

DRAFT MINUTES

**CITY OF GLENDALE
COMMUNITY DEVELOPMENT ADVISORY COMMITTEE
MUNICIPAL OFFICE COMPLEX
COUNCIL CHAMBERS
5850 W. GLENDALE AVENUE
GLENDALE, ARIZONA 85301
JANUARY 8, 2020
4:00 p.m.**

MEMBERS PRESENT: Dorlisa Dvorak, Chair
Lisa Baker, Vice Chair
Elida Feltus
Kristin Flores
David Giles
Theodora Hackenberg
Marcia Hopp-Newman
Vivian Lizarraga
Leslee Miele
Alicia Rubio
Lynda Vescio

MEMBERS ABSENT: Tim Wayne

STAFF PRESENT: Matthew Hess, Community Revitalization Administrator
Monica Schroeder, Administrative Support Specialist

1. **CALL TO ORDER**

Chair Dvorak called the meeting to order at 4:06 p.m.

2. **ROLL CALL**

Committee-members introduced themselves.

3. **CITIZEN COMMENTS**

No comments were made.

4. **APPROVAL OF THE MINUTES**

a. Community Development Advisory Committee Minutes of November 21, 2019.

**Motion by Committee-member Hackenberg, second by Vice Chair Baker, to approve the November 21, 2019 meeting minutes as written. The motion carried 9 – 0.
[Committee-members Feltus and Lizarraga were not yet present.]**

5. **NEW BUSINESS**

a. FY20-21 Community Development Block Grant (CDBG) Public Service funding Request Presentations.

Chair Dvorak made welcoming comments. Mr. Hess made opening remarks and gave a brief financial summary of the projected federal funding available for FY2020-21. Twenty-six CDBG

Public Service grant presentations will be made at the hearing. Presenters were asked to limit their presentations to four minutes, which will be followed by Committee questions, if any.

Presentations for the following programs were made and highlights are noted as follows:

1. A New Leaf, Inc. – Faith House

Ms. Rosalie Hernandez, Director of Community Service Programs, provided information on the grant request, which included the following:

- A New Leaf is located in Glendale and provides safety, shelter, and services to women and children who are experiencing domestic violence and homelessness.
- The funds requested will be used for part-time and full-time Case Managers. The role of the Case Manager was described.
- Recent changes at the organization include collaboration with A New Leaf Community and Behavioral Health Services and an increase in the number of emergency beds from 52 to 68.
- Domestic violence and homelessness impact all members of the community.
- The relationship with the City of Glendale is valued and the agency is thankful for its network of local business and partners.

Committee-member Hopp-Newman inquired if the number of 272 children served on the application was an unduplicated number. Ms. Hernandez replied in the positive. Committee-member Hopp-Newman asked if the issues with the accounting controls and processes have been resolved. Ms. Hernandez replied in the positive. Mr. George DeFlavis, of A New Leaf, stated that a lot of the audit findings were minor, though valid, none have been repeated, and all have been cleared.

2. Angels on Patrol – Crisis Response

Ms. Melinda Cadena provided details on the grant request, including the following highlights:

- The agency was funded in 2009 by the Phoenix Police Department to work with people in crisis.
- Emergency shelters are at capacity and offenders may return home so police officers sometimes pay for a hotel night out of their own pockets to assist a domestic violence victim.
- Instead, officers can place a call to Angels on Patrol, who will secure hotel space for the victim and family.
- The urgency for this service exists and officers need to be aware of the service.
- The agency intends to further promote Angels on Patrol in the police districts it serves.

Committee-member Hopp-Newman noted that there is no way for the agency to receive funds from police departments. Ms. Cadena agreed and reported that funds come from grants and donations. Ms. Cadena stated that the first goal is to stabilize the victim in a hotel and then work with partners who can provide services.

Committee-member Vescio requested clarification as to how the funds would be used. Ms. Cadena replied that funds would be used for costs of food, clothes, hotel, transportation, and/or even airline tickets for relocation to out-of-town family.

3. Arizona YWCA Metro Phoenix – Senior Nutrition Program

Ms. Debbie Esparza, CEO, provided information regarding the program and grant request, including the following:

- The agency has operated for over 30 years in Glendale.
- Nearly 100,000 meals each year are provided to seniors at three different locations in Glendale each day, at the Japanese Center once a month, and via home delivery.
- For some seniors, this is the only meal of the day.
- Some seniors share their meal with their pets and therefore, the agency has begun bringing pet food for those with pets.

Committee-member Rubio inquired if the agency would accept a reduced grant amount. Ms. Esparza replied in the positive. Ms. Esparza stated that the agency is very active in Census 2020 and conducting outreach as seniors are one of the hard-to-count populations.

Vice Chair Baker asked if the funds would go toward food and supplies. Ms. Esparza confirmed.

4. Back to School Clothing Drive – New Clothes, New Beginnings

Mr. Karl Gentles, Director, provided information on the program, including the following:

- This grant request will support 160 students and possibly up to 300 students in Glendale by providing school uniforms.
- Many families cannot afford to replenish school uniforms and clothing.
- Each family receives approximately \$1,400 to \$1,500 in value.
- At the event drive, other offerings such as full dental screenings, fluoride and other dental treatments are available free of charge.

Committee-member Hopp-Newman asked if the question regarding additional expenditures was resolved. Mr. Gentles replied in the positive. Mr. Gentles explained that the \$370,000 out of the \$1.3 million represented in-kind contributions. Mr. Gentles stated that there are only two people on staff and throughout the year, there are over 2,000 volunteer hours logged, donated school supplies, and free facility rental; the value of which is classified as in-kind contributions.

Mr. Gentles announced that the program has been expanded to include military children at Luke Air Force Base of more than 1,000, foster care children of more than 1,500, and children in a homeless transitional school in Mesa. This is in addition to the Title 1 children which the program began serving since its inception.

Mr. Hess inquired as to how the grant funds would be utilized. Mr. Gentles explained that all funds will go toward the purchase of clothes and school supplies.

Committee-member Vescio asked if the military children must meet low-income requirements. Mr. Gentles relayed that for the most part, this requirement has been relaxed for the military; however, many of these families are basically low-income.

5. Best Buddies International – Inclusion Project

Ms. Lisa Cleary, Director, accompanied by Ms. Macie Chrisman, Glendale High School student, presented the grant request, which included the following highlights:

- Best Buddies has celebrated its 30th anniversary.

- Its mission is inclusion for those with intellectual and developmental disabilities.
- The agencies help participants form one-on-one friendships, find jobs, work on leadership skills, and even for someone to eat lunch with at school.
- The grant funds will cover the costs of eight friendship chapters in Glendale high schools. There are seven schools; one has two chapters. Six of the seven schools are Title 1 schools.
- The grant received last year was greatly appreciated.
- The agency expanded into two new schools.
- The program makes a huge impact on the person with a disability and also the one without.

Ms. Chrisman shared her story of the chapter at her school and the impact on the buddies and the teens.

Committee-member Rubio noted that the grant application states that the lowest amount that would be accepted is \$9,800 and asked how these funds would be used. Ms. Cleary relayed that the organization has other grants and donors which will help keep the chapters running and the goal is to expand. Committee-member Rubio asked if the funds would go toward personnel. Ms. Cleary replied in the positive.

Chair Dvorak asked if the grant funds would be enough to maintain the current programs. Ms. Cleary replied that the funds would be used to maintain and to also expand.

Vice Chair Baker stated that the application indicates that the agency has not received prior CDBG funds although funds were granted for the current fiscal year. Ms. Cleary explained that these funds have not yet been received so they were not reported.

6. Boys & Girls Club Metro Phoenix – Swift Kids Academic Success

Mr. John Patris-Browne and Mr. Eric Watkins, presented the grant request, which included the following highlights.

Mr. Patris-Browne's comments included the following:

- The agency is non-profit with 16 locations in Metro Phoenix.
- The club is for children aged 5 to 18 years old.
- The request is for \$15,000 to be used at the Swift Kids branch in Glendale for the Academic Success program.
- Fifteen days ago, Metro Phoenix merged with the Boys & Girls Club of the East Valley, and the group is now comprised of 27 sites in the Phoenix Metro area.
- The Swift Kids branch is located near 67th Avenue and Bethany Home Road.
- Offerings in the program include homework help, robotics, and STEM

Mr. Watkins relayed:

- The program focuses on getting teens through high school with a strong core and preparing for the work force if they are not going to college. The focus is on academics and employability.
- The funds requested will be used to for staff to run the programs.

Committee-member Hackenberg asked if the numbers in the application are before or after the merger. Mr. Patris-Browne replied they are before the merger.

Committee-member Hopp-Newman noted that budget indicates that 1,600 youth are served while the application states 735 Glendale residents. Committee-member Hopp-Newman asked if the 1,600 is the grand total served. Mr. Patris-Browne stated that the 1,600 is a grand total for the Swift Kids branch, however some children are not from Glendale. Mr. Patris-Browne stated that the club is an open facility and kids can come from all over. Committee-member Hopp-Newman asked how the staff keeps numbers on low-income kids and if an intake form was used to determine the needs of each child for the program. Mr. Watkins relayed that a general application is used and parents can put their income level on the form. Mr. Watkins stated that staff members speak with the parents and children to determine the best fit in the program for the kids. Committee-member Hopp-Newman asked if income statistics were kept. Mr. Watkins replied in the positive.

Committee-member Hackenberg asked if some kids tutor other kids. Mr. Watkins replied in the positive.

7. Catholic Charities Community Services – Westside Head Start

Ms. Natasha Neal gave a presentation which included the following information:

- The Head Start program is for children aged 0 to 5.
- The \$40,000 funding request will be used to support the salary of staff in Glendale Head Start programs.
- 355 Glendale children are served at eight different campuses.
- The agency would like to increase its offering from half-day to full-day, which will increase outcomes and assistance to families.
- The agency is looking to expand to new classrooms, specifically in 85301.
- Benefits of the Head Start program were described.
- A testimony from a Glendale family was read aloud.
- There were two 2018 audit findings, which have been cleared as confirmed in the 2019 audit.

Committee-member Miele asked if the \$42 million budget was for Head Start or globally. Ms. Neal replied it is for the Catholic Charities state budget. Committee-member Miele commented that there is a huge waiting list to get into Head Start and parents are clamoring for it.

8. Central Arizona Shelter Services, Inc. (CASS) – Norton and Ramsey Social Justice Empowerment Center

Ms. Lisa Glow, CEO, gave a presentation which included the following information:

- Homelessness statics were shared, which revealed that it is increasing.
- There is lack of affordable housing and rents are rising.
- The agency is focusing on a new regional strategy.
- The Norton and Ramsey Center is a 3,000 square foot building in Glendale which will open in the next three months. CASS has hired a housing navigator for Glendale, Peoria, and Avondale, to work at the Center once a week
- The Center will be on the front lines and CASS will work with other partners at the Center to leverage and fill gaps. Services provided at the Center were described.
- The \$71,000 requested will be used for staffing. 15 Glendale residents are expected to be served.

Committee-member Rubio asked if medical services or mail services would be provided as this can be a challenge for the homeless. Ms. Glow relayed that the Center is not a shelter, however, Circle the City has a mobile medical unit that they will bring to the Center. It will not be on-site medical, but rather a mobile service. Ms. Glow stated that the agency has not discussed providing mail services; however there may be a partner who could help with that. Ms. Glow commented that the Center will evolve, as CASS is open to partners who want to be part of the work space.

Vice Chair Baker asked if these would be new staffing positions and if so, how would they be paid for in the future. Ms. Glow replied in the positive and explained that funding from grants and other cities would be utilized. Ms. Glow stated that CASS has a number of multi-year agreements and she was confident that once the Center is up and running, it will be funded.

9. Chrysalis Shelter for Victims of Domestic Violence, Inc. – Victim Services

Ms. Alex Barnes gave a presentation which included the following information:

- The mission of Chrysalis is to prevent domestic violence.
- The agency has served the community for over 38 years and the work that is done makes a difference.
- Chrysalis provides emergency shelters, transitional housing, outreach, and support services to women, men, and children who identify as domestic violence victims.
- The \$10,000 requested will be used for salaries of victim advocates and therapists. The roles of these providers were described.
- Chrysalis has a direct relationship with the Glendale City Court.

There were no questions.

10. City of Glendale Community Services, Community Revitalization – Glendale Works

Mr. Nathan Smith, CEO, accompanied by Ms. Jussane Carrera and Mr. Matt Hess, provided information regarding the grant request, including the following:

- Homelessness continues to rise due to various factors such as the opioid crisis, rising rents, and basic barriers of no identification, etc.
- Glendale Works creates a win-win. People are identified who want to get out of homelessness. They are hired as day-labor at minimum wage and can make \$60.00/day for five hours of work.
- The goal is to help these people exit homelessness.
- Staff connects these people with services and establishes a relationship with them.
- The motivation is the wage.
- The program keeps the City's parks and trails clean. The program shows that the City is responsible. There are a lot of homeless programs, but not many like this one.

Committee-member Rubio commented that she saw a news story on a gentleman who was part of this program and he gained full-time employment because of it.

Mr. Hess announced that Mr. Smith and Ms. Carrera have done a great job and the pilot program went well as the funds were spent in the first five to six months. Mr. Hess relayed that there have been internal conversations to look at other funding and there is awareness of the need to expand the program.

Mr. Smith stated that participants have obtained jobs: 40 people have been placed in permanent housing, services, and more.

Vice Chair Baker asked how the funds would be used. Mr. Smith replied the grant would be used for staff salary, some transportation costs, and some program supplies. Vice Chair Baker asked if there were plans to include less labor-intensive jobs, as some might not be able to perform manual labor. Mr. Smith replied that at this time, there are no direct plans but it has been discussed. Mr. Smith commented that people have been turned away from the current program because there are more interested in it than the budget allows.

11. Phoenix Rescue Mission – Emergency Food Distribution

Mr. Nathan Smith gave the grant presentation, including the following highlights:

- The Phoenix Rescue Missions Hope for Hunger Food Bank addresses food insecurity and is not a traditional food pantry.
- Food insecurity is not a periodic problem, rather an on-going issue.
- There is no food security because there is no economic security.
- The food bank is trying to focus more attention on opportunities instead of just distributing food.
- Some people who come to the food bank have language barriers, lack of formal education, criminal histories, or are unemployed.
- PRM has added case management services to help provide a personal solutions plan.
- The agency has launched a vocational development program and is recruiting other providers to fill resource gaps.

Committee-member Rubio inquired if audit deficiencies were resolved. Mr. Smith explained that these issues were USDA-related and the 2019 audit still had some deficiencies, which have been resolved. Mr. Smith stated that Standard Operating Procedures have been developed, as well as better databases.

Committee-member Hackenberg commented that a lot of Glendale churches have food banks and if they were all coordinated. Committee-member Hackenberg asked if a person could receive food from Hope for Hunger and also the Salvation Army. Mr. Smith explained that everyone who receives food from St. Mary's Food Bank is coordinated and in the same database. Mr. Smith will know if a person is getting food from other places if it is in the St. Mary's program. If the person is getting food from a resource outside of St. Mary's, it is more challenging to track. Mr. Smith commented that the Phoenix Rescue Mission has a large refrigerator that holds a lot of perishable items, unlike some other food banks that only have non-perishable items.

12. City of Glendale Community Services, Community Revitalization – Youth Employment Program

Mr. Matt Hess provided information on the program, including the following:

- This year, staff is in the process of creating a Youth Employment Program for the Housing Division. The grant request will help us to continue the program through the next year.
- The program is for youth aged 16 to 24, living in public housing, Section 8, or in Title 1 schools.

- The goal of the program is for the youth to have some sort of part-time employment for an extended period of time.
- Unlike the lifeguard program, the Housing Division has a multitude of professions such as maintenance, property management, and general office staff.
- The program budget is \$1,200/week. The application states that five youth can be assisted but it depends on the time period worked and the youths' schedules.

Committee-member Rubio requested a breakout of the budget. Mr. Hess stated that it could be five students over the course of a year or other combinations. Committee-member Rubio did not want to put the youth in an outdoor position whereby it would be very hot in the summer and wanted to see more skilled positions. Committee-member Rubio asked if this program could be extended to other departments. Committee-member Rubio asked if all youth applying would be interviewed so that they may develop interviewing skills. Mr. Hess relayed that a lot of those details have not been worked out yet. Mr. Hess explained that opportunities in other departments have not been discussed yet; however with long-term, sustained funding, it may be possible.

Committee-member Hopp-Newman asked if timing was the reason the previously granted funds were not yet expended. Mr. Hess replied in the positive and explained that the City did not get its HUD letter until early October, so the City has not been able to commit any FY19-20 funding to any of the awarded recipient yet. Mr. Hess assured that the current fiscal year grant funds will be able to be spent by June 30th. Mr. Hess stated that staff is looking at expediting the grant process for FY20-21.

13. City of Glendale Community Action Program – Eviction Prevention

Mr. Ismael Cantu, Community Action Program Administrator, gave the presentation, which included the following highlights:

- The grant request is for \$50,000 to provide direct services to low and moderate income Glendale residents.
- Services include community services, emergency services, housing assistance, and case management.
- The CAP office receives DES funding, but it has various restrictions.
- The grant requested will be subject to CDBG AMI guidelines, which are more flexible and will allow for assistance to as much as 40 to 50 additional households.

Committee-member Vescio inquired about the DES restrictions versus CDBG. Mr. Cantu explained that DES requires the funds be used by households with children 17 years old and younger and this is not a CDBG restriction.

[Chair Dvorak announced that a 20-minute break would be taken.]

14. Community Bridges – Housing Navigation Homeless Services

Ms. Karen Kurtz, gave a presentation which included the following information:

- The grant request is for a new position and new program for Housing Navigation.
- The Housing Navigator will conduct outreach to get people into housing and then will remain working with the client through the housing. The Navigator will also help the client obtain benefits and create social connections.

- A directly correlated grant application will be presented at next week's hearings, and both grants must be approved together. If the housing grant is not approved, there will be no need for a Navigator.
- The clients will be housing with Glendale funds so there is no need to go through coordinated entry and the client can be processed faster.

Chair Dvorak stated that the application indicates that 15 people will be served, which calculates to a cost of over \$3,000 per person. Ms. Kurtz relayed that there is a 1:20 ratio of Navigator to client. Ms. Kurtz stated that there are 15 clients estimated, however, once the program is up and running, the Navigator should be able to work with 20 clients.

15. Community Bridges – Homeless Navigation Services

Ms. Karen Kurtz, Program Administrator, accompanied by Mr. Jeremy Huntoon, gave the presentation, which included the following highlights:

- The grant request is for the existing Navigator position in Glendale.
- The Navigator provides outreach services, working the streets throughout the community.
- The Navigator also works with the Parks Department, Park Rangers, the Police and Fire Departments, and City staff.
- The Navigator stays connected with these different partners to ensure he/she is going to the homeless hotspots.
- The Navigator works to get people off of the streets and to housing, where other providers take over.
- The Navigator makes contact and establishes a rapport with the homeless street population.
- Upon accepting assistance, a client is assessed and goals are established, such as obtaining identification, housing, benefits, and reconnecting with family. The process is collaborative.

Mr. Huntoon commented on partnerships with Phoenix Rescue Mission, Parks, Park Rangers, and first responders such as Police and Fire. Mr. Huntoon stated that once individuals are brought into coordinated entry, housing and other services can follow.

Ms. Kurtz explained that a lot of the audit findings were due to the program's growth, staff is working on resolutions, and minor findings have already been fixed.

16. Community Legal Services –Fair Housing Education

Ms. Naquana Borrero presented the grant request, with highlights as follows:

- Community Legal Services is the legal aid organization in Maricopa and Yavapai counties, Kingman, Yuma, La Paz, and San Luis.
- The Fair Housing grant request will focus on education and outreach regarding housing and lending discrimination.
- The grant request will help the agency continue its partnership with Glendale via the RFP last year.
- Outreach will include tenant, landlord, lender and City staff training and education.

There were no questions.

17. Community Legal Services – Housing Legal Services

Ms. Naquana Borrero presented the grant request, with highlights as follows:

- Statistics for evictions and Writs of Execution were shared. Arizona has the second highest eviction rate in the U.S. and the Manistee Justice Court has the second highest eviction rate in Arizona.
- There are no other options for some of CLS's clients who are in need of eviction services. Other attorneys will not take these cases because many of the clients do not have money, which is why they are being evicted.
- CLS has offices in Mesa, Scottsdale, and Surprise and would like to open an office in Glendale.
- Strategic advocacy is a key component in serving the clients.

Committee-member Vescio commented that she sits on a Rules Committee and a landlords' attorney opposed providing tenants with a copy of their lease; however, the Committee opposed this stance.

18. Duet: Partners in Health & Aging – Vital Services to Seniors

Ms. Ann Wheat, gave the grant presentation, which included the following:

- The agency serves the elderly in Glendale.
- Its mission statement is that every person ages with compassion, dignity, and hope.
- Duet's services are free of charge and include rides to medical services, escorted grocery shopping, help with paperwork, and other in-home services.
- Door-through-door escorted transportation is provided.
- Duet's services help to combat the increasing trend of senior homelessness.
- The \$30,000 in grant funds will be used to recruit and train volunteers. This same amount of money would only pay for five months in a skilled nursing facility for one person.
- Volunteers put in over 4,000 hours annually. 77 housebound Glendale residents were assisted last year.
- 97% of 400 client survey respondents stated that they were satisfied or very satisfied with the services provided.

Ms. Wheat shared a written message from a client, complimenting the program services and volunteers.

There were no questions.

19. Family Promise – Glendale Emergency Shelter

Mr. Ted Taylor gave the grant presentation, which included the following:

- In the last ten months of providing series to families who have lost their homes, the agency has rescued twenty-five families.
- The agency works with partners to provide food and lodging every night to homeless families.
- Last year, 50 interfaith congregations across the valley assisted. The number of families served is heading toward 200 families a year.
- These families are living on couches in other peoples' homes.
- The agency works closely with the school systems because they are on the front lines.

- The agency is working to change the definition of homeless to include people living on a couch.
- The greatest fear of 84% of single-moms in the program is that they will lose their children and the data shows that one-third of them will.
- Thank you for welcoming Family Promise to Glendale. The agency was just approved by the City to install a playground on site.
- The Committee-members were welcomed to visit the facility at 55th and Glendale Avenues.

There were no questions.

20. Homeless Youth Connection – Empowering Youth for the Future

Ms. Dawn Bogart, CEO, gave a presentation which included the following information:

- The agency serves homeless youth aged 13 to 21 years old who wish to remain in high school but may be forced to drop out due to homelessness.
- The agency works to eliminate barriers to homeless youth and to create lasting solutions for success.
- Basic needs, case management, and access to housing and health services are provided.
- All services are provided at no cost to the school district, student, high school, or state.
- This year, 900 Maricopa County youths, including 135 residing in Glendale, were served.
- 75% of homeless youths drop out of high school
- Last year, the agency worked with 100 high schools, including 7 in Glendale.
- The students are identified by school liaisons. Many have chronic absenteeism.
- Approximately \$1,500/per year per youth is expended to provide all services, including housing.
- The agency is requesting \$25,000, which is 2% of its budget, although Glendale students represent 15% of the program.
- The program is a great way to assist and improve the quality of life in the community.

Committee-member Hackenberg asked if the kids assisted are in the foster care system. Ms. Bogart replied that they are not. Ms. Bogart relayed that the schools are good at identifying the students needing help. Ms. Bogart noted that these kids are unaccompanied youth and are couch-surfers.

Chair Dvorak inquired about the age range of the kids. Ms. Bogart stated that the kids are in grades 9 through 12 and are aged 13 to 21.

Committee-member Miele asked about the alternative housing. Ms. Bogart replied that there are two. The Host Family Program, which most of the kids identify on their own, a family hosts the youth, and the agency offers a financial stipend for housing and additional costs such as medical and educational. The second program is Permanent Connections, where by a youth identifies individuals that they can live with on a long-term basis.

Committee-member Flores inquired when the services are stopped. Ms. Bogart explained that there is one year of aftercare services beyond graduation. Committee-member Flores asked if the students are followed beyond one year. Ms. Bogart stated that the agency would like to do this.

Ms. Bogart reported that approximately 80% of the students go on to vocational training or college and the agency is looking into a better employment program in order to follow the kids.

21. Homeward Bound – Integrated Family Services

Ms. Alissa Robinson gave a presentation, which included the following highlights:

- Homeward Bound has served homeless families with children for approximately 30 years. Safe and stable housing is provided each year to families in order to break the cycle of homelessness.
- Last year, the agency assisted 13 Glendale families, comprised of 46 individuals. This year, the agency anticipates serving 15 Glendale families.
- The services provided were described.
- The grant funds will be used to provide case management services to ten Glendale families.
- Upon completion of the program, clients can stay in the Homeward Bound Beyond Program, which provides services for 18 months after leaving the campus.
- The partnership with the City of Glendale is very much appreciated.

Committee-member Hopp-Newman asked for an explanation of the differences between Integrated Family Services and the Empowering Families Program. Ms. Robinson replied that it is the same program. Committee-member Hopp-Newman asked what the “other” category of \$182,000 in the budget included. Ms. Robinson replied that it was special events and should have been included in the narrative.

22. Marc Community Resources – Employment Specialist

Mr. Norm Duve, accompanied by Mr. Bill McAlister gave a presentation on the grant request, which included the following highlights:

- The agency began in Mesa in 1957 and is the largest employment-related program in Arizona of its type for adults.
- Its west valley location is at 83rd Avenue and Thunderbird.
- The agency has been very successful in the east valley due to funding.
- The Employment Specialist will go into the community looking for jobs for people who have participated in the agency’s other programs. The grant request is for \$40,000 to fund an Employment Specialist salary.
- Clients have been placed at the Mesa Library, spring training games, and the restaurant at Leisure World in Mesa. A large group of individuals have been placed at Boeing.
- The funding will be used to reach out to businesses to give people in the west valley employment opportunities.

Committee-member Hopp-Newman stated that it is nice that the agency follows up with the employer after the employee is hired. Mr. Duve relayed that the agency always stays in touch because it is a recurring partnership.

23. Sojourner Center – Emergency Shelter and Services

Ms. Ramoncita Cocova and Mr. Gordon Sims gave a presentation which included the following information:

- Each year, approximately 14,000 Arizona women are impacted by domestic violence.
- Sojourner Center is an emergency shelter for domestic violence victims.

- Immediate needs of the victim are addressed and then the victim is set up with a Case Manager.
- The focus is on safety, self-sufficiency, housing, and more.
- There is a child development center for kids aged 0 to 5.
- Other services include a Legal Advocacy Program, Health Services via partnerships, animals are allowed in a companion shelter, and there are specialized services for those with Traumatic Brain Injury.

Committee-member Rubio inquired if the audit findings were resolved. Mr. Gordon Sims stated that the second auditors found that what the first auditors considered a finding, was not a finding.

Committee-member Vescio asked what the grant request will fund. Ms. Cocova explained that the grant would be used to fund a partial Case Manager position.

24. Sojourner Center – Lay Legal Services for Domestic Violence Victims

Ms. Ramoncita Cocova provided the grant request, which included the following highlights:

- The Lay Legal Services program is open to all in Maricopa County and a grant was just received to proceed with Lay Legal in Glendale.
- The program in Glendale was started at libraries, the Glendale City Court, The Youth Advocacy Center, and Luke Air Force Base. In January 2019, the agency was allocated a part-time space in the Glendale City Court. Services provided include assistance in family court, processing Orders of Protection, and other services.

Mr. Gordon Sims shared a written testimonial from a victim.

Committee-member Hopp-Newman noted that the legal advocate is not a lawyer and asked who completes the victim's paperwork. Ms. Cocova replied that there are forms that any individual can complete, such as the Order of Protection. Ms. Cocova stated that the advocate does not fill out the form, rather asks questions to help the client fill out the form, provides support, takes notes for the victim, and explains the process. Ms. Cocova commented that with divorce, the paperwork and child custody process is handled by a third-party preparer.

25. The Society of St. Vincent de Paul – Homeless Prevention

Ms. Roseanne Gutierrez, of the St. Vincent de Paul Society, gave the grant presentation, which included the following highlights:

- The agency is located at Our Lady of Perpetual Help in Glendale.
- The agency is run by volunteers; no paid staff.
- 100% of the funds go to help Glendale residents.
- Direct aid services were described.
- The greater downtown Glendale area is mainly served, but anyone living in the Glendale city limits will be assisted.
- The agency partners with others, such as the Glendale CAP office and other St. Vincent DePaul locations, to provide services to families.

There were no questions.

26. UMOM New Day Centers. – Workforce Development Program

Ms. Darlene Newsom provided details on the agency and grant request:

- UMOM is the largest shelter for the homeless families in the valley. There are 142 units on a 7-acre campus.
- The agency also serves youth aging out of foster care and single women.
- Next year, UMOM will break ground on the Glendale housing complex at 69th Avenue and Bethany Home.
- UMOM provides coordinated services for families in the valley. Services provided include case management, a childcare center, an onsite Boys & Girls Club, an employment engagement center, and more. Housing and employment will end homelessness.
- UMOM has a waitlist of 135 families in coordinated entry right now.
- The Client Services Fund helps a family move out sooner by providing first and last month's rent and deposits. Sometimes only \$600 is the difference between eviction and housing.
- UMOM cannot perform its services without the support of the City and many of its other partners.

Committee-member Rubio stated that the application indicates the grant request is for \$25,000, however the coversheet states \$50,000. Ms. Newsom confirmed that the request is for \$50,000. Ms. Newsom reported that the audit finding has been resolved.

Vice Chair Baker asked if \$40,000 was the minimum funding the agency would accept. Ms. Newsom stated that she would appreciate all that can be given.

Committee-member Vescio appreciated that UMOM provided shelter for single women too.

6. **COMMITTEE MEMBER COMMENTS AND SUGGESTIONS**

No comments.

7. **NEXT MEETING**

The next regular meeting of the Community Development Advisory Committee will be held on January 9, 2020 at 6:30 p.m. in conference room B-3 of the Municipal Office Complex, located at 5850 W. Glendale Avenue, Glendale, Arizona 85301.

8. **ADJOURNMENT**

Vice Chair Baker motioned, Committee-member Hackenberg made the second, to adjourn the meeting at 7:27 p.m. The motion carried 11 – 0.

Respectfully submitted,

Denise Kazmierczak
Recording Secretary