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**Sent:** Sunday, July 12, 2020 8:22 PM

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**Subject:** FPPD Service Excellence

Good day Chief Hobley Burney,

I wanted to take this opportunity to acknowledge the excellent work of officer Doug McNeal. On Saturday, July 11, 2020, my niece was dropped off at Lawnwood Regional Medical Center around 2am by a moron by the name of Mark Zhuravko. It is my understanding my niece overdosed (since I have not spoken to my niece, I do not know the whole story). Mr. Zhauravko then left the hospital with the 2016 Kia that belongs to my niece and brother-in-law. Long story short my sister and I came to Fort Pierce because we were told that the vehicle was at the Best Value Inn. When we checked the Best Value Inn parking lot the vehicle was not found; I then called 911 and Officer McNeal was dispatched.

Officer McNeal arrived on scene and took the time to listen to my sister's understanding of what had transpired between 2 am on Saturday morning and his arrival on scene. Officer McNeal explained that he could not do a report due to my niece being in the hospital and my brother-in-law being out of state. My sister further explained that while awaiting officer McNeal's arrival to our location my sister received a second message that the vehicle was now at the Sleep Inn off Okeechobee road. Though Officer McNeal could not do a stolen car report, he was willing to go with us to the Sleep Inn where we found the vehicle locked in the parking lot.

Officer McNeal was kind enough to stand by while officer Anton and his trainee verified my sister's identification address matched the information on the vehicle's registration. Within a few minutes the tow truck my sister called arrived, the vehicle was loaded and towed to a location where the vehicle would not be used in any illicit activities. Officer McNeal provided peace of mind for my sister by staying until the vehicle was loaded on the tow truck. My sister would not have to worry that the vehicle registered to her daughter and husband would be used in illicit activities, destroyed or taken out of the area to never be found.

Officer McNeal was kind, courteous and provided exceptional service. Other officers may have told my sister, sorry nothing can be done, but Officer McNeal took the time to go to the hotel where the vehicle was found, verified the vehicles registered addresses matched my sisters address and allowed the vehicle to be recovered in-tact.

In the current craziness of the world today, officers need to know that there are many people out here that support the men and women in blue and appreciate their excellent service. Officer McNeal provided excellent service which is appreciated. Officer Anton and his trainee also provided excellent service (I believe they may have been re-dispatched to a different call while Office McNeal stayed with us).

Chief, keep up the great work, your leadership shows in the quality work produced by your team.

Respectfully,

Dodi Spence