

100569

Transaction 3 Summary
General

Lockbox Number: 865482
Lockbox Name: Fort Pierce
Lockbox Site: MCO
Sequence Number: 1

Transaction Type: Correspondence Only
Transaction Total: \$0.00
Batch Number: 951

FP
Acct # 100569
INV #

Invoice 1

F and H Contractors

Alarm location

3310 Enterprise Rd

Ft Pierce FL 34982

Shawn Ferschke

Cell 321-806-9898

Shawn.ferschke@fandh.net

Date of false alarm was in November and December total of 6 times

Permit # 100569

Reason for appeal

We have had no false alarms until November after the 2 alarm gong off we called Absolute Protection Team to check motion sensor #5 they came out and said that the cob webs by the sensor was causing the problem they brushed them away and left. That night the alarm went off again that night. We called Absolute Protection again they put us out several days for the next appt the alarm kept going off when the company come out they adjusted the sensor on a new angle and new location said this will fix it. That night the alarm went off again we called Absolute protection again and demanded a new motion sensor by the time they set us to return again the alarm has gone off again. After replacing the motion sensor the alarm has not gone off again. If there is any you can please work with us it would be greatly appreciated even if you could just reduce the amount we owe you. See attached alarm bills

Thank you

Shawn Ferschke

4786
4558
4528
4088
~~3894~~
3894

12/27/2017 10:10 Absolute Protection
12/27/2017

Work Order (FAX) P.002/002

ABSOLUTE PROTECTION TEAM

MURGLAR • FIRE • CCTV • ACCESS CONTROL • INTERCOM • VAC

Phyllis Support Logout
Customers Customer Search: name - cust #

Customers Invoices Payments RMR Work Orders Proposals Calendar GL Reports Setup Accounting

Work Order - 4119 : F & H CONTRACTOR...

F & H CONTRACTORS - #1
Tax: X - 0.000%
3310 ENTERPRISE RD
FT PIERCE, FL 34950
11/1-Cust-bb
(772) 257-6709
PO#:

System: Security - #FLV106509
Panel Type: UNKNOWN
Location:
Service Level: T & M-C
Base: \$95.00 Labor: \$75.00
Increment: 15 min. Bill After: 30 min.
Warranty Labor: Expired: 9/26/2016 | No Warranty
Warranty Parts: Expired: 9/26/2016 | No Warranty

Type: Service Call- Zone Fault
Status: Completed
Salesperson: Bill Utley
Technician: Mitch Pearson
Next Appointment: No Appointments Scheduled
Please check zone 5, cust keeps having false alarms with it

Service Fee	Labor	Items	Parts	Tax	Total	RMR
\$95.00	\$0.00	\$0.00	\$125.00	\$0.00	\$220.00	\$0.00

Appointments	Items	Parts	RMR	Notes	Complete	System Parts	System Notes	Docs	Custom Fields
<input type="checkbox"/> On Site <input type="checkbox"/> Dispatched <input checked="" type="checkbox"/> Scheduled <input type="checkbox"/> Completed <input type="checkbox"/> Confirmed <input type="checkbox"/> Declined									
Appt #	Appointment Time	Technician	Last Activity		Est Len.	Billable	Labor		
4521	11/3/2017 9:30 AM	Mitch Brown	Completed: 11/3/2017 11:00 AM		90	0	\$0.00	<input checked="" type="checkbox"/>	

Invoice



**ABSOLUTE
PROTECTION TEAM**

BURGLAR • FIRE • PCTV • ACCESS CONTROL • INTERCOM • VAC

Invoice # 199026	Customer # 20867	Invoice Date 11/06/2017	Due Date 12/06/2017	Amount Due \$262.59	Amount Enclosed \$
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*****MIXED AADC 440 461 1 MB 0.423

To: F & H CONTRACTORS
3310 ENTERPRISE RD
FT PIERCE, FL 34950

Remit To: Absolute Protection Team
4320 US Highway 1
Vero Beach, FL 32967

Detach and return with your payment.

Customer Name F & H CONTRACTORS	Customer # 20857	Invoice # 199026	Invoice Date 11/06/2017	PO Number	Amount Due \$262.59
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Description	QTY	Rate	Amount
<i>F & H CONTRACTORS, 3310 ENTERPRISE RD FT PIERCE, FL</i>			
Service Fee	1.00	95.00	95.00
WIRELESS PIR RESIDENTAL	1.00	125.00	125.00

Generated from WorkOrder #4119 Memo: Replaced nw motion detector in warehouse	Sub Total:	220.00
	Total Sales Tax:	0.00
	Invoice Total:	220.00
	Payments/Credits Applied:	(0.00)
	Invoice Amount Due:	220.00
	Other Open Invoices:	42.59
Late Fee:	0.00	
Amount Due:	\$262.59	

CONTACT US

Billing Questions (772) 770-0111	Sales	Central Station	Service	Email brittany@absoluteprotect.com
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10413 001 05046

Account History: 100569

12/13/2017

False Alarms By Month		
Month	Count	Percent
January	0	0%
February	0	0%
March	0	0%
April	0	0%
May	0	0%
June	0	0%
July	0	0%
August	0	0%
September	0	0%
October	3	50%
November	3	50%
December	0	0%
Total	6	100%

> Problem with motion sensor
This fixed

False Alarms By Day Of Week		
Day	Count	Percent
Sunday	1	17%
Monday	1	17%
Tuesday	0	0%
Wednesday	2	33%
Thursday	0	0%
Friday	1	17%
Saturday	1	17%
Total	6	100%

False Alarms By Hour Of Day		
Hour	Count	Percent
00:00 - 00:59	0	0%
01:00 - 01:59	0	0%
02:00 - 02:59	1	17%
03:00 - 03:59	1	17%
04:00 - 04:59	0	0%
05:00 - 05:59	1	17%
06:00 - 06:59	0	0%
07:00 - 07:59	0	0%
08:00 - 08:59	0	0%
09:00 - 09:59	0	0%
10:00 - 10:59	0	0%
11:00 - 11:59	0	0%
12:00 - 12:59	0	0%
13:00 - 13:59	0	0%
14:00 - 14:59	0	0%
15:00 - 15:59	0	0%
16:00 - 16:59	0	0%
17:00 - 17:59	0	0%
18:00 - 18:59	0	0%
19:00 - 19:59	2	33%
20:00 - 20:59	0	0%
21:00 - 21:59	0	0%
22:00 - 22:59	1	17%
23:00 - 23:59	0	0%
Total	6	100%

12/13/2017 11:50:54 AM

12/27/2017 10:10 Absolute Protection

(FAX)

P.001/002

772-257-0711

Invoice Number	189498	CSID
Sale Date	12/2/2016	FLV106509
Due Date	12/12/2016	
Terms NET:	10 Days	

F & H CONTRACTORS
 3684 N CITRUS AVENUE
 CRYSTAL RIVER, FL 34428

Description	Qty	Price	Net	Tax	Total
SERVICE CALL TO YOUR PREMISES	1	\$75.00	\$75.00	\$0.00	\$75.00
For Service Provided As Per Work Order Number 65212 FIXED PHONE + SET UP REMOTE VIEW.					
TOTALS		\$75.00	\$0.00	\$0.00	\$75.00
Prior Payments On This Invoice					\$75.00
Total Due For This Invoice					\$0.00

-----Return Stub Below-----

Please return this portion of your invoice with your payment. Thank you!
 Customer : F & H CONTRACTORS



Acct. Bal. \$0.00 Amount Remitted
 Payment Method Check Check Number

Invoice Number 189498
 Bill Payer ID: 20857
 (Primary) CSID: FLV106509
 Date Remitted

Charge* Card Number Billing Zipcode
 Name On Card Exp Date

Signature Card ID

*Please Note : If paying by charge card, we can only accept payment by: American Express, Discover, Mastercard, Visa
 Please remit to : Absolute Protection Team, Inc, 4320 US Hwy 1, Vero Beach, FL 32987

Inv No. 189498

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