

Darlene Betancourt

From: Martha Salazar [martha.salazar@co.hidalgo.tx.us]
Sent: Wednesday, July 30, 2008 10:22 AM
To: 'Darlene Betancourt'
Subject: FW: Hidalgo County Courthouse Passenger 1 and 2 Under Mod-Safety

From: Hampton George [mailto:George.Hampton@kone.com]
Sent: Monday, July 28, 2008 12:56 PM
To: 'martha.salazar@co.hidalgo.tx.us'
Cc: Willett Leo; Turk Laura
Subject: Hidalgo County Courthouse Passenger 1 and 2 Under Mod-Safety

Martha,

As a company we believe employee and passenger safety is our number one concern. Our Service Technicians that work on your elevator equipment belong to the International Union of Elevator Constructors (IUEC). Our company along with other companies have signed an agreement with the IUEC. Part of that agreement is to provide a work environment that is as safe as possible.

When elevator cars in the same group under go a modernization it is common practice to not have two separate elevator companies working on the same cars at the same time. Because the two elevator cars at the courthouse are in the same group we have given notice that we will be suspending service until the modernization is complete on these two elevators. The other elevators that we maintain for the county are still under service.

The unsafe scenarios are various but a few include:

1. One company is modernizing one unit in the group and have jumped out some piece of equipment and another company comes to the site to work on another unit that is out of service and the jumped out piece of equipment is the safety brake and someone gets hurt.
2. One company has dismantled the common dispatch board to remove or replace because of a modernization and another company comes to repair a down elevator in the same group and places a call and shorts the controller.
3. Cars in the same group many times have a common hoistway. One company is dismantling equipment and another responds to a down elevator and is caught in the shaft by falling debris.

We apologize for any inconvenience that has occurred. We tried to avoid this by speaking and writing with Mary Maldonado just as soon as we knew the modernization was under way at the first of this month.

Please call or email with questions or to schedule a meeting.

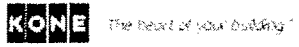
Respectfully,

George Hampton
Service Sales Manager
KONE Inc.

12017 Starcrest
San Antonio, TX 78247

7/30/2008

Cell 210-559-4143
Office 210-491-0485 Ext. 204
Fax 210-491-9774





TCPN CONTRACT INFORMATION

ThyssenKrupp



Contract: Elevator Products and Services

Awarded Vendor: ThyssenKrupp Elevator Corporation

TCPN Contract Number: R4679 (All PO's must reference "Per TCPN Contract")

Contract Expiration Date: May 31, 2009

Number of Annual Renewals: 2

Approved Products/Services:

Order Placement: 1. All PO's must be made out to the awarded vendor and reference "Per TCPN Contract."
2. **PO's must be sent to the TCPN office by fax, email or mail.**
3. TCPN will review PO for compliance and forward to vendor on same day received.

Pricing: Contact vendor for pricing.

Other:

Other:

Online Ordering Availability: Not Available

Freight/Delivery:

Vendor Contact: **Bill Harrison**
National Acc. Mgr.
TE: (800) 725-5207
PH: (972) 785-3250
bill.harrison@thyssenkrupp.com

Vendor Website: <http://www.thyssenkruppelevator.com>

Vendor MWBE/HUB Status: Not Certified

TCPN Authorizing Statutes: Texas Government Code, Title 7. Intergovernmental Relations, Chapter 791 Interlocal Cooperation Contracts, Subchapter B, General Interlocal Contracting Authority, Subchapter C, Specific Interlocal Contracting Authority.
Arizona Revised Statues 41-2631 et seq; 41-2632 et seq.; 15-213 et seq; A.A.C. R7-2-1101 et seq. and A.A.C. R7-2-1191 et seq.

TCPN Order Processing: Tel: 713-744-6356 or Toll-free: 888-884-7695
Fax: 713-744-0648 or Toll-free fax: 800-458-0099
Email: tcpn@tcpn.org

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Elevators Escalators

July 2, 2008

Ms. Mary Maldonado
Contracts Manager
Purchasing Department
THE COUNTY OF HIDALGO TEXAS
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EDINBURG, TX 78539-6243
USA

KONE Inc.
12017 Starcrest
San Antonio, TX 78247
Tel (210) 491-0485
Fax (210) 491-9774
www.kone.com
george.hampton@kone.com

**Re: HIDALGO COUNTY TEXAS Elevator Maintenance-Remove
Courthouse Passenger 1 and 2 from KONE's Service agreement.**

Dear Ms. Maldonado:

As KONE was not the successful modernization bidder for the two passenger elevators in the Hidalgo County Courthouse, we will be unable to provide maintenance on these two units while the work is on going. First, it is unsafe to have two elevator companies working on the same elevators at the same time—particularly when a controller change is involved. Also, it is often difficult to establish who is responsible if any problems arise with these two units. Lastly, this is the most beneficial arrangement for the customer.

We will temporarily suspend the monthly billing on these two units effective July 1st, 2008. Your bill will be reduced by \$300.00 per month. Your new monthly bill will be \$900.00 per month. The July invoice was already sent with the old amount. Please pay the new amount only. All services for these two units end effective immediately until the modernization is completed or until further notice.

Please call or email me to arrange a meeting or if you have any questions.

Respectfully,
KONE Inc.

A handwritten signature in black ink, appearing to read "George Hampton", written in a cursive style.

George Hampton
Service Sales Manager