

Requisition
SHERIFF'S LAW ENFORMENT FACILITY

Req # 00137927

PO #

Date: 08/19/08

Document
11106
9/16/08

Bill To: x
x

Vendor: 153915
CDW GOVERNMENT, INC.
230 N. MILWAUKEE AVENUE
VERNON HILLS IL 60061

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: G.TIJEIRNA
956-393-6013

Contract No: TCPN # R4713

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
2	EACH	DO NOT DUPLICATE ORDER HP BUSINESS NOTEBOOK 67010B (1419818 t8300 160gb, 2gb, vista Account No _____ 8-1100-421-00-280-001-0-745	1,427.21 <u>Encumbrance</u> 2,854.42 Freight .00 Total 2,854.42	2,854.42
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

TCPN

Authorized By: _____



**The Right Technology.
Right Away.™**

www.CDWG.com
800-808-4239

SALES QUOTATION

QUOTE NO.	ACCOUNT NO.	DATE
LN1129	10520116	8/14/2008

EVER OCHOA
B 711 E EL CIBOLO RD
L
L HIDALGO COUNTY SHERIFFS
T EDINBURG, TX 78541-7771
O

HIDALGO COUNTY SHERIFFS
S 711 E EL CIBOLO RD
H
I
P EVER OCHOA
T EDINBURG, TX 78542-0471
O Contact: EVER OCHOA

Customer Phone # 9563936020

Customer P.O. # HP LAPTOP QUOTE

ACCOUNT MANAGER	SHIPPING METHOD	TERMS	EXEMPTION CERTIFICATE
JAY CARLILE 866-224-6448	FedEx Ground	MasterCard/Visa Go	GOVT-EXEMPT

QTY	ITEM NUMBER	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
2	1419818	HP 6710B T8300 140GB 2GB XPP DVR Mfg#: CPQ-RM407U2#ABA Contract: TCPN CONTRACT #R4713 R4713	1427.21	2854.42
2	1024829	CASE LOGIC BLK NYLON NOTEBOOK CASE Mfg#: CSL-VNC-15 Contract: TCPN CONTRACT #R4713 R4713	25.15	50.30
SUBTOTAL				2904.72
FREIGHT				.00
SALES TAX				.00

BUY WITH CONFIDENCE. CDW IS A FORTUNE 500 COMPANY.

TOTAL US Currency
2,904.72

CDW Government, Inc.
230 North Milwaukee Ave.
Vernon Hills, IL 60061
General Phone: 847-371-5000 Fax: 847-419-6200
Account Manager's Direct Fax: 312-705-9492

Please remit payment to:
CDW Government, Inc.
75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515



<Jeff_DeModna@gs.shi.com> To <ever@hidalgoso.org>
 m> cc
 08/14/2008 01:56 PM bcc
 Subject: SHI Quote 2762205, Hewlett Packard



Pricing Proposal
 Quotation #: 2762205
 Created On: Aug-14-2008
 Valid Until: Sep-05-2008

Hidalgo County Sheriff's Dept

Inside Sales Representative

Ever ochoa

Jeff DeModna

Phone:
 Fax:
 Email: ever@hidalgoso.org

1250 Capital of Texas Hwy South
 I-350
 Austin, Tx 78746
 Phone: 800-870-6079
 Fax: 512-732-0232
 Email: Jeff_DeModna@gs.shi.com

All Prices are in US Dollar(USD)

Product	Qty	Your Price	Total
1 HP Compaq Business Notebook 6710b - Core 2 Duo T8300 / 2.4 GHz - RAM 2 GB - HDD 160 GB - DVD;RW (+R DL) / DVD-RAM - iMA X3100 Dynamic Video Memory Technology 4.0 - Gigabit Ethernet - WLAN : 802 11a/b/g, Bluetooth 2.0 EDR - TPM - fingerprint reader - Vista HP - Laptops & Accs - Part#: RM407UA#ABA	2	\$1,480.00	\$2,960.00
2 Case Logic VNC15 - Notebook carrying case CASE LOGIC - Part#: VNC-15	2	\$16.00	\$32.00
		Total	\$2,992.00

Additional Comments

The Products and Services above are available from SHI Government Solutions via DIR Contract # DIR-SDD-223

Thank You for choosing SHI-GSI To ensure the best level of service, please provide End User Name, Phone Number, and E-Mail Address when submitting a Purchase Order. For any additional information including Hardware and Software Contract Numbers, please contact an SHI-GS Sales Representative at 800-870-6079.



SHI-Quote-2762205.htm

Requisition
SHERIFF'S LAW ENFORMENT FACILITY

Req # 00137927

PO #

Date: 08/19/08

Bill To: x
x

Vendor : 347825
WORKHORSE PUBLIC SECTOR TECHNOLOGY L
403 POWER HOUSE ST. #312
MCKINNEY TX 75071
FAX (469)952-3501

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: G.TIJEIRNA
956-393-6013

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
2	EACH	DO NOT DUPLICATE ORDER HP BUSINESS NOTEBOOK 67010B (RM407UA)	1,359.00	2,718.00
		Account No _____	Encumbrance	
		8-1100-421-00-280-001-0-745	2,718.00	
			Freight	.00
			Total	2,718.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

not a drop pricing @ charge
Vendor to be place thru CC

Authorized By: _____

AUG-18-2008 15:01 From: 4699523501

Page: 1/1

Page 1 of 1

Jill Henson

From: Jill Henson [jhenson@workhorsepc.com]
Sent: Thursday, August 14, 2008 4:26 PM
To: 'ever@hidalgo.org'
Subject: HP laptop quote

Ever,

The HP notebook has gone down in price. These prices include shipping.

HP Business Notebook 6710b (Part # RM407UA) - \$1359 ^{x2} 2718.00

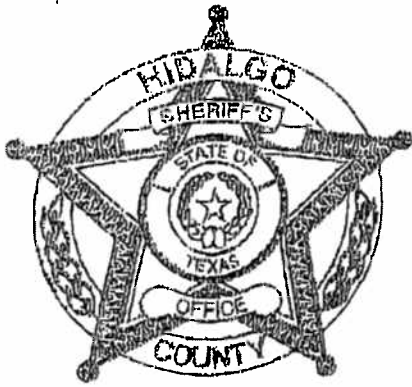
Case Logic 15.4" Laptop Case Black (VNC-15) - \$21.00 ^{x2} 42

Let me know if you need a formal quote or any other information. 2760.00

Thanks,

Jill Henson
Workhorse Computers
403 Power House St. #312
McKinney, TX 75071
469-952-3500

8/18/2008



HIDALGO COUNTY SHERIFF'S OFFICE

SHERIFF GUADALUPE "LUPE" TREVIÑO

FAX COVER SHEET
FROM FAX: (956) 393-6027
OFFICE (956) 393-6024

INFORMATION TRANSMITTED
IS FROM THE
BUDGET OFFICE

TO FAX #: 291-7612

SENT TO: Mattie

FROM: Graev

DATE: 8-27-08

NUMBER OF PAGES INCLUDING COVER SHEET: _____

MESSAGE: 29 # 137927

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS LEGALLY PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPY OF THIS MESSAGE IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS FACSIMILE IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS REFERENCED BELOW VIA THE UNITED STATES POSTAL SERVICE. THANK YOU.

Requisition

Req # 00138916

PO #

Date: 09/04/08

Account # 9/16/08

Bill To: x
x

Vendor : 153915
CDW GOVERNMENT INC.
75 REMITTANCE DRIVE
SUITE 1515
CHICAGO IL 60675-1515

Ship To: Hidalgo County District Attorney
100 North Clossner 5th Floor
Edinburg Tx 78539

Contact: ROXANA SEGOVIA
956-318-2300

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1	EACH	TCPN CONTRACT # R4713 DO NOT DUPLICATE ORDER 949389 ADAPTER FOR DELL LAPTOP MODEL #PP17L <u>Account No</u> 8-1100-412-00-080-002-0-665	74.50 <u>Encumbrance</u> 74.50	74.50
			Freight	.00
			Total	74.50
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

TCPN

Authorized By: _____

Req 138916



The Right Technology.
Right Away.™

www.CDWG.com
800-808-4239

SALES QUOTATION

QUOTE NO.	ACCOUNT NO.	DATE
LSL4917	6078613	9/04/2008

B JAMES R WADE
 | 100 N CLOSNER BLVD FL 5
 L
 L HIDALGO COUNTY DISTRICT ATTORNEY
 T EDINBURG, TX 78539-3523
 O

S HIDALGO COUNTY DISTRICT ATTORNEY
 H 100 N CLOSNER BLVD FL 5
 I
 P JAMES R WADE
 T EDINBURG, TX 78539-3523
 O Contact: ROXANA SEGOVIA 956-318-2300

Customer Phone # 9562927008

Customer P.O. # DC ADAPT QUOTE

ACCOUNT MANAGER	SHIPPING METHOD	TERMS	EXEMPTION CERTIFICATE
JAY CARLILE 866-224-6448	UPS Ground	Request Terms	GOVT-EXEMPT

QTY	ITEM NUMBER	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1	949389	TOTAL MICRO AUTO DC ADAPTER FOR DELL Mfg#: TMT-DELDC90D-TM Contract: TCPN CONTRACT #R4713 R4713	74.50	74.50
		SUBTOTAL		74.50
		FREIGHT		.00
		SALES TAX		.00

BUY WITH CONFIDENCE. CDW IS A FORTUNE 500 COMPANY.

TOTAL	US Currency
	74.50

CDW Government, Inc.
 230 North Milwaukee Ave.
 Vernon Hills, IL 60061
 General Phone: 847-371-5000 Fax: 847-419-6200
 Account Manager's Direct Fax: 312-705-9492

Please remit payment to:
 CDW Government, Inc.
 75 Remittance Drive
 Suite 1515
 Chicago, IL 60675-1515

Requisition

Req # 00139039

PO #

Date: 09/08/08

Account # 9/16/08

Bill To: x
x

Vendor : 224243
IBM CORPORATION
P.O. BOX 676673
DALLAS TX 75267-6673

Ship To: INFORMATION TECHNOLOGY DEPARTMENT
100 E. CANO, 4TH FLOOR
EDINBURG TX 78540

Contact: EDNA KIRBY
956-292-7010

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		MASTER SERVICES ATTACHMENT NUMBER: MAF3HBH STATEMENT OF WORK NUMBER: A88D005 CUSTOMER NUMBER: 04261394		
		START DATE: 10/01/2008 END DATE: 12/31/2008 DO NOT DUPLICATE ORDER		
1	EACH	MAINTENANCE FOR IBM SERVER MODEL 3581 SERIAL 0078B2895	473.96	473.96
1	EACH	MAINTENACE FOR IBM SERVER MODEL 9113 SERIAL 00005BE8A	1,242.44	1,242.44
1	EACH	WSU ONE TIME CHARGE	919.00	919.00
1	EACH	SERVICE CHARGES FOR MODEL # 3581 & 9113	664.70	664.70
		<u>Account No</u>	<u>Encumbrance</u>	
		8-1100-415-00-200-002-0-336	3,300.10	
			Freight	.00
			Total	3,300.10
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Rev. 139039



Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:
HIDALGO COUNTY
100 N CLOSNER
EDINBURG TX 78539-3523

Customer Billing Address:
HIDALGO COUNTY
INFORMATIONS TECHNOLOGY
100 N CLOSNER 1ST FLR
EDINBURG TX 78539-3523

Master Services Attachment Number: MAF3HBH
Statement of Work Number: A88D05
Change Authorization Number:
Customer Number: 04261394

Schedule Number: A88D05
Revised Schedule: No
Schedule Effective Date: 09/02/2008
Proposal Reference Date: 09/02/2008

Transaction Contract Period:
Start Date: 10/01/2008
End Date: 09/30/2013
Renewal Contract Period: 5 Year(s)

Charge Period Charges / Payment Plan (Inclusive of MES):
WSU One Time Charges: 919.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
MMS for Nortel One Time Charges: 0.00
One Time Charges: 0.00

Maintenance Charges: 1,716.40
Service Charges: 664.70
TOTAL CHARGE PERIOD CHARGES: 3,300.10
Automatic Inventory Increase Option Applies: Y
Machine Maintenance Services Option #1: Y
Software Services Option #2: Y
Price Protection Option: Opt#2 Full Price Protection
Pricing Method: Line Item
Charge Period: 10/01/2008
Start Date: 12/31/2008
End Date: 12/31/2008
Accumulated Adjustment Invoicing option: N

Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.
For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

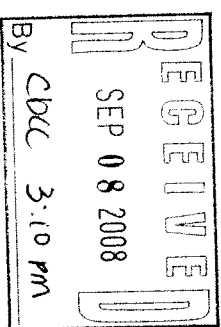
The Parties need not to sign this Schedule, unless either of us requests it.

Agreed to:
HIDALGO COUNTY

Agreed to:
International Business Machines Corporation

By: _____
Name (type or print): _____
Date: _____
Authorized signature

By: _____
Name (type or print): _____
Date: _____
Authorized signature



IBM Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MES:



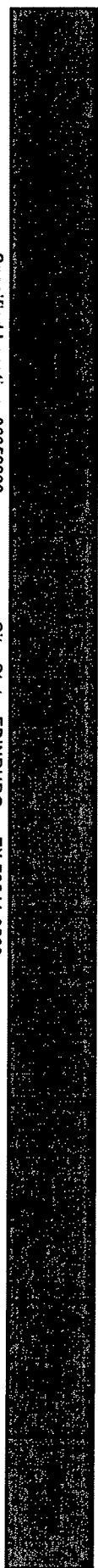
06352238	SUPPORT NET INC	100 N CLOSNER COURTHOUSE, DATA PROCESSING, EDINBURG TX	2,381.10
Total		78541-3563	2,381.10

Note: One Time Charges are not included in the Total

IBM Schedule for ServiceElite

Maintenance Machine List

-----Eligible Machine Description-----



IBM	3581	L28	Specified Location: 06352238	City, State: EDINBURG	TX 78541-3563				
IBM	9113	560	0078B2895	ULTRIUM TAPE 2U AUTOLOADER		1	B	1	473.96 W
		5237	00005BE8A	IBM ESERVER P5 550		1	B	1	1,242.44 H
		6258		2WAY1.656GHZ PW5 CUOD PROC CARD		2			
		6592		36/72GB 4MM TAPE DRIVE		1			
		6593		ULTRA320 SCSI 4-PACK		1			
		7871		UL1320 SCSI 4-PCK FOR DISK M.		1			
		8450		1PROC.ACT.FOR CUOD PROC.FC5237		2			
				0-PRICED PROC.ACT.CODE.#5237		2			

Subtotal Without MES 1,716.40

Subtotal With MES 1,716.40

Total Charge Period Charges for Maintenance Machine List Without MES \$1,716.40

Total Charge Period Charges for Maintenance Machine List With MES \$1,716.40

See Legend for Details

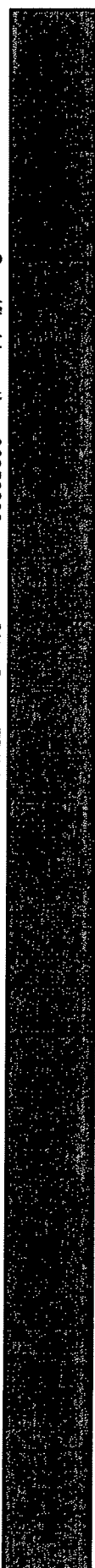


Schedule for ServiceElite

Services List

-----Eligible Machine Description-----

Customer Technical Contact Name (if applicable):
Customer Primary Technical Contact name :
Customer Primary Technical Contact phone number :



Specified Location: 06352238

City, State: EDINBURG TX

78541-3563

COM WSU ONLY 24X7 4HR

24X7 COVERAGE
On-Site

919.00 O

10/09/2008
10/09/2008

3581 L28 0078B2895

SL MIDRANGE/ENTRY TAPE SYSTEMS

1

129.42

FULL SHIFT

10/08/2008

3581 L28 0078B2895

SWMA FOR AIX

1

535.28

SUPPORT
SUBSCRIPTION
E5

10/08/2008
10/08/2008

NUMBER OF PROCESSORS 2
NUMBER OF PROCESSORS 2
CHARGEABLE PROCESSORS 4
FULL SHIFT

9113 550 00005BEE8A

1

664.70

\$ 664.70

Total Charge Period Charges for Services List

Note: One Time Charges are not included in these totals.
See Legend for Details



Schedule for ServiceElite

Legends:

¹ Change adjustments related to inventory and service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

²TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective
This type of repair service includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)

³MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴Charges shown are for the Charge Period

- A (C) indicates a Machine that will have Usage Charges billed separately
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service
- An (F) indicates an Assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElet/CHS contract with duplicate Maintenance Services Coverage
- A (K) indicates Assumptive Products included in the total Charge Period Price that are based on the customer provided configuration
- An (N) indicates that the product is a non-GSA Schedule item
- An (O) indicates a One Time Charge
- A (P) indicates averaged billing or annual prepayment
- An (R) indicates the usage charge rate (Feet, Hours, or Impressions) for a machine under a usage plan
- A (U) indicates Usage Charges which are measured in either Feet, Hours, or Impressions
- A (W) indicates a Machine under Warranty
- An (X) indicates On-order Products which are shown for planning purposes only
- A (Y) indicates On-order MES products which are shown for planning purposes only

⁵ Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates



Schedule for ServiceElite

Legends:

¹ Charge adjustments related to inventory and service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

²TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
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- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective
This type of repair service includes a response objective and is not a guarantee.
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³MAINTENANCE SERVICES

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- 4) Maintenance of Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
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- An (F) indicates an Assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceEfect CHS contract with duplicate Maintenance Services Coverage
- A (K) indicates Assumptive Products included in the total Charge Period Price that are based on the customer provided configuration
- An (N) indicates that the product is a non-GSA Schedule item
- An (O) indicates a One Time Charge
- A (P) indicates averaged billing or annual prepayment
- An (R) indicates the usage charge rate (Feet, Hours, or Impressions) for a machine under a usage plan
- A (U) indicates Usage Charges which are measured in either Feet, Hours, or Impressions
- A (W) indicates a Machine under Warranty
- An (X) indicates On-order Products which are shown for planning purposes only
- A (Y) indicates On-order MES products which are shown for planning purposes only. These charges are included in the related machine.

⁵ Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates



Statement of Work for ServiceElite

Both of us agree to add the following Services as part of our ServiceElite contract.

Support Line

IBM will provide you remote assistance with the operation of supported products and system environments. In addition, you may order certain optional features which are enhancements to this Service. These terms also apply for each of these optional features unless IBM specifies otherwise.

Definitions

Customer Critical Problem means a problem for which you have no known work around resulting in a critical disruption in your business operations.

Full Shift means 24 hours a day, seven days a week, including national holidays.

Off Shift means all hours outside of Prime Shift.

Prime Shift means 8 a.m. to 5 p.m. in the local time zone where you receive the Service, Monday through Friday (excluding national holidays).

Supported Products means those products and system environments identified in the Supported Products List for your support groups located at IBM's Internet address <http://www.ibm.com/services/sl/products> or as otherwise provided by IBM. The Supported Products List will change periodically to reflect Supported Product additions (for example, adding new products) or deletions (for example, deleting products at their end of currency date).

IBM Responsibilities

IBM will provide you remote assistance (via telephone from IBM's support center or via an electronic search and questioning capability) in response to your requests pertaining to the following:

For all Supported Products in your covered support groups --

1. basic, short duration installation, usage, and configuration questions; and
2. questions regarding IBM Supported Product publications.

For all IBM software Supported Products in your covered support groups --

1. code-related problem questions;
2. diagnostic information review to assist in isolation of a problem cause (for example, assistance interpreting traces and dumps for installation and code related problems); and
3. for known defects, available corrective service information and program fixes which you are entitled to receive under the terms of the IBM license.

When you report a problem with covered non-IBM software Supported Products, IBM will provide a primary point of contact for all support requests. IBM will assist you by providing level 1 and level 2 support, which includes assistance for installation usage and configuration questions and provide general guidance on product documentation. IBM will also assist with isolating the problem cause and provide you recovery information, if available, from the vendor. For known defects, IBM will provide corrective service information and program fixes, if available and IBM is authorized to provide to you. If a new (unknown) defect is identified, IBM will report it to the appropriate vendor and notify you of our actions. At this point IBM will consider its support requirement fulfilled since resolution of these defects is the responsibility of the vendor.

For the Linux support groups, IBM may make available new fixes to the Red Hat and SUSE Enterprise releases of the Linux operating system open source components for IBM supported Linux distributions. IBM may make available emergency source code fixes as new defects are reported. IBM is not a Linux distributor and does not distribute patches, maintenance updates or refreshes. You must receive maintenance updates and refreshes directly from the Linux distributor under the terms of their license. IBM will make these new source code fixes available to the Linux distributor and the open source maintainer for inclusion and distribution as errata updates and patches. IBM will support and maintain these new source code fixes until such time that the Linux distributor or open source maintainer incorporates them or develops an alternate fix and distributes as errata update or patch. At such point IBM will consider its support requirement fulfilled.

Response Criteria

If not initially answered by a Service technician, IBM will use commercially reasonable efforts to respond, by telephone, to Support Line Service calls from you within two hours during Prime Shift. IBM's initial response may result in resolution of your request or it will form the basis for determining what additional actions may be required to achieve technical resolution of your request. If you select Full Shift coverage during Off Shift IBM will use commercially reasonable efforts to respond to Support Line Service calls which you specify to be Customer Critical Problems within two hours and all other Support Line Service calls within four hours.

Electronic Support

You will also be able to electronically submit Support Line Service requests for Supported Products, provided you have Internet access. IBM will use commercially reasonable efforts to respond to each electronic Service request from you within two hours of receipt during Prime Shift. For electronic Service requests received during Off Shift, IBM will use commercially reasonable efforts to respond within two hours of the start of Prime Shift on the next business day. IBM is not responsible for delays in response delivery caused by systems and network problems.

Your Responsibilities

You agree to:

1. ensure you are properly licensed to all software and have a current subscription (where required) for the Supported Products for which you request assistance;
2. retrieve and review a current Supported Products List on a regular basis to verify whether there have been any additions or deletions within your covered support groups;
3. ensure that any access codes IBM provides to you are used only by your authorized personnel;
4. designate a technically qualified representative (called "Primary Technical Contact") who will be your focal point to whom IBM may direct general technical information pertaining to your Supported Products. Your Primary Technical Contact and each caller must have sufficient technical knowledge of your Supported Product environment to enable effective communication with IBM's support center;
5. provide IBM with all relevant and available diagnostic information (including product or system information) pertaining to software problems you request assistance with;
6. if necessary, provide IBM with appropriate remote access to your system to assist you in isolating the software problem cause. You will remain responsible for adequately protecting your system and all data contained therein whenever IBM remotely accesses it with your permission; and

7. provide IBM with written notice of changes to your machine inventory within one month after the change occurs. Such changes may cause a revision to your charges for this Service. (Note: This responsibility does not apply for Enterprise Support.)

Enterprise Support (This section applies only for sales through IBM.)

If you select Enterprise Support you will receive Support Line Service coverage, as described above, for all Supported Products that are part of your business systems environment. You agree to provide IBM an initial inventory of your Supported Products, including the machines on which they are installed, and inform IBM of inventory changes (additions/removals) prior to each yearly anniversary of the start of the transaction contract period. Your machine and Supported Product install base at the start of each contract year will be used to determine charges for that year.

Linux Product Subscription Option

For Supported Products in the Linux support group, you may also order this subscription option as an added Support Line Service feature. Under this feature, IBM will assist you in the ordering and receipt of eligible Linux subscription products. You will identify a subscription coordinator who will be the focal point for all your Linux supplier-licensed subscription product orders and deliveries under this Support Line Service feature.

The Linux supplier-licensed software is directly distributed and licensed to you by the Linux supplier under the terms and conditions of the supplier's end user license agreement ("EULA"). While IBM may have placed the order with supplier for the supplier-licensed software on your behalf, as a convenience for you, you acknowledge and understand that IBM is neither a party to the EULA nor a distributor, licensor, or reseller of the Linux supplier-licensed software. While the Linux supplier may provide you with certain warranties, representations, or indemnities under the EULA, IBM is not providing, whether express or implied, any warranty, representation, indemnity, or other license with respect to the Linux supplier-licensed software and is merely providing Services under this agreement on your behalf at your request. Without limiting the generality of the foregoing, IBM is providing no indemnity for any claim or alleged claim that all or any portion of the Linux supplier-licensed software may infringe a third party's intellectual property right.

Termination

You may terminate Support Line Service for any support group or any optional feature on one month's written notice to IBM after it has been contracted for at least one year. However, you may not terminate Support Line if you have elected to continue feature support.

IBM may withdraw Service for a support group on the Supported Products List on three months' written notice to you. Other changes to the Supported Products List (for example, addition of new products or deletion of products at their end of currency date) will be posted to the Supported Products List at <http://www.ibm.com/services/si/products> as they occur.

If IBM withdraws or either of us terminate a Support Line Service or optional feature as provided herein, and it is a Service or feature for which you have prepaid and IBM has not yet fully provided to you, upon your request you will be provided a prorated credit.* This will apply if IBM withdraws support for an entire support group but not if IBM simply withdraws support for individual products. For the Linux Product Subscription Option, termination by you is not subject to prorated refund or credit for the prepaid charges.

This 1) Statement of Work, 2) its applicable Transaction Documents (e.g., Attachments, Schedules, and Change Authorizations), and 3) the IBM Customer Agreement (or an equivalent agreement in effect between us) comprise the complete agreement regarding the Services described in this Statement of Work and its applicable Transaction Documents and replace any prior oral or written communications between Customer and IBM. In entering into this Statement of Work, neither party is relying on any representation that is not specified in the Statement of Work or the documents specified in the preceding sentence, including without limitation any representations concerning: 1) estimated completion dates, hours, or fees to provide any Service; 2) the experiences or recommendations of other parties; or 3) results or savings Customer may achieve. Each party accepts the terms of this Statement of Work by signing this Statement of Work by hand or, where recognized by law, electronically.

As used in this Statement of Work, "you" and "your" refer to the Enterprise identified below.

Agreed to:
HIDALGO COUNTY

Agreed to:
International Business Machines Corporation

By _____
Authorized signature

By _____
Authorized signature

Name (type or print):

Name (type or print):

Date:

Date:

Enterprise Number: 04258502

Reference Attachment number: MAF3HBH

Enterprise address:

Statement of Work number: A88D05

100 N CLOSNER
EDINBURG TX 78539-3523

IBM Address:

Enterprise telephone number:

IBM CORPORATION
7100 HIGHLAND PARKWAY
SMYRNA, GA 30082

Enterprise billing Address:

HIDALGO COUNTY
INFORMATION TECHNOLOGY
100 N CLOSNER 1ST FLR
EDINBURG TX 78539-3523

Requisition

Req # 00139219

PO #

Date: 09/09/08

Bill To: x
x

Vendor : 255742
CUMMINS-ALLISON CORP.
891 FEEHANVILLE DRIVE
MT. PROSPECT IL 60056

Ship To: TAX ASSESSOR-COLLECTOR
2804 S. BUS. HWY 281
EDINBURG TX 78539-6243

Contact: TAX-COLLECTION
956-289-7472

Contract No:

Special Instructions:
C-200

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		EFFECTIVE DATE 10/31/2008 THRU 10/30/2009 DO NOT DUPLICATE ORDER		
1	YEAR	PREVENTIVE MAINTENANCE AGREEMENT FOR JETSCAN/MONEY COUNTER MACHINE PART NUMBER 406-9902-00 SERIAL # 1406- 23-985-03041	387.00	387.00
0	EACH	EFFECTIVE DATE: 10/31/08 THRU 10/30/2009 <u>Account No</u> 8-1100-415-15-140-001-0-432	.00	.00
			<u>Encumbrance</u>	
			387.00	
			Freight	.00
			Total	387.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____



CUMMINS-ALLISON CORP.
 PO Box 339 • 691 Feshamville Dr. Mt. Prospect, IL
 60095 • 647 299 9550

Preventative Maintenance Inspection Agreement
 This is not an invoice Terms: Service not rendered until receipt of Payment.

Page 1	Customer Number	Date entered at Home Office	Reference #
	9417		88LS0808005

Machine: 9417*1
 Location: TX HIDALGO CNTY TX OFC COLLETN
 2804 S. BUSINESS HWY. 281
 City: EDINBURG State: TX Zip: 78539

Bill To: TX HIDALGO CNTY TX OFC COLLETN
 2804 S. BUSINESS HWY 281
 City: EDINBURG State: TX Zip: 78539

Mail this Signed Contract to:
 Cummins-Allison Corp.
 9330 CORPORATE DR., STE. 305
 SELMA, TX 78154

Contact: MARY GARCIA
 Phone #: 956-289-7472

Attention: ACCT. PAYABLE
 Phone: 956-318-2108
 PO # 33 (Certificate Attached)

Application: Commercial Rural

For Service Please call: 1-800-683-0171

Support Type: _____ A. S. T. Q. 2, 3 (Additional charges for other than annual or multi-year)

Line #	Description of Covered Machine/Accessory/Option	Coverage Code*	Location / Site ID	Part Number	Serial Number	Volume Code	Service Branch	Sales Rep	# Annual Inspections	Base Amt. (Annual)	Zone	Zone Amount	Total Annual Amount
1	JETSCAN			406-9902-00	14062398503041	2	1688	832	2	387.00			387.00
2													
3													
4													
5													
6													
7													
8													

* Each Coverage Code relates to a specific product coverage as described in Section 4 on pages 2 and 3. If required, additional equipment is listed on page 4.

** See section 7 on Page 3.

Machine Installation Date: 11/20/2003

Assigned Contract #: _____

Contract Effective Date: 10/31/08

Add to Contract - 2345207

Additional Page Totals:
 Total Base Amounts: 387.00 X %
 1st Year 387.00 X %
 Contract Total Tax Additional 387.00

Terms and Conditions (Additional terms and conditions listed on Page 2 and 3)
 In consideration of the charges above, payment each year in advance, Cummins Allison, subsequently referred to as C-A, agrees to perform maintenance service and furnish necessary replacement parts, subject to the following terms and conditions, on equipment listed by part number and serial number and location above. If any piece of equipment listed on the contract experiences a regular increase in volume beyond that which was contracted, C-A reserves the right to adjust the annual rate of the contract to the appropriate volume level at the time of renewal.

SECTION 1 - PERIODIC INSPECTION
 1. On user's premises to inspect, test, clean, lubricate, adjust and perform all other maintenance operations which such inspections and testing shall indicate are required in order to minimize the possibility of break downs and to maintain in proper working order each machine covered by this agreement.
 2. For the purpose of such inspection each machine listed on this contract must be made available to C-A personnel for the time period required to perform all maintenance functions

SECTION 2 - EMERGENCY SERVICE
 1. This agreement includes emergency service requested by the user and found by the service representative to be necessary to keep the equipment in good operating condition.
 2. This agreement includes all travel expense except on emergency calls requested by users located more than 50 miles from the local C-A office ("rural" box will be marked with an "X" at top of form), in which case a charge for mileage only portal-to-portal will be made.

Subscriber acknowledges having read and understood all pages of this agreement. The terms and conditions on page 2 and 3 of this document are part of this agreement.

Purchaser's Authorized Signature _____ Date _____
 Printed Name and Title of Authorized Signer: _____
 LINDA SOTO 1-16-08
 Cummins Authorized Representative _____ Date _____
 Please mail signed form to office listed at top of this page.

SECTION 3 – PARTS COVERAGE

1. This agreement includes all parts indicate under the applicable paragraph(s) identified in the Coverage Code column above and described in Section 4—Specific Product Coverage, which can be installed without the use of shop facilities and on user's premises. It does not include supplies or consumable parts excluded under Section 4 Specific Product Coverage.
2. When, in C-A opinion, a shop reconditioning is necessary and on-site repair and parts replacement cannot keep the machine(s) in satisfactory operating condition, C-A will submit a cost estimate. Such work (both parts and labor), if authorized by the customer, will be in addition to the service contract charges.

SECTION 4 – SPECIFIC PRODUCT COVERAGE

This agreement and associated parts coverage applies to the machine part number and serial number corresponding to the Coverage Code(s) and locations recorded on the front of this agreement.

CODE 1 Perforators – All parts excluding die blocks.

CODE 2 Imprinters, Signers and Endorsing Equipment – All parts excluding: signature and endorsing dies; PROMS; ink and ink rollers; and rubber feed rollers.

CODE 3 Bursters and Decollators – All parts excluding roll cleaner or other supplies.

Paper Shredders – Excludes plastic bags and lubricating oil.

- Does not include parts or labor necessitated by excess use. This is defined as exceeding 150 hours of operation per month.
 - Does not include parts or labor necessitated by misuse. This includes, but is not limited to, continuous shredding of material other than paper products, credit cards, staples or occasional one inch paper clips.
- Note: High Security Cross Cut Shredders are "paper only" shredders. Unacceptable material would include, but not limited to, microfilm, microfiche, jumbo paper clips, brass fasteners, binder clips, or other metals objects.

CODE 4 New Machine Coverage - Shredders

- Signed within 90-day labor warranty period.
- Full parts and labor coverage on customer premises or Cummins-Allison local service facility (supersedes Section 3, Paragraph 2). There may be a charge for labor at 50% of the local Cummins-Allison Service Branch labor rate for extensive repairs (exceeding two (2) hours) on High Security Shredders and large, high volume shredders (208, 220, 460 volt units) that can not be removed from the customer's premises.

CODE 4A Strip Cut Shredders – Cutters become consumable, chargeable parts after the five (5) year warranty.

CODE 4B Particle Cut Shredders – Cutters and deflectors become consumable, chargeable parts after the three (3) year warranty.

CODE 4C High Security Cross Cut Shredders - Cutters and deflectors become consumable, chargeable parts after the one (1) year warranty.

CODE 5 Existing Machine Coverage – All Shredder Models

- Signed after the 90 day labor warranty period.
- Limited parts and labor coverage. Does not include cutters, combers, separators, deflectors, spacers or cutter shafts except where warranties apply. Also refer to Section 3 Paragraph 2.

CODE 6 MICR Encoders – All parts covered excluding Printer Paper, Printer Ribbons and MICR Ribbons.

CODE 7 JetCount Currency Counters – All models. All parts covered excluding roll cleaner, compressed air, carrying case, imprinting dies and ink rollers.

CODE 8 JetScan Currency Scanners – All models. All parts covered excluding roll cleaner, compressed air, carrying case.

CODE 9A JetCash Currency Dispensers – All parts covered excluding picker module assemblies, stacker module assemblies, transport assemblies, currency cassettes and software license fees.

CODE 9B JetCash Currency Dispensers Extended Coverage— All parts covered excluding currency cassettes, and software license fees.

CODE 10A JetSort Coin Sorters – All Model 1000, 2000, 3500, 4000 Series includes Sort Disk coverage for five years from install date, while under PMIA. Excludes Sort Pads, ribbons, and printer paper.

All 5000/6000 Series: Excludes Sort Disk (unless entering into Sort Disk coverage PMIA), Sort Pads, ribbons and printer paper.

CODE 10B JetSort Coin Sorters – All Models-No Parts Coverage.

Code 10C JetSort Coin Sorters - Self-Service Models 6000 Series.(Models 6680-6699) All parts including Sort Disk for five years from install date and Sort Pads. Excludes supply items such as ribbons & printer

I have read and agree to these terms:

Buyers Initials: _____

Date: _____

