

Destiny Learning Center Preschool 1301 North 27th St Ft. Pierce, FL 34947 (772) 468-7237 (772) 466-5210 DestinyL@Comcast.net	Destiny Learning Center "Stepping into Destiny"
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Fax Cover Sheet

Mrs. Hinton

To:	H. Pura Alkam Production Program	From:	New Destiny Family
Fax:	877-303-9820	Pages:	2
Phone:	855-787-2198	Date:	4/4/18 5/15/18
Re:		cc:	

Urgent

For Review

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Attn:
H. Pura Alkam Production Program



March 21, 2017

New Destiny Family Worship Center
1301 N. 27th St.
Fort Pierce, FL/ 34954

To Whom It May Concern,

New Destiny family Worship Center has received false alarms from the security system on 11/29/2017 at 7:08 am, 11/11/2017 at 12:41 pm, 10/21/2017 at 8:55pm, 10/11/2017 at 7:16 am, and 10/09/2017 at 11:47 pm. The police were dispatched to this location due to the false alarms. The false alarms were due to faulty sensors. The entire system was tested & corrected and there should be no further false alarms.

New Destiny Family Worship Center has been a great customer with our company. We have researched this problem and solved it. We have checked components and tested them and fixed issues that caused the false alarms on the above dates mentioned. Since we have fixed the alarm there have been no false alarms from the residence.

We ask you to do what you can to remove the fines or warnings levied upon New Destiny Family Worship Center, **It wasn't no fault of the customer** and the problem has now been fixed. If you have any questions please feel free to contact me. Thank you in advance and your timeliness is greatly appreciated.

Thank You,

Jake DeCarli
Customer Service
Safe Home Security Inc.
1-800-833-3211 x 1156

Residential & Commercial Security Systems

55 Sebethe Drive, Cromwell, CT 06416 Phone (800) 833-3211 Fax (860) 529-6703 www.SafeHomeSecurityInc.com
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