



May 1, 2019

Sent via: CERTIFIED LETTER & 1st CLASS MAIL

Mr. Joseph Connors
Frozen AC Solutions, Inc.
2541 Golden Park Lane
Tallahassee, FL 34986

5841 NW Drill Ct.
Port St. Lucie, FL 34986

**Re: Notice of Hearing
Contractor Complaint – 1908 Jacaranda Dr.**

Dear Mr. Connors:

This pertains to the complaint submitted to the City of Fort Pierce against you, as a contractor, in the above-referenced case and provides you with notice of the hearing that has been scheduled on such complaint. The item has been forwarded to the Board for hearing **9:00 a.m. June 11, 2019, in the City Commission Chambers on the first floor of City Hall.**

The Respondent may be represented by counsel at the hearing, may present relevant evidence, and will be given an opportunity to cross examine witnesses. A copy of the Rules of Procedure for Disciplinary Matters for the Fort Pierce Board of Examiners of Contractors may be obtained upon request from the Building Department.

If you have any further questions, please call my assistant at (772) 467-3188.

Sincerely,

Shaun Coss, CFM
Building Department Coordinator

SC/km
Enclosures

C (via email): Paul Thomas, CBO, CFM, Building Official
Linda Cox, City Clerk/Asst. City Manager
Board Attorney – Iola Mosley
Contractor's License File
Complainant

Joseph Connors 2541 Golden Park Lane Tallahassee, FL 32303 239-887-2433

February 26, 2019

Fort Pierce Bldg. Dept.
100 North US 1
Fort Pierce, FL 34950



Re: Complaint from 1908 Jacaranda Dr. dated 2/20/19
License CAC1818646 Frozen AC Solutions

Director of Building and Code Enforcement:

I am responding to the complaint in regards to Angela Cook at 1908 Jacaranda Dr. Fort Pierce Florida. As the qualifier I am responsible for overseeing all permitted jobs. I was not aware of this job until receiving this letter of complaint as Sean DaBush, owner of Frozen AC, did not pull any permits. Had I been contacted at the time of the problem, I would have personally resolved the issue.

I also have not been able to contact Sean, he has been evasive with me since approximately September. At one point, when he did make a phone call to me around mid-November, he stated that he was no longer going to do any installations and will only provide repair service to his customers. It now appears that he continued without my knowledge by doing an installation without pulling a permit.

I have tried contacting him at his residence, and it appears he has moved out. I have filed with DBPR to inactivate his license #CAC 1818646 and I am no longer associated with him.

Mr. Shaun Coss has informed me that a hearing including this matter will likely be at the April 9th meeting. Unfortunately, I will not be able to attend as I will be out of state on that date.

Sincerely,

A handwritten signature in black ink that reads "Joseph Connors". The signature is written in a cursive style with a long, sweeping underline that extends to the right.

COPY



THE SUNRISE CITY
FORT PIERCE
BUILDING DEPARTMENT
Florida

Sent via: CERTIFIED LETTER & 1st CLASS MAIL

February 20, 2019

Mr. Joseph Connors
FROZEN AC SOLUTIONS, INC.
2541 Golden Park Lane
Tallahassee, FL 32303

5841 NW Drill Ct.
Port St. Lucie, FL 34986

Re: 1908 Jacaranda Dr.

Dear Mr. Connors:

This letter is to inform you that a complaint has been filed with the City of Fort Pierce against you, as the holder of a Contractor's Certificate of Competency, and/or as a contractor certified by the State of Florida. Attached is a copy of the complaint affidavit that has been filed with the Building Department.

You may submit to the Director of Building and Code Enforcement a written response to this complaint within 15 days of the date of this letter. The complaint and your response will be reviewed by the Building Official and Building Department Coordinator, and the complaint shall be referred to the Board for a hearing. You will be notified of the date, time, and place of the hearing.

If you have any further questions, please call my assistant at (772) 467-3188.

Sincerely,

Shaun Coss, CFM
Building Department Coordinator

SC/km
Attachment

cc: Paul Thomas, CBO, CFM, Building Official
Iola Mosley, Board Attorney
Linda Cox, City Clerk
Contractor's License File
Complainant



RECEIVED

FEB 12 2019

CONTRACTOR COMPLAINT AFFIDAVIT

Building Department

****Please return completed and notarized form to Building Department****

Person or company complaint is against: Frozen AC Solutions ^{CAC} 1818646
 Address of alleged offense: 1908 Jacaranda Dr. 34949
 Made by: (Mr./Mrs./Ms.) Dyagela Martin-Coske
 Address: 1908 Jacaranda Dr.
 City: Fort Pierce FL - 34949
 Home Phone: 887-674-0140 Work/Cell Phone: 828-674-0140
 Email Address: amc894@yahoo.com

BEFORE ME, the above signed authority, personally appeared to file a complaint against:

Name of Person and/or Company: Frozen AC Solutions
 Phone Number: 888-209-0377 - 772-247-4822
 Address: 5846 NW Drill CT
 City: Fort Pierce State: FL Zip: 34986
 Email: Support@frozenacsolutions.com or office@frozenacsolutions.com
or FrozenAC Solutions@gmail.com

In detail, clearly state your complaint below: (Please include any contracts, bills, cancelled checks, correspondences, etc.)

We payed Frozen AC Solutions to install a new Carnor unit on October 4 - 2018. They did not finish the work - permit was never pulled and unit was not put in to pass code - Unit also has not functioned properly since being put in - We contacted Sea Coast to finish the work and had to pay another \$1900 dollar to have unit fixed and brought up to code - We reached out to Frozen AC Solutions on numerous occasions - attached are receipts, emails, and pictures - of work Frozen AC Solutions have refused to finish work - or get needed permit.

I have paid \$ 4008 to: Frozen AC Solutions
 By check 2000 Money Order _____ other 2008 ^{credit card}

The Checked boxes specify the charges being brought against the above named contractor under the Fort Pierce Code of Ordinance, Section 5-52:

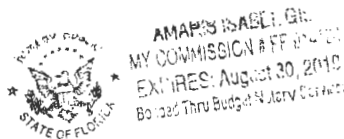
- (1) Obtaining a certificate by fraud or misrepresentation.
- (2) Committing fraud or deceit in the practice of contracting.
- (3) Committing incompetency or misconduct in the practice of contracting.
- (4) Committing gross negligence, repeated negligence, or negligence resulting in a significant danger to life or property.
- (5) Abandoning a construction project in which the contractor is engaged or under contract as a contractor. (A project may be presumed abandoned after ninety days if the contractor terminates the project without just cause or without proper notification to the owner, including the days.)
- (6) Committing mismanagement or misconduct in the practice of contracting that causes financial harm to a customer. Financial mismanagement or misconduct occurs when:
 - (a) Valid liens have been recorded against the property of a contractor's customer for supplies or services ordered by the contractor for the customer's job; the contractor has received funds from the customer to pay for the supplies or services; and the contractor has not had the liens removed from the property, by payment or by bond, within seventy- five (75) days after the date of such liens;
 - (b) The contractor has abandoned a customer's job and the percentage of completion is less than the percentage of the total contract price paid to the contractor as of the time of abandonment, unless the contractor is entitled to retain such funds under the terms of the contract or refunds the excess funds within thirty (30) days after the date the job is abandoned.
 - (c) The contractor's job has been completed, and it is shown that the customer has had to pay more for the contracted job than the original contract price, as adjusted for subsequent change orders, unless such increase in cost was the result of circumstances caused by the customer, or was otherwise permitted by the terms of the contract between the contractor and the customer.
- (7) Substantial departure from, or disregard, of plans or specifications without consent the owner or his duly authorized representative;
- (8) Knowingly or deliberately disregarding or violating any applicable building codes or laws of the state, county or city;
- (9) Willfully and deliberately engaging in a type or class of contracting for which the contractor is not licensed or registered;
- (10) Being disciplined by any other municipality or county;
- (11) Failing to actively supervise construction projects for which the contractor has applied for and obtained a building permit; or for projects for which the contractor is, by contract; responsible;
- (12) Contracting with persons or firms not having a certificate or competency issued by the city for work or services to be performed within the city when said persons or firms are required by this chapter to possess such a certificate of competency in order to perform the contracted work or services;
- (13) Proceeding on any job without obtaining the applicable building department permits and inspections.
- (14) Being convicted or found guilty, regardless of adjudication, of a crime in any jurisdiction which directly relates to the practice of contracting or the ability to practice contracting.
- (15) Knowingly combining or conspiring with an uncertified or unregistered person by allowing his certificate or registration to be used by the uncertified or unregistered person with intent to evade the provision of this code. When a certificate holder or registrant allows his certificate or registration to be used by one (1) or more business organizations without having any active participation in the operations, management, or control of such business organizations, such act constitutes prima facie evidence of an intent to evade the provisions of this Code.

Type of action being requested of the Board (Note: If seeking a refund, this would be a civil matter.)

no refund - would hope this doesn't happen
to others -
Alan Card
Signature

SWORN TO AND SUBSCRIBED BEFORE ME this 15th day of February, 20 19.

Notary Signature: [Signature]



CAC 1818 644



891 S kings Hwy
FT Pierce FL 34945
8662492652
sean@frozenacsolutions.com

Estimate

ESTIMATE#	14493413
DATE	09/05/2018
PO#	

CUSTOMER
Angela Martin 1908 Jacaranda Dr Ft Pierce , FL 34949 8286740140

SERVICE LOCATION
1908 jacaranda dr Ft Pierce FL 34949

Est for new unit

Description	Qty	Rate	Total
New unit Package Products	1.00	\$4,000.00	\$4,000.00
New unit Package Install New 2.5 BRYANT package system install to include: -New thermostat -Vibration pads -Tie downs -concrete slab - duct cleaning -5 year service contract -10 year parts warranty -3 year labor warranty			

no permit was ever pulled

CUSTOMER MESSAGE

PRE-WORK SIGNATURE

Estimate Total: **\$4,000.00**

unit was installed without heater - later rectified by frozen -

AAAdvantage® Aviator® Red Mastercard® Statement

Account Ending 7956 | Statement Period 09/07/18-10/06/18

MARTIN L BLACK

Miles

Transaction Date	Posting Date	Description	Miles
Sep 14	Sep 16	INGLES GAS EXP #33 SPRUCE PINE NC	21
Sep 15	Sep 17	WM SUPERCENTER #1242 HENDERSONVILLNC	55
Sep 15	Sep 17	T J MAXX #1216 HENDERSONVILLNC	14
Sep 15	Sep 17	INGLES MARKETS #11 HENDERSONVILLNC	66
Sep 19	Sep 20	INGLES GAS EXP #33 SPRUCE PINE NC	34
Sep 18	Sep 21	FROZEN A/C SOLUTIONS I FT PIERCE FL	2,008
Sep 20	Sep 21	INGLES MARKETS #60 MARION NC	14
Sep 21	Sep 23	INGLES MARKETS #33 SPRUCE PINE NC	15
Sep 21	Sep 23	INGLES GAS EXP #33 SPRUCE PINE NC	20
Sep 22	Sep 24	THE INN AT OCEAN VILLA FORT PIERCE FL	66
Sep 24	Sep 24	AMZN Mktp US*MT3V50TX1 Amzn.com/billWA	33
Sep 23	Sep 24	MURPHY6515ATWALMART POOLER GA	31
Sep 24	Sep 25	AVERY CREEK PET HOSPIT ARDEN NC	60
Sep 25	Sep 26	INGLES MARKETS #77 HENDERSONVILLNC	47
Sep 25	Sep 27	CASUAL PINT OF PA FEMILIA WILMINGTON NC	29
Sep 27	Sep 28	ADD A S	

PAY TO THE ORDER OF \$ 374.00

MEMPHIAN OWNERS ASSOC.

Three Hundred and Seventy Four and no/100

DOLLARS

Quest

First Citizens Bank

Max S. Black

06309

CHK# 6309

\$374.00

Martin L. Black
121 N Britton Creek Ct
Hendersonville, NC 28791

6316

66-30921
1R

10/4/18

DATE

Frozen A/c Solutions

\$ 2000.00

DOLLARS

Two Thousand and no/100

First Citizens Bank

Quest
Max S. Black

FOR

06316

CHK# 6316

\$2,000.00

This is how left with pet

door to old the

1-21-19 -



Search All Search Mail

Search Web Home Angela

Estimate from Frozen Estimate from Frozen

Compose

Archive Move Delete Express Mail Move

Frozen AC Solution

office@frozenacsolutio...
(866) 249-2652
Search emails



Add Gmail, Outlook, AOL and more

Estimate from Frozen AC Solution (4) People

Inbox (1)

Frozen AC Solution Dear Angela: Thank you for 09/05/18 at 5:39 PM

Drafts (18)

angela cooke still looking for the revised quote 09/06/18 at 2:47 PM

Sent

angela cooke Sent from Yahoo Mail for iPhone 10/11/18 at 3:39 PM

Archive

Spam

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders



Free D&B® Report

Make More Confident Credit Decisions on Your Business Customers. Sign up Now!

Dun & Brads... SIGN UP

angela cooke <amc8894@yahoo.com> 10/14/18 at 4:09 PM
To office@frozenacsolutions.com

This is Angela Martin-Cooke
U have tried to call numerous times and sent messages. You all were out Tuesday and couldnt fix unit properly. This unit was installed on 10-4 and has not functioned properly since then. It is Sunday 10-14 unit is not functioning at all. 78 degress in house with no cooling. Message says yiur phone systems are down. I reached out to Matt via his cell phone. No answer. will not allow me to leave message. Sent text no response

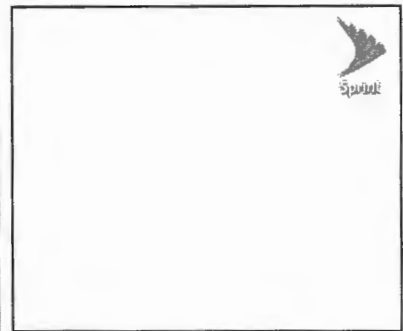
Sent from Yahoo Mail for iPhone

Show original message

Reply Reply to All Forward More

Click to Reply, Reply All or Forward

Send **B** *I* **A**



All ▼ angela cooke, search your mailbox

Search Mail

Search Web



Angela



Estimate from Frozen Estimate from Frozen Estimate from Frozen Re: Contact : Recent a

Compose

Archive Move Delete Express All Move

Add Gmail, Outlook, AOL and more

Re: Contact : Recent air-conditioner installation (18) People

Inbox (3)

Frozen Ac solutions Hello, we are so sorry our | 10/14/18 at 4:21 PM

Drafts (18)

16 more messages

Sent

Archive

Spam

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

angela cooke <amc8894@yahoo.com> 10/17/18 at 10:42 PM
To: Frozen Ac solutions

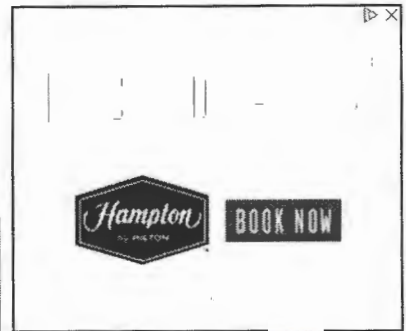
Nothing short of a brand new unit functioning at 100 percent by 5 pm on Friday 10-19 is acceptable.
Angela

Sent from Yahoo Mail for iPhone

Show original message

Reply Reply to All Forward More

Click to Reply, Reply All or Forward



Send [Attachment icon] [Image icon] Tt B I A [List icon] [List icon] [List icon] [Link icon] [Smiley icon] [Double arrow icon]



INVOICE

Attention: Angela Martin - Cook
Date: October 22nd, 2018

Beach Pls, LLC

2820 Selwyn Avenue
Suite 720
Charlotte, NC 28209

Description	Quantity	Unit Price	Cost
Overnight Stays	2	\$ 100	\$ 200
Cleaning Fee	1	\$ 100	\$ 100
Total			\$ 300

Payment Due Upon Receipt

this is what I
paid to stay
elsewhere when
Frozen A/C -
shut unit off
for 3 days -

All | angela cooke, search your mailbox

Search Mail Search Web Home Angela

Estimate Estimate Estimate Re: Cont A/c servi AC Unit Frozen A A/C 1904 AC Unit AC Unit AC Invoice

Compose

Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (2)

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

Invoice (7)

Ivy Robinson

Angela cooke <amc8894@yahoo.com>
To frozenacsolutions@gmail.com

Here is the invoice from the two nights And her cleaning fee. I have not payed this yet.
Would you like to pay her directly.
Angela
Sent from my iPad

Begin forwarded message:

> Show original message



angie's inv. .pdf

Reply Reply to All Forward More

Angela cooke <amc8894@yahoo.com>
To frozenacsolutions@gmail.com

Please let me know ASAP so I can make arrangements.
Thanks,
Angela
Sent from my iPad

Begin forwarded message:

> Show original message



angie's inv. .pdf

Reply Reply to All Forward More

Frozen Ac solutions We will write a check and put it in the 10/22/18 at 4:00 PM

angela cooke <amc8894@yahoo.com>
To frozenacsolutions@gmail.com 10/22/18 at 4:10 PM

Ivy Robinson address is on Invoice.

Sent from Yahoo Mail for iPhone

> Show original message

MrsSarahPierce on flickr

Frozen Ac Solutions

frozenacsolutions@gm...
Search emails



Sea Coast Air Conditioning &
Sheet Metal, Inc.
3108 Industrial 31st St.
Fort Pierce FL 34946
Phone: 772-466-2400

INVOICE

DATE	INVOICE #	CUST #
10/30/2018	0000036174	0024008

BILL TO:
Angela Martin
1908 Jacaranda Dr
Ft. Pierce FL 34949

SHIP TO:
Angela Martin
1908 Jacaranda Dr
Fort Pierce FL 34949

P.O. NUMBER		TERMS	SALES PERSON	
		COD		
QUAN	DESCRIPTION	PRICE EACH	AMOUNT	
1.00	Not Cooling Another Company installed a new unit Can't make the unit run correctly at all They want us to come and Fix it Once and for All AFTER 2			
1.00	Found package unit operating at present time. Found unit low on refrigerant topped off refrigerant level. Only getting 12° TD . Return duct May not be connected properly at package unit which could cause Attic air to be pulled in to return. Would have to pull off duct cover And detach package unit from ducts to inspect . Also found package unit without heater. Also found pad For package unit to small would need to replace with correct size pad . Recommend increasing return inside house . 3ton package was replaced with 2.5 ton. LABOR AND MATERIAL TO INSTALL Payment Received	189.00	189.00	
TOTAL			\$189.00	
PAID Check 1995			\$189.00	
BALANCE			\$0.00	

*What we
payed
Seacoast
to check
Frozen AC
work - when
also when
we had out
no permit we
pulled*

Home Mail Tumblr News Sports Finance Entertainment Lifestyle Answers Groups Upgrade browser with the best of Yahoo

All | angela cooke, search your mailbox

Search Mail

Search Web

Home

Angela



Estimate from Frozen Estimate from Frozen Estimate from Frozen Re: Contact: Recent A/c service

Compose

Archive Move Delete Spam All Work

Frozen Ac Solutions

frozenacsolutions@gmail...

Search emails



Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (1)

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

A/c service (12)

Service Department

10/30/18 at 4:46 PM

Angela cooke It has came toor attention tha 10/31/18 at 9:33 AM

Frozen Ac solutions <frozenacsolutions@gmail.com> 10/31/18 at 9:57 AM To Angela cooke

Hello,

We will verify with the city regarding permit, yes inspection would not have been scheduled until we fixed the issues you are having.

As far as the degree difference, did they tell you what is wrong with the unit?? A heater or a slab wouldn't cause those issues. After the unit is functioning correctly then we can address the slab and heater.

A heater should of been installed if not that can be installed without issue. Those 2 items are minor details the main issue is getting the unit to function to your liking.

Carrier spoke to us we gave them the same information we provided you, hopefully they can send someone out to address this issue for you asap.

We will also start a ticket with them regarding this issue.

Best Regards

Show original message

Reply Reply to All Forward More

Keep Good Health in Mind with Essential Wellness Savings! Kroger View Coupons

To Frozen Ac Solutions

CC/BCC

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Wednesday, October 31, 2018, 9:57 AM, Frozen Ac solutions <frozenacsolutions@gmail.com> wrote:

Hello,

We will verify with the city regarding permit, yes inspection would not have been scheduled until we fixed the issues you are having.

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We will also start a ticket with them regarding this issue.

Best Regards

MrsSarahPierce on flickr

On Wed, Oct 31, 2018 at 9:33 AM Angela cooke <amc8894@yahoo.com> wrote:

All | angela cooke, search your mailbox

Search Mail

Search Web

Home

Angela



Estimate from Frozen Estimate from Frozen Estimate from Frozen Re: Contact: Recent A/c service

Compose

Archive Move Delete

Move

Delete

Print All

Work

Frozen Ac Solutions

frozenacsolutions@gmail.com

Search emails



Add Gmail, Outlook, AOL and more

Inbox (3)

Drafts (18)

Sent

Archive

Spam

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

Retractable Canopy System

Custom Retractable Sun & Rain Protection. Premium Quality. Mount to Any Outdoor Structure!

A/c service (12)

People

Service Department

10/30/18 at 4:46 PM

Angela cooke <amc8894@yahoo.com>
To frozenacsolutions@gmail.com

10/31/18 at 9:53 AM

It has came toor attention that there are more issues with the installation of this unit.

Looks as if there was no permit pulled, therefore there has been no inspection. The unit would have failed on two separate issues. There is no heater in the unit and also the pad is not to code . The unit is only functioning with a 12 TD which is not in normal limits for a new unit. I will attempt to reach you all by phone today. Placed number of calls yesterday with no response from Frozen AC. Also spoke with Carrier yesterday who stated they would again reach out to local distributor and Frozen AC solutions.

Thanks,
Angela
828-674-0140
Marty
828-674-2438
Sent from my iPad

Begin forwarded message:

Show original message



000003617.pdf

Reply Reply to All Forward More

Frozen Ac solutions <frozenacsolutions@gmail.com>10/31/18 at 9:57 AM
To Angela cooke

Hello,

We will verify with the city regarding permit, yes inspection would not have been scheduled untill we fixed the issues you are having.

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We will also start a ticket with them regarding this issue.

Best Regards

Show original message

MrsSarahPierce on flickr

Points Round Up
to the nearest 10
on every purchase.

+ Points Back
when you redeem.

Only with the new
Citi Rewards+™ Card

[Learn more](#)

Q All | angela cooke, search your mailbox

Search Mail

Search Web

Home

Angela



Estimate from Froz Estimate from Froz Estimate from Froz Re: Contact : Recer A/c service

AC Unit

AC Unit

Compose

Archive Move Delete Spam Call Merge All

Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (2)

Trash

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Travel

Finance

Folders

AC Unit (7)

People

Angela cooke <amc8894@yahoo.com> 12/18/18 at 10:08 AM
To office@frozenacsolutions.com, frozenacsolutions@gmail.com

Do you have any updates about our unit? We haven't received a response to the email sent last week. We would appreciate an update on your contact with Carrier. If we do not receive a response by the end of the day we will be contacting Florida Department of BPR.
Thanks,
Angela and Marty
Sent from my iPad

Reply Reply to All Forward More

Frozen Ac solutions Hello, We have contacted Carrier and 12/18/18 at 10:17 AM

Frozen AC Solutions <Office@frozenacsolutions.com> 12/18/18 at 10:19 AM
To Angela cooke

Hello,

We have contacted Carrier and as per our last techs visit after the heater was installed the unit was working correctly he took the readings that were needed and it showed the unit was functioning correctly. You were getting the correct split and cold air was flowing through the registers. As of now we just need to get a small piece of cement under the unit of that extension of the slab. As for the payment to the home you stayed in I will have to look into that as Eric is out on vacation and wont be back until after the new year. I will have to get back to you on that. We will also get back to you with a proposed schedule date for you to approve for the cement slab and then after the inspection.

Best Regards

Show original message

Reply Reply to All Forward More

angela cooke Thanks Sent from Yahoo Mail for iPhone 12/18/18 at 10:41 AM

Angela cooke We have payed the 300.00. It will need to be 12/18/18 at 10:46 AM

Angela cooke <amc8894@yahoo.com> Jan 15 at 8:46 AM
To frozenacsolutions@gmail.com, office@frozenacsolutions.com

We haven't heard back from you regarding the pad, final inspection and reimbursement for the \$300.00. Last we spoke Eric was going to check on money. When can we expect to have this job completed?

Thanks,
Angela and Marty

Sent from my iPad

Begin forwarded message:

Show original message

Reply Reply to All Forward More

angela cooke <amc8894@yahoo.com> Jan 16 at 8:11 AM
To Frozen AC Solution, Frozen Ac Solutions

MrsSarahPierce on flickr

Frozen AC Solution

office@frozenacsolutio...
(866) 249-2652
Search emails

+ 1 more contacts

Keep Good Health in Mind with Essential Wellness Savings!

View Coupons

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Best Regards

On Tue, Dec 18, 2018 at 10:09 AM Angela cooke <amc8894@yahoo.com> wrote:

Do you have any updates about our unit? We haven't received a response to the email sent last week. We would appreciate an update on your contact with Carrier. If we do not receive a response by the end of the day we will be contacting Florida Department of BPR.

Thanks,

Angela and Marty

Sent from my iPad

Home Mail Tumblr News Sports Finance Entertainment Lifestyle Answers Groups Mobile Update your browser with the best of Yahoo »

Q All angela cooke, search your mailbox

Search Mail

Search Web

Home

Angela



Compose Drafts Sent Archived Deleted Spam More All

Compose

Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (1)

Trash

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People

Social

Shopping

Travel

Finance

Folders

Archive Move Delete Spam More All

AC Unit (7)

People

Angela cooke Do you have any updates about our unit? We h 12/18/18 at 10:08 AM

Frozen Ac solutions Hello, We have contacted Carrier and as p 12/18/18 at 10:17 AM

Frozen AC Solutions Hello, We have contacted Carrier and as 12/18/18 at 10:19 AM

angela cooke Thanks Sent from Yahoo Mail for iPhone 12/18/18 at 10:41 AM

Angela cooke We have payed the 300.00. It will need to be rei 12/18/18 at 10:46 AM

Angela cooke <amc8894@yahoo.com> Jan 15 at 8:46 AM
To frozenacsolutions@gmail.com, office@frozenacsolutions.com

We haven't heard back from you regarding the pad, final inspection and reimbursement for the \$300.00. Last we spoke Eric was going to check on money. When can we expect to have this job completed?
Thanks,
Angela and Marty

Sent from my iPad

Begin forwarded message:

> Show original message

Reply Reply to All Forward More

angela cooke <amc8894@yahoo.com> Jan 16 at 8:11 AM
To Frozen AC Solution, Frozen Ac Solutions

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, January 15, 2019, 8:46 AM, Angela cooke <amc8894@yahoo.com> wrote:

> Show original message

Reply Reply to All Forward More

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Send [Rich Text Editor Icons]

AC Unit

Frozen Ac Solutions

frozenacsolutions@gm...

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...

+ 1 more contacts



From: angela cooke amc8894@yahoo.com
Subject: Fw: Fwd: AC Unit
Date: Jan 16, 2019 at 8:11:20 AM
To: Frozen AC Solution office@frozenacsolutions.com, Frozen Ac Solutions
frozenacsolutions@gmail.com

last
contact
with
Frozen
A/C

Sent from Yahoo Mail for iPhone

Begin forwarded message:


On Tuesday, January 15, 2019, 8:46 AM, Angela cooke <amc8894@yahoo.com> wrote:

We haven't heard back from you regarding the pad, final inspection and reimbursement for the \$300.00. Last we spoke Eric was going to check on money. When can we expect to have this job completed?

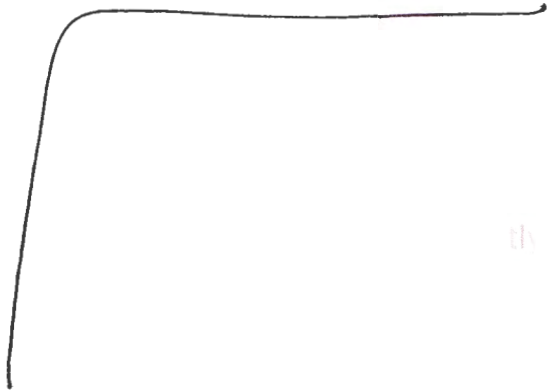
Thanks,
Angela and Marty

Sent from my iPad

Begin forwarded message:

From: Office@frozenacsolutions.com
Date: 
To: amc8894@yahoo.com
Subject: Re: AC Unit

last
response
from
Frozen
A/C



Home Mail Tumblr News Sports Finance Entertainment Lifestyle Answers Groups Mobile Upgrade your browser with the best of Yahoo >

All angela cooke, search your mailbox

Search Mail Search Web Home Angela

Compose Drafts (18) Sent Archive Spam (2) Trash Smart Views Important Unread Starred People Social Shopping Travel Finance Folders

Archive Move Delete More

A/C 1908 Jacaranda Dr.

Angela cooke <amc8894@yahoo.com> Jan 16 at 12:40 PM
To: office@frozenacsolutions.com, frozenacsolutions@gmail.com

Could we possibly get a date to get the pad installed and get the unit inspected? This has been ongoing since October 4th 2018. If you are unable to get these issues resolved soon we feel that legal action will be required.
Angela and Marty
Sent from my iPad

Reply Reply to All Forward More

Click to Reply, Reply All or Forward

Send Attachments Text Bold Italic Underline Link Unlink Undo Redo

Frozen AC Solution
office@frozenacsolutio...
(866) 249-2652
Search emails
+ 1 more contacts



2018 Subaru Closeout Sale
Subaru Dealers Are Offering Their Lowest Price. Get Your Subaru Internet Offers & Save!

Print and Download this Message

From: Angela cooke amc8894@yahoo.com
Subject: A/C 1908 Jacaranda Dr.
Date: Jan 16, 2019 at 12:40:44 PM
To: office@frozenacsolutions.com, frozenacsolutions@gmail.com

Could we possibly get a date to get the pad installed and get the unit inspected? This has been ongoing since October 4th 2018. If you are unable to get these issues resolved soon we feel that legal action will be required.

Angela and Marty
Sent from my iPad

No response
from Frozen A/C

angela cooke, search your mailbox

Search Mail

Search Web



Angela



Estimate fro Estimate fro Estimate fro Re: Contact A/c service AC Unit Frozen AC ri A/C 1908 Jar AC Unit AC Unit

Compose

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Up Down Close

Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (2)

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

AC Unit

Angela cooke <amc8894@yahoo.com>

To office@frozenacsolutions.com, frozenacsolutions@gmail.com

Jan 22 at 3:20 PM

Would it be possible to at least get a response I regards to getting our unit up to code and inspected? Thanks, Angela

Sent from my iPad

Reply Reply to All Forward More

Click to Reply, Reply All or Forward

Send Attachments Text Bold Italic Underline Lists Bulleted Numbered Links Emojis Undo Delete

Frozen AC Solution

office@frozenacsolutio...

(866) 249-2652

Search emails



+ 1 more contacts

Advertisement for Bose Frames sunglasses with a 'BUY BOSE' button.

Advertisement for Nicklaus Children's Hospital, ranked among the best in the nation in 8 specialties.

angela cooke, search your mailbox

Search Mail

Search Web



Angela



Estimate fr Estimate fr Estimate fr Re: Contac A/c service AC Unit Frozen AC A/C 1908 J AC Unit AC Unit AC Unit p

Compose

Archive Move Delete More

People

Add Gmail, Outlook, AOL and more

Inbox (4)

Drafts (18)

Sent

Archive

Spam (2)

Trash

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

AC Unit pad and Inspection

angela cooke <amc8894@yahoo.com>
To Frozen AC Solution, Frozen Ac Solutions

Jan 28 at 11:16 AM

Can we please get a date for the pad installation and unit and inspection?
Thanks,
Angela

Sent from Yahoo Mail for iPhone

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Send



Frozen AC Solution

office@frozenacsolutio...

(866) 249-2652

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Every 8 minutes,
we respond to a disaster.



American Red Cross

HELP NOW

Retractable Canopy System

Custom Retractable Sun & Rain Protection. Premium Quality. Mount to Any Outdoor Structure!

MrsSarahPierce on flickr

From: angela cooke amc8894@yahoo.com
Subject: AC Unit pad and Inspection
Date: Jan 28, 2019 at 11:16:36 AM
To: Frozen AC Solution office@frozenacsolutions.com, Frozen Ac Solutions
frozenacsolutions@gmail.com

Can we please get a date for the pad installation and unit and inspection?

Thanks,
Angela

[Sent from Yahoo Mail for iPhone](#)

no response
from Frozen
AC



AIR CONDITIONING AND SHEET METAL, INC.

3108 Industrial 31st Street, Ft. Pierce, FL 34946
772-466-2400 / 772-770-1971 Vero Beach
Fax 772-466-3053
www.seacoastair.com

Proposal/Agreement

Customer Name Angela Martin Date 1-24-19
Street 1908 Jacaranda Dr
City, State, Zip Fort Pierce 34944
Phone 828-671-0190

We hereby propose: To furnish, install and service under warranty (stated below) Sea Coast A/C products or related equipment for your home in accordance with the conditions and specifications set forth in this proposal.

NEW EQUIPMENT BY Existing Carrier 2.5 ton supplied by note

- Air Conditioning - Size Model Seer
Air Handler - Size KW Model
Package Unit - Size Model Seer

- U.V. Light - 1 year Parts and Labor Warranty
High Efficiency Filter
Anti-Microbial Drain Pan
All Work Done to Existing Codes
All Required Permits
Hurricane Straps
Digital T'Sat
Type "L" Refrigeration Lines
Copper Refrigerant Filter Drier
Brass Refrigerant Connectors
Non Rust Drain Pan
Emergency Drain Overflow Switch
Emergency Drain Pan & Float Switch
Rust and Corrosion Inhibitors
Pre-Cast Composite Pad
Other New 1/2" x 1/2" wire fan Dayhouse white Alum

Total Investment \$2185.00
Less Utility Rebate
Due to Sea Coast A/C upon completion \$2185.00
Manufacturer's Rebate Sent to You
Rebate Sent to You From Stimulus Tax Credit
You Apply for on Tax Return
Net Cost to You 2185.00

"Don't Roast, Call SeaCoast" TM *100% up to code * Permitted

"Service in Hours, Not Days" TM
100% Financing Available to Qualified Customers
Member of Better Business Bureau
Phone 772-223-1492

GUARANTEES

- Labor Warranty 1 year 10 year Workmanship
Parts Warranty 1 year 5 year 10 year
Manufacturer's Compressor Warranty 1 year 5 year 10 year
Decline 10 Year Labor Warranty

Seacoast A/C will not be held responsible for any repairs, damages or expenses due to or related to mold. Mold can occur for many reasons which are out of Seacoast A/C control. Using a humidistat will not guarantee a mold issue or that a problem will not occur. Seacoast A/C recommends to service your system twice a year; this does not guarantee or warranty existing drain lines (piping) and/or fittings from any future problems. A maintenance or service does not guarantee against any drain back up or water damage to property.

Any unforeseen required electrical improvements or structural repairs are not Seacoast Air Conditioning and Sheet Metal, Inc. responsibility to pass inspection.

Manufacturer Requires Yearly Maintenance To Keep Warranties In Effect

Approval [Signature]
Date 1-24-19

This Proposal Good For
Approval Customer
Approval Customer
Date

LIC.# CMC 035421
WE ACCEPT: MC, VISA, DISCOVER, AMEX
EASY FINANCING PLANS AVAILABLE



Unit now - with sea coat repair -

To Our Valued Customer

In our constant effort to serve the Tri-County area, I will spare no moments of your time to be processed

you take
concerns
and to
company
00.

1 for c
ids.

Sea Coast Air Conditioning &
Sheet Metal, Inc.
3108 Industrial 31st St.
Fort Pierce FL 34946
Phone: 772-466-2400

INVOICE

DATE	INVOICE #	CUST #
2/1/2019	0000038482	0024008

BILL TO:

Angela Martin
1908 Jacaranda Dr
Ft. Pierce FL 34949

SHIP TO:

Angela Martin
1908 Jacaranda Dr
Fort Pierce FL 34949

P.O. NUMBER		TERMS	SALES PERSON	
		COD	Christopher	
QUAN	DESCRIPTION	PRICE EACH	AMOUNT	
1.00	LABOR AND MATERIAL TO INSTALL (1) REINSTALLING 2.5 TON, 14 SEER CARRIER AC SYSTEM SUPPLIED BY CUSTOMER	2,185.00	2,185.00	
1.00	WARRANTY 1 YEAR WORKMANSHIP			

*Paid in Full (cash)
JP*

*this is what
we payed seacoast
to pull permits +
properly install unit -
+ pad
for inspection*

Licensee Details

Licensee Information

Name: **CONNORS, JOSEPH PATRICK (Primary Name)**
FROZEN A/C SOLUTIONS INC (DBA Name)

Main Address: **2541 GOLDEN PARK LANE**
TALLAHASSEE Florida 32303

County: **LEON**

License Mailing:

LicenseLocation: **5841 NW DRILL CT.**
PORT ST LUCIE FL 34986

County: **ST. LUCIE**

License Information

License Type: **Certified Air Conditioning Contractor**

Rank: **Cert Air**

License Number: **CAC1818646**

Status: **Current,Active**

Licensure Date: **05/20/2016**

Expires: **08/31/2020**

Special Qualifications **Qualification Effective**
Construction Business **05/20/2016**

Alternate Names

[View Related License Information](#)

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2601 Blair Stone Road, Tallahassee FL 32399 :: Email: **Customer Contact Center** :: Customer Contact Center: 850.487.1395

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Detail by Entity Name

Florida Profit Corporation
 FROZEN A/C SOLUTIONS INC

Filing Information

Document Number P16000007802
FEI/EIN Number 81-1185394
Date Filed 01/22/2016
Effective Date 01/22/2016
State FL
Status ACTIVE

Principal Address

891 S kings Hwy
 ft pierce, FL 34945

Changed: 04/30/2018

Mailing Address

5841 nw drill ct
 Port St Lucie, FL 34986

Changed: 04/19/2017

Registered Agent Name & Address

DABUSH, SEAN
 5841 nw drill crt
 Port st lucie, FL 34986

Address Changed: 04/30/2018

Officer/Director Detail

Name & Address

Title FRO

Dabush, STEPHANIE
 5841 nw drill ct
 Port St Lucie, FL 34986

Title P

DABUSH, SEAN

5841 nw drill ct
Port St Lucie, FL 34986

Title Secretary

Connors, Joseph
2541 Golden Park In
tallahassee, FL 32303

Annual Reports

Report Year	Filed Date
2017	04/19/2017
2018	04/30/2018

Document Images

04/30/2018 -- ANNUAL REPORT	View image in PDF format
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01/22/2016 -- Domestic Profit	View image in PDF format