



Community Risk Reduction (CRR) Expansion

May 12, 2026 City Council Workshop

Presented by:

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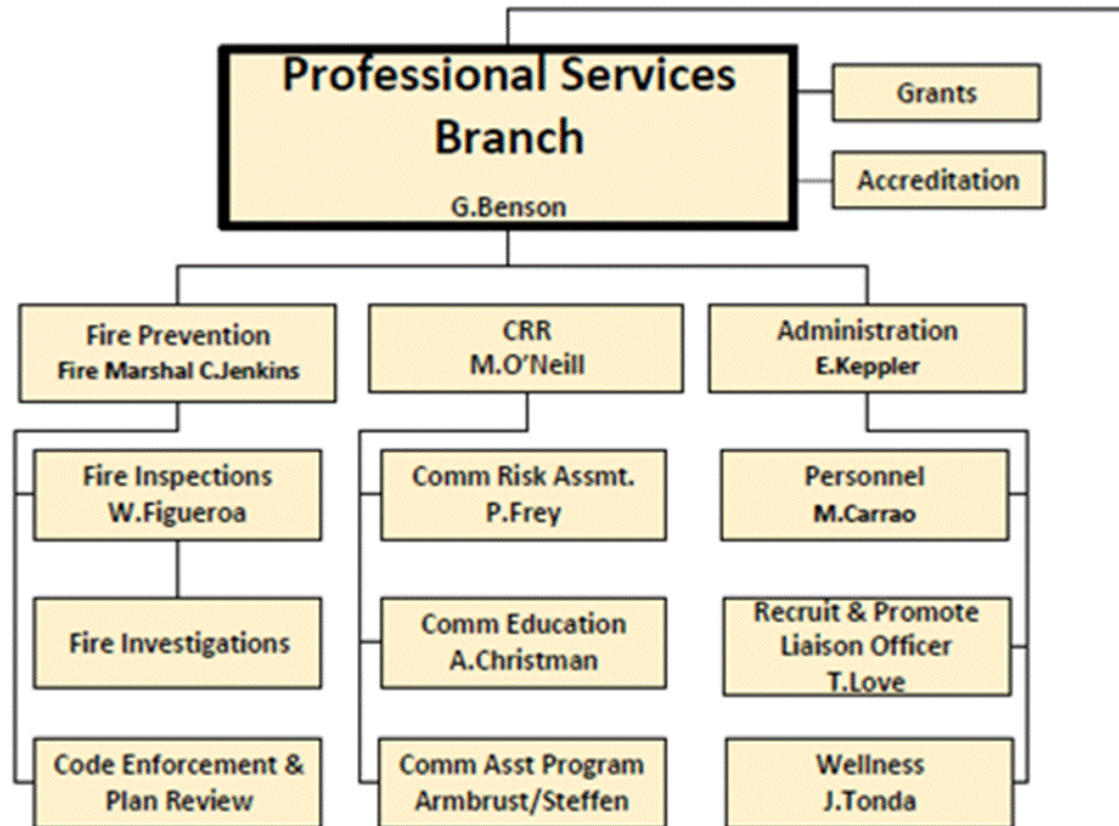


Agenda

1. Team Function and Operations
2. Identified Unmet Community Need
3. Program Expansion
4. Impact



CRR Structure





The Community Risk Reduction Team

- (1) Community Risk Reduction Deputy Chief
 - Division and budget oversight
- (2) Community Risk Reduction Captain
 - Supervisory and program management
- (3) Crisis Intervention Specialists
 - Response in the field
 - Oversee social work interns
- (4) Community Risk Reduction Manager
 - Community education



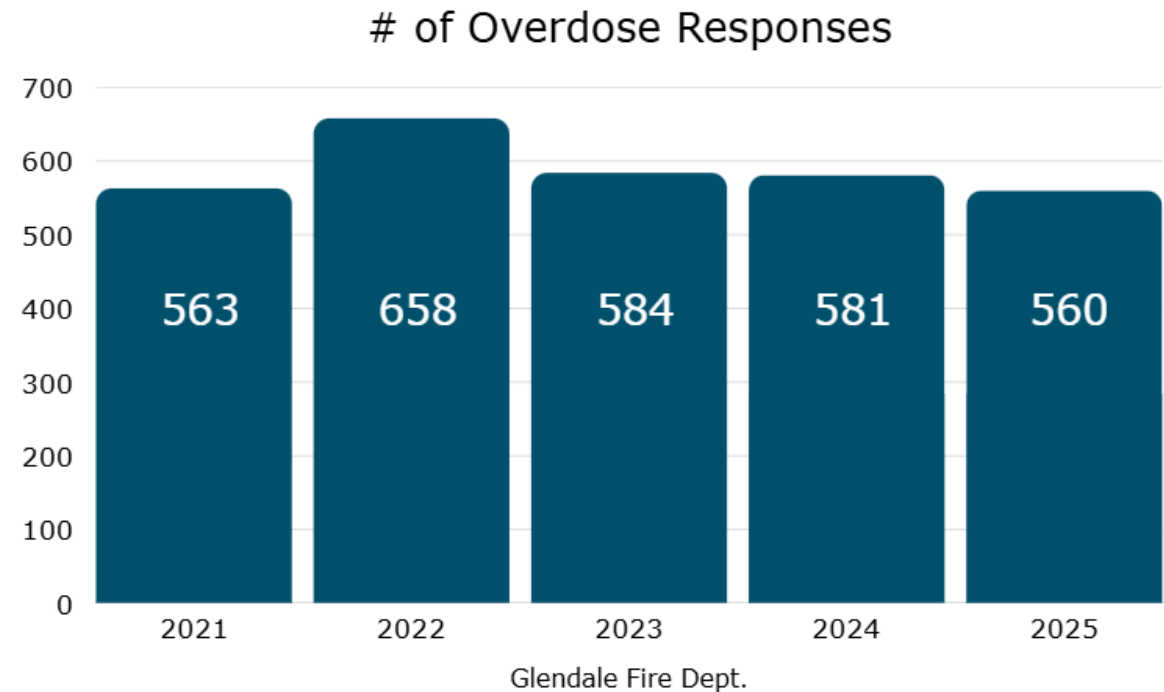
CRR Division and Team Function

- The 'The Five "Es" of Community Risk Reduction
 - Emergency Response, Education, Enforcement, Engineering, Economic Incentive
- "Getting to the incident before it happens."
- Community Risk Assessment, Community Education, Community Assistance
- *Expansion of Services*
 - Respond to mental health, social service, substance use and other emergencies in the field
 - Follow-up case management and referrals
 - Preventative education



Current Unmet Need

- Fire responded to an average of **590 overdoses per year since 2021**
- Overdoses have declined across the U.S. but have stagnated in Arizona

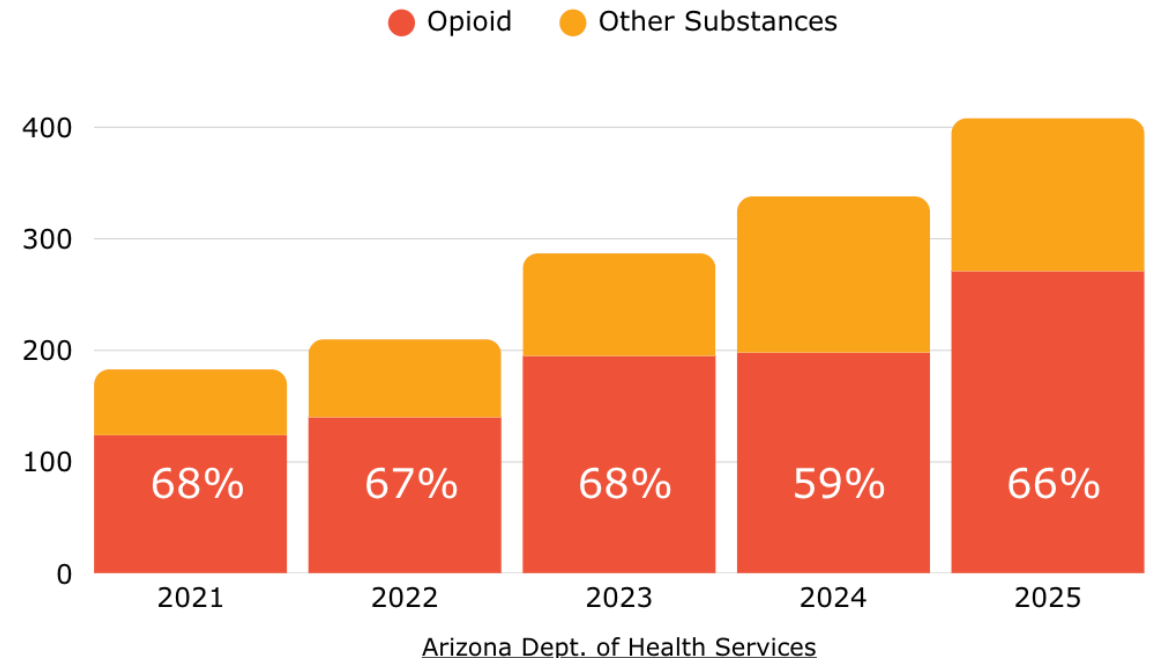




Current Unmet Need

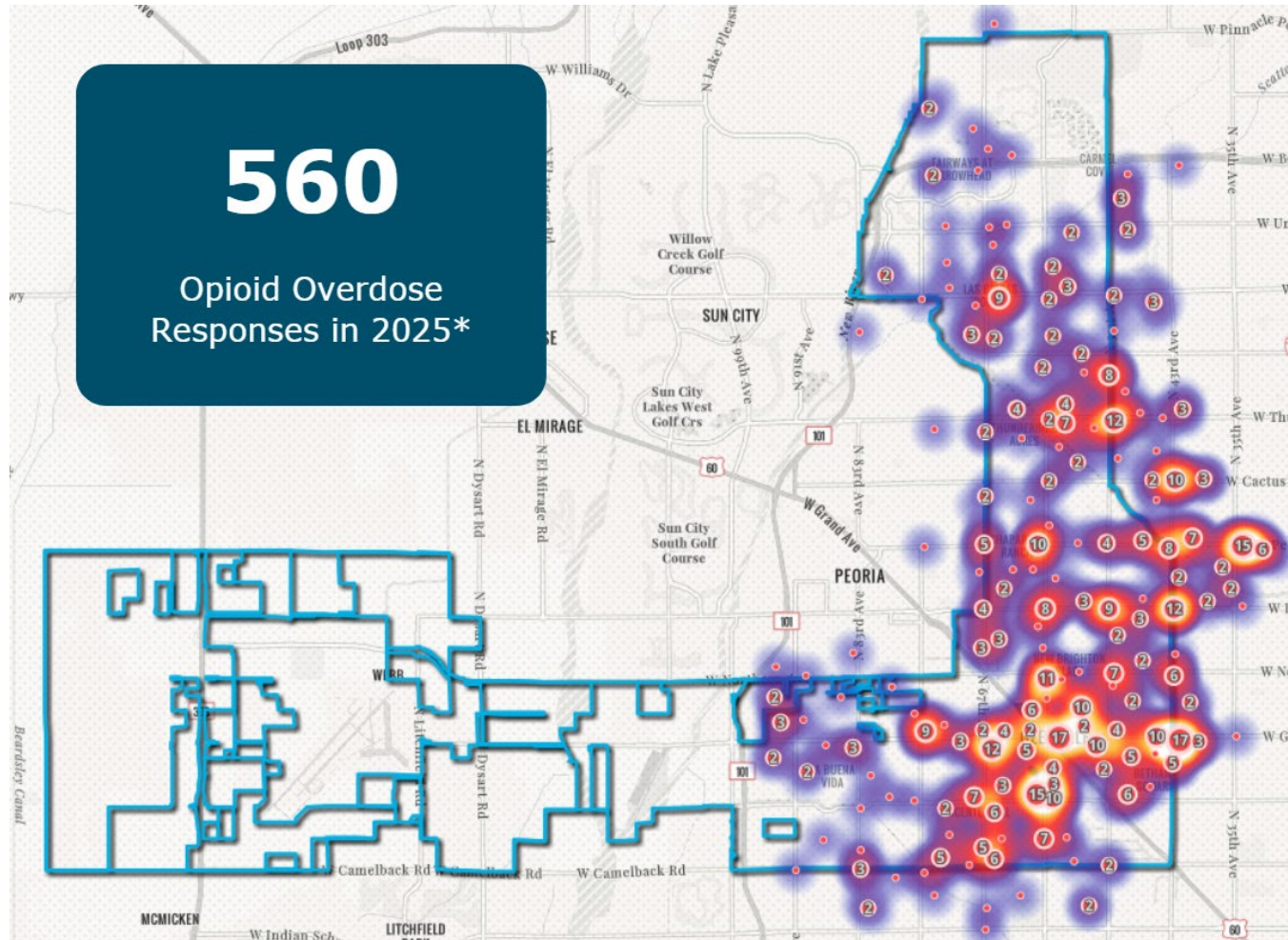
- Presence of opioids in nonfatal overdoses persists
- 2 out of 3 nonfatal overdoses in Glendale involve opioids

% of Opioids Present in Nonfatal Overdoses





Current Unmet Need



**This total does not include individuals who left the scene prior to engagement, incidents where 9-1-1 was not contacted, or calls responded to by fire units from neighboring jurisdictions.*



Current Unmet Need

- Opioid overdose rates persistently high compared to national rates
- Addition of overdose-related responses significantly increases caseloads
- Current education focused on fire and life safety and injury prevention



Expansion

- Add 2 new temporary contract positions
 - (1) Crisis Intervention Specialist
 - (1) Community Risk Reduction Specialist
- Purchase 2 vehicles
- Continuing education, uniforms
- Two-year pilot \$500K using Opioid Settlement Funds



New Staff Assignments

- Crisis Intervention Specialist
 - Provide direct community assistance and crisis response
 - Supervise up to 2 Master Level Social Worker Interns
 - Increased backend case management
- Community Risk Reduction Specialist
 - Targeted community-based education; develop/implement new opioid curriculum



Program Impact

- Reduction in opioid-related overdoses
- Increases community response
 - Expansion from 5 to 7 day in-field response
 - Ability to take on additional social work interns
 - Additional case management
- Prevention focused community education
- Increases interdepartmental collaboration