

Dear Directors,

My name is Sophia Russell. I just wanted to share a quick note of appreciation for Code Enforcement Officer Heather Debevec. She recently visited our property regarding some debris that my husband left after landscaping. We received a fixer-upper from the previous owners that required massive landscaping as the yard included overgrown trees, a termite-infested tree, and 3ft tall grass. As new residents, we weren't yet familiar with all the city's rules, and she took the time to explain everything clearly and patiently.

She was professional, respectful, and genuinely helpful. We both came away feeling informed and very grateful for her guidance. It's clear she takes pride in her work and represents your department exceptionally well.

Please pass along our thanks to her for the thoughtful way she handled the situation.

Best regards,

Sophia and Gebre

Gebre Kassaye, Sophai Russell-Kasaye

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