



Development Continuum Timeline

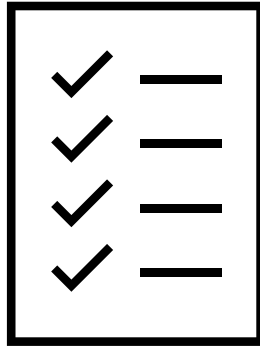


City Strategic Plan and City Manager Goals

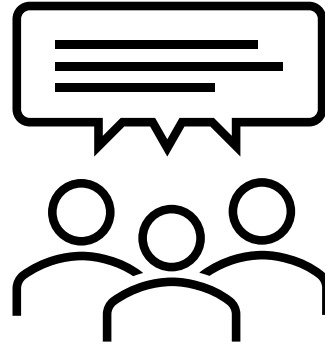
Collaborating with the City Attorney, identify areas for continuous improvement in the development continuum where Legal Services is having impacts on the timelines.



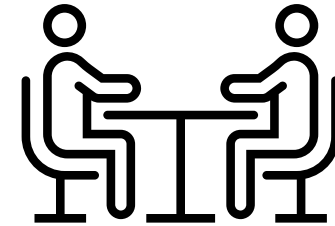
Customer Outreach



Survey



Listening
Session



1:1
Meetings

Strengths

87% found staff to be helpful, professional, and committed to help navigate the process



Feedback

"Friendly staff, great communication,"

"...always very helpful, willing to listen and collaborate to come up with creative solutions."

"The experience has continued to improve over the last 4-6 months"

"Response times have gotten vastly better over the past 6 months or so"

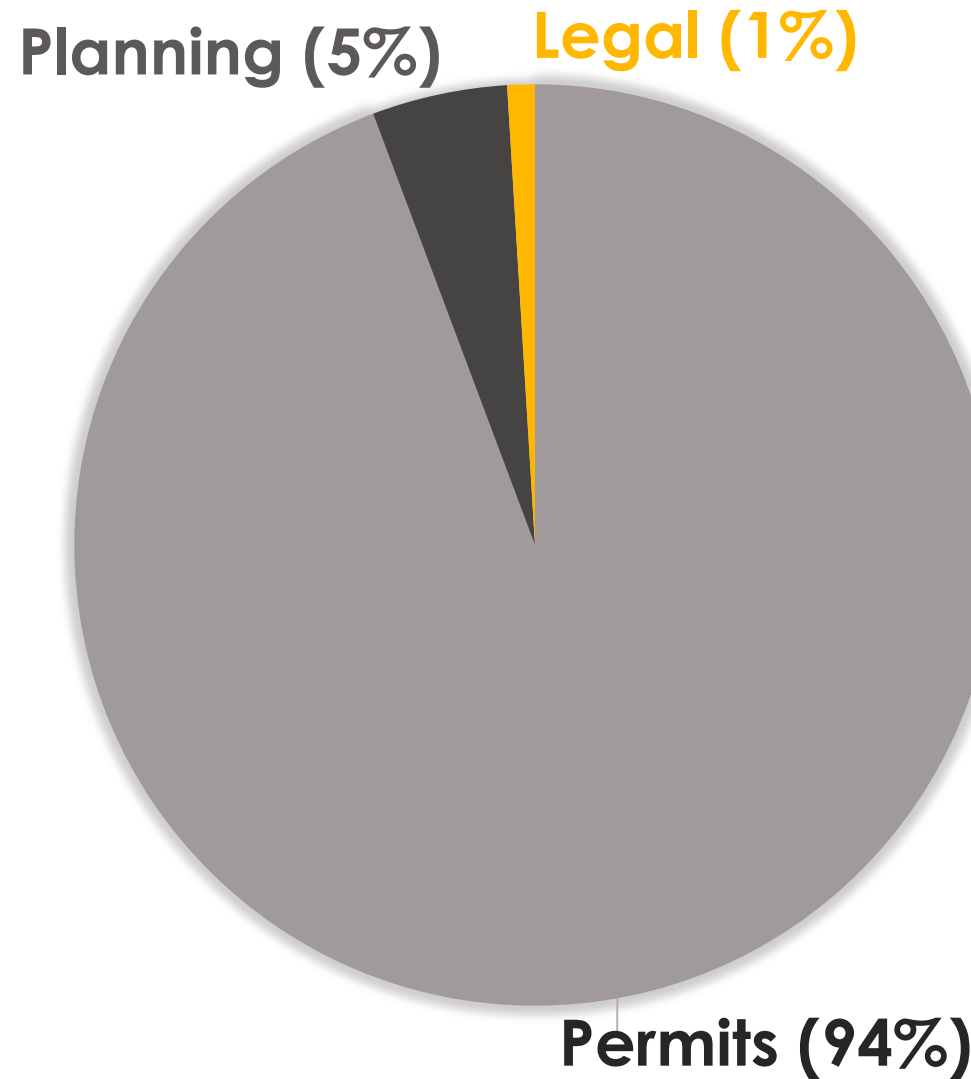
Final Plat Improvement



Opportunities for DSD

- Plan review timeframes
- Comments and stipulations
- Empower staff





Development Review in FY25

5,858 Permits Issued
295 Planning Cases
~60 items included legal review

Legal Continuum Improvements

- 2nd Legal Review for P&Z items no longer required
- Outside counsel has reviewed city's practices and provided recommendations
- Draft stipulations that are more concise and easily understood
- Standardize certain zoning stipulations that are common across projects



Continuing Conversations

- Development Advisory Forums
- Annual Surveys
- 1:1s and Roundtables
- Zoning Ordinance Update





Questions and Discussion