



City Council Work Session
City Hall - Canyon Trails Room 1 & 2
1900 N. Civic Square
Goodyear, AZ 85395
Monday, September 15, 2025
5:00 PM

Mayor
Joe Pizzillo

Vice Mayor
Wally Campbell

Councilmember
Brannon Hampton

Councilmember
Laura Kaino

Councilwoman
Vicki Gillis

Councilmember
Benita Beckles

Councilmember
Trey Terry

PROCEDURES

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Goodyear City Council and to the general public that the Council of the city of Goodyear will hold a meeting open to the public. Public body members of the city of Goodyear will attend either in person or by telephone conference call and/or video communication. The Goodyear City Council may vote to go into Executive Session, pursuant to A.R.S. § 38-431.03(A)(3), which will not be open to the public, to discuss certain matters. Meetings are conducted in accordance with the City Council Meetings Council Rules of Procedure adopted by Resolution No. 2025-2441.

THE CITY OF GOODYEAR ENDEAVORS TO MAKE ALL PUBLIC MEETINGS ACCESSIBLE TO PERSONS WITH DISABILITIES. With 48-hour advance notice, special assistance can be provided for sight and/or hearing-impaired persons at this meeting. Reasonable accommodations will be made upon request for persons with disabilities or non-English speaking residents. Please call the City Clerk (623) 882-7830 or Arizona Relay (TDD) 7-1-1 to request an accommodation to participate in this public meeting.

Si necesita asistencia o traducción en español, favor de llamar al menos 48 horas antes de la reunión al (623) 882-7830.



City Clerk's Office: 1900 N. Civic Square, Goodyear, AZ 85395 (623) 882-7830
www.goodyearaz.gov/cityclerk
City Council Meeting Live Broadcast: <https://www.facebook.com/goodyearazgov/videos>

CALL TO ORDER**ROLL CALL****AGENDA ITEMS FOR DISCUSSION**

ALL ITEMS LISTED ARE FOR DISCUSSION ONLY. NO ACTION CAN NOR WILL BE TAKEN.

1. FY2026 - IT STRATEGIC PLAN UPDATE**Summary**

Council will receive an update on the Fiscal Year (FY) 2026 Strategic Plan action item to develop an Information Technology (IT) Strategic Plan that addresses technology needs, artificial intelligence (AI), governance, policies, usage, and implementation. The plan incorporates feedback from department directors and staff, and provides direction for IT projects, goals and support for citywide strategic initiatives. (Lisa Faison, Chief Information Officer)

2. FY2026 STRATEGIC PLAN UPDATE - MUNICIPAL OPERATIONS COMPLEX**Summary**

Council will receive an update on the Public Works Department's (Public Works) Fiscal Year (FY) 2026 Strategic Plan action item within the Infrastructure focus area. The Public Works action item is to present recommendations to Council on the proposed expansion of the Municipal Operations Complex (MOC). The MOC is a long-range facilities initiative designed to consolidate Goodyear's field operations, including Public Works, Development Services, and Parks and Recreation departments, into a functional, centralized campus. (Sumeet Mohan, Public Works Director; Tony Mena, Public Works Deputy Director)

3. STORMWATER FEE EVALUATION STRATEGIC PLAN UPDATE**Summary**

Council will receive an update regarding the potential implementation of a stormwater fee, to be incorporated into the forthcoming utility rate adjustment, currently scheduled to be effective near the start of calendar year 2026. (Jared Askelson, Finance Director; Barbara Chappell, Water Services Director)

FUTURE MEETINGS

Future meetings are tentatively scheduled as follows:

September 22, 2025

Council Meeting

5:00 p.m

ADJOURNMENT

POSTING VERIFICATION - This agenda was posted on 09/10/2025 at 5:00 p.m. by VM.

ITEM #: 1.
DATE: 09/15/2025
AI #:2824



CITY COUNCIL ACTION REPORT

SUBJECT: FY2026 - IT STRATEGIC PLAN UPDATE

STAFF PRESENTER(S): Lisa Faison, Chief Information Officer

Summary

Council will receive an update on the Fiscal Year (FY) 2026 Strategic Plan action item to develop an Information Technology (IT) Strategic Plan that addresses technology needs, artificial intelligence (AI), governance, policies, usage, and implementation. The plan incorporates feedback from department directors and staff, and provides direction for IT projects, goals and support for citywide strategic initiatives. (Lisa Faison, Chief Information Officer)

FISCAL IMPACT

There is no direct fiscal impact associated with creating the IT Strategic Plan. Once the IT Strategic Plan is finalized, the implementation of projects or goals identified in the plan may result in cost savings or be considered for future budget requests.

BACKGROUND AND PREVIOUS ACTIONS

The FY2025-2028 Strategic Plan included an action item within the Innovative & High-Performing Organization component to develop an IT Department Strategic Plan. The IT Department Strategic Plan allows for improved alignment with business goals, optimized resources, increased retention of our workforce, and efficiencies realized from a data-driven decision-making approach. The plan aligns with the citywide Strategic Plan, which follows a three-year cycle and is updated annually.

STAFF ANALYSIS

The IT department strives to provide top-tier customer service and increase our satisfaction rating as a proven partner across the organization. To develop the IT Strategic Plan, staff solicited feedback from each department's director and deputy director(s) and used industry-standard ratings to measure the department's current state and provide a roadmap for the future. The plan incorporates citywide projects and goals, as well as the IT department's operational milestones. In addition to providing a roadmap for the IT department's FY 2026-2028 strategic goals, the plan also highlights IT accomplishments that were completed during FY 2025. This work session is intended to provide Council with an overview of the draft IT Strategic Plan, gather input, and ensure alignment with the city's overall priorities. The draft IT Strategic Plan is included as Attachment A. Following Council's feedback, staff will finalize the plan. Any future budget needs tied to the projects identified in the plan will be considered during the budget process.

Attachments

Attachment A - IT Strategic Plan
Staff Presentation

City of
Goodyear
Arizona

Information
Technology
Department

FY26-28 Strategic Plan



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Goodyear Mission

The city of Goodyear will provide the finest municipal services and promote a quality environment to enhance our community's prosperity through citizen and employee participation. We are committed to the stewardship of resources and fulfillment of the public trust.

Goodyear Vision

The City of Goodyear will be

- A great place to live, work and raise a family
- A city with healthy lifestyles and commitment to the environment
- A growing community that provides quality opportunities and lifestyles

Will be known as

- A destination place for regional shopping, dining, and entertainment
- A destination for higher education designed for workforce needs
- A place for diverse job opportunities and an inventory of industries
- An incubator for entrepreneurs
- A hub of arts and culture in the West Valley

Goodyear Purpose

With unified leadership, a talented workforce, and an involved citizenry, Goodyear is on the leading edge of tremendous growth and quality development opportunities. By eliminating barriers and staying adaptable, we will take calculated risks to maximize the community's potential. We deliver services to meet the needs of our city so that Goodyear continues to be a thriving sustainable community for all.

Goodyear Values

The city of Goodyear and its employees serve residents according to SIX core values:

We Care, We Achieve, *We Celebrate*

Empathy

Be respectful, kind and aware

Innovation

Be resourceful, progressive and curious

Optimism

Be hopeful, resilient and positive

Adaptability

Be a champion, purposeful and connected

Integrity

Be consistent, trustworthy and transparent

Initiative

Be a leader, proactive and a problem solver

Goodyear Strategic Focus Areas

Goodyear's Strategic Plan uses the city's vision and the five City Council focus areas described below as its roadmap for action. Goodyear City Council has adopted city-wide goals to advance each area by fiscal year 2027. The Economic Development Department Strategic Action Plan aligns the goals through each pillar with the City Strategic Focus Areas listed below.



Fiscal & Resource Management - The city of Goodyear will maintain a transparent, adaptable, and forward-looking fiscal position that aligns with community priorities to provide an outstanding quality of life for our residents. The city will implement innovative, efficient, and responsible policies and financially sustainable business practices to effectively manage its fiscal and human resources.



Economic Vitality - The city of Goodyear will maintain its unique character while seeking diverse and high-quality development that supports the community's economic sustainability. The city will foster economic development strategies that invest in public amenities and infrastructure to enhance our community.



Safe & Vibrant Community - The city of Goodyear will provide programs, gathering places, and events where the community can come together to participate in opportunities for an engaged, healthy, safe, and active lifestyle.



Innovative & High Performing Organization - The city of Goodyear strives to be a preferred employer by fostering an inclusive culture and a safe working environment that attracts and retains a highly performing and engaged workforce. The city is committed to providing outstanding service to the community at an exceptional value.



Infrastructure - The city of Goodyear will strategically plan, implement, and maintain current and future infrastructure and facilities to support the community's quality of life, economic viability, and protection of the environment.

Information Technology (IT) - Mission

Provide a reliable and secure technology foundation for delivery of municipal services, through collaboration with stakeholders.

Information Technology (IT) - Vision

Become the Trusted Partner enabling business transformation driven by process efficiency, innovation and data.

Information Technology – Guiding Principles

Start where you are	Have a clear view of the current situation, including available data and metrics.
Progress iteratively with feedback	Be open to customer feedback to refine business requirements and deliver solutions aligned with expectations.
Collaborate and Promote Visibility	Be transparent in our communications with stakeholders regarding IT initiatives, operations, problems, and solutions.
Think and Work Holistically	Consider the big picture. Engage with stakeholders to achieve strategic objectives.
Keep it Simple and Practical	Implement the simplest suitable solutions and aim to reduce operational complexity.
Optimize and Automate	Reduce manual effort by optimizing processes and increasing automation.
Focus on Value	Focusing on continuously improving, optimizing Total Cost of Ownership, and minimizing risks. Recognize and honor hard work and success.

IT Leadership established five strategic goals, enabled by our key initiatives, to best support Goodyear's Mission and Goals



Strategic Partner

- Partner with our stakeholders to achieve strategic objectives
- Enhance stakeholder satisfaction with core IT processes



Develop & Retain Staff

- Mature our professional development, succession planning, and career planning to reduce turnover/improve retention
- Foster staff engagement



Improve Cybersecurity Posture

- Implement an updated security framework
- Mature our risk management processes
- Strengthen trust in our security practices



Execute & Optimize

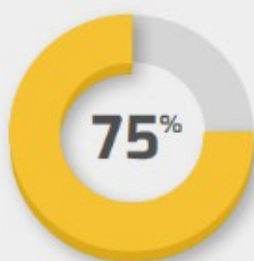
- Implement or improve key IT capabilities
- Leverage automation and integration to improve efficiency
- Increase business value through optimized software applications



Implement Data Governance

- Identify data standardization and classification criteria
- Establish data catalog
- Increase data accuracy

Goal: Transition from Trusted Partner to a Business Partner



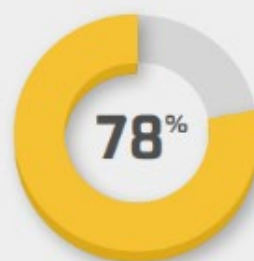
IT Satisfaction

Satisfaction with the IT department and its ability to support your needs

Up 18% points from last survey



NET PROMOTER SCORE: 36%



IT Value

Satisfaction that IT provides high value relative to your perception of cost and staffing

Up 18% points from last survey



NET PROMOTER SCORE: 56%

Business Applications

The IT department recognizes the value of delivering and support innovative, efficient and scalable business solutions that empower departments to achieve their strategic goals. Keeping the city's software at the latest version, training for city staff and increased support by IT will deliver increased business value.

IT Strategic Goal	Project Description	Fiscal Year
Strategic Partnership	Legal request framework upgrade	FY 26
Executive & Optimize Operations	Move the Tyler Employee Self-Service to Employee Access	FY 26
Strategic Partnership	Expand asset management application, Lucity, to remaining departments	FY 26
Strategic Partnership	Optimize permitting system application, Accela, to better meet external customer needs	FY 26
Strategic Partnership	Assess and implement a new content management system to fit the needs of all departments	FY 26
Strategic Partnership	Evaluate and implement a kiosk to take payments at the Fire Administration building	FY 26
Strategic Partnership	Evaluate and propose a citywide Electronic Payment System	FY 26
Strategic Partnership	Phase II of the Real Time Crime Center (GRIT)	FY 27
Strategic Partnership	Set a baseline and measure project success through scope, budget, schedule and user satisfaction	FY 27
Executive & Optimize Operations	Assess the effort and budget to move the Tyler Public Safety environment to a SAAS hosted solution	FY 27
Executive & Optimize Operations	Assess the effort and budget to move the Tyler MUNIS environment to a SAAS hosted solution	FY 28

Strategic Partnership	Assess the current mobile app process and identify improvements	FY 28
Executive & Optimize Operations	Evaluate software features available for enterprise applications and increase use	FY 28
Develop & Retain Staff	Identify and plan for increased support for AV Programmed devices	FY 28
Executive & Optimize Operations	Implement centralized AV management and alerting	FY 28
Executive & Optimize Operations	Identify and consolidate duplicative software	FY 28
Strategic Partnership	Implement an IT training solution for increased use of software and hardware available	FY 28

Automation & Integration

Business value is achieved by streamlining processes and enhancing connectivity across systems. Automating routine manual operations allows business focus to be on city strategic objectives.

IT Strategic Goal	Description	Fiscal Year
Strategic Partnership	Evaluate integration of financial systems as a process improvement	FY 26
Executive & Optimize Operations	Implementation of Microsoft Autopilot for optimized end user device set up	FY 26
Strategic Partnership	Integrate Parks applications with city financial and Human Resource applications for data accuracy and reduce staff time	FY 26
Strategic Partnership	Establish integration between Human Resource systems for consistent employee information (MUNIS, Threads, Vector, etc.)	FY 26
Strategic Partnership	Identify process improvements to eliminate duplicative activities (paper forms, scans, etc.)	FY 27

Infrastructure

Ensuring the city's infrastructure hardware is replaced timely, up to industry standards and reliable, allows for a stable and high performing network to ensure city staff are able to execute daily tasks.

IT Strategic Goal	Description	Fiscal Year
Strategic Partnership	Tenant improvement for Goodyear Municipal Complex (GMC) building E	FY 26
Executive & Optimize Operations	Identify sites throughout the city without redundancy network connections	FY 26
Strategic Partnership	Fire station 182 renovations	FY 26
Strategic Partnership	Telecommunications building remodel	FY 26
Strategic Partnership	Fire station 187	FY 26
Strategic Partnership	Remodel of the Traffic Management Center (TMC) and network upgrades	FY 26
Strategic Partnership	Support implementation of a Real Time Crime center	FY 26
Strategic Partnership	Support implementation of server/software solution for traffic camera recording	FY 26
Strategic Partnership	Evaluate alternative network connectivity options for PD's MDCs	FY 27
Strategic Partnership	Fire station 184 renovation	FY 27
Strategic Partnership	Fire resource building renovation	FY 27

Executive & Optimize Operations	Evaluate a second data center (build vs cloud) strategy	FY 28
Executive & Optimize Operations	Implement redundant network connection (fiber ring)	FY 28
Executive & Optimize Operations	Assess the current storage trends and plan for a long term storage expansion to accommodate the city's growth rate	FY 28
Executive & Optimize Operations	Increase Active Directory automation	FY 28
Strategic Partnership	Evaluate and create a modernized SCADA network strategy	FY 28

Advanced IT Maturity

Technology is an ever-changing world and IT staff need to stay engaged in learning to enhance their skills and optimize tool sets.

IT Strategic Goal	Description	Fiscal Year
Develop & Retain Staff	- IT organizational design & reorganization plan - Assess the current job titles and descriptions to align with industry standards - Ensure there is department equity across divisions - Create promotional structure for increased retention	FY 26
Develop & Retain Staff	- IT employee development plan - Identify skill gaps and have a plan to fill them - Continuous learning of industry trends	FY 26
Execute & Optimize Operations	Assess and enhance the IT Service Level Catalog	FY 26
Execute & Optimize Operations	Document the enterprise architecture	FY 26
Execute & Optimize Operations	- ITIL certification and rollout - Get current staff certified - Make it a required certification within six months of employment in IT	FY 26

Execute & Optimize Operations	Optimize IT Ticket entry and self-service options with a conversational Chatbot	FY 26
Execute & Optimize Operations	Deploy Autopilot for improved device imaging process	FY 26
Strategic Partnership	Document standard hardware and software by position	FY 26
Execute & Optimize Operations	IT policy & procedure documentation inventory/prioritize gaps	FY 27
Strategic Partnership	Implement Service Level Agreements for all IT Services	FY 27
Develop & Retain Staff	Assess Change Management & develop a plan to increase maturity level with a closer adoption with ITIL	FY 27

Security Posture

IT shall proactively maintain a resilient security posture that safeguards the city's physical and digital assets, data, and infrastructure.

Strategy	Description	Fiscal Year
Improve Cybersecurity Posture	Disaster recovery planning and improvement	FY 26
Improve Cybersecurity Posture	Update PKI Environment	FY 26
Execute & Optimize Operations	Develop an Information Technology Strategic Plan that addresses technology needs, artificial intelligence (AI), governance, policies, usage and implementation	FY 26
Execute & Optimize Operations	Create a plan for future Disaster Recovery & tabletop exercises	FY 27
Improve Cybersecurity Posture	Identify a plan to increase security automation (SOAR)	FY 28

Improve Cybersecurity Posture	Develop a plan for enhanced Password and Authentication security management	FY28
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Data Program & Management

Moving Goodyear to a data driven city will require responsible data stewardship, high data quality, compliance and accessibility.

Strategy	Description	Fiscal Year
Implement Data Governance	Establish a data catalog process and maintenance program	FY 26
Implement Data Governance	Increase data accuracy	FY 27
Execute & Optimize Operations	Evaluate and implement change to the open data portal/processes	FY 27

Geographical Information System (GIS)

Delivery of powerful geospatial solutions will enhance decision making, improve efficiencies and drive innovation across Goodyear.

Strategy	Description	Fiscal Year
Execute & Optimize Operations	Deploy the Utility Network ESRI tool	FY 26
Strategic Partnership	Identify and create a plan for increased user support for Public Works front end GIS tools.	FY 26
Strategic Partnership	Deploy ARC GIS Indoor	FY 27
Strategic Partnership	Deploy ARC GIS Urban	FY 27

Execute & Optimize Operations	Establish a monitoring tool for GIS Environment to proactively address and mitigate downtime to users.	FY 27
Execute & Optimize Operations	Assess the effort and budget to move the GIS environment to a SAAS hosted solution.	FY 28
Strategic Partnership	Evaluate an AI/ML strategy for GIS asset management detection	FY 28

FY 25 Completed

Strategy	Description
Strategic Partnership	Implement a Fire Accreditation analysis solution for Arc GIS
Execute & Optimize Operations	Migrate GIS platforms to ArcGIS pro and ArcGIS Enterprise
Implement Data Governance	Data governance assessment and implementation
Implement Data Governance	Identify data standards, classification, data owners and stewardship for a citywide Business Intelligence (BI) dashboards
Improve Cybersecurity Posture	Cyber risk management process improvement
Improve Cybersecurity Posture	Implement Identity Service Engine (ISE)
Improve Cybersecurity Posture	Continuity of operations planning support
Improve Cybersecurity Posture	Security framework initiative
Execute & Optimize Operations	IT Technology assessment to consolidate, optimize and plan for future growth
Strategic Partnership	- Enterprise project portfolio management and continued process improvement - Quarterly project management governance review - Reporting for City Manager's office, Directors and Finance - Standard project updates across all project portfolio/programs
Strategic Partnership	Implement a multi-media data storage solution
Strategic Partnership	Expansion of the Police impound lot

Execute & Optimize Operations	• Upgrade all devices to Windows 11
Execute & Optimize Operations	• Tenant improvement for Goodyear Municipal Complex (GMC) building B
Strategic Partnership	• Upgrade Lucity and GIS applications to the new version for available new features
Strategic Partnership	• Sub-it Up integration with Executime
Strategic Partnership	• Evaluate and assess current Parks & Recreation software for meeting business needs
Strategic Partnership	• Evaluate and assess the current Facilities HVAC Management Software
Strategic Partnership	• Implement a replacement for Resident Application
Strategic Partnership	• Tyler identity authentication upgrade



Information Technology IT Strategic Plan

Develop an Information Technology Strategic Plan that addresses technology needs, artificial intelligence (AI), governance, policies, usage, and implementation



Agenda

Information Technology – IT Strategic Plan

Overview

Vision & Mission

Goals

Duration

Summary of Support

Strategic Drivers





Overview

Comprehensive
Inclusion of:

- Customer priorities
- City initiatives
- IT Operational needs



Mission

Provide a reliable and secure technology foundation for delivery of municipal services, through collaboration with stakeholders.

Vision

Become the Trusted Partner enabling business transformation driven by process efficiency, innovation and data.

Mission & Vision





IT Leadership established five strategic goals, enabled by our key initiatives, to best support Goodyear's Mission and Goals



Strategic Partner

- Partner with our stakeholders to achieve strategic objectives
- Enhance stakeholder satisfaction with core IT processes



Develop & Retain Staff

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Improve Cybersecurity Posture

- Implement an updated security framework
- Mature our risk management processes
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Execute & Optimize

- Implement or improve key IT capabilities
- Leverage automation and integration to improve efficiency
- Increase business value through optimized software applications



Implement Data Governance

- Identify data standardization and classification criteria
- Establish data catalog
- Increase data accuracy



Strategic Partner

- Start where you are
- Progress iteratively
- Collaborate & promote visibility
- Think & work holistically
- Keep it simple & practical
- Optimize & automate
- Focus on value





Develop & Retain Staff

- ❖ Developed an internal job shadowing program
- ❖ Encourage participation in Goodyear grows
- ❖ Highlight personal growth
- ❖ Support job specific certs
- ❖ Increase skill maturity levels





Improve Cybersecurity Posture

- Disaster recovery planning and staff readiness
- Increase security automation





Execute & Optimize

- Maximize software & features
- Implement seamless processes
- Reduce redundant tasks
- Increase self-serve
- Mitigate paper processes





Implement Data Governance

- ✓ Identify Data Classifications
- ✓ Provide a Data Governance and AI guidelines
- ✓ Identify Data Stewards
- ✓ Rolling out Enterprise Dashboarding & Reporting I
- ✓ Data Driven City





Duration & Support

- ❖ Alignment with Citywide Strategic Plan
- ❖ Annual review
- ❖ Measure Satisfaction & Value



- ☐ Business Applications
- ☐ Automation & Integration
- ☐ Infrastructure
- ☐ Advance IT Maturity
- ☐ Security Posture
- ☐ Data Program & Management
- ☐ Geographical Information System (GIS)

Strategic Drivers



CIO Business Value Survey

- Department Priorities
- Focus Area
- Continual Improvement

Goal: Transition from Trusted Partner to a Business Partner

Questions?

Develop an Information Technology Strategic Plan that addresses technology needs, artificial intelligence (AI), governance, policies, usage, and implementation

ITEM #: 2.
DATE: 09/15/2025
AI #:2512



CITY COUNCIL ACTION REPORT

SUBJECT: FY2026 STRATEGIC PLAN UPDATE - MUNICIPAL OPERATIONS COMPLEX

STAFF PRESENTER(S): Sumeet Mohan, Public Works Director; Tony Mena, Public Works Deputy Director

Summary

Council will receive an update on the Public Works Department's (Public Works) Fiscal Year (FY) 2026 Strategic Plan action item within the Infrastructure focus area. The Public Works action item is to present recommendations to Council on the proposed expansion of the Municipal Operations Complex (MOC). The MOC is a long-range facilities initiative designed to consolidate Goodyear's field operations, including Public Works, Development Services, and Parks and Recreation departments, into a functional, centralized campus. (Sumeet Mohan, Public Works Director; Tony Mena, Public Works Deputy Director)

FISCAL IMPACT

There is no direct fiscal impact related to this item. FY2026 funds are budgeted and available to proceed with design of the MOC (CIP project numbers 60119 and 60123). Proceeding with design will help refine the MOC expansion concepts as well as construction costs, but does not obligate the Council to proceed with or fund construction.

BACKGROUND AND PREVIOUS ACTIONS

On November 18, 2024, Council adopted Resolution No. 2024-2434 Adopting the City of Goodyear FY2025-2028 Strategic Plan. In the adopted Strategic Plan under the Infrastructure Focus Area, Public Works has an action item to present recommendations to Council on the proposed expansion of the MOC, which is to be completed in FY2026.

The city has recognized for several years that the current field staff facilities were not centralized, may not be sized to accommodate anticipated future increases in staffing, and be able to provide City services in the most efficient manner with the City's fast-paced growth. Field staff operations are currently spread across multiple facility sites such as Calle del Pueblo, Goodyear Municipal Complex Building D, and the Public Works/Water Services operations campus. The concept of establishing a MOC for field services teams would consolidate their individual functions into a centralized campus.

Further, community feedback has identified additional needs, particularly with respect to expanded solid waste and household hazardous waste (HHW) services, such as offering a centralized HHW drop-off location and proper lithium battery disposal.

In evaluating the potential need for a MOC, staff investigated the best practices of our peer Valley cities, engaged the impacted City departments, and partnered with a MOC consultant to provide

preliminary scoping, phasing, and cost information.

STAFF ANALYSIS

Cities that implement a MOC do so to improve service efficiency, reduce travel and operating costs, and meet the safety and operational needs of city employees who work in field conditions. Public Works staff will share the results of the City's recent programming and employees' space needs assessment, and to seek guidance from Council regarding the next steps for the MOC.

Staff analysis concludes that the current field staff facilities will not meet future operational needs, and have developed a MOC concept that could be accomplished in three distinct phases, in order to address staff space needs and allocate the necessary funding at the appropriate time. The first phase, deemed most critical, is currently estimated to cost \$93 million and includes a HHW/Solid Waste operations building and yard, a consolidated field staff facility that will accommodate Public Works, Parks and Recreation, and Development Services teams, and related facility access roadway improvements. The second phase is currently estimated to cost \$91 million and includes expansion of the existing fleet maintenance building, development of a materials and equipment laydown area, and additional facility access roadway improvements. The third phase is currently estimated to cost \$17 million and includes the construction of a centralized storage warehouse. The estimated total project cost is \$201 million, which as noted can be delivered in three distinct phases over multiple years as approved by Council based on funding availability.

Staff anticipates that development of a phased MOC would be able to meet the operational and space needs for the City's field teams over the next twenty years and beyond. Public Works plans to initiate design of the first phase only of the proposed MOC, using approved FY2026 funding in the City's Capital Improvement Program (CIP project numbers 60119 and 60123). Proceeding with the design effort will allow staff to refine the preliminary MOC concepts, and their respective phasing and costs. Staff would return to Council for future consideration and approval of construction funding for phase 1 of the MOC, and any additional design or construction work for MOC phases 2 and 3.

Attachments

Staff Presentation

FY2026 Strategic Plan – Municipal Operations Complex

FY2026 Strategic Plan Action Item:

*“Present recommendations to Council
on the proposed expansion of the
Municipal Operations Complex”*

Municipal Operations Complex Development

What is an MOC?

- **Centralized campus for city field teams**
 - Faster, smarter service delivery
 - Shrinks distance between teams, equipment, vehicles, storage
 - Leverages shared spaces
 - Better communication





Goodyear's Field Teams



City Hall

CdP

Calle del Pueblo

GMC

GYR Municipal Complex

PW/WS

Public Works
Water Svcs



Potential MOC





Municipal Operations Complex Development

Calle del Pueblo

Who's There:
Parks and Recreation
Department
Right of Way
Maintenance Division





Municipal Operations Complex Development

Calle del Pueblo





Goodyear's Field Teams



City Hall

CdP

Calle del Pueblo

GMC

Goodyear Municipal Complex

PW/WS
Campus

Public Works
Water Services



Potential MOC





Goodyear's Field Teams



City Hall

CdP

Calle del Pueblo

GMC

Goodyear Municipal Complex

PW/WS
Campus

Public Works
Water Services



Potential MOC





Municipal Operations Complex Development

Goodyear Municipal Complex Building D

Who's There

Development Services
Department

Code Compliance

Building Safety Inspections

Construction Inspection





Municipal Operations Complex Development

Goodyear Municipal Complex Building D





Goodyear's Field Teams



City Hall

CdP

Calle del Pueblo

GMC

Goodyear Municipal Complex

PW/WS
Campus

Public Works
Water Services



Potential MOC





Goodyear's Field Teams



City Hall

CdP

Calle del Pueblo

GMC

Goodyear Municipal Complex

PW/WS
Campus

Public Works
Water Services



Potential MOC





Municipal Operations Complex Development

Public Works / Water Services Campus

Who's There

Public Works Admin
Facilities Maintenance

Water Services Department





Municipal Operations Complex Development

Public Works / Water Services Campus

Who's There

Public Works Admin

Facilities Maintenance

Fleet Maintenance





Municipal Operations Complex Development

Public Works / Water Services Campus

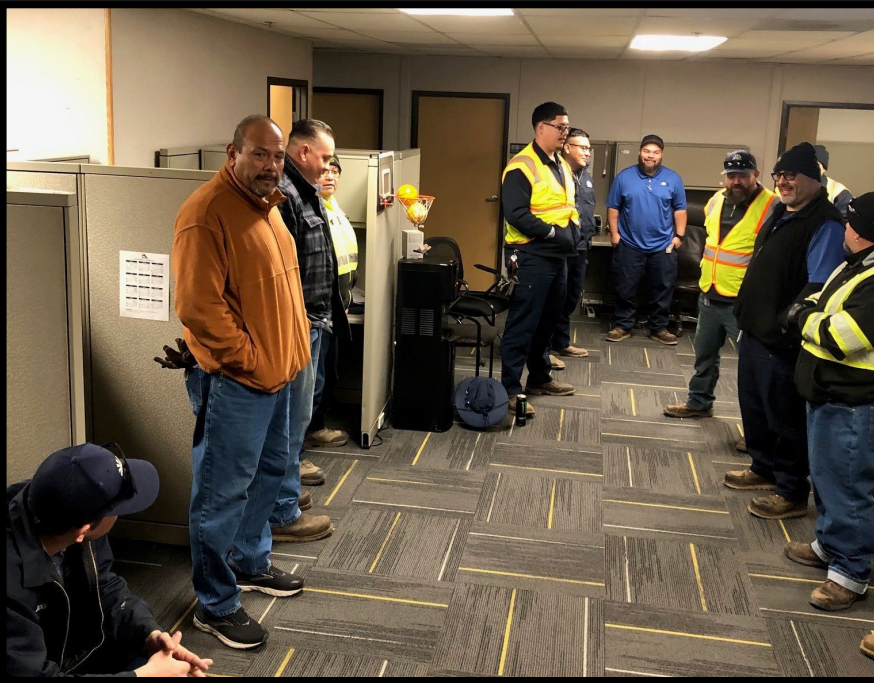
Who's There

Public Works Admin
Facilities Maintenance
Fleet Maintenance
Solid Waste
Streets Maintenance



Municipal Operations Complex Development

Public Works / Water Services Campus



Current Constraints and Future Needs

Household Hazardous Waste



Current Constraints and Future Needs

Lithium Batteries



Requested Services from Goodyear Residents

- Local recycling drop-off site
- Centralized HHW drop-off
- Tire disposal
- Roll-Off Service
- Comprehensive Solid Waste Services



Avondale



Gilbert



Mesa



Maricopa County



Phoenix



Chandler



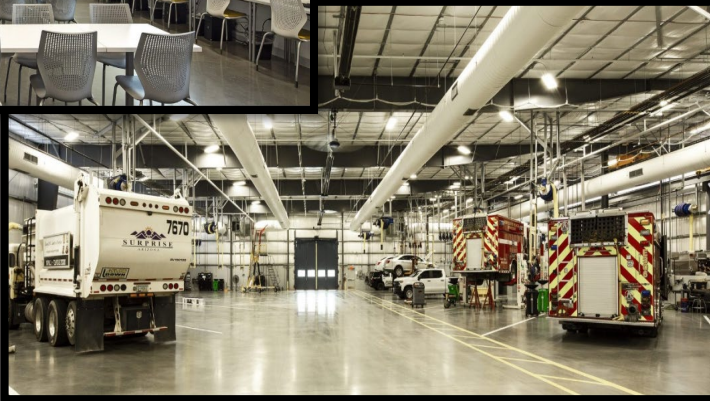
Municipal Operations Complex Development

Locations of Field Teams

Field Team	FY26 # FTE	Current Location
Parks Right-of-Way Maintenance	23	Calle del Pueblo
DSD Field Teams	39	GMC-D
Public Works Solid Waste	15	PW Trailer
Public Works Streets	14	PW Trailer
Public Works Facilities	19	PW/WS Admin Bldg
Public Works Fleet	11	Fleet Facility
Total	121	

Municipal Operations Complex Development

What Other Cities Are Doing



Surprise



Work Session



Mesa



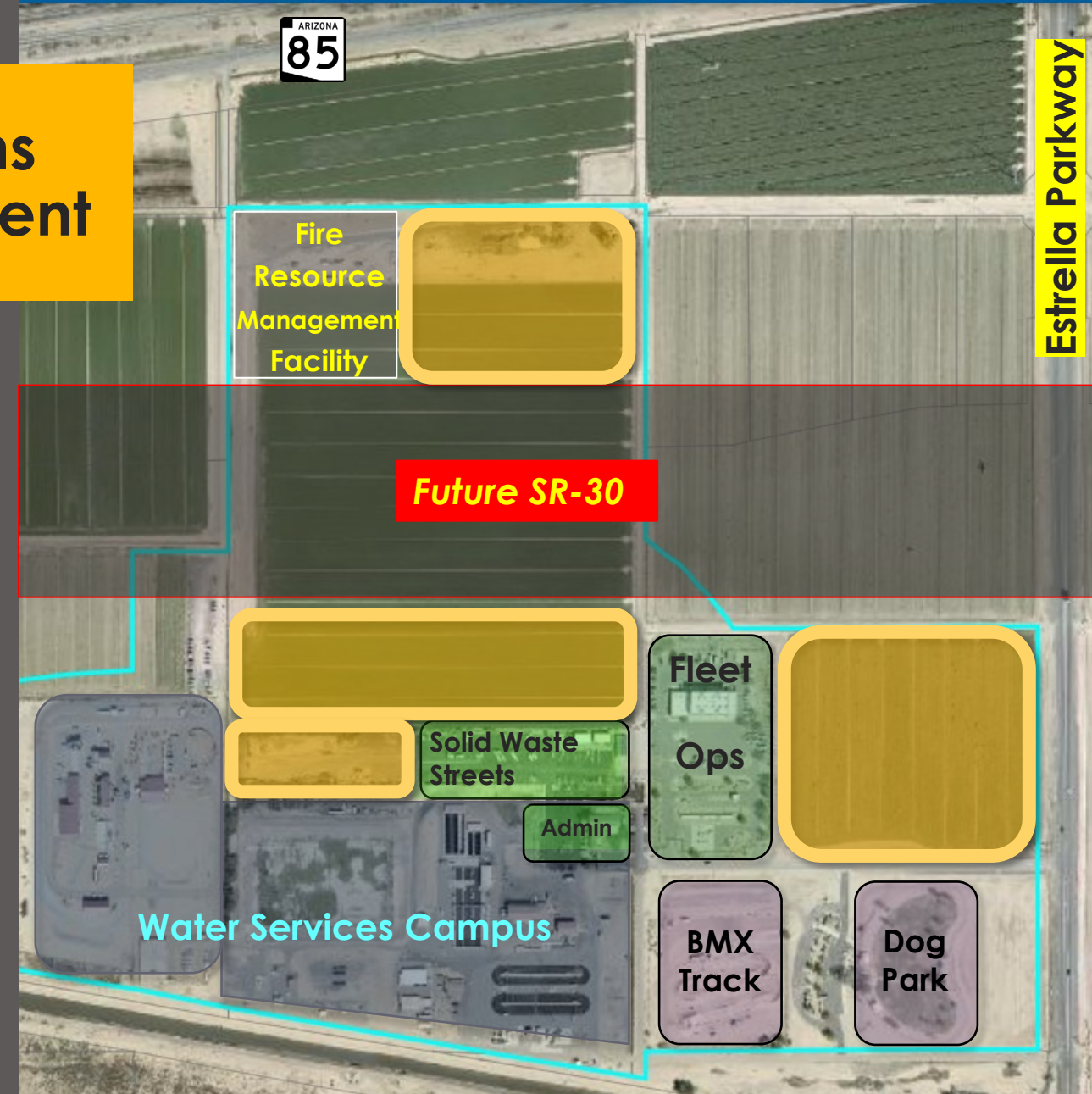
Queen Creek



Municipal Operations Complex Development

Public Works/Water Services
Campus

~59 Acres Available



MOC Phases

Phase 1:

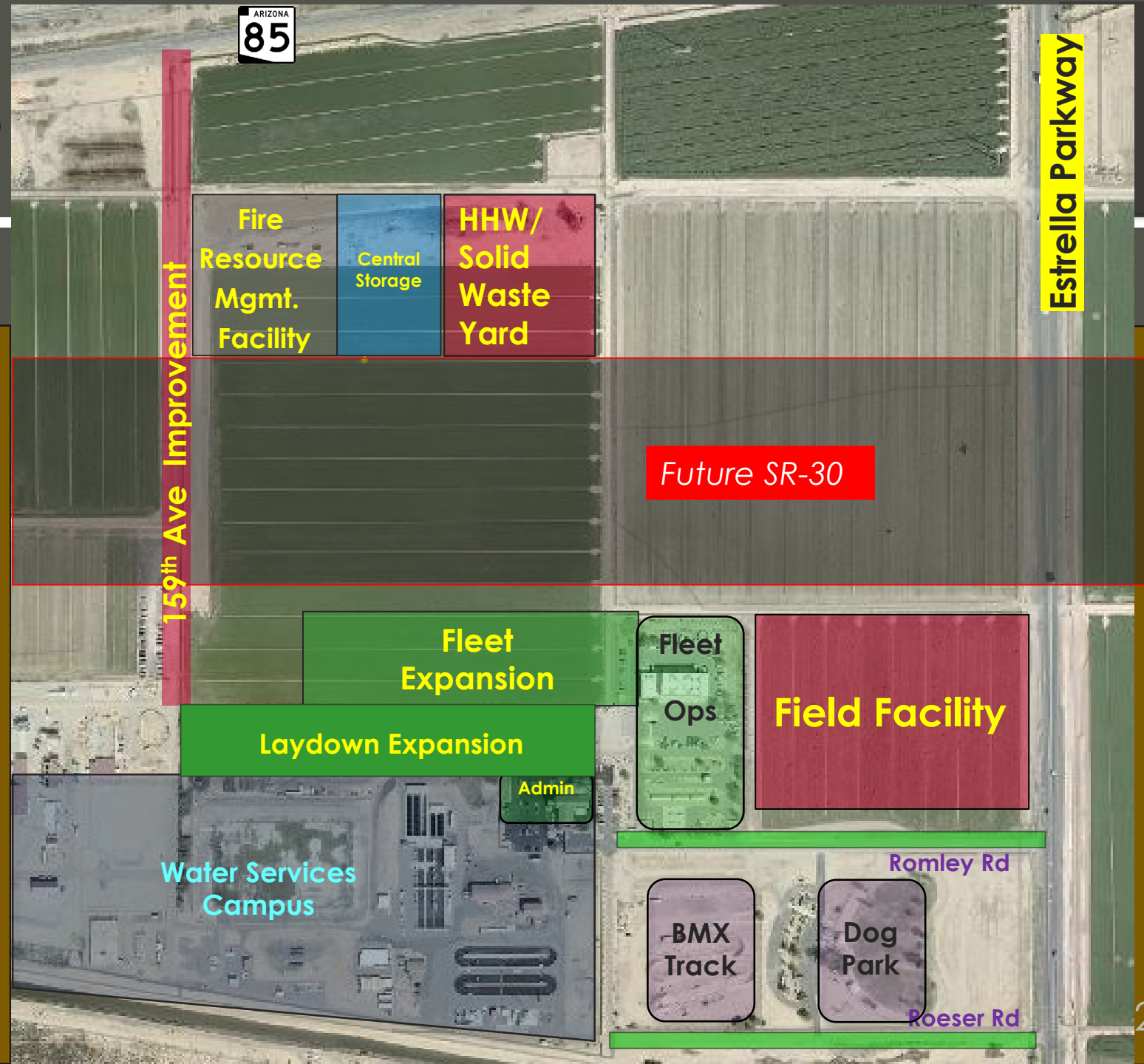
HHW/Solid Waste Yard
Field Facility
159th Ave Expansion

Phase 2:

Fleet Expansion
Roeser, Romley, Laydown

Phase 3:

Central Storage



MOC Phases and Costs

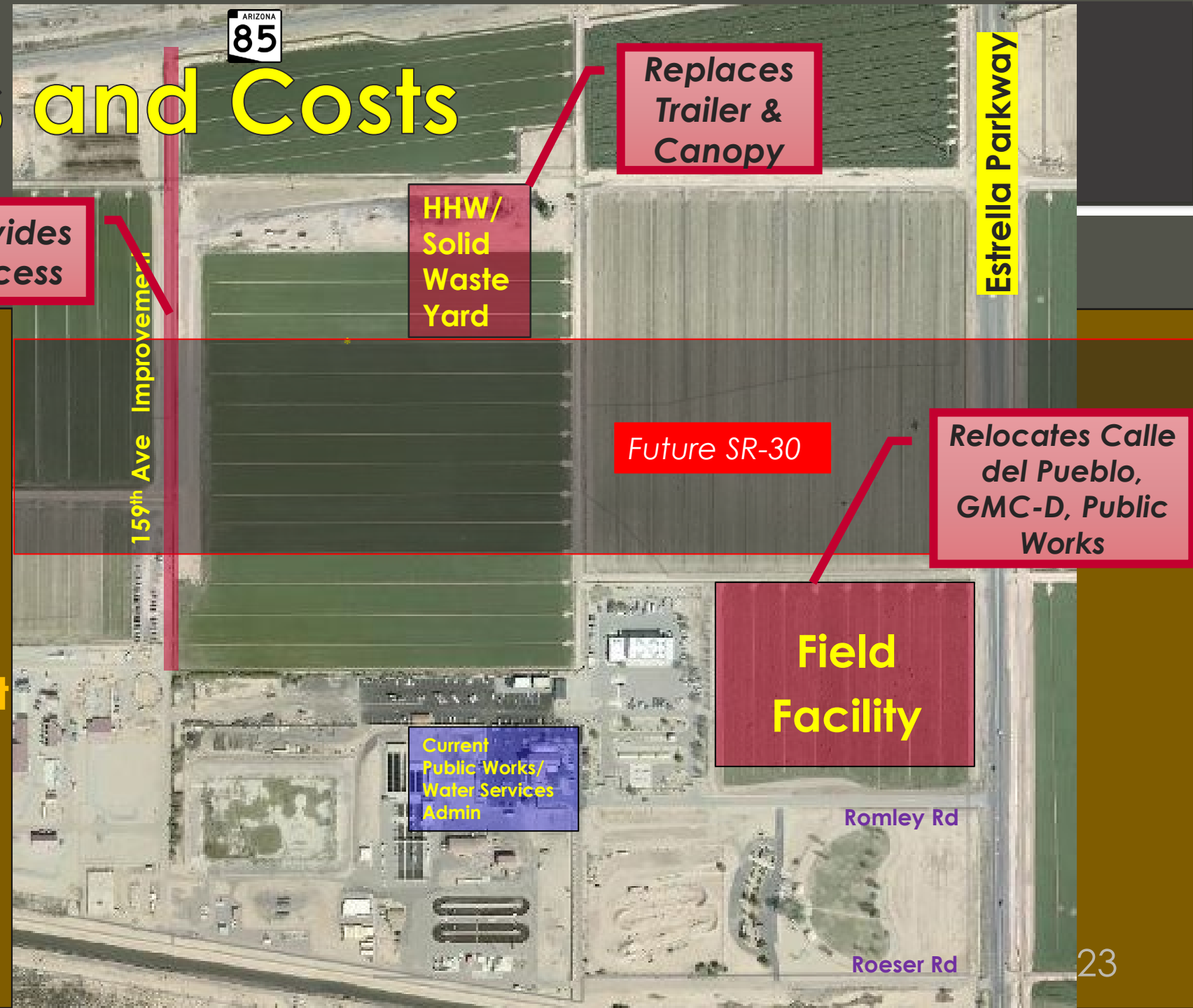
Phase 1

Household Hazardous
Waste/Solid Waste Yard
\$35.0M (Enterprise Fund)

Field Facility
\$53.8M

159th Avenue Improvement
\$4.7M

\$93.5M Total



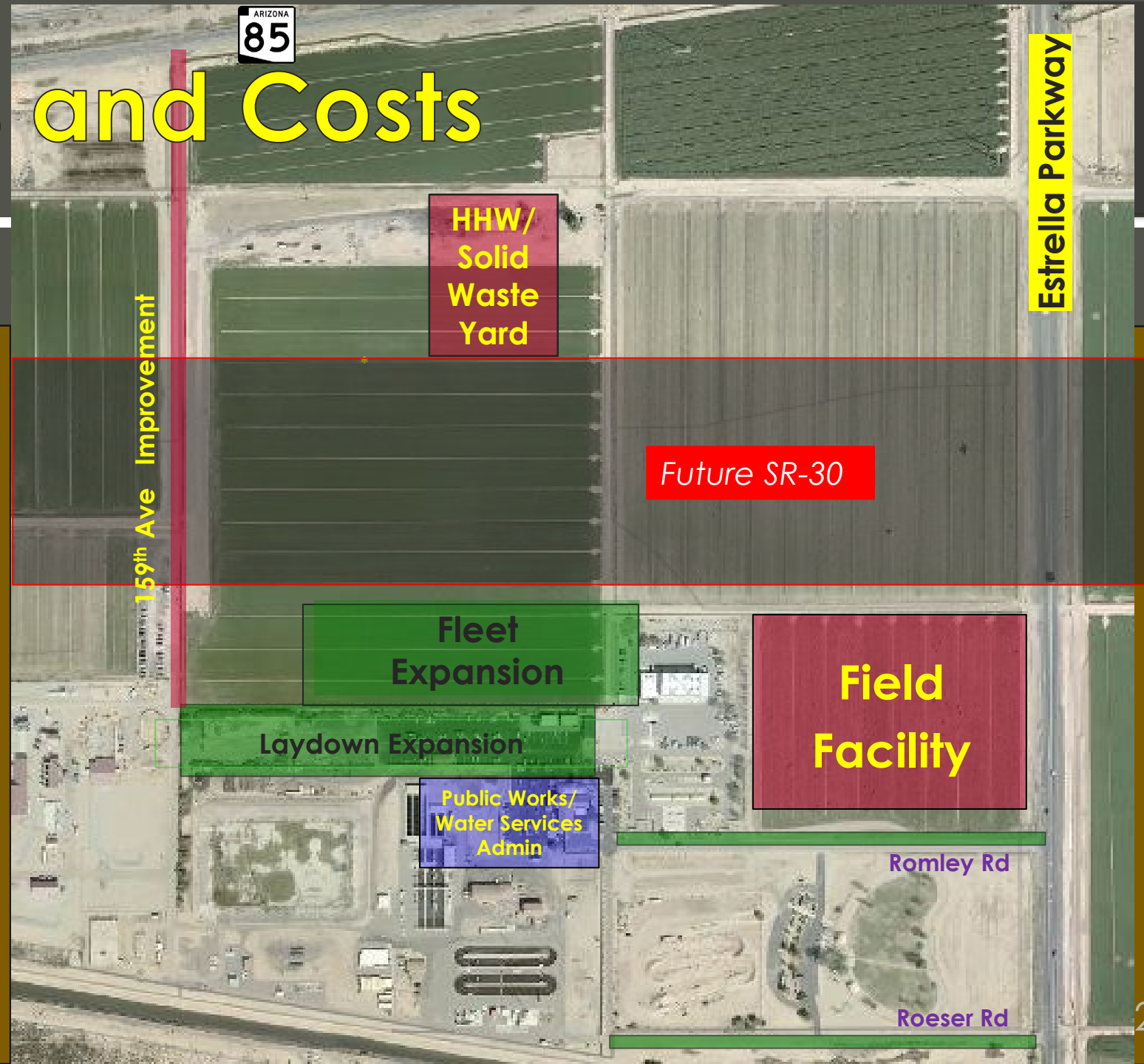
MOC Phases and Costs

Phase 2:

Fleet Expansion

Roeser, Romley, and
Laydown Expansion

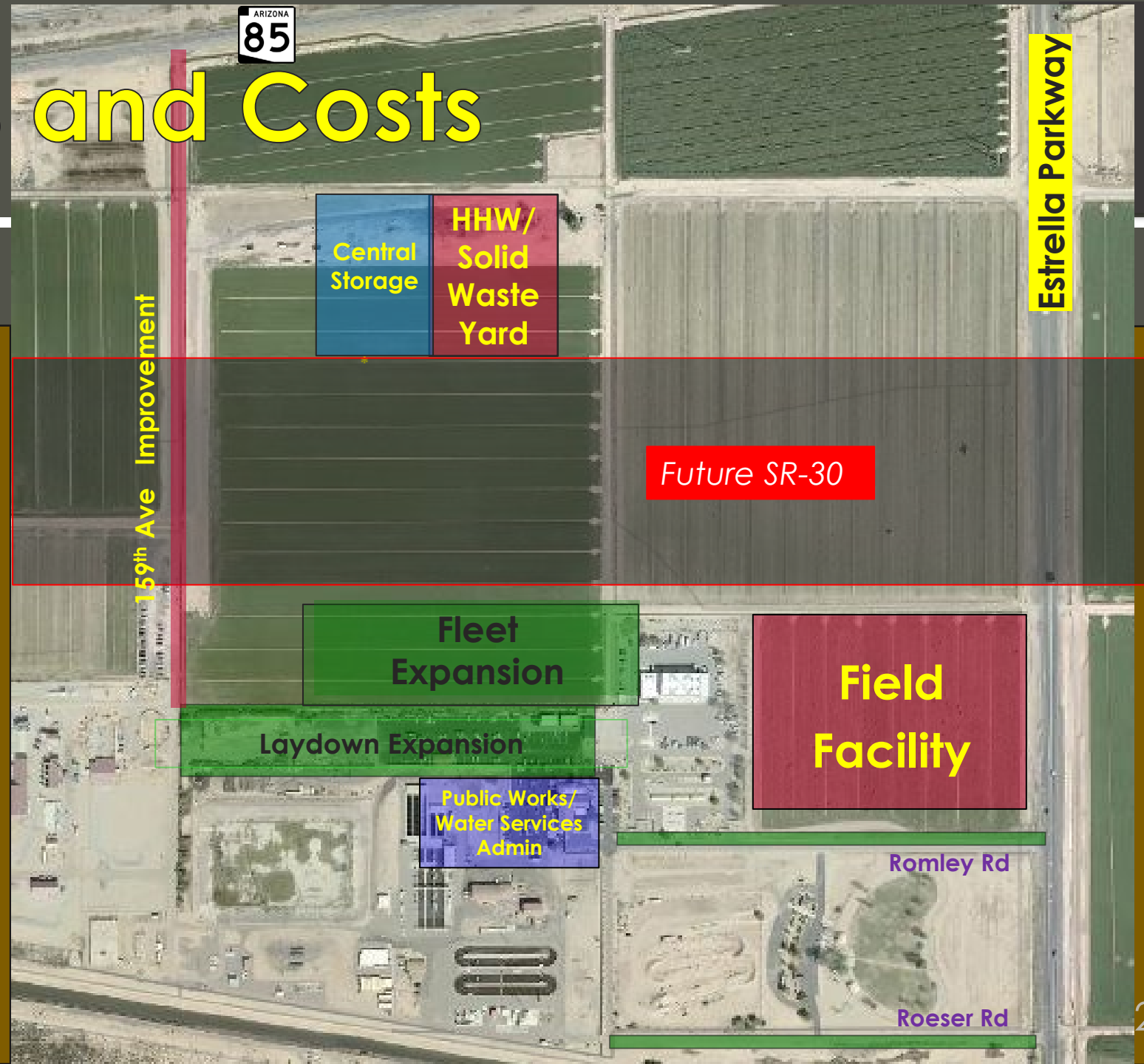
\$90.9M Total



MOC Phases and Costs

Phase 3: Warehouse Storage

\$17.3M Total



Municipal Operations Complex Development

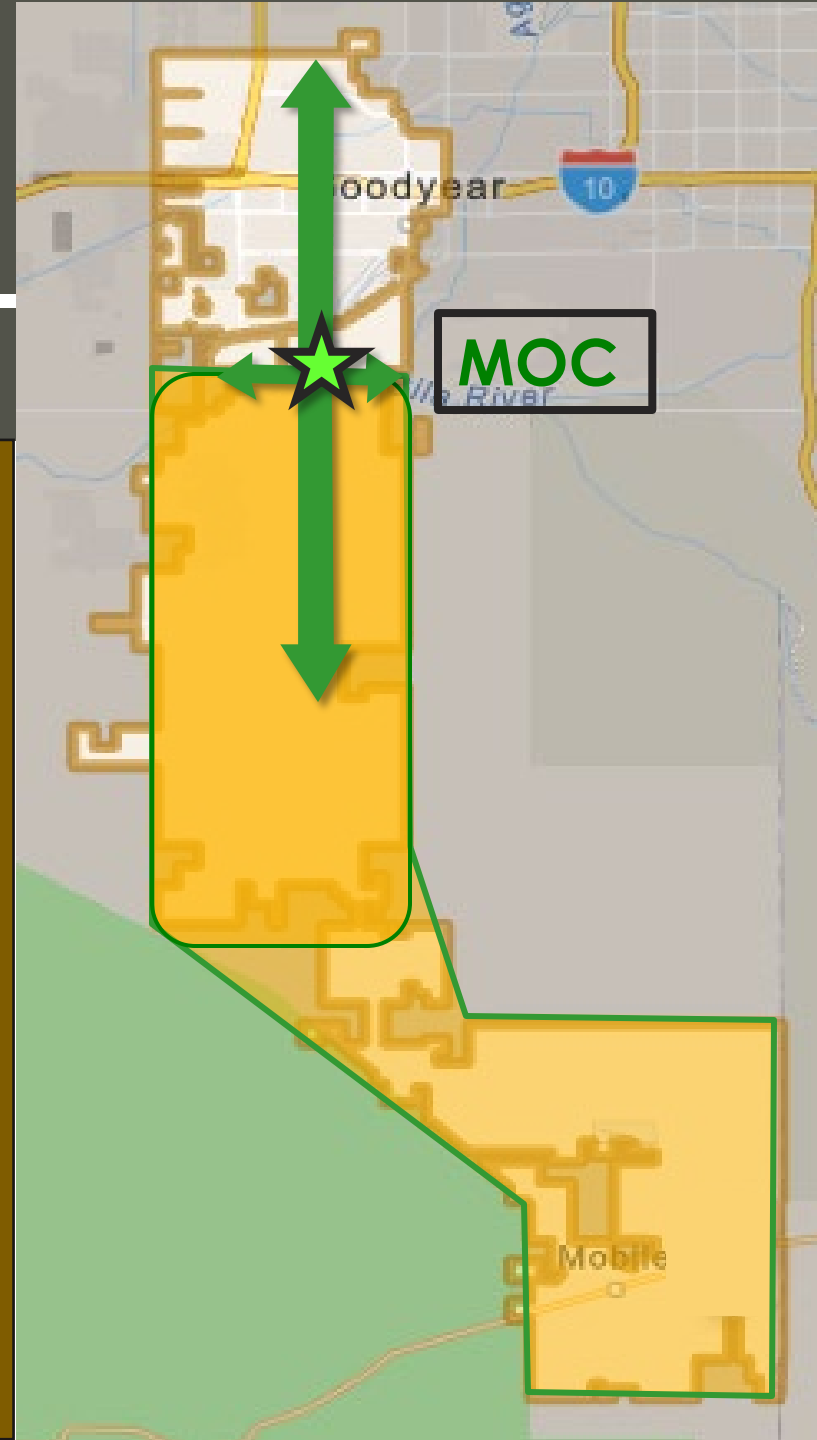
Current Growth



Municipal Operations Complex Development

Future Growth

Optimal Location
Supports Current
and Future Growth



Municipal Operations Complex Development

Next Steps

Seek council direction:

- Proceed with **design only** of Municipal Operations Complex – Phase 1

- Design Funds Available in FY26

- Does not obligate construction





CITY OF
Goodyear

Feedback

ITEM #: 3.
DATE: 09/15/2025
AI #:2666



CITY COUNCIL ACTION REPORT

SUBJECT: STORMWATER FEE EVALUATION STRATEGIC PLAN UPDATE

STAFF PRESENTER(S): Jared Askelson, Finance Director; Barbara Chappell, Water Services Director

Summary

Council will receive an update regarding the potential implementation of a stormwater fee, to be incorporated into the forthcoming utility rate adjustment, currently scheduled to be effective near the start of calendar year 2026. (Jared Askelson, Finance Director; Barbara Chappell, Water Services Director)

FISCAL IMPACT

There is no direct fiscal impact to this item at this time. The General Fund includes \$3.0 million budget for stormwater expenditures in fiscal year 2026. Future actions may include the implementation of a new stormwater fee that will result in additional revenue to offset these expenditures.

BACKGROUND AND PREVIOUS ACTIONS

The city's stormwater collection system is designed to protect against flooding and water damage. This system drains into waterways, including the Gila and the Agua Fria Rivers. It is crucial to prevent pollutants from being conveyed into these rivers. Goodyear's Stormwater Pollution Prevention Program exists to ensure that there is "Only Rain in the Storm Drain". The system must be maintained and expanded in line with growth in order to continue effective operations.

During the utility rate study conducted in 2020, a stormwater fee was first proposed to pay for the costs associated with the system. Due to pandemic-related economic uncertainty, the fee was not adopted and was to be reviewed as a part of the next utility rate update.

On November 18, 2024, the City Council adopted the FY2025-2028 Strategic Plan. The plan included an action item to evaluate a stormwater fee to support operations and projects throughout the city. Soon after the plan's adoption, the city began working on a utility rate update. This update included a potential stormwater fee.

On August 20, 2024, the Citizens' Water Advisory Committee reviewed the utility rate update and came to a consensus on recommending a phased implementation of a stormwater fee. The fee would target to reach full recovery of stormwater costs in the fourth year.

STAFF ANALYSIS

The city currently has three utilities that operate as enterprises: Water, Wastewater, and Solid Waste. These enterprises have rates set to ensure that fees are collected to pay for all associated expenditures. The stormwater program includes operation and maintenance of infrastructure as well as capital projects, much like the other utilities, but it is not an enterprise. The General Fund is the current funding source for the stormwater program, as there is no fee. The stormwater program competes with other needs within the General Fund. A stormwater fee will provide a more stable funding source for the program and free up the General Fund for other purposes.

Attachments

Staff Presentation



FY26 Strategic Plan Stormwater Fee



Work Session

September 15, 2025



FY26 Strategic Plan Stormwater Fee



FISCAL & RESOURCE MANAGEMENT

ACTION ITEM	DESCRIPTION
Stormwater Fee	Evaluate a stormwater fee to support stormwater operations and projects throughout the city



FY26 Strategic Plan Stormwater Fee

TASK	Council Action	Timing
Citizen’s Water Advisory Committee recommends rate plan	N	Sep 10 th
Stormwater Fee work session	N	Sep 15th
Adopt Notice of Intent and set public hearing	Y	Sep 22 nd
Utility Rate Work session at the Council Retreat	N	Oct 21 st
Public Hearing and action on rates	Y	Dec 15 th
Effective Date	N	Jan/Feb 2026

FY26 Strategic Plan Stormwater Fee

- Stormwater Purpose
 - Protect against flood and water damage
 - Prevent pollutants from entering the water system
 - Regulatory compliance





FY26 Strategic Plan Stormwater Fee

- No current fee
- General Fund supported
- Fee proposal discussed with 2020 rate study

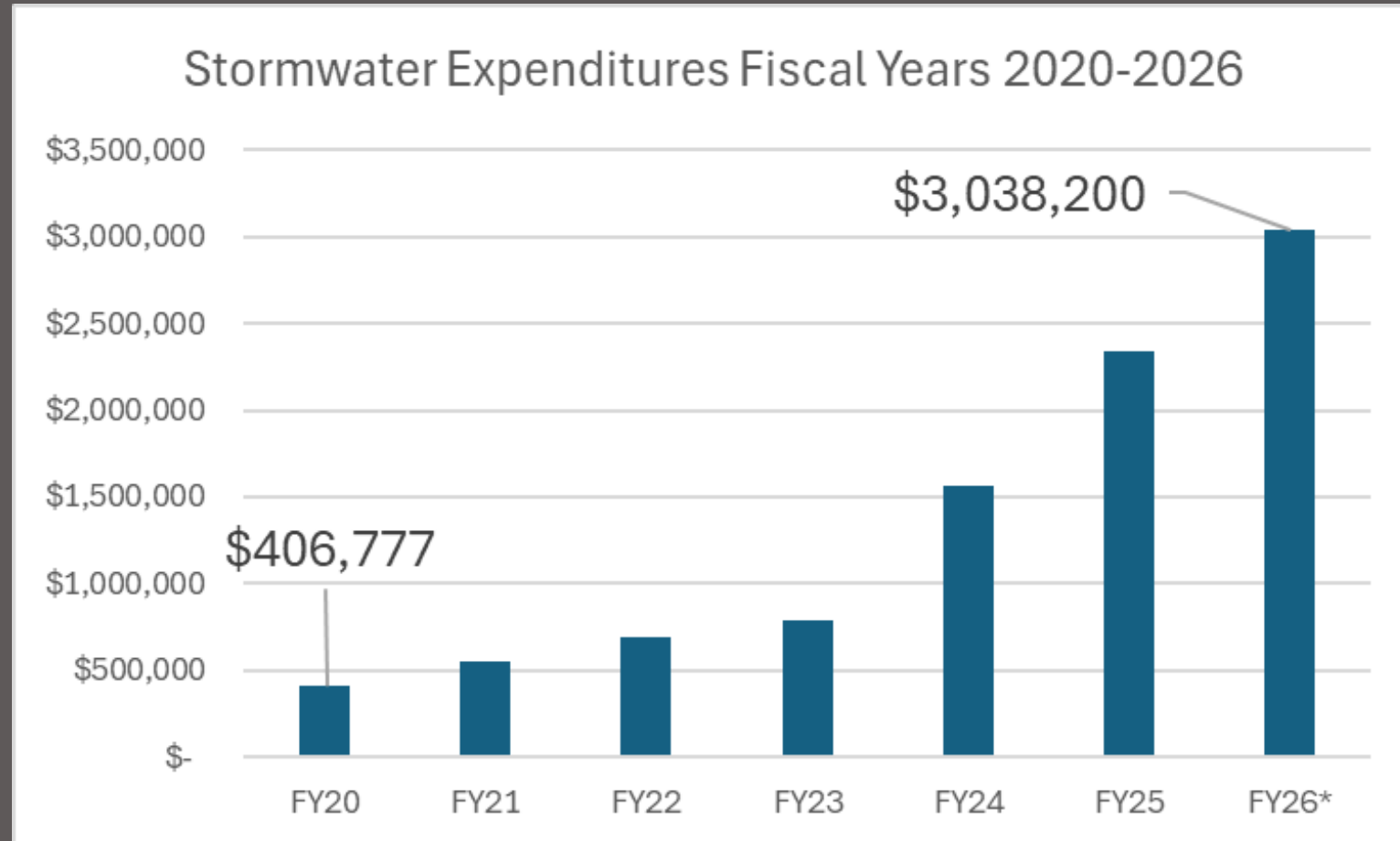




FY26 Strategic Plan Stormwater Fee

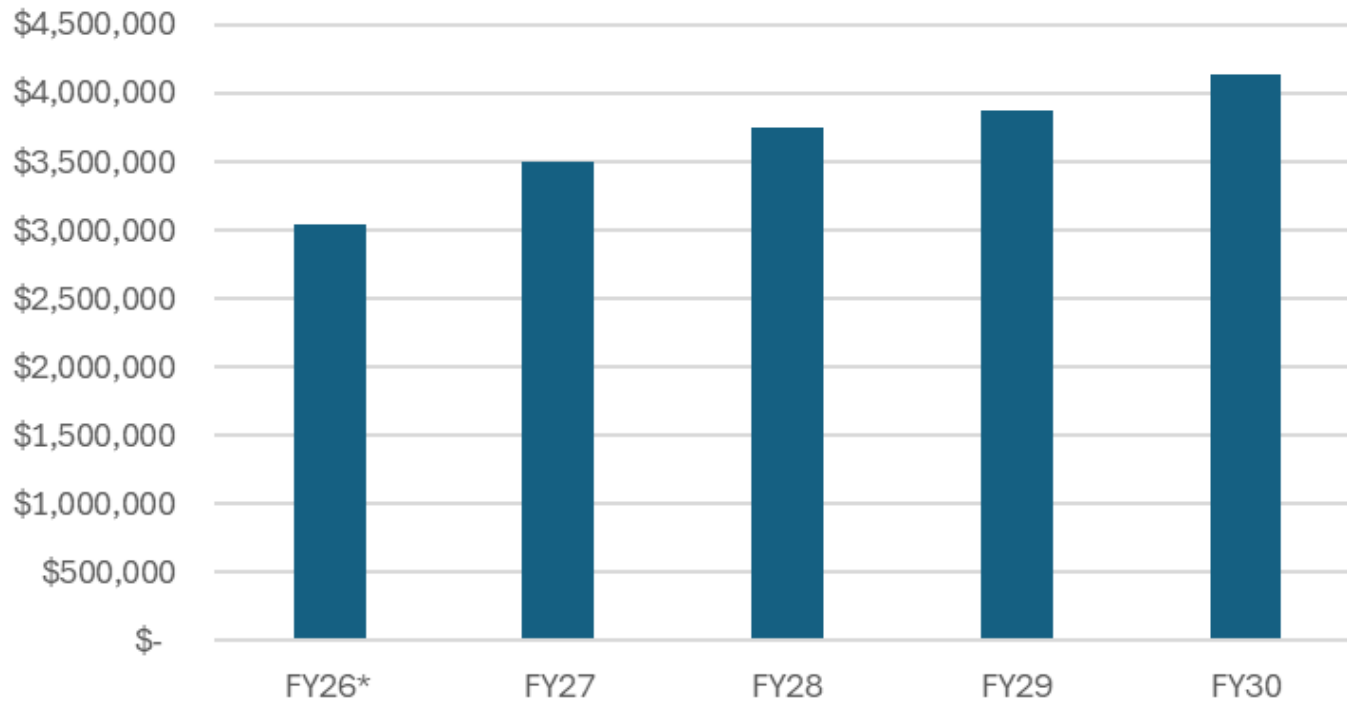
- Expenditures have risen since 2020
- Increased focus on maintenance in FY2024
- Phased approach to FY2024-26

*FY26 is budgeted amount



FY26 Strategic Plan Stormwater Fee

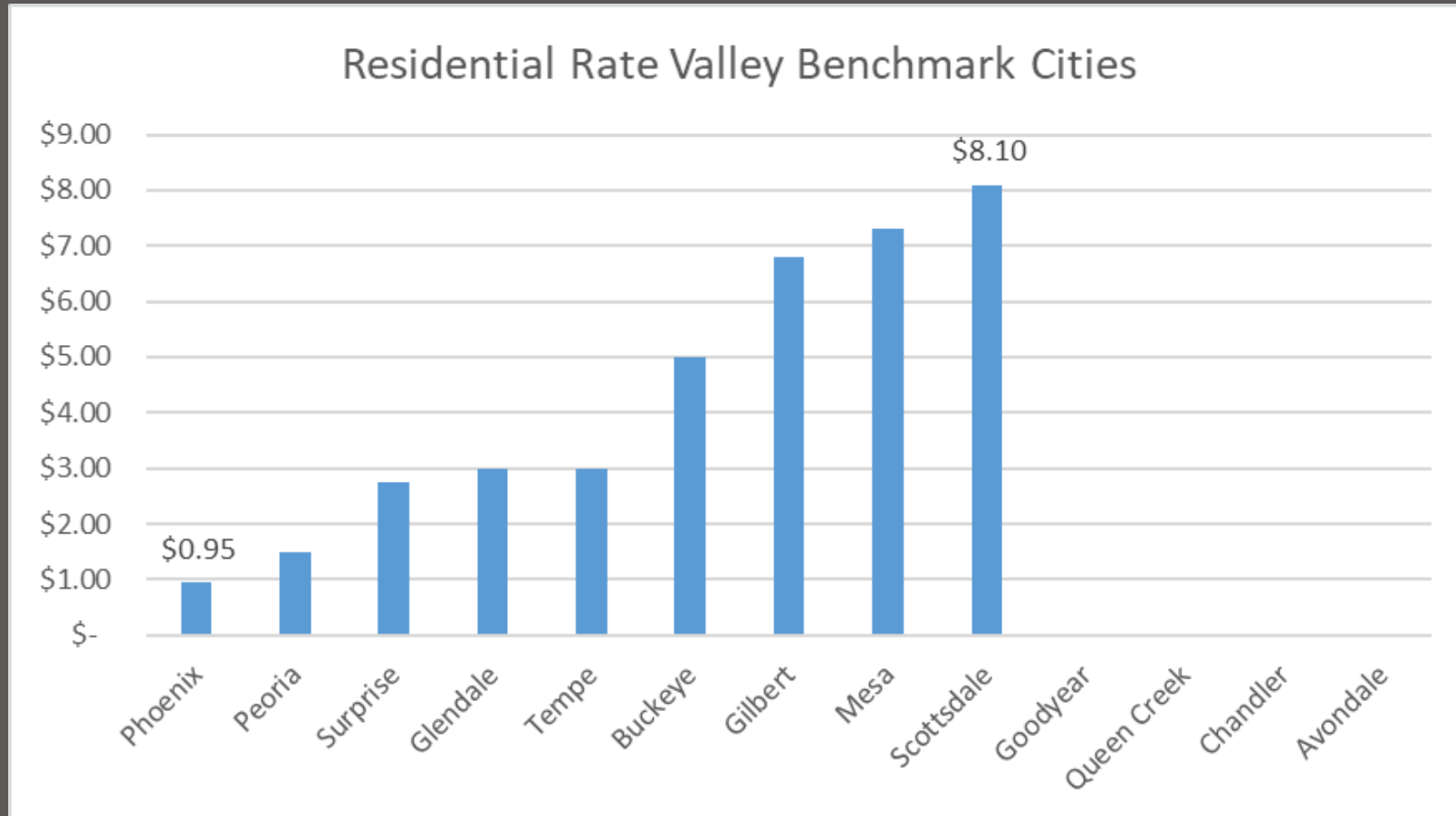
Forecasted Expenditures Fiscal Years 2026-2030



- Continued pressure on the General Fund
- Utility rate is a stable revenue source

*FY26 is budgeted amount

FY26 Strategic Plan Stormwater Fee



FY26 Strategic Plan Stormwater Fee



Enterprise Funds pay for:

- Operating costs
- Reserves
- Capital costs



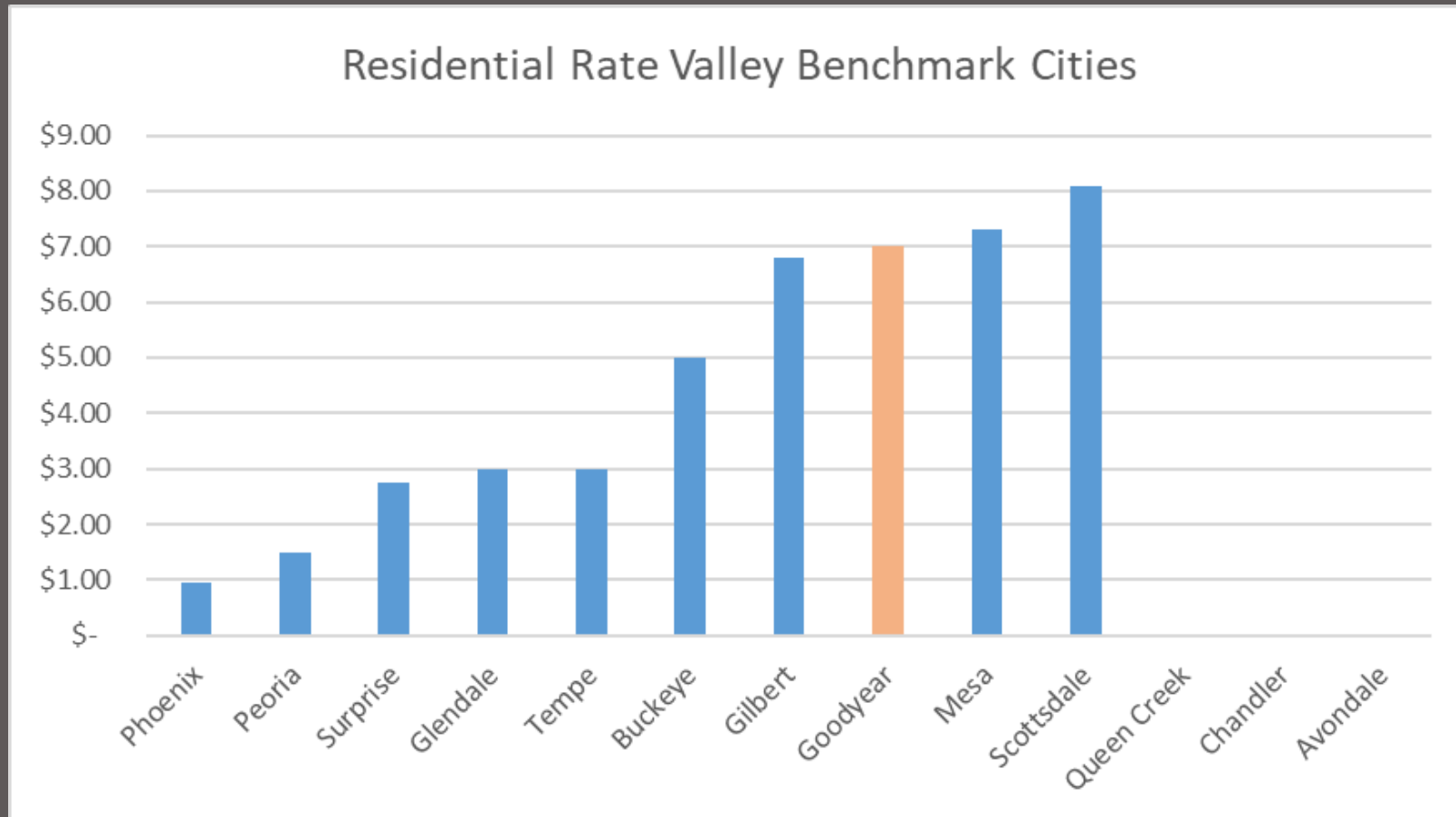
FY26 Strategic Plan

Stormwater Fee

100% Operating Cost Recovery in Fiscal Year 2027				
Fiscal Year	FY26	FY27	FY28	FY29
Residential rate per month	\$7.00	\$7.00	\$8.00	\$9.00
Commercial rate per month	\$12.25	\$14.25	\$15.00	\$17.00
Revenue in millions	\$1.8	\$3.6	\$4.1	\$4.8
Operating cost recovery	59%	100%	100%	100%
Funds Available for capital?	No	No	Yes	Yes

FY26 Strategic Plan

Stormwater Fee



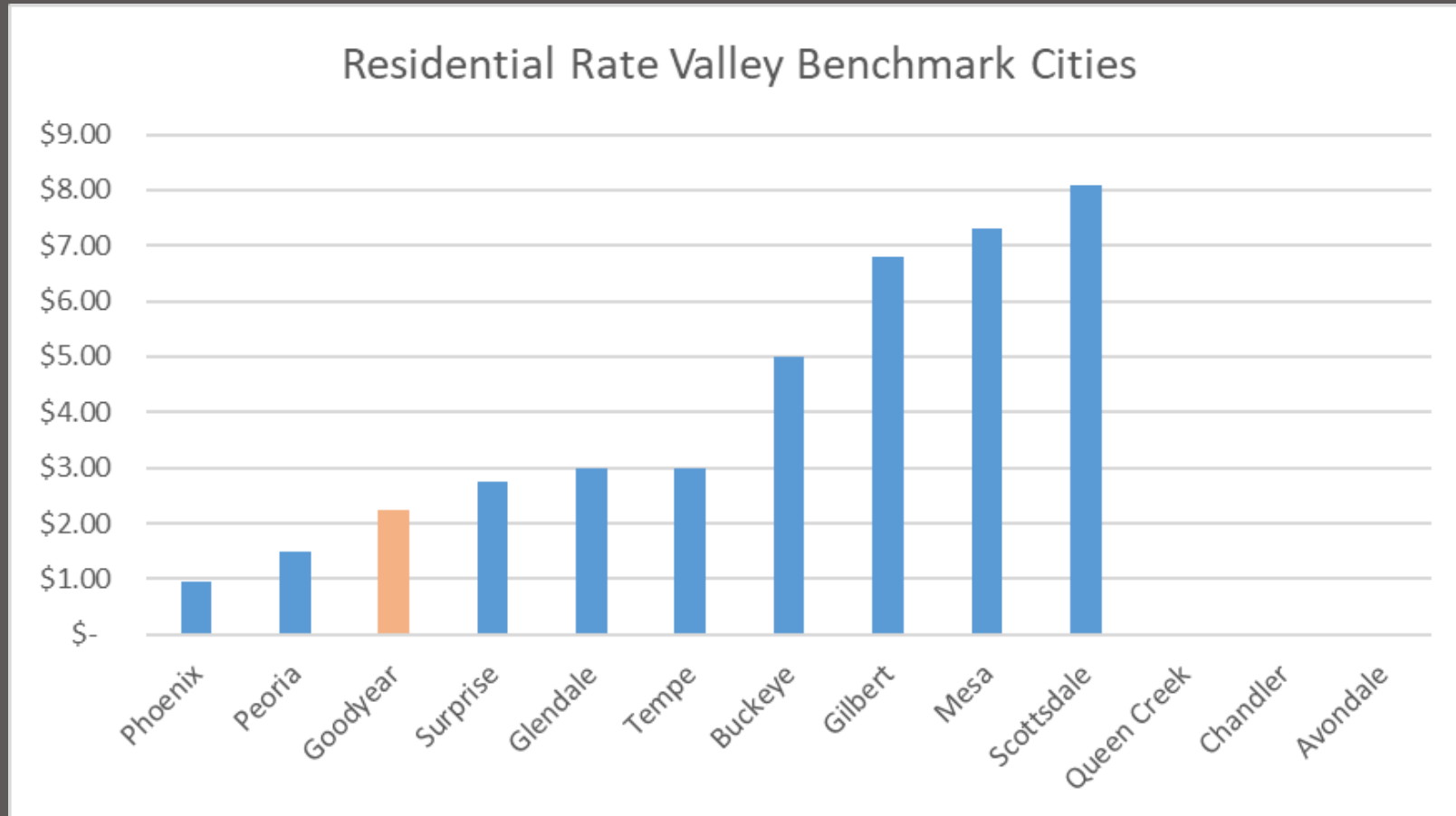


FY26 Strategic Plan

Stormwater Fee

100% Operating Cost Recovery in Fiscal Year 2029				
Fiscal Year	FY26	FY27	FY28	FY29
Residential rate per month	\$2.25	\$4.50	\$6.75	\$9.00
Commercial rate per month	\$4.25	\$8.50	\$12.75	\$17.00
Revenue in millions	\$0.6	\$1.7	\$3.1	\$4.5
Operating cost recovery	19%	49%	82%	100%
Funds Available for capital?	No	No	No	Yes

FY26 Strategic Plan Stormwater Fee





FY26 Strategic Plan **Stormwater Fee**

Recommendation:

Implement Stormwater fee incrementally over the next four years.



FY26 Strategic Plan Stormwater Fee

Citizen's Water Advisory Committee Rate Recommendation				
Fiscal Year	FY26	FY27	FY28	FY29
Water	6.75%	6.75%	6.75%	6.75%
Wastewater	5.50%	5.50%	5.50%	5.50%
Solid Waste*	8.00%	8.00%	8.00%	8.00%
Stormwater	100%	100%	50%	33%
Overall rate increase	7.30%	7.20%	7.00%	6.90%
Monthly residential impact	\$10.75	\$11.30	\$11.88	\$12.51

*Includes funding for Municipal Operations Center



FY26 Strategic Plan Stormwater Fee

TASK	Council Action	Timing
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Public Hearing and action on rates	Y	Dec 15th
Effective Date	N	Jan/Feb 2026



FY26 Strategic Plan **Stormwater Fee**

Recommendation:

Adopt a Notice of Intent on 9/22 that includes a phased implementation of a Stormwater fee.