

Curriculum Vitae

Bill Crawford, Ph.D.
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******Creator of the Top of the Mind System™, as well as the Compass Personality System™******

Education:

- 1976 - B.A. - Bachelors of Arts in Music Education - University of Houston
- 1988 - M.Ed. - Masters in Counseling - University of Houston
- 1995 - Ph.D. - Doctorate in Counseling Psychology - University of Houston

Professional Licensure:

- Licensed by the state of Texas as a psychologist (License # 3-0780).

Employment:

- From 1988 until the present, Dr. Crawford has been self-employed as a counselor/psychologist, organizational consultant/trainer, and life coach. In addition to holding a Ph.D. in Counseling Psychology from the University of Houston, Dr. Crawford has created over 3,200 presentations for such organizations as Sprint, J.P.Morgan/Chase, and Shell, as well as PBS and a variety of professional associations nationwide. In addition to being quoted as an expert in such diverse national publications as The New York Times, Investor's Business Daily, Self, Entrepreneur, and The Chicago Tribune, Dr. Crawford has also written four books *Life from the Top of the Mind*, *From*

Chaos to Calm: Dealing with Difficult People vs. Them Dealing with You!, All Stressed Up & Nowhere To Go!, and How to Get Kids to do What You Want! Further, Dr. Crawford has created and hosted two nationally televised PBS specials which have been seen by over 15 million people.

Partial list of the organizations for which Dr. Crawford has been asked to consult and/or create presentations:

- Exxon
- Assn. of Florida Healthcare Auxiliaries/Volunteers
- Texaco
- The US Army
- NENA (National Emergency Number Association)
- The Men's Wearhouse
- IBM
- J. P. Morgan/Chase
- Compaq Computer Corporation (HP)
- Bracewell & Patterson, Attorneys at Law
- Shell
- American Women's Business Association
- HBO/Time Warner
- University of Houston
- Michigan Water Quality Association
- National Lung Association
- PBS (The Public Broadcasting System)
- Texas Society of Professional Engineers
- Dow Chemical
- Baker & Botts Attorneys at Law
- First American Financial Corporation
- St. Lukes Hospital, Medical Center, Houston
- Columbia Medical City Hospital
- Texas Society of CPA's
- Sprint
- Texas Employment Commission
- Health Week Magazine
- PanEnergy
- General Mills
- The Texas Medical Center
- Barnes and Nobles Booksellers
- Jones & Day, Attorneys at Law
- Emerald Builders
- The City of Houston

- Harris County Risk Management
- Marathon Oil
- Pierpont Communications, Inc.
- Reliant Energy
- International Conference on Work Teams
- BMC
- The United Way
- KPMG, Dallas
- Bowne, Inc.
- HCA Healthcare Systems
- Advanced Automation, Inc.
- Universal Compression
- American Marketing Association
- Shell People Services
- HFPT Gulf Coast Chapter
- Florida Club Managers Association
- Texas Tech University
- Frito Lay, Inc.
- Shell Information Technology International
- Royal Purple, Ltd.
- Workforce Texoma
- Shell Lubricants
- National Association of Credit Managers of Texas
- Grey Oaks Country Club
- Lexington Country Club
- Texas Education Agency
- Texas Speech, Hearing, and Language Association
- Houston Area Association for the Education of Young Children
- American Heart Association
- National Multiple Sclerosis Society
- Rice University
- Marathon Oil
- Texas Children's Hospital
- West Houston Medical Center
- Texas Society of CPA's
- EEOC Conference
- Capitol Area Builders Association
- Texas Workforce Commission
- Association of Texas Professional Educators
- Southwestern Bell
- Park Plaza Specialty Hospital
- BMC Software
- Chain-O-Lakes Resort and Conference Center

- Sprint
- Pediatric Endocrinology Nurses Society International
- Center for the Study of Work Teams
- Jones & Day, Attorney's at Law
- National Association of Hospitality, Financial, and Hospitality Professionals
- Medical City Dallas Hospital
- Birkman International
- International Facilities Managers Association

Presentations and Workshops:

Life from the Top of the Mind
All Stressed Up and Nowhere To Go!
Leadership from the Top of the Mind
Successful Communication and Collaboration In a Global Economy
Working with Different Personality Types
Influencing and Negotiation From the Top of the Mind
Living and Working On Purpose
C/Cubed: Clarity, Confidence, and Creativity from the Top of the Mind
Dealing with Difficult People vs. Them Dealing With You!
Advanced Stress Management
Stress and Teams
Team Management Through Increased Clarity, Confidence, and Creativity
Using the Compass Personality System
Interpersonal Effectiveness
Customer Service Excellence
Peak Performance
Feedback Skills for Supervisors
Tee Off or Tee'd Off: The Mental Edge of Enjoyable Golf, or Golf from the Top of the Mind
The Neurobiology of Great Golf
The Perils and Problems of Brainstem Golf
Teambuilding from the Top of the Mind
Training and Keeping Good Employees
Creative Problem-Solving
Beyond Tolerance: Diversity for the 21st Century
Top of the Mind presentation skills

Publications:

Books:

Life from the Top of the Mind (Florence Publishing Co., Houston, TX)

All Stressed Up And Nowhere To Go! (Florence Publishing Co., Houston, TX)

From Chaos To Calm: Dealing With Difficult People vs. Them Dealing With You! (Florence Publishing Co., Houston, TX)

How To Get Kids To Do What You Want! (Florence Publishing Co., Houston, TX)

Internet Articles (found on www.billcphd.com)

The C/3 Lifestyle and Life From the Top of the Mind

Change and the Natural Law of Cycles

Defusing the Dogfights: The Cost of Conflict in Corporate America

Weekly newsletter read by over 6,000 subscribers entitled

"Quotes and Wisdom from the Top of the Mind"

PBS Television Specials:

All Stressed Up and Nowhere To Go!

From Chaos To Calm: Dealing With Difficult People vs. Them Dealing With You!

References:

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