

AMENDMENT NO. 13
SOUNDTHINKING, INC. (FKA SHOTSPOTTER, INC.)
 (319001010, Contract No. C-4333)

This Amendment No. 13 ("Amendment") to the Purchase Agreement ("Agreement") is made this _____ day of _____, 2026, ("Effective Date"), by and between the City of Glendale, an Arizona municipal corporation ("City") and SoundThinking, Inc., a Delaware corporation, authorized to do business in Arizona ("Contractor").

RECITALS

- A. City and SoundThinking, Inc. ("Contractor") previously entered into a Purchase Agreement, Contract No. C-4333, dated July 24, 2001, which was superseded by a Flex Services Agreement, Contract No. C-4333 dated April 10, 2014 ("Agreement"); and
- B. City and Contractor previously entered into Amendment No. 1, extending the term of the Agreement from September 1, 2017 through August 31, 2018; and
- C. City and Contractor previously entered into Contract Extension No. 3, extending the term of the Agreement from September 1, 2017 through August 31, 2018; and
- E. City and Contractor previously entered into Amendment No. 4, extending the term of the Agreement from September 1, 2018 through August 31, 2019 and increasing the compensation by 5% for a new not to exceed amount of \$30,870; and
- E. City and Contractor previously entered into Amendment No. 5, extending the term of the Agreement from September 1, 2019 through August 31, 2020 and increasing the compensation by 5% for a new not to exceed amount of \$32,414; and
- F. City and Contractor previously entered into Amendment No. 6, extending the term of the Agreement from September 1, 2020 through August 31, 2021 and increasing the compensation by 5% for a new not to exceed amount of \$34,034; and
- G. City and Contractor previously entered into Amendment No. 7, extending the term of the Agreement from September 1, 2021 through August 31, 2022 and increasing the compensation by 5% for a new not to exceed amount of \$35,736; and
- H. City and Contractor previously entered into Amendment No. 8, extending the term of the Agreement from September 1, 2022 through August 31, 2023 and increasing the compensation by 10% for a new not to exceed amount of \$39,310; and
- I. City and Contractor previously entered into Amendment No. 9, providing a one year subscription license for "Notifications API" at no cost to the City through August 31, 2023; and
- J. City and Contractor previously entered into Amendment No. 10, extending the term of the Agreement from September 1, 2023 through August 1, 2024 and increasing the compensation by 10% for a new not to exceed amount of \$43,241; and

- K. City and Contractor previously entered into Amendment No. 11, extending the term of the Agreement from September 1, 2024 through August 31, 2025 and increasing the compensation by 10% for a new not to exceed amount of \$52,500; and
- L. City and Contractor previously entered into Amendment No. 12, extending the term of the Agreement from September 1, 2025 through August 31, 2026 and increasing the compensation by 10% for a new not to exceed amount of \$57,200; and
- M. City and Contractor wish to modify and amend the Agreement subject to and strictly in accordance with the terms of this Amendment.

AGREEMENT

In consideration of the mutual promises set forth herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the City and Contractor hereby agree as follows:

1. **Recitals.** The recitals set forth above are not merely recitals but form an integral part of this Amendment.
2. **Term.** The term of the Agreement is extended for a one-year period from September 1, 2026 through August 31, 2027, unless otherwise terminated or canceled as provided by the Agreement. All other provisions of the Agreement except as set forth in this Amendment shall remain in their entirety.
3. **Scope of Work.** The scope of work will remain unchanged. Contractor will provide the City with the Annual ShotSpotter Subscription Services (Exhibit A).
4. **Compensation.** The total purchase price for the annual subscription purchased under this Agreement is amended and shall not exceed \$62,849.
5. **Insurance Certificate.** Current certificate will expire on August 15, 2026. A new insurance certificate must be provided prior to this date to the Finance Director and the Contract Administrator in order for this Agreement to remain in effect.
6. **Non-discrimination.** Contractor must not discriminate against any employee or applicant for employment on the basis of race, color, religion, sex, national origin, age, marital status, sexual orientation, gender identity or expression, genetic characteristics, familial status, U.S. military veteran status or any disability. Contractor will require any Sub-contractor to be bound to the same requirements as stated within this section. Contractor, and on behalf of any subcontractors, warrants compliance with this section.
7. **No Boycott of Israel.** To the extent A.R.S § 35-393 through § 35-393.03 are applicable, the parties hereby certify that they are not currently engaged in, and agree for the duration of the Agreement to not engage in, a boycott of goods or services from Israel, as that term is defined in A.R.S § 35-393.
8. **Uyghur Forced Labor Prevention Act (UFLPA).** Contractor certifies that it does not currently, and during the term of this Agreement, will not use:

- (a) the forced labor of ethnic Uyghurs in the People's Republic of China;
- (b) any goods or services produced by the forced labor of ethnic Uyghurs in the People's Republic of China; and
- (c) any contractors, subcontractors or suppliers that use the forced labor or any goods or services produced by the forced labor of ethnic Uyghurs in the People's Republic of China.

9. **Attestation of PCI Compliance.** When applicable, the Contractor will provide the City annually with a Payment Card Industry Data Security Standard (PCI DSS) attestation of compliance certificate signed by an officer of Contractor with oversight responsibility.

10. **Ratification of Agreement.** City and Contractor hereby agree that except as expressly provided herein, the provisions of the Agreement shall be, and remain in full force and effect and that if any provision of this Amendment conflicts with the Agreement, then the provisions of this Amendment shall prevail.

CITY OF GLENDALE, an Arizona
municipal corporation

Patrick S. Banger, City Manager

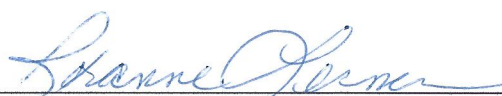
ATTEST:

Julie K. Bower, City Clerk (SEAL)

APPROVED AS TO FORM:

Michael D. Bailey, City Attorney

SoundThinking, Inc.
a Delaware corporation



By: Roxanne Lerner

Its: Director of Contracts

SoundThinking, Inc.
39300 Civic Center Dr., Suite 300
Fremont, CA 94538-2337
Phone: 888.274.6877 Fax: 650.887.2106

DATE 4/29/2026
Quote # GLEND042926
Customer ID Glendale PD

Quote For:

Ms. Tiffany Sandoval
Glendale Police Department
6835 North 57Th Drive
Glendale, AZ 85301

Quote valid until: 8/31/2026
Prepared by: D Lashley

Comments or Special Instructions:

Renewal of Annual ShotSpotter (formerly Respond) Subscription Services for an additional one-year term (September 1, 2026 through August 31, 2027) for the 2.0 mi² coverage area. The services will be delivered according to the terms and conditions contained in the ShotSpotter Service Agreement dated April 10, 2014, as subsequently amended, which is incorporated herein by reference.

SALES DIRECTOR:		Rich Reyes		TERMS:		Net 30
QUANTITY (mi ²)	DESCRIPTION	UNIT PRICE (per mi ²)	TAXABLE?	AMOUNT		
2.0	Annual ShotSpotter Subscription Services for 9/1/26 through 8/31/27.	\$28,777		\$57,554		
				SUBTOTAL	\$57,554	
				TAX RATE		
				SALES TAX	-	
				OTHER	-	
				TOTAL	\$57,554	

The total with 9.2% self-assessed tax comes to approximately \$62,849

Please indicate your acceptance of this quote by issuing a Purchase Order referencing the Quote # above. SoundThinking will issue an invoice once we receive the PO.

If you have any questions concerning this Quote, please contact Karen Isotalo - Vice President, Sales Operations at 510.298.8668 or kisotalo@soundthinking.com