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From: "Cathy Roberts" <Cathy.Roberts@seacoastbank.com>
Date: 03/01/2019 08:35AM
Subject: FW: Seacoast Bank

Good Morning Mr. Mims, Mayor Hudson and Chief Hobbey-Burney

I wanted to write to express my gratitude for the job well done by our local police department and detectives for their professionalism and diligence while working our most recent robbery last Saturday, Feb. 23rd.

This was our 3rd robbery in less than 3 years and each time our Police Department was top notch in the rapid response and diligence in finding and apprehending each suspect.

Their response and follow up gives us in the banking industry and feeling of confidence and security knowing we have such a great team supporting us in the worst of situations.

Seacoast has taken these robberies very seriously and has implemented a new security process at our branch that will be coming to all Seacoast locations this year. Keeping their employees and clients safe is their highest priority.

We now have mag locks. Our doors remain locked all day and clients will be "buzzed" in as they are recognized or a discussion occurs to determine their need at the bank. This includes a doorbell that we can view and take pictures of clients at the door before allowing them in. We will use this as a training tool for our clients and encourage clients to utilize the ATMs and drive in lanes for quick service. We will have enhanced cameras at the door and parking lot that will be helpful in identifying suspects and a quicker way to share with the officers on scene.

Please share this with your officers as we cash their checks, not drawn on Seacoast, free of charge whether they bank with us or not. I can only imagine their feeling as they come up to a bank with a locked door.

Again, thank you for your support and all you do for our community. I am proud to be raised in Ft Pierce and look forward to doing my part in keeping our community a great place to live, raise a family and retire!

Best Regards,

Cathy Roberts



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