

Requisition

Req # 00156938

SHERIFF'S LAW ENFORMENT FACILITY

PO #

Date: 06/12/09

Consent
#16083
6/30/09

Regular
#16221
7/7/09

Bill To: x
x

Vendor: 283827

MOTOROLA INC.
1313 E. ALGONQUIN RD
SCHAUMBURG IL 60196
FAX (210) 680-3214

Ship To: SHERIFF'S LAW ENFORMENT FACILITY
711 EL CIBOLO RD.
EDINBURG TX 78539

Contact: JAVIER CHAPA
956-393-6024

Contract No:

Special Instructions:

QUANTITY	UOM	DESCRIPTION	UNIT PRICE	AMOUNT
		RENEWAL OF SUPPORT AGREEMENT FOR PREMIERMDC SOFTWARE USED FOR CAD AND TLETS. DO NOT DUPLICATE ORDER		
1.00	EACH	MOTOROLA SUPPORT & MAINTENANCE RENEWA NIGP # 920-45	27,057.00	27,057.00
1.00		PREMIERMDC SOFTWARE		.00
1.00		SUPPORT AGREEMENT#003202-000		.00
		<u>Account No</u>	<u>Encumbrance</u>	
		9-1100-421-00-280-001-0-336	27,057.00	
			Freight	.00
			Total	27,057.00
		REPORT ROAD HAZARDS 1-866-HCR-SAFE OR 1-866-427-7233		

Authorized By: _____

Exhibit C

SUPPORT PLAN OPTIONS AND PRICING WORKSHEET

Maintenance and Support Agreement # 003202-000 Term Length 12 Months
 Term Start Date July 1, 2009 Term End Date June 30, 2010

CUSTOMER AGENCY	Hidalgo County Sheriff's Office	BILLING AGENCY	Hidalgo County Sheriff's Office
Address	711 East Cibolo Road	Address	711 East Cibolo Road
City, State, Zip	Edinburg, TX 78155	City, State, Zip	Edinburg, TX 78155
Contact Name	Javier Chapa, IT Manager	Contact Name	Monica Hinojosa, Accounts Payable
Telephone Number	956-393-6031	Telephone Number	956-393-6024
Fax Number		Fax Number	
Email Address	javier.chapa@hidalgo.org	Email Address	

For support and updates on products below, please contact Motorola's Public Safety Application's Customer Support: (800) 323-9949 Option 2, Option 6, then select the corresponding product prompts as follows:

1 CAD PRODUCTS	2 RMS	3 MOBILE APPLICATIONS	4 JAIL MANAGEMENT
<input type="checkbox"/> PremierOne CAD™	<input type="checkbox"/> FRMS	<input type="checkbox"/> PremierOne Mobile™	<input type="checkbox"/> Offendertrak™
<input type="checkbox"/> PremierCAD™	<input type="checkbox"/> Net RMS	<input checked="" type="checkbox"/> Premier MDC™	<input type="checkbox"/> Imagertrak™
<input type="checkbox"/> Motorola® Computer Aided Dispatch	<input type="checkbox"/> Cruiser	<input type="checkbox"/> AirMobile™	<input type="checkbox"/> Case Management System
<input type="checkbox"/> CAD HP NonStop™Series hardware	<input type="checkbox"/> ActivePaper	<input type="checkbox"/> TxMessenger™	
5 LRMS		0 OTHER	
<input type="checkbox"/> Infotrak™ (LRMS)	<input type="checkbox"/> Integration Framework	<input type="checkbox"/> Custom Software	
	<input type="checkbox"/> UCRR	<input type="checkbox"/> Enhancements to Products	
	<input type="checkbox"/> Customer Service Request System	<input type="checkbox"/> Other	

MOTOROLA SERVICES	TERM FEES	BUNDLED SERVICE OPTIONS	DISCOUNT \$
<input checked="" type="checkbox"/> SILVER SUPPORT SERVICES	\$ 27,057.00		
1 8 a.m.-5 p.m. Monday-Friday	\$ Included	<input type="checkbox"/> SILVER LEVEL (x% Discount)	\$
2 Supplemental Releases	\$ Included	<input type="checkbox"/> GOLD LEVEL (x% Discount)	\$
3 Standard Releases	\$ Included	<input type="checkbox"/> PLATINUM LEVEL (x% Discount)	\$
4 Technical Support Services	\$ Included	<input type="checkbox"/> PLATINUM + LEVEL (x% Discount)	\$
	\$	<input type="checkbox"/> MULTI-SYSTEM (x% Discount)	\$
	\$		
	\$		
	\$		
	\$		
<input type="checkbox"/> SUPPLEMENTAL SERVICE OPTIONS <i>Service Descriptions Available Upon Request</i>			
1 24x7 Technical Support Svcs	\$		
2 Time and Materials	\$		
3 Professional Services Training	\$		
4 Professional Services Upgrades	\$		
5 Preventive Maintenance	\$		
6 Users Conference Advance Purchase	\$		
7 On-site Support (Dedicated Resource)	\$		
8 GeoFile Services	\$		
9 Monitoring Services	\$		
MOTOROLA SERVICES TOTAL FEES	\$ 27,057.00	DISCOUNTS	\$

USERS CONFERENCE ATTENDANCE ADVANCE PURCHASE DETAILS

<input type="checkbox"/> Users Conference Attendance (\$2,650 per Attendee)	Year	Number Attendees
<ul style="list-style-type: none"> Registration fee Roundtrip travel for event (booked by Motorola) Hotel accommodations (booked by Motorola) Rental car (booked by Motorola) Daily meal allowance (determined by Motorola guidelines) 		

TERM GRAND TOTAL* \$ 27,057.00
 *Excludes taxes if applicable

Prepared by: Teesha Lane, 303-532-6666, pt2143@motorola.com

Exhibit D

CURRENT BILLABLE RATES

MAINTENANCE AND SUPPORT AGREEMENT NO. SA# 003202-000

CUSTOMER: Hidalgo County Sheriff's Office

The following are Motorola's current billable rates, subject to an annual change.

The following rates apply to Customers with a current, active Maintenance and Support Agreement.
Billable rates apply to services provided outside of the PPM.

SERVICE HOURS	LABOR RATES
8 a.m.-5 p.m. M-F (local time)	\$186 per hour, 2 hours minimum
After 5 p.m., Saturday, Sunday, Motorola Holidays	\$279 per hour, 2 hours minimum

The following rates apply to Customers without a current, active Maintenance and Support Agreement.

SERVICE HOURS	LABOR RATES
8 a.m.-5 p.m. M-F (local time)	\$372 per hour, 2 hours minimum
After 5 p.m., Saturday, Sunday, Motorola Holidays	\$558 per hour, 2 hours minimum

Note: Above rates reflect labor rate only. Additional fees for on-site travel expenses, third party expenses and/or materials will be quoted at the time of customer request for services.