



Appeal Request Account 101367 Invoices 19680 and 22895
FortPierceFL (PSC)
to:
Cynthia Ricker
05/31/2019 12:42 PM
Hide Details
From: "FortPierceFL (PSC)" <fortpiercefll@alarm-billing.com>
To: "Cynthia Ricker" <cricker@city-ftpierce.com>

Hello,

Below you will find the Appeal Request. Please let me know if you need anything else.

Thanks,

Danielle
Fort Pierce False Alarm Reduction Program
PO Box 865482
Orlando, FL 32886-5482
Phone: (855) 787-2698
Fax: (855) 787-2698
fortpiercefll@alarm-billing.com
www.crywolfservices.com/fortpiercefll/

From: RXM_JP <rxm@jaberspharmacy.com>
Sent: Thursday, May 30, 2019 2:30 PM
To: FortPierceFL (PSC) <fortpiercefll@alarm-billing.com>
Subject: TICKET APPEAL #101367

Good afternoon,

I hope my email finds you well,

I, first would like to thank you for continuing to serve our community and be the first one available for any emergency-like situation.

We, unfortunately have been going through power- shortages and that has caused our alarm to go off multiple times (on 3/2/19 and on 5/17/19). We are happy that our alarm system is working as it is supposed to. And we are thankful for your quick service protecting our business. However, the power- shortages are city- related issues and that is something that is completely not under our control. That being said, we strongly feel that these past two incidents were really not our fault nor that these alarms were false ones as the power did go out. Yet, the reason for the power outage is city wide related.

We truly your re-consideration for both incidents at Jaber's Pharmacy (2210 Orange ave, Fort Pierce, FL 34950).

Thank you,

Sarah Alameddine, PharmD, RPh

COO, CPO *Jamal Saad*

Jaber's Pharmacy

2210 Orange Ave, Fort Pierce FL 34950

(772) 742-8269

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