

From: Charlene Adair <cbadair4884@gmail.com>

Sent: Monday, November 16, 2020 12:11 PM

To: Jacolby Washington

Cc: Mike Reals; Nick Mimms

Subject: Thank you!

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Jacolby,

Thank you so much for your quick response and resolution to our issue today. Your attitude of customer service and taking responsibility versus making excuses is so refreshing, and we just want you to know how much we appreciate all the work and service that Public Works provides. I hope you have a wonderful day!

Charlene Adair
1710 Francis CT

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Charlene Adair
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