

**Requisition  
HIDALGO COUNTY JAIL**

**Req # 00112290**

PO #

Date: 06/08/07

*Consent  
#4252  
6/25/07*

**Bill To:** x  
x

**Vendor :** 153915  
CDW GOVERNMENT, INC.  
230 N. MILWAUKEE AVENUE  
VERNON HILLS IL 60061

**Ship To:** HIDALGO COUNTY JAIL  
701 EL CIBOLO RD  
EDINBURG Tx 78539

**Contact:** ALEX CARDENAS  
956-393-6023

**Contract No:**

**Special Instructions:**

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE  | AMOUNT                           |
|----------|------|--|---|----------------------------------|
| 10       | EACH | TCPN CONTRACT #R4713<br>DO NOT DUPLICATE ORDER<br>EPSON SYLUS C88+ PC COLOR PRINTER<br>Account No _____<br>7-1100-423-21-280-002-0-665<br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 78.39<br><u>Encumbrance</u><br>783.90<br>Freight<br>Total | 783.90<br><br><br><br><br>783.90 |
|          |      |  | <i>466x</i>   |                                  |
|          |      | <i>@15V<br/>Consent</i>  |   |                                  |

**Authorized By:** \_\_\_\_\_

# Requisition

Req # 00112380

PO #

Date: 06/11/07

Bill To: x  
x

Vendor : 153915  
CDW GOVERNMENT, INC.  
230 N. MILWAUKEE AVENUE  
VERNON HILLS IL 60061

Ship To: HEALTH DEPARTMENT  
1304 S. 25TH  
EDINBURG TX 78539

Contact: JOSIE ESCALANT  
956-383-6221

Contract No:

Special Instructions:

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE  | AMOUNT |
|----------|------|--|-------------|--------|
|          |      | DO NOT DUPLICATE ORDER                               |             |        |
| 1        | EACH | TOSHIBA NOTEBOOK POWER ADAPTER, ITEM #1036849        | 79.79       | 79.79  |
| 1        |      | shipping   | 7.99        | 7.99   |
|          |      | Account No _____                                     | Encumbrance |        |
|          |      | 7-1100-441-00-340-003-0-665                          | 87.78       |        |
|          |      |  | Freight     | .00    |
|          |      |  | Total       | 87.78  |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 |             |        |
|          |      | <i>015V<br/>Consent</i>                              |             |        |

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112585

PO #

Date: 06/13/07

Bill To: x  
x

**Vendor :** 153915  
CDW GOVERNMENT INC.  
75 REMITTANCE DRIVE  
**SUITE 1515**  
CHICAGO IL 60675-1515

**Ship To:** HIDALGO CO. PCT 1  
1902 Joe Stephens Ave  
WESLACO TX 78596

**Contact:** VERONICA/MARY  
956-968-8733

**Contract No:**

**Special Instructions:**

A98

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE  | AMOUNT   |
|----------|------|---|---|--|
| 1        | EACH | QISV<br>DO NOT DUPLICATE ORDER<br>HP OFFICEJET PRO K550 PRINTER, CDW PART#822822, MFG.<br>PART#C8157A#201<br><u>Account No</u><br>7-1201-431-00-121-004-0-665<br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 159.99<br><br><u>Encumbrance</u><br>159.99<br><br>Freight .00<br><br>Total 159.99 | 159.99<br><br><br><br><br><br><br><br><br><br>159.99 |

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112586

PO #

Date: 06/13/07

Bill To: x  
x

Vendor: 153915  
CDW GOVERNMENT INC.  
75 REMITTANCE DRIVE  
SUITE 1515  
CHICAGO IL 60675-1515

Ship To: HIDALGO CO. PCT 1  
1902 Joe Stephens Ave  
WESLACO TX 78596

Contact: VERONICA/NOE  
956-968-8733

Contract No:

Special Instructions:

A96

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE  | AMOUNT   |
|----------|------|--|---|--|
| 4        | EACH | QISV<br>DO NOT DUPLICATE ORDER<br><br>MICROSOFT OFFICE PROFESSIONAL PLUS 2007-LICENSE, GSA<br>SCHEDULE, CDW#1068836, MFG PART#79P-01207<br>Account No _____<br><br>7-1201-431-00-121-004-0-667<br><br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 326.96<br><br><br><u>Encumbrance</u><br><br>1,307.84<br><br>Freight .00<br><br>Total 1,307.84 | 1,307.84<br><br><br><br><br><br><br><br><br><br>1,307.84 |

@15/07  
 Consent

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112624

PO #

Date: 06/14/07

Bill To: x  
x

**Vendor :** 153915  
CDW GOVERNMENT INC.  
75 REMITTANCE DRIVE  
**SUITE 1515**  
CHICAGO IL 60675-1515

**Ship To:** INFORMATION TECHNOLOGY DEPARTMENT  
100 N. CLOSNER, 1ST FL  
EDINBURG TX 78539

**Contact:** RUBEN  
956-292-7010

**Contract No:** TCPN R4713

**Special Instructions:**  
140607-01

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE  | AMOUNT |
|----------|------|--|-------------|--------|
| 1        | EACH | IT DEPT, QUOTE# P781345<br>DO NOT DUPLICATE ORDER<br>THUMBSPLUS PRO (705833) | 80.17       | 80.17  |
|          |      | Account No _____   | Encumbrance |        |
|          |      | 7-1100-415-00-200-002-0-667  | 80.17       |        |
|          |      | <i>Software</i>  | Freight     | .00    |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233                         | Total       | 80.17  |

**Authorized By:** \_\_\_\_\_

# Requisition

Req # 00112752

PO #

Date: 06/15/07

Bill To: x  
x

**Vendor :** 153915  
CDW GOVERNMENT INC.  
75 REMITTANCE DRIVE  
**SUITE 1515**  
CHICAGO IL 60675-1515

**Ship To:** INFORMATION TECHNOLOGY DEPARTMENT  
100 N. CLOSNER, 1ST FL  
EDINBURG TX 78539

**Contact:** EDNA KIRBY  
956-292-7010

**Contract No:**

**Special Instructions:**

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE  | AMOUNT |
|----------|------|--|-------------|--------|
|          |      | COUNTY WIDE<br>QUOTE: GPC7568<br>DO NOT DUPLICATE ORDER            |             |        |
| 2        | EACH | External USB 17-in-1 Memory Card Reader                            | 34.70       | 69.40  |
| 1        | EACH | Belkin Hi-Speed USB 2.0 5-Port PCI Card - USB adapter -<br>5 ports | 18.54       | 18.54  |
|          |      | Account No _____   | Encumbrance |        |
|          |      | 7-1100-415-00-200-002-0-665  | 87.94       |        |
|          |      |  | Freight     | .00    |
|          |      |  | Total       | 87.94  |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233               |             |        |

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112495

PO #

Date: 06/13/07

Bill To: x  
x

Vendor: 153915  
CDW GOVERNMENT, INC.  
230 N. MILWAUKEE AVENUE  
VERNON HILLS IL 60061

Ship To: ELECTIONS  
101 S. 10TH AVENUE  
EDINBURG TX 78539

Contact: PATTY ZAPATA  
956-318-2570

Contract No:

Special Instructions:  
REQ# 260

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE         | AMOUNT   |
|----------|------|--|--------------------|----------|
|          |      | DO NOT DUPLICATE ORDER                               |                    |          |
| 1        | EACH | PNB-CF-30CTSAZBM PAN TB 30 CL2400 80GB 1 GB XPP      | 3,717.00           | 3,717.00 |
| 1        | EACH | SHIPPING & HANDLING                                  | 10.99              | 10.99    |
|          |      | <u>Account No</u>                                    | <u>Encumbrance</u> |          |
|          |      | 7-1100-414-00-130-001-0-745                          | 3,727.99           |          |
|          |      |  | Freight            | .00      |
|          |      |  | Total              | 3,727.99 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 |                    |          |
|          |      | <i>Consent</i>                                       |                    |          |

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112523

PO #

Date: 06/13/07

Bill To: x  
x

Vendor: 325767  
TECH DEPOT  
P.O. BOX 33074  
HARTFORD CT 06150-3074  
FAX (316) 630-4609

Ship To: INFORMATION TECHNOLOGY DEPARTMENT  
100 N. CLOSNER, 1ST FL  
EDINBURG TX 78539

Contact: RUBEN  
956-292-7010

Contract No: TCPN R4716

Special Instructions:  
130607-02

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE     | AMOUNT                 |
|----------|------|--|----------------|------------------------|
| 5        | EACH | IT DEPT, QUOTE# B070613945<br>DO NOT DUPLICATE ORDER<br>D-LINK PERSONAL AIR (S2111155) | 29.71          | 148.55                 |
|          |      | Account No   | Encumbrance    |                        |
|          |      | 7-1100-415-00-200-002-0-665  | 148.55         |                        |
|          |      |  | Freight        | .00                    |
|          |      |  | Total          | 148.55                 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233                                   |                |                        |
|          |      | <i>server to which computers connect to Corralen</i>                                   | <i>to have</i> | <i>internet access</i> |

Authorized By: \_\_\_\_\_

# Requisition

**Req # 00112814**

PO #

Date: 06/18/07

**Bill To:** x  
x

**Vendor :** 325767  
TECH DEPOT  
P.O. BOX 33074  
HARTFORD CT 06150-3074  
FAX (316)630-4609

**Ship To:** INFORMATION TECHNOLOGY DEPARTMENT  
100 N. CLOSNER, 1ST FL  
EDINBURG TX 78539

**Contact:** EDNA KIRBY  
956-292-7010

**Contract No:**

**Special Instructions:**

| QUANTITY | UOM | DESCRIPTION   | UNIT PRICE   | AMOUNT   |
|----------|-----|---|--|--|
| 2        |     | COUNTY WIDE<br>QUOTE #: B07061190<br>DO NOT DUPLICATE ORDER<br><br>QuickBooks Pro 2007<br><br>Account No _____<br><br>7-1100-415-00-200-002-0-667<br><br><br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 399.00<br><br><u>Encumbrance</u><br><br>798.00<br><br>Freight<br><br>Total | 798.00<br><br><br><br><br><br><br><br><br><br>798.00 |

TCN

**Authorized By:** \_\_\_\_\_

# Requisition

Req # 00111984

PO #  
Date: 06/05/07

Bill To: x  
x

Vendor: 42129  
XEROX CORPORATION  
P.O. BOX 650361  
PNC BANK  
1200 E CAMPBELL, STE 108  
RICHARDSON TX 75081


Ship To: COUNTY CLERK  
100 N. CLOSNER, 1ST FL  
EDINBURG TX 78539

Contact: LIL HERNANDEZ  
956-318-2100

Contract No:

Special Instructions:

| QUANTITY | UOM | DESCRIPTION   | UNIT PRICE  | AMOUNT   |
|----------|-----|---|---|--|
| 1<br>7   |     | STATE CONTRACT 985-A3<br>***NOTE***<br>UPON DELIVERY OF NEW MACHINE PICKUP THE FOLLOWING TRADE<br>UNIT: (NWL023433)<br><br>DO NOT DUPLICATE ORDER<br><br>*NEW COPIER LEASE* 985-26-23400-4 UNIT COMMODITY CODE<br>36 MONTHS LEASE 985-26-23430-1 NEW COPIER MONTHLY LEASE<br>(INCLUDES 60,000 COPIES/MO. 60,001 + AT \$.015 EA.<br>INCLUDES ALL EXCEPT PAPER)<br><br><u>Account No</u><br><br>7-1237-415-40-180-003-0-442<br><br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | .00<br>444.01<br><br><u>Encumbrance</u><br>3,108.07<br><br>Freight<br>Total | .00<br>3,108.07<br><br><br><br>.00<br>3,108.07 |



Authorized By: \_\_\_\_\_

# Requisition

Req # 00111670

PO #

Date: 05/30/07

Bill To: x  
x

Vendor : 31208  
RIO RADIO SUPPLY INC  
P.O. BOX 1808  
MCALLEN TX 78505-1808

Ship To: HIDALGO CO. PCT 3  
724 N. Breyfogle  
MISSION TX 78574

Contact: SAUL RAMIREZ  
956-585-4509

Contract No:

Special Instructions:  
REQ# 580

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE         | AMOUNT   |
|----------|------|---|--------------------|----------|
|          |      | APPROVED BY DOMINGO VILLARREAL JR.<br>DO NOT DUPLICATE ORDER                    |                    |          |
| 4        | EACH | ICOM F43TR UHF "STAR NET" PASSPORT PORTABLE WITH:<br>ANTENNA, BATTERY, CHARGER. | 399.00             | 1,596.00 |
| 4        | EACH | REPEATER ACTIVATION FEE   | 15.00              | 60.00    |
|          |      | Account No _____  | <u>Encumbrance</u> |          |
|          |      | 7-1203-431-00-123-005-0-536   | 60.00              |          |
|          |      | 7-1203-431-00-123-005-0-664   | 1,596.00           |          |
|          |      |   | Freight            | .00      |
|          |      |   | Total              | 1,656.00 |
|          |      | FOR USE AT PRECINCT#3 FOR PORTABLE HANDHELD RADIOS                              |                    |          |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233                            |                    |          |
|          |      | <i>Best Order<br/>Application</i><br>✓  |                    |          |
|          |      | <i>Consent</i>  |                    |          |

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112981

PO #

Date: 06/19/07

Bill To: x  
x

Vendor: 31208  
RIO RADIO SUPPLY INC  
P.O. BOX 1808  
MCALLEN TX 78505-1808

Ship To: HIDALGO CO. PCT 4  
1102 N. DOOLITTLE RD.  
EDINBURG TX 78539

Contact: MUNOZ JR  
956-383-3112

Contract No:

Special Instructions:

PCT. REQ. #776

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE         | AMOUNT   |
|----------|------|---|--------------------|----------|
|          |      | DO NOT DUPLICATE ORDER  |                    |          |
| 2        | EACH | KENWOOD TK-880 STAR NET MOBILE RADIO TO INCLUDED<br>ACTIVATION & PROGRAMING | 549.00             | 1,098.00 |
| 2        | EACH | LARNMO4503C/S KUD PL259 ROOF TOP ANTENA                                     | 49.00              | 98.00    |
| 2        | EACH | INSTALLATION  | 50.00              | 100.00   |
| 1        | EACH | SERVICE CALL  | 50.00              | 50.00    |
|          |      | <u>Account No</u>   | <u>Encumbrance</u> |          |
|          |      | 7-1204-431-00-124-007-0-434   | 150.00             |          |
|          |      | 7-1204-431-00-124-007-0-664   | 1,196.00           |          |
|          |      |   | Freight            | .00      |
|          |      |   | Total              | 1,346.00 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233                        |                    |          |

@15V

Authorized By: \_\_\_\_\_

# Requisition

Req # 00112982

PO #

Date: 06/19/07

Bill To: x  
x

Vendor : 31208  
RIO RADIO SUPPLY INC  
P.O. BOX 1808  
MCALLEN TX 78505-1808

Ship To: HIDALGO CO. PCT 4  
1102 N. DOOLITTLE RD.  
EDINBURG TX 78539

Contact: MUNOZ JR  
956-383-3112

Contract No:

Special Instructions:  
PCT. REQ. #777

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE         | AMOUNT   |
|----------|------|---|--------------------|----------|
|          |      | DO NOT DUPLICATE ORDER  |                    |          |
| 2        | EACH | KENWOOD TK-880 STAR NET MOBILE RADIO TO INCLUDED<br>ACTIVATION & PROGRAMING | 549.00             | 1,098.00 |
| 2        | EACH | LARNMO4503C/S KUD PL259 ROOF TOP ANTENNA                                    | 49.00              | 98.00    |
| 2        | EACH | INSTALLATION  | 50.00              | 100.00   |
|          |      | <u>Account No</u>   | <u>Encumbrance</u> |          |
|          |      | 7-1214-452-00-124-009-0-434   | 100.00             |          |
|          |      | 7-1214-452-00-124-009-0-664   | 1,196.00           |          |
|          |      |   | Freight            | .00      |
|          |      |   | Total              | 1,296.00 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233                        |                    |          |

@15V

Authorized By: \_\_\_\_\_



## **COBRA Solutions, Inc.**

### **Software Maintenance and Support Agreement**

**THIS SOFTWARE MAINTENANCE AND SUPPORT AGREEMENT** ("Agreement") is made and entered into as of 09/01/2001 (the "Effective Date"), by and between COBRA Solutions, Inc., an Arizona corporation having a principal place of business at 4500 South Lakeshore Drive, Suite 420, Tempe, AZ 85282 ("COBRA Solutions"), and County Of Hidalgo, the authorized owner ("Licensee") of described software product(s) ("Software").

This Agreement governs the following Software offered by COBRA Solutions:

#### **COBRA Administration Manager**

NOW, THEREFORE, in consideration of the premises set forth above and the mutual covenants contained herein, and intending to be legally bound hereby, the parties agree as follows:

1. **Maintenance Services.** During the Term (as defined herein) of this Agreement, COBRA Solutions will furnish the following maintenance, support and other services ("Services") for the Licensed Software:
  - 1.1. All updates, enhancements, upgrades or releases of the Licensed Software and related information and documentation ("Updates") may be downloaded via internet;
  - 1.2. Updates to provided notifications as required by law changes and distribution of new notifications when applicable to remain compliant with the law shall be downloaded via the internet, and
  - 1.3. Reasonable access by telephone and/or e-mail to COBRA Solutions' technical staff for consultation in the use and operation of the Licensed Software.
2. **Maintenance Fee.** In consideration for the Services, Licensee shall pay COBRA Solutions an annual fee of \$375 ("Maintenance Fee"). COBRA Solutions will send via US Postal Services, an annual invoice. Licensee shall pay COBRA Solutions the Maintenance Fee on or before the first day of the Renewal Date. COBRA Solutions shall have the right to change the Maintenance Fee upon no less than thirty (30) days prior written notice to Licensee
3. **Term.** The initial term ("Initial Term") of this Agreement shall be for a period of twelve (12) months commencing on 09/01/2001. After the Initial Term, Licensee shall have the option of renewing this Agreement for additional one (1) year term ("Renewal Term"). The renewal date ("Renewal Date") will be the first day of the Renewal Term. COBRA Solutions may terminate this Agreement immediately upon breach of this Agreement by Licensee, which breach remains uncured fifteen (15) days after written notice thereof from COBRA Solutions, or upon no less than ninety (90) days prior written notice to Licensee.
4. **License.** All Services provided to Licensee hereunder shall be deemed to be a part of the Licensed Software and the terms and conditions of the License Agreement not inconsistent with the express provisions of this Agreement shall be applicable to such Services, including without limitation those relating to use, copying, return of materials, assignments, ownership, copyright, trade secret and patent protection and applicable law.
5. **Limited Warranty.** COBRA Solutions offers a sixty (60) day "money back" warranty on the software and prepaid Maintenance Fees. Payment, less applicable shipping fees will be reimbursed upon return of entire software package, including but not limited to the distribution media, manual and box along with a written explanation for the return. If Licensee has not paid software and Maintenance Fees, this Agreement will be automatically terminated. If Licensee has paid fees, COBRA Solutions will issue a refund check within thirty-one (31) days from receipt of returned software. Any implied warranties are limited to the duration of the express warranties stated in this Section 5. COBRA Solutions does not warrant that: (a) operation of any of the Updates shall be uninterrupted or error free, (b) that functions contained in the Updates shall

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6. **U.S. Government Restricted Rights.** The Services are provided with RESTRICTED RIGHTS. Use, duplication or disclosure by the Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 or subparagraphs (c)(1) and (2) of the Commercial Computer Software - Restricted Rights at 48 CFR 52.227-19, as applicable. Manufacturer is COBRA Solutions, 4500 South Lakeshore Drive, Suite 420, Tempe, AZ 85282.
7. **Force Majeure.** COBRA Solutions shall not be liable to Licensee for any failure or delay caused by events beyond COBRA Solutions' reasonable control, including, without limitation, Licensee's failure to furnish necessary information; sabotage; failure or delays in transportation or communication; failures or substitutions of equipment; labor disputes; accidents; shortages of labor, fuel, raw materials or equipment; or technical failures.
8. **Non-Assignment.** Licensee shall have the right to assign this Agreement to a successor by merger or a purchaser of all or substantially all of its assets relating to the business of which the use or sale of the Licensed Software are a part if the successor agrees in writing to be bound by this license. COBRA Solutions shall have the right to assign this Agreement, in whole or in part, and/or to subcontract its performance obligations hereunder, at any time and from time to time in its sole discretion.
9. **Entire Agreement.** This Agreement, together with the License Agreement and any and all exhibits, schedules and appendices attached hereto and thereto, constitute the entire agreement between the parties and supersede all prior oral or written representations, agreements, promises, or other communications, which pertain to the covered subject matter. This Agreement may not be amended or modified except by a written agreement signed by authorized representatives of each party.
10. **Governing Law.** This Agreement is made under and shall be governed by and construed in accordance with the laws of Arizona. Any dispute arising out of, or in connection with this Agreement shall be adjudicated exclusively in the state or federal courts of Arizona, and all parties consent to personal jurisdiction and venue therein.
11. **Notices.** Any notice required under this Agreement shall be given in writing and delivered personally or by telecopy (with transmission confirmed), registered or certified mail, return receipt requested, or overnight delivery service to the parties at their addresses noted above or such other addresses as shall have been designated to each other in writing

12. Severability. If any provision of this Agreement shall be held unenforceable or invalid, the remaining parts shall remain in full force and effect.
13. Enforcement. The failure of either party in any one or more instances to insist upon strict performance of any of the terms or provisions of this Agreement shall not be construed as a waiver or relinquishment, to any extent, of the right to assert or rely upon any such terms or provisions on any future occasion. The headings are for convenience only and do not affect the meaning of this Agreement.
14. Counterparts. The parties may execute this Agreement in one or more counterpart copies, each of which shall be deemed an original.

# Requisition

Req # 00112782

PO #

Date: 06/15/07

Bill To: x  
x

**Vendor :** 223751  
IKON OFFICE SOLUTIONS  
P.O. BOX 650016  
DALLAS TX 75265-0016  
FAX (478)471-2311

**Ship To:** 206TH DISTRICT COURT  
100 N CLOSNER, 2ND FL  
EDINBURG TX 78539

**Contact:** Delma  
956-318-2265

**Contract No:**

**Special Instructions:**

18

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE   | AMOUNT   |
|----------|------|---|--|--|
| 1        | YEAR | DO NOT DUPLICATE ORDER<br>Maintenance agreement contract for Canon, IR2105<br>Copier/Service Agreement-Annual Maintenance Agreement<br>Annual OOG Meter INCL. labor, parts, BOK, supplies,<br>duration; serial number NPR01713 Equipment ID: 10366164<br>Contracted Copies: 15,000 Overage Rate: .02406<br><u>Account No</u><br>7-1100-412-00-004-001-0-432<br><br>REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233 | 415.20<br><br><br>Encumbrance<br>415.20<br><br>Freight .00<br><br>Total 415.20 | 415.20<br><br><br><br><br><br><br><br><br><br>415.20 |
|          |      | <i>+ Owns machine</i>   |  |  |

**Authorized By:** \_\_\_\_\_



**Document Efficiency**  
**At Work.™**

## Master Maintenance & Sale Agreement

**Customer Information:**

STX Hidalgo County - 206th District Court  
 Full Legal Name  
 100 N Closner 2nd Fl  
 Customer Location Address  
 Edinburg TX 78539  
 City County State Zip

**Customer Billing Contact:** Delma Silva

956-318-2265 delma.silva@co.hidalg  
 Phone Extn. Fax/Email  
 100 N Closner 2nd Fl  
 Customer Billing Address (if different)  
 Edinburg TX 78539  
 City County State Zip

Customer acknowledges that the undersigned is duly authorized to sign this Master Maintenance & Sale Agreement ("Agreement") and acknowledges receipt and acceptance of the terms and conditions of this Agreement, which consists of 3 pages and includes this cover page and Exhibit A.

**CUSTOMER**

**IKON OFFICE SOLUTIONS, INC.**

Authorized Signature: \_\_\_\_\_ Authorized Signature: \_\_\_\_\_  
 Signer's Printed Name: \_\_\_\_\_ Signer's Printed Name: \_\_\_\_\_  
 Title: \_\_\_\_\_ Title: \_\_\_\_\_  
 Date: \_\_\_\_\_ Date: \_\_\_\_\_

Check if Sales Tax Exempt (\*Must attach valid Exemption Certificate)

**Initial Order**

*(Use the spaces provided below to identify the initial order of Products and/or Services to be purchased under this Agreement.)*

**Product Description:**

| Quantity | Make, Model, Serial Number | Purchase                 | Service                             | Quantity | Make, Model, Serial Number | Purchase                 | Service                  |
|----------|----------------------------|--------------------------|-------------------------------------|----------|----------------------------|--------------------------|--------------------------|
| 1        | Canon IR210S NPR01713      | <input type="checkbox"/> | <input checked="" type="checkbox"/> |          |                            | <input type="checkbox"/> | <input type="checkbox"/> |
|          |                            | <input type="checkbox"/> | <input type="checkbox"/>            |          |                            | <input type="checkbox"/> | <input type="checkbox"/> |
|          |                            | <input type="checkbox"/> | <input type="checkbox"/>            |          |                            | <input type="checkbox"/> | <input type="checkbox"/> |

Check if additional Product Description page(s) attached

**Product Charges:**

Total Product Charges: \_\_\_\_\_  
 Check if Professional Service fees included  
 Excludes Taxes

**Services & Service Charges:**

| Minimum Term (mos)                           | Cost Per Image  | Service Charges Total Amount  | Meter Read/Billing For Additional Images  |
|--|---|---|---|
| <input type="checkbox"/> 36 Months           |   | <input type="checkbox"/> Monthly _____  | <input type="checkbox"/> Monthly          |
| <input type="checkbox"/> 48 Months           |   | <input type="checkbox"/> Quarterly _____  | <input type="checkbox"/> Quarterly        |
| <input checked="" type="checkbox"/> Other 12 |   | <input checked="" type="checkbox"/> Other \$415.20  | <input checked="" type="checkbox"/> Other |
| Cost of Additional Images                    | Guaranteed Minimum Monthly/Quarterly/Other Images   | Service Level   |   |
| <u>\$0.0241</u>                              | <input type="checkbox"/> Monthly _____<br><input type="checkbox"/> Quarterly _____<br><input checked="" type="checkbox"/> Other 15000 | <input type="checkbox"/> Gold : Includes all supplies and staples. Excludes paper.<br><input checked="" type="checkbox"/> Silver : Includes all supplies. Excludes paper and staples.<br><input type="checkbox"/> Bronze: Parts & Labor only. Excludes paper, staples and supplies. |   |

Additional Provisions:  
 maintenance & sale agreement shall be between 6/19/07 to 6/19/08



EXHIBIT A TO MASTER MAINTENANCE & SALE AGREEMENT

This Agreement sets forth the specific terms and conditions under which IKON agrees to sell the specific products identified on a Sales Order (defined below) entered into hereunder ("Products") and/or provide maintenance services for the specific items of equipment identified on a Service Order (defined below) entered into hereunder ("Services") to Customer from time to time. Either party may terminate the "master" arrangement contemplated by this Agreement at any time upon prior written notice to the other. Termination of this Agreement shall not, however, alter or otherwise modify the rights or obligations of the parties with respect to any Sales Order or Service Order placed and accepted prior to such termination.

**The following terms shall apply to all Service transactions:**

1. **Services.** (a) In order to obtain Services from IKON hereunder, Customer will either (i) execute a Service Order (in a form to be provided and executed by IKON) referencing this Agreement, or (ii) issue a valid and signed purchase order to IKON (each referred to in this Agreement as a "Service Order"). Each Service Order must identify the specific equipment to be serviced, the term of the Service engagement, the location at which Services shall be performed and the applicable Service charges for such order. The cover page to this Agreement may serve as an initial Service Order.  
(b) As part of its Services, IKON will repair or replace in accordance with the terms and conditions of this Agreement any part of the serviced equipment that becomes unserviceable due to normal usage (other than consumable supplies). Replacement parts will be furnished on an exchange basis and will be new, reconditioned or used. All parts removed due to replacement will become the property of IKON.  
(c) The Services provided by IKON under this Agreement and each Service Order will not include the following: (i) Repairs resulting from misuse (including without limitation improper voltage or the use of supplies that do not conform to the manufacturer's specifications); (ii) Repairs made necessary by service performed by persons other than IKON representatives; (iii) Service calls or work which the Customer requests to be performed outside of regular IKON business hours (unless covered under an extended hour service contract) and Service calls or work which the Customer requests to be performed on IKON holidays; (iv) Removable cassette, copy cabinet, exit trays, or any item not related to the mechanical or electrical operation of the serviced equipment; (v) Consumable supplies such as paper or staples, unless expressly provided for in the Service Order; (vi) Repairs and/or service calls resulting from attachments not purchased from IKON; (vii) Any software, system support or related connectivity unless specified in writing by IKON; (viii) Parts no longer available from the applicable manufacturer; (ix) Electrical work external to the serviced equipment, including problems resulting from overloaded or improper circuits; and (x) Charges for installation of the serviced equipment or de-installation and/or movement of the serviced equipment from one location to another. Damage to serviced equipment or parts arising from causes beyond the control of IKON are not covered by this Agreement or any Service Order. IKON may terminate its Service obligations under this Agreement or any Service Order with respect to any item of serviced equipment that has been modified, damaged, altered or serviced by personnel other than those employed by IKON. Additionally, service necessitated as a result of inadequate key operator involvement, operator caused damage, lack of recommended service, or use of inadequate or incompatible supplies may result in Service being rendered on a time-and-material basis in addition to the Charges.
2. **Service Calls.** Service calls will be made during normal business hours at the installation address shown on the applicable Service Order. Service does not include coverage on IKON holidays. Travel and labor-time for the service calls after normal hours, on weekends and on holidays, if and when available and only in the event and to the extent that IKON agrees to provide such non-standard coverage, will be charged at overtime rates in effect at the time the service call is made. IKON representatives will not handle, disconnect or repair unauthorized attachments or components. Customer is responsible for disconnecting and re-connecting unauthorized attachments or components. Customer shall hold IKON and its employees and representatives harmless from and against damages to any unauthorized parts, components or accessories as well as any claims arising therefrom.
3. **Reconditioning.** Reconditioning and similar major overhauls may be covered by applicable manufacturer warranties, but are not covered by this Agreement or any Service Order. If IKON determines that such actions may be necessary as a result of normal wear and tear of materials and age factors caused by normal usage in order to keep the serviced equipment in working condition, IKON will submit to Customer an estimate of the needed repairs and the cost for such repairs (which costs will be in addition to the charges payable under the applicable Service Order). If the Customer does not authorize such reconditioning, IKON may, at its option: (i) discontinue service of such serviced equipment under the applicable Service Order and refund any unused portion of the Service Charges (as defined below) applicable to such serviced equipment, or (ii) refuse to renew such Service Order for such serviced equipment upon its expiration. After any such termination, IKON will make service available on a "Per Call" basis at IKON's then-prevailing rates at the time of service.
4. **Term.** Each Service Order shall become effective on the effective date of the Service Order and shall continue for the term identified in the Service Order. At the expiration of the initial term or any extended term of any Service Order, it will automatically, subject to applicable law and without further action required by either party, renew for an additional twelve (12) month period, provided that the Customer is not then in default and subject to applicable law. The contracted rate will be adjusted to IKON's then-prevailing rates, to be reflected in an automatic increase as of the renewal date.
5. **Service Charges.** Service charges ("Service Charges") will be set forth on the Service Order and will be payable by the Customer in advance. Service Charges will not include any charges for repairs or Service that are otherwise covered by the applicable manufacturer's limited warranty during the period covered by any such warranty, to the extent IKON has agreed with such manufacturer not to charge a customer for any such charges. Customer acknowledges and agrees that: (i) alterations, attachments, specification changes, or use by Customer of sub-standard supplies that cause excessive service calls may require an increase in Service Charges; (ii) the transfer of the serviced equipment from the location indicated on the applicable Service Order may result in an increase of Service Charges or the termination of the applicable Service Order; and (iii) the Toner Inclusive Program (if applicable) is based on manufacturer supply consumption rates. Delivery of supplies will not exceed agreed upon usage or applicable manufacturer supply consumption rates. IKON reserves the right to assess freight and shipping charges for all parts and supply deliveries. Consumption of covered supply products varying significantly from expected usage may result in additional charges for supplies. Customer agrees to pay when due, all taxes, where applicable, related to this Agreement and/or any Service Order, excluding taxes on the income of IKON. Service Charges are based on standard 8.5x11 images. IKON reserves the right to assess additional images charges for non-standard images, including 11x17 images. If the term of any Service Order exceeds 12 months, the Cost Per Image and the Cost of Additional Images may be increased by IKON up to 5% annually for each year beyond the initial 12-month period.
6. **Default.** If Customer does not pay all Service Charges or other charges owing under this Agreement or any Service Order promptly when due, IKON may (i) refuse to further service the serviced equipment until such default is fully cured, or (ii) furnish Service on a C.O.D. "Per Call" basis at IKON's then-prevailing rates, at the time of Service. Except as expressly permitted by this Agreement, no refund or credit will be given for any early termination of any Service Order or any renewal thereof. If Customer defaults in its obligations hereunder, IKON may require Customer to immediately pay to IKON all past due payments under all Service Orders, and the early termination fee described in Section 9 below.
7. **Use Of Recommended Supplies; Meter Readings.** If the Customer uses other than manufacturer-recommended supplies, including paper, developer, toner, and fuser oil, and if such supplies are defective or not acceptable for use on the serviced equipment or cause abnormally frequent service calls or service problems, then IKON may, at its option, assess a surcharge or terminate the applicable Service Order with respect to such items of serviced equipment. If so terminated, Customer will be offered service on a "Per Call" basis at IKON's then-prevailing rates. It is not a condition of this Agreement that the Customer use only IKON-provided supplies. If we determine that you have used more than the manufacturer's recommended specifications for supplies provided by IKON you will pay reasonable charges for those excess supplies and/or we may refuse additional supply shipments. Customer agrees to provide IKON true and accurate meter readings by submitting meter reads to IKON through the IKON automated meter read program, or in any other reasonable manner requested by IKON, whether via telephone, email or otherwise. If accurate meter readings are not provided on a timely basis, IKON reserves the right to estimate the meter readings from previous meter readings. Appropriate adjustments will be made to subsequent billing cycles following receipt of actual and accurate meter readings. As part of its Services, Customer acknowledges and agrees that IKON may place automatic meter reading units on imaging devices at your location in order to facilitate the timely and efficient collection of accurate meter read data on a monthly, quarterly or annual basis. IKON agrees that such units will be used by IKON solely for such limited purpose. Once transmitted, all meter read data shall become the sole property of IKON and will be utilized for billing purposes.



8. **Customer Obligations.** Customer agrees to provide a proper place for the use of the serviced equipment, including electric service as specified by the manufacturer. Customer will provide adequate facilities (at no charge) for use by IKON representatives in connection with the Service of the serviced equipment hereunder within a reasonable distance of the serviced equipment. Customer agrees to provide "360 degree" service access to the serviced equipment. Customer will provide a key operator for the serviced equipment and will make operators available for instruction in use and care of the serviced equipment. Unless otherwise agreed upon by IKON in writing or designated in the applicable Service Order, all supplies for use with the serviced equipment will be provided by the Customer and will be available "on site" for servicing. Customer agrees that any systems utilizing similar supplies must be covered under similar inclusive service programs.

9. **Early Termination.** Customer may terminate any Service Order under this Agreement prior to its maturity so long as Customer is not then in default and provide: IKON at least thirty (30) days prior written notice. In addition, for each Service Order having an initial term of at least 36 months, Customer shall pay to IKON, as liquidated damages and not as a penalty, the following early termination fee: (i) if the termination occurs in months 1 through 12 of the term of such Service Order, an amount equal to 12 times the base monthly Service Charge payable under such Service Order; (ii) if the termination occurs in months 13 through 24, an amount equal to 9 times the base monthly Service Charge; and (iii) if the termination occurs anytime after the 24<sup>th</sup> month, an amount equal to the lesser of 6 times the base monthly Service Charge or the number of months remaining under the then current term of such Service Order. For each Service Order having an initial term of less than 36 months, Customer shall pay to IKON, as liquidated damages and not as a penalty, an early termination fee equal to the lesser of 6 times the base monthly Service Charge or the number of months remaining under the initial term of such Service Order.

The following terms shall apply to all Product sale transactions:

10. **Order, Delivery and Acceptance.** In order to purchase Products from IKON hereunder, Customer will either (i) execute a Sales Order (in a form to be provided and executed by IKON) referencing this Agreement, or (ii) issue a valid and signed purchase order to IKON (each referred to in this Agreement as a "Sales Order"). Each Sales Order must identify the Products, the Product delivery location and the applicable Product charges for such order. The cover page to this Agreement may serve as an initial Sales Order. Unless otherwise agreed upon by both parties in writing, (a) delivery of Products to common carrier or, in the case of an arranged delivery by a local IKON installation vehicle, actual delivery by such vehicle to Customer shipping point, shall constitute delivery to Customer, and (b) Customer shall be responsible for all installation, transportation and rigging expenses. Customer agrees to confirm delivery of all Products covered by this Agreement when the same is delivered by signing a delivery and acceptance certificate or written delivery acknowledgement. Orders shall not be cancelable by the Customer following acceptance by IKON. IKON reserves the right to make Product deliveries in installments. All such installments shall be separately invoiced and paid for when due, without regard to subsequent deliveries. Delay in delivery of any installment shall not relieve Customer of its obligation to accept remaining installments and remit payments as invoiced by IKON. IKON reserves the right at any time to revoke any credit extended to Customer because of Customer's failure to pay for any Products when due or for any other similar credit reason.

11. **Returns: Damaged Products.** No Products may be returned without IKON's prior written consent. Only consumable goods invoiced within sixty days will be considered for return. On authorized returns, Customer agrees to pay a restocking charge equivalent to 30% of the purchase price. Merchandise returned without written authorization may not be accepted at the receiving dock and is the sole responsibility of the Customer. All non-saleable merchandise (that has been opened or partially used) will be deducted from any credit due to the Customer. All claims for damaged Products or delay in delivery shall be deemed waived unless made in writing, delivered to IKON within three days after receipt of Products.

The following terms shall apply to all transactions:

12. **Warranty.** IKON agrees to perform its Services in a professional manner, consistent with applicable industry standards. IKON is not the manufacturer of any of the Products. However, IKON shall transfer to Customer any Product warranties made by the applicable Product manufacturer, to the extent transferable and without recourse. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, IKON DISCLAIMS ALL WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, OR FITNESS FOR A PARTICULAR PURPOSE. IKON SHALL NOT BE RESPONSIBLE AND SHALL HAVE NO LIABILITY FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES ARISING OUT OF THE USE OR PERFORMANCE OF THE EQUIPMENT OR THE LOSS OF USE OF THE EQUIPMENT. IKON'S TOTAL AGGREGATE LIABILITY TO CUSTOMER, IF ANY, UNDER ANY SALES ORDER OR SERVICE ORDER, SHALL IN NO EVENT EXCEED THE TOTAL FEES PAID TO IKON THEREUNDER. Customer must comply with any applicable license agreement or license terms relating to intangible property or associated services included in any Products, such as periodic software licenses and/or prepaid data base subscription rights ("Software License"), whether pursuant to written, click-through, shrink-wrap or other agreements for such purpose, with the supplier of the Software ("Software Supplier"). IKON has no right, title or interest in any Software. Customer is solely responsible for entering into Software Licenses with the applicable Software Supplier.

13. **Payment; Risk of Loss; Taxes.** Payment terms are net ten days. If invoices are unpaid and overdue, Customer agrees to pay IKON a late charge of 1.5% per month on any unpaid amounts or the maximum allowed by law, whichever is less, and in addition shall pay IKON all costs and expenses of collection, or in the enforcement of IKON's rights hereunder, including, but not limited to, reasonable internal and external legal costs, whether or not suit is brought. All remedies hereunder or at law are cumulative; provided, however, that the sole remedy of Customer for any Services not performed in accordance with the Service standards set forth in this Agreement shall be the prompt and proper re-performance of such services at no additional charge. Unless otherwise agreed upon by both parties in writing, Customer assumes all risk of theft, loss or damage, no matter how occasioned, to all Products covered by this Agreement following delivery by IKON to common carrier or, in the case of an arranged delivery by a local IKON installation vehicle, delivery by such vehicle to Customer shipping point. Except to the extent of any applicable and validated exemption, Customer agrees to pay any applicable taxes that are levied on or payable as a result of the use, sale, possession or ownership of the Products and/or Services covered hereunder, other than income taxes of IKON.

14. **Assignment; Force Majeure.** Customer shall neither assign any right or interest arising under this Agreement nor delegate any obligations hereunder without the prior written consent of IKON. Any such attempted assignment or delegation shall be void. IKON shall not be liable for failure to deliver or delays in delivery or Products or Services occasioned by causes beyond IKON's control, including without limitation strikes, lockout, fires, embargoes, war or other outbreak of hostilities, inability to obtain materials or shipping space, receipt of orders in excess of IKON's or its supplier's then-scheduled production capacity, machinery breakdowns, delays of carrier or suppliers, governmental acts and regulations or other causes beyond IKON's control.

15. **Governing Law; Entire Agreement.** This Agreement shall be governed by and construed and interpreted in accordance with the laws of the State of Georgia. The parties hereto also agree to submit to the non-exclusive jurisdiction of the courts of the State of Georgia to resolve any action under this Agreement. This Agreement constitutes the entire agreement between the parties and may not be amended except in writing signed by an officer or authorized representative of IKON. All Sales Orders and Service Orders shall be governed solely by the terms and conditions of this Agreement, notwithstanding the inclusion of any additional or different terms and conditions in any order document of any kind issued by Customer at any time. PURCHASE ORDERS ISSUED BY CUSTOMER FOR PRODUCTS AND/OR SERVICES FROM IKON, EVEN IF THEY DO NOT EXPRESSLY REFERENCE OR INCORPORATE THIS AGREEMENT, SHALL BE SUBJECT TO THIS AGREEMENT AND SERVE ONLY TO IDENTIFY THE PRODUCTS AND/OR SERVICES ORDERED AND SHALL NOT BE DEEMED TO ALTER OR OTHERWISE MODIFY THE TERMS AND CONDITIONS OF THIS AGREEMENT. IKON may accept or reject any order in the exercise of its discretion and may rely upon each order submitted by Customer as a binding commitment. No local, general or trade custom or usage or course of prior dealings between the parties shall be relevant to supplement or explain any term used herein. This Agreement and any Sales Orders or Service Orders may be executed in one or more counterparts which, taken together, shall constitute one and the same original document.



Southwest CCC  
810 Gears Rd.  
Houston, TX 77067



**COPY**

The Way Business  
Gets Communicated™

Friday, June 08, 2007

Attention: *Delma Silva*  
Company: *Hidalgo County*  
Fax/Phone: *956-318-2005*

Fax/Phone: (832) 348-2767 / 1(888) 456-6457 ext. 40216  
From: *Rosie Salinas*  
*rsalinas@ikon.com*

*Maintenance Agreement Quote*

Equip ID#: 10366164

Model: Canon IR210S

Contracted Copies: **15,000**

Frequency: **Annual**

Base Rate: **\$415.20**

Overage Rate: **.02406**

Supplies **Yes X** No

Includes Parts, Labor, and all supplies (excluding staples and paper)

*Here is the quote you requested for 15,000 copies. Please let me know if this is suitable for you. This quote is good for 10 days from today.*

*Thank you, and have a great day!*

*Rosie Salinas*

A large, stylized handwritten signature in black ink, appearing to be "Rosie Salinas".

*approved  
6/15/07*

# Requisition

Req # 00112865

PO #

Date: 06/18/07

Consent  
# 4252  
6/25/07

Bill To: x  
x

**Vendor :** 190403  
JONES & COOK STATIONERS  
919 W HIGHWAY  
PHARR TX 78577  
FAX (956) 686-0274

**Ship To:** TAX ASSESSOR-COLLECTOR  
100 E. CANO, 1ST FL  
EDINBURG TX 78539

**Contact:** MARY GARCIA  
956-318-2159

**Contract No:**

**Special Instructions:**

C-108

| QUANTITY | UOM  | DESCRIPTION   | UNIT PRICE  | AMOUNT |
|----------|------|---|-------------|--------|
|          |      | LOCATION: SAN JUAN SUB-STATION 509 E EARLING RD<br>DO NOT DUPLICATE ORDER                         |             |        |
| 1        | YEAR | MAINTENANCE CONTRACT AGREEMENT ON ELECTRIC CASH REGISTER SAMSUNG MODEL #ER-550 SERIAL #9703100277 | 195.00      | 195.00 |
| 0        | EACH | PRINTER EPSON MODEL PS-180 SERIAL#D4LZCO9643  | .00         | .00    |
| 0        | EACH | PRINTER MODEL #TM-U295 SERIAL# A8DO166306   | .00         | .00    |
| 1        |      | EFFECTIVE JUNE 18, 2007 THRU JUNE 18, 2008  |             | .00    |
|          |      | Account No _____  | Encumbrance |        |
|          |      | 7-1100-415-15-140-001-0-432   | 195.00      |        |
|          |      |   | Freight     | .00    |
|          |      |   | Total       | 195.00 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233  |             |        |

**Authorized By:** \_\_\_\_\_

Req# 112865

CUSTOMER SERVICE PLAN



919 W. Highway 83  
Pharr, Texas 78577  
Ph. (210) 787-3233  
1-800-292-1199  
Fax (210) 787-2834

This is a Customer Service Plan between HIDALGO COUNTY TAX ASSESSOR

P.O. BOX 178, EDINBURG, TX 78540 (509 E. EARLING, SAN JUAN, TX 78589 )  
(name and address)

(hereinafter "customer") and Jones & Cook Stationers, 919 West Highway, Pharr, Texas (hereinafter "dealer") wherein customer orders and dealer agrees to furnish, on a year to year basis, maintenance service in accordance with the terms and conditions herein specified:

1. The payment of \$ 195.00 shall be due on a C.O.D. basis and this plan shall not become effective until said payment is received by Dealer.
2. Dealer will repair, without additional charge for labor, any unit which has failed due to defects in material or workmanship, or which has failed through normal operation. Dealer will furnish all parts.
3. This agreement does not include repairs made necessary by or through damage by fire, water, accident, abuse or acts of God, repair to units altered or repaired by someone other than the dealer, or major overhauls.
4. For each customer's unit which is to be repaired and which can reasonably be expected to be out of service for more than 24 hours, the dealer will supply to customer a loan machine, if requested and if available, until repairs of said machine are effected.
5. This agreement is not transferable and shall terminate on any unit which is sold.
6. Dealer shall not be responsible for failure to render service hereunder for causes beyond its control, including, without limitation, strikes and labor disputes.
7. This agreement is cancellable by either party by giving 30 days notice prior to the anniversary date of the agreement.
8. This instrument contains the entire agreement between the parties and there are no promises, representations or warranties, express or implied, other than as set forth herein.

Jones & Cook Stationers \_\_\_\_\_

By ABEL RAMIREZ \_\_\_\_\_

By \_\_\_\_\_

Effective Date: June 18, 2007 thru June 18, 2008

The units covered by this plan are as follows:

| Make    | Model   | Serial No. | Rate |  |
|---------|---------|------------|------|--|
| SAMSUNG | ER-550  | 9703100277 |      | THE TOTAL PRICE INCLUDES ALL THE COMPONENTS AS A PACKAGE.<br><br>\$ <u>195.00</u><br>Total |
| EPSON   | PS-180  | D4LZC09643 |      |  |
| EPSON   | TM-U295 | A0D0166306 |      |  |
|         |         |            |      |  |
|         |         |            |      |  |
|         |         |            |      |  |
|         |         |            |      |  |
|         |         |            |      |  |
|         |         |            |      |  |
|         |         |            |      |  |

PLEASE SIGN AND RETURN THIS COPY TO DEALER

# Requisition

Req # 00112867

PO #

Date: 06/18/07

*Account  
#4252  
6/25/07*

**Vendor :** 190403  
 JONES & COOK STATIONERS  
 919 W HIGHWAY  
 PHARR TX 78577  
 FAX (956)686-0274

**Bill To:** x  
x

**Ship To:** TAX ASSESSOR-COLLECTOR  
 100 E. CANO, 1ST FL  
 EDINBURG TX 78539

**Contact:** MARY GARCIA  
 956-318-2159

**Contract No:**

**Special Instructions:**  
 C-109

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE         | AMOUNT |
|----------|------|--|--------------------|--------|
|          |      | LOCATION: WESLACO SUB-STATON 1902 JOE STEPHENS DR<br>DO NOT DUPLICATE ORDER                      |                    |        |
| 1        | YEAR | MAINTENANCE CONTRACT AGREEMENT ELECTRIC CASH REGISTER<br>SAMSUNG MODEL #ER-550 SERIAL#9703100434 | 195.00             | 195.00 |
| 0        | EACH | PRINTER EPSON MODEL #PS-180 SERIAL #D4LZCO9647   | .00                | .00    |
| 0        | EACH | PRINTER EPSON MODEL #TM-U295 SERIAL#ABD0162082   | .00                | .00    |
| 1        |      | EFFECTIVE JUNE18, 2007 THRU JUNE 18, 2008  |                    | .00    |
|          |      | <u>Account No</u>  | <u>Encumbrance</u> |        |
|          |      | 7-1100-415-15-140-001-0-432  | 195.00             |        |
|          |      |  | Freight            | .00    |
|          |      |  | Total              | 195.00 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233   |                    |        |

**Authorized By:** \_\_\_\_\_

Req# 112867

**CUSTOMER SERVICE PLAN**



# Jones & Cook

## STATIONERS

919 W. Highway 83  
Pharr, Texas 78577  
Ph. (210) 787-3233  
1-800-292-1199  
Fax (210) 787-2834

This is a Customer Service Plan between HIDALGO COUNTY TAX ASSESSOR

P.O. BOX 178, EDINBURG, TX 78540 (1902 JOE STEPHENS DRIVE, WESLACO, TX 78596  
*(name and address)*

(hereinafter "customer") and Jones & Cook Stationers, 919 West Highway, Pharr, Texas (hereinafter "dealer") wherein customer orders and dealer agrees to furnish, on a year to year basis, maintenance service in accordance with the terms and conditions herein specified:

1. The payment of \$ 195.00 shall be due on a C.O.D. basis and this plan shall not become effective until said payment is received by Dealer.
2. Dealer will repair, without additional charge for labor, any unit which has failed due to defects in material or workmanship, or which has failed through normal operation. Dealer will furnish all parts.
3. This agreement does not include repairs made necessary by or through damage by fire, water, accident, abuse or acts of God, repair to units altered or repaired by someone other than the dealer, or major overhauls.
4. For each customer's unit which is to be repaired and which can reasonably be expected to be out of service for more than 24 hours, the dealer will supply to customer a loan machine, if requested and if available, until repairs of said machine are effected.
5. This agreement is not transferable and shall terminate on any unit which is sold.
6. Dealer shall not be responsible for failure to render service hereunder for causes beyond its control, including, without limitation, strikes and labor disputes.
7. This agreement is cancellable by either party by giving 30 days notice prior to the anniversary date of the agreement.
8. This instrument contains the entire agreement between the parties and there are no promises, representations or warranties, express or implied, other than as set forth herein.

Jones & Cook Stationers \_\_\_\_\_

By ABEL RAMIREZ

By \_\_\_\_\_

Effective Date: June 18, 2007 thru June 18, 2008

The units covered by this plan are as follows:

| Make    | Model   | Serial No. | Rate |   |
|---------|---------|------------|------|---|
| SAMSUNG | ER550   | 9703100434 |      | THE TOTAL PRICE INCLUDES ALL THE COMPONENTS AS A PACKAGE.<br><br>\$ 195.00<br>Total |
| EPSON   | PS-180  | D4LZC09647 |      |   |
| EPSON   | TM-U295 | ABD0162082 |      |   |
|         |         |            |      |   |
|         |         |            |      |   |
|         |         |            |      |   |
|         |         |            |      |   |
|         |         |            |      |   |
|         |         |            |      |   |
|         |         |            |      |   |

**PLEASE SIGN AND RETURN THIS COPY TO DEALER**

# Requisition

Req # 00112849

PO #

Date: 06/18/07

*Consent*  
#4250  
6/25/07

Bill To: x  
x

Vendor : 190403  
JONES & COOK STATIONERS  
919 W HIGHWAY  
PHARR TX 78577  
FAX (956)686-0274

Ship To: TAX ASSESSOR-COLLECTOR  
100 E. CANO, 1ST FL  
EDINBURG TX 78539

Contact: MARY GARCIA  
956-318-2159

Contract No:

Special Instructions:  
C-107

| QUANTITY | UOM  | DESCRIPTION  | UNIT PRICE         | AMOUNT |
|----------|------|--|--------------------|--------|
|          |      | LOCATION MISSION SUB-STATION 722 N BREYFOGLE<br>DO NOT DUPLICATE ORDER                           |                    |        |
| 1        | YEAR | MAINTENANCE CONTRACT AGREEMENT ELECTRIC CASH REGISTER<br>SAMSUNG MODEL#ER-215 SERIAL# 0306530165 | 195.00             | 195.00 |
| 0        | EACH | PRINTER EPSON PS-180 SERIAL#D4LZD28024   | .00                | .00    |
| 0        | EACH | PRINTER EPSON TM-U295 SERIAL#A8D0183436  | .00                | .00    |
| 0        | EACH | EFFECTIVE JUNE 18, 2007 THRU JUNE 18, 2008   | .00                | .00    |
|          |      | Account No _____   | <u>Encumbrance</u> |        |
|          |      | 7-1100-415-15-140-001-0-432  | 195.00             |        |
|          |      |  | Freight            | .00    |
|          |      |  | Total              | 195.00 |
|          |      | REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233   |                    |        |

Authorized By: \_\_\_\_\_

Reg # 112844

CUSTOMER SERVICE PLAN

Jones & Cook Stationers

919 W. Highway 83 Pharr, Texas 78577 Ph. (210) 787-3233 1-800-292-1199 Fax (210) 787-2834

This is a Customer Service Plan between HIDALGO COUNTY TAX ASSESSOR

P.O. BOX, 178, EDINBURG, TX 78540 (722 BREY FOGLE, PALMVIEW, TX 78574) (name and address)

(hereinafter "customer") and Jones & Cook Stationers, 919 West Highway, Pharr, Texas (hereinafter "dealer") wherein customer orders and dealer agrees to furnish, on a year to year basis, maintenance service in accordance with the terms and conditions herein specified:

- 1. The payment of \$ 195.00 shall be due on a C.O.D. basis and this plan shall not become effective until said payment is received by Dealer.
2. Dealer will repair, without additional charge for labor, any unit which has failed due to defects in material or workmanship, or which has failed through normal operation. Dealer will furnish all parts.
3. This agreement does not include repairs made necessary by or through damage by fire, water, accident, abuse or acts of God, repair to units altered or repaired by someone other than the dealer, or major overhauls.
4. For each customer's unit which is to be repaired and which can reasonably be expected to be out of service for more than 24 hours, the dealer will supply to customer a loan machine, if requested and if available, until repairs of said machine are effected.
5. This agreement is not transferable and shall terminate on any unit which is sold.
6. Dealer shall not be responsible for failure to render service hereunder for causes beyond its control, including, without limitation, strikes and labor disputes.
7. This agreement is cancellable by either party by giving 30 days notice prior to the anniversary date of the agreement.
8. This instrument contains the entire agreement between the parties and there are no promises, representations or warranties, express or implied, other than as set forth herein.

Jones & Cook Stationers

By ABEL RAMIREZ

By

Effective Date: June 18, 2007 thru June 18, 2008

The units covered by this plan are as follows:

Table with 5 columns: Make, Model, Serial No., Rate, and Total. Rows include SAMSUNG ER215, EPSON PS-180, and EPSON TM-U295. Total amount is \$ 195.00.

PLEASE SIGN AND RETURN THIS COPY TO DEALER