
From: Bill Thiess
Sent: Monday, June 23, 2014 4:37 PM
To: Bill Abramowicz
Cc: Eve Walker; Florinda Mazzarella
Subject: FW: FW: Board Member

fyi

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Wednesday, June 11, 2014 3:18 PM
To: Bill Thiess
Subject: Re: FW: Board Member

Thanks for the help. Young couple but the boyfriend had had an account with FPUA and no problems. The girlfriend had no account before but she is the new homeowner (I am holding the mortgage). Her younger sister is my Little Sister in Big Brothers Big Sisters and they are good kids. Tell Bill Abramowicz I appreciate all the help. Glynda

On Wed, Jun 11, 2014 at 1:51 PM, Bill Thiess <bthiess@fpua.com> wrote:

fyi

From: Bill Abramowicz
Sent: Wednesday, June 11, 2014 11:22 AM
To: Florinda Mazzarella
Cc: Eve Walker; Bill Thiess
Subject: Board Member

We were able to assist Ms. Cavalcanti with her friend's deposit issue, via placing the account in the name of someone with good FPUA credit. Thanks!

Please note: Florida has a very broad public records law. Most written communications to or from Fort Pierce Utilities Authority employees regarding government business are public records, available to the public and media upon request. Your e-mail communications may be subject to public disclosure.

(For additional information, go to http://www.fpua.com/important_information/privacy.php)

Val Sirmons

From: Bill Abramowicz
Sent: Friday, May 22, 2015 9:21 AM
To: Val Sirmons
Subject: RE: 1261 Bonefish

I look at it as a veiled apology.

From: Val Sirmons
Sent: Friday, May 22, 2015 8:17 AM
To: Bill Abramowicz; Sonia Gomez
Cc: Angie Stephens
Subject: RE: 1261 Bonefish

What would make that a real thank you would be and added I'm sorry for being SO RUDE!!!!

From: Bill Abramowicz
Sent: Thursday, May 21, 2015 1:45 PM
To: Val Sirmons; Sonia Gomez
Cc: Angie Stephens
Subject: FW: 1261 Bonefish

From: Glynda Cavalcanti
Sent: Thursday, May 21, 2015 1:44 PM
To: Bill Abramowicz
Subject: Re: 1261 Bonefish



Thanks Bill. It is all done. Please tell Val I said thanks as well.

On Thu, May 21, 2015 at 12:55 PM, Bill Abramowicz <babramowicz@fpua.com> wrote:

Ms. Cavalcanti,

All paperwork was received for 1261 Bonefish and services will be on today. All breakers and faucets should be left off inside. Thanks!

Val Sirmonsv

5/20/2015 4:27 PM  

CSM - CORRESPONDENC

PER CLYNDA CAVALCANTI CALLED IN AND WANTED TO T/ON SERV HERE FOR 5/21/2015 AND I WHEN I ASKED HER IF SHE COULD SEND ME HER PAPER WORK VIA EMAIL SHE SAID SHE DIDN'T HAVE ANYTHING BUT SHE NEEDED THE SERV AND I TOLD HER I NEEDED SOMETHING SHOWING SHE WAS GOING TO BE THE OWNER HERE EVEN IF IT WAS NOT SIGNED. SHE THEN SAID SHE HAD MADE IT TO HER REALTOR OFFICE AND SHE LET ME TALK TO A DONNA AND I ASKED HER WHAT PAPERWORK DO SHE HAVE AND SHE SAID ONLY A CONTRACT AND I SAID THE SALES CONTRACT AND SHE SAID YES, I TOLD HER LET ME CHECK AND I ASKE ANGIE AND SHE SAID NO WE CAN'T TAKE THAT. WHEN I LET MS DONNA KNOW THAT SHE GAVE THE PHONE BACK TO GLYNDA AND SHE WAS VERY UPSET AND STARTED YELLING AT ME THAT I SIT ON YOUR BOARD AND I TOLD HER I KNOW THAT AND THAT WAS WHY MISS FLORINDA GAVE YOUTO ME. I ASKED HER WHAT NAME SHE WANTED THE ACCT UNDER SINCE SHE SAID THERE WOULD BE A BUSINESS NAME ON THE PAPERWORK AND SHE JUST GOT REAL RUDE AND I TOLD HER I WAS SORRY THAT I ASKED HER WHAT NAME SHE WANTED ONTHE ACCT DO TO SHE NEVER SAID HERS OR THE BUSINESS I WAS SORRY THAT UPSET HER BUT NEEDED TO KNOW THAT. AND THEN I TOLD HER ONCE I GET THE PAPER WORK I WILL PUT INTO HER NAME AND TOLD HER TO HAVE A BLESSED DAY.

Florinda Mazzearella

From: Bill Abramowicz
Sent: Thursday, December 31, 2015 9:53 AM
To: Sonia Gomez
Cc: Clayton Lindstrom; Florinda Mazzearella; glynda@mclcpa.com
Subject: FW: 322 Apartment Hernando Apt D 34949

Sonia, Please assist Ms. Cavalcanti. Thanks!

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, December 31, 2015 8:41 AM
To: Clayton Lindstrom <clindstrom@fpua.com>; Bill Abramowicz <babramowicz@fpua.com>; Florinda Mazzearella <fmazzearella@fpua.com>
Subject: 322 Apartment Hernando Apt D 34949

Good morning. I have a tenant moving out of 322 Hernando Apt D on South Beach. I do not want an interruption of service so could someone make sure that utilities are transferred to my name once they call for disconnect. The property is in the name of Rio Lindo Properties LLC but I am the owner of Rio Lindo. If I need to do something else, or contact someone else, please let me know. Thanks and Happy New Year to all of you. Glynda Cavalcanti

Florinda Mazzarella

From: Clayton Lindstrom
Sent: Thursday, January 14, 2016 9:20 AM
To: Mary Thomas
Cc: Florinda Mazzarella
Subject: FW: Please cut off utilities at 322 Hernando Apt D

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, January 14, 2016 9:19 AM
To: Sonia Gomez <sgomez@fpua.com>; Clayton Lindstrom <clindstrom@fpua.com>
Subject: Please cut off utilities at 322 Hernando Apt D

We have a tenant starting tomorrow so utilities can be cut off tomorrow 1/15/16. Thank you for your help. Glynda Cavalcanti

Florinda Mazzarella

From: Mary Thomas
Sent: Thursday, January 14, 2016 12:20 PM
To: Florinda Mazzarella
Subject: FW: Please cut off utilities at 322 Hernando Apt D

From: Sonia Gomez
Sent: Thursday, January 14, 2016 11:58 AM
To: 'Glynda Cavalcanti' <glynda@mclcpa.com>
Cc: Mary Thomas <mthomas@fpua.com>; Clayton Lindstrom <clindstrom@fpua.com>
Subject: RE: Please cut off utilities at 322 Hernando Apt D

Dear Ms. Cavalcanti:

Per your request, I have scheduled a disconnect of utility services for the above referenced service address on January 15, 2016.

Please have your tenant contact Customer Service to set up their account. If the tenant contacts FPUA after the services have been turned off, their services will be turned on the next business day.

If you have any questions, please contact me.

Sincerely,

Sonia Gomez
Call Center Team Lead
Fort Pierce Utilities Authority
(772) 466-1600 Ext. 3066
Fax (772) 465-0764
sgomez@fpua.com

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Thursday, January 14, 2016 9:19 AM
To: Sonia Gomez <sgomez@fpua.com>; Clayton Lindstrom <clindstrom@fpua.com>
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Jason Hoffman

From: Sonia Gomez
Sent: Thursday, June 08, 2017 8:45 AM
To: Jason Hoffman
Subject: FW: Bobby and Naomi Allen

From: Sonia Gomez
Sent: Wednesday, November 02, 2016 8:21 AM
To: 'Glynda Cavalcanti' <glynda@mclcpa.com>
Subject: RE: Bobby and Naomi Allen

Hi Glynda,

I noted your account with the information below. Once they provide their documents, the account will be switched into their name.

Have a great day.

Sonia Gomez
Call Center Team Lead
Fort Pierce Utilities Authority
(772) 466-1600 Ext. 3066
Fax (772) 465-0764
sgomez@fpu.com

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Tuesday, November 01, 2016 3:52 PM
To: Sonia Gomez <sgomez@fpu.com>
Subject: Bobby and Naomi Allen

Hi Sonia. I am going to quit claim deed my house at 701 Parkway to Bobby and Naomi Allen. One of them will be in to take care of the change. I will print this email for them. Thank you. Glynda Cavalcanti

Jason Hoffman

From: Sonia Gomez
Sent: Thursday, June 08, 2017 8:48 AM
To: Jason Hoffman
Subject: FW: util 1701 Parkway
Attachments: 20160330141459.pdf

Follow Up Flag: FollowUp
Flag Status: Flagged

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Wednesday, March 30, 2016 3:28 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: util 1701 Parkway

Please see attached.

On Wed, Mar 30, 2016 at 1:57 PM, Sonia Gomez <sgomez@fpua.com> wrote:

Hi Glynda,

I scheduled the electric and water to be turned on tomorrow. Please make sure the main breaker and valve are off. There is also gas at the location. Do you need the gas service? I will need a copy of the HUD statement.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Wednesday, March 30, 2016 1:54 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: util 1701 Parkway

If you need the HUD statement I can send it over. Again, sorry for the mix up. Glynda

On Wed, Mar 30, 2016 at 1:48 PM, Glynda Cavalcanti <glynda@mclcpa.com> wrote:

Sorry. It is 701 Parkway. Thank you

On Wed, Mar 30, 2016 at 12:41 PM, Sonia Gomez <sgomez@fpua.com> wrote:

Hi Glynda,

FPUA does not service the address above. Please contact FPL ([772-462-0555](tel:772-462-0555)) for the electric and St. Lucie County Utilities ([772-462-1150](tel:772-462-1150)) for the water.

Thank you,

Sonia

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Wednesday, March 30, 2016 12:19 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: util 1701 Parkway

Hello Sonia,

I have closed on a house on 1701 Parkway Dr. I need the utilities turned on tomorrow if possible.

Thank you,

Glynda

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A. Settlement Statement

U.S. Department of Housing and Urban Development

OMB Approval No. 2502-0265

B. Type of Loan			
1. <input type="checkbox"/> FHA	2. <input type="checkbox"/> FmHA	3. <input type="checkbox"/> Conv. Unins.	6. File Number: ARE1504-FL-2552102
4. <input type="checkbox"/> VA	5. <input type="checkbox"/> Conv. Ins.	7. Loan Number: Cash	8. Mortgage Insurance Case Number:
<p>C. Note: This form is furnished to give you a statement of actual settlement costs. Amounts paid to and by the settlement agent are shown. Items marked "(i.o.c.)" were paid outside the closing, they are shown here for informational purposes and are not included in the totals.</p>			
<p>D. Name & Address of Borrower: GLYNDA W. CAVALCANTI 701 PKWY DRIVE FORT PIERCE, FL 34950</p>		<p>E. Name & Address of Seller: ARLP REO 400, LLC 402 STRAND STREET, FREDERIKSTED, VI 00840</p>	
<p>G. Property Location: 701 PKWY DRIVE FORT PIERCE, FL 34950 (SAINT LUCIE) (2415-601-0266-0007)</p>		<p>H. Settlement Agent: PREMIUM TITLE SERVICES, INC. 1000 ABERNATHY ROAD NE, SUITE 200, ATLANTA, GA 30328 (855)339-6325</p>	
		<p>I. Settlement Date / Disbursement Date: 3/25/2016 /</p>	<p>Place Of Settlement: 1000 ABERNATHY ROAD NE, SUITE 200, ATLANTA, GA 30328 (877)318-3442</p>
J. Summary of Borrower's Transaction		K. Summary of Seller's Transaction	
100. Gross Amount Due From Borrower		400. Gross Amount Due To Seller	
101. Contract sales price	\$49,414.00	401. Contract sales price	\$49,414.00
102. Personal Property		402. Personal Property	
103. Settlement Charges to Borrower (line 1400)	\$893.00	403.	
104.		404.	
105.		405.	
Adjustments for items paid by seller in advance		Adjustments for items paid by seller in advance	
106. City/town taxes		406. City/town taxes	
107. County taxes		407. County taxes	
108. Assessments		408. Assessments	
109.		409.	
110.		410.	
111.		411.	
112.		412.	
120. Gross Amount Due From Borrower	\$50,307.00	420. Gross Amount Due To Seller	\$49,414.00
200. Amounts Paid By Or In Behalf Of Borrower		500. Reductions In Amount Due To Seller	
201. Deposit or Earnest Money	\$2,350.00	501. Excess deposit (see instructions)	
202. Principal amount of new loan		502. Settlement Charges to Seller (line 1400)	\$10,051.41
203. Existing loan taken subject to		503. Existing loan(s) taken subject to	
204.		504. Payoff of first mortgage loan	
205.		505. Payoff of second mortgage loan	
206.		506. Earnest money retained by	
207.		507. Disbursed as proceeds (\$2,350.00)	
208.		508.	
209.		509.	
Adjustments for items unpaid by seller		Adjustments for items unpaid by seller	
210. City/town taxes 1/1/2016 to 3/25/2016 @ \$1,759.05/Year	\$404.82	510. City/town taxes 1/1/2016 to 3/25/2016 @ \$1,759.05/Year	\$404.82
211. County taxes		511. County taxes	
212. Assessments		512. Assessments	
213.		513.	
214.		514.	
215.		515.	
216.		516.	
217.		517.	
218.		518.	
219.		519.	
220. Total Paid By/For Borrower	\$2,754.82	520. Total Reduction Amount Due Seller	\$10,456.23
300. Cash At Settlement From/To Borrower		600. Cash At Settlement To/From Seller	
301. Gross Amount Due From Borrower (line 120)	\$50,307.00	601. Gross Amount Due To Seller (line 420)	\$49,414.00
302. Less Amounts Paid By/For Borrower (line 220)	\$2,754.82	602. Less Deduction in Amt. Due To Seller (line 520)	\$10,456.23
303. Cash <input checked="" type="checkbox"/> From <input type="checkbox"/> To Borrower	\$47,552.18	603. Cash <input checked="" type="checkbox"/> To <input type="checkbox"/> From Seller	\$38,957.77

Reena Singh

Authorized Signatory for Allisource Solutions Inc.
as attorney-in-fact for ARLP REO 400, LLC

L. Settlement Charges		
700. Total Sales/Broker's Commission	Paid From Borrower's Funds at Settlement	Paid From Seller's Funds at Settlement
Division of Commission (line 700) as follows:		
701. \$2,500.00 to Real Home Services and Solutions, Inc.		
702. \$2,500.00 to Coldwell Banker Paradise		
703. Commission paid at Settlement		\$5,000.00
704.		
800. Items Payable In Connection With Loan		
801. Loan Origination Fee		
802. Loan Discount		
804. Credit Report		
805. Lender's Inspection Fee		
806. Mortgage Insurance Application Fee		
807. Assumption Fee		
900. Items Required By Lender To Be Paid In Advance		
901. Interest		
902. Mortgage Insurance Premium		
903. Hazard Insurance Premium		
1000. Reserves Deposited With Lender		
1001. Hazard insurance		
1002. Mortgage insurance		
1003. City property taxes		
1004. County property taxes		
1005. Annual assessments		
1008. Aggregate accounting adjustment		
1100. Title Charges		
1101. Settlement or closing fee to Premium Title Services, Inc.	\$400.00	\$400.00
1102. Abstract or title search		
1103. Title examination		
1104. Title insurance binder		
1105. Document preparation		
1106. Notary fees		
1107. Attorney's fees (includes above item numbers:)		
1108. Title Insurance to Premium Title Services, Inc. (includes above item numbers:)		\$284.13
1109. Lender's coverage \$0.00 Premium \$0.00 (Westcor Land Title Insurance Company; \$0.00)		
1110. Owner's coverage \$49,414.00 Premium \$284.13 (Westcor Land Title Insurance Company; \$85.24)		
1113. Express delivery fee to Premium Title Services, Inc.	\$60.00	
1200. Government Recording and Transfer Charges		
1201. Recording fees: Deed \$86.50; Mortgage ;Release ;	\$86.50	
1202. County tax/stamps: Deed ;Mortgage ;		
1203. State tax/stamps: Deed \$346.50; Mortgage ;	\$346.50	
1204. City tax/stamps: Deed ;Mortgage ;		
1205. POA Recording Fee to St. Lucie County Clerk of the Circuit Court		\$200.00
1300. Additional Settlement Charges		
1301. Survey		
1302. Pest Inspection		
1305. Asset management fee to Allisource Asset Management		\$1,000.00
1306. Web Technology Fee to Hubzu USA, Inc Real Home go Home BP		\$299.00
1307. Buyer's Premium Fee to Hubzu USA, Inc Real Home go Home BP		\$2,115.00
1308. Closing Coordination, Review & Processing Fee to Allisource Holdings, LLC - Operating Account		\$750.00
1309. Statutory Surcharge to Westcor Land Title Insurance Company		\$3.28
1400. Total Settlement Charges (enter on line 103, Section J and 502, Section K)	\$893.00	\$10,051.41

I have carefully reviewed the HUD-1 Settlement Statement and to the best of my knowledge and belief it is true and accurate statement of all receipts and disbursements made on my account or by me in this transaction. I further certify that I have received a copy of the HUD-1 Settlement Statement.

BORROWERS

GLYNDA W. CAVALCANTI

SELLERS

Reena Singh

Authorized Signatory for Allisource Solutions Inc., as attorney-in-fact for
ARLP REO 400, LLC

The HUD-1 Settlement Statement which I have prepared is a true and accurate account of this transaction. I have caused or I will cause the funds to be disbursed in accordance with this statement.

David Jenkins

Date

3/25/2016

DAVID JENKINS

WARNING: It is a crime to knowingly make false statements to the United States on this or any other similar form. Penalties upon conviction can include a fine and imprisonment. For details see Title 18 U.S. Code Section 1001 and Section 1010.

From: Sonia Gomez
Sent: Thursday, September 8, 2016 10:50 AM
To: 'Glynda Cavalcanti'
Subject: RE: 314 Granada St.

Hi Glynda,

I scheduled for someone to go out tomorrow to reread the meter and check the leak detector at 1162 Binney Dr. I will let you know the results as soon as I receive them.

Please send me a copy of the closing for 314 Granada when you are able to.

Thank you,
Sonia

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, September 08, 2016 10:15 AM
To: Sonia Gomez <sgomez@fpu.com>
Subject: Re: 314 Granada St.

Hi Sonia. Yes the closing took place. However I was going to contact you because I received the water bill at 1162 Binney and it is using nearly 4 times the amount of water. I sent a plumber out on 8/12 so it may be that the problem arose and is corrected but I was wondering if someone can read the meter now and make sure I do not have a leak. I could not pull off the metal top to see inside to read the meter. Please advise on that as I may need to send the plumber back out. Thanks, Glynda

On Thu, Sep 8, 2016 at 9:23 AM, Sonia Gomez <sgomez@fpu.com> wrote:

Hi Glynda,

The account for 314 Granada has not been set up in your name. The current person has not contacted FPUA to have the account taken out of their name. Did the closing take place?

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, August 29, 2016 1:32 PM
To: Sonia Gomez <sgomez@fpu.com>
Subject: Re: 312 Granada St

Thank you Sonia.

On Mon, Aug 29, 2016 at 11:09 AM, Sonia Gomez <sgomez@fpu.com> wrote:

I will follow-up and make sure the account for 314 Granada is read into your name.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, August 29, 2016 10:56 AM
To: Sonia Gomez <sgomez@fpu.com>
Subject: Re: 312 Granada St

Thank you Sonia. Also, I am purchasing the house next door at 314 Granada, under the name of Mar Lindo Properties LLC. The bill can come in my name at my home address, 1503 Faber Ct Ft Pierce, Fl 34949. I close on September 6 and would like to have no interruption of service. I will send you the HUD once we close. Thank you again. Glynda

On Mon, Aug 29, 2016 at 10:49 AM, Sonia Gomez <sgomez@fpu.com> wrote:

Hi Glynda,

The services were switched into Ms. Hudy's name on August 19th. I was out of the office.

Thank you,

Sonia

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Tuesday, August 16, 2016 6:01 PM
To: Sonia Gomez <sgomez@fpu.com>
Subject:

Hi Sonia. I have a tenant moving in to 312 granada and would like utilities transferred to her name, leanne hudy effective Aug 19. Her lease is effective Aug 22 but she wants to move in on Aug 19 so please make leas effective the 19th. I told her I would be in touch with you. Thank you so much. Glynda Cavalcanti.

(For additional information, go to http://www.fpu.com/important_information/privacy.php)

From: Sonia Gomez
Sent: Monday, September 12, 2016 8:34 AM
To: 'Glynda Cavalcanti'
Subject: RE: FW: 314 Granada St.

Morning Glynda,

The results were in my inbox this morning. The serviceman did not find a leak at 1162 Binney Dr; the leak detector was not spinning. Based on the reads, the water consumption should be back to normal.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, September 12, 2016 7:21 AM
To: Sonia Gomez <sgomez@fpua.com>
Subject: RE: FW: 314 Granada St.

Any news on the meter read at 1162 Binney for the warer?

On Sep 8, 2016 5:23 PM, "Glynda Cavalcanti" <glynda@mclcpa.com> wrote:

Thank you again and you too. Almost Friday

On Sep 8, 2016 5:21 PM, "Sonia Gomez" <sgomez@fpua.com> wrote:

You're welcome. Have a great evening and I will be in contact when I receive the information on the Binney Dr. address.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, September 08, 2016 5:20 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: RE: FW: 314 Granada St.

Ok. Thank you

On Sep 8, 2016 5:19 PM, "Sonia Gomez" <sgomez@fpua.com> wrote:

Don't worry about it. I no longer need it since the previous owner called and provided his documentation.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, September 08, 2016 5:17 PM
To: Sonia Gomez <sgomez@fpu.com>
Subject: Re: FW: 314 Granada St.

Great. I am waiting on closing statement from the sellers atty. There was a change at closing so they redid and I don't have my copy yet.

On Sep 8, 2016 5:12 PM, "Sonia Gomez" <sgomez@fpu.com> wrote:

Hi Glynda,

314 Granada Street is being read into your name tomorrow; the previous owner called today to have the account taken out of his name.

From: Sonia Gomez
Sent: Thursday, September 08, 2016 10:50 AM
To: 'Glynda Cavalcanti' <glynda@mclcpa.com>
Subject: RE: 314 Granada St.

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Sent: Thursday, June 08, 2017 8:46 AM
To: Jason Hoffman
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Thank you again and you too. Almost Friday

On Sep 8, 2016 5:21 PM, "Sonia Gomez" <sgomez@fpua.com> wrote:

You're welcome. Have a great evening and I will be in contact when I receive the information on the Binney Dr. address.

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Thursday, September 08, 2016 5:20 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: RE: FW: 314 Granada St.

Ok. Thank you

On Sep 8, 2016 5:19 PM, "Sonia Gomez" <sgomez@fpua.com> wrote:

Don't worry about it. I no longer need it since the previous owner called and provided his documentation.

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Thursday, September 08, 2016 5:17 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: FW: 314 Granada St.

Great. I am waiting on closing statement from the sellers atty. There was a change at closing so they redid and I don't have my copy yet.

On Sep 8, 2016 5:12 PM, "Sonia Gomez" <sgomez@fpua.com> wrote:

Hi Glynda,

314 Granada Street is being read into your name tomorrow; the previous owner called today to have the account taken out of his name.

From: Sonia Gomez
Sent: Thursday, September 08, 2016 10:50 AM
To: 'Glynda Cavalcanti' <glynda@mclcpa.com>
Subject: RE: 314 Granada St.

Hi Glynda,

I scheduled for someone to go out tomorrow to reread the meter and check the leak detector at 1162 Binney Dr. I will let you know the results as soon as I receive them.

Please send me a copy of the closing for 314 Granada when you are able to.

Thank you,

Sonia

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, September 08, 2016 10:15 AM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: 314 Granada St.

Hi Sonia. Yes the closing took place. However I was going to contact you because I received the water bill at 1162 Binney and it is using nearly 4 times the amount of water. I sent a plumber out on 8/12 so it may be that the problem arose and is corrected but I was wondering if someone can read the meter now and make sure I do not have a leak. I could not pull off the metal top to see inside to read the meter. Please advise on that as I may need to send the plumber back out. Thanks, Glynda

On Thu, Sep 8, 2016 at 9:23 AM, Sonia Gomez <sgomez@fpua.com> wrote:

Hi Glynda,

The account for 314 Granada has not been set up in your name. The current person has not contacted FPUA to have the account taken out of their name. Did the closing take place?

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, August 29, 2016 1:32 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: 312 Granada St

Thank you Sonia.

On Mon, Aug 29, 2016 at 11:09 AM, Sonia Gomez <sgomez@fpua.com> wrote:

I will follow-up and make sure the account for 314 Granada is read into your name.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, August 29, 2016 10:56 AM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: 312 Granada St

Jason Hoffman

From: Sonia Gomez
Sent: Thursday, June 08, 2017 8:47 AM
To: Jason Hoffman
Subject: FW: 314 Granada St.

From: Sonia Gomez
Sent: Thursday, September 08, 2016 10:50 AM
To: 'Glynda Cavalcanti' <glynda@mclcpa.com>
Subject: RE: 314 Granada St.

Hi Glynda,

I scheduled for someone to go out tomorrow to reread the meter and check the leak detector at 1162 Binney Dr. I will let you know the results as soon as I receive them.

Please send me a copy of the closing for 314 Granada when you are able to.

Thank you,
Sonia

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Thursday, September 08, 2016 10:15 AM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: 314 Granada St.

Hi Sonia. Yes the closing took place. However I was going to contact you because I received the water bill at 1162 Binney and it is using nearly 4 times the amount of water. I sent a plumber out on 8/12 so it may be that the problem arose and is corrected but I was wondering if someone can read the meter now and make sure I do not have a leak. I could not pull off the metal top to see inside to read the meter. Please advise on that as I may need to send the plumber back out. Thanks, Glynda

On Thu, Sep 8, 2016 at 9:23 AM, Sonia Gomez <sgomez@fpua.com> wrote:

Hi Glynda,

The account for 314 Granada has not been set up in your name. The current person has not contacted FPUA to have the account taken out of their name. Did the closing take place?

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Monday, August 29, 2016 1:32 PM
To: Sonia Gomez <sgomez@fpua.com>
Subject: Re: 312 Granada St

Thank you Sonia.

On Mon, Aug 29, 2016 at 11:09 AM, Sonia Gomez <sgomez@fpu.com> wrote:

I will follow-up and make sure the account for 314 Granada is read into your name.

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]

Sent: Monday, August 29, 2016 10:56 AM

To: Sonia Gomez <sgomez@fpu.com>

Subject: Re: 312 Granada St

Thank you Sonia. Also, I am purchasing the house next door at 314 Granada, under the name of Mar Lindo Properties LLC. The bill can come in my name at my home address, 1503 Faber Ct Ft Pierce, Fl 34949. I close on September 6 and would like to have no interruption of service. I will send you the HUD once we close. Thank you again. Glynda

On Mon, Aug 29, 2016 at 10:49 AM, Sonia Gomez <sgomez@fpu.com> wrote:

Hi Glynda,

The services were switched into Ms. Hudy's name on August 19th. I was out of the office.

Thank you,

Sonia

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]

Sent: Tuesday, August 16, 2016 6:01 PM

To: Sonia Gomez <sgomez@fpu.com>

Subject:

Hi Sonia. I have a tenant moving in to 312 granada and would like utilities transferred to her name, leeanne hudy effective Aug 19. Her lease is effective Aug 22 but she wants to move in on Aug 19 so please make leas effective the 19th. I told her I would be in touch with you. Thank you so much. Glynda Cavalcanti.

Please note: Florida has a very broad public records law. Most written communications to or from Fort Pierce Utilities Authority employees regarding government business are public records, available to the public and media upon request. Your e-mail communications may be subject to public disclosure.

(For additional information, go to http://www.fpu.com/important_information/privacy.php)

From: Jason Hoffman
Sent: Friday, June 9, 2017 2:20 PM
To: Nancy McConkey
Subject: FW: 322 hernando apt a

From: Jason Hoffman
Sent: Monday, June 05, 2017 11:39 AM
To: Glynda W. Cavalcanti <Glynda@MCLCPA.com>
Cc: Clayton Lindstrom <clindstrom@fpua.com>; Florinda Mazzarella <fmazzarella@fpua.com>
Subject: RE: 322 hernando apt a

Hey Glynda,
I will have this taken care of ASAP. Sonia is out on vacation, and so we don't miss a request like this, please use our online form and that way we can stay on top

Regards,

Jason

<https://www.fpua.com/Home/StartStopMoveServices.aspx>

From: Florinda Mazzarella
Sent: Monday, June 05, 2017 11:03 AM
To: Jason Hoffman <jhoffman@fpua.com>
Cc: Clayton Lindstrom <clindstrom@fpua.com>
Subject: FW: 322 hernando apt a

FYI, please see Glynda's email below

Florinda Mazzarella
Executive Assistant
Fort Pierce Utilities Authority
Director of Utilities
206 South 6th Street
Fort Pierce, FL 34950
Telephone (772) 466-1600, Ext. 3201
Fax (772) 468-2412
E-mail: fmazzarella@fpua.com

From: Glynda W. Cavalcanti
Sent: Monday, June 05, 2017 10:47 AM
To: Florinda Mazzarella <fmazzarella@fpua.com>
Subject: Fwd: 322 hernando apt a

Florinda Mazzearella

From: Bill Thiess
Sent: Thursday, March 28, 2013 10:04 AM
To: Linda Hudson; Linda Hudson (lhudson@city-ftpierce.com)
Cc: Florinda Mazzearella
Subject: FW: 1503 Sarbor Court (Thumbpoint) water problem

Linda,

Our follow-up with Glynda Cavalcanti is below.

Bill

From: Tim Perkins
Sent: Thursday, March 28, 2013 9:55 AM
To: Florinda Mazzearella; Bill Thiess
Subject: FW: 1503 Sarbor Court (Thumbpoint) water problem

FYI

From: Robyn Curley
Sent: Thursday, March 28, 2013 9:47 AM
To: Tim Perkins
Cc: Andrew Byrd
Subject: RE: 1503 Sarbor Court (Thumbpoint) water problem

Tim,

I called Glynda Cavalcanti of 1503 Faber Ct. and first apologized for the unfortunate situation and explained to her that we were sending our contracted plumber, CRS Plumbing, to her address this morning to make the necessary repairs. I also explained to her that I would be putting through a credit investigation for any excess water usage registered through the meter as a result of this leak. I told her this would be sent through the superintendent and forwarded to our billing department to make the necessary adjustments to the account. She was very appreciative and seemed to be satisfied with our response to her.

Please call me if you have any questions or need any further information.

Robyn Curley

Administrative Supervisor

Water Distribution

466-1600, ext. 6227

rcurley@fpu.com

From: Tim Perkins
Sent: Thursday, March 28, 2013 9:06 AM
To: Andrew Byrd; Robyn Curley
Subject: FW: 1503 Sarbor Court (Thumbpoint) water problem

Could someone call Glenda (info below) and let her know the outcome. Thanks, Tim

From: Florinda Mazzarella
Sent: Thursday, March 28, 2013 9:04 AM
To: Tim Perkins
Cc: Bill Thiess
Subject: 1503 Sarbor Court (Thumbpoint) water problem

I received a call this morning from Linda Hudson that Ken Decker went to 1503 Sarbor Court late last night for a water problem. They believed everything was fixed and were very happy with Ken, but this morning, Linda said their yard is a lake.

Please have someone check this out and call Glenda (cell) 579-6239 (office) 595-0500 to let her know the outcome. If you could send Bill an email with the results so he can let Linda know and copy me for my file. Thanks so much, Florinda

Florinda Mazzarella
Senior Executive Staff Assistant
Fort Pierce Utilities Authority
Director of Utilities
206 South 6th Street
Fort Pierce, FL 34950
Telephone (772) 466-1600, Ext. 3201
Fax (772) 468-2412
E-mail: fmazzarella@fpu.com

Florinda Mazzarella

From: Bill Abramowicz
Sent: Wednesday, October 01, 2014 9:25 AM
To: 'glynda@mclcpa.com'
Cc: Bill Thiess; Eve Walker; Florinda Mazzarella
Subject: RE: Can you check something please
Attachments: William S Bill Abramowicz.vcf

Ms. Cavalcanti,

I hope all went well with your boyfriends surgery.

The amount you owed and paid was correct, however, there may have been hesitation paying the bill due to the situation with the water. A penalty charge was applied and a past due notice mailed the morning of Sept. 18, and the bill was paid later the same day, Sept. 18. The penalty charge of \$3.47 is being credited from the account. Your only balance now is the Sept. 29 bill of \$320.42 (\$323.89 bill minus the penalty of \$3.47).

When you took the credit we gave you, and subtracted it from the amount paid, prior to the Sept. bill coming out, it makes the new bill somewhat confusing. The credit of \$79.63 is shown in the bottom of the bill in "Miscellaneous Charges/Credits", and also shows as the "Past Due". So, the amount of the last bill (August) was \$311.02; minus payment received of \$231.39; Past Due of \$79.63; New Charges of \$244.26 (which includes the credit of \$79.63 as well) makes the new bill \$320.89 which is your Sept. bill, minus all credits and payments. Again, the confusion comes with paying by subtracting a credit in advance of the next billing, as the credits must be shown on the bill, both from your payment, and from the body of the bill.

All is well and there is no Past Due or marks on the account. Your bill shows \$323.89, but minus the penalty of \$3.47, the balance is \$320.89.

If you have further questions, please don't hesitate to contact me.

William S. "Bill" Abramowicz
Fort Pierce Utilities Authority
Customer Service Manager
(772) 466-1600 Ext. 3338 Work
(772) 216-3896 Mobile
bill@fpua.com
206 South 6th Street
<http://www.fpua.com>

From: Florinda Mazzarella
Sent: Wednesday, October 01, 2014 8:58 AM
To: Bill Abramowicz
Cc: Bill Thiess
Subject: FW: Can you check something please

Bill, please take care of this for Glynda. Thanks, Florinda

Florinda Mazzarella
Executive Assistant
Fort Pierce Utilities Authority

Director of Utilities
206 South 6th Street
Fort Pierce, FL 34950
Telephone (772) 466-1600, Ext. 3201
Fax (772) 468-2412
E-mail: fmazzarella@fpua.com

From: Glynda Cavalcanti [<mailto:glynda@mclcpa.com>]
Sent: Wednesday, October 01, 2014 8:57 AM
To: Florinda Mazzarella
Subject: Can you check something please

Hi. I am at hospital with my boyfriend who had surgery yesterday. I got fpua bill and it said we were past due 74.63. Ferd pays the bill and the prior bill was 311.02 but we had a water leak and we received a call and then a letter from fpua saying there would be a credit on our bill. I don't have the letter because Ferd pays the bill but I believe that it said there would be a credit of \$79.63 which is the reason I told Ferd to reduce the amount. Could you please ask the appropriate person yo check this and just email me. Thanks. Glynda

Florinda Mazarella

From: Bill Thiess
Sent: Tuesday, February 17, 2015 11:03 AM
To: Glynda W. Cavalcanti (Glynda@MCLCPA.com)
Cc: Tim Perkins; Florinda Mazarella
Subject: FW: 511 N Indian River Dr.

Glynda,

The email below is from our dispatcher in Water Operations. It appears that the only involvement we had in the leak at Sandpebble was turning off the water at the meter. I asked our water and wastewater departments if they had been performing any work in the area that could have contributed to or caused a leak or backup of the sewer system and no such work was identified. I did talk to Marcy Thursday and gave her my cell phone number, but she never called me back.

Bill

Bill Thiess, P.E.
Director of Utilities
Fort Pierce Utilities Authority
206 South 6th Street
Fort Pierce, FL 34950
Telephone (772) 466-1600, Ext. 3200
Fax (772) 468-2412
E-mail: bthiess@fua.com

From: Mary Frier
Sent: Thursday, February 12, 2015 11:10 AM
To: Andrew Byrd; Bill Thiess
Cc: Robyn Curley
Subject: 511 N Indian River Dr.

FYI

I received a call from Kelly in regards to 511 N Indian River Dr. She stated that her boss requested for us to go to 511 N Indian River Dr and turn off the water because there is a leak in the building. I told her if there is a leak inside it is their responsibility for the repairs but we will respond to turn the water off. I dispatched Kevin McDonald to the address to turn the water off. I made another call to Kelly to inform her that the 1" meter not only feeds the main account but it also feeds units A,B and C and their water will be turned off also. Kelly understood and said that was okay because the leak was in the other units also and she told us to turn the water off. Kevin arrived and called and asked did the customer turn off the water already because the meter does not show any sign of any leak. Kevin requested that I call Kelly back for a contact person because she wanted to speak to one of the tenants.

Kelly did not have any contact numbers and that she would call her boss and relay the message to her to contact the tenants.

Meanwhile Kevin called the office to notify us that one of the tenants did come outside to make contact with him. I notified Kelly

that Kevin did make contact with the tenant.

Kevin called us back to tell us the tenant said water was still running inside, Kevin went inside and saw the standing water but did not

see any signs of water running he said it appears that something may have been left on.

The customer requested that we still turn the meter off.

Kevin checked the meter to see if it was working properly so he loosen the customer side and water started to run and the meter

dials started to turn. Kevin then tightened the customer side back up and the dials stopped.

The meter has been turned off at the customer side. The tenant asked if the plumber would be able to turn the water back on and

Kevin told him yes. Kevin then left the job site.

Mary

Florinda Mazarella

From: Bill Thiess
Sent: Friday, February 27, 2015 2:34 PM
To: Tim Perkins; Nancy Dallaire
Subject: FW: 511 N indian River Drive

Tim and Nancy,

Please read the email below.

Tim - There may be another side to the story told below, but it sounds like we could have been a little more open and customer friendly. We may have insurance coverage for cleanup on a customer's property related to sewer backups created on our side of the service connection, so there would be no point in not accepting that the problem was on our side if that in fact is the case. Let's investigate this claim thoroughly and whether or not our insurance coverage applies, treat this customer as fairly as we can.

Bill

From: Glynda Cavalcanti [mailto:glynda@mclcpa.com]
Sent: Friday, February 27, 2015 2:17 PM
To: Bill Thiess
Subject: Fwd: 511 N indian River Drive

----- Forwarded message -----

From: **ajay rao** <ajayrao@msn.com>
Date: Wed, Feb 25, 2015 at 7:20 PM
Subject: 511 N indian River Drive
To: glynda@mclcpa.com, marcy@mclcpa.com

Dear Glynda / Marcy,

I would like to share some information with you regarding the sewer backup we had in your property at 511 North Indian River Drive, Fort Pierce. Soon after the backup some Utility workers had come to inspect the sewer lines outside the building on the street and they opened the manhole where one of the workers I believe was the supervisor, said to me that he saw a ball of plastic come out of the pipes. He couldn't catch it so followed up by showing me a small piece which we had never seen before and implied that someone from our business must have flushed it down our toilet which I found very insulting. I argued with him refusing to accept it and mentioned to him that we are a firm of engineers and that we create not destroy.

The following day three Utility workers returned with cameras to inspect the sewer pipes. One person was the same (supervisor) as before and the other two were different. Obviously wanting answers, I walked up to the workers as they opened the manhole again and I was standing there talking to them as they were working I saw some similar pieces of plastic in the other pipe opposite our sewer pipe as they showed me before whereby I suggested that perhaps they should pull all that out to inspect it further. As they proceeded to do that, a larger amount of the plastic came out from the other pipe. In

my excitement I said to them that I wanted to take a picture for evidence in our defense but was sharply refused and was told that I am not allowed and was covered up, and was told that I am not supposed to be there and that I was lucky that they let me observe what they were doing. So I didn't argue with them and started having a conversation with them and as one of the workers was talking to me the supervisor signaled to him not to say anything which made me very suspicious and am very upset still today that if they didn't have anything to hide or cover up than why did they stop me from taking photographs.

We have lost a lot of money and seriously hope that we survive this ordeal and manage to continue without going out of business as we are very close to that at the moment. Believe me we are very close to it as it has really hit us very hard especially when we know it is not our fault at all. Both of you have done a lot to comfort us but unfortunately we both know from what you have seen what a huge disaster it was and the amount of goods damaged, and the huge loses we have suffered. As our landlords and the property owners we urge you to please look into this matter further, as we believe that a great injustice has been done and hopefully help us to arise above all this and continue doing business at the premises we have been for well over ten years. Thank you for all your help.

Best Regards,

Ajay Rao

Oris Nelson Enterprise, Inc

511 N indian River Drive

Fort Pierce

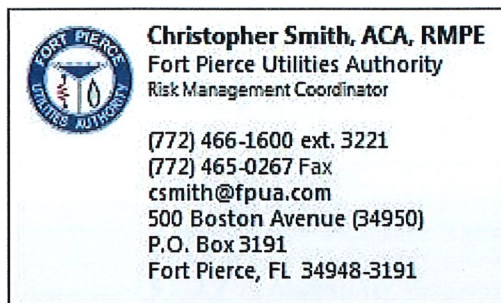
FL, 34950.

Florinda Mazzarella

From: Chris Smith
Sent: Friday, May 01, 2015 8:40 AM
To: Clayton Lindstrom
Cc: Florinda Mazzarella; Nancy Dallaire
Subject: FW: GC2015080377 DOL 02/12/2015 Denial
Attachments: sewer - no neg.docx; Christopher Smith ACA RMPE.vcf

FYI.

This was a claim from Board Member Glynda Cavalcanti. Our insurer, the Florida League of Cities, has found no negligence on the part of FPUA, and has denied the claim. If Mrs. Cavalcanti calls to discuss, please refer her to the Florida League of Cities.



From: Chris Smith
Sent: Friday, May 01, 2015 7:51 AM
To: 'Tara Bonilla'
Subject: RE: GC2015080377 DOL 02/12/2015 Denial

I changed "later" to "lateral"

From: Tara Bonilla [<mailto:TBonilla@flcities.com>]
Sent: Thursday, April 30, 2015 4:27 PM
To: Chris Smith
Subject: RE: GC2015080377 DOL 02/12/2015 Denial

What was the change? And it is signed. ☺

Tara Bonilla, AINS, AIC
Claims Representative II
TBonilla@flcities.com
Direct Phone: 407.367.1761
Fax: 800.707.7656
PO Box 538135
Orlando, FL 32853
www.flcities.com

From: Chris Smith [<mailto:csmith@fpu.com>]
Sent: Thursday, April 30, 2015 3:59 PM
To: Tara Bonilla
Cc: Nancy Dallaire
Subject: FW: GC2015080377 DOL 02/12/2015 Denial

I made a minor change. Please send me a copy of the final signed.

From: Tara Bonilla [<mailto:TBonilla@flcities.com>]
Sent: Thursday, April 30, 2015 3:53 PM
To: Chris Smith
Cc: PL Mail
Subject: GC2015080377 DOL 02/12/2015 Denial

Hi Chris,

This is the denial that I am going to send. What do you think?

Thanks,

Tara Bonilla, AINS, AIC
Claims Representative II
TBonilla@flcities.com
Direct Phone: 407.367.1761
Fax: 800.707.7656
PO Box 538135
Orlando, FL 32853
www.flcities.com

Please note: Florida has a very broad public records law. Most written communications to or from Fort Pierce Utilities Authority employees regarding government business are public records, available to the public and media upon request. Your e-mail communications may be subject to public disclosure.

(For additional information, go to http://www.fpu.com/important_information/privacy.php)



April 30, 2015

GLYNDA CAVALCANTI ET AL
PO BOX 3688
FORT PIERCE FL 34948

Administration

RE: Member: Fort Pierce Utilities Authority

Trust Services

Claim Number: GC2015080377

Date of Loss: 03/11/2015

Financial Services/
Underwriting

Claimant Location: 511 N Indian River Dr, Fort Pierce

Post Office Box 530065
Orlando, FL 32853-0065

Dear Ms. Cavalcanti:

As claim administrators for Fort Pierce Utilities Authority, this will acknowledge receipt and review of your sewer back up liability claim.

Health Claims

Post Office Box 538140
Orlando, FL 32853-8140

We have completed our liability investigation and were unable to find that the Authority's side of the sewer main was the cause of your loss. Also, the Authority has not had any prior issues in its sewer main which would place them on notice. The blockage in residents' private sewer lateral lines would be the individual residents' maintenance responsibility and not that of the Authority.

Workers' Compensation Claims

Therefore our review has not found any negligence on the part of our member. Regretfully, we will be unable to honor your claim.

Property & Liability Claims

Post Office Box 538135
Orlando, FL 32853-8135

Should you have any documentation that the Authority knew, could have known, or was the cause of damage, please forward at your convenience for further review and reply.

1 (800) 445-6248
(407) 425-9142
Fax: (407) 425-9378

Respectfully,

www.flcities.com

Tara Bonilla, AINS
Claims Representative I
TBonilla@flcities.com
Phone: 407.367.1761
Fax: 800.707.7656

Florinda Mazzarella

From: Bill Abramowicz
Sent: Thursday, May 21, 2015 12:55 PM
To: glynda@mclcpa.com
Cc: Clayton Lindstrom; Florinda Mazzarella; Eve Walker
Subject: 1261 Bonefish
Attachments: William S Bill Abramowicz.vcf

Ms. Cavalcanti,

All paperwork was received for 1261 Bonefish and services will be on today. All breakers and faucets should be left off inside. Thanks!

William S. "Bill" Abramowicz
Fort Pierce Utilities Authority
Customer Service Manager
(772) 466-1600 Ext. 3338 Work
(772) 216-3896 Mobile
bill@fpu.com
206 South 6th Street
<http://www.fpu.com>

Company: Fort Pierce Utilities Authority
 System: 6/16/2017 4:31:37 PM
 User Date: 6/16/2017

Page:1
 User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 171527

Created By: Barbara Jean Gibson 6/5/2017 1:42:39 AM

LOC 74352200--T/OFF SERVICE PER GLYNDA'S CONVERSATION W/JASON.

Created By: Sonia Gomez 1/5/2017 2:29:52 PM

74352200 - MS CAVALCANTI ASKED TO HAVE SERVICES T/ON FOR TOMORROW. NO DEP REQUIRED.
 SHE IS REGISTERED AGENT FOR RIO LINDO PROPERTIES LLC - OWNER

Created By: Sonia Gomez 9/12/2016 8:36:33 AM

74690664 - LEAK DETECTOR NOT SPINNING AND CONS ARE BACK TO NORMAL. USED 2K IN 15 DAYS. SENT MS CAVALCANTI AND EMAIL WITH THE RESULTS.

Created By: Raul Barrera 9/8/2016 4:18:12 PM

BARRERA 9/8/2016 4:17:33 PM
 74260800 PER SONIA'S LOCATION NOTE PLEASE READ INTO GLYNDA CAVALCANTI'S NAME 171527 WHEN JAMES EYNON CONTACTS US FOR DISCONNECT. MS CAVALCANTI IS PURCHASING THE PROPERTY AND THE CLOSING IS SCHEDULED FOR SEPT 6TH.

Created By: Sonia Gomez 9/8/2016 0:36:23 AM

74690664 - RECEIVED EMAIL FROM MS CAVALCANTI. THE WTR USAGE IS HIGHER AND SHE HAD A PLUMBER OUT ON 8/12 AND WANTED TO BE SURE THE CONS ARE BACK TO NORMAL. SCHEDULED REREAD FOR TOMORROW AND HAVING THEM CK LEAK DETECTOR

Created By: Barbara Jean Gibson 4/26/2016 1:27:45 PM

GIBSON 4/26/2016 1:25:46 PM
 LOC 74260400--REC'D EMAILED HUD FROM DONNA BENTON FOR GLYNDA CAVALCANTI. CALLED GLYNDA TO VERIFY OK TO T/ON SERVICE IN HER NAME.

Created By: Mary Thomas 4/18/2016 3:16:45 PM

51128000- BILL ISSUED ON 4/12/2016 HAD DUPLICATE GARBAGE CHARGES OF \$8.78, ALSO REMOVED GAS MIN CHARGE OF \$5.26. SEND LETTER AND CORRECTED BILL.

Created By: Sonia Gomez 4/4/2016 0:47:42 AM

51128000 - SIGNED GAS METER REMOVAL FORM RECEIVED
 GAS METER TO BE REMOVED

Created By: Sonia Gomez 3/31/2016 8:14:45 AM

51128000 - COPY OF SETTLEMENT STATEMENT ATTACHED

Created By: Sonia Gomez 3/30/2016 2:11:07 PM

51128000 - NEW OWNER AS OF TODAY
 DOES NOT WANT GAS - WANTS THE METER REMOVED, WILL NOT USE IT.
 WILL SENT GAS METER REMOVAL FORM
 ELEC & WTR WILL BE T/ON TOMORROW

Created By: Lori Bianco 1/20/2016 0:02:52 AM

74184000 PER NOTE ON LOC. T/ON SERV, WHEN TENANT WANTED TO T/OFF.

Created By: Sonia Gomez 1/14/2016 9:25:17 AM

74352220 - RECEIVED EMAIL FROM MS CAVALCANTI TO T/OFF ALL SERVICES FOR TOMORROW.

Created By: Lori Bianco 12/31/2015 9:57:51 AM

74352220 PER E-MAIL FROM CLAY LINDSTROM TO ANGIE , I CANCELED T/OFF S/O AND MADE R/O. MRS CAVALCANTI OWNS THIS PROP AND TENANT WAS MOVING OUT AND T/OFF SERVICE TODAY. I SPOKE TO DOROTHY LONG.

Created By: Josh Calandro 11/2/2015 2:22:35 PM

74352205 OWNER EMAILED FOR SERVICE TO BE READ INTO HER NAME 11/2
 NO DEP

Created By: Glyn Moberly 8/28/2015 4:50:08 PM

Clay Lindstrom called asked to have this turned on.

Created By: Barbara Jean Gibson 5/21/2015 2:10:22 PM

LOC 74331236--REC'D HUD FOR RIO LINDO PROPERTIES (GLYNDA CAVALCANTI) TO T/ON SERVICE ON 5/21/15. NO DEP REQUIRED.

Customer - 171527

Page 2

Created By: Raul Barrera 3/31/2015 0:04:09 AM
21224965 MARLENE HOWARD, CO-WONER, T/OFF 4/1, VRFD ID & CONTACT INFO

Created By: sa 2/13/2015 1:45:36 AM

MARTINM 2/13/2015 11:41:54 AM
LOC 21224965 T/ON 2/13/15 MARLENE HOWARD CAME IN TO HAVE SERVICE TURNED ON FOR MS CAVALCANTI. NO DEPOSIT REQUIRED.

GOMEZ 9/24/2014 4:42:26 PM
74394500 - PROPERTY OWNER AS OF 9/25/14
SCHEDULED SERV TO BE PLACED IN MS CAVALCANTI'S NAME AS OF TOMORROW, COPY OF SETTLEMENT ATTACHED

TIPTON 9/9/2014 8:20:41 AM
74378400-171527
CREDIT 13K GAL WTR AT NON-TIER FOR USAGE ON 08/22/14 AND SWR TO AVG OF 3K FOR USAGE ON 06/25/14 (5K) - 07/24/14 (8K) AND 08/22/14 (10K)
CREDIT \$79.63 - SENDING LETTER PER INSTRUCTIONS FROM BILL A

SIRMONSV 1/21/2014 3:19:41 PM
74690664 CUST CALLED IN TO PAY ONLY 55.29 TODAY.

TIPTON 5/3/2013 1:13:19 PM
74378400-171527
CREDIT WW FOR LEAK AT METER IN MARCH 2013 - CREDIT \$5.40 - ONLY 2K USED

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:56:39 AM
User Date: 6/20/2017

Page:1
User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 21224965

Created By: Dorothy Long

8/31/2015 0:49:48 AM

8/28/15 TURNED ON ELECTRIC -ELECTRIC IS OFF AT BREAKER -E26199 READ 19467
-JONES

Created By: Glyn Moberly

8/28/2015 4:49:59 PM

Clay Lindstrom called asked to have this turned on.

Company: Fort Pierce Utilities Authority
 System: 6/20/2017 8:46:30 AM
 User Date: 6/20/2017

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 User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 51128000

Created By: Patrick Gillespie 5/2/2017 2:04:48 PM

Meter E23745 read 12881 is ok. The customer stated they have 2 a/c units and a water leak, advised to contact customer solutions after the leak was repaired about possible credit.

Created By: Sonia Gomez 11/2/2016 8:15:30 AM

MS CAVALCANTI IS QUICK CLAIMING THIS PROPERTY TO BOBBY AND NAOMI ALLEN. ONE OF THEM WILL BE COMING IN WITH THE DOCUMENTS

Created By: Ana Johnson 4/14/2016 1:10:20 PM

4.7.16 DEPT 74 TM
 G- REMOVED METER - CAPPED THE LUBESTOP & LEFT YELLOW TAG AND PAINTED YELLOW - METER IN SHOP - G915024 SIZE 250 READ 0000

Created By: Sonia Gomez 4/4/2016 0:46:57 AM

SIGNED GAS METER REMOVAL FORM SCANNED & ATTACHED

Created By: Trish Gilsinan 3/31/2016 1:09:06 PM

WTR IS OFF @ CURBSTOP

Created By: Ana Johnson 3/25/2016 3:02:49 PM

3.22.16 DEPT 74 MBO
 G- T/ON - NO GAS APPL AT THIS LOC - NO GAS T/ON NEEDED.
 CXL ORDER PER TECH - G915924 READ 0000 SIZE 250 AMR (HOUSE IS DISREPAIR AND IS UNSAFE - TECH SPOKE WITH REAL ESTATE AGENT)

Created By: Ana Johnson 3/23/2016 9:58:45 AM

3.23.16 DEPT 74 MBO
 G- CANCEL T/ON - NOT IN CONDITION FOR T/ON - REP/BROKER CAN MEET TECH THERE TO SHOW WHATS WRONG IF AND WHEN THEY WOULD LIKE.
 G915924

Created By: Ana Johnson 9/8/2015 2:15:57 PM

9.4.15 DEPT 74 CS
 G- T/ON & CHG 175 METER OUT FOR NEW 250; THERE ARE NO APPL AT THIS LOC AT THIS TIME; REPLACED 175 METER & 143 REG AFTER REPLACING RISER & LUBESTOP ON STEEL SERVICE; TESTED MTR SET - NO GAS LEAKS; **NOTE - VERY RUSTED RISER, REGULATOR PASSING GAS**; NON GREASEABLE LUBESTOP; METER LEFT LOCKED OFF; ODOR TESTED; MTR PAINTED & STICKERED; OLD G207990 READ 4886 SIZE 175 *DESTROYED* NEW G915924 READ 0000 SIZE 250 ERT#903 24 614

Created By: Ana Johnson 8/11/2015 9:19:08 AM

8.5.15 DEPT 74 TM
 G- T/ON - CANCEL ORDER PER TM - CUST NOT READY - G207990 *MTR LEFT LOCKED OFF*

Created By: Ana Johnson 7/29/2015 8:43:20 AM

7.13.15 DEPT 74 JB
 G- T/ON; CGI - NO CONTACT MADE WITH CUST - CLOSE ORDER PER JB UNTIL CUST CALLS BACK TO RESCHEDULE.

Created By: Ana Johnson 7/15/2015 1:43:35 AM

7.13.15 DEPT 74 TM
 G- T/ON - CGI - NO ONE SENT FROM REAL ESTATE COMPANY - NO ENTRY MADE
 G207990 SIZE 175

Created By: Trish Gilsinan 7/13/2015 1:20:01 AM

WTR IS OFF @ CURBSTOP

Created By: Barbara Jean Gibson 7/9/2015 9:29:12 AM

#238544--REC'D TRUST AGREEMENT FROM ALTISOURCE SINGLE FAMILY (PENDING LEASE) FOR CONNECTION OF SERVICES. SENT RESPONSE QUOTED DEP \$400.00, OR \$450.00 W/GAS.

Created By: sa 2/4/2015 3:46:18 PM

GIBSON 2/4/2015 3:45:17 PM
 REC'D EMAILED LISTING AGREEMENT (PENDING LEASE) FROM ALTISOURCE SENT RESPONSE QUOTED DEP \$400.00 OR \$450.00 WITH GAS.

JACKSON 12/8/2014 7:12:53 AM
 12-2-14 CALLED OUT FOR AN OPEN SEWER LINE. FOUND THAT IT WAS A MAN HOLE RING AND COVER. CONTRUCTION CREW REPLACED RING AND COVER CODE:12

SIRMONSV 9/19/2014 10:48:07 AM
SOME GUY CALLED IN FROM 866-952-6514 TO T/ON LOC AGAIN AND I TOLD HIM WE NEED
SIGNED PAPER WORK FROM OWNER TO TURN BACK ON AGAIN.

BARRERA 8/6/2014 1:19:05 PM
DEP \$280 FOR ELEC & GARB FOR ALTISORCE , THEY DONT WANT WATER ON

GILSINAN 4/4/2014 11:45:40 AM
WTR IS OFF @ CURBSTOP

JOHNSONCH 3/31/2014 4:10:14 PM
238544 ALTISOURCE SINGLE FAMILY INC WILL BE CALLING IN TO PAY DEP OF \$240
FOR T/ON. I VERIFIED CORP THROUGH SUNBIZ & CREATED CUST. LISTING AGREEMENT IS
IN PENDING LEASES 2013-2014.

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:48:18 AM
User Date: 6/20/2017

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User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74184000
Created By: Val Sirmonsv 4/28/2017 1:20:36 AM

*****CORRECTION***** DEP HERE IS 425.00

Created By: Val Sirmonsv 4/28/2017 1:19:47 AM

DEP HERE IS 400.00

Created By: Timothy Hughes 11/10/2016 1:44:24 AM

REBOOTED ELECTRIC METER

Created By: Sonia Gomez 1/15/2016 0:37:26 AM

PLEASE READ INTO PROPERTY OWNER'S NAME, GLYNDA CAVALCANTI - 171527, ONCE
CURRENT TENANT JESSE B JOHNSON CONTACTS US TO DISCONNECT.

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:48:52 AM
User Date: 6/20/2017

Page:1
User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74260400
Created By: Val Sirmonsv 8/16/2016 0:32:22 AM

DEP HERE IS 400.00

Created By: Chontae Johnson 4/26/2016 0:43:58 AM

THE REALTOR FOR GLYNDA CAVALCANTI & WILL BE EMAILING OVER THE CLOSING STMNT TO SWITCH ACCT INTO MS. CAVALCANTI'S NAME. SHE ALSO GAVE A FORWARDING ADDR FOR THE CURRENT OWNER, RONALD GULIBON, WHICH I ADVISED HER THAT I COULDN'T UPDATE ON THE ACCT WITHOUT VERIFYING THIS WITH HIM SO HE WILL NEED TO CONTACT US SO THAT WE CAN CONFIRM THIS INFO. ALSO MS. CAVALCANTI WILL NEED TO CONTACT US AS WELL.

Created By: Sonia Gomez 4/20/2016 1:29:09 PM

PLEASE READ INTO GLYNDA CAVALCANTI'S NAME 171527 WHEN RONALD GULIBON CALLS TO FINAL. CLOSING SCHEDULED 4/24/16 AT 4PM

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:49:22 AM
User Date: 6/20/2017

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User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74260800

Created By: Trish Gilsinan 9/9/2016 2:16:16 PM

MTR CHG FOR BAD DISPLAY-REMOVED MTR #65807 WILL NEED TO GET READ FROM MTR SHOP, AND INSTALLED MTR #72974 READ 00000- MOSELY

Created By: Sonia Gomez 9/1/2016 9:15:37 AM

PLEASE READ INTO GLYNDA CAVALCANTI'S NAME 171527 WHEN JAMES EYNON CONTACTS US FOR DISCONNECT. MS CAVALCANTI IS PURCHASING THE PROPERTY AND THE CLOSING IS SCHEDULED FOR SEPT 6TH.

Created By: Val Sirmons 7/5/2016 2:30:51 PM

DEP HERE IS 400.00

Company: Fort Pierce Utilities Authority
 System: 6/20/2017 8:49:58 AM
 User Date: 6/20/2017

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 User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74331236
 Created By: Trish Gilsinan 3/10/2017 2:58:06 PM

T/ON- ELEC READ IS 97938. SUBMITTING TO BILLING TO ADJUST PREVIOUS CUSTOMER-
 HUGHES

Created By: Timothy Hughes 3/10/2017 2:18:28 PM

TURNED ON ELECTRIC- BREAKERS OFF INSIDE HOME

Created By: Val Sirmonsv 5/20/2015 4:27:18 PM

PER CLYNDA CAVALCANTI CALLED IN AND WANTED TO T/ON SERV HERE FOR 5/21/2015
 AND I WHEN I ASKED HER IF SHE COULD SEND ME HER PAPER WORK VIA EMAIL SHE SAID
 SHE DIDN'T HAVE ANYTHING BUT SHE NEEDED THE SERV AND I TOLD HER I NEEDED
 SOMETHING SHOWING SHE WAS GOING TO BE THE OWNER HERE EVEN IF IT WAS NOT
 SIGNED. SHE THEN SAID SHE HAD MADE IT TO HER REALTOR OFFICE AND SHE LET ME
 TALK TO A DONNA AND I ASKED HER WHAT PAPERWORK DO SHE HAVE AND SHE SAID ONLY
 A CONTRACT AND I SAID THE SALES CONTRACT AND SHE SAID YES. I TOLD HER LET ME
 CHECK AND I ASKE ANGIE AND SHE SAID NO WE CAN'T TAKE THAT. WHEN I LET MS
 DONNA KNOW THAT SHE GAVE THE PHONE BACK TO GLYNDA AND SHE WAS VERY UPSET AND
 STARTED YELLING AT ME THAT I SIT ON YOUR BOARD AND I TOLD HER I KNOW THAT AND
 THAT WAS WHY MISS FLORINDA GAVE YOUTO ME. I ASKED HER WHAT NAME SHE WANTED
 THE ACCT UNDER SINCE SHE SAID THERE WOULD BE A BUSINESS NAME ON THE PAPERWORK
 AND SHE JUST GOT REAL RUDE AND I TOLD HER I WAS SORRY THAT I ASKED HER WHAT
 NAME SHE WANTED ONTHE ACCT DO TO SHE NEVER SAID HERS OR THE BUSINESS I WAS
 SORRY THAT UPSET HER BUT NEEDED TO KNOW THAT. AND THEN I TOLD HER ONCE I GET
 THE PAPER WORK I WILL PUT INTO HER NAME AND TOLD HER TO HAVE A BLESSED DAY.

Created By: Trish Gilsinan 4/10/2015 1:38:08 AM

WTR IS OFF @ HAND VALVE AT HOUSE

Created By: Trish Gilsinan 4/10/2015 1:37:10 AM

ELEC IS OFF @ BREAKER

Created By: sa 2/11/2014 0:19:05 AM

STRAND 2/11/2014 10:18:54 AM
 237328 BANK OF NEW YORK, MOVING IN AS OWNER PER FINAL JUDGEMENT, COPY
 ATTACHED TO CUSTOMER

STRAND 1/14/2014 3:01:57 PM
 PER ST LUCIE COUNTY COURT WEBSITE THERE IS FINAL JUDGEMENT OF FORECLOSURE AS
 OF DEC 21 2011 BETWEEN BANK OF NEW YORK MELLON TR AND CATHERINE MATTHEWS,
 AQUA FINANCE INC... WHEN SERVICES REQUESTED PLEASE VERIFY PROOF OF OWNERSHIP

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:50:29 AM
User Date: 6/20/2017

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User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74352200
Created By: Barbara Jean Gibson 6/5/2017 0:11:42 AM

QUOTED DEP \$400.00

Created By: Trish Gilsinan 1/6/2017 2:11:05 PM

OFF @ BREAKER

Created By: Trish Gilsinan 1/6/2017 2:10:50 PM

OFF @ CURBSTOP

Created By: Sherry Furgerson 9/21/2015 8:06:15 AM

9/20/15 OVERTIME
9/20/15 BACKUP, RODDED OUT LATERAL TO CLEAR STOPPAGE. CODE 22
KNIGHT AND CURRID

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:50:56 AM
User Date: 6/20/2017

Page:1
User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74352205
Created By: Kimberly Buchholz 2/2/2016 2:46:19 PM

225855 SHARON CAME IN INQUIRING ABOUT TURNING ON ALL SERVICES FOR 2/24/16.
SCANNED LEASE AND ID. DEPOSIT REQUIRED PER CREDIT CHECK. QUOTED DEPOSIT OF
400.00

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:51:40 AM
User Date: 6/20/2017

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User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74352220
Created By: Timothy Hughes 8/30/2016 1:26:02 PM

ELECTRIC IS OFF @ BREAKER

Created By: Val Sirmonsv 1/15/2016 0:00:48 AM

PER TRE (RED) FOR MS LEANNE MARIE HUDY SHE NEEDS THE FULL DEP OF 492.00, SERV IS ALREADY OFF AND I TOLD HER IF SHE CALL BACK BY 11:00AM TODAY AND PAY WE CAN GET IT BACK ON TODAY OTHERWISE IT WILL BE 1/19/2016. I SET UP HER CUST# 245511 ALREADY AND ATTACHED HER LEASE INFO TO.

Created By: Barbara Jean Gibson 1/15/2016 8:41:06 AM

REC'D EMAILED LEASE & DL FROM LEANNE HUDY (PENDING LEASE). SENT RESPONSE QUOTED DEP \$492.00

Created By: Marie Causey 1/12/2016 2:49:46 PM

DEP \$492

Created By: sa 11/13/2014 2:53:45 PM

GILSINAN 11/13/2014 2:53:41 PM
RECONNECT- OFF @ BREAKER

STRAND 3/24/2014 11:04:24 AM
DEP 400 TO LISA D SINGLETARY AND KENYON SHAFT, NO W/O OR OLD BILL

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:45:27 AM
User Date: 6/20/2017

RECORD NOTES REPORT

Note ID: 74378400

Created By: sa

9/4/2014 1:02:57 PM

ABRAM 9/4/2014 1:02:35 PM
LEAK IN GROUND, PER CUSTOMER. GIVING TO BILLING TO RESEARCH FOR CREDITS.

CURLEY 4/3/2014 1:51:16 PM

ABRAM 4/3/2014 12:46:22 PM
PLEASE REFER CALLS ABOUT BILLS FROM DITCHDIGGERS GOING TO HOMEOWNERS ON FABER CT. TO BILL EXT. 3338.

FRIER 3/28/2013 3:01:20 PM
I CONCUR WITH THE RECOMMENDATION TO CONSIDER A CREDIT INVESTIGATION.
A. BYRD

FRIER 3/28/2013 12:39:51 PM
CREDIT RECOMMENDED THE LEAK OCCURED AFTER WE REPLACED SERVICE.
D. HUDMAN

CURLEY 3/28/2013 12:19:47 PM
CRS PLUMBING REPAIRED CUSTOMER SERVICE FOR FPUA.
METER #92604381. READ 1

DECKER 3/28/2013 10:28:55 AM
OVERTIME CALL ON 3/27/2013..MADE REPAIRS TO A SERVICE CUSTOMER SIDE OF METER
METER DUE TO THE FAULT OF FPUA. CHANGED OUT METER.
OLD METER# 35092944
NEW METER #92604381
READ 1642

CLEVELAND 2/26/2013 11:51:35 AM
REQUEST REPLACE THE BROKEN METER BOX LID, CLEANED OUT THE METER BOX AND
OBSERVED THAT THERE IS NO 1" LOCKING CURBSTOP ON THE FPUA SIDE, AND ALSO
THERE IS 3/4" GALV. SERVICE LINE. SUBMITTED THIS SERVICE FOR RENEWAL.
REINSTALLED A NEW METER BOX AND LID.
METER# 35092944 READ 1640

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:52:05 AM
User Date: 6/20/2017

Page:1
User ID: Angie Steph

RECORD NOTES REPORT

Note ID: 74394500
Created By: sa

8/23/2014 6:37:26 PM

CLEVELAND/ BILLY LOCKMILLER/ SIDNEY JERGER 8/23/2014 6:26:57 PM
REQUEST ROD OUT THE SERVICE, DUG DOWN TO THE 4" MAIN AND ROD OUT THE SERVICE
LINE. FLUSHED THE SERVICE LINE THROUGH THE CUSTOMER OUTSIDE HOSE BIBB. THE
WORK WAS DONE ON 8/22/14.
5/8 NEPTUNE METER# 89436584 READ 17

PATRICK 8/22/2014 2:15:41 PM
REQUEST: FOR NO WATER
TRIED TO ROD OUT THE SERVICE
BUT WAS UNABLE TO DO SO. TURNED OVER TO
STANDBY METER# 89436584 READ 17

Company: Fort Pierce Utilities Authority
System: 6/20/2017 8:46:00 AM
User Date: 6/20/2017

RECORD NOTES REPORT

Note ID: 74690664
Created By: Trish Gilsinan 9/9/2016 1:52:11 AM

REREAD- WTR READ IS 81. PER MIR NO LEAKS- MOSELY

Created By: Mary Thomas 3/23/2016 3:42:28 PM

CHANGED CLASS FROM COM TO RES WITH COM WW

Created By: Billy Lockmiller 4/8/2015 1:22:35 AM

REQUEST CHANGE OUT METER' DUG OUT THE METER BOX BY A LARGE TREE ALSO CUT OUT
LARGE ROOTS. THEN REMOVED THE OLD 1' NEPTUNE METER. REINSTALLED A NEW 1'
NEPTUNE METER AND A NEW CUSTOMER DUAL CHECK ASSEMBLY. FLUSHED THE SERVICE
LINE THROUGH THE CUSTOMER OUT SIDE HOSE BIBB. ON THE FPUAS SIDE THERE IS A 1'
POLY SERVICE LINE ON THE CUSTOMER SIDE THERE IS A 1' PVC SERVICE LINE. RESET
METER BOX GROUND LEVEL.
OLD 1' NEPTUNE METER#34549764 READ 2449
NEW 1' NEPTUNE METER#53365662 READ 0
DC#1428

Created By: sa 12/15/2014 4:19:26 PM

SA 7 /29/1997 0 :0 :0 P-W/WW - NEASE
WATER & SEWERSVC > 1 ACCT