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DEAR MAYOR HUDSON,

I JUST WANT TO TAKE THIS OPPORTUNITY TO SHINE THE SPOTLIGHT ON AN OUTSTANDING CITY EMPLOYEE, SOLID WASTE DIVISION MANAGER JACOB WASHINGTON.

I RECENTLY CONTACTED MR. WASHINGTON VIA EMAIL TO REQUEST HIS ASSISTANCE WITH OBTAINING SMALLER WASTE RECEPTACLES, AS MY LARGER ONES WERE CREATING A LOGISTICAL PROBLEM FOR ME. NOT ONLY DID MR. WASHINGTON RESPOND IMMEDIATELY TO MY CORRESPONDENCE, BUT HE DID SO IN THE UTMOST KIND, CONSIDERATE, AND PLEASANT MANNER EVER. HE ADVISED ME THAT HE WOULD BE HAPPY TO FACILITATE MY REQUEST, BUT ALSO CONTINUES TO FOLLOW UP WITH ME TO ENSURE THAT HIS INSTRUCTIONS TO HIS STAFF HAD BEEN CARRIED OUT.

MR. WASHINGTON DIDN'T JUST DO HIS JOB, HE CONDUCTED HIMSELF IN A MANNER THAT DESERVES RECOGNITION AS ABOVE

AND BEYOND THE NORMAL COURSE OF BUSINESS. PLEASE BE SURE TO EXTEND MY GRATITUDE TO MR. WASHINGTON, AND COMMEND HIM FOR BEING SUCH A TOP NOTCH CITY OFFICIAL! YOU DEFINITELY HAVE A SHINING STAR!!

*Because a little niceness
goes a long way.*

Much thanks & GRATITUDE,
SHARON MASTRONARDI