



First Amendment to Master Services and Purchasing Agreement

This First Amendment (“**Amendment**”) is between Axon Enterprise, Inc. (f/k/a Taser International, Inc.), a Delaware corporation (“**Axon**”), and Glendale Police Department (“**Agency**”). This Amendment is effective as of the last signature date on this Amendment (“**Effective Date**”). Axon and Agency are each a “**Party**” and collectively “**Parties**”.

Axon and Agency are parties to a Master Services and Purchasing Agreement C19-0609 dated June 27, 2019 (“**Agreement**”).

The Parties wish to incorporate further changes into the Agreement in order to expand the scope of offered products.

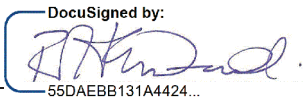
The Parties therefore agree as follows:

1. The attached documents are hereby incorporated into the Agreement:
 - a. Axon Customer Experience Improvement Program Appendix
 - b. Axon Fleet Appendix
 - c. Axon Respond Appendix
 - d. Add-on Services Appendix
 - e. Axon Auto-Transcribe Appendix
 - f. Axon Virtual Reality Content Terms of Use
 - g. Axon Channel Services Appendix
 - h. Quote Q-398229-44767.810DT
 - i. Statement of Work for Implementation of Axon Standards for Glendale Police Department.
2. All other terms and conditions of the Agreement shall remain unchanged and in full force and effect.

Each representative identified below declares that the representative is authorized to execute this Amendment as of the date of signature.

Axon Enterprise, Inc.

City of Glendale, Arizona

Signature:  _____
55DAEBB131A4424...

Signature: _____

Name: Robert E. Driscoll, Jr.

Name: Kevin R. Phelps

Title: VP, Assoc. General Counsel

Title: City Manager

Date: 7/25/2022 | 12:36 PM MST

Date: _____

<p>ATTEST:</p> <p>_____ Julie K. Bower City Clerk</p>	<p>APPROVED AS TO FORM:</p> <p>_____ Michael D. Bailey City Attorney</p>
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Axon Customer Experience Improvement Program Appendix

- 1 **Axon Customer Experience Improvement Program (ACEIP)**. The ACEIP is designed to accelerate Axon’s development of technology, such as building and supporting automated features, to ultimately increase safety within communities and drive efficiency in public safety. To this end, subject to the limitations on Axon as described below, Axon, where allowed by law, may make limited use of Agency Content from all of its customers, to provide, develop, improve, and support current and future Axon products (collectively, “**ACEIP Purposes**”). However, at all times, Axon will comply with its obligations pursuant to the Axon Cloud Services Terms of Use Appendix to maintain a comprehensive data security program (including compliance with the CJIS Security Policy for Criminal Justice Information), privacy program, and data governance policy, including high industry standards of de-identifying Personal Data, to enforce its security and privacy obligations for the ACEIP. ACEIP has 2 tiers of participation, Tier 1 and Tier 2. By default, Agency will be a participant in ACEIP Tier 1. If Agency does not want to participate in ACEIP Tier 1, Agency can revoke its consent at any time. If Agency wants to participate in Tier 2, as detailed below, Agency can check the ACEIP Tier 2 box below. If Agency does not want to participate in ACEIP Tier 2, Agency should leave box unchecked. At any time, Agency may revoke its consent to ACEIP Tier 1, Tier 2, or both Tiers.

1.1 ACEIP Tier 1.

- 1.1.1.** When Axon uses Agency Content for the ACEIP Purposes, Axon will extract from Agency Content and may store separately copies of certain segments or elements of the Agency Content (collectively, “**ACEIP Content**”). When extracting ACEIP Content, Axon will use commercially reasonable efforts to aggregate, transform or de-identify Agency Content so that the extracted ACEIP Content is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual (“**Privacy Preserving Technique(s)**”). For illustrative purposes, some examples are described in footnote 1¹. For clarity, ACEIP Content will still be linked indirectly, with an attribution, to the Agency from which it was extracted. This attribution will be stored separately from the data itself, but is necessary for and will be solely used to enable Axon to identify and delete all ACEIP Content upon Agency request. Once de-identified, ACEIP Content may then be further modified, analyzed, and used to create derivative works. At any time, Agency may revoke the consent granted herein to Axon to access and use Agency Content for ACEIP Purposes. Within 30 days of receiving the Agency’s request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete any and all ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency. In addition, if Axon uses Agency Content for the ACEIP Purposes, upon request, Axon will make available to Agency a list of the specific type of Agency Content being used to generate ACEIP Content, the purpose of such use, and the retention, privacy

¹ For example; (a) when extracting specific text to improve automated transcription capabilities, text that could be used to directly identify a particular individual would not be extracted, and extracted text would be disassociated from identifying metadata of any speakers, and the extracted text would be split into individual words and aggregated with other data sources (including publicly available data) to remove any reasonable ability to link any specific text directly or indirectly back to a particular individual; (b) when extracting license plate data to improve Automated License Plate Recognition (ALPR) capabilities, individual license plate characters would be extracted and disassociated from each other so a complete plate could not be reconstituted, and all association to other elements of the source video, such as the vehicle, location, time, and the surrounding environment would also be removed; (c) when extracting audio of potential acoustic events (such as glass breaking or gun shots), very short segments (<1 second) of audio that only contains the likely acoustic events would be extracted and all human utterances would be removed.



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preserving extraction technique, and relevant data protection practices applicable to the Agency Content or ACEIP Content (“Use Case”). From time to time, Axon may develop and deploy new Use Cases. At least 30 days prior to authorizing the deployment of any new Use Case, Axon will provide Agency notice (by updating the list of Use Case at <https://www.axon.com/aceip> and providing Agency with a mechanism to obtain notice of that update or another commercially reasonable method to Agency designated contact) (“**New Use Case**”).

1.1.2. Expiration of ACEIP Tier 1. Agency consent granted herein, will expire upon termination of the Agreement. In accordance with section 1.1.1, within 30 days of receiving the Agency’s request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency.

1.2 ACEIP Tier 2. In addition to ACEIP Tier 1, if Agency wants to help further improve Axon’s services, Agency may choose to participate in Tier 2 of the ACEIP. ACEIP Tier 2, grants Axon certain additional rights to use Agency Content, in addition to those set forth in Tier 1 above, without the guaranteed deployment of a Privacy Preserving Technique to enable product development, improvement, and support that cannot be accomplished with aggregated, transformed or de-identified data.

Check this box if Agency wants to help further improve Axon’s services by participating in ACEIP Tier 2 in addition to Tier 1. By checking this box, Agency hereby agrees to the Axon Customer Experience Improvement Program Tier 2 Terms of Service, available at <https://www.axon.com/sales-terms-and-conditions> and incorporated herein by reference.



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Axon Fleet Appendix

- 1 **Agency Responsibilities.** Agency must ensure its infrastructure and vehicles adhere to the minimum requirements to operate Axon Fleet 2 or Axon Fleet 3 (collectively, "Axon Fleet") as established by Axon during the qualifier call and on-site assessment at Agency and in any technical qualifying questions. If Agency's representations are inaccurate, the Quote is subject to change.
- 2 **Cradlepoint.** If Agency purchases Cradlepoint Enterprise Cloud Manager, Agency will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Agency requires Cradlepoint support, Agency will contact Cradlepoint directly.
- 3 **Third-party Installer.** Axon will not be liable for the failure of Axon Fleet hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.
- 4 **Wireless Offload Server.**
 - 4.1 **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("**WOS**"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.
 - 4.2 **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.
 - 4.3 **Updates.** If Agency purchases WOS maintenance, Axon will make updates and error corrections to WOS ("**WOS Updates**") available electronically via the Internet or media as determined by Axon. Agency is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.
 - 4.4 **WOS Support.** Upon request by Axon, Agency will provide Axon with access to Agency's store and forward servers solely for troubleshooting and maintenance.
- 5 **Axon Vehicle Software.**
 - 5.1 **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription.
 - 5.2 **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade



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secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.

- 6 **Axon Fleet Upgrade.** If Agency has no outstanding payment obligations and has purchased the "Fleet Technology Assurance Plan" (Fleet TAP), Axon will provide Agency with the same or like model of Fleet hardware ("Fleet Upgrade") as schedule on the Quote.

If Agency would like to change models for the Axon Fleet Upgrade, Agency must pay the difference between the MSRP for the offered Axon Fleet Upgrade and the MSRP for the model desired. The MSRP is the MSRP in effect at the time of the upgrade. Agency is responsible for the removal of previously installed hardware and installation of the Axon Fleet Upgrade.

Within 30 days of receiving the Axon Fleet Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon, including serial numbers of the destroyed Axon Devices. If Agency does not destroy or return the Axon Devices to Axon, Axon will deactivate the serial numbers for the Axon Devices received by Agency.

- 7 **Privacy.** Axon will not disclose Agency Content or any information about Agency except as compelled by a court or administrative body or required by any law or regulation. Axon will give notice if any disclosure request is received for Agency Content, so Agency may file an objection with the court or administrative body.

- 8 **Axon Fleet Termination.** Axon may terminate Agency's Fleet subscription for non-payment. Upon any termination:

- 8.1 Axon Fleet subscription coverage terminates, and no refunds will be given.
- 8.2 Axon will not and has no obligation to provide the Axon Fleet Upgrade.
- 8.3 Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future Fleet TAP.



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Axon Respond Appendix

This Axon Respond Appendix applies to both Axon Respond and Axon Respond Plus.

- 1** **Axon Respond Subscription Term.** If Agency purchases Axon Respond as part of a bundled offering, the Axon Respond subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Respond to Agency.

If Agency purchases Axon Respond as a standalone, the Axon Respond subscription begins the later of the (1) date Axon provisions Axon Respond to Agency, or (2) first day of the month following the Effective Date.

The Axon Respond subscription term will end upon the completion of the Axon Evidence Subscription associated with Axon Respond.

- 2** **Scope of Axon Respond.** The scope of Axon Respond is to assist Agency with real-time situational awareness during critical incidents to improve officer safety, effectiveness, and awareness. In the event Agency uses Axon Respond outside this scope, Axon may initiate good-faith discussions with Agency on upgrading Agency's Axon Respond to better meet Agency's needs.

- 3** **Axon Body 3 LTE Requirements.** Axon Respond is only available and usable with an LTE enabled body-worn camera. Axon is not liable if Agency utilizes the LTE device outside of the coverage area or if the LTE carrier is unavailable. LTE coverage is only available in the United States, including any U.S. territories. Axon may utilize a carrier of Axon's choice to provide LTE service. Axon may change LTE carriers during the Term without Agency's consent.

- 4** **Axon Fleet 3 LTE Requirements.** Axon Respond is only available and usable with a Fleet 3 system configured with LTE modem and service. Agency is responsible for providing LTE service for the modem. Coverage and availability of LTE service is subject to Agency's LTE carrier.

- 5** **Axon Respond Service Limitations.** Agency acknowledges that LTE service is made available only within the operating range of the networks. Service may be temporarily refused, interrupted, or limited because of: (a) facilities limitations; (b) transmission limitations caused by atmospheric, terrain, other natural or artificial conditions adversely affecting transmission, weak batteries, system overcapacity, movement outside a service area or gaps in coverage in a service area and other causes reasonably outside of the carrier's control such as intentional or negligent acts of third parties that damage or impair the network or disrupt service; or (c) equipment modifications, upgrades, relocations, repairs, and other similar activities necessary for the proper or improved operation of service.

With regard to Axon Body 3, Partner networks are made available as-is and the carrier makes no warranties or representations as to the availability or quality of roaming service provided by carrier partners, and the carrier will not be liable in any capacity for any errors, outages, or failures of carrier partner networks. Agency expressly understands and agrees that it has no contractual relationship whatsoever with the underlying wireless service provider or its affiliates or contractors and Agency is not a third-party beneficiary of any agreement between Axon and the underlying carrier.

- 6** **Termination.** Upon termination of this Agreement, or if Agency stops paying for Axon Respond or



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bundles that include Axon Respond, Axon will end Aware services, including any Axon-provided LTE service.



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Add-on Services Appendix

This Appendix applies to Axon Citizen for Communities, Axon Redaction Assistant, and Axon Performance.

- 1** **Subscription Term.** If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as part of OSP 7, the subscription begins on the later of the (1) start date of the OSP 7 Term, or (2) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency.

If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as a standalone, the subscription begins the later of the (1) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency, or (2) first day of the month following the Effective Date.

The subscription term will end upon the completion of the Axon Evidence Subscription associated with the add-on.

- 2** **Axon Citizen Storage.** For Axon Citizen, Agency may store an unlimited amount of data submitted through the public portal (“**Portal Content**”), within Agency’s Axon Evidence instance. The post-termination provisions outlined in the Axon Cloud Services Terms of Use Appendix also apply to Portal Content.
- 3** **Performance Auto-Tagging Data.** In order to provide some features of Axon Performance to Agency, Axon will need to store call for service data from Agency’s CAD or RMS.



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Axon Auto-Transcribe Appendix

This Appendix applies to Axon Auto-Transcribe.

- 1) **Subscription Term.** If Agency purchases Axon Auto-Transcribe as part of a bundle or Axon Cloud Services subscription, the subscription begins on the later of the (1) start date of the bundle or Axon Cloud Services license term, or (2) date Axon provisions Axon Auto-Transcribe to Agency. If Agency purchases Axon Auto-Transcribe minutes as a standalone, the subscription begins on the date Axon provisions Axon Auto-Transcribe to Agency.

Axon Auto-Transcribe minutes expire one year after being provisioned to Agency by Axon.

If Agency cancels Auto-Transcribe services, any amounts owed by the Parties will be based on the amount of time passed under the annual subscription, rather than on the number of minutes used, regardless of usage.

- 2) **Auto-Transcribe A-La-Carte Minutes.** Upon Axon granting Agency a set number of minutes, Agency may utilize Axon Auto-Transcribe, subject to the number of minutes allowed on the Quote. Agency will not have the ability to roll over unused minutes to future Auto-Transcribe terms. Axon may charge Agency additional fees for exceeding the number of purchased minutes.
- 3) **Axon Auto-Transcribe On-Demand.** Upon Axon granting Agency an On-Demand subscription to Axon Auto-Transcribe, Agency may utilize Axon Auto-Transcribe with no limit on the number of minutes. The scope of Axon Auto-Transcribe On-Demand is to assist Agency with reviewing and transcribing individual evidence items. In the event Agency uses Axon Auto-Transcribe On-Demand outside this scope, Axon may initiate good-faith discussions with Agency on upgrading Agency's Axon Auto-Transcribe On-Demand to better meet Agency's needs.
- 4) **Warranty.** Axon does not warrant the accuracy of Axon Auto-Transcribe.



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Axon Virtual Reality Content Terms of Use Appendix

- 1 **Term.** The Quote will detail the duration of the Virtual Reality Content license.
- 2 **Headsets.** Agency may purchase additional virtual reality headsets from Axon. In the event Agency decides to purchase additional virtual reality headsets for use with Axon's Virtual Reality Content, Agency must purchase those headsets from Axon.
- 3 **License Restrictions.** All licenses will immediately terminate if Agency does not comply with any term of this Agreement. If Agency utilizes more users than stated in this Agreement, Agency must purchase additional Virtual Reality Content licenses from Axon. Agency may not use Virtual Reality Content for any purpose other than as expressly permitted by this Agreement. Agency may not:
 - 3.1 modify, tamper with, repair, or otherwise create derivative works of Virtual Reality Content;
 - 3.2 reverse engineer, disassemble, or decompile Virtual Reality Content or apply any process to derive the source code of Virtual Reality Content, or allow others to do the same;
 - 3.3 copy Virtual Reality Content in whole or part, except as expressly permitted in this Agreement;
 - 3.4 use trade secret information contained in Virtual Reality Content;
 - 3.5 resell, rent, loan or sublicense Virtual Reality Content;
 - 3.6 access Virtual Reality Content to build a competitive device or service or copy any features, functions, or graphics of Virtual Reality Content; or
 - 3.7 remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Virtual Reality Content or any copies of Virtual Reality Content.
- 4 **Termination.** Axon may terminate Agency's license immediately for Agency's failure to comply with any of the terms in this Agreement.



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Axon Channel Services Appendix

- 1 **Definitions.**

“Axon Digital Evidence Management System” means Axon Evidence or Axon Commander, as specified in the attached Channel Services Statement of Work.

“Active Channel” means a third-party system that is continuously communicating with an Axon Digital Evidence Management System.

“Inactive Channel” means a third-party system that will have a one-time communication to an Axon Digital Evidence Management System.
- 2 **Scope.** Agency currently has a third-party system or data repository from which Agency desires to share data with Axon Digital Evidence Management. Axon will facilitate the transfer of Agency’s third-party data into an Axon Digital Evidence Management System or the transfer of Agency data out of an Axon Digital Evidence Management System as defined in the Channel Services Statement of Work (**“Channel Services SOW”**). Channel Services will not delete any Agency Content. Agency is responsible for verifying all necessary data is migrated correctly and retained per Agency policy.
- 3 **Purpose and Use.** Agency is responsible for verifying Agency has the right to share data from and provide access to third-party system as it relates to the Services described in this Appendix and the Channel Services SOW. For Active Channels, Agency is responsible for any changes to a third-party system that may affect the functionality of the channel service. Any additional work required for the continuation of the Service may require additional fees. An Axon Field Engineer may require access to Agency’s network and systems to perform the Services described in the Channel Services SOW. Agency is responsible for facilitating this access per all laws and policies applicable to Agency.
- 4 **Project Management.** Axon will assign a Project Manager to work closely with Agency’s project manager and project team members and will be responsible for completing the tasks required to meet all contract deliverables on time and budget.
- 5 **Warranty.** Axon warrants that it will perform the Channel Services in a good and workmanlike manner.
- 6 **Monitoring.** Axon may monitor Agency’s use of Channel Services to ensure quality, improve Axon devices and services, prepare invoices based on the total amount of data migrated, and verify compliance with this Agreement. Agency agrees not to interfere with such monitoring or obscure from Axon Agency’s use of channel services.
- 7 **Agency’s Responsibilities.** Axon’s successful performance of the Channel Services requires Agency:
 - 7.1. Make available its relevant systems for assessment by Axon (including making these systems available to Axon via remote access);
 - 7.2. Provide access to the building facilities and where Axon is to perform the Channel Services, subject to safety and security restrictions imposed by the Agency (including providing security passes or other necessary documentation to Axon representatives performing the Channel Services permitting them to enter and exit Agency premises with laptop personal computers and any other materials needed to perform the Channel Services);
 - 7.3. Provide all necessary infrastructure and software information (TCP/IP addresses, node names, and network configuration) for Axon to provide the Channel Services;



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- 7.4. Ensure all appropriate data backups are performed;
- 7.5. Provide Axon with remote access to the Agency's network and third-party systems when required for Axon to perform the Channel Services;
- 7.6. Notify Axon of any network or machine maintenance that may impact the performance of the Channel Services; and
- 7.7. Ensure the reasonable availability by phone or email of knowledgeable staff, personnel, system administrators, and operators to provide timely, accurate, complete, and up-to-date documentation and information to Axon (these contacts are to provide background information and clarification of information required to perform the Channel Services).

Product	2022 Pricing	Monthly Or 1 Time
Axon Body 3 Camera	\$699	1 Time
Axon Body Camera Dock	\$1495	1 Time
Evidence.com Professional License	\$39	Monthly
Officer Safety Plan 7 + Premium 10 Year	\$252.23	Monthly
Axon AIR (Drone) Pilot License	\$30	Monthly
TASER 7 Cert Plan	\$78.51	Monthly
Fleet 3 Basic + TAP (New Vehicle)	\$153.27	Monthly
Evidence.com Basic License	\$15	Monthly
Evidence.com Professional License	\$39	Monthly



Axon Enterprise, Inc.
 17800 N 85th St.
 Scottsdale, Arizona 85255
 United States
 VAT: 86-0741227
 Domestic: (800) 978-2737
 International: +1.800.978.2737

Q-398229-44767.810DT

Issued: 07/25/2022

Quote Expiration:

Estimated Contract Start Date: 07/15/2022

Account Number: 105331

Payment Terms: N30

Delivery Method: Fedex - Ground

SHIP TO	BILL TO
6835 N 57th Dr 6835 N 57th Dr Glendale, AZ 85301-3218 USA	Glendale Police Dept. - AZ 6835 N 57th Dr Glendale, AZ 85301-3218 USA Email:

SALES REPRESENTATIVE	PRIMARY CONTACT
Danny Thielen Phone: (480) 434-8810 Email: dthielen@axon.com Fax:	Christopher Briggs Phone: (623) 930-3000 Email: cbriggs@glendaleaz.com Fax: (602) 931-2137

Quote Summary

Program Length	84 Months
TOTAL COST	\$10,840,720.54
ESTIMATED TOTAL W/ TAX	\$11,743,374.74

Discount Summary

Average Savings Per Year	\$700,758.27
TOTAL SAVINGS	\$4,905,307.89

Payment Summary

Date	Subtotal	Tax	Total
Jul 2022	\$1,430,505.45	\$122,075.80	\$1,552,581.25
Jul 2023	\$1,519,202.49	\$126,999.20	\$1,646,201.69
Jul 2024	\$1,578,202.49	\$130,715.84	\$1,708,918.33
Jul 2025	\$1,578,202.49	\$130,715.84	\$1,708,918.33
Jul 2026	\$1,578,202.49	\$130,715.84	\$1,708,918.33
Jul 2027	\$1,578,202.49	\$130,715.84	\$1,708,918.33
Jul 2028	\$1,578,202.64	\$130,715.84	\$1,708,918.48
Total	\$10,840,720.54	\$902,654.20	\$11,743,374.74

Quote Unbundled Price:
 Quote List Price:
 Quote Subtotal:

\$15,746,028.43
 \$13,232,325.67
 \$10,840,720.54

Pricing

All deliverables are detailed in Delivery Schedules section lower in proposal

Item	Description	Qty	Term	Unbundled	List Price	Net Price	Subtotal	Tax	Total
Program									
Fleet2-TAP	Fleet 2 Without TAP	140	9		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2022TCertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	84	\$83.72	\$78.51	\$78.51	\$217,629.72	\$17,557.89	\$235,187.61
Fleet2-TAP	Fleet 2 Without TAP	140	9	\$94.20	\$94.20	\$63.00	\$79,380.00	\$7,302.96	\$86,682.96
Fleet3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	75	\$162.71	\$153.27	\$112.46	\$1,223,031.76	\$72,772.83	\$1,295,804.59
2022OSP7+Premium10Year	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	84	\$319.52	\$252.23	\$242.23	\$8,627,263.68	\$748,591.48	\$9,375,855.16
A la Carte Hardware									
72036	FLEET 3 STANDARD 2 CAMERA KIT	6			\$2,405.00	\$0.00	\$0.00	\$0.00	\$0.00
72040	FLEET REFRESH, 2 CAMERA KIT	6			\$2,643.00	\$1,000.08	\$6,000.48	\$483.03	\$6,483.51
AB3C	AB3 Camera Bundle	104			\$699.00	\$0.00	\$0.00	\$0.00	\$0.00
AB3MBD	AB3 Multi Bay Dock Bundle	13			\$1,538.90	\$0.00	\$0.00	\$0.00	\$0.00
R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160			\$3,363.00	\$1,368.36	\$218,937.60	\$17,622.14	\$236,559.74
AB3C	AB3 Camera Bundle	332			\$699.00	\$0.00	\$0.00	\$0.00	\$0.00
AB3MBD	AB3 Multi Bay Dock Bundle	40			\$1,495.00	\$0.00	\$0.00	\$0.00	\$0.00
A la Carte Software									
100112	AXON AIR, E.COM PILOT DATA LIC	25	84		\$30.00	\$28.57	\$60,000.00	\$5,519.99	\$65,519.99
12023	AXON AIR, CLASS 2 UAS LICENSE	2	84		\$279.00	\$279.00	\$46,872.00	\$4,312.21	\$51,184.21
12022	AXON AIR, CLASS 1 UAS LICENSE	20	84		\$167.00	\$36.45	\$61,240.20	\$5,634.09	\$66,874.29
50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	84		\$99.00	\$0.00	\$0.00	\$0.00	\$0.00
50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	84		\$25.00	\$0.00	\$0.00	\$0.00	\$0.00
50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	84		\$29.17	\$0.00	\$0.00	\$0.00	\$0.00
73893	STANDARDS LICENSE, NON-SWORN	15	84		\$20.00	\$0.00	\$0.00	\$0.00	\$0.00
BasicLicense	Basic License Bundle	40	84		\$15.00	\$15.19	\$51,038.40	\$4,695.53	\$55,733.93
ProLicense	Pro License Bundle	56	84		\$39.00	\$39.51	\$185,855.04	\$17,098.69	\$202,953.73
A la Carte Services									
100167	MASTER INSTRUCTOR SCHOOL (AS A SERVICE- AGENCY SPECIFIC)	1			\$30,000.00	\$0.00	\$0.00	\$0.00	\$0.00
73897	STANDARDS SERVICE, PREMIUM	1			\$20,000.00	\$20,000.00	\$20,000.00	\$0.00	\$20,000.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00
99901	ACCELERATE CONFERENCE REGISTRATION	4			\$599.00	\$0.00	\$0.00	\$0.00	\$0.00

20379	VR 1-DAY SERVICE	1	\$4,125.00	\$4,125.00	\$4,125.00	\$0.00	\$4,125.00
85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1	\$6,786.00	\$6,786.00	\$6,786.00	\$0.00	\$6,786.00
85014	AXON 1-DAY SERVICE	2	\$3,000.00	\$3,000.00	\$6,000.00	\$0.00	\$6,000.00
A la Carte Warranties							
80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.44	\$0.00	\$0.00	\$0.00	\$0.00
80395	EXT WARRANTY, TASER 7 HANDLE	457	\$6.58	\$0.00	\$0.00	\$0.00	\$0.00
80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$6.58	\$0.00	\$0.00	\$0.00	\$0.00
50448	EXT WARRANTY, INTERVIEW ROOM	7	\$21.62	\$0.00	\$0.00	\$0.00	\$0.00
80397	EXT WARRANTY, FLEET 2 KIT	140	\$6.50	\$0.77	\$9,100.00	\$0.00	\$9,100.00
11641	CRADLEPOINT, NETCLOUD, RENEWAL - ANNUAL	160	\$15.00	\$4.52	\$11,558.40	\$1,063.36	\$12,621.76
80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$8.96	\$0.00	\$0.00	\$0.00	\$0.00
50448	EXT WARRANTY, INTERVIEW ROOM	7	\$21.62	\$22.19	\$5,902.26	\$0.00	\$5,902.26
Total				\$10,840,720.54	\$902,654.20	\$0.00	\$11,743,374.74

Delivery Schedule

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100126	AXON VR TACTICAL BAG	6	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100186	HTC FOCUS 3 WRIST TRACKER	12	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20296	SAMSUNG S7+ TABLET FOR VR SIMULATOR	6	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20297	SAMSUNG S7+ TABLET CASE FOR VR SIMULATOR	6	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20298	VR-ENABLED GLOCK 19 CONTROLLER	6	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20378	HTC FOCUS 3 VR HEADSET	17	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22175	TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS	848	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22176	TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS	848	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22196	TASER 7 VR CARTRIDGE, STANDOFF (3.5-DEGREE)	12	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22197	TASER 7 VR CARTRIDGE, CLOSE-QUARTERS (12-DEGREE)	12	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	71044	BATTERY, SIGNAL SIDEARM, CR2430 SINGLE PACK	848	06/15/2022
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	75015	SIGNAL SIDEARM KIT	424	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	100126	AXON VR TACTICAL BAG	1	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	100186	HTC FOCUS 3 WRIST TRACKER	2	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	20296	SAMSUNG S7+ TABLET FOR VR SIMULATOR	1	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	20297	SAMSUNG S7+ TABLET CASE FOR VR SIMULATOR	1	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	20298	VR-ENABLED GLOCK 19 CONTROLLER	1	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	20378	HTC FOCUS 3 VR HEADSET	2	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	22175	TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS	66	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	22176	TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS	66	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	22196	TASER 7 VR CARTRIDGE, STANDOFF (3.5-DEGREE)	2	06/15/2022
2022 Taser 7 Cert Bundle W/ VR 10 Year	22197	TASER 7 VR CARTRIDGE, CLOSE-QUARTERS (12-DEGREE)	2	06/15/2022
AB3 Camera Bundle	11534	USB-C to USB-A CABLE FOR AB3 OR FLEX 2	115	06/15/2022
AB3 Camera Bundle	11534	USB-C to USB-A CABLE FOR AB3 OR FLEX 2	366	06/15/2022
AB3 Camera Bundle	73202	AXON BODY 3 - NA10 - US - BLK - RAPIDLOCK	104	06/15/2022
AB3 Camera Bundle	73202	AXON BODY 3 - NA10 - US - BLK - RAPIDLOCK	332	06/15/2022
AB3 Camera Bundle	73202	AXON BODY 3 - NA10 - US - BLK - RAPIDLOCK	2	06/15/2022
AB3 Camera Bundle	74028	WING CLIP MOUNT, AXON RAPIDLOCK	115	06/15/2022
AB3 Camera Bundle	74028	WING CLIP MOUNT, AXON RAPIDLOCK	366	06/15/2022
AB3 Multi Bay Dock Bundle	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	13	08/15/2022
AB3 Multi Bay Dock Bundle	71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	13	08/15/2022
AB3 Multi Bay Dock Bundle	71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	40	08/15/2022
AB3 Multi Bay Dock Bundle	74210	AXON BODY 3 - 8 BAY DOCK	13	08/15/2022
AB3 Multi Bay Dock Bundle	74210	AXON BODY 3 - 8 BAY DOCK	40	08/15/2022
Cradlepoint R1900 Single Modem Upgrade Kit	100146	CRADLEPOINT R1900-5GB-GA+5YR NETCLOUD	160	03/15/2023
Cradlepoint R1900 Single Modem Upgrade Kit	71203	FLEET ANT, AIRGAIN, 7-IN-1, 4LTE/5G, 2WIFI, 1GNSS, BL	160	03/15/2023
Cradlepoint R1900 Single Modem Upgrade Kit	72034	FLEET SIM INSERTION, VZW	160	03/15/2023
Fleet 3 Basic + TAP 10 Year	70112	AXON SIGNAL UNIT	145	03/15/2023
Fleet 3 Basic + TAP 10 Year	72036	FLEET 3 STANDARD 2 CAMERA KIT	145	03/15/2023
Fleet 3 Basic + TAP 10 Year	72036	FLEET 3 STANDARD 2 CAMERA KIT	4	03/15/2023
A la Carte	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	03/15/2023
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22175	TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS	848	06/15/2023
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	22176	TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS	848	06/15/2023

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
2022 Taser 7 Cert Bundle W/ VR 10 Year	22175	TASER 7 LIVE CARTRIDGE, STANDOFF (3.5-DEGREE) NS	66	06/15/2023
2022 Taser 7 Cert Bundle W/ VR 10 Year	22176	TASER 7 LIVE CARTRIDGE, CLOSE QUARTERS (12-DEGREE) NS	66	06/15/2023
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100210	VIRTUAL REALITY TABLET REFRESH ONE	6	06/15/2024
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20242	TASER CERTIFICATION PROGRAM YEAR 6-10 HARDWARE	424	06/15/2024
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20373	VIRTUAL REALITY HEADSET REFRESH ONE	17	06/15/2024
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73309	AXON CAMERA REFRESH ONE	438	06/15/2024
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73689	MULTI-BAY BWC DOCK 1ST REFRESH	53	06/15/2024
2022 Taser 7 Cert Bundle W/ VR 10 Year	100210	VIRTUAL REALITY TABLET REFRESH ONE	1	06/15/2024
2022 Taser 7 Cert Bundle W/ VR 10 Year	20242	TASER CERTIFICATION PROGRAM YEAR 6-10 HARDWARE	33	06/15/2024
2022 Taser 7 Cert Bundle W/ VR 10 Year	20373	VIRTUAL REALITY HEADSET REFRESH ONE	2	06/15/2024
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100211	VIRTUAL REALITY TABLET REFRESH TWO	6	12/15/2026
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20374	VIRTUAL REALITY HEADSET REFRESH TWO	17	12/15/2026
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73310	AXON CAMERA REFRESH TWO	438	12/15/2026
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73688	MULTI-BAY BWC DOCK 2ND REFRESH	53	12/15/2026
2022 Taser 7 Cert Bundle W/ VR 10 Year	100211	VIRTUAL REALITY TABLET REFRESH TWO	1	12/15/2026
2022 Taser 7 Cert Bundle W/ VR 10 Year	20374	VIRTUAL REALITY HEADSET REFRESH TWO	2	12/15/2026
Fleet 3 Basic + TAP 10 Year	72040	FLEET REFRESH, 2 CAMERA KIT	145	03/15/2028
Fleet 3 Basic + TAP 10 Year	72040	FLEET REFRESH, 2 CAMERA KIT	4	03/15/2028
A la Carte	72040	FLEET REFRESH, 2 CAMERA KIT	6	03/15/2028
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100212	VIRTUAL REALITY TABLET REFRESH THREE	6	06/15/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20375	VIRTUAL REALITY HEADSET REFRESH THREE	17	06/15/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73345	AXON CAMERA REFRESH THREE	438	06/15/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73347	MULTI-BAY BWC DOCK 3RD REFRESH	53	06/15/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	100212	VIRTUAL REALITY TABLET REFRESH THREE	1	06/15/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	20375	VIRTUAL REALITY HEADSET REFRESH THREE	2	06/15/2029

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100165	UNLIMITED 3RD-PARTY STORAGE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20248	TASER 7 EVIDENCE.COM LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20248	TASER 7 EVIDENCE.COM LICENSE	2	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20370	FULL VR TASER 7 ADD-ON USER ACCESS	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73478	REDACTION ASSISTANT USER LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73618	CITIZEN FOR COMMUNITIES USER LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73680	RESPOND DEVICE PLUS LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73681	AXON RECORDS FULL	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73682	AUTO TAGGING LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73687	EVIDENCE.COM VIEWER LICENSE	4	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73739	PERFORMANCE LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	73746	PROFESSIONAL EVIDENCE.COM LICENSE	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	85760	Auto-Transcribe Unlimited Service	424	07/15/2022	07/14/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	20248	TASER 7 EVIDENCE.COM LICENSE	33	07/15/2022	07/14/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	20370	FULL VR TASER 7 ADD-ON USER ACCESS	33	07/15/2022	07/14/2029
Basic License Bundle	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE-	40	07/15/2022	07/14/2029
Basic License Bundle	73840	EVIDENCE.COM BASIC LICENSE	40	07/15/2022	07/14/2029

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Fleet 2 Without TAP	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	280	07/15/2022	04/14/2023
Fleet 2 Without TAP	87050	FLEET VIEW XL LICENSE	140	07/15/2022	04/14/2023
Pro License Bundle	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE-	168	07/15/2022	07/14/2029
Pro License Bundle	73746	PROFESSIONAL EVIDENCE.COM LICENSE	56	07/15/2022	07/14/2029
A la Carte	100112	AXON AIR, E.COM PILOT DATA LIC	25	07/15/2022	07/14/2029
A la Carte	12022	AXON AIR, CLASS 1 UAS LICENSE	20	07/15/2022	07/14/2029
A la Carte	12023	AXON AIR, CLASS 2 UAS LICENSE	2	07/15/2022	07/14/2029
A la Carte	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	07/15/2022	07/14/2029
A la Carte	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	07/15/2022	07/14/2029
A la Carte	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	07/15/2022	07/14/2029
A la Carte	73893	STANDARDS LICENSE, NON-SWORN	15	07/15/2022	07/14/2029
Fleet 3 Basic + TAP 10 Year	80400	FLEET, VEHICLE LICENSE	145	04/15/2023	07/14/2029
Fleet 3 Basic + TAP 10 Year	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	290	04/15/2023	07/14/2029

Services

Bundle	Item	Description	QTY
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	11642	THIRD-PARTY VIDEO SUPPORT LICENSE	424
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	79999	AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	80190	Evidence.com Channel Services	1
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	80223	INACTIVE CHANNEL ACCESS LICENSE	1
Fleet 3 Basic + TAP 10 Year	73391	FLEET 3 NEW INSTALLATION (PER VEHICLE)	145
Fleet 3 Basic + TAP 10 Year	73392	FLEET 3 UPGRADE INSTALLATION (PER VEHICLE)	145
A la Carte	100167	MASTER INSTRUCTOR SCHOOL (AS A SERVICE-AGENCY SPECIFIC)	1
A la Carte	20379	VR 1-DAY SERVICE	1
A la Carte	73897	STANDARDS SERVICE, PREMIUM	1
A la Carte	85014	AXON 1-DAY SERVICE	2
A la Carte	85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4
A la Carte	99901	ACCELERATE CONFERENCE REGISTRATION	4

Warranties

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100197	HTC FOCUS 3 VR HEADSET - WARRANTY	17	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	100198	AXON VR CONTROLLER KIT - WARRANTY	6	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	80464	EXT WARRANTY, CAMERA (TAP)	424	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	80464	EXT WARRANTY, CAMERA (TAP)	14	07/15/2022	07/14/2029
2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	53	07/15/2022	07/14/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	100197	HTC FOCUS 3 VR HEADSET - WARRANTY	2	07/15/2022	07/14/2029
2022 Taser 7 Cert Bundle W/ VR 10 Year	100198	AXON VR CONTROLLER KIT - WARRANTY	1	07/15/2022	07/14/2029
Fleet 3 Basic + TAP 10 Year	80379	EXT WARRANTY, AXON SIGNAL UNIT	145	07/15/2022	07/14/2029
A la Carte	50448	EXT WARRANTY, INTERVIEW ROOM	7	07/15/2022	04/30/2026
A la Carte	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	07/15/2022	07/14/2029
A la Carte	80395	EXT WARRANTY, TASER 7 HANDLE	457	07/15/2022	07/14/2029
A la Carte	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	07/15/2022	07/14/2029
A la Carte	80397	EXT WARRANTY, FLEET 2 KIT	140	07/15/2022	07/14/2029
Fleet 3 Basic + TAP 10 Year	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	145	03/15/2024	07/14/2029
Fleet 3 Basic + TAP 10 Year	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	4	03/15/2024	07/14/2029
A la Carte	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	03/15/2024	07/14/2029
A la Carte	50448	EXT WARRANTY, INTERVIEW ROOM	7	05/01/2026	07/14/2029
A la Carte	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	03/15/2028	07/14/2029

Payment Details

Jul 2022	Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
	Year 1 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85
	Year 1 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
	Year 1 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
	Year 1 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	100167	MASTER INSTRUCTOR SCHOOL (AS A SERVICE-AGENCY SPECIFIC)	1	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	20379	VR 1-DAY SERVICE	1	\$4,125.00	\$0.00	\$4,125.00
	Invoice Upon Fulfillment	85014	AXON 1-DAY SERVICE	2	\$6,000.00	\$0.00	\$6,000.00
	Invoice Upon Fulfillment	85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1	\$6,786.00	\$0.00	\$6,786.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Invoice Upon Fulfillment	99901	ACCELERATE CONFERENCE REGISTRATION	4	\$0.00	\$0.00	\$0.00
	Year 1 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
	Year 1 - Fleet GAP Coverage	80397	EXT WARRANTY, FLEET 2 KIT	140	\$9,100.00	\$0.00	\$9,100.00
	Year 1 - Fleet GAP Coverage	Fleet2-TAP	Fleet 2 Without TAP	140	\$0.00	\$0.00	\$0.00
	Year 1 - Fleet GAP Coverage	Fleet2-TAP	Fleet 2 Without TAP	140	\$79,380.00	\$7,302.96	\$86,682.96
	Year 1 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
	Year 1 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
	Year 1 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
	Year 1	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
	Year 1	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
	Year 1	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
	Year 1	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
	Year 1	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
	Year 1	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
	Year 1	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
	Year 1	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
	Year 1	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
	Year 1	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
	Year 1	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
	Year 1	Basid.License	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
	Year 1	Pro.License	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
	Total				\$1,430,505.45	\$122,075.80	\$1,552,581.25

Jul 2023	Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
	Year 2 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85

Jul 2023						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 2 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 2 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 2 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 2 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
Year 2 - Fleet 3	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$1,537.04	\$141.41	\$1,678.45
Year 2 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 2 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$797.94	\$64.23	\$862.17
Year 2 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 2 - Fleet 3	Fleet3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$162,638.74	\$9,677.33	\$172,316.07
Year 2 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$29,114.32	\$2,343.39	\$31,457.71
Year 2 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
Year 2 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
Year 2 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 2	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
Year 2	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 2	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 2	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 2	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 2	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 2	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
Year 2	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 2	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 2	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 2	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 2	BasicLicense	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 2	ProLicense	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
Total				\$1,519,202.49	\$126,999.20	\$1,646,201.69

Jul 2024						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3 - OSP7+P	2022OSP7+Premium10Ye	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85
Year 3 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 3 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 3 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 3 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
Year 3 - Fleet 3	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$2,004.27	\$184.39	\$2,188.66
Year 3 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 3 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$1,040.51	\$83.76	\$1,124.27
Year 3 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 3 - Fleet 3	Fleet3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$212,078.61	\$12,619.10	\$224,697.71
Year 3 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$37,964.65	\$3,055.75	\$41,020.40
Year 3 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
Year 3 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
Year 3 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 3	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00

Jul 2024						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 3	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 3	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 3	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 3	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 3	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
Year 3	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 3	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 3	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 3	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 3	BasicLicense	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 3	ProLicense	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
Total				\$1,578,202.49	\$130,715.84	\$1,708,918.33

Jul 2025						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 4 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85
Year 4 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 4 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 4 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 4 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
Year 4 - Fleet 3	11641	GRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$2,004.27	\$184.39	\$2,188.66
Year 4 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 4 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$1,040.51	\$83.76	\$1,124.27
Year 4 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 4 - Fleet 3	Fleet3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$212,078.61	\$12,619.10	\$224,697.71
Year 4 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$37,964.65	\$3,055.75	\$41,020.40
Year 4 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
Year 4 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
Year 4 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 4	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
Year 4	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 4	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 4	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 4	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 4	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 4	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
Year 4	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 4	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 4	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 4	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 4	BasicLicense	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 4	ProLicense	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
Total				\$1,578,202.49	\$130,715.84	\$1,708,918.33

Jul 2026						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85
Year 5 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 5 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 5 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 5 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
Year 5 - Fleet 3	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$2,004.27	\$184.39	\$2,188.66
Year 5 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 5 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$1,040.51	\$83.76	\$1,124.27
Year 5 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 5 - Fleet 3	Flee3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$212,078.61	\$12,619.10	\$224,697.71
Year 5 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$37,964.65	\$3,055.75	\$41,020.40
Year 5 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
Year 5 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
Year 5 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 5	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
Year 5	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 5	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 5	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 5	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 5	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 5	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
Year 5	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 5	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 5	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 5	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 5	Basid.License	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 5	Pro.License	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
Total				\$1,578,202.49	\$130,715.84	\$1,708,918.33

Jul 2027						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 6 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.21	\$106,941.64	\$1,339,407.85
Year 6 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 6 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 6 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 6 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.97	\$2,508.27	\$33,598.24
Year 6 - Fleet 3	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$2,004.27	\$184.39	\$2,188.66
Year 6 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 6 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$1,040.51	\$83.76	\$1,124.27
Year 6 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 6 - Fleet 3	Flee3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$212,078.61	\$12,619.10	\$224,697.71
Year 6 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$37,964.65	\$3,055.75	\$41,020.40
Year 6 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.43	\$788.57	\$9,360.00
Year 6 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47

Jul 2027						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 6 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 6	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
Year 6	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 6	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 6	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 6	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 6	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 6	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.14	\$0.00	\$2,857.14
Year 6	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 6	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 6	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 6	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 6	BasicLicense	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 6	ProLicense	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39
Total				\$1,578,202.49	\$130,715.84	\$1,708,918.33

Jul 2028						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 7 - OSP7+P	2022OSP7+Premium10Ye ar	2022 - OFFICER SAFETY PLAN 7 PLUS Premium 10 Year	424	\$1,232,466.42	\$106,941.64	\$1,339,408.06
Year 7 - OSP7+P	80374	EXT WARRANTY, TASER 7 BATTERY PACK	502	\$0.00	\$0.00	\$0.00
Year 7 - OSP7+P	80395	EXT WARRANTY, TASER 7 HANDLE	457	\$0.00	\$0.00	\$0.00
Year 7 - OSP7+P	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	5	\$0.00	\$0.00	\$0.00
Year 7 - T7Cert	2022T7CertVR10Yr	2022 Taser 7 Cert Bundle W/ VR 10 Year	33	\$31,089.90	\$2,508.27	\$33,598.17
Year 7 - Fleet 3	11641	CRADLEPOINT, NETCLOUD, RENEWAL, ANNUAL	160	\$2,004.28	\$184.39	\$2,188.67
Year 7 - Fleet 3	72036	FLEET 3 STANDARD 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 7 - Fleet 3	72040	FLEET REFRESH, 2 CAMERA KIT	6	\$1,040.50	\$83.76	\$1,124.26
Year 7 - Fleet 3	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	6	\$0.00	\$0.00	\$0.00
Year 7 - Fleet 3	Fleet3B+TAP10Yr	Fleet 3 Basic + TAP 10 Year	145	\$212,078.58	\$12,619.10	\$224,697.68
Year 7 - Fleet 3	R1900Kit	Cradlepoint R1900 Single Modem Upgrade Kit	160	\$37,964.68	\$3,055.75	\$41,020.43
Year 7 - Air	100112	AXON AIR, E.COM PILOT DATA LIC	25	\$8,571.42	\$788.57	\$9,359.99
Year 7 - Air	12022	AXON AIR, CLASS 1 UAS LICENSE	20	\$8,748.60	\$804.87	\$9,553.47
Year 7 - Air	12023	AXON AIR, CLASS 2 UAS LICENSE	2	\$6,696.00	\$616.03	\$7,312.03
Year 7	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	8	\$0.00	\$0.00	\$0.00
Year 7	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 7	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	16	\$0.00	\$0.00	\$0.00
Year 7	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$0.00	\$0.00	\$0.00
Year 7	50448	EXT WARRANTY, INTERVIEW ROOM	7	\$843.18	\$0.00	\$843.18
Year 7	73893	STANDARDS LICENSE, NON-SWORN	15	\$0.00	\$0.00	\$0.00
Year 7	73897	STANDARDS SERVICE, PREMIUM	1	\$2,857.16	\$0.00	\$2,857.16
Year 7	AB3C	AB3 Camera Bundle	104	\$0.00	\$0.00	\$0.00
Year 7	AB3C	AB3 Camera Bundle	332	\$0.00	\$0.00	\$0.00
Year 7	AB3MBD	AB3 Multi Bay Dock Bundle	13	\$0.00	\$0.00	\$0.00
Year 7	AB3MBD	AB3 Multi Bay Dock Bundle	40	\$0.00	\$0.00	\$0.00
Year 7	BasicLicense	Basic License Bundle	40	\$7,291.20	\$670.79	\$7,961.99
Year 7	ProLicense	Pro License Bundle	56	\$26,550.72	\$2,442.67	\$28,993.39

Jul 2028						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Total				\$1,578,202.64	\$130,715.84	\$1,708,918.48

Tax is estimated based on rates applicable at date of quote and subject to change at time of invoicing. If a tax exemption certificate should be applied, please submit prior to invoicing.

Standard Terms and Conditions

Axon Enterprise Inc. Sales Terms and Conditions

Axon Master Services and Purchasing Agreement:

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at www.axon.com/legal/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. In the event you and Axon have entered into a prior agreement to govern all future purchases, that agreement shall govern to the extent it includes the products and services being purchased and does not conflict with the Axon Customer Experience Improvement Program Appendix as described below.

ACEIP:

The Axon Customer Experience Improvement Program Appendix, which includes the sharing of de-identified segments of Agency Content with Axon to develop new products and improve your product experience (posted at www.axon.com/legal/sales-terms-and-conditions), is incorporated herein by reference. By signing below, you agree to the terms of the Axon Customer Experience Improvement Program.

Acceptance of Terms:

Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.

Exceptions to Standard Terms and Conditions

Agency has existing contract #00022418, #00038737 (originated via Q-211067, Q-109244) and is terminating that contract upon the new license start date (7/15/2022) of this quote.

The parties agree that Axon is granting a refund of \$24,387.07 to refund paid, but undelivered services. This discount is based on a ship date range of 6/1/2022-6/15/2022, resulting in a 7/15/2022 license date. Any change in this date and resulting license start date will result in modification of this discount value which may result in additional fees due to or from Axon.

This credit is contingent upon agency payment of any outstanding invoices including and not limited to Year 2 Billing of contract 00038797.

Signature

Date Signed

7/25/2022



ATTENTION

This order may qualify for freight shipping, please fill out the following information.

<p>Who is the receiving contact and what is the contact phone number for this shipment?</p>	
<p>What are the receiving hours of operation?</p>	
<p>Is a loading dock available for this incoming shipment? If yes, are you able to unload pallets from the trailer or will the driver need to assist with unload?</p>	
<p>Do you have a forklift and/or pallet jack to transport pallets into your facility?</p>	
<p>Are there any delivery restrictions (no 53' trailers, no box trucks, etc.)?</p>	

FLEET STATEMENT OF WORK BETWEEN AXON ENTERPRISE AND AGENCY

Introduction

This Statement of Work ("SOW") has been made and entered into by and between Axon Enterprise, Inc. ("AXON"), and Glendale Police Dept. - AZ the ("AGENCY") for the purchase of the Axon Fleet in-car video solution ("FLEET") and its supporting information, services and training. (AXON Technical Project Manager/The AXON installer)

Purpose and Intent

AGENCY states, and AXON understands and agrees, that Agency's purpose and intent for entering into this SOW is for the AGENCY to obtain from AXON deliverables, which used solely in conjunction with AGENCY's existing systems and equipment, which AGENCY specifically agrees to purchase or provide pursuant to the terms of this SOW.

This SOW contains the entire agreement between the parties. There are no promises, agreements, conditions, inducements, warranties or understandings, written or oral, expressed or implied, between the parties, other than as set forth or referenced in the SOW.

Acceptance

Upon completion of the services outlined in this SOW, AGENCY will be provided a professional services acceptance form ("Acceptance Form"). AGENCY will sign the Acceptance Form acknowledging that services have been completed in substantial conformance with this SOW and the Agreement. If AGENCY reasonably believes AXON did not complete the professional services in conformance with this SOW, AGENCY must notify AXON in writing of the specific reasons within seven (7) calendar days from delivery of the Acceptance Form. AXON will remedy the issues to conform with this SOW and re-present the Acceptance Form for signature. If AXON does not receive the signed Acceptance Form or written notification of the reasons for rejection within 7 calendar days of the delivery of the Acceptance Form, AGENCY will be deemed to have accepted the services in accordance to this SOW.

Force Majeure

Neither party hereto shall be liable for delays or failure to perform with respect to this SOW due to causes beyond the party's reasonable control and not avoidable by diligence.

Schedule Change

Each party shall notify the other as soon as possible regarding any changes to agreed upon dates and times of Axon Fleet in-car Solution installation-to be performed pursuant of this Statement of Work.

Axon Fleet Deliverables

Typically, within (30) days of receiving this fully executed SOW, an AXON Technical Project Manager will deliver to AGENCY's primary point of contact via electronic media, controlled documentation, guides, instructions and videos followed by available dates for the initial project review and customer readiness validation. Unless otherwise agreed upon by AXON, AGENCY may print and reproduce said documents for use by its employees only.

Security Clearance and Access

Upon AGENCY's request, AXON will provide the AGENCY a list of AXON employees, agents, installers or representatives which require access to the AGENCY's facilities in order to perform Work pursuant of this Statement of Work. AXON will ensure that each employee, agent or representative has been informed or and consented to a criminal background investigation by AGENCY for the purposes of being allowed access to AGENCY's facilities. AGENCY is responsible for providing AXON with all required instructions and documentation accompanying the security background check's requirements.

Training

AXON will provide training applicable to Axon Evidence, Cradlepoint NetCloud Manager and Axon Fleet application in a train-the-trainer style method unless otherwise agreed upon between the AGENCY and AXON.

Local Computer

AGNECY is responsible for providing a mobile data computer (MDC) with the same software, hardware, and configuration that AGENCY personnel will use with the AXON system being installed. AGENCY is responsible for making certain that any and all security settings (port openings, firewall settings, antivirus software, virtual private network, routing, etc.) are made prior to the installation, configuration and testing of the aforementioned deliverables.

Network

AGENCY is responsible for making certain that any and all network(s) route traffic to appropriate endpoints and AXON is not liable for network breach, data interception, or loss of data due to misconfigured firewall settings or virus infection, except to the extent that such virus or infection is caused, in whole or in part, by defects in the deliverables.

Cradlepoint Router

When applicable, AGENCY must provide AXON Installers with temporary administrative access to Cradlepoint's [NetCloud Manager](#) to the extent necessary to perform Work pursuant of this Statement of Work.

Evidence.com

AGENCY must provide AXON Installers with temporary administrative access to Axon Evidence.com to the extent necessary to perform Work pursuant of this SOW.

Wireless Upload System

If purchased by the AGENCY, on such dates and times mutually agreed upon by the parties, AXON will install and configure into AGENCY's existing network a wireless network infrastructure as identified in the AGENCY's binding quote based on conditions of the sale.

VEHICLE INSTALLATION

Preparedness

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer less weapons and items of evidence. Vehicle(s) will be deemed 'out of service' to the extent necessary to perform Work pursuant of this SOW.

Existing Mobile Video Camera System Removal

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer which will remove from said vehicles all components of the existing mobile video camera system unless otherwise agreed upon by the AGENCY.

Major components will be salvaged by the AXON Installer for auction by the AGENCY. Wires and cables are not considered expendable and will not be salvaged. Salvaged components will be placed in a designated area by the AGENCY within close proximity of the vehicle in an accessible work space.

Prior to removing the existing mobile video camera systems, it is both the responsibility of the AGENCY and the AXON Installer to test the vehicle's systems' operation to identify and operate, documenting any existing component or system failures and in detail, identify which components of the existing mobile video camera system will be removed by the AXON Installer.

In-Car Hardware/Software Delivery and Installation

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer, who will install and configure in each vehicle in accordance with the specifications detailed in the system's installation manual and its relevant addendum(s). Applicable in-car hardware will be installed and configured as defined and validated by the AGENCY during the pre-deployment discovery process.

If a specified vehicle is unavailable on the date and time agreed upon by the parties, AGENCY will provide a similar vehicle for the installation process. Delays due to a vehicle, or substitute vehicle, not being available at agreed upon dates and times may result in additional fees to the AGENCY. If the AXON Installer determines that a vehicle is not properly prepared for installation ("Not Fleet Ready"), such as a battery not being properly charged or properly up-fit for in-service, field operations, the issue shall be reported immediately to the AGENCY for resolution and a date and time for the future installation shall be agreed upon by the parties.

Upon completion of installation and configuration, AXON will systematically test all installed and configured in-car hardware and software to ensure that ALL functions of the hardware and software are fully operational and that any deficiencies are corrected unless otherwise agreed upon by the AGENCY, installation, configuration, test and the correct of any deficiencies will be completed in each vehicle accepted for installation.

Prior to installing the Axon Fleet camera systems, it is both the responsibility of the AGENCY and the AXON Installer to test the vehicle's existing systems' operation to identify, document any existing component or vehicle systems' failures. Prior to any vehicle up-fitting the AXON Installer will introduce the system's components, basic functions, integrations and systems overview along with reference to AXON approved, AGENCY manuals, guides, portals and videos. It is both the responsibility of the AGENCY and the AXON Installer to agree on placement of each component, the antenna(s), integration recording trigger sources and customer preferred power, ground and ignition sources prior to permanent or temporary installation of an Axon Fleet camera solution in each vehicle type. Agreed placement will be documented by the AXON Installer.

AXON welcomes up to 5 persons per system operation training session per day, and unless otherwise agreed upon by the AGENCY, the first vehicle will be used for an installation training demonstration. The second vehicle will be used for an assisted installation training demonstration. The installation training session is customary to any AXON Fleet installation service regardless of who performs the continued Axon Fleet system installations.

The customary training session does not 'certify' a non-AXON Installer, customer-employed Installer or customer 3rd party Installer, since the AXON Fleet products does not offer an Installer certification program. Any work performed by non-AXON Installer, customer-employed Installer or customer 3rd party Installer is not warranted by AXON, and AXON is not liable for any damage to the vehicle and its existing systems and AXON Fleet hardware.

**STATEMENT OF WORK FOR
THE IMPLEMENTATION OF
AXON STANDARDS FOR
GLENDALE POLICE
DEPARTMENT ("SOW")**

Submitted By:

Axon Enterprise, Inc. (Axon)

17800 North 85th Street

Scottsdale, AZ 85255



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1. PROJECT OVERVIEW:

1.1 SOFTWARE

The software detailed in this SOW includes, but is not limited to, the listed functionality:

AXON STANDARDS	<ul style="list-style-type: none"> ▶ Use of Force ▶ Vehicle Pursuit ▶ Vehicle Collision ▶ Internal Complaint ▶ Citizen Complaint ▶ Attachments 	<ul style="list-style-type: none"> ▶ Internal Affairs ▶ Investigative Case Management ▶ Configurable Forms and Fields ▶ Restrictions
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1.2 DEFINITIONS

TERM	DEFINITION
PARTIES	
Agency	Glendale Police Department who is identified within this SOW
End-Users	Specific agency groups who will use the system
Professional Services	The services that Axon will provide within the scope of this SOW
SYSTEMS	
Axon Systems	Software solutions and agency-specific integrations developed by Axon
CJIS	The Federal Bureau of Investigation's criminal justice information system
MDC	Mobile Data Computer - device associated within a vehicle or other mobile unit
DataStore	The database Axon provides allowing the agency to query data
Product	The software solutions being implemented as part of this SOW
Production Environment	The operational environment where the product is accessed
Service Portal	An online portal provided by Axon where issues identified are entered and triaged
PROJECT & MILESTONES	
Project	Scope of this SOW as defined by the work to be completed described herein
Project Change Order (PCO)	Change order form outlined in Attachment B to be executed between Axon and the agency if a material change in scope is required for this SOW
Milestone Completion Report	The report outlined in Attachment A to be executed at key milestones between agency and Axon to approve completion of project phases



TERM	DEFINITION
Go-Live	End-users are activated, and the agency is actively using the product
Third-Party Products and Services	Software, hardware, and services that are not owned by Axon but are being provided by Axon for this project as listed in Attachment C
ACCEPTANCE	
Blocker	Issue impacting 50% or more users
Integration Acceptance Testing	Scheduled events for testing of each integration point and associated functionality in collaboration with the agency and the agency's vendors
Functional Acceptance Testing	Testing the functionality of the system as configured for the agency

1.3 OUT OF PROJECT SCOPE

Axon is only responsible for performing the professional services described within this SOW. Any additional professional services that are not defined explicitly by this SOW shall be done so through a Project Change Order. The following are considered outside the scope of this project:

- ▶ Administration, management, or support of any internal city, county, state, federal, or agency IT network or infrastructure
- ▶ Third-party products and services costs related to the vendors or agency's side of the integration
- ▶ Changes made by the agency or the agency's vendors



2. PROFESSIONAL SERVICES:

2.1 GENERAL

The agency will provide a master charge table that Axon will load. Axon will provide the appropriate structure to the agency.

2.2 DATA CONVERSION

Axon implements a structured methodology for converting data from the agency's legacy system to the product. The agency is responsible for providing Axon with extracted data in a format that can be used by Axon for import. The preferred method for delivering legacy data to Axon is by using the Microsoft Data Migration Assistant. The next best method is for the agency to send a .bacpac file to Axon. If neither method is available, a direct query through the Microsoft Self Hosted Integration Runtime (SHIRt) can be used.

Axon queries the data to identify completeness, missing values, and other measures of data integrity across records and provides the agency with detailed findings. The agency may or may not elect to process the data further to address completeness or may have Axon move forward with the conversion process.

Subject to the data conversion plan, Axon can perform an initial conversion to inject the data into the product training and/or production instance(s) prior to Go-Live. A second conversion is performed before Go-Live for data accumulated in the legacy system between the initial conversion and crossover to Axon. Depending on the final data conversion plan, data may be injected after Go-Live.

The data and operational expertise of the agency's staff are necessary for questions that arise. Thus, it is critical that a member of the agency's team be available to support the data conversion portion of the project.

This process is considered complete once the last set of data has been converted and available within the product and the agency has confirmed validation of the converted data. Axon does not provide ongoing maintenance of the converted data.

DESCRIPTION OF ROLES AND RESPONSIBILITIES BETWEEN THE AGENCY AND AXON:

The agency should be prepared to:

- ▶ Provide a subject-matter expert (SME) and provide availability for consultation throughout the project.
- ▶ Facilitate meetings with all third-party system vendors where data conversion is necessary, as required by Axon.
- ▶ Extract and provide the data to Axon in an agreed-upon format.



- ▶ Address data quality by the agency prior to provisioning to Axon.
- ▶ Minimize the amount of business logic and file processing prior to conversion where possible.
- ▶ Provide a data dictionary to define all elements of the legacy data.
- ▶ Provide an entity relationship diagram of the legacy database, if available.
- ▶ Collaborate with Axon to map the data from the legacy data structures and formats into the product.

Data conversion and data conversion review are critical to project deployment success. Throughout the data conversion, requirements planning, and review process, the agency project team and Axon data conversion project resource work closely together to ensure success.

AGENCY DATA CONVERSIONS

- ▶ **IA Pro and Blue Team:** Axon Will import legacy use of force data from IA Pro and Blue Team into Axon Standards.

GO-LIVE CONTINGENCY

Before data conversion is complete, the agency may Go-Live. This does not relieve Axon from completing the data conversion, but the agency will be charged upon using the software.

2.3 REPORTING AND DATASTORE

- ▶ Axon will configure and make available to the agency a MS SQL DataStore containing all field and form data from the Axon Suite that allows the agency to utilize available data for reporting and analytical purposes.
- ▶ Axon will provide the agency with a data dictionary and/or other appropriate documentation.
- ▶ If Axon provides reports for specific purposes as indicated, it is the responsibility of the agency to maintain them after Go-Live.

2.4 READINESS

- ▶ Axon will conduct functional acceptance testing via use cases approved by Axon and the agency.
- ▶ All issues discovered during and after training will be entered into the service portal for triage and follow-up.



2.5 TRAINING

Axon will work in partnership with the agency to design an appropriate Training Plan and schedule to ensure affected agency members are adequately trained and prepared to administer and use Axon Records. The agency will receive a lesson plan that outlines the topics to be covered, intended audience, facility needs, and duration of the training.

FORMAT

Axon will provide the agency with all the necessary training materials and digital assets to facilitate any of the training formats listed below. Training sessions will be conducted in an environment containing necessary configurations, forms, and workflows.

TRAIN - THE - TRAINER: Axon trains system administrators and/or “super users” in full system functionality that is role agnostic.

- ▶ Axon’s Train-the-Trainer approach provides the agency with at least one user group that is fully equipped to provide system expertise to any user and provide agency-led training to other users.

Note: It will be the responsibility of the agency to update the training materials to include agency policies and procedures.



HYBRID MODEL: Axon trains all agency end users in role-specific system functionality via a hybrid model that can include a combination of on-site instructor-led training, eLearning, and/or remote live instruction facilitated by Axon trainers.

- ▶ Axon's hybrid training model allows the agency and Axon to develop a customized and flexible training program that is suitable to the specific needs and concerns of the agency.

Note: It will be the responsibility of the agency to deliver any training sessions specific to the agency policies and procedures.

SCHEDULE

The training plan will contain an agreed-upon schedule that makes efficient use of time and resources to avoid undue staffing impacts on the agency. Training sessions exclusive to the Functional Acceptance Testing (FAT) will only occur after FAT has been successfully completed and documented.

- ▶ Training sessions provided by Axon are conducted on consecutive weekdays (Tuesday-Friday) during normal business hours (8am-6pm).

Training sessions required past the agreed-upon schedule in the training plan, regardless of delivery method, will be the responsibility of the agency, unless agreed upon previously by the project team and training team management.



3. PROJECT MANAGEMENT:

3.1 MANAGEMENT RESOURCES

- ▶ Both parties will assign a project manager to ensure completion of deliverables.
- ▶ Axon's project manager will ensure all team members from Axon and the agency are continually updated on the status of the project.

3.2 REQUIREMENTS PLANNING

- ▶ All project requirements will be documented during the kick-off and discovery phases of the project.
- ▶ Once the agency and Axon agree on all requirements, Axon's project manager will work with the agency's project manager to develop a project plan for Axon's implementation.

3.3 CHANGE CONTROL

- ▶ If any changes in the project cause a material increase or decrease in fees, as determined by Axon, an adjustment in the fees will be agreed upon between the agency and Axon. All PCO forms must be approved and signed by the agency authority ([Attachment B](#)).
- ▶ The agency acknowledges a proposed change request might have an impact on both scheduling and cost for the project that will be outlined in the PCO form.

3.4 MILESTONE COMPLETION REPORT ("MCR")

- ▶ Axon will submit an MCR to the agency for approval upon completion of a milestone. Milestone Completion Report included ([Attachment A](#)).
- ▶ Upon receiving an MCR, the agency has 14 calendar days to approve the milestone completion. If the agency has issues related to the milestone completion, the expectation is that the agency will respond in writing to Axon with any issues related to the MCR within the 14 calendar-day window.



4. AGENCY COMMITMENTS:

- ▶ Ensure the reasonable availability for meetings, phone or email of knowledgeable staff and personnel to provide timely and accurate documentation and information to Axon.
- ▶ Identify holidays, non-workdays, or major events that may impact the project.
- ▶ Ensure agency desktop, mobile systems, and devices can access the product.
- ▶ Make available relevant systems if needed for assessment by Axon (including making these systems available to Axon via remote access, if possible).
- ▶ Provide Axon with remote access to the agency's Axon Evidence account when required.
- ▶ The agency agrees to pay for licenses upon completion of Go-Live.



5. SUPPORT:

- ▶ Axon will provide updates and enhancements to the product, which the agency will automatically receive.
- ▶ Axon will provide the agency's end users with access to the help.axon.com support portal to submit and review service tickets.
- ▶ Following final acceptance, the agency will utilize Axon support via my.axon.com for any further modifications to the product.
- ▶ For technical support assistance, the agency may contact a technical support representative at 800-978-2737, or via email at Support@Axon.com. Online, email-based support and remote-location troubleshooting are included on an ongoing basis as part of the agency's investment in the Axon ecosystem. Phone support is available 24/7.



6. TERMS AND CONDITIONS:

This SOW is governed by the Master Services and Purchasing Agreement executed by the Parties.

AXON ENTERPRISE, INC.

AGENCY

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____



ATTACHMENT A - MILESTONE COMPLETION REPORT TEMPLATE

By signing for the items in this Milestone Completion Checklist, I agree that Axon's Professional Services Organization has reached the following milestone for the Project agreed upon in the SOW between Axon and Glendale Police Department:

Final Acceptance

Date Services were completed on:

_____ day of _____, 20__

Today's Date: _____

Agency Name: _____

Signature: _____

Printed Name: _____

Title: _____

Email: _____

SAMPLE



ATTACHMENT B - PROJECT CHANGE ORDER TEMPLATE

Date:
Description of change to Axon product or service:
Justification for change:
Effects on schedule:
Effect on project pricing (attach quote for reduction or increase in costs):

AXON ENTERPRISE, INC.

AGENCY

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

SAMPLE



ATTACHMENT C - THIRD-PARTY PRODUCTS AND SERVICES

To deliver a complete solution to Agency, Axon employs third-party products and services providers.

Axon will be responsible for the management of third parties identified within Attachment C for the purposes of this project. All communications between those third parties, the agency, and Axon will be managed by Axon including any supporting requirements, integration acceptance testing, functional acceptance testing, or the processing of PCO or MCR documentation.

The following third-party products and services are included within the scope of this SOW:

- ▶ Microsoft Data Gateway (“Data Gateway”):
 - ▶ Included within this project, is software that allows integrations within Agency’s local environment to communicate with Axon’s cloud hosted environment.
 - ▶ Agency agrees to provide a CJIS server and operating environment for hosting of the Data Gateway.