



Glendale Works

Homeless Workforce Development Program

Community Development Advisory Committee

June 20, 2024



Program Purpose

Glendale Works provides long-term solutions to individuals experiencing homelessness in Glendale.

Meaningful conversations with individuals lead to placements and break the cycle of homelessness.





Program Overview

Provides day labor opportunities to individuals living on the streets. Each participant is paid at a minimum wage rate for five hours of work.

City-sponsored Projects

- Basic landscaping
- Trash removal
- Landfill projects

Case Management

- Information & referral
- Housing navigation
- Transportation
- Benefits assistance
- Resource vouchers

Workforce Development

- Job skills training
- High School Diploma (GED)
- Resume Building
- Job Placement



Program Logistics

- Prescheduled shifts and sites – walkups welcome pending space
- Pickup at 5 AM @ the Norton Ramsey Social Justice Empowerment Center (NREC) – paperwork completed
- Two Crews split between Parks, Landfill, Public Housing and Transportation (right-of-way) sites
- Breakfast and lunch served at work site – rapport building and opportunities for case management and ultimately housing placement
- Coordination with city staff to verify completion
- Transportation to NREC for daily payout and additional case management opportunities



Program Achievements

Performance Metric	#	Unit Cost Glendale Works	Unit Cost Employees or Private contractors
Cleanup projects completed	990	\$1,091	\$2,619
# of unduplicated participants	5,300	\$204	\$489
# of hours worked by participants	77,425	\$13.95	\$33.49
# of participant shifts	15,463	\$70	\$167
# of unduplicated participants to gain employment	81	\$13,337	\$32,012
# of participants housed	232	\$4,657	\$11,176

* Since program began in November 2018.

** Based on total wages earned of \$1,080,310 earned by Glendale Works participants vs. estimated \$2,592,963 if employees or private contractors performed work.



Before/During/After



Retention area adjacent to Heroes Park
83rd Ave & Bethany Home Road