

## EXHIBIT "A"

### HIDALGO COUNTY

#### REQUEST FOR BIDS "FLAT RATE WIRELESS SERVICES TO INCLUDE EQUIPMENT" RFB NO: 2009-231-07-15CGV

##### **OBJECTIVE:**

Hidalgo County is requesting sealed bids for flat rate pre-paid cellular service to cover Hidalgo County and surrounding areas. Hidalgo County does not make any commitment to the quantity of phones and minute usage inasmuch as the cellular phone program and policies may reduce or increase the number of eligible cell phone users the County requests to maintain currently operated.

The following outlines the Request for Bids:

##### **SECTION I: SCOPE OF SERVICES**

###### **Requirements and Services:**

1. Vendor will be required to reprogram all cellular phones currently operating on the County's existing system(Sprint/Nextel) to their system;
2. Hidalgo County requires a plan with one (1) flat fee which will include, but not limited to, the following:
  - no activation fees,
  - no termination fee,
  - no contracts,
  - no roaming charges
  - no added surcharges or fee(s) that the federal government does not allow;
  - Unlimited voice calls
  - Unlimited text messaging
  - Unlimited US Long distance
  - Free voice mail;
  - Free caller ID;
  - Free call waiting;
  - Free call forwarding;
3. Hidalgo County requires a thirty (30) business days (trial demonstration) to insure availability of reception of all incoming and outgoing calls throughout Rio Grande Valley Area and Highway coverage to Austin before awarding bid;
4. Thirty (30) day term billing:
  - Month to month billing;

- Hidalgo County requires flat rate monthly charges in electronic format (.csv or .txt), including detailed billing for each phone number ;
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5. **Assigned Service Manager;**
    - a. Must have a location in Rio Grande Valley area.
  6. Ability to use existing Sprint/Nextel equipment (Motorola ic502);
  7. Vendor must provide a list with cost of equipment, equipment protection plans and/or accessories available for purchase;
  8. Complete Rio Grande Valley Coverage and Highway coverage to Austin;
    - Must provide a local rate (toll free) coverage map **outlining** the local areas within Texas;
    - All Hidalgo County must be included in the local call zone.
  9. Vendor must describe in detail, procedures used to address emergency calls and any other procedures used to alleviate special problems which may arise with the services or hardware.

## **SECTION II: TERMS**

### **Terms and Conditions:**

- After bid is awarded and low bidder(s) default(s) in meeting the general instructions to bidders and/or comply with the contractual agreement, Hidalgo County reserves the right to seek services from the next lowest bidder(s). In such event, County shall charge the successful bidder(s) the difference for any additional cost of such item(s).
- Hidalgo County may seek purchases from state awarded vendors or any other cooperative purchasing programs, whenever it is in the best interest to do so.
- All costs and expenses associated with the preparation and submission of (bids, proposals and/or quotes) shall be the responsibility of the bidder and no reimbursements for such charges or expenses shall be passed onto Hidalgo County.
- Hidalgo County reserves the right to reject any or all bids, to waive any or all formalities, or to accept the bid considered the best and most advantageous to the County, including compliance to the bid specifications
- The contract shall remain in effect until contract expires, deliver/completion of services ordered or terminated by either party with a (30) thirty day written notice prior to any cancellation. The successful bidder(s) must state therein the reasons for such cancellation. Hidalgo County reserves the right to award

canceled contract to next lowest bidder as it deems to be in the best interest of the County.

- Hidalgo County Commissioner's Court and issuance of a Contract, awarded vendor shall be obligated to deliver the products at the stated prices, within the time specified, and in accordance with all Terms and Conditions, and General Provisions contained herein as specified in properly executed Purchase Orders.

**Contract Term:**

- The initial contract term will be for one (1) year. The effective date of the contract is upon execution of the contract document.

**Option to extend:**

- The County reserves the right to extend for five (5) additional one (1) year terms under the same rates, terms and conditions.
- Hidalgo County reserves the right to continue this bid for an additional (60) sixty day Grace Period at the end of the contract term due to unforeseen delay of award for the next contract term. County shall have the right to exercise all or portion of the Options to Extend in any combination it deems necessary.

**ADDITIONAL INFORMATION:**

All bids must be placed in a sealed envelope and clearly marked on the outside of the envelope or package: **RFB-2009-231-07-15CGV, "Flat Rate Wireless Service to Include Equipment- Hidalgo County"**. One (1) original and three (3) copies shall be sealed and submitted to: Martha L. Salazar, CPPB, Purchasing Agent, 2812 South Business Highway 281, Edinburg Texas 78539. **Telephone calls will not be accepted!**

All questions concerning specifications and/or terms and conditions to this bid should be submitted in writing via facsimile to 956-318-2629 or via email to [cris.villarreal@co.hidalgo.tx.us](mailto:cris.villarreal@co.hidalgo.tx.us) no later than, Wednesday, \_\_\_\_\_, **5:00 PM.** Responses to said questions will be sent to all applicants via facsimile or via email by no later than **5:00 PM,** \_\_\_\_\_.