

-EVALUATION/GRADING GRID
 RFP NO: 2008-448-12-10-otm
 HIDALGO COUNTY CLERK'S OFFICE – RECORDS, MANAGEMENT AND IMAGING SYSTEM

EVALUATION CRITERIA	RECORD FUSION RFP NO. 1					LANDATA TECHNOLOGIES RFP NO. 2				
	GRADERS									
	1	2	3	4	5	1	2	3	4	5
1. Understanding the Services/Methodology a) Requested information included and thoroughness of response. b) Understanding and acceptance of the scope of service. c) Acceptance of the RFP and Contract requirements. d) Clarity and conciseness of the response.	20	20	20	25	23	20	25	20	20	23
	1	2	3	4	5	1	2	3	4	5
2. Ability to commit to all services requested a) Background of Proposer and support personnel, including professional qualifications and length of time working in Proposer's capacity. b) Relevant experience with public entity clients, especially governments including problems experienced with those clients and Proposer's solutions. c) Specific experience with public entity clients, especially governments including problems experienced with those clients and Proposer's solutions. d) Other resources, including total number of employees. e) References with contact names and telephone numbers.	20	25	20	20	28	30	25	20	25	25
	1	2	3	4	5	1	2	3	4	5
3. Ease of Support System and Response Time Ease of communicating with company's support system and the company's ability to have trained response team/person at service site. Qualified/trained response team (person) should be able to evaluate, diagnose and/or begin service immediately.	20	15	15	20	15	20	20	5	20	16
	1	2	3	4	5	1	2	3	4	5

4. Cost Fees and Warranty-in considering proposals Hidalgo County reserves the right to select the acceptable applicant who offers contractual terms and conditions that are most advantageous, including but not limited to software price and services price per day/hour.

	5	10	15	15	18	15	20	15	20	15
TOTAL	65	70	70	80	84	85	90	60	85	79
AVERAGE	73.8									
	73.8									
	79.8									

RANKINGS (UPON REVIEW AND APPROVAL BY HIDALGO COUNTY COMMISSIONERS COURT)

4. Cost Fees and Warranty-in considering proposals Hidalgo County reserves the right to select the acceptable applicant who offers contractual terms and conditions that are most advantageous, including but not limited to software price and services price per day/hour.

	25	25	20	25	23	15	15	10	23	17
TOTAL	90	95	72	95	94	70	75	60	91	86
AVERAGE	89.2					76.4				

RANKINGS (UPON REVIEW AND APPROVAL BY HIDALGO COUNTY COMMISSIONERS COURT)