

To: LHudson@City-FtPierce.Com
From: "Joanne Albarelli" <throcker1896@aol.com>
Date: 01/30/2019 10:55AM
Cc: kmurphy@city-ftpiercer.com, PThomas@City-FtPierce.Com, NMimms@City-FtPierce.Com,
LCoX@City-FtPierce.Com
Subject: Re: Comments

It truly was a pleasure. As I left the building I realized I had such a good feeling of having accomplished my task, so easily.

Thank you.

Joanne

From: Linda Hudson <LHudson@City-FtPierce.Com>
To: Joanne Albarelli <throcker1896@aol.com>
Cc: Karen Murphy <kmurphy@city-ftpiercer.com>; Paul Thomas <PThomas@City-FtPierce.Com>;
Nicholas Mimms <NMimms@City-FtPierce.Com>; Linda Cox <LCoX@City-FtPierce.Com>
Sent: Wed, Jan 30, 2019 8:20 am
Subject: Re: Comments

Our City is striving to make sure each and every employee provides the best service possible. You email made my day and maybe even my week or month. Not everyone takes the time to let us know when things go well. I appreciate you very much. I am sharing with management.

Linda Hudson
Mayor
City of Fort Pierce _____
772-467-3065 _____

From: throcker1896@aol.com
To: pthomas@city-ftpiercer.com
Cc: lhudson@city-ftpiercer.com, kmurphy@city-ftpiercer.com
Date: Jan 29, 2019, 3:22:08 PM
Subject: Comments

Good Afternoon Paul,

When residents have complaints regarding their dealings with government personnel we always make the time to register those complaints to the proper authority. Well, I just had business with the FP Bldg Department and I am delighted to say that I cannot be more pleased with the professional service I received from Karen Murphy.

Karen is intelligent, knowledgeable, helpful and, most pleasant. She was very patient; she walked me through the entire procedure; explained the process and when I could expect the documents would be ready. Karen also recommended other helpful material.

I stopped in today without an appointment and sure enough Karen had all the documents ready for me. She was so friendly...she put me at ease at the very outset of my initial visit. I was so happy today when I left the building, I knew I would have to make you aware of my experience. Clearly, Karen is a wonderful and positive representative of our City.

I might add, the security officer and the Receptionist in the lobby also were very pleasant for all three of my visits.

Just thought you might appreciate some good comments.

Be Well,

Joanne Albarelli