

-EVALUATION/GRADING GRID
 RFP NO: 2009-346-09-30-otm
 HIDALGO COUNTY CLERK'S OFFICE -"DATA WAREHOUSING OF
 HIDALGO COUNTY COMMISSIONERS COURT MINUTES"

EVALUATION CRITERIA	GRADERS				
	1	2	3	4	5
1. Understanding the Services/Methodology Company must state the approach and or methodology in achieving and rendering all services required by the County of Hidalgo.	20	20	20	25	25
2. Ability to commit to all services requested Company should provide as much background information as to its experience in providing similar services to City, County or any other governmental agencies. Reference information should be as current as possible, especially contact persons and telephone numbers.	25	20	30	30	25
3. Ease of Support System and Response Time Ease of communicating with company's support system and the company's ability to have trained response team/person at service site. Qualified/trained response team (person) should be able to evaluate, diagnose and/or begin service immediately.	20	20	15	20	15
4. Cost Fees and Warranty -in considering proposals Hidalgo County reserves the right to select the acceptable applicant who offers contractual terms and conditions that are most advantageous, including but not limited to software price and services price per day/hour.	20	20	15	20	25
TOTAL	85	80	80	95	90
AVERAGE	86				

RANKINGS (UPON REVIEW AND APPROVAL BY HIDALGO COUNTY COMMISSIONERS COURT)