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Sent: Tuesday, June 9, 2026 10:48 AM
To: Kevin Freeman <kfreeman@cityoffortpierce.com>
Subject: Accolades for Alicia

City of Fort Pierce

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Mr. Freeman,

I felt like the luckiest woman this morning when I dialed the Fort Pierce Planning and Zoning Department and Alicia Rosenthal answered the phone.

I would like to let you know, she was very helpful, very patient, had a smile in her voice and walked me through the City's website and explained things above and beyond.

You definitely have a jewel of an employee with her.

She took interest in my desire to learn more and went above and beyond and actually stated we should do a class for the Realtors so they know where to look and find things.

So I am going to put in a request to our education department . Broward, Palm Beaches and St Lucie Realtors. and Miami just merged with us so I am waiting to find out our official new name.

I think that Alicia came up with a great idea. And if your department would like to come to our facility, I am sure the Realtors would love it. Just let me know who to contact and I will give them the contact information for the person in education they can speak to.

Again, I have to let you know how happy I was to have gotten Alicia on the phone this morning.
What a wonderful person you have working there.

Thank you

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