

Requisition

Req # 00151921

PO #

Date: 03/26/09

*Comment
K15040
4/2/09*

Bill To: x
x

Vendor : 27057
OFFICE COMMUNICATIONS SYSTEMS, INC.
10231 KOTZEBUE
SAN ANTONIO TX 78217

Ship To: INFORMATION TECHNOLOGY DEPARTMENT
100 E. CANO, 4TH FLOOR
EDINBURG TX 78540

Contact: RUBEN
956-292-7010

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	DO NOT DUPLICATE ORDER MAINT. CONTRACT (30MAR09-29MAR10) COVERING PARTS, LABOR AND TONER	768.00	768.00
4.00	QTR	OPEN PO TO COVER ANTICIPATED EXP. FOR OVERAGE IN COPY REPRODUCTION. OVERAGE FEES: BLACK-.0128 AND COLOR COPIES ARE .1080	150.00	600.00
		Account No	<u>Encumbrance</u>	
		9-1100-415-00-200-001-0-432	1,368.00	
			Freight	.00
			Total	1,368.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

TOSHIBA BUSINESS SOLUTIONS

Texas

Purchase Order Request

March 25, 2009

Attention: Ruben Flores
Hidalgo County
100 North Closter
2nd Floor
Edinburg, Texas 78539

Ref: Service Contract Renewal

Model: Estudio 281C Serial #: CDA617958 Equipment I.D.: 33585
Location: Computer Department 1st Floor

Dear Valued Customer:

Our records indicate that the maintenance contract on the above equipment expires 03/29/2009. Since our records also indicate that your company requires a Purchase Order number on the renewal invoice, we would appreciate your response to this letter indicating your preference of the choices listed below.

This equipment has a renewal price of \$768.00 per year.
Meter charges (if applicable) will bill at \$0.0128 for each copy in excess of 60,000 copies per year.

We do appreciate your prompt attention to this matter. Please do not hesitate to call should you have any questions regarding this notice.

Sincerely,

Robert P. Smith
Service Directory
OCS / Toshiba Business Solutions
(210) 357-2600 / (800) 292-1151, ext. 134
Fax #: (210) 805-0867
robert.smith@tbs.toshiba.com

_____ We wish to keep our equipment covered under a service contract. Bill us using our Purchase Order #: _____
(Please reference your equipment serial number or I.D. number on your purchase order)

_____ We wish to keep our equipment covered under a service contract. Bill us without a Purchase Order #.

_____ We wish to discontinue our service contract. (30 days advanced written notice is required)

PREMIUM PLUS MAINTENANCE AGREEMENT

TOSHIBA

BUSINESS SOLUTIONS

Texas

10231 Kozlube | San Antonio, TX 78217 | Phone: 210.357.2500 | Fax: 210.357.2530

Sales Representative: **Robert Smith**

CUSTOMER INFORMATION

CONTRACT NUMBER	EFFECTIVE DATE
340497-003	3/29/2009

Customer Name: **HIDALGO COUNTY OF** Bill to Number: **51404/1** Customer Name: **HIDALGO COUNTY OF** Ship to Number: **340497**

Address: **RUBEN FLORES** Address: **RUBEN FLORES**

Address 2: **COMPUTER DEPT/100 NORTH CLOSNR** Address 2: **COMPUTER DEPT/100 NORTH CLOSNR**

City, State, Zip: **EDINBURG, TX 78539** City, State, Zip: **EDINBURG, TX 78539**

Phone #: **(956) 292-7000** Ext: **6018** Fax #: **(956) 318-2152** Phone #: Ext: Fax #:

Email: **ruben.flores@co.hidalgo.tx.us** Email:

Select One: This contract will begin on the date of Equipment Installation. This contract will begin after a -day warranty period.

EQUIPMENT COVERED BY THIS CONTRACT

Main Unit ID #	Main Unit Model #	Main Unit Serial #	Master Read (Assigned)	Services Included in Lease	Term of Lease (in Months)
1 33985	ESTJDMO281C	CDAG17958	pending	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No	n/a
2					
3					
4					

SUPPLY INCLUSIVE ITEMS

Cartridge	Drum	Staples	Toner	Other (Please Specify)
n/a	yes	n/a	yes	developer

TRANSACTION TERMS

This contract will bill a minimum charge of \$ **768.00** every **SELECT ONE**:

The contract includes **\$0,000** **BLACK** copies / prints every:

An average charge of \$ **0.0128** will be charged for EACH excess **BLACK** copy / print.

The contract includes **0** **COLOR** copies / prints every:

An average charge of \$ **0.1080** will be charged for EACH excess **COLOR** copy / print.

Comments:

FOR MAINTAINING THE FUNCTIONALITY OF THE BASE COPIER/FAX EQUIPMENT, TOSHIBA AGREES TO PERFORM MAINTENANCE SERVICE IN ACCORDANCE WITH THE FOLLOWING TERMS AND CONDITIONS.

- 1) Toshiba will furnish all parts and labor for repairs and maintenance necessitated by normal usage of the walk-up copying/scanning function of the serviced equipment during normal business hours of 8:00 AM to 5:00 PM Monday through Friday, exclusive of holidays. Standard overtime rates of \$185 per hour with a 2-hour minimum apply for all other times.
- 2) The term of this agreement will be for 1 (one) year or the designated number of copies. If this is a Designated Number of Copies billing option this contract may expire before the end of the year. This agreement will automatically renew at the end of the term and thereafter at the then prevailing rates, or as otherwise stated or agreed, unless cancelled by either party by providing written notice at least 30 days prior to the expiration date.
- 3) This agreement does NOT cover:
 - a. Service necessitated by the malfunction of Non-Original Manufacturer's Equipment parts, supplies, attachments, or supplies not authorized by Toshiba.
 - b. Repairs or cleaning necessitated by the improper installation of former, developer, or foreign agents.
 - c. Exterior hardware including doors, covers, hinges, operational panel, stands, wheels casters, work tables, exit trays, document kits, ADF covers, staplers, paper cassettes, sheet by-pass, instruction manuals, drivers, etc. which may become broken, lost, or damaged.
 - d. Exterior or add-on copy counting or monitoring devices.
 - e. Major in-situ rebuilding for machines that have exceeded their manufacturer's recommended life.
 - f. Circuit board failures unless an UL 1449 or Toshiba approved surge protection device is installed inline with the listed equipment.
 - g. Replacement or repair of any network devices not directly involved with the walk-up copying process, (i.e., controllers (internal or external), memory, pinning systems, storage devices (internal or external), servers, networks, wiring, hard drives, mouse, monitors, keyboard, networking harnessing or cards.) A separate service agreement may be purchased for the items listed in 3) g.
- 4) Customer agrees to:
 - a. Provide suitable electrical services and maintain proper environmental conditions.
 - b. Pay for the special servicing that may be required to prepare the equipment for the movement or to reinstall and adjust after a movement.
 - c. Provide Toshiba with meter readings as needed and to accept estimated meter readings based on service history for billing purposes.
 - d. Pay additional costs per scan, when scans exceed agreement minimum or actual print usage.
 - e. Pay for any charges outside the scope of this Premium Plus Agreement.
 - f. The consumption of supplies provided in inclusive contracts, including toner or developer, exceeding 10% of the nominal volume yield rate shall be chargeable at normal supply rates less a 15% discount.
 - g. Expenses incurred for supplies consumed in the course of service performed, damaged or misused by the customer or Toshiba technical personnel are non-recoverable and replacement of such supplies is the sole responsibility of the customer.
 - h. Toshiba is not responsible for delays or service due to manufacturers' non-availability of parts or supplies necessary to complete such service as described in this agreement. Customer agrees to pay for any freight or special shipping charges when Customer requests emergency requisition of parts or supplies.
 - i. This agreement is non-transferable, non-renewable, and becomes void upon sale or transfer of the equipment. Toshiba may apply any unused portion of the annual maintenance charges toward future purchases with Toshiba.
 - j. Toshiba may withhold services or terminate this agreement if the Customer fails to comply with any of the terms and conditions of this agreement, or requires a past-due balance for services rendered, products sold or unpaid billings of more than 30 days from date of invoice. Past due balances will be assessed a 10% late fee.
 - k. This agreement will not apply to any equipment lost or damaged through accident, abuse, misuse, fire, neglect, acts of third parties, fire, water, casualty, or any other natural force or acts of nature, and does not damage occurring from uncontrollable circumstances. Services performed under these conditions will be chargeable outside of this agreement.
 - l. Customer specifically agrees that NO OTHER representation, conditions or warranties other than those set forth in writing herein have been made or have been relied in the making of this agreement.

ACCEPTANCE

(Must be signed by Director or Service Consultant or an authorized Service Contract representative to be a valid contract.)

THE TERMS AND CONDITIONS HEREOF ARE PART OF THIS SERVICE AGREEMENT. BY SIGNING THIS CONTRACT, THE CUSTOMER ACKNOWLEDGES THAT THEY HAVE READ AND UNDERSTAND THESE TERMS.

Customer agrees to pay the Minimum Payment per transaction term, plus any Excess Per-Click Charges for the term of this Contract. When this Contract is signed by Customer and Toshiba, it shall constitute a binding contract and is non-cancelable.

Company Name: **HIDALGO COUNTY OF**

Name: _____ Title: _____

Signature: _____ Date: _____

(Must be Representative)

10231 Kalzbeue • San Antonio, Texas 78217 • (210) 357-2600 • Fax (210) 357-2630 • www.toshiba.toshiba.com

This contract is not valid without an authorized signature.

Page 2 of 2

HIDALGO COUNTY
INFORMATION TECHNOLOGY DEPT

FAX

APR 15 2009
C. B. 2009

ATTN: Purchasing Dept ATTN: Ms. Mati	FROM: Employee of the Month
FAX: 956.292.7612	PAGES: 4
PHONE:	DATE: 4/15/2009
RE:	CC:

URGENT FOR REVIEW PLEASE COMMENT PLEASE REPLY

● **COMMENTS:**
AS PER PHONE CONVERSATION

THANKS,
RUBEN R. FLORES
PHONE: 956.292.7010 x.6018
FAX: 956.318.2152
RUBEN.FLORES@CO.HIDALGO.TX.US

**Requisition
RESTITUTION CENTER**

Req # 00152826

PO #

Date: 04/09/09

*Comment
15040
4/21/09*

Bill To: x
x

Vendor : 348708
ARCHER BUSINESS SYSTEMS, INC
717 N 77 SUNSHINE STRIP
HARLINGEN TX 78550
FAX (956)425-7687

Ship To: RESTITUTION CENTER
1124 N. M. RD
EDINBURG Tx 78539

Contact: D.SOLIS 4413

Contract No:

Special Instructions:
REQ.#516

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	YEAR	DO NOT DUPLICATE ORDER MAINTENANCE CONTRACT ON SHARP AR-M317 COPIER. SERVICE & SUPPLY CONTRACT: 1 YEAR OR 90000 COPIES-PRINTS. OVERAGES BILLED YEARLY @.15 PER COPY PRINT. ALL SERVICE, PARTS, & UNLIMITED COPIER TONER INCLUDED. EXCLUDES PAPER, STAPLES SPECIALTY SUPPLIES, ACTS OF NATURE OR ABUSE. EXCLUDES COMPUTER RELATED SERVICE, PARTS AND WIRING. SEE ATTACHED QUOTE. INSURANCE ON FILE, NO PRIOR PO.	1,350.00	1,350.00
		Account No 9-1297-423-00-320-005-9-432	Encumbrance 1,350.00	
			Freight	.00
			Total	1,350.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

SHARP.
Authorized Dealer



SHARP.
be sharp

MAIN OFFICE : 717 N. 77 SUNSHINE STRIP, HARLINGEN, TX. 78550
UPPER VALLEY OFFICE: 1213 E. HACKBERRY, MCALLEN, TX. 78501
HARLINGEN: (956)440-9800 MCALLEN: (956)683-9500 BROWNSVILLE: (956)554-9500

HIDALGO COUNTY RESTITUTION CENTER ALBERT PH 381-0733 ext. 204
1124 N. EMERALD FAX 380-2307
EDINBURG, TX. 78539

**DIGITAL COPIER-PRINTER-FAX-SCANNER
SERVICE AND SUPPLY QUOTE 2-27-09:**

- ONE SHARP AR-M317
- ONE SHARP AR-FX7
- ONE SHARP MX-NSX1
- ONE SHARP AR-P27
- ONE SHARP AR-27ABH
- ONE SHARP AR-FR25U

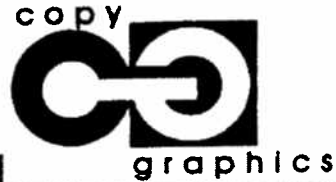
SERVICE AND SUPPLY CONTRACT:

- * 1 YEAR OR 90,000 COPIES-PRINTS.....\$ 1,350.00
- * OVERAGES BILLED YEARLY AT .015 PER COPY-PRINT
- * ALL SERVICE, PARTS, AND UNLIMITED COPIER TONERS INCLUDED
- * EXCLUDES PAPER, STAPLES, SPECIALTY SUPPLIES, ACTS OF NATURE OR ABUSE.
- * EXCLUDES COMPUTER RELATED SERVICE, PARTS, AND WIRING _____

RICHARD T. ARCHER
ARCHER BUSINESS SYSTEMS, INC.

X _____
ACCEPTANCE DATE _____

THE VALLEY'S AUTHORIZED SHARP PLATINUM DEALER



Fax Transmission

221 North 10th Street McAllen, TX 78501
 Phone: 956-631-0205 Fax: 956-630-2628

To: Albert Limas Fax: 380-2307
 From: Ana Escobar Date: 3/23/09
 Re: Copier SA Pages: 1
 CC: _____

- Urgent For Review Please Comment Please Reply

Notes: Mr. Limas-
We are not an authorized Sharp
dealer. Therefore, we cannot
offer a service contract on
Sharp branded copiers.

Thank-you,

Ana Escobar,
Copy Graphics
956-631-0205

If you do not receive all pages, please call us at 956-631-0205. Contents of this fax are confidential. If you received this transmission in error, please notify sender by phone or email at info@copyg.com.

CONFIDENTIAL

152526



Facsimile Cover Sheet From the desk of:

Richard T. Archer

DATE: ~~2-13-08~~ 2-28-09 9:35
PAGES INCLUDING COVER: 2 380-2307
TO: Albert
COMPANY:

MESSAGE: meter 32,655

Service AND Supply Quote

Thanks

Richard

Please Reply To:

RICHARD'S CELL # 956-491-2144 OFFICE # 956-440-9800 EXT. 203
MAIN OFFICE: 717 N. 77 SUNSHINE STRIP HARLINGEN TX. 78550
* (956) 425-7687 Harlingen Fax * * (956) 682-0734 McAllen Fax *

Requisition

Req # 00148709

PO # 617428

Date: 02/05/09

*Comment
15040
4/21/09*

Bill To: x
x

Vendor : 122505
THE SOFTWARE GROUP
TYLER TECHONOLOGIES, INC.
6500 INTERNATIONAL PKWY
STE. 2000
PLANO TX 75093

Ship To: INFORMATION TECHNOLOGY DEPARTMENT
100 E. CANO, 4TH FLOOR
EDINBURG TX 78540

Contact: RUBEN
956-292-7010

Contract No: C-97-164-12-23

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
4.00	QTR	DO NOT DUPLICATE ORDER QUARTERLY MAINT. - JURY CLIENT SPT. AND UPDATE (01JAN09-31DEC09)	19,617.00	78,468.00
1.00				.00
		<u>Account No</u>	<u>Encumbrance</u>	
		9-1100-415-00-200-002-0-336	78,468.00	
			Freight	.00
			Total	78,468.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Client Support and Software Update Services Agreement

Client Installation Location:
Hidalgo County Courthouse
Edinburg, Texas 78539

Commencement Date: 01/01/2009
System Administrator: Renan Ramirez, Data Processing Mgr
Phone Number: (956) 318-2151

Tyler Technologies, Inc. ("Tyler") agrees to provide and Hidalgo County, Texas ("Client") agrees to accept Client Support and Software Update Services on the item(s) listed below, at the quarterly charge indicated. The terms and conditions of this Agreement are set forth on the face hereof and in the Terms and Conditions appearing on the reverse side of this agreement.

Software Product Description	Quarterly Charge
Criminal Case Management --- County-wide	\$2,628.00
Civil Case Management --- County-wide	2,525.00
Court Administration -- County-wide	1,670.00
Sheriff	2,628.00
CID	277.00
CJIS -- County-wide	306.00
CJIS -- EDR	640.00
Justice of the Peace with Electronic Conviction Reporting	2,555.00
Word Merge	111.00
Mugshots	324.00
Prosecutor	918.00
Server & Systems Support (Hardware)	272.00
Child Support	1,728.00
Hot Checks	802.00
Miscellaneous Fees	604.00
Computer Aided Dispatch	1,629.00
<i>Note: The rates listed above are 2009 Maintenance & Support rates, and will be subject to changes published annually in the client's budget letter.</i>	
This agreement shall become a binding contract between the parties when accepted by the signature of an officer of Tyler at its home office. CLIENT IS ADVISED TO READ THE TERMS AND CONDITIONS APPEARING ON THE REVERSE SIDE OF THIS AGREEMENT BEFORE SIGNING BELOW.	Total Quarterly Charge \$ 19,617.00

Client

Tyler Technologies, Inc.

 Contact Name (Print)

 Contact Name (Print)

 Title/Position

 Title/Position

 Authorized Signature

 Authorized Signature

 Date

 Date