



FW: The appeal of false alarm fines
Hayley Swiger to: cricker@city-ftpierce.com
Cc: Hayley Swiger

07/10/2018 08:32 AM

Acct# 17778

Hello,

Attached is an appeal waiting for review. Let me know if you need anything else to help you make a decision.

Thank you!

Kind Regards,

Hayley Swiger
Customer Support Specialist
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-----Original Message-----

From: Pineapple Playhouse [mailto:info@pineappleplayhouse.com]
Sent: Monday, July 9, 2018 3:47 PM
To: FortPierceFL <FortPierceFL@publicsafetycorp.com>
Subject: The appeal of false alarm fines

To Whom it may concern,

The Pineapple Playhouse at 700 W. Weatherbee Road has received notification of over \$3,000.00 (three thousand dollars) in false alarm fees. At this time we would like to ask that this be looked at and forgiven. Approximately 2 months ago we sent an e-mail to code enforcement for the city of Ft. Piece asking for forgiveness and were told that it might take a couple of months to go before a magistrate. We have not received anything to confirm that at this time and are now in receipt of additional fines due to several incidents at and around our theater.

The alarm system placed here by Guardian Hawk Security has lost power several times due to a loss of electricity and a low battery. We have had quite a few problems due to installation and the lack of service by Guardian to this unit. We were advised by the St. Lucie Fire District that the unit was more than what was necessary, and had never been approved by the fire marshal.

We are a 501 3C Not for Profit agency and have had a rather dismal season, losing the first show of the season to the hurricane, our income was depleted 30 to 35% for the year.

At this time we would ask forgiveness and understanding.

Thank you for anything you can do to help us with this problem.