

From: Blades Robinson <bladesrobinson@gmail.com>

Sent: Monday, July 22, 2019 6:04 PM

To: Tysha Williams <twilliams@cityoffortpierce.com>

Cc: Linda Hudson <LHudson@cityoffortpierce.com>; City of Ft Pierce - Solid Waste <mreals@fppwd.com>; City of Ft Pierce - Solid Waste <solidwastestandbycfp@gmail.com>

Subject: Thank you / 1508 Seaway Drive

[EXTERNAL EMAIL] Please report any suspicious attachments, links, or requests for sensitive information to IT immediately.

Ms Williams,

Thank you for taking time to visit my home at 1508 Seaway Drive and communicating directly with me so we can partner together in the best interests of our City and our community.

I have copied Mayor Hudson and others so they know first hand how appreciative I am and also confirm what an excellent job you and others at solid waste do.

I am optimistic that having one place to neatly stack debris, out of the way of the sidewalk, will allow the three property owners at 1508, 1600 and 1604 Seaway to keep the neighborhood looking nice. Additionally having just one stop as opposed to three will allow the grapple truck and operator to be more efficient and reduce time collecting debris on a major thoroughfare.

The bottom line is good communication and good collaboration between the city and residents is what makes Fort Pierce special and I am appreciative of everyone who work tirelessly, day in and day out to make our community better. This citizen thanks you for doing what some may consider a thankless job.

Respectfully,

Blades Robinson
1508 Seaway Drive
Fort Pierce, FL

Date: July 26, 2018 at 9:56:26 PM EDT

To: Mike Reals <mreals@fppwd.com>

Cc: Linda Hudson <LHudson@City-FtPierce.Com>, Nicholas Mimms <NMimms@City-FtPierce.Com>, Derrick Johnson <djohnson@fppwd.com>, "twilliams@city-ftpierce.com" <twilliams@city-ftpierce.com>, "solidwastestandbycfp@gmail.com" <solidwastestandbycfp@gmail.com>, Harmeka Mitchell <hmittchell@city-ftpierce.com>

Subject: Re: Excellent work by the City of Fort Pierce-Solid Waste Operations Department

Mr Reals,

Thank you for your email time stamped [at 5:28pm](#). This citizen is greatly appreciative of the efforts shown all day today by city workers, the mayor and yourself. I am obviously seeing the trickle down effect from true leaders!

Any one of you or your co-workers could have shrugged this off but everyone has gone the extra mile to deliver TRUE "customer service."

Regretfully in some communities, the issue today could have been controversial between a "government employee" and a "taxpayer," both making unreasonable demands. I have to say I was proud to work in partnership with Marlon Pryce to identify a problem and come up with a solution that was agreeable to all parties.

I offered my emailed comments because I was approached by Supervisor Pryce in a very professional manner, he explained his concerns, he understood my concerns, and he allowed me to partner with him and the city to come up with a solution. That IS "customer service" and he has learned it well from the customer service professionals above him.

I'm excited that there are young, enthusiastic employees like Marlon that will move up the chain of command and be future leaders in our community. And I have to say "Robert" on the grapple truck exuded the same pride in doing his job skillfully while delivering exceptional customer service too. While it would be excellent if Robert was the regular operator that removed vegetation from the SE corner of my yard, I'm confident that the new equipment operator will be just as skilled and capable as Robert and as capable as the driver that previously serviced the Seaway route before him.

The future is bright and this citizen is appreciative.

Regards (to all),

Blades Robinson
1508 Seaway Drive

Sent from my iPhone

On Jul 26, 2018, 4:28:51

PM, bladesrobinson@gmail.com wrote: _____

From: bladesrobinson@gmail.com

To: lhudson@city-ftpierce.com

Cc: twilliams@city-ftpierce.com

Date: Jul 26, 2018, 4:28:51 PM

Subject: Excellent work by the City of Fort Pierce-Solid Waste Operations Department

Mayor Hudson,

I reach out today to inform you of exceptional work done by a Solid Waste Supervisor, Marlon Pryce and a wonderfully skilled employee by the name of Robert who operates a vegetation hauler. Both of these individuals exhibited a cheerful "can do attitude" and exuded pride in the work they do while wholeheartedly believing in the "customer service" philosophy that the City of Fort Pierce is known for. Neither of these individuals could do their work with the skill, ability and knowledge they had if it wasn't for good management, so in that regard, I also wish to recognize and commend Solid Waste Operations Manager Tysha Williams.

As a bit of background, I own the single family residence located at [1508 Seaway Drive](#). Over the past six years I have been working to beautify the home/property. This has added considerable value to the property and the neighborhood, to the point that today, my neighbor to the west (Joe Foglia/Inet Palms) is selling six townhomes to the tune of \$1,800,000 to \$2,400,000 each. (Thank you for the favorable zoning that allowed that!)



This street view photo shows the subject property prior to my purchase in 2013.



Today the property has been transformed with a circular brick paver driveway, decorative planter, the addition of more than 30 tall coconut palms (six were replaced this past week), and 10 fishtail palms. I have added a pool, rebuilt a seawall and spent a sizable sum on landscaping. Annual property taxes now exceed \$20,000 and I take pride in doing my part to support our community!

Unfortunately the vegetation I added produces a considerable amount of waste. It is not uncommon to pick up 4-6 palm fronds a day and more when the wind blows. Small debris is placed in the black vegetation container for recycling on Thursdays (it is almost always filled with coconuts and other debris) and daily I place vegetation on the eastern ten feet of property which I own. This area for vegetation debris is used by me and I have given my two neighbors to the east permission to stack their vegetation on my property too. Our believe is having one pile makes for easier cleanup by the city, and it helps to beautify our neighborhood when all of the trash is neatly piled in one place as opposed to being stacked in small quantities along the sidewalk in front of our homes.

This has worked well for all of us since I purchased the property in 2013. The vegetation debris was removed weekly and without problem.

Unfortunately (and selfishly for us), we learned today that a new driver is not comfortable operating the vegetation grapple arm in proximity to the decorative wall, the hedge to the east (which helps to obscure the mess from westbound drivers on A-1-A) and my mailbox (located immediately adjacent to a speed limit sign. The vegetation pile had stacked up over a three week period and Supervisor Price came to my home to speak about his concerns. Kudos to the new driver in voicing his concerns to his supervisors and kudos to Supervisor Pryce to working to get them resolved!

In the spirit of working together, Supervisor Pryce and I have agreed that for the time being, until the new driver is trained and feels comfortable operating the grapple in proximity to the wall, sign, mailbox and hedge, I am to stack the debris on the sidewalk and notify Supervisor Pryce so he can have it removed the following day. While this is an inconvenience and a potential safety concern to all citizens who enjoy the sidewalk, and to me and my neighbors who prefer the six year status quo, we will cheerfully abide by the city's wishes. While placing debris on the sidewalk is what other citizens may do, we have all taken a bit more pride in being tidy and not "junking up" the community we all love.

Fortunately, this is temporary and I look forward to working with Marlon Pryce, Tysha Williams and others to keep Seaway Drive beautiful and worthy of additional multimillion dollar investments in the area. Thank you for doing your part too and please extend my thanks and appreciation to the other members of the City Commission and all the city employees (like Randy, Marlon and Tysha) who work hard to make Fort Pierce great!

Warm regards,

Blades Robinson
1508 Seaway Drive
Fort Pierce, FL

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