

ABSOLUTE PROTECTION TEAM

BURGLAR • FIRE • CCTV • ACCESS CONTROL • INTERCOM • VAC • HOME THEATER • WHOLESALE AUDIO • STRUCTURED WIRING

09/22/2017

To whom it may concern;

RE: Chucks Seafood
822 Seaway Drive Fort Pierce, FL
Permit # 1576

This customer is a client of ours. We have been out to the site multiple times to fix the system. However every time we were out there the next day something else would go bad. The customer now has a functional security system. We also had issues where the Central Monitoring Station had old non-working phone numbers for the client. We updated their call list to be sure all numbers are current and working. During the time that there system was not functioning properly, the customer accrued many false alarm charges. I am inquiring about possibly having some of the charges reduced. The customer has been retrained on how to call in false alarms and hopefully they will not have these issues in the future. If you have any questions please contact me directly at 772.770.0111. I appreciate you taking the time to look into this account.

Thank you,



Brittany King
Absolute Protection Team
Service Manager

Always There!

4320 US Hwy. 1 • Vero Beach, FL 32967

Vero	PSL	Stuart	Okeechobee	Melbourne	Jupiter
770-0111	873-1238	286-8908	357-7222	751-1238	748-4999

www.absoluteprotect.com

Toll Free: 888-784-TEAM (8326) • Fax: 772-770-3375

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