



Goodyear Municipal Court FY24 Executive Summary

Honorable Manuel Delgado Jr,

Presiding Judge

Crystal Whelan, Court Administrator



Goodyear Municipal Court FY24 Executive Summary

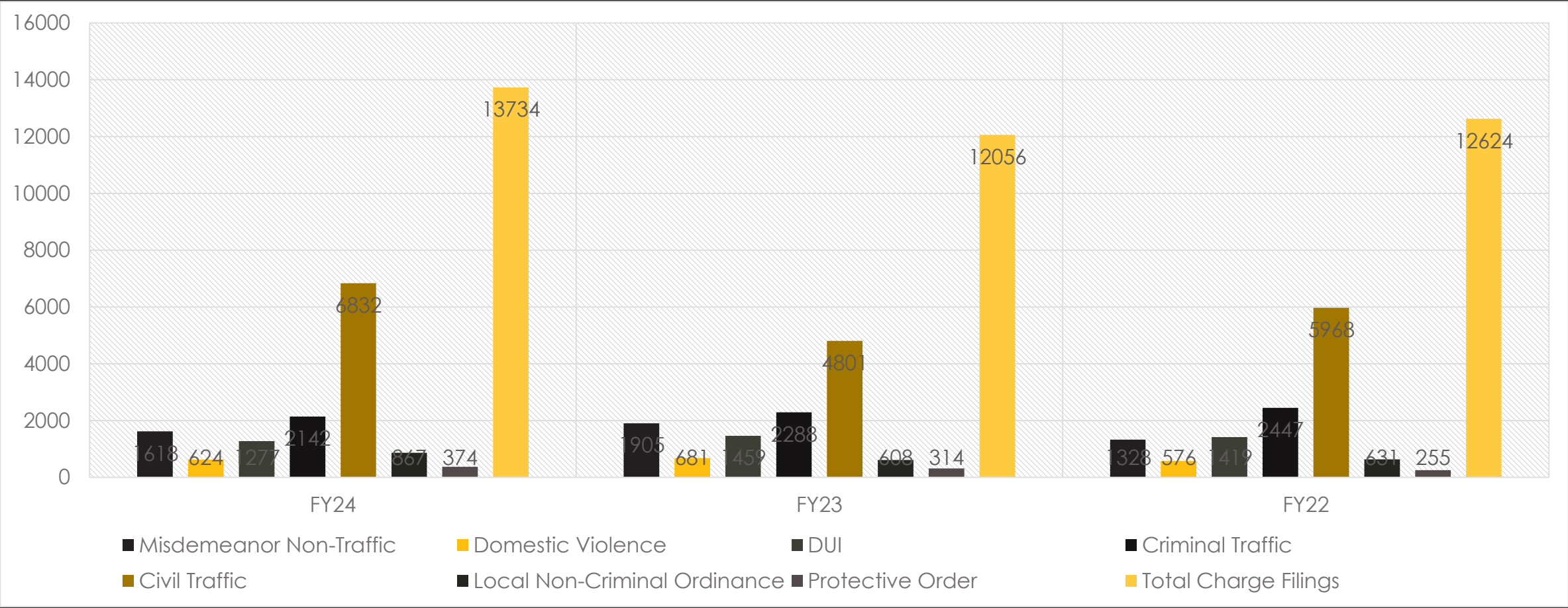
FY24 Summary:

- A detailed executive summary report has been provided to the City Council in addition to this presentation
- The Court will discuss FY24 activity as well as current status on Court projects, initiatives and operational goals
- Presiding Judge Performance Objectives



FILING & CASELOAD VOLUME

Goodyear Municipal Court FY24 Executive Summary



Filing & Caseload Volume

Data is captured by the Court for both 'per charge' and 'per case' reporting

Calendar year 2024 total cases generated: 8362

- This is 132% of the prior 3-year average, and the highest case number total for the Court in the past 15 calendar years
- The Court charge filings are trending at 115% for FY24, as compared to prior 3-year average

CITATION			
COMMITTED A: 28-914A1A		CIVIL TRAFFIC	
A HOLD OR SUPPORT WIRELESS COMMUNICATION DEVICE			
DISP CODE:	DISP DATE:	SANCTION/PENALTY:	
CITATION			
COMMITTED B: 28-4135A		CIVIL TRAFFIC	
B NO MANDATORY INSURANCE			
DISP CODE:	DISP DATE:	SANCTION/PENALTY:	
CITATION			
COMMITTED C: 28-909A1		CIVIL TRAFFIC	
C LAP AND SHOULDER BELTS REQUIRED			
DISP CODE:	DISP DATE:	SANCTION/PENALTY:	
COMMITTED D:			
DISP CODE:	DISP DATE:	SANCTION/PENALTY:	
COMMITTED E:			
DISP CODE:	DISP DATE:	SANCTION/PENALTY:	
SPEED	APPROX. SPEED	POSTED SPEED	REASONABLE SPEED
BAC Reading: _____			
☐ ACCIDENT ☐ FATALITY ☐ SERIOUS PHYS. INJURY ☐ FINGERPRINTED ☐ CMV ☐ HAZMAT ☐ VICTIM ☐ WITNESS INFO AVAIL. ☐ VICTIM NOTIFIED		☐ Prior DUI Conviction in 7 years ☐ Prior No Insurance Conviction in 3 years Language Interpret.:	
Docket #			



Limited Jurisdiction Court Ranking

Arizona Supreme Court AOC

Court	Total Filings	Rank by Filings
Phoenix Municipal Court	122,887	1
Scottsdale Municipal Court	95,981	2
Mesa Municipal Court	91,155	3
Paradise Valley Municipal Court	57,883	4
Chandler Municipal Court	45,262	5
Tempe Municipal Court	44,438	6
Glendale Municipal Court	24,950	7
Gilbert Municipal Court	23,181	8
Peoria Municipal Court	13,199	9
Surprise Municipal Court	11,242	10
Buckeye Municipal Court	9,905	11
Goodyear Municipal Court	9,151	12
Avondale Municipal Court	7,958	13
El Mirage Municipal Court	4,594	14
Tolleson Municipal Court	2,597	15
Fountain Hills Municipal Court	2,122	16
Wickenburg Municipal Court	1,658	17
Carefree-Cave Creek Municipal Court	1,050	18
Litchfield Park Municipal Court	302	19
Yountown Municipal Court	283	20

Select Court Level

- ☒ Municipal Courts
- ☐ Justice Courts

Select Fiscal Year

- ☒ 2023
- ☐ 2022
- ☐ 2021
- ☐ 2020
- ☐ 2019
- ☐ 2018
- ☐ 2017
- ☐ 2016
- ☐ 2015
- ☐ 2014
- ☐ 2013
- ☐ 2012
- ☐ 2011
- ☐ 2010
- ☐ 2009
- ☐ 2008

Select Case Type

- ☒ Select all
- ☐ Misdemeanor
- ☐ Criminal Traffic
- ☐ Civil Traffic
- ☐ Protective Order
- ☐ Local Ordinance

Select Counties

- ☐ Select all
- ☐ Apache
- ☐ Cochise
- ☐ Coconino
- ☐ Gila
- ☐ Graham
- ☐ Greenlee
- ☐ La Paz
- ☒ Maricopa
- ☐ Mohave
- ☐ Navajo
- ☐ Pima
- ☐ Pinal
- ☐ Santa Cruz
- ☐ Yavapai
- ☐ Yuma

STATEWIDE COURT RANKING

Ranked #12 out of 83
Municipal Courts in
the State

Goodyear case type
consists of 51.6%
Misdemeanor &
Criminal Traffic
violations

AREAS OF FOCUS

CUSTOMER SERVICE DIVISION

Court Hearing Officer, Judge Bastien, completed a visit to neighboring Court, makes recommendation to Presiding Judge & Court Leadership for Customer Service Division innovations

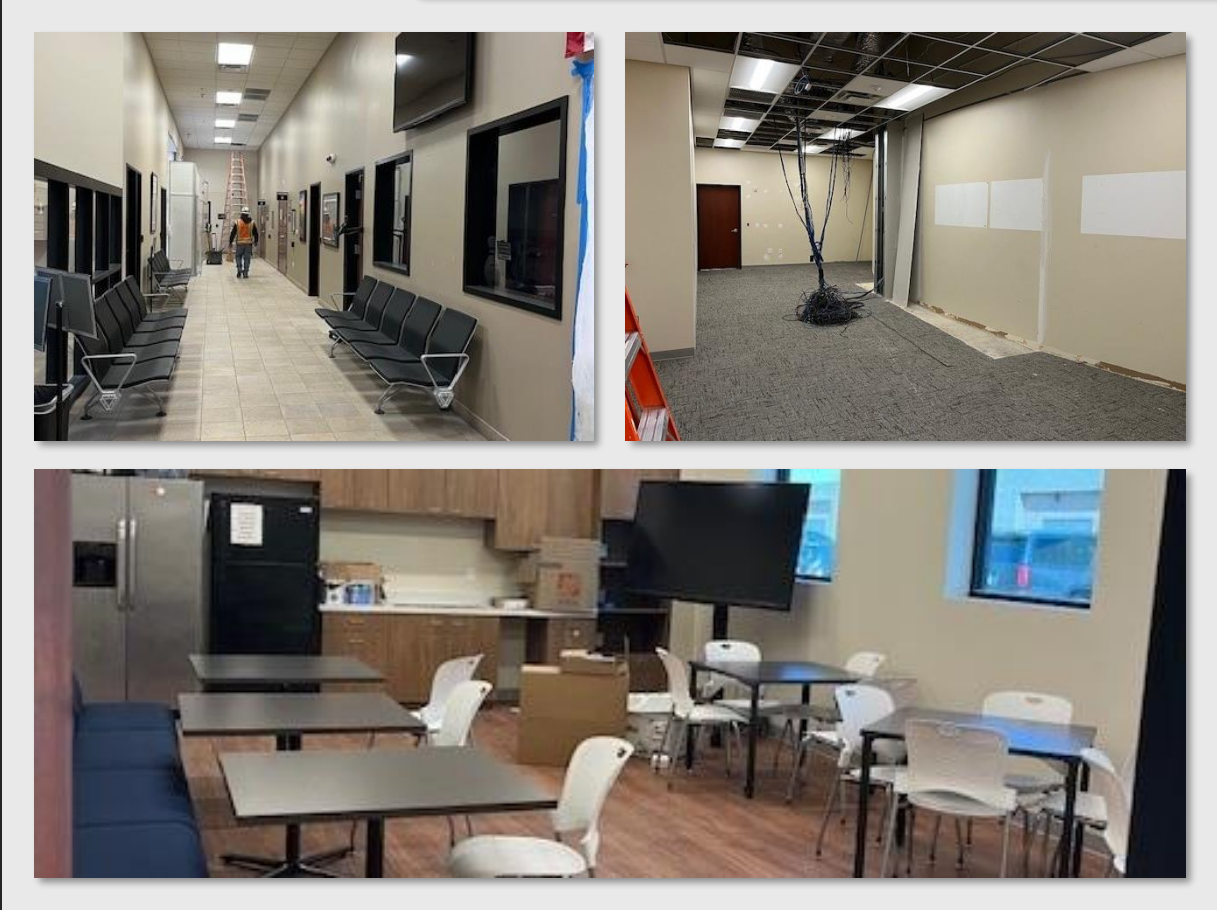
- forms revision, use of automated forms
- procedural revisions, less paper/more automation
- phased plan for paperless file processing

CASE PROCESSING DIVISION

Redesign of Courtroom docket guide which expanded courtroom operations to 5 days per week, 2 courtrooms operable and staffed
- 3 days per week a Prosecutor is available



Temporary Facility Improvements





Goodyear Municipal Court FY24 Executive Summary

A focus on Culture, Mission & Vision, and Employee Engagement

Mission: 'The Goodyear Municipal Court serves the community with professionalism, empathy and competence, each and every day'

Vision: We strive to inspire public trust and confidence through our core values and teamwork'

Action Planning: Q7 and Q8

Lean One:One and Impact-Effort Matrix

Community Engagement





Goodyear Municipal Court FY24 Executive Summary

Continue to evaluate Court processes and procedures to ensure the Court remains in compliance with all mandates and pursuit of High Performance Court framework

- Time Standards
- Automation efforts
- Employee Engagement – team culture



GOODYEAR MUNICIPAL COURT

CALENDAR YEAR 2025 GOALS

The Goodyear Municipal Court team has identified opportunities to expand access to Court services, leverage new technology and embrace new technology options for data integrity and retention processes. The Court team strives to implement the following goals in calendar year 2025.

As of January 2025

☐ 1. Court Innovations

- ✓ scanning of civil traffic citations at filing **scheduled to begin by March 2025**
- b. scanning of post-adjudicated misdemeanor case paperwork (retain only minimal physical case paperwork)
- ✓ c. Infax check-in system—**Accomplished 08/2023: implementation of 'receptionist' software and policy #304**
- d. Court Cell video inmate appearances
- e. enhanced phone system – call center queueing technology **testing call center technology as of January 2025**
- f. refresh Court website to include docket information, fillable/online forms & motions **revised forms added to the website for Records Request, Petition to Seal, Application to Set Aside & Certificate of Second Chance**
- g. incorporate AJACS automation features such as use of built-in email function
- h. fingerprint pads for JSO
- i. **Expand** use of DocuSign for processes such as DDS, Payment Contracts, Court notices/**continuances**
- j. Explore and create a virtual court specialized docket for out of state defendants

☐ 3. Data Integrity

- a. review of misdemeanor case files meeting retention prior to destruction (reporting original criminal history forms to DPS for their retention)
- b. all staff pass audit in division duties, including cross-training

☐ 5. Collaboration & Culture

- ✓ two annual team retreats **Team Retreat 2/20/2025**
- ✓ b. monthly meetings for all divisions
- ✓ c. team-lead projects **IRC program & Digital Evidence Portal**
- ✓ d. Strengths-based culture and approach to problem-solving **Lean One/One Impact Effort Matrix**
- ✓ e. Q12 Action Plans

☐ 2. Compliance

- a. Operational Review Action Plan
- b. MAS Action Plan
- c. Time Standards
 - ✓ d-Evaluate Specialty Court programs and implement necessary Court dockets and/or programs as appropriate **Accomplished 12/2024: Presiding Judge report to Council given 12/9/2024**
 - ✓ e. Evaluate Court processes and efficiencies for areas of improvement **accomplished in Case Processing Division & on-going with Customer Service Division**

☐ 4. Technology

- ✓ improve courtroom #1 audio-visual platform, to include **'microsoft teams' compatible courtroom in progress as of January 2025 to pilot & test**
- b. Court call (included in item #1)