

FLEET COPY: 3
 POSTED: 03/21/17 04:56 pm EDT
 ETR: 03/28/17 06:00 pm EDT

Nextran Corporation - Orlando (Volvo)

2200 W. Landstreet Rd Orlando, Florida 32809
 Phone: (407) 855-1200 - Fax: (407) 816-0892

ASIST

Case Number: 7958735 - Repair Order Number: BW29328
 Purchase Order Number: n/a
 Service Writer: lee, richard - Case Date: 03/03/17 12:08 pm EST

City Of Fort Pierce	Unit #: 24018		
Address: P.O. BOX 1480 FORT PIERCE, FL 34954	Asset: 2008 MACK MRU613	Miles: 125,626	
Phone: 460-2200	Serial #: 8M002043	Warranty Start: 10/31/2007	
Fax:	VIN: 1M2AV02C88M002043	In Service: 9 Years 4 Months	
Cust #: 16850	Engine: MP7		
	Engine Hours: 10765		



Complaint:

SA: RICHARD, TAG# 156, LOT B CUSTOMER COMPLAINT: 1)TOWED IN - CHECK WIRING HARNESS, CAUGHT ON FIRE 2)INSTALL DRIVE SHAFT. NOTE: NO OUTSTANDING CAMPAIGNS LISTED FOR THIS VEHICLE. ALSO, VEHICLE WOULD NOT POWER UP AND WAS UNABLE TO JPRO. ONCE POWERED UP, WE WILL NEED TO RECORD MILEAGE AND HOURS.

Item	Operation	Labor	Parts	Core Charge	Total
1	Perform Preliminary Diagnostics Complaint: SA: RICHARD, TAG# 156, LOT B CUSTOMER COMPLAINT: 1)TOWED IN - CHECK WIRING HARNESS, CAUGHT ON FIRE 2)INSTALL DRIVE SHAFT. NOTE: NO OUTSTANDING CAMPAIGNS LISTED FOR THIS VEHICLE. ALSO, VEHICLE WOULD NOT POWER UP AND WAS UNABLE TO JPRO. ONCE POWERED UP, WE WILL NEED TO RECORD MILEAGE AND HOURS.	\$242.00	\$0.00	\$0.00	\$242.00
2	QM Driveshaft Reinstall	\$90.75	\$0.00	\$0.00	\$90.75
3	QM Engine Wiring Harness Parts: (1.0) WIRING HARNESS, (1.0) misc, (10.0) CABLE TIE 1162, (10.0) TIE WRAP HI TEMP MP8, (20.0) CABLE TIE STD 15"BLK	\$1,633.50	\$975.26	\$0.00	\$2,608.76
4	QM Chassis Harness Parts: (1.0) HARNESS 3711, (1.0) WIRING HARNESS CHASSIS 3711, (1.0) misc	\$5,566.00	\$1,982.39	\$0.00	\$7,548.39
5	QM Abs Harness Parts: (1.0) misc	\$121.00	\$500.00	\$0.00	\$621.00
6	QM REPAIR COOLANT HOSES Parts: (1.0) misc	\$181.50	\$150.00	\$0.00	\$331.50

7	QM REPAIR AIR LINES. Parts: (1.0) misc	\$302.50	\$150.00	\$0.00	\$452.50
8	QM replace transmission harness Parts: (1.0) HARNESS TRANY, (1.0) misc	\$411.40	\$265.78	\$0.00	\$677.18
9	QM replace starter positive and nagtive main cable Parts: (1.0) misc	\$242.00	\$400.00	\$0.00	\$642.00
10	QM replace oil dipstick and tube Parts: (1.0) DIPSTICK MRU MP7 ENG OIL (20871322), (1.0) TUBE 1416, (1.0) misc	\$181.50	\$354.68	\$0.00	\$536.18
11	QM replace shut off switch power cable Parts: (1.0) SWITCH BATT DISCONNECT, (1.0) misc	\$181.50	\$304.94	\$0.00	\$486.44
12	QM replace fuel lines from housing to tank Parts: (1.0) misc	\$363.00	\$250.00	\$0.00	\$613.00

Notes: [3/7/2017 at 05:06 pm EST] - Good evening, we have been going through the vehicle to determine all the effected errors. Once this is done, we will advise of estimate to repair. Thanks, Richard.

[3/9/2017 at 12:00 pm EST] - Approval Requested for the estimate version 2, total \$12,934.32. View the estimate. NOTE: Good morning, our estimate to repair the damage caused to the unit is ready for review. Please review and advise. Thanks, Richard. Repair status set to Hold (auth).

[3/10/2017 at 07:58 am EST] - Approval Requested for the estimate version 2, total \$12,934.32. View the estimate. Repair status set to Hold (auth).

[3/10/2017 at 11:58 pm EST] - Good evening, case update. Tech notes:UNIT SCHEDULED TO COME BACK INTO SHOP ON TUESDAY 03/14/17. NEEDS TO PERFORM ALL APPROVED REPAIRS. IF NO OTHER ISSUES ARE FOUND ETR SET FOR TUESDAY 03/28/17 5:00 PM. WE WILL UPDATE CASE DURING REPAIRS. THANK YOU.

[3/14/2017 at 11:37 am EDT] - Good morning, repairs have been started. Once again, we will keep you posted throughout the repairs. Thanks, Richard.

[3/15/2017 at 06:09 pm EDT] - Good evening, repairs are still in progress. If anything changes we will advise. Thanks, Richard.

[3/21/2017 at 04:56 pm EDT] - Approval Requested for the estimate version 3, total \$16,081.18. View the estimate. NOTE: Good afternoon, we found some additional items needed to replaced or repaired. Please review our revised estimate. Also, we have damage to the body components as well. But I was told you are sending the unit to the body company to repair these items as well. Please advise if we need to address the body components as well. Thanks, Richard. Repair status set to Hold (auth).

Parts: \$5,333.05
Labor: \$9,516.65
Core: \$0.00
Haz: \$0.00
Waste:
Shop: \$250.00
Freight: \$0.00
Tax: \$981.48
TOTAL: \$16,081.18

This estimate is subject to teardown and inspection and is valid for 30 days from date above. I, the undersigned, authorize you to perform the repairs and furnish the necessary materials. I understand any costs verbally quoted are an estimate only and not binding. Your employees may operate vehicle for inspecting, testing and delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. AUTHORIZED BY: _____ DATE: ___/___/___