

**Requisition**  
**SHERIFF'S LAW ENFORMENT FACILITY**

Req # 00151294

PO #

Date: 03/17/09

Bill To: x  
x

Vendor: 325279  
AFIX TECHNOLOGIES, INC.  
205 NORTH WALNUT  
PITTSBURG KS 66762

Ship To: SHERIFF'S LAW ENFORMENT FACILITY  
711 EL CIBOLO RD.  
EDINBURG TX 78539

Contact: M. HINOJOSA  
956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		DO NOT DUPLICATE ORDER		
1.00	YEAR	AFIX TRACKER SUPPORT RENEWAL (MAY 29, 2009 TO MAY 28, 2010)	5,550.00	5,550.00
1.00	YEAR	AFIX TRACKER LE SUPPORT RENEWAL (MAY 29, 2009 TO MAY 28, 2010)	1,425.00	1,425.00
1.00	YEAR	50 % DISCOUNT FOR MULTIPLE SYSTEMS	-713.00	-713.00
1.00	YEAR	AFIX VERIFIER SUPPORT RENEWAL (MAY 29, 2009 TO MAY 28, 2010)	1,425.00	1,425.00
1.00	YEAR	50 % DISCOUNTY FOR MULTIPLE SYSTEMS	-713.00	-713.00
		<u>Account No</u>	<u>Encumbrance</u>	
		9-1100-421-00-280-001-0-336	6,974.00	
			Freight	.00
			Total	6,974.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		
		<i>Nothing to be signed</i>		

Authorized By: \_\_\_\_\_

# **AFIX**Technologies, Inc.

## RENEWAL NOTICE/INVOICE

**SHIP TO:**

Monica Hinojosa  
Hidalgo County Sheriff's Department  
711 El Cibolo Rd.  
P.O. Box 1228  
Edinburg, TX 78540

**BILL TO:**

Monica Hinojosa  
Hidalgo County Sheriff's Department  
711 El Cibolo Rd.  
P.O. Box 1228  
Edinburg, TX 78540

**Invoice Information**

Sales Person	Purchase Order	Invoice Number	Invoice Date	Order Date
Hilary Unruh	NA	09-03-16-01	March 16, 2009	NA

Note: Purchases made via credit card (AMEX, Mastercard and Visa are accepted) are subject to a service fee equal to 1.5% of invoice total. Monthly and Quarterly Support Payment Options are available. Please contact our office at 620-232-6420 for more information.

*Support plan includes all upgrades and new versions of the software, unlimited technical support calls, all software maintenance updates and free replacement of lost or damaged installation disks.*

Qty	Product	Product Description	Unit Price	Total Price
1	Support Renewal	AFIX Tracker Support Renewal for May 29, 2009 – May 28, 2010. Support Services will begin once payment has been received.	\$5,550	\$5,550
1	Support Renewal	AFIX Tracker LE Support Renewal for May 29, 2009 – May 28, 2010. Support Services will begin once payment has been received.	\$1,425	\$1,425
1	Discount	50% off for multiple systems.	(\$713)	(\$713)
1	Support Renewal	AFIX Verifier Support Renewal for May 29, 2009 – May 28, 2010. Support Services will begin once payment has been received.	\$1,425	\$1,425
1	Discount	50% off for multiple systems.	(\$713)	(\$713)
*Purchaser responsible for any and all applicable Federal, State, and/or local taxes or assessments.			<b>TOTAL DUE:</b>	<b>\$6,974</b>

**THANK YOU FOR YOUR BUSINESS!**

Please contact our office at (620) 232-6420 with any questions or concerns.

**AFIX Technologies, Inc.**  
205 N. Walnut  
Pittsburg, KS 66762

Office: 620.232.6420 · Fax: 620.232.2606 · [www.afix.net](http://www.afix.net)

Thursday, March 05, 2009

Monica Hinojosa  
Hidalgo County Sheriff's Department  
711 El Cibolo Rd.  
P.O. Box 1228  
Edinburg, TX 78540

Monica Hinojosa:

We at AFIX Technologies, Inc. are extremely proud of our reputation as the company that provides the undisputed best service and technical support in the AFIS industry. As we introduce an important new version of our existing AFIX products and add several new products to the lineup, we intend to maintain the exceptional levels of service and support our customers are accustomed to receiving.

In order to continue to provide excellent customer support, we raised our pricing to be in line with what our competition is charging, which is 15% of the retail cost of our products. Along with unlimited technical support phone calls and a copy of all released upgrades, we are also including entrance into our Regional Users Group trainings for as many people from your agency as you would like to see attend.

Your current support plan expires on **May 29, 2009**. The cost for support service and technical support for your AFIX Tracker system for one year will be **\$5,550**. The cost for support service and technical support for your AFIX Tracker LE system for one year will be **\$712**. The cost for support service and technical support for your AFIX Verifier system for one year will be **\$712**, for a total cost of **\$6,974**.

Because the budgeting process can be somewhat robust, we are now offering several options for renewing support:

- *Lump Sum Payment – As always, we will continue to accept support payments in one lump sum for the entire support period of one year.*
- *Monthly or Quarterly Payments - If it will work out better for your budgeting, we will gladly set your agency up on monthly or quarterly payments.*
- *Credit Card Payments – We do accept VISA, MasterCard and American Express. Please note, if you choose to renew with a credit card, a 1.5% transaction fee will be added to your invoiced amount.*

An invoice for the renewal of your systems has been included with this letter.

Thank you for your understanding and your continued confidence in AFIX Technologies. Please contact us with any questions you may have.

Best regards,



Brandy Olivera  
Director of Client Services