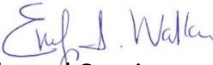





Director of Shared Services
"Committed to Quality"

MEMORANDUM

TO: Fort Pierce City Commission

FROM: Evelyn I Walker 
FPUA Director of Shared Services

THROUGH: Clayton W. Lindstrom, P.E. 
FPUA Director of Utilities

DATE: September 23, 2016

SUBJECT: City Commission Agenda Request for October 3, 2016 Meeting
Weatherization Educational Outreach Program (WEOP) Update

Eric Winterstein and Libby Woodruff would like to present a summarization of the Weatherization Educational Outreach Program (WEOP) for FY 2015 and the current status of FY 2016, which is a collaboration with FPUA and the City of Fort Pierce. The City performs all income and homestead qualifications for the WEOP. The inspections are performed by FPUA staff at no cost to the homeowner or the City.

An essential part of any successful weatherization program is customer education and interaction with the contractors performing the work, therefore providing education and ownership of the conservation measures that are installed in the customer's home. Customers are provided education on causes of high utility bills, how to maintain their home's efficiencies, and how to understand their utility bills as part of FPUA's Weatherization Program. Additionally, customers are informed on the energy and water conservation measures that are installed in their homes by the WEOP and the best practices for the use of the measures installed to ensure the highest level of energy and water conservation.

If you have any questions or need additional information, please contact me.

Attachment: FPUA WEOP Presentation