary. Although he did not save a child from a burning building or have a shootout with an armed felon to save innocent lives, he handled our family with kindness and compassion. Officer Aguila's actions were consistent with the highest level of police professionalism.

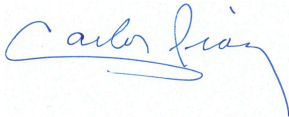
As a retired law enforcement officer of 29 years, 21 of which as a Detective, what truly impressed me was that a day or two after the burglary, I received a call from Detective Diego Palacio. He actually called to obtain further details of my equipment in order to

run them on the Pawn Shop Data Base. Detective Palacio also canvassed my neighborhood and spoke to some of my neighbors in an attempt to develop further leads. I also had several contacts with Detective Palacio, and during all of them his performance was exceptional. Whether or not my property is found; I know that Detective Palacio did all that he could to exceptionally clear my case or to clear it with an arrest. Detective Palacio's actions were consistent with the highest level of police professionalism.

In Miami-Dade and Broward Counties, unless you have a significantly large loss or you are a politically connected figure, you can forget getting any kind of personalized follow-up investigation. It is refreshing to know that despite all the really important cases that your department is handling on a day-to-day basis, the small cases such as mine are not falling through the cracks.

Congratulations and best of luck on your new appointment. If I could ever be of assistance, please do not hesitate to call me.

Sincerely,

A handwritten signature in blue ink that reads "Carlos Diaz". The signature is fluid and cursive, with a long horizontal stroke at the end.

Carlos Diaz

[REDACTED]
Fort Pierce, FL 34982
(954) 347-4059