

Goodyear Municipal Court Executive Summary FY24

The Goodyear Municipal Court serves the community with professionalism, empathy, and competence, each and every day.

City of Goodyear Municipal Court

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The Goodyear Municipal Court is part of the integrated judicial system and serves as the Judicial branch of the Goodyear Municipal government. The Court is subject to the administrative authority of the Maricopa County Superior Court, and the Arizona Supreme Court.

To Our Stakeholders

This summary provides highlights of the Court's performance of Fiscal Year 2024, as well as goals for the current and coming fiscal years. The Court continues to model itself after the current strategic agenda initiatives as set by Chief Justice Timmer, while continuing to align with the City of Goodyear's own strategic plan initiatives.

Strategic Highlights

The Goodyear Municipal Court recognizes the importance of identifying opportunities to grow as an organization, and therefore we work to design goals that support the foundational components of a Court's purpose and responsibilities. Arizona Courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education.

Training, Development & Opportunities

- *Employee Engagement: collaboration with Human Resources Department to complete Q12 Action planning and intentional design for culture development*
 - *Q12 Action Planning*
 - *Mini-retreat held with HR business partner to discuss Court Q12 results and division action plans*
 - *Lean One on One interviews*
 - *17 scheduled interviews with HR and Court Leadership to conduct individual team member interviews*
- Boss to Coach seminars
- Arizona Court's Association – 2024 Annual conference attendance in April of 2024 by court personnel from each division of the Court team. Completion of accredited COJET training and networking with other statewide Court professionals.
- *Arizona Court Supervisor program: 1 graduate – Courtroom Specialist*
- *Arizona Court Manager program: 2 attendees, both Court Supervisors*
- Court Leadership Conference - 2024 – Presiding Judge and Court Administrator (by invitation only)
- National Association for Presiding Judges and Court Executive Officers – 2024 Annual Conference - Presiding Judge and Court Administrator
- Presiding Judge current member of the Judicial College of Arizona

Goal/Initiative	
Strategic, Operational, Security, Technology & Emergency plans: Continue efforts to identify and develop meaningful performance measures and opportunities to utilize technology to streamline processes by collaborating with other Courts	On-going; see report pages 2, 6-8
Renovate and replace Courtroom #1 audio-visual system, including a 'Teams' compatible software system for a dedicated virtual courtroom platform	On-going; see report page 4, 10-11
Time Standards compliance: Specific changes have been implemented to address the deficient Time Standards for DUI cases Court will continue to address the challenges and explore the potential need for additional resources to manage the Time Standards	on-going; see report pages 7-9
Continue to evaluate Court processes and procedures to ensure they are relevant, compliant and trained to all existing Court personnel	Completed/On-going; see report pages 9-10
Increased opportunity to expand judicial services and information within the community (continued participation in mentoring, committees, and boards)	Completed/on-going; see report pages 2-3
Collaboration & Culture ○ Q12 action planning ○ Two annual team retreats ○ Monthly meetings for all divisions ○ Team-lead projects ○ Strengths-based culture and approach to problem-solving	Completed/on-going; see report page 12
Power DMS – convert policies and procedures into online database for staff access and consistent application	Completed/on-going; see report page 11

Court Programs ○ Problem Solving Community Court/Specialty case processing ○ Expanded use of DocuSign for civil traffic documents and processes	Completed; see report page 9 – 10, 12
Fair Justice Task Force Initiatives	On-going
Delay Reduction & Best Practices ○ Telephone customer service – improve customer wait times and service levels (related Supplemental position FY25) ○ DPS auditing and reporting (related Supplemental position FY25)	Completed/on-going; see report page 10

Looking Ahead

The Goodyear Municipal Court will pursue the following goals and initiatives in calendar year 2025:

- Continue to evaluate the excessive number of DUI & misdemeanor filings; including the potential need of additional resources to manage case load, including Time Standards compliance
- FY27 Facility Study – pursue future facility plan
- Innovation & technology
 - Expanded use of scanners; case management and paperless initiatives
 - Expansion of video appearance to include in-custody/misdemeanor case types (under consideration)
 - Refresh Court website content and encourage expanded usage by Court customers
 - Automation of courtroom forms
 - Fingerprint & signature pads for Court forms

- Lean 'Impact-Effort Matrix' & Q12 Action Planning
- eWarrant process with the Goodyear Police Department to send electronic warrants / ADRS electronic reporting to upload disposition information into the AZ Department of Public Safety repository / use of additional technology such for fingerprinting (LiveScan) and signature pads / Digital Evidence Portal.
- Inmate Court Release program