

Apparel and filled out electronically in Microsoft Excel or our online ordering system.

Order Changes

ETA works to produce your order as quick as possible, due to this we do not allow changes to your order once it has been submitted. (Changes include numbers, sizes, names, colors, logos, or any items that affect the production time of your order.)

If you need to add new uniforms to your order or after the initial order is placed they may have a different delivery date from the original order.

Order Errors

Any mistakes made by Evolution Team Apparel that cause incorrect sizing, numbers, player names, or team names will be corrected by Evolution Team Apparel at no additional cost to the team affected. All orders are custom and will not be refunded once delivered but we will make every reasonable effort to correct any mistakes made by Evolution Team Apparel.

Any mistakes made by customers that cause incorrect sizing, numbers, player names, or team names that have to be corrected by making new apparel will be charged to the customer at a reduced rate if the items have to be remade.

Shipping and Transit Times

Orders are shipped to our offices internationally from our production facility before being dispatched to our customers. If a shipment is held in customs or delayed for any reason by the shipping company Evolution Team Apparel is not liable for delays. Shipments take up to three days to be received at our offices then approximately 1 to 5 days to be delivered to our clients depending on your location. We are located in Nashville, TN and use FedEx, please check with either service for transit times from zip code 37211 for approximate shipping times for Ground and Priority Shipping. If you require overnight or expedited shipping you will be required to cover the shipping fees.

Overnight shipping caused by delays

If you are advised to place your order by a certain date to receive it in time for a game and you fail to do so which results in the order having to be shipped overnight or a two day shipping the shipping charge increase will be assessed on your final bill.

Deposits and Payments

Evolution Team Apparel requires a 65% deposit to begin all orders. By submission of your deposit you understand and agree to our company policies and FAQs responses. Deposits are non-refundable and if you decide to cancel your order the deposit will not be refunded. The balance of your order will be due before shipping goods to you. We will not release orders until the balance is paid in full. If your order is not paid in full after two weeks of being ready to deliver you will be charged a storage fee of \$50 per week which will be applied to your balance due. If your uniform order is not paid within 60 days of being ready to ship Evolution Team Apparel reserves the right to destroy and dispose of or sell your uniforms to another client. If your account goes to litigation due to non payment we have the right to pursue litigation in the State of Tennessee if your are an out of state client.

Order Turnaround Time

All orders will take 3 to 6 weeks to complete, orders will not be placed until the deposit is paid. Orders may finish sooner and you will be notified on order progress. Turnaround time is affected by order date and order size. We recommend that you order at least six weeks before you need your items, at peak ordering times orders can take up to 8 weeks before for delivery. If you are provided a guaranteed delivery time outside of these terms this will not apply.

Adding Uniforms After Delivery

We do our best to meet all of your team needs which means at times adding uniforms after the initial order has been delivered. This is not a problem just keep in mind that the secondary orders will have a production time similar to your first order. If you need to add less than the minimum of 12 uniforms the prices will increase for a small order run. Price increases will be as follows for all sports.

1 to 5 uniforms the cost will be \$120 per uniform

6 to 11 uniforms the cost will be \$100 per uniform

Acknowledgement: By placing this order you agree to the above conditions of ordering with Evolution Team Apparel.